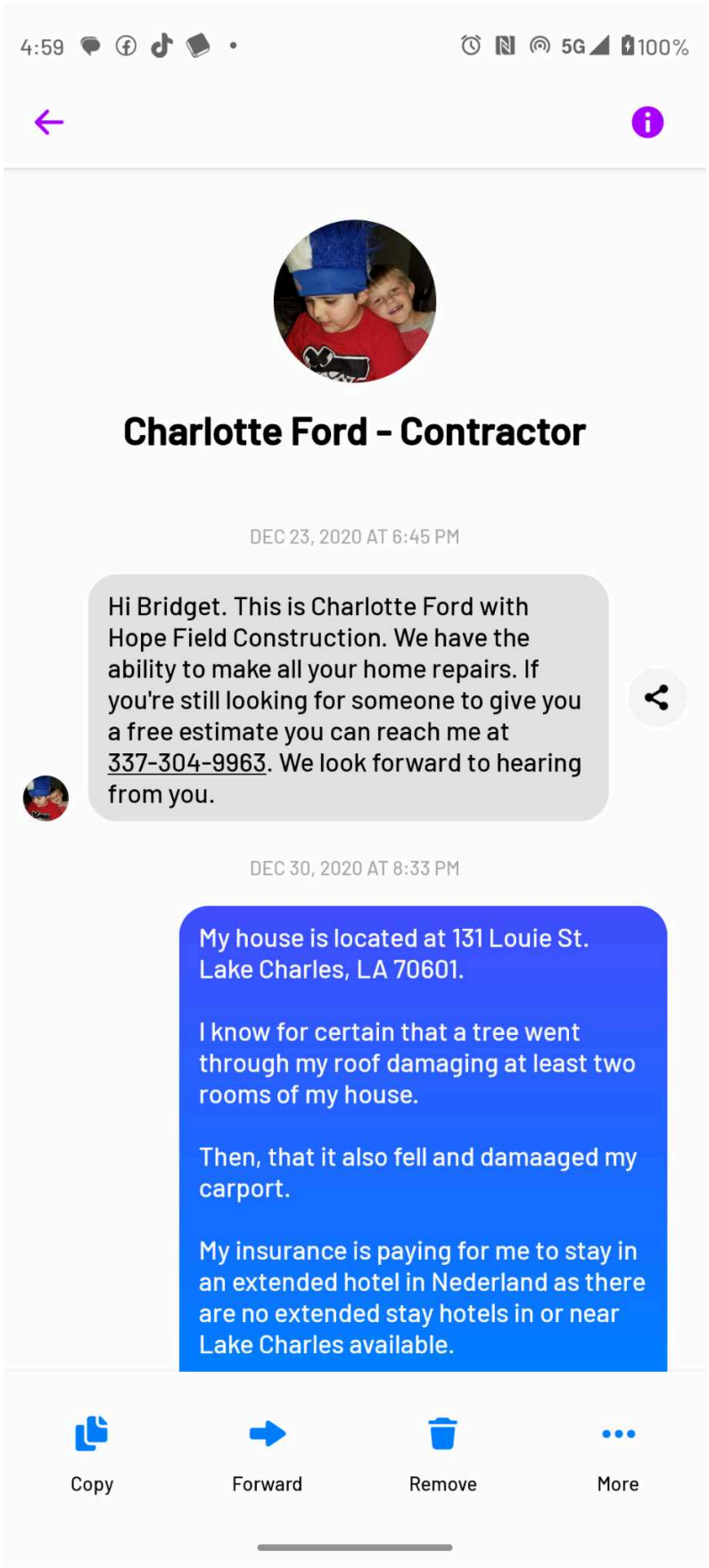
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Charlotte Ford - Contractor
DEC 23, 2020 AT 6:45 PM
Hi Bridget. This is Charlotte Ford with Hope Field Construction. We have the ability to make all your home repairs. If you're still looking for someone to give you a free estimate you can reach me at 337-304-9963. We look forward to hearing from you.
DEC 30, 2020 AT 8:33 PM
My house is located at 131 Louie St. Lake Charles, LA 70601.
I know for certain that a tree went through my roof damaging at least two rooms of my house.
Then, that it also fell and damaaged my carport.
My insurance is paying for me to stay in an extended hotel in Nederland as there are no extended stay hotels in or near Lake Charles available.
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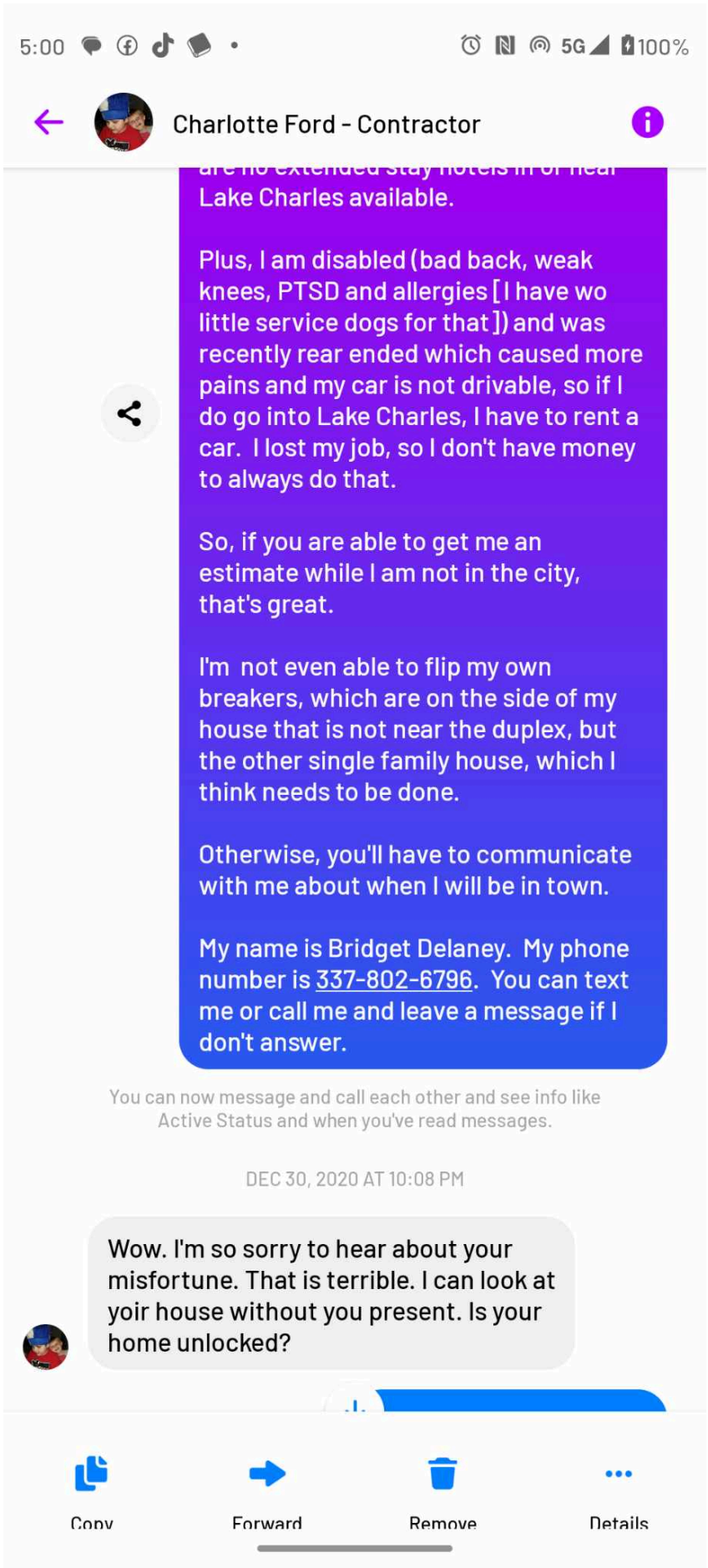
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Charlotte Ford - Contractor
Lake Charles available.
Plus, I am disabled (bad back, weak knees, PTSD and allergies [I have wo little service dogs for that]) and was recently rear ended which caused more pains and my car is not drivable, so if I do go into Lake Charles, I have to rent a car. I lost my job, so I don't have money to always do that.
So, if you are able to get me an estimate while I am not in the city, that's great.
I'm not even able to flip my own breakers, which are on the side of my house that is not near the duplex, but the other single family house, which I think needs to be done.
Otherwise, you'll have to communicate with me about when I will be in town.
My name is Bridget Delaney. My phone number is 337-802-6796. You can text me or call me and leave a message if I don't answer.
You can now message and call each other and see info like Active Status and when you've read messages.
DEC 30, 2020 AT 10:08 PM
Wow. I'm so sorry to hear about your misfortune. That is terrible. I can look at yoir house without you present. Is your home unlocked?
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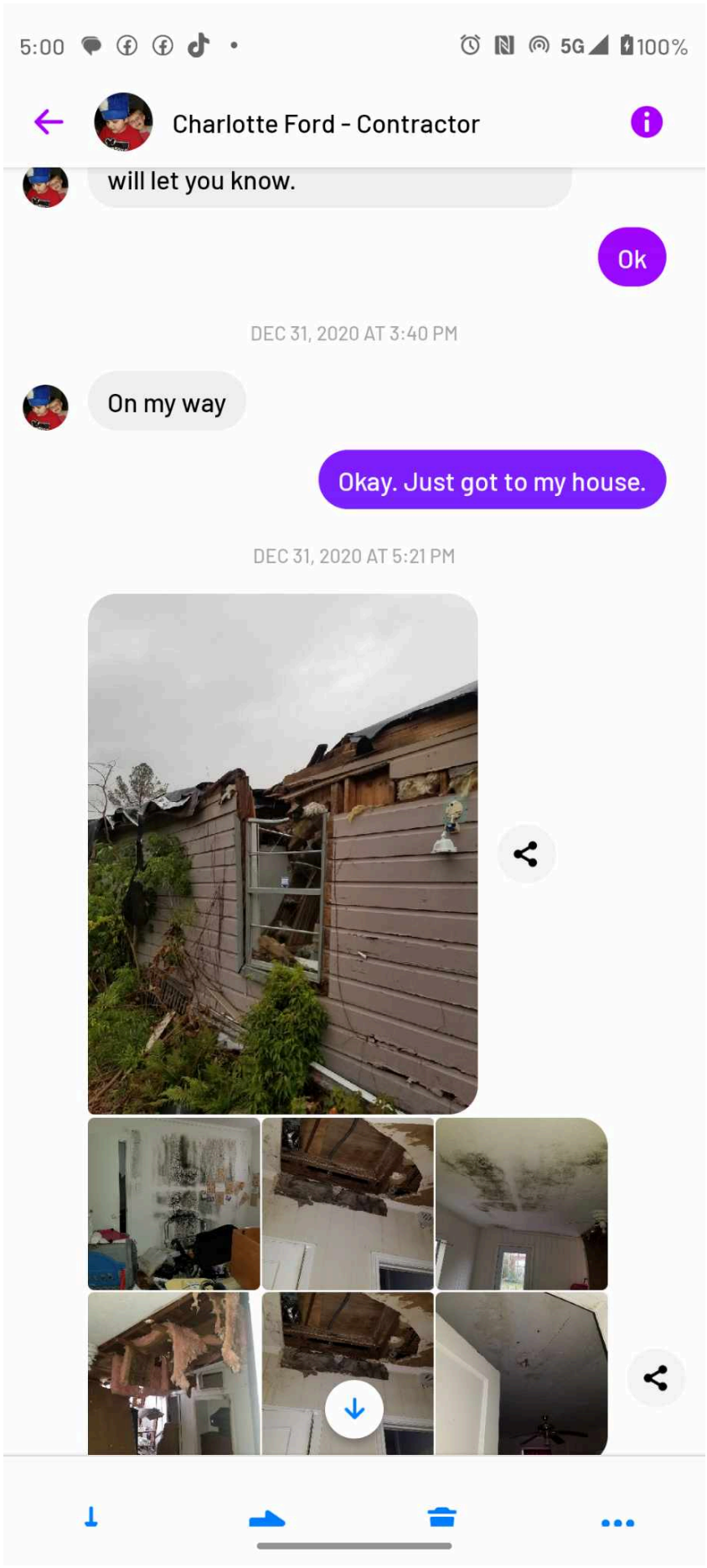
Charlotte Ford - Contractor
home unlocked?
My home is not unlocked
Hmmm...does any of your extended family have a key to it? I will need to go on the inside to do the estimate for your interior damages.
DEC 31, 2020 AT 11:29 AM
I don't have extended family. I am coming into town today.
DEC 31, 2020 AT 12:31 PM
What time?
I'll be at my house around 3:30
DEC 31, 2020 AT 1:09 PM
Would you like for me to meet you there at that time?
DEC 31, 2020 AT 1:49 PM
That'll work
DEC 31, 2020 AT 2:52 PM
I'm at the tire shop right now. So I will make it to you closer 4. If that changes I will let you know.
Ok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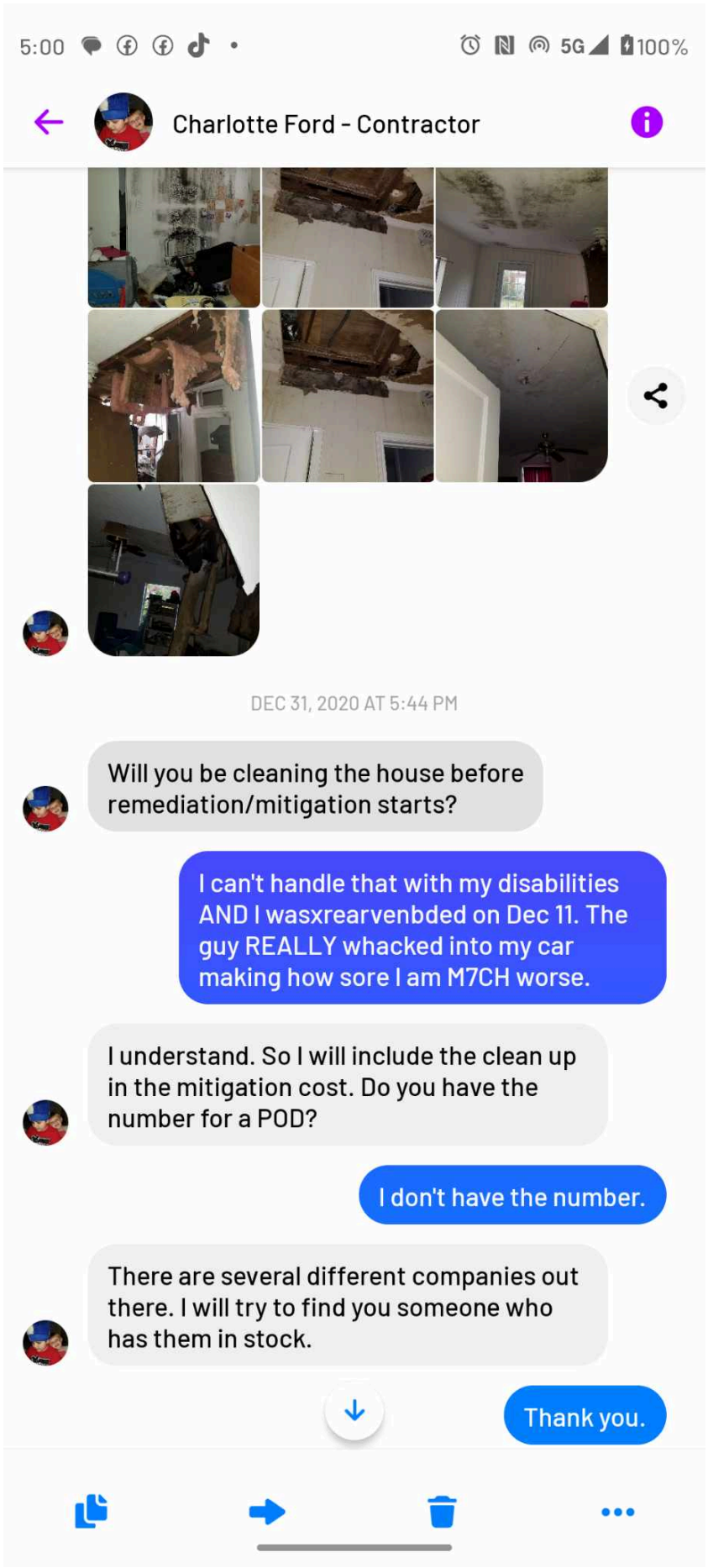
Charlotte Ford - Contractor
will let you know.
Ok
DEC 31, 2020 AT 3:40 PM
On my way
Okay. Just got to my house.
DEC 31, 2020 AT 5:21 PM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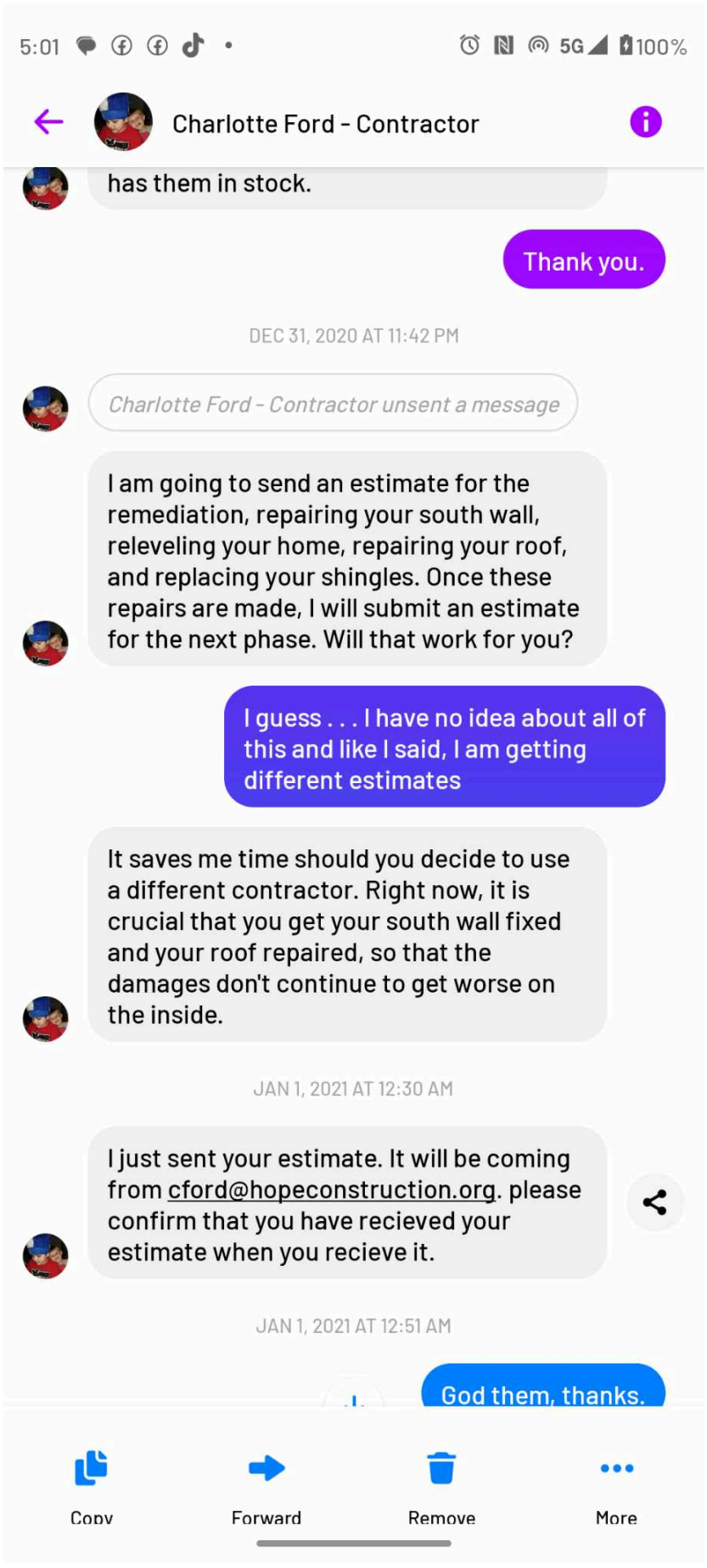
Charlotte Ford - Contractor
DEC 31, 2020 AT 5:44 PM
Will you be cleaning the house before remediation/mitigation starts?
I can't handle that with my disabilities AND I wasxrearvenbded on Dec 11. The guy REALLY whacked into my car making how sore I am M7CH worse.
I understand. So I will include the clean up in the mitigation cost. Do you have the number for a POD?
I don't have the number.
There are several different companies out there. I will try to find you someone who has them in stock.
Thank you.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Charlotte Ford - Contractor
has them in stock.
Thank you.
DEC 31, 2020 AT 11:42 PM
Charlotte Ford - Contractor unsent a message
I am going to send an estimate for the remediation, repairing your south wall, releveling your home, repairing your roof, and replacing your shingles. Once these repairs are made, I will submit an estimate for the next phase. Will that work for you?
I guess . . . I have no idea about all of this and like I said, I am getting different estimates
It saves me time should you decide to use a different contractor. Right now, it is crucial that you get your south wall fixed and your roof repaired, so that the damages don't continue to get worse on the inside.
JAN 1, 2021 AT 12:30 AM
I just sent your estimate. It will be coming from cford@hopeconstruction.org. please confirm that you have recieved your estimate when you recieve it.
JAN 1, 2021 AT 12:51 AM
God them, thanks.
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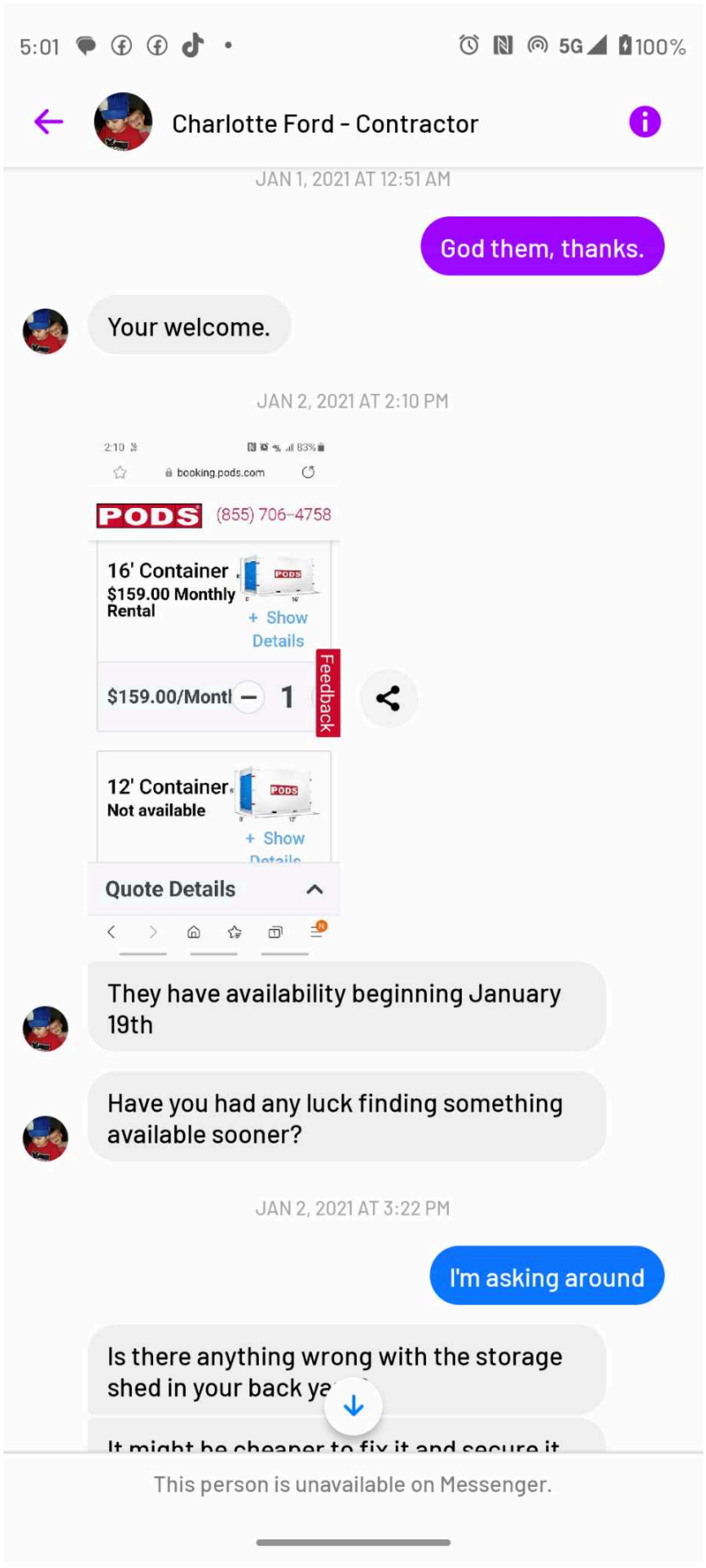
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Charlotte Ford - Contractor
JAN 1, 2021 AT 12:51 AM
God them, thanks.
Your welcome.
JAN 2, 2021 AT 2:10 PM
booking.pods.com
PODS
(855) 706-4758
16' Container
$159.00 Monthly Rental
+ Show Details
$159.00/Montl
1
Feedback
12' Container
Not available
+ Show
Quote Details
They have availability beginning January 19th
Have you had any luck finding something available sooner?
JAN 2, 2021 AT 3:22 PM
I'm asking around
Is there anything wrong with the storage shed in your back ya
This person is unavailable on Messenger.

5:01 5G 100%

Charlotte Ford - Contractor

Is there anything wrong with the storage shed in your back yard?

It might be cheaper to fix it and secure it instead of renting a POD.

The door keeps opening and ot wouldn't hold everything I want from my house. It's too small

Oh ok. Gotcha.

Did you ever get in touch with the people who were supposed to have tarped your roof?

Yes, and he's a jersey. He's blaming me. DIDid he even put wood over the holes where he put the two little tarps? Did you see if that happened?

No he didn't. 2 little tarps? What about massive whole in your sun room? 2 little tarps would have never been enough to secure your roof.

*the massive

Daylight was shinning through the back room where the tree limb is still in your roof.

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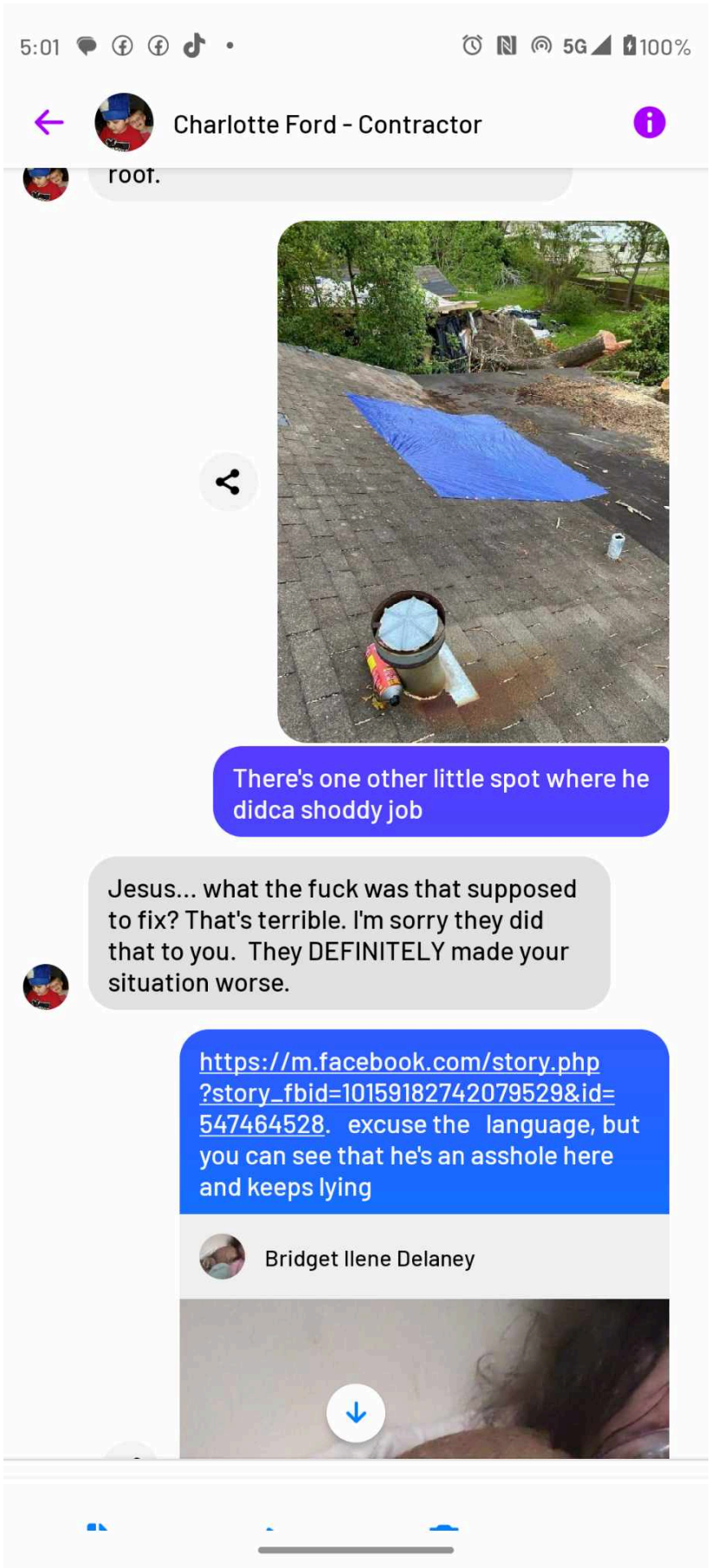
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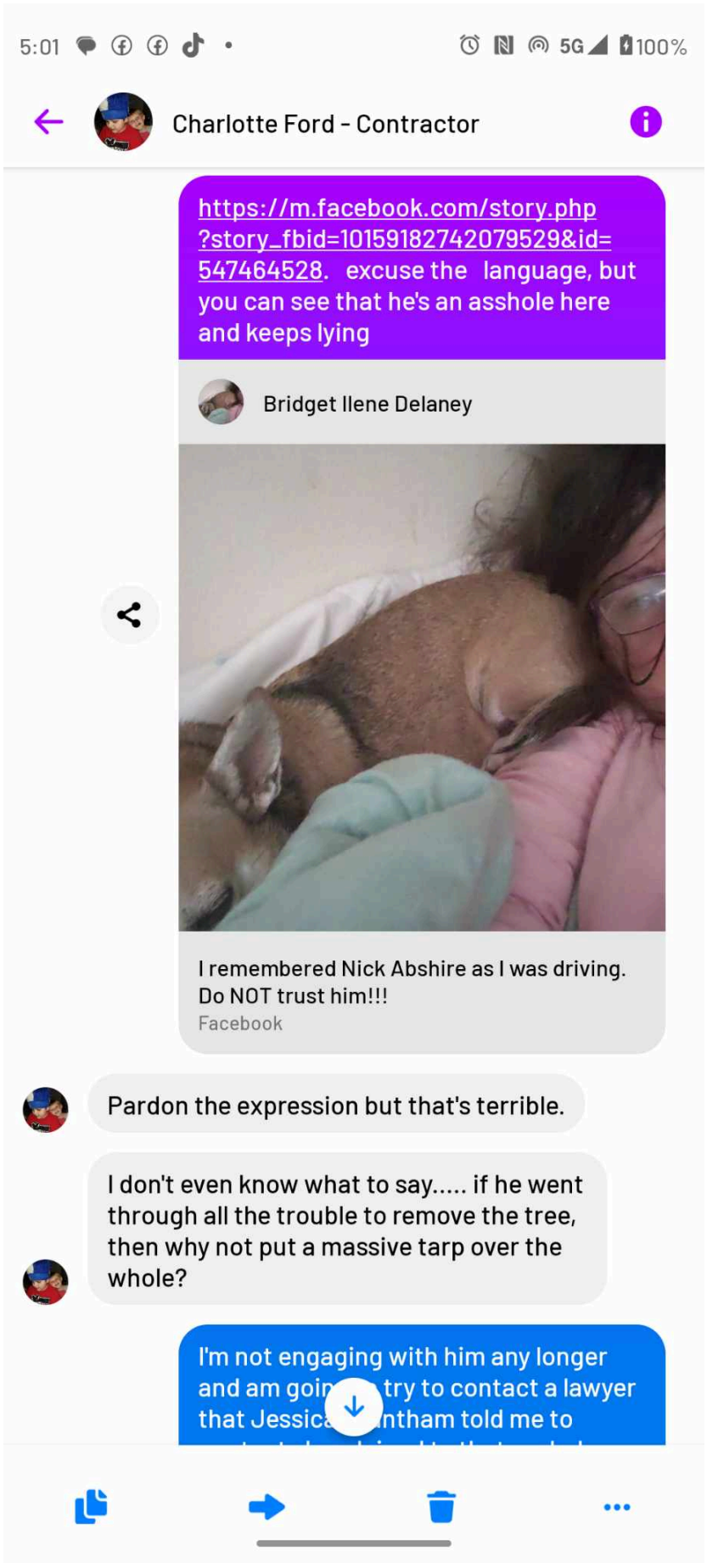
Charlotte Ford - Contractor
roof.
There's one other little spot where he didca shoddy job
Jesus... what the fuck was that supposed to fix? That's terrible. I'm sorry they did that to you. They DEFINITELY made your situation worse.
https://m.facebook.com/story.php?story_fbid=10159182742079529&id=547464528. excuse the language, but you can see that he's an asshole here and keeps lying
Bridget Ilene Delaney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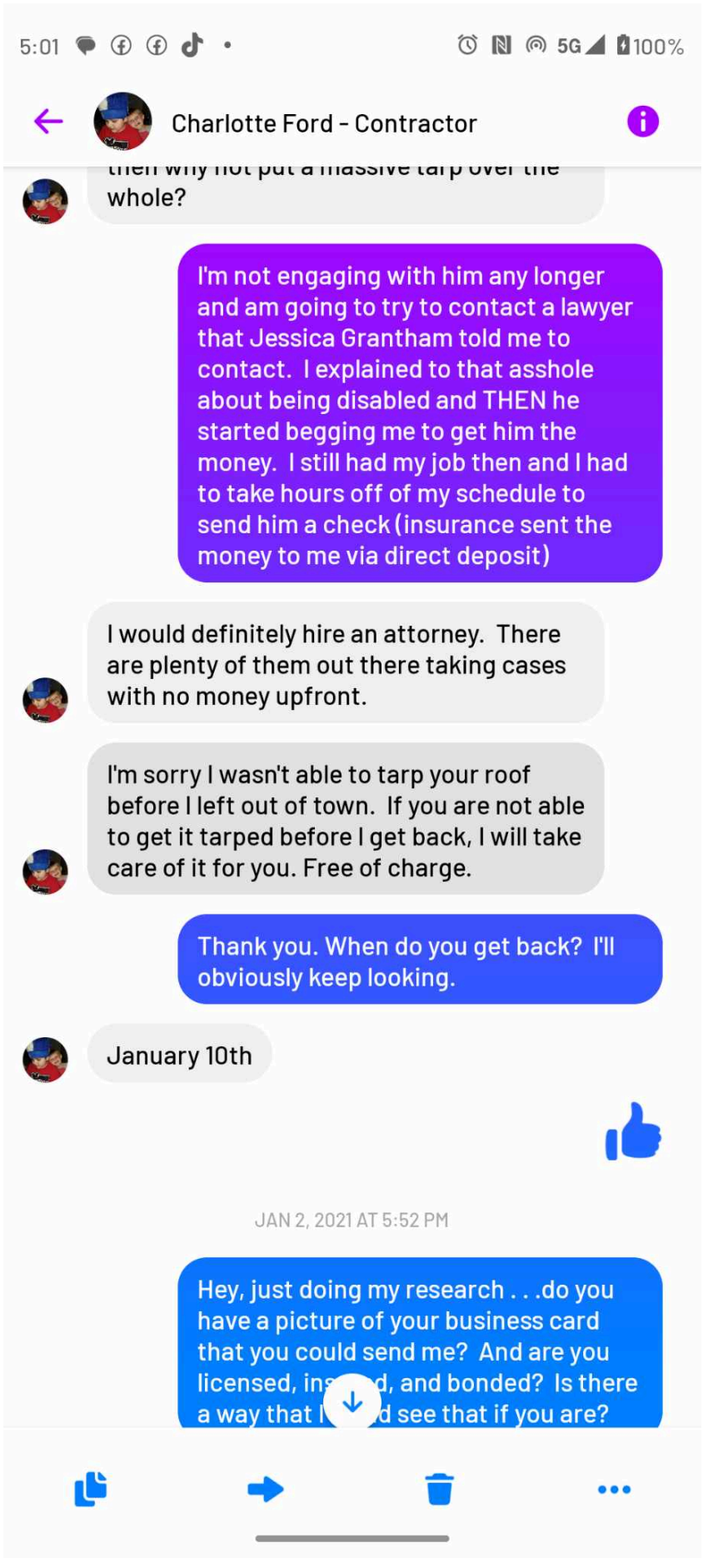
Charlotte Ford - Contractor
https://m.facebook.com/story.php?story_fbid=10159182742079529&id=547464528. excuse the language, but you can see that he's an asshole here and keeps lying
Bridget Ilene Delaney
I remembered Nick Abshire as I was driving. Do NOT trust him!!!
Facebook
Pardon the expression but that's terrible.
I don't even know what to say..... if he went through all the trouble to remove the tree, then why not put a massive tarp over the whole?
I'm not engaging with him any longer and am goin try to contact a lawyer that Jessic ntham told me to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Charlotte Ford - Contractor
whole?
I'm not engaging with him any longer and am going to try to contact a lawyer that Jessica Grantham told me to contact. I explained to that asshole about being disabled and THEN he started begging me to get him the money. I still had my job then and I had to take hours off of my schedule to send him a check (insurance sent the money to me via direct deposit)
I would definitely hire an attorney. There are plenty of them out there taking cases with no money upfront.
I'm sorry I wasn't able to tarp your roof before I left out of town. If you are not able to get it tarped before I get back, I will take care of it for you. Free of charge.
Thank you. When do you get back? I'll obviously keep looking.
January 10th
JAN 2, 2021 AT 5:52 PM
Hey, just doing my research . . .do you have a picture of your business card that you could send me? And are you licensed, ins d, and bonded? Is there a way that I d see that if you are?

5:01 5G 100%

Charlotte Ford - Contractor

that you could send me? And are you licensed, insured, and bonded? Is there a way that I could see that if you are?

Yes ma'am I am. Google contractor verification is Louisiana. It will direct you to the page where you input my company name.

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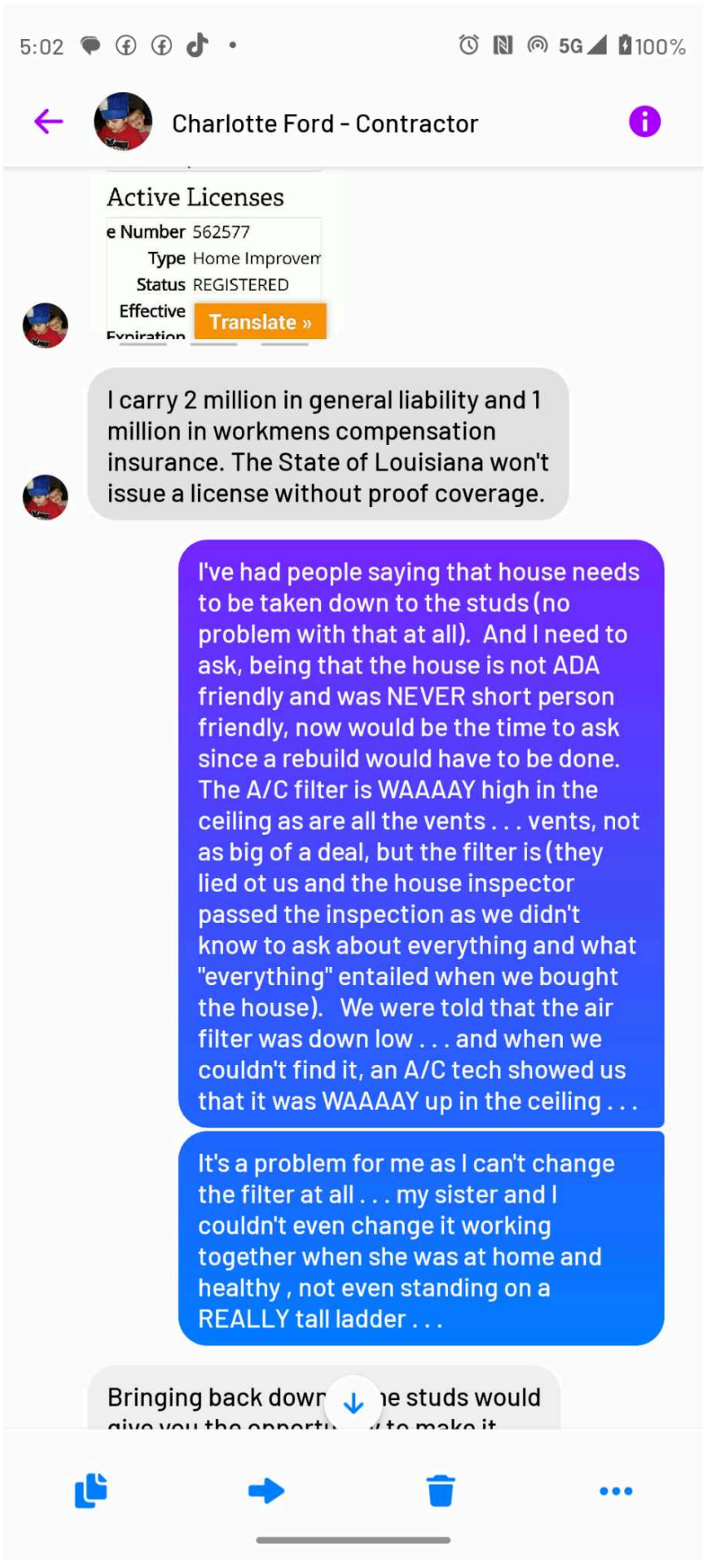
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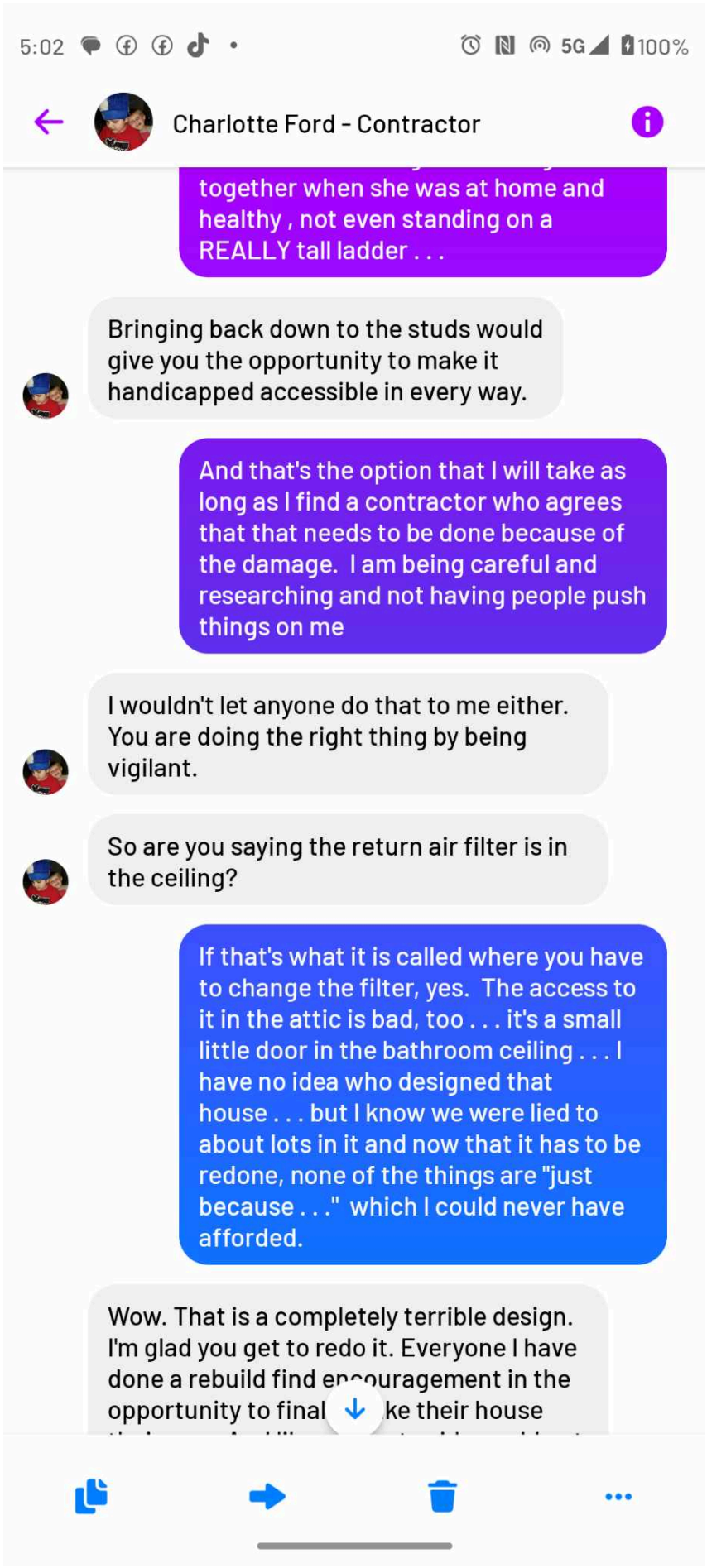
Charlotte Ford - Contractor
Active Licenses
e Number 562577
Type Home Improvem
Status REGISTERED
Effective
Translate »
I carry 2 million in general liability and 1 million in workmens compensation insurance. The State of Louisiana won't issue a license without proof coverage.
I've had people saying that house needs to be taken down to the studs (no problem with that at all). And I need to ask, being that the house is not ADA friendly and was NEVER short person friendly, now would be the time to ask since a rebuild would have to be done. The A/C filter is WAAAAY high in the ceiling as are all the vents . . . vents, not as big of a deal, but the filter is (they lied ot us and the house inspector passed the inspection as we didn't know to ask about everything and what "everything" entailed when we bought the house). We were told that the air filter was down low . . . and when we couldn't find it, an A/C tech showed us that it was WAAAAY up in the ceiling . . .
It's a problem for me as I can't change the filter at all . . . my sister and I couldn't even change it working together when she was at home and healthy , not even standing on a REALLY tall ladder . . .
Bringing back down
e studs would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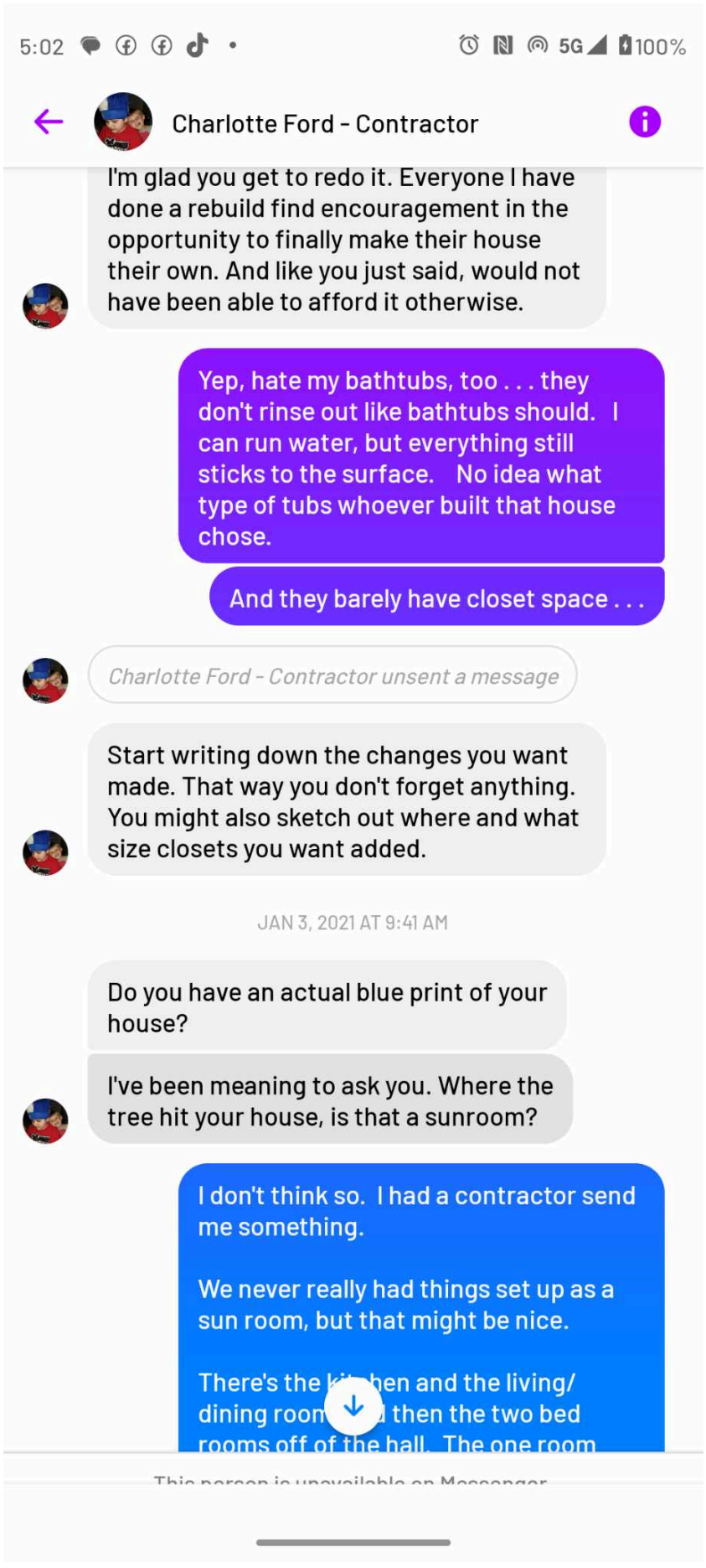
Charlotte Ford - Contractor
together when she was at home and healthy , not even standing on a REALLY tall ladder . . .
Bringing back down to the studs would give you the opportunity to make it handicapped accessible in every way.
And that's the option that I will take as long as I find a contractor who agrees that that needs to be done because of the damage. I am being careful and researching and not having people push things on me
I wouldn't let anyone do that to me either. You are doing the right thing by being vigilant.
So are you saying the return air filter is in the ceiling?
If that's what it is called where you have to change the filter, yes. The access to it in the attic is bad, too . . . it's a small little door in the bathroom ceiling . . . I have no idea who designed that house . . . but I know we were lied to about lots in it and now that it has to be redone, none of the things are "just because . . ." which I could never have afforded.
Wow. That is a completely terrible design. I'm glad you get to redo it. Everyone I have done a rebuild find encouragement in the opportunity to final ke their house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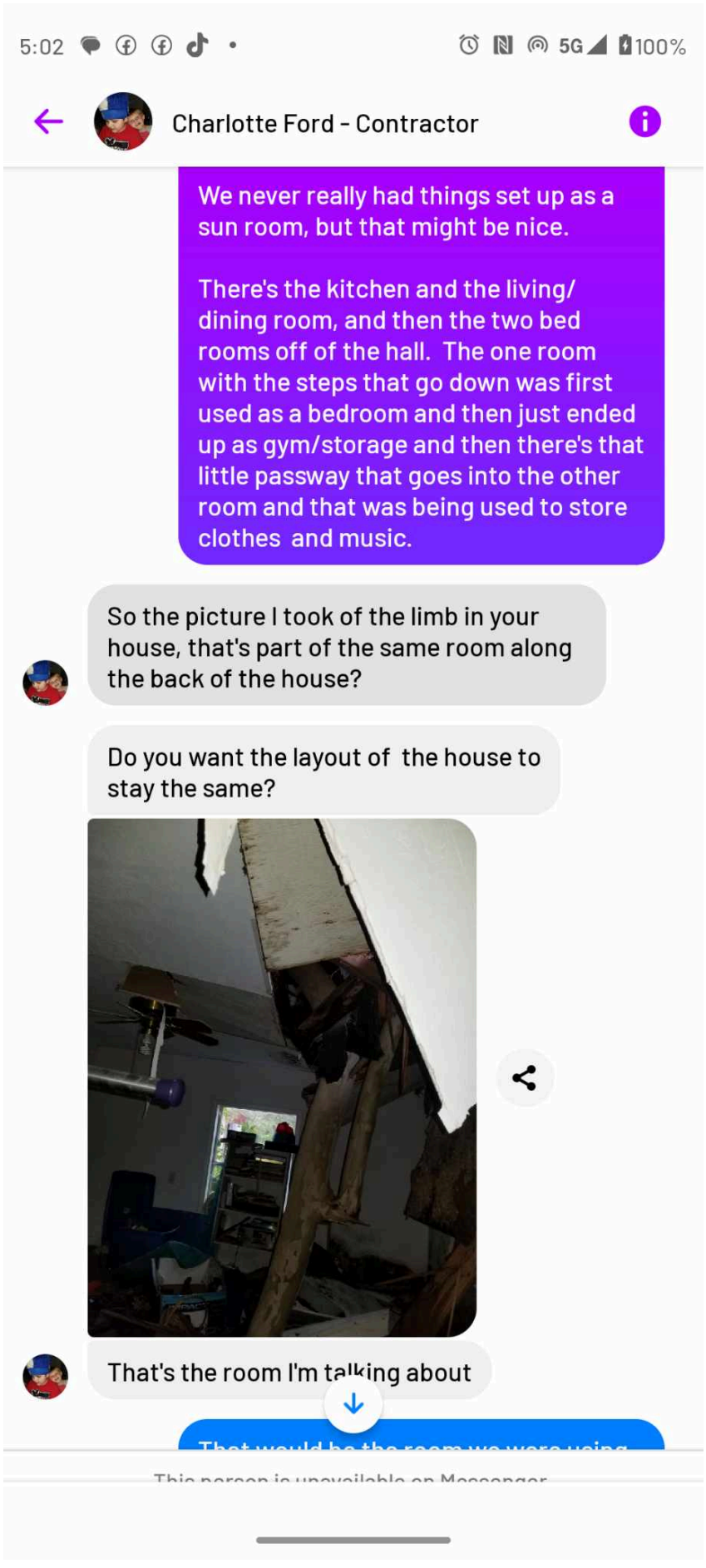
Charlotte Ford - Contractor
I'm glad you get to redo it. Everyone I have done a rebuild find encouragement in the opportunity to finally make their house their own. And like you just said, would not have been able to afford it otherwise.
Yep, hate my bathtubs, too . . . they don't rinse out like bathtubs should. I can run water, but everything still sticks to the surface. No idea what type of tubs whoever built that house chose.
And they barely have closet space . . .
Charlotte Ford - Contractor unsent a message
Start writing down the changes you want made. That way you don't forget anything. You might also sketch out where and what size closets you want added.
JAN 3, 2021 AT 9:41 AM
Do you have an actual blue print of your house?
I've been meaning to ask you. Where the tree hit your house, is that a sunroom?
I don't think so. I had a contractor send me something.
We never really had things set up as a sun room, but that might be nice.
There's the kitchen and the living/ dining room then the two bed rooms off of the hall. The one room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Charlotte Ford - Contractor
We never really had things set up as a sun room, but that might be nice.
There's the kitchen and the living/ dining room, and then the two bed rooms off of the hall. The one room with the steps that go down was first used as a bedroom and then just ended up as gym/storage and then there's that little passway that goes into the other room and that was being used to store clothes and music.
So the picture I took of the limb in your house, that's part of the same room along the back of the house?
Do you want the layout of the house to stay the same?
That's the room I'm talking about
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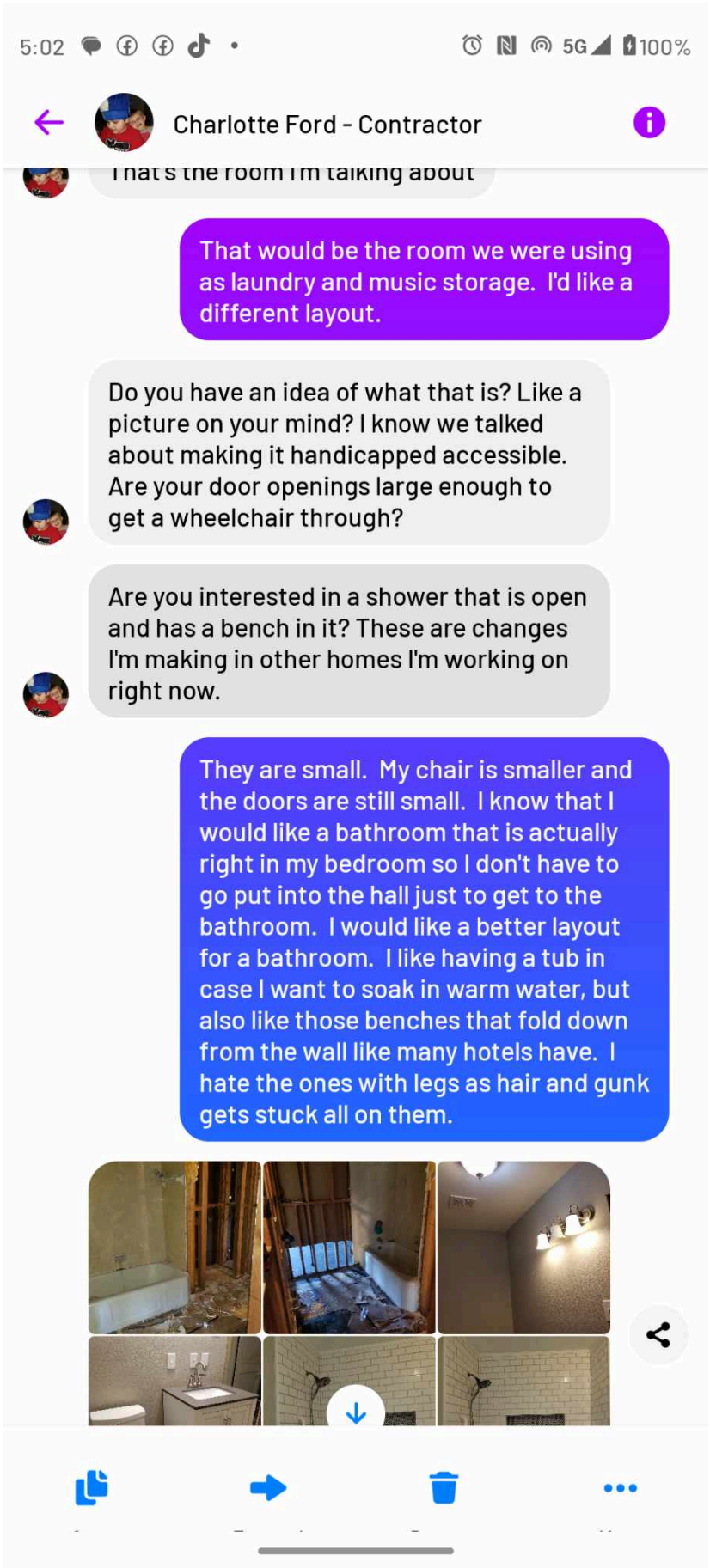
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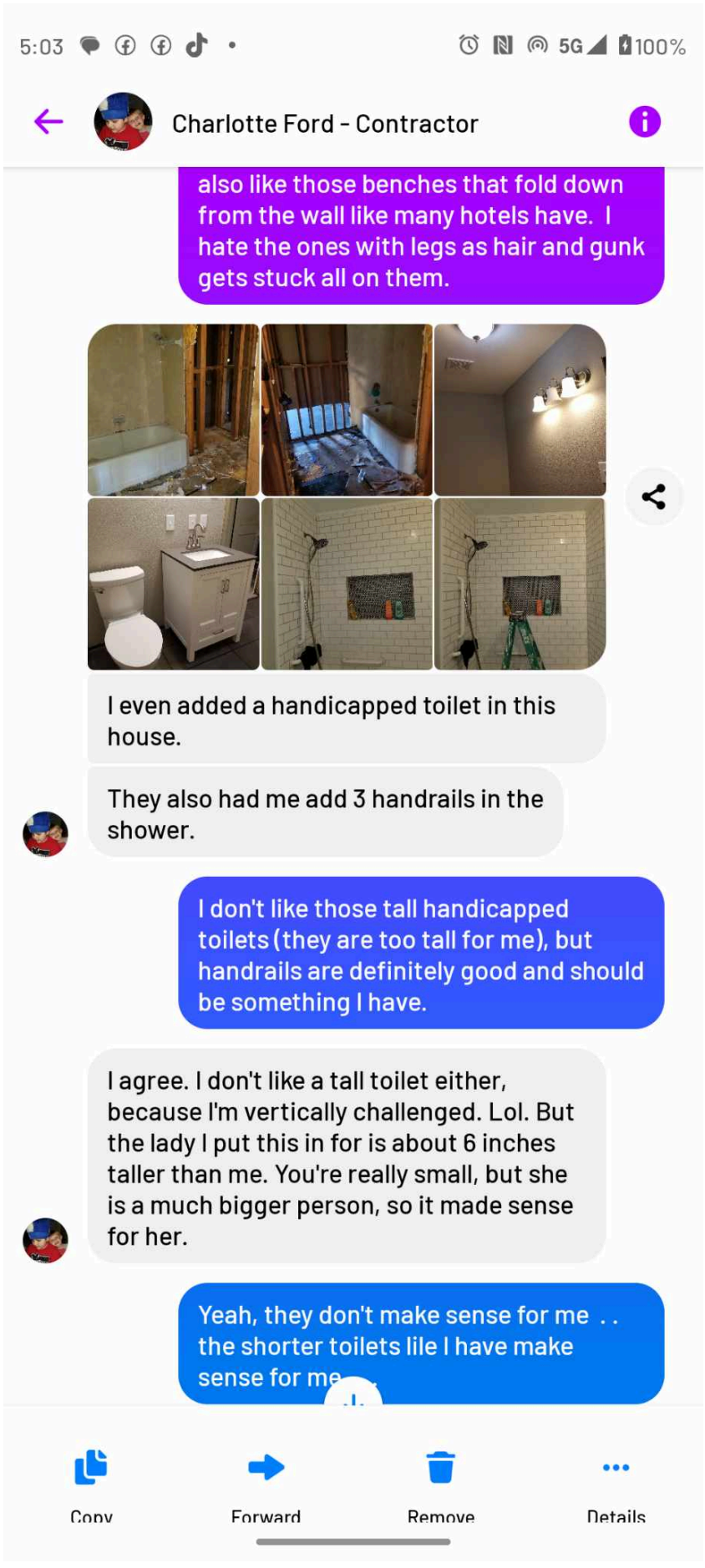
Charlotte Ford - Contractor
That's the room I'm talking about
That would be the room we were using as laundry and music storage. I'd like a different layout.
Do you have an idea of what that is? Like a picture on your mind? I know we talked about making it handicapped accessible. Are your door openings large enough to get a wheelchair through?
Are you interested in a shower that is open and has a bench in it? These are changes I'm making in other homes I'm working on right now.
They are small. My chair is smaller and the doors are still small. I know that I would like a bathroom that is actually right in my bedroom so I don't have to go put into the hall just to get to the bathroom. I would like a better layout for a bathroom. I like having a tub in case I want to soak in warm water, but also like those benches that fold down from the wall like many hotels have. I hate the ones with legs as hair and gunk gets stuck all on them.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Charlotte Ford - Contractor
also like those benches that fold down from the wall like many hotels have. I hate the ones with legs as hair and gunk gets stuck all on them.
I even added a handicapped toilet in this house.
They also had me add 3 handrails in the shower.
I don't like those tall handicapped toilets (they are too tall for me), but handrails are definitely good and should be something I have.
I agree. I don't like a tall toilet either, because I'm vertically challenged. Lol. But the lady I put this in for is about 6 inches taller than me. You're really small, but she is a much bigger person, so it made sense for her.
Yeah, they don't make sense for me . . the shorter toilets lile I have make sense for me
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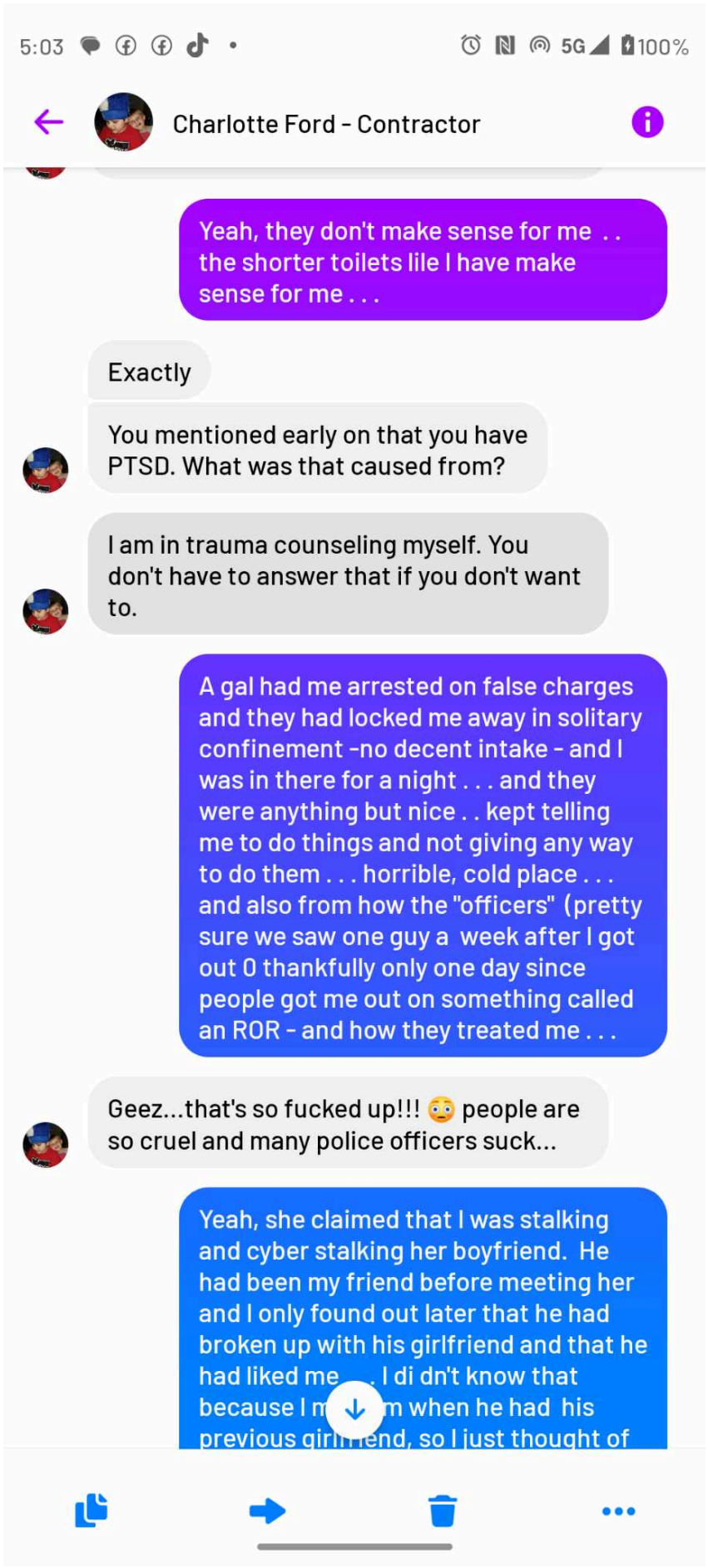
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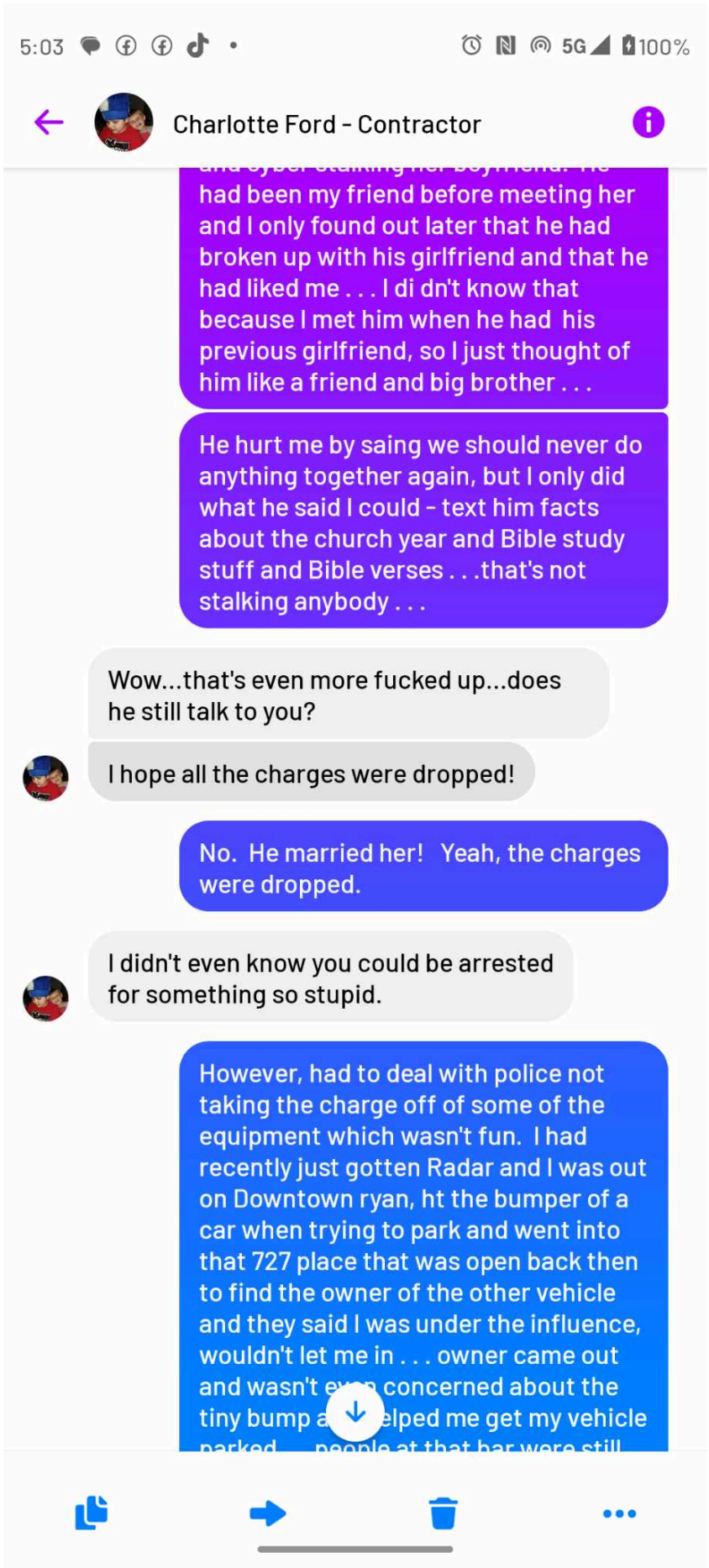
Charlotte Ford - Contractor
Yeah, they don't make sense for me . . the shorter toilets lile I have make sense for me . . .
Exactly
You mentioned early on that you have PTSD. What was that caused from?
I am in trauma counseling myself. You don't have to answer that if you don't want to.
A gal had me arrested on false charges and they had locked me away in solitary confinement -no decent intake - and I was in there for a night . . . and they were anything but nice . . kept telling me to do things and not giving any way to do them . . . horrible, cold place . . . and also from how the "officers" (pretty sure we saw one guy a week after I got out 0 thankfully only one day since people got me out on something called an ROR - and how they treated me . . .
Geez...that's so fucked up!!! people are so cruel and many police officers suck...
Yeah, she claimed that I was stalking and cyber stalking her boyfriend. He had been my friend before meeting her and I only found out later that he had broken up with his girlfriend and that he had liked me . I di dn't know that because I m m when he had his previous girlfriend, so I just thought of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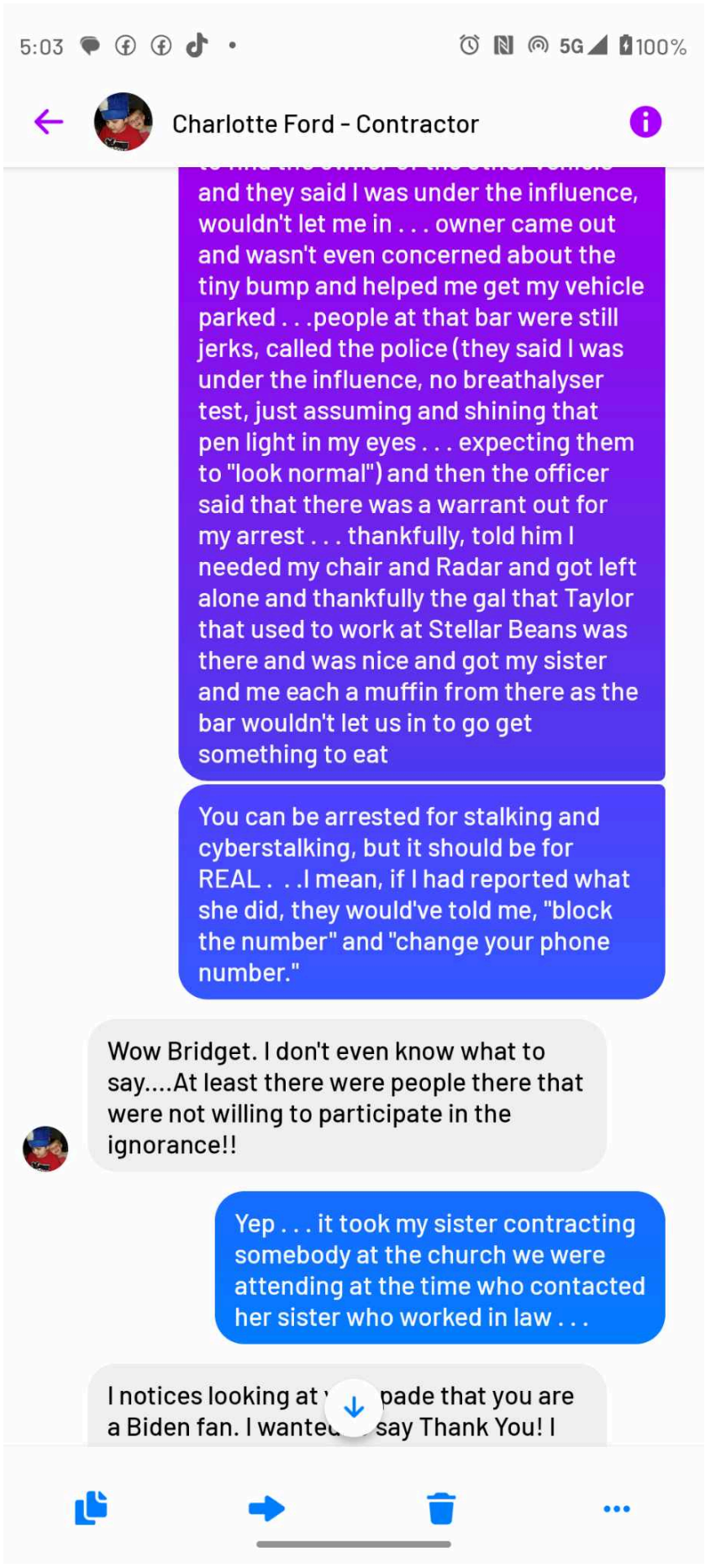
Charlotte Ford - Contractor
had been my friend before meeting her and I only found out later that he had broken up with his girlfriend and that he had liked me . . . I di dn't know that because I met him when he had his previous girlfriend, so I just thought of him like a friend and big brother . . .
He hurt me by saing we should never do anything together again, but I only did what he said I could - text him facts about the church year and Bible study stuff and Bible verses . . .that's not stalking anybody . . .
Wow...that's even more fucked up...does he still talk to you?
I hope all the charges were dropped!
No. He married her! Yeah, the charges were dropped.
I didn't even know you could be arrested for something so stupid.
However, had to deal with police not taking the charge off of some of the equipment which wasn't fun. I had recently just gotten Radar and I was out on Downtown ryan, ht the bumper of a car when trying to park and went into that 727 place that was open back then to find the owner of the other vehicle and they said I was under the influence, wouldn't let me in . . . owner came out and wasn't even concerned about the tiny bump and helped me get my vehicle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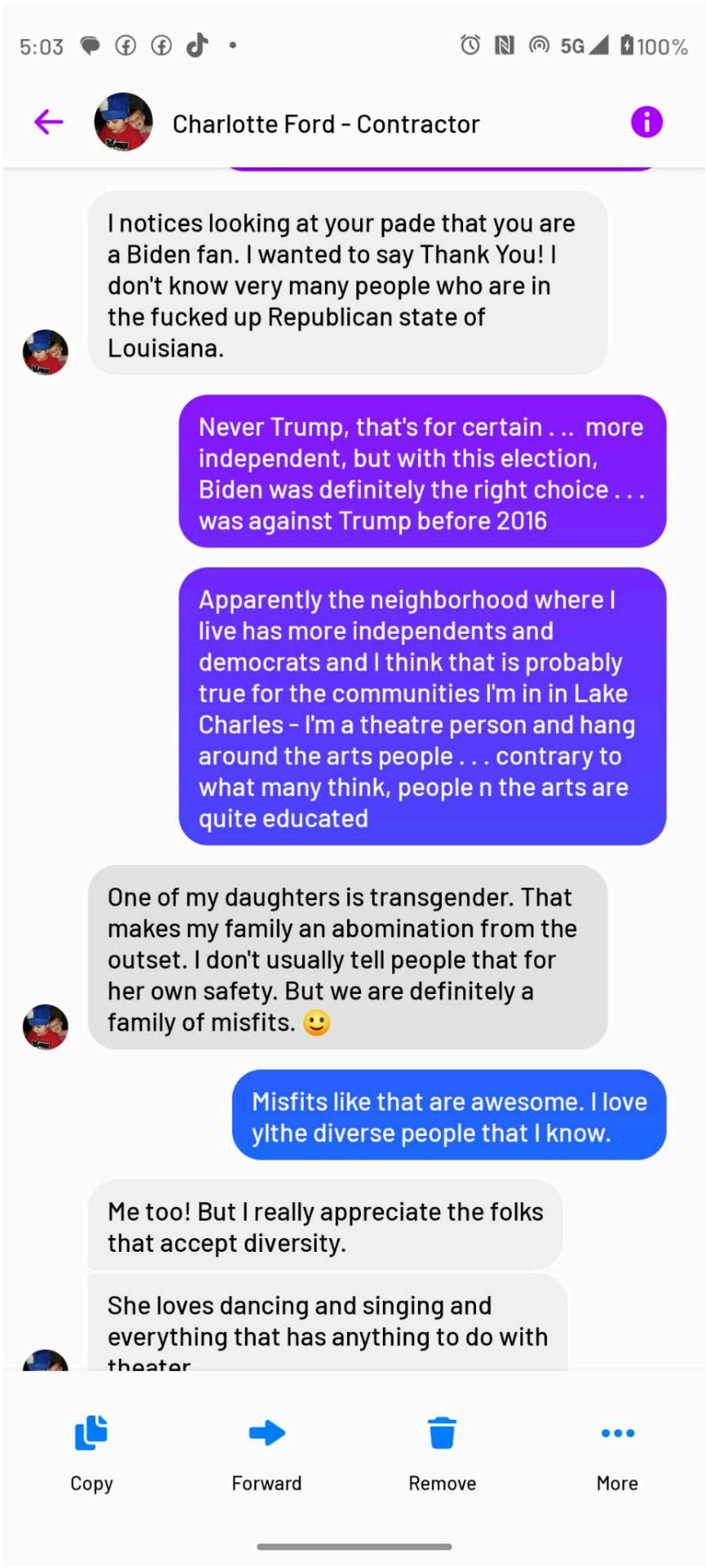
Charlotte Ford - Contractor
and they said I was under the influence, wouldn't let me in . . . owner came out and wasn't even concerned about the tiny bump and helped me get my vehicle parked . . .people at that bar were still jerks, called the police (they said I was under the influence, no breathalyser test, just assuming and shining that pen light in my eyes . . . expecting them to "look normal") and then the officer said that there was a warrant out for my arrest . . . thankfully, told him I needed my chair and Radar and got left alone and thankfully the gal that Taylor that used to work at Stellar Beans was there and was nice and got my sister and me each a muffin from there as the bar wouldn't let us in to go get something to eat
You can be arrested for stalking and cyberstalking, but it should be for REAL . . .I mean, if I had reported what she did, they would've told me, "block the number" and "change your phone number."
Wow Bridget. I don't even know what to say....At least there were people there that were not willing to participate in the ignorance!!
Yep . . . it took my sister contracting somebody at the church we were attending at the time who contacted her sister who worked in law . . .
I notices looking at
pade that you are a Biden fan. I wante
say Thank You! I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Charlotte Ford - Contractor
I notices looking at your pade that you are a Biden fan. I wanted to say Thank You! I don't know very many people who are in the fucked up Republican state of Louisiana.
Never Trump, that's for certain . .. more independent, but with this election, Biden was definitely the right choice . . . was against Trump before 2016
Apparently the neighborhood where I live has more independents and democrats and I think that is probably true for the communities I'm in in Lake Charles - I'm a theatre person and hang around the arts people . . . contrary to what many think, people n the arts are quite educated
One of my daughters is transgender. That makes my family an abomination from the outset. I don't usually tell people that for her own safety. But we are definitely a family of misfits.
Misfits like that are awesome. I love ylthe diverse people that I know.
Me too! But I really appreciate the folks that accept diversity.
She loves dancing and singing and everything that has anything to do with theater
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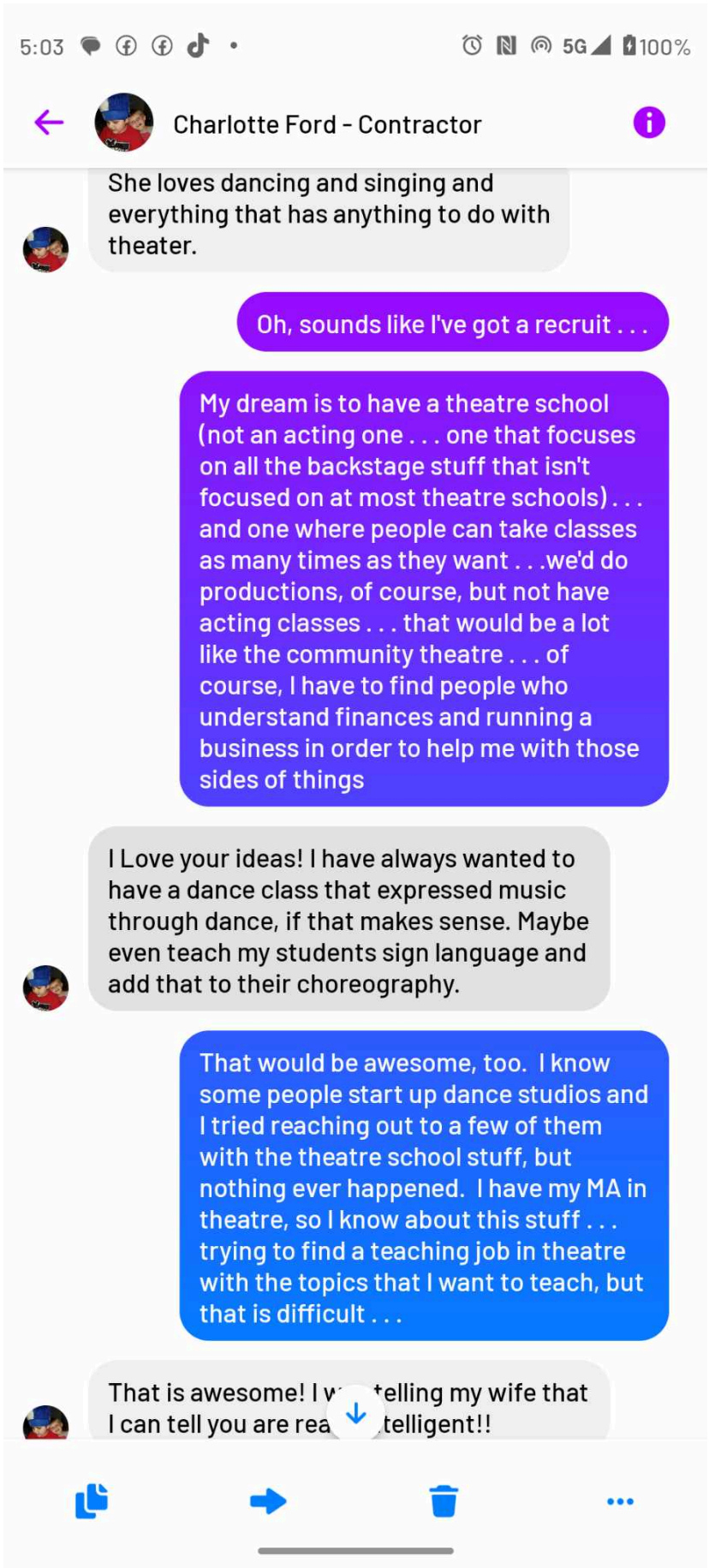
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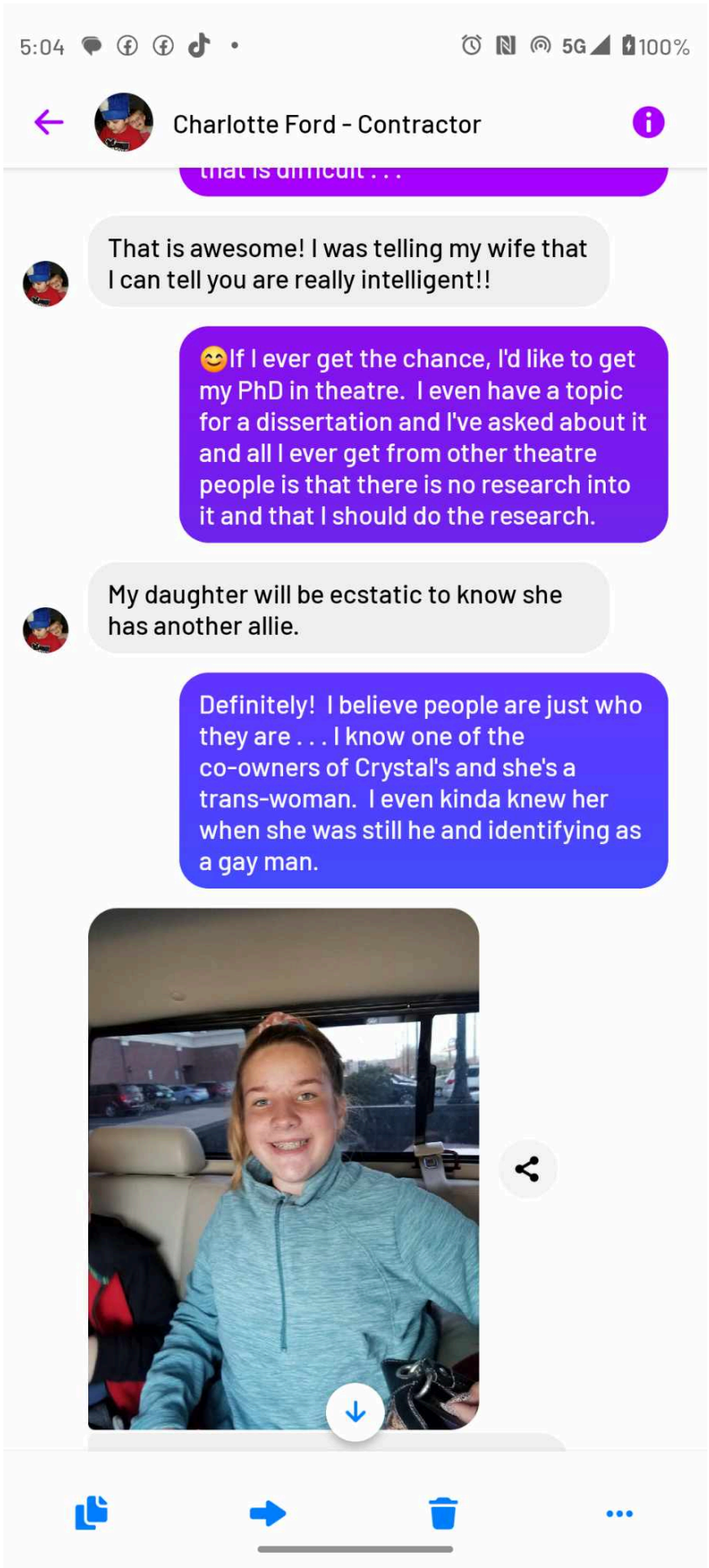
Charlotte Ford - Contractor
She loves dancing and singing and everything that has anything to do with theater.
Oh, sounds like I've got a recruit . . .
My dream is to have a theatre school (not an acting one . . . one that focuses on all the backstage stuff that isn't focused on at most theatre schools) . . . and one where people can take classes as many times as they want . . .we'd do productions, of course, but not have acting classes . . . that would be a lot like the community theatre . . . of course, I have to find people who understand finances and running a business in order to help me with those sides of things
I Love your ideas! I have always wanted to have a dance class that expressed music through dance, if that makes sense. Maybe even teach my students sign language and add that to their choreography.
That would be awesome, too. I know some people start up dance studios and I tried reaching out to a few of them with the theatre school stuff, but nothing ever happened. I have my MA in theatre, so I know about this stuff . . . trying to find a teaching job in theatre with the topics that I want to teach, but that is difficult . . .
That is awesome! I w telling my wife that I can tell you are rea telligent!!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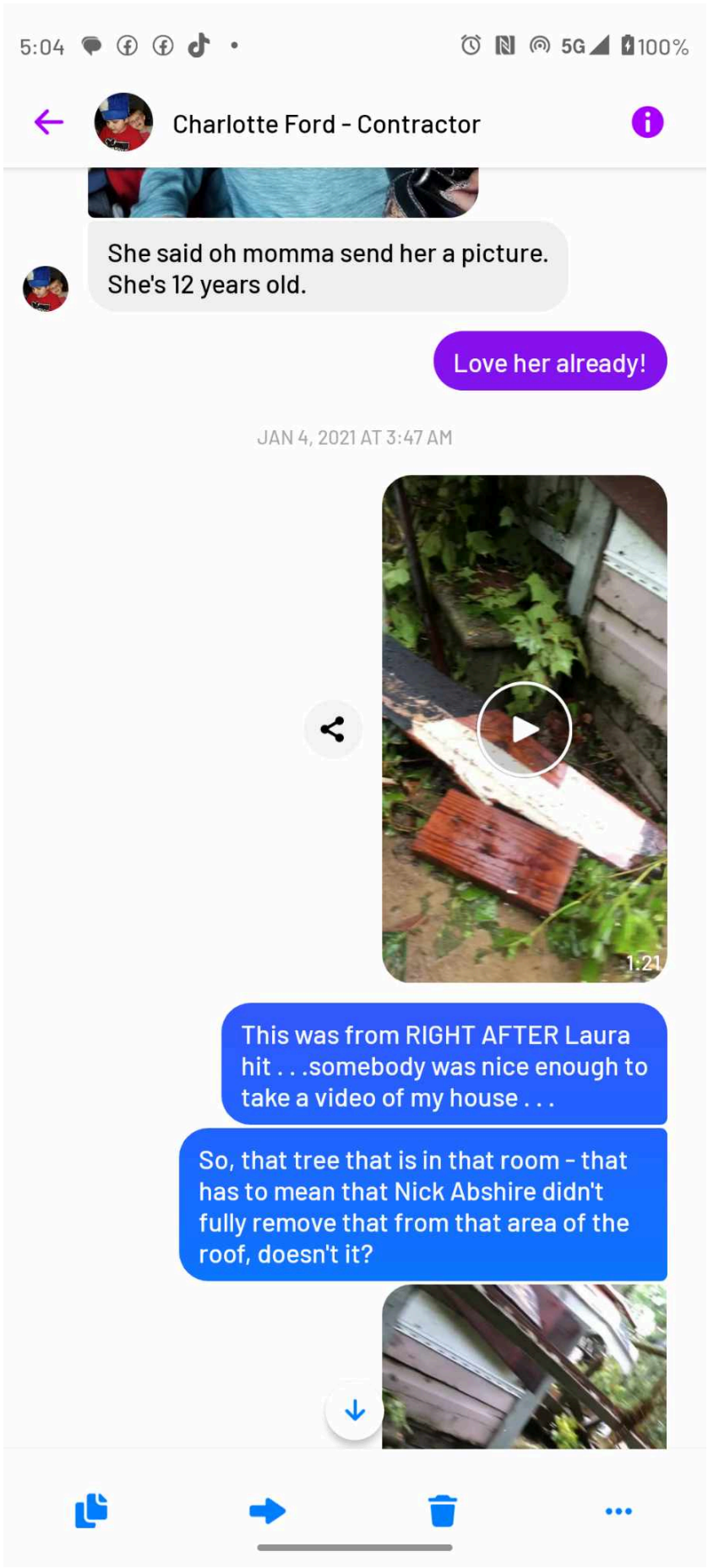
Charlotte Ford - Contractor
that is difficult . . .
That is awesome! I was telling my wife that I can tell you are really intelligent!!
😊If I ever get the chance, I'd like to get my PhD in theatre. I even have a topic for a dissertation and I've asked about it and all I ever get from other theatre people is that there is no research into it and that I should do the research.
My daughter will be ecstatic to know she has another allie.
Definitely! I believe people are just who they are . . . I know one of the co-owners of Crystal's and she's a trans-woman. I even kinda knew her when she was still he and identifying as a gay man.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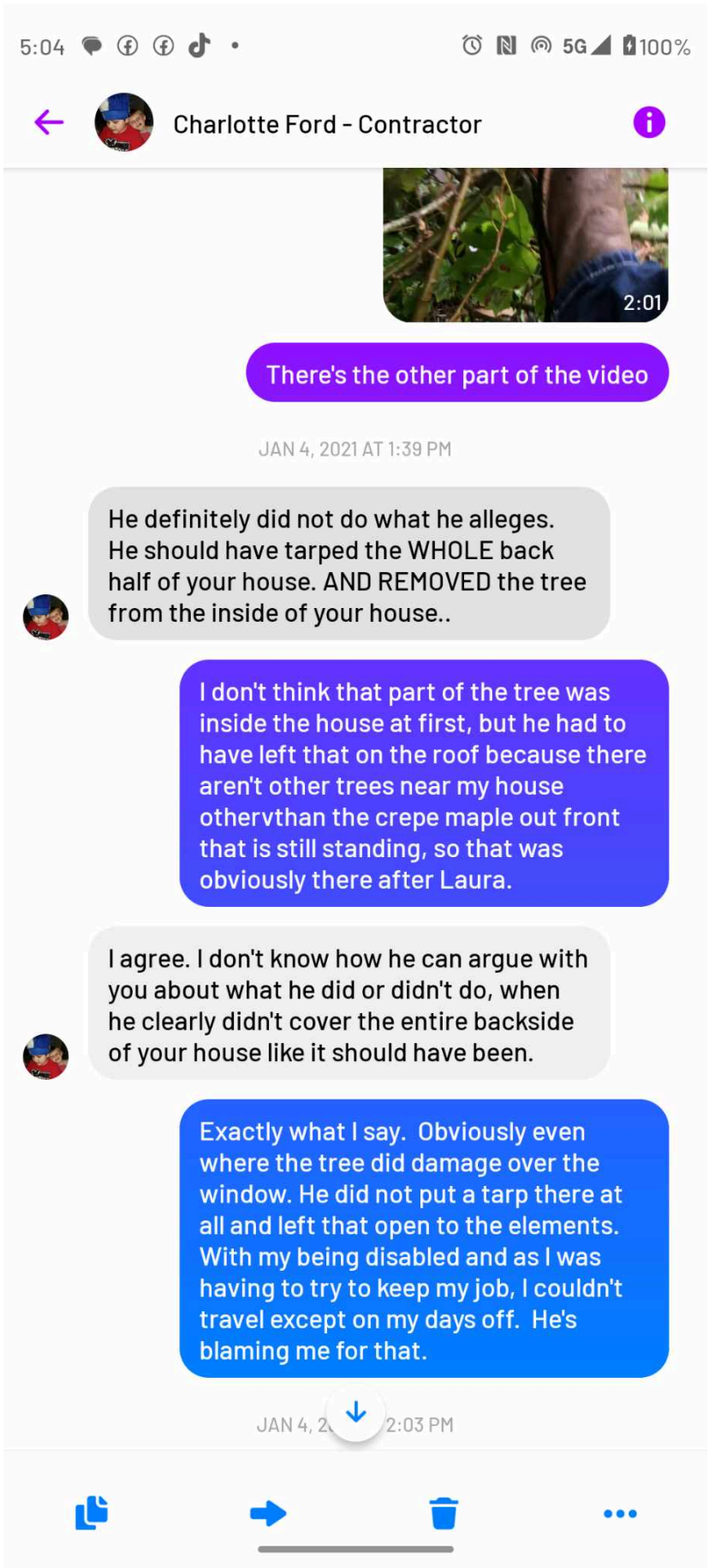
Charlotte Ford - Contractor
She said oh momma send her a picture. She's 12 years old.
Love her already!
JAN 4, 2021 AT 3:47 AM
1:21
This was from RIGHT AFTER Laura hit . . .somebody was nice enough to take a video of my house . . .
So, that tree that is in that room - that has to mean that Nick Abshire didn't fully remove that from that area of the roof, doesn't it?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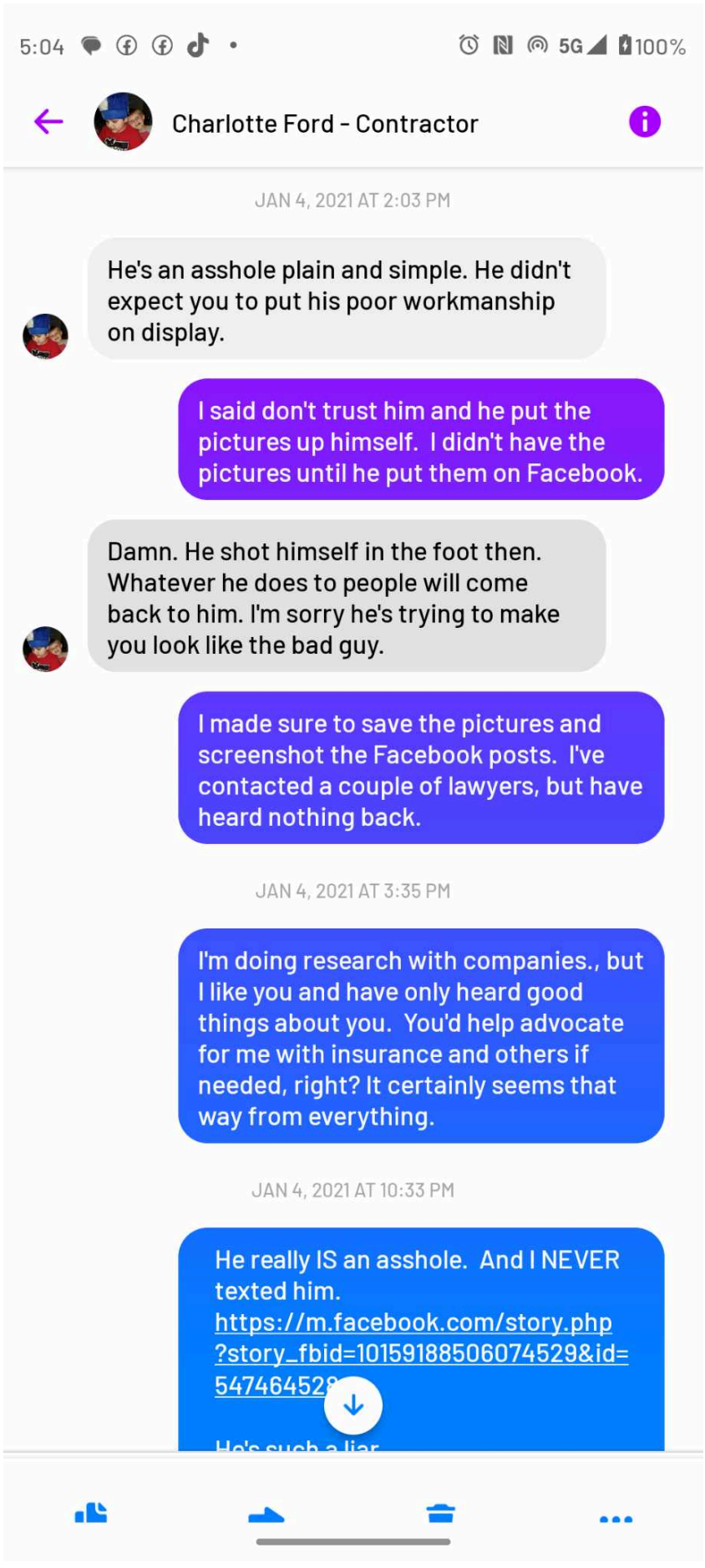
Charlotte Ford - Contractor
2:01
There's the other part of the video
JAN 4, 2021 AT 1:39 PM
He definitely did not do what he alleges. He should have tarped the WHOLE back half of your house. AND REMOVED the tree from the inside of your house..
I don't think that part of the tree was inside the house at first, but he had to have left that on the roof because there aren't other trees near my house othervthan the crepe maple out front that is still standing, so that was obviously there after Laura.
I agree. I don't know how he can argue with you about what he did or didn't do, when he clearly didn't cover the entire backside of your house like it should have been.
Exactly what I say. Obviously even where the tree did damage over the window. He did not put a tarp there at all and left that open to the elements. With my being disabled and as I was having to try to keep my job, I couldn't travel except on my days off. He's blaming me for that.
JAN 4, 2
2:03 PM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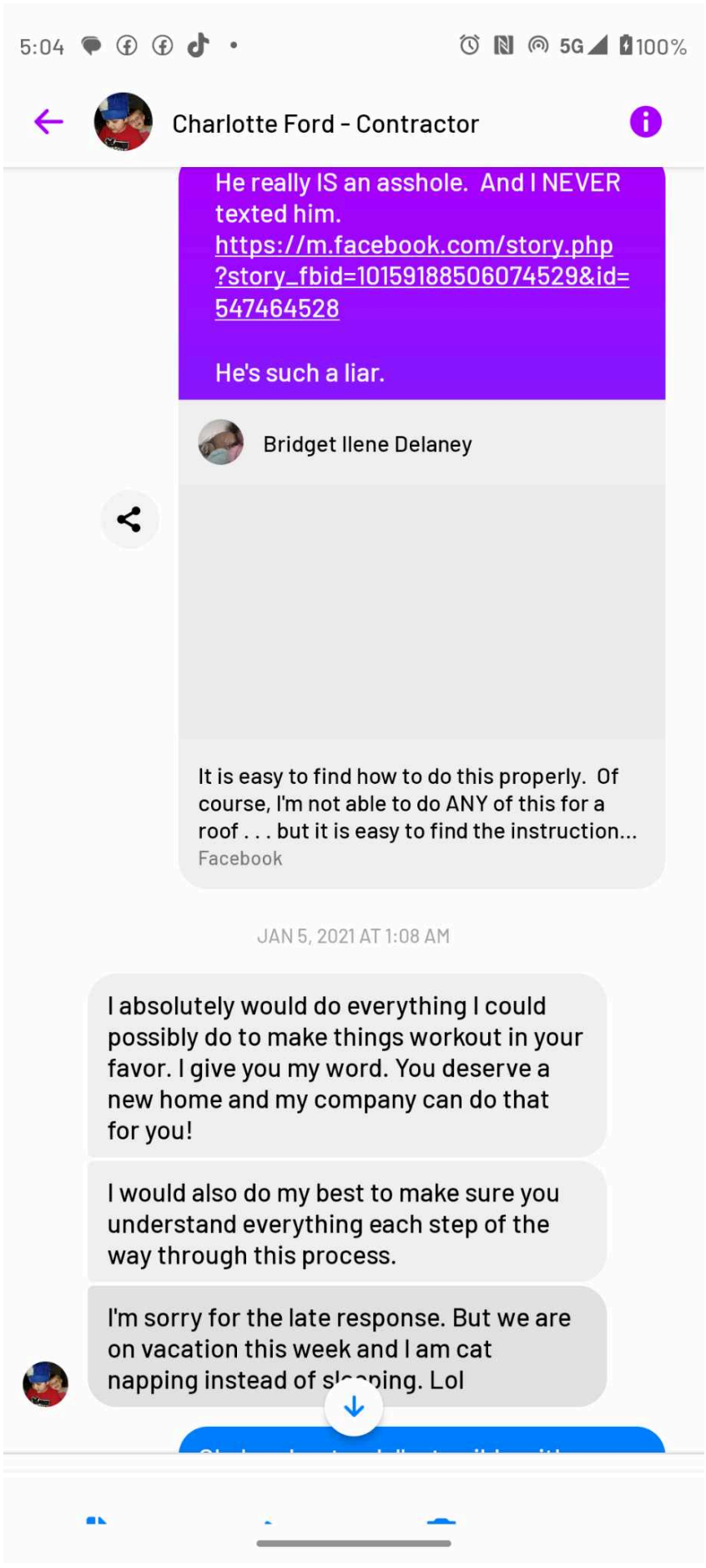
Charlotte Ford - Contractor
JAN 4, 2021 AT 2:03 PM
He's an asshole plain and simple. He didn't expect you to put his poor workmanship on display.
I said don't trust him and he put the pictures up himself. I didn't have the pictures until he put them on Facebook.
Damn. He shot himself in the foot then. Whatever he does to people will come back to him. I'm sorry he's trying to make you look like the bad guy.
I made sure to save the pictures and screenshot the Facebook posts. I've contacted a couple of lawyers, but have heard nothing back.
JAN 4, 2021 AT 3:35 PM
I'm doing research with companies., but I like you and have only heard good things about you. You'd help advocate for me with insurance and others if needed, right? It certainly seems that way from everything.
JAN 4, 2021 AT 10:33 PM
He really IS an asshole. And I NEVER texted him.
https://m.facebook.com/story.php?story_fbid=10159188506074529&id=547464528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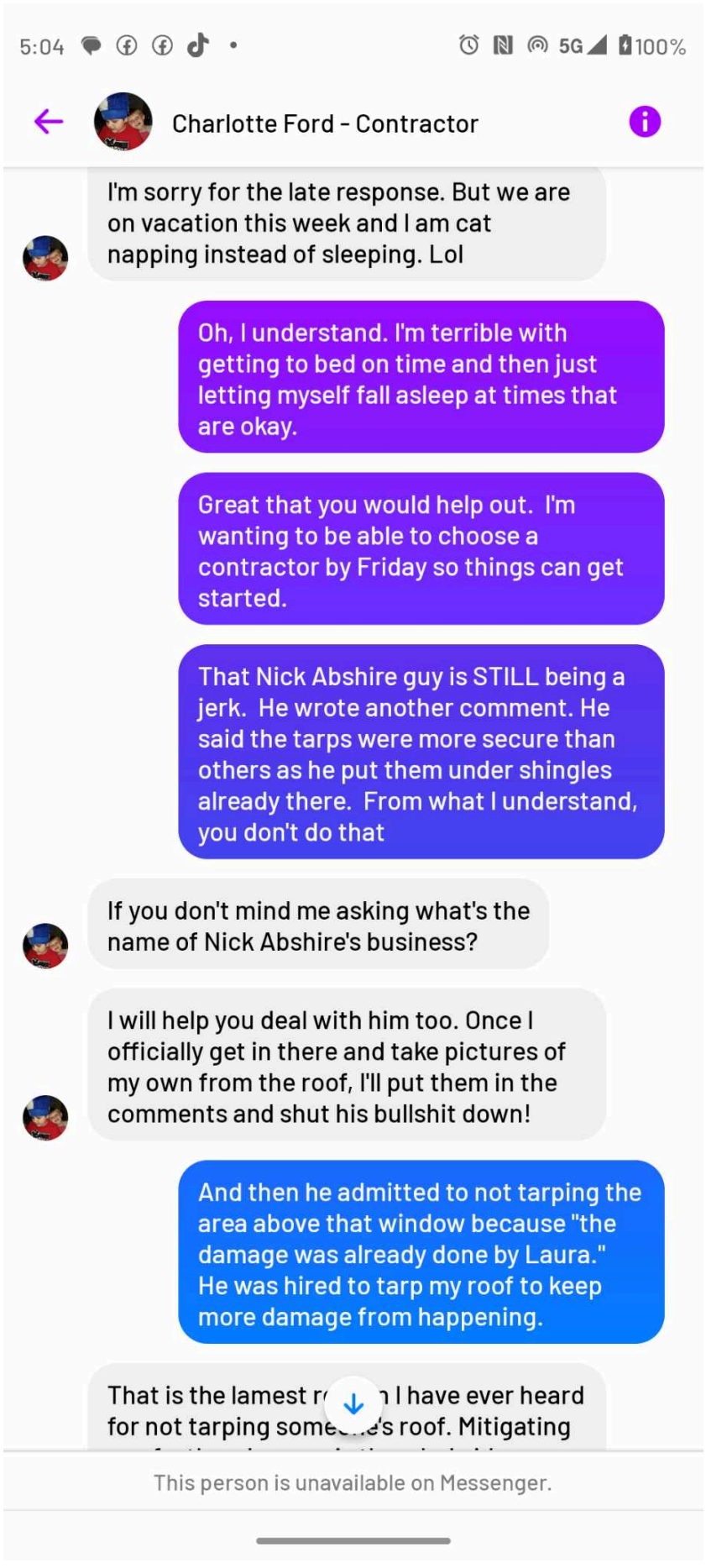
Charlotte Ford - Contractor
He really IS an asshole. And I NEVER texted him.
https://m.facebook.com/story.php?story_fbid=10159188506074529&id=547464528
He's such a liar.
Bridget Ilene Delaney
It is easy to find how to do this properly. Of course, I'm not able to do ANY of this for a roof . . . but it is easy to find the instruction...
Facebook
JAN 5, 2021 AT 1:08 AM
I absolutely would do everything I could possibly do to make things workout in your favor. I give you my word. You deserve a new home and my company can do that for you!
I would also do my best to make sure you understand everything each step of the way through this process.
I'm sorry for the late response. But we are on vacation this week and I am cat napping instead of sleeping. Lol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Charlotte Ford - Contractor
I'm sorry for the late response. But we are on vacation this week and I am cat napping instead of sleeping. Lol
Oh, I understand. I'm terrible with getting to bed on time and then just letting myself fall asleep at times that are okay.
Great that you would help out. I'm wanting to be able to choose a contractor by Friday so things can get started.
That Nick Abshire guy is STILL being a jerk. He wrote another comment. He said the tarps were more secure than others as he put them under shingles already there. From what I understand, you don't do that
If you don't mind me asking what's the name of Nick Abshire's business?
I will help you deal with him too. Once I officially get in there and take pictures of my own from the roof, I'll put them in the comments and shut his bullshit down!
And then he admitted to not tarping the area above that window because "the damage was already done by Laura." He was hired to tarp my roof to keep more damage from happening.
That is the lamest r I have ever heard for not tarping some s roof. Mitigating
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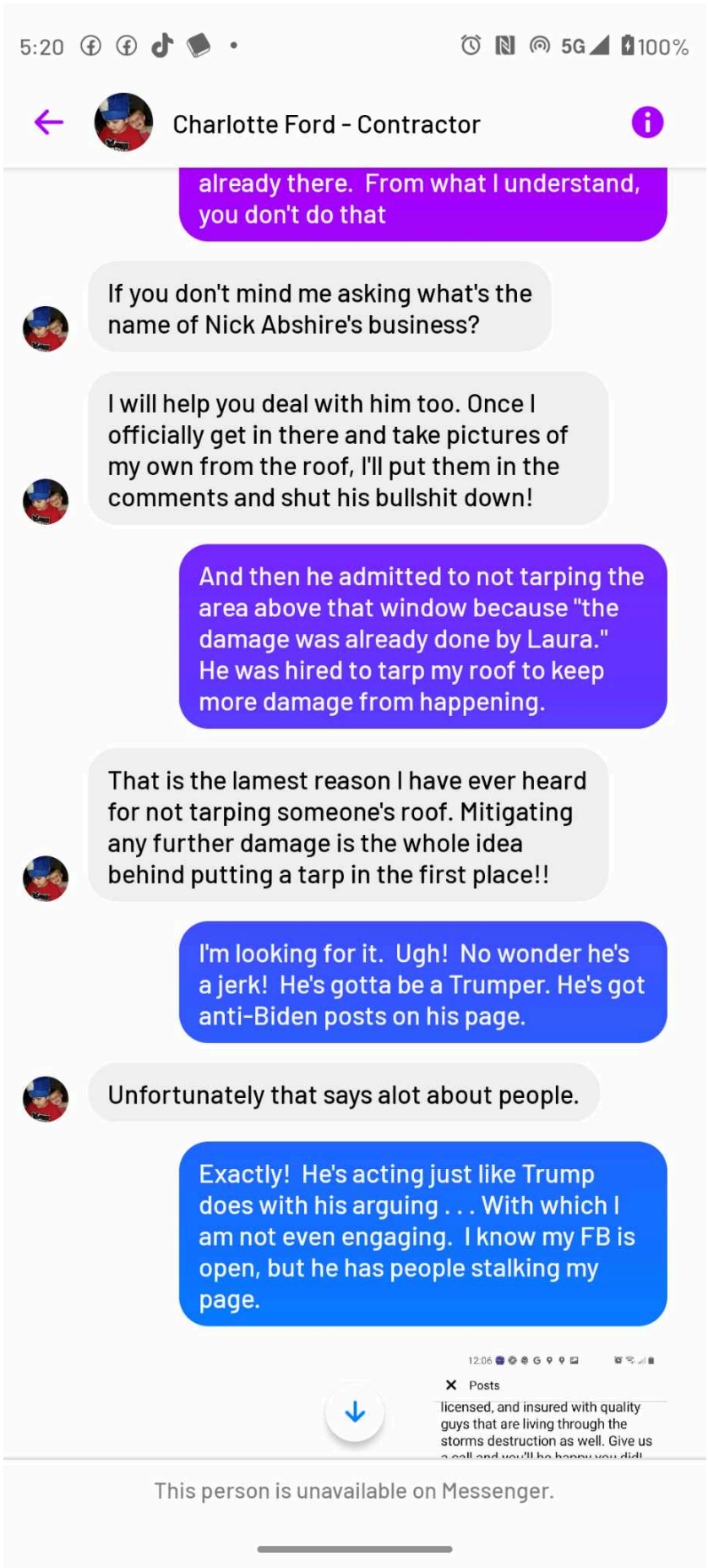
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Charlotte Ford - Contractor
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And then he admitted to not tarping the area above that window because "the damage was already done by Laura." He was hired to tarp my roof to keep more damage from happening.
That is the lamest reason I have ever heard for not tarping someone's roof. Mitigating any further damage is the whole idea behind putting a tarp in the first place!!
I'm looking for it. Ugh! No wonder he's a jerk! He's gotta be a Trumper. He's got anti-Biden posts on his page.
Unfortunately that says alot about people.
Exactly! He's acting just like Trump does with his arguing . . . With which I am not even engaging. I know my FB is open, but he has people stalking my page.
Posts
licensed, and insured with quality guys that are living through the storms destruction as well. Give us
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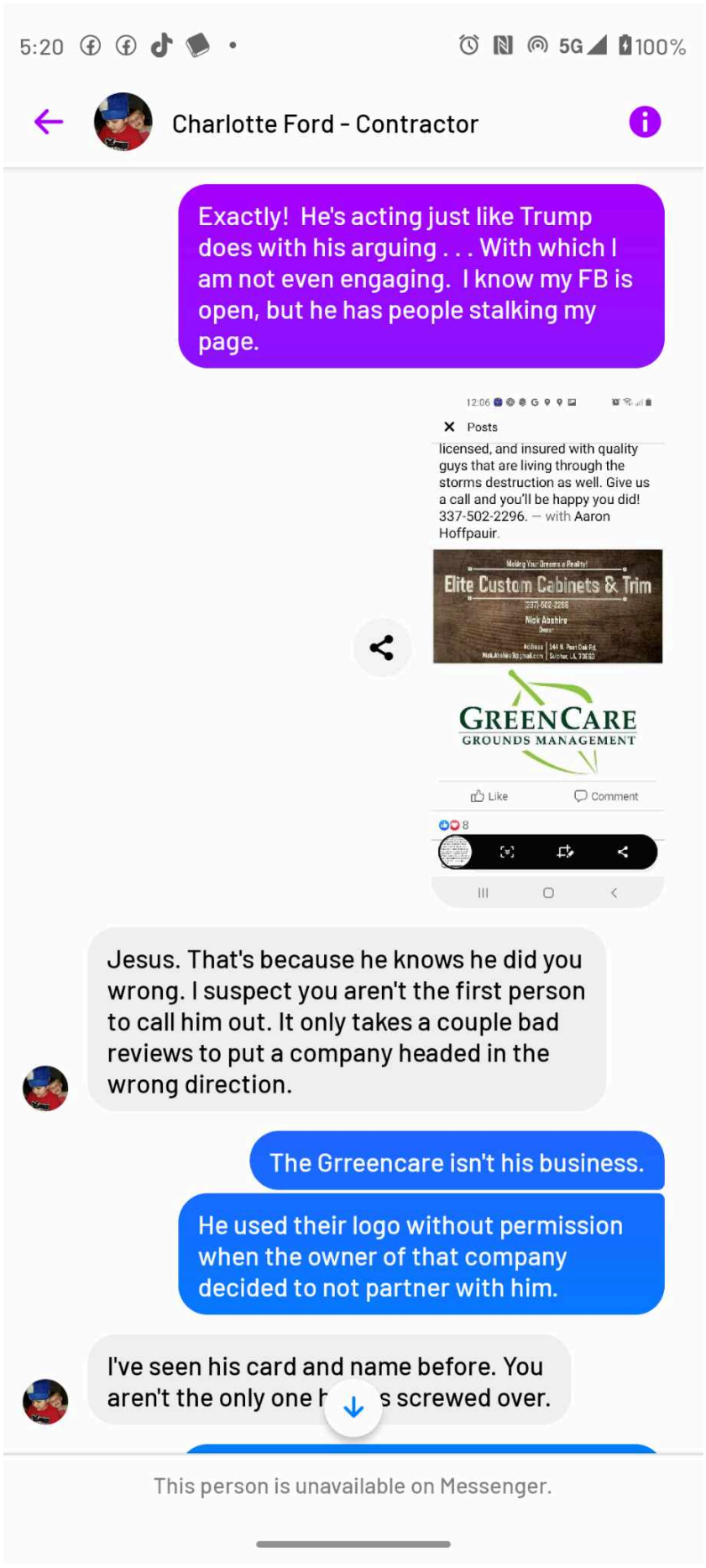
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Charlotte Ford - Contractor
Exactly! He's acting just like Trump does with his arguing . . . With which I am not even engaging. I know my FB is open, but he has people stalking my page.
Posts
licensed, and insured with quality guys that are living through the storms destruction as well. Give us a call and you'll be happy you did! 337-502-2296. — with Aaron Hoffpauir.
Elite Custom Cabinets & Trim
GREENCARE
GROUNDS MANAGEMENT
Like
Comment
Jesus. That's because he knows he did you wrong. I suspect you aren't the first person to call him out. It only takes a couple bad reviews to put a company headed in the wrong direction.
The Grreencare isn't his business.
He used their logo without permission when the owner of that company decided to not partner with him.
I've seen his card and name before. You aren't the only one h s screwed over.
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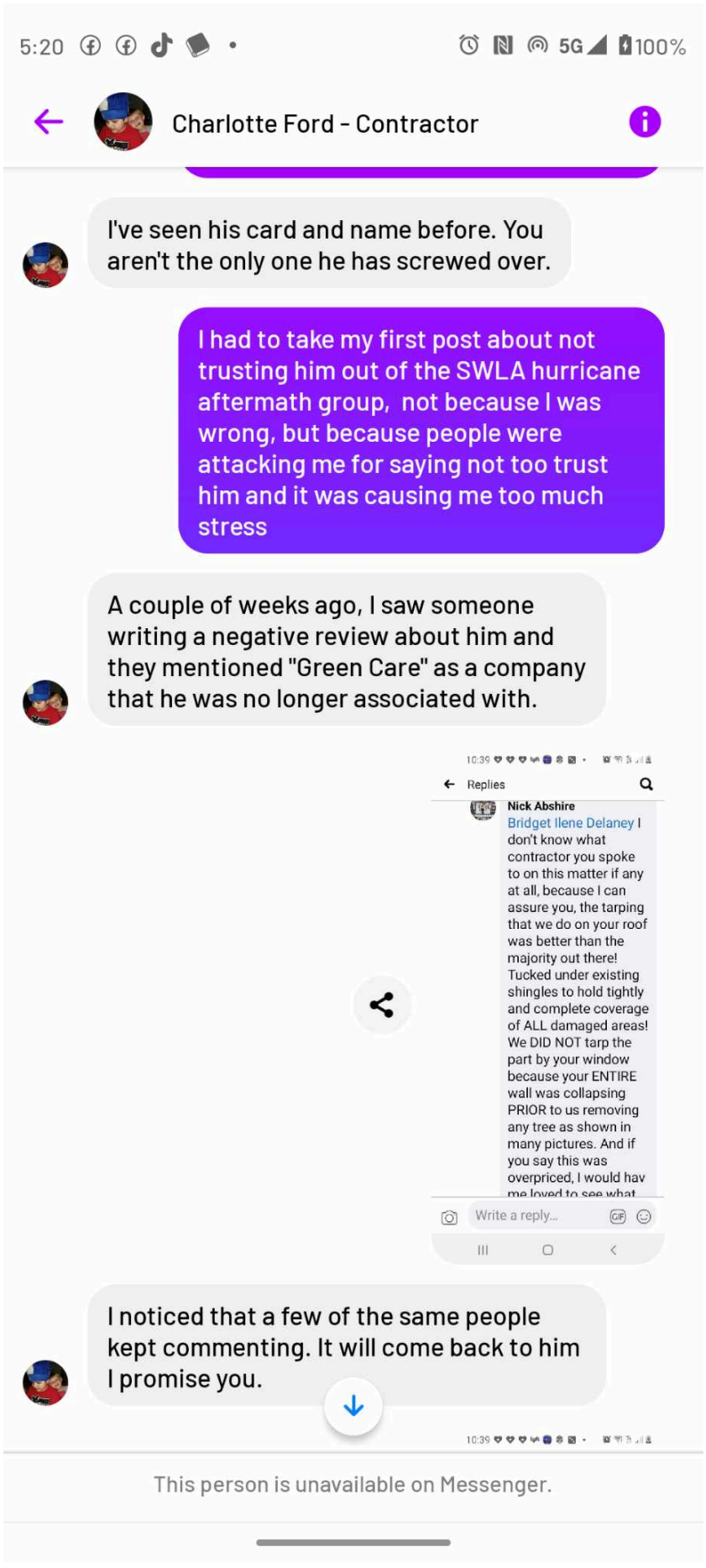
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Charlotte Ford - Contractor
I've seen his card and name before. You aren't the only one he has screwed over.
I had to take my first post about not trusting him out of the SWLA hurricane aftermath group, not because I was wrong, but because people were attacking me for saying not too trust him and it was causing me too much stress
A couple of weeks ago, I saw someone writing a negative review about him and they mentioned "Green Care" as a company that he was no longer associated with.
Replies
Nick Abshire
Bridget Ilene Delaney I don't know what contractor you spoke to on this matter if any at all, because I can assure you, the tarping that we do on your roof was better than the majority out there! Tucked under existing shingles to hold tightly and complete coverage of ALL damaged areas! We DID NOT tarp the part by your window because your ENTIRE wall was collapsing PRIOR to us removing any tree as shown in many pictures. And if you say this was overpriced, I would hav
Write a reply...
I noticed that a few of the same people kept commenting. It will come back to him I promise you.
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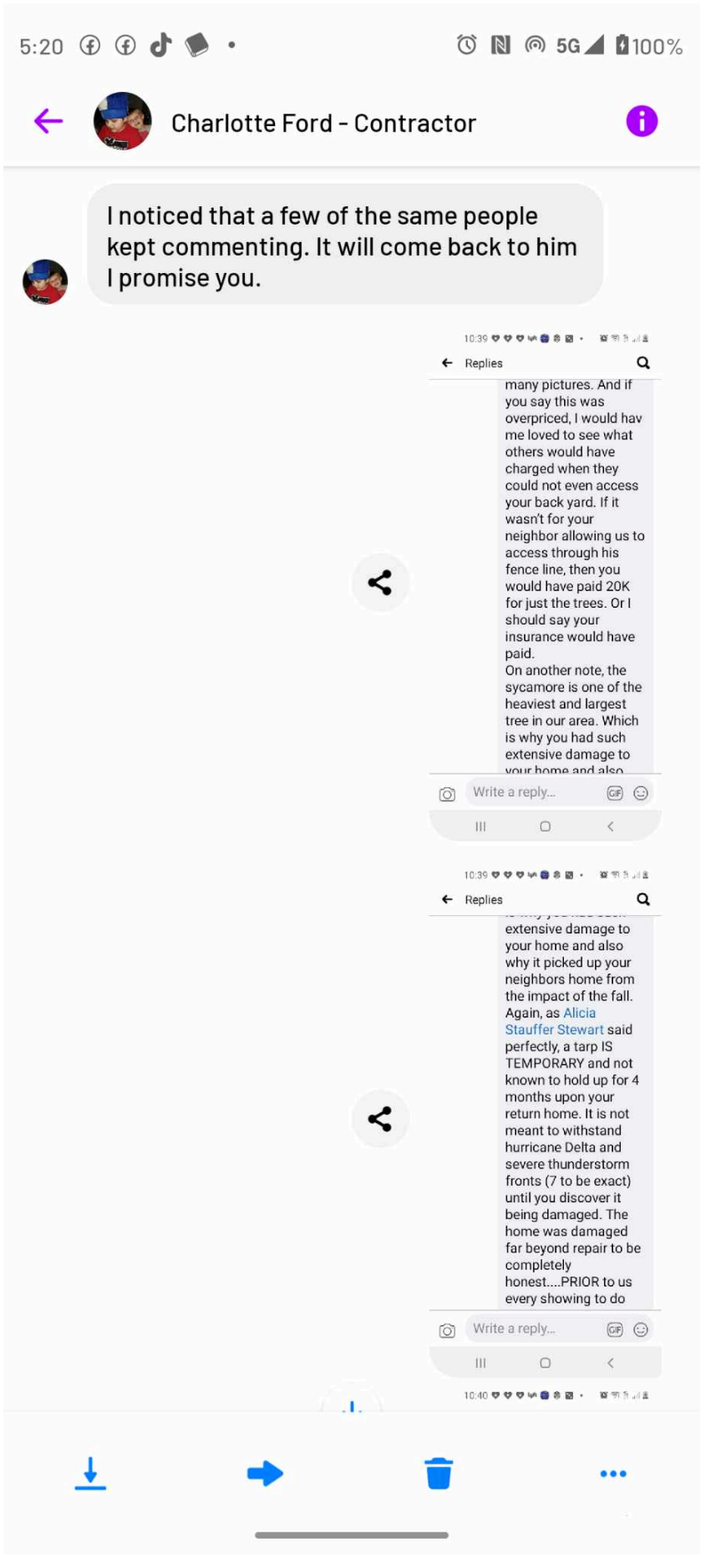
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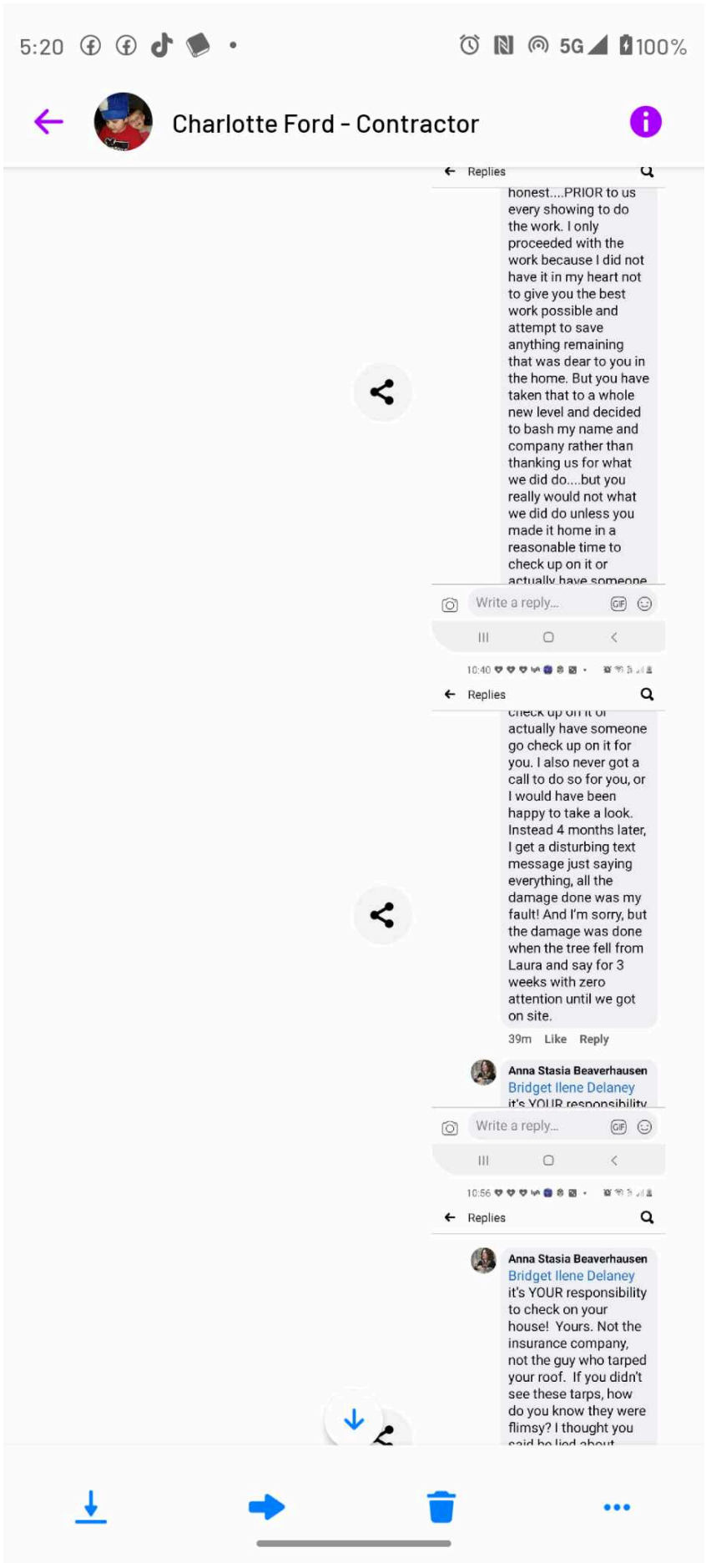
Charlotte Ford - Contractor
I noticed that a few of the same people kept commenting. It will come back to him I promise you.
Replies
many pictures. And if you say this was overpriced, I would hav me loved to see what others would have charged when they could not even access your back yard. If it wasn't for your neighbor allowing us to access through his fence line, then you would have paid 20K for just the trees. Or I should say your insurance would have paid.
On another note, the sycamore is one of the heaviest and largest tree in our area. Which is why you had such extensive damage to
Write a reply...
Replies
extensive damage to your home and also why it picked up your neighbors home from the impact of the fall. Again, as Alicia Stauffer Stewart said perfectly, a tarp IS TEMPORARY and not known to hold up for 4 months upon your return home. It is not meant to withstand hurricane Delta and severe thunderstorm fronts (7 to be exact) until you discover it being damaged. The home was damaged far beyond repair to be completely honest....PRIOR to us every showing to do
Write a reply...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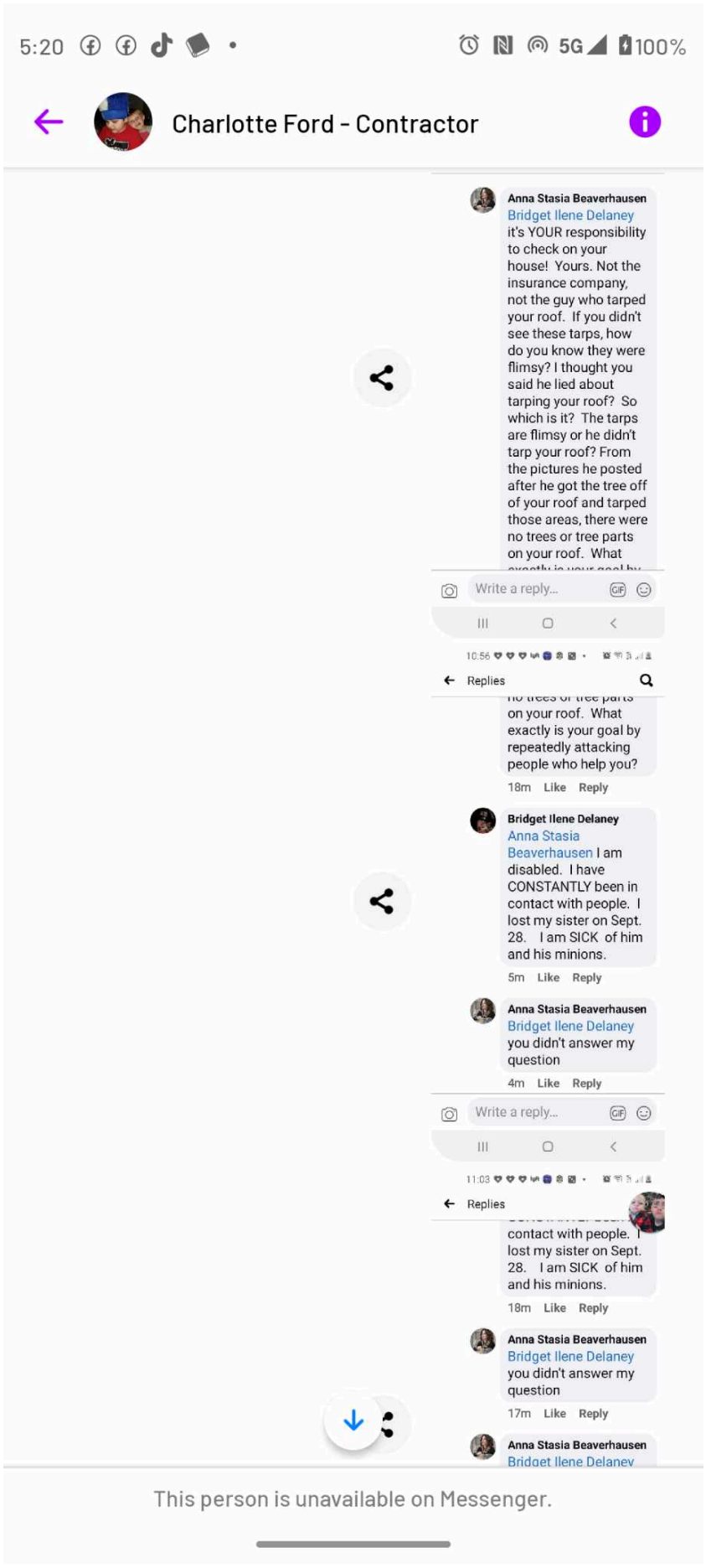
Charlotte Ford - Contractor
Replies
honest....PRIOR to us every showing to do the work. I only proceeded with the work because I did not have it in my heart not to give you the best work possible and attempt to save anything remaining that was dear to you in the home. But you have taken that to a whole new level and decided to bash my name and company rather than thanking us for what we did do....but you really would not what we did do unless you made it home in a reasonable time to check up on it or actually have someone
Write a reply...
Replies
actually have someone go check up on it for you. I also never got a call to do so for you, or I would have been happy to take a look. Instead 4 months later, I get a disturbing text message just saying everything, all the damage done was my fault! And I'm sorry, but the damage was done when the tree fell from Laura and say for 3 weeks with zero attention until we got on site.
39m Like Reply
Anna Stasia Beaverhausen
Bridget Ilene Delaney
Write a reply...
Replies
Anna Stasia Beaverhausen
Bridget Ilene Delaney
it's YOUR responsibility to check on your house! Yours. Not the insurance company, not the guy who tarped your roof. If you didn't see these tarps, how do you know they were flimsy? I thought you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Charlotte Ford - Contractor
Anna Stasia Beaverhausen
Bridget Ilene Delaney
it's YOUR responsibility to check on your house! Yours. Not the insurance company, not the guy who tarped your roof. If you didn't see these tarps, how do you know they were flimsy? I thought you said he lied about tarping your roof? So which is it? The tarps are flimsy or he didn't tarp your roof? From the pictures he posted after he got the tree off of your roof and tarped those areas, there were no trees or tree parts on your roof. What
Write a reply...
Replies
on your roof. What exactly is your goal by repeatedly attacking people who help you?
18m Like Reply
Bridget Ilene Delaney
Anna Stasia Beaverhausen I am disabled. I have CONSTANTLY been in contact with people. I lost my sister on Sept. 28. I am SICK of him and his minions.
5m Like Reply
Anna Stasia Beaverhausen
Bridget Ilene Delaney
you didn't answer my question
4m Like Reply
Write a reply...
Replies
contact with people. I lost my sister on Sept. 28. I am SICK of him and his minions.
18m Like Reply
Anna Stasia Beaverhausen
Bridget Ilene Delaney
you didn't answer my question
17m Like Reply
Anna Stasia Beaverhausen
Bridget Ilene Delaney
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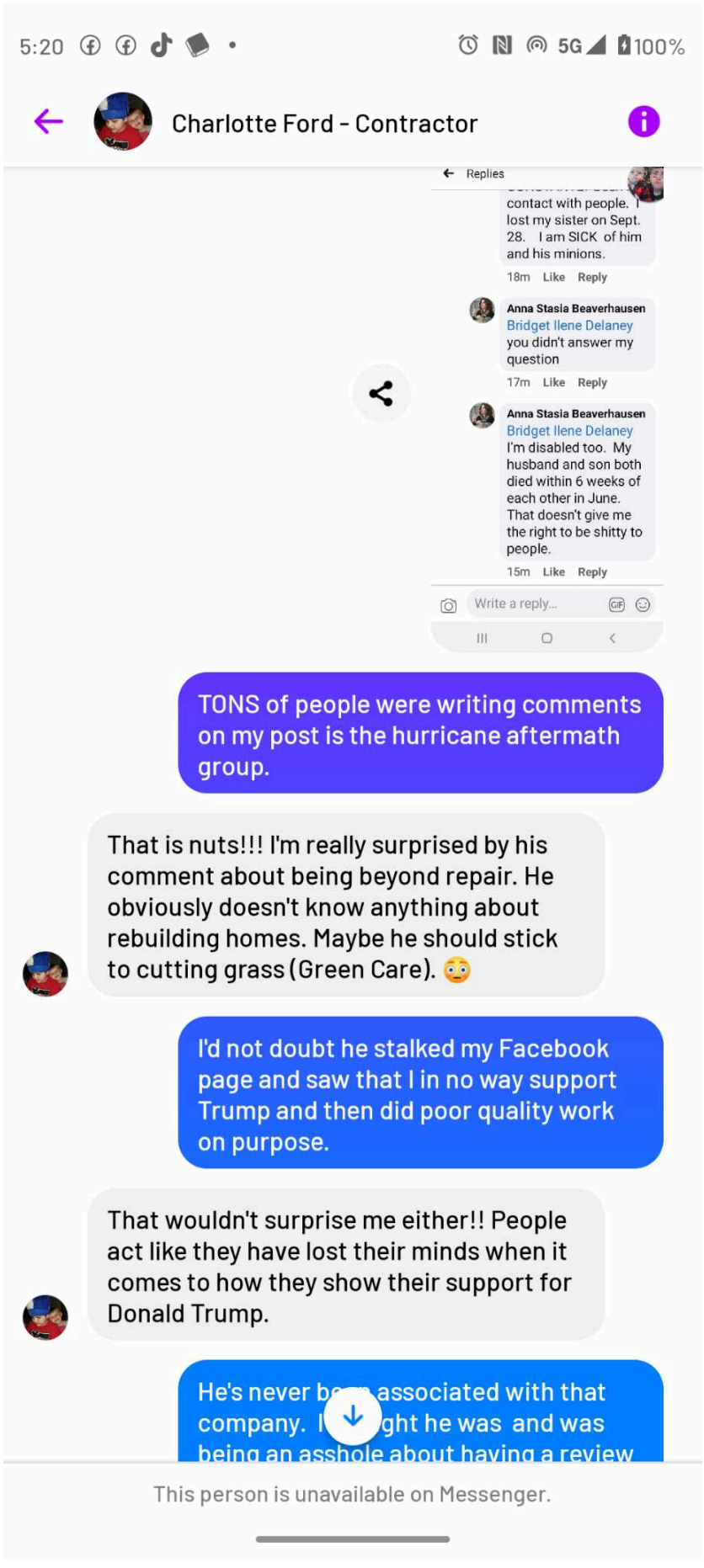
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Charlotte Ford - Contractor
Replies
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18m Like Reply
Anna Stasia Beaverhausen
Bridget Ilene Delaney
you didn't answer my question
17m Like Reply
Anna Stasia Beaverhausen
Bridget Ilene Delaney
I'm disabled too. My husband and son both died within 6 weeks of each other in June. That doesn't give me the right to be shitty to people.
15m Like Reply
Write a reply...
TONS of people were writing comments on my post is the hurricane aftermath group.
That is nuts!!! I'm really surprised by his comment about being beyond repair. He obviously doesn't know anything about rebuilding homes. Maybe he should stick to cutting grass (Green Care).
I'd not doubt he stalked my Facebook page and saw that I in no way support Trump and then did poor quality work on purpose.
That wouldn't surprise me either!! People act like they have lost their minds when it comes to how they show their support for Donald Trump.
He's never b associated with that company. I ght he was and was being an asshole about having a review
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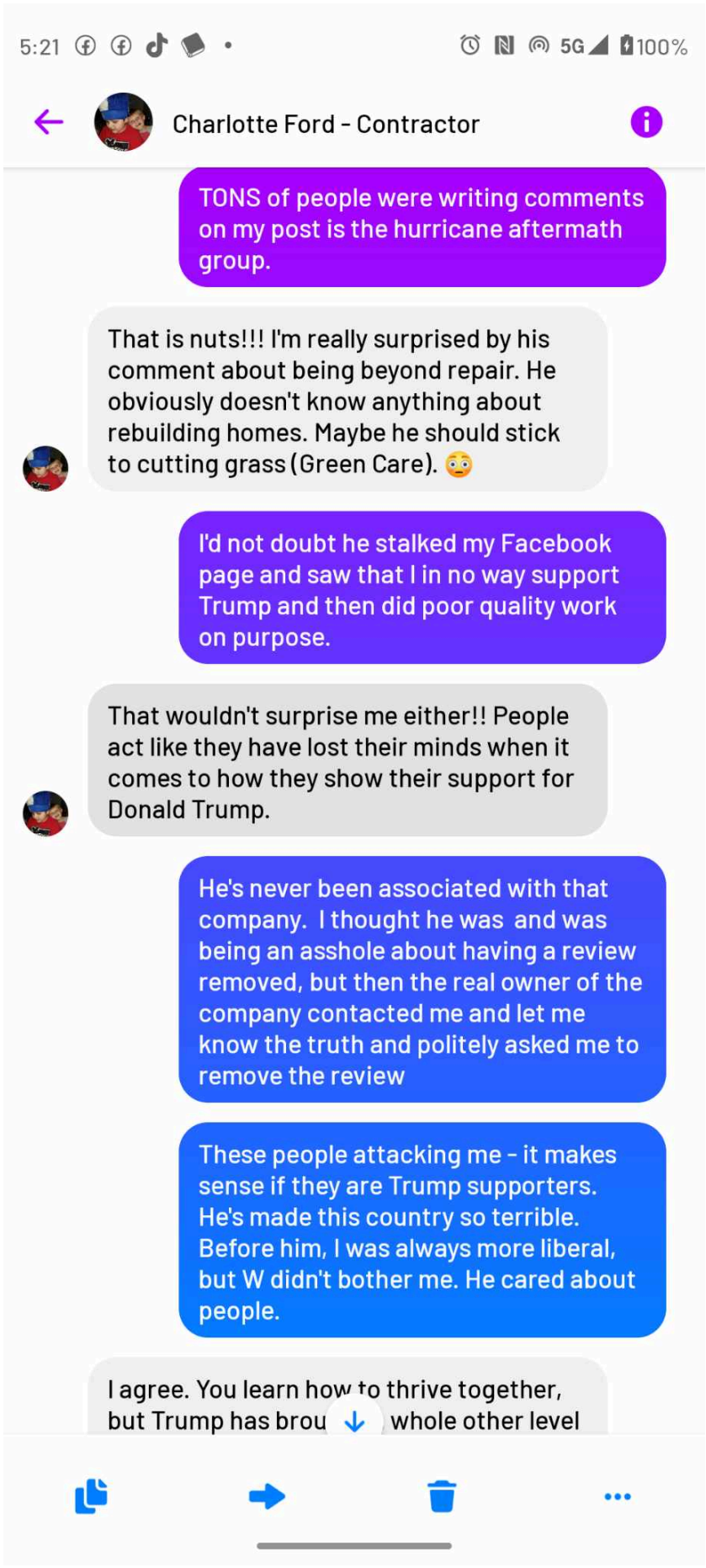
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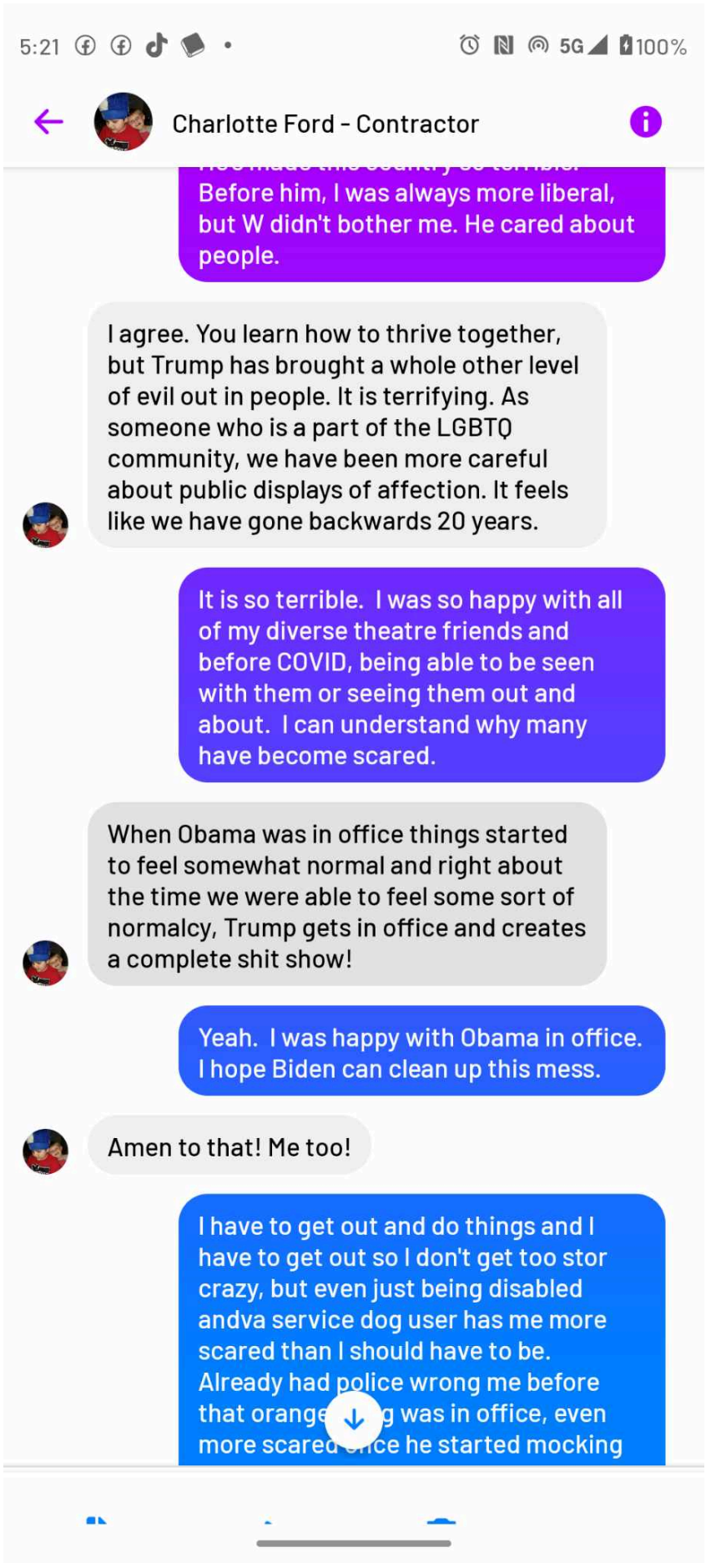
That wouldn't surprise me either!! People act like they have lost their minds when it comes to how they show their support for Donald Trump.
He's never been associated with that company. I thought he was and was being an asshole about having a review removed, but then the real owner of the company contacted me and let me know the truth and politely asked me to remove the review
These people attacking me - it makes sense if they are Trump supporters. He's made this country so terrible. Before him, I was always more liberal, but W didn't bother me. He cared about people.
I agree. You learn how to thrive together, but Trump has brou whole other level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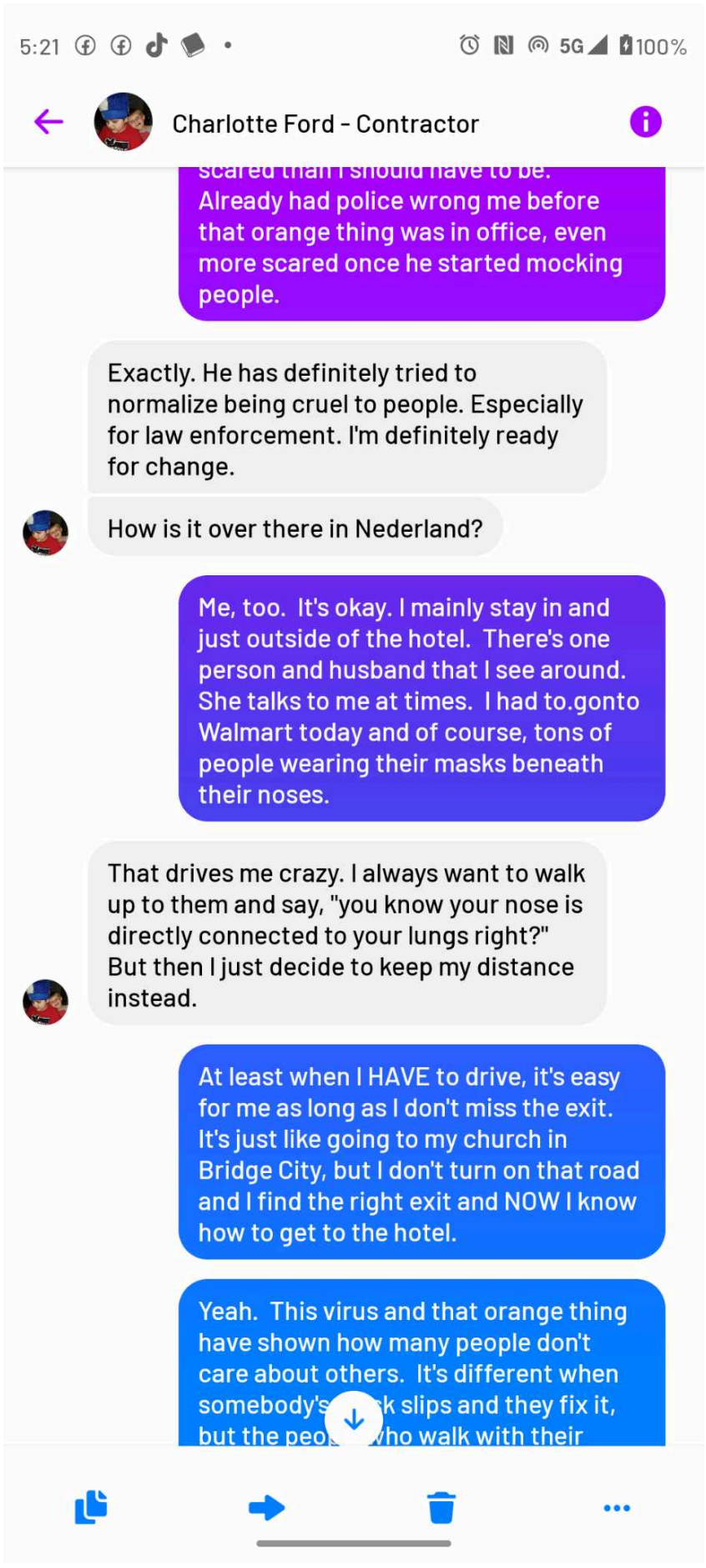
Charlotte Ford - Contractor
Before him, I was always more liberal, but W didn't bother me. He cared about people.
I agree. You learn how to thrive together, but Trump has brought a whole other level of evil out in people. It is terrifying. As someone who is a part of the LGBTQ community, we have been more careful about public displays of affection. It feels like we have gone backwards 20 years.
It is so terrible. I was so happy with all of my diverse theatre friends and before COVID, being able to be seen with them or seeing them out and about. I can understand why many have become scared.
When Obama was in office things started to feel somewhat normal and right about the time we were able to feel some sort of normalcy, Trump gets in office and creates a complete shit show!
Yeah. I was happy with Obama in office. I hope Biden can clean up this mess.
Amen to that! Me too!
I have to get out and do things and I have to get out so I don't get too stor crazy, but even just being disabled andva service dog user has me more scared than I should have to be. Already had police wrong me before that orange g was in office, even more scared ce he started mocking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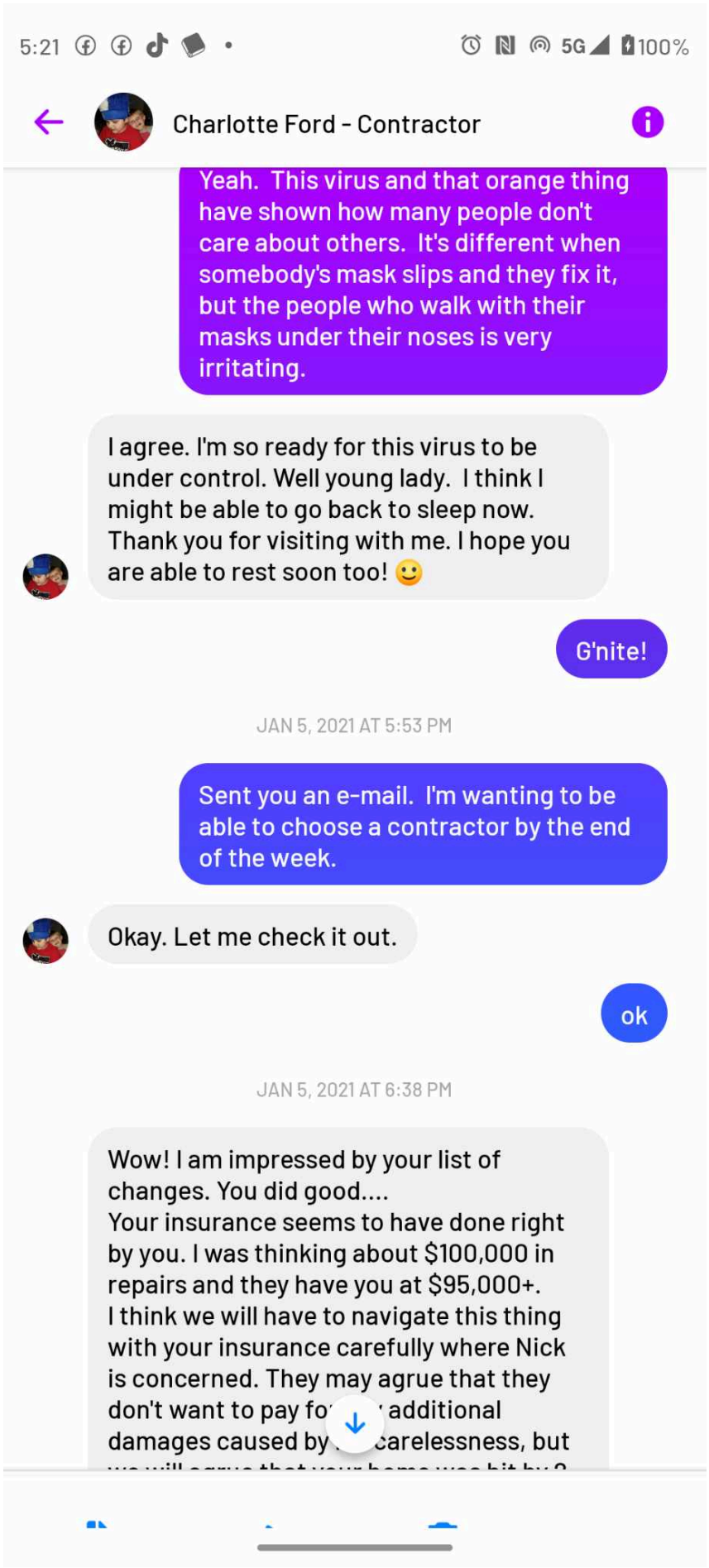
Charlotte Ford - Contractor
scared than I should have to be. Already had police wrong me before that orange thing was in office, even more scared once he started mocking people.
Exactly. He has definitely tried to normalize being cruel to people. Especially for law enforcement. I'm definitely ready for change.
How is it over there in Nederland?
Me, too. It's okay. I mainly stay in and just outside of the hotel. There's one person and husband that I see around. She talks to me at times. I had to.gonto Walmart today and of course, tons of people wearing their masks beneath their noses.
That drives me crazy. I always want to walk up to them and say, "you know your nose is directly connected to your lungs right?" But then I just decide to keep my distance instead.
At least when I HAVE to drive, it's easy for me as long as I don't miss the exit. It's just like going to my church in Bridge City, but I don't turn on that road and I find the right exit and NOW I know how to get to the hotel.
Yeah. This virus and that orange thing have shown how many people don't care about others. It's different when somebody's k slips and they fix it, but the peo who walk with their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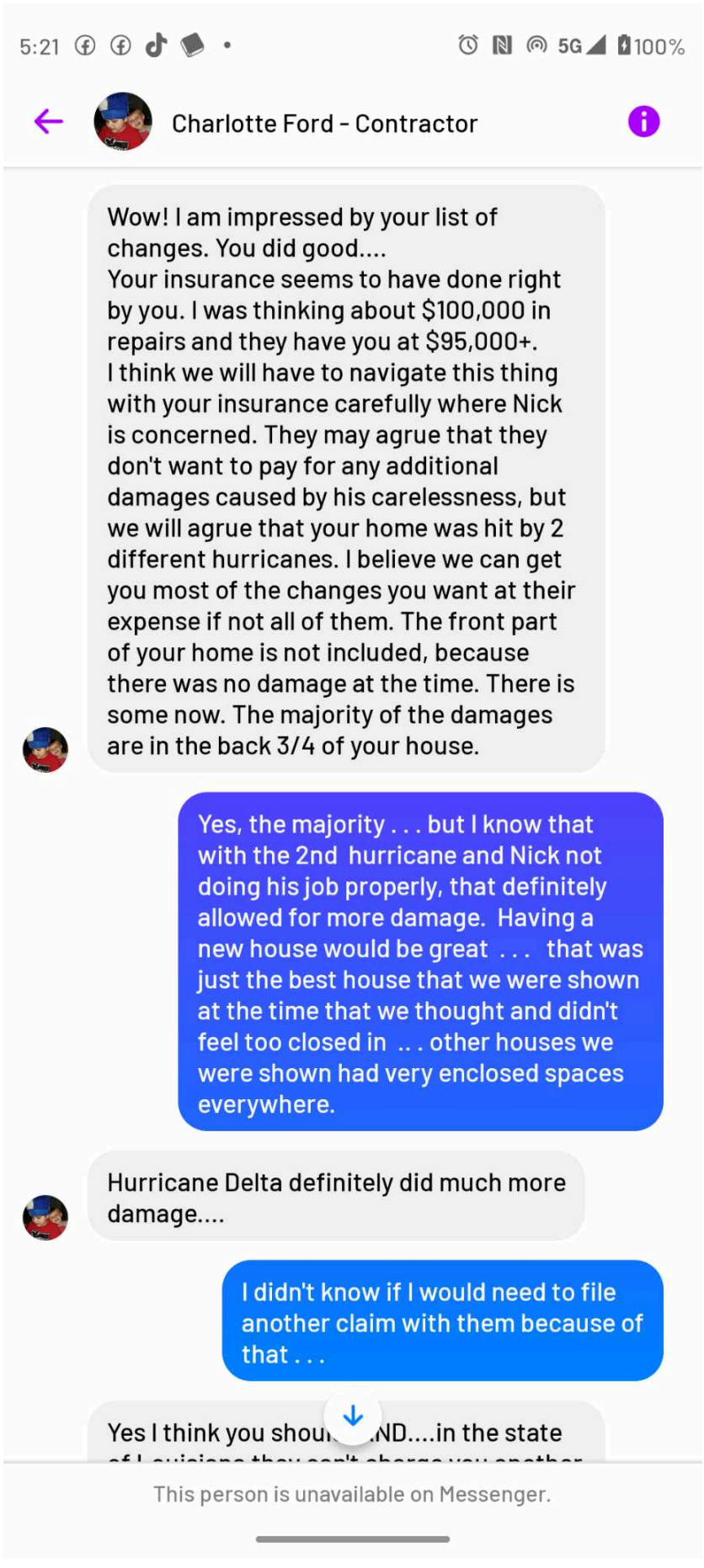
Charlotte Ford - Contractor
Yeah. This virus and that orange thing have shown how many people don't care about others. It's different when somebody's mask slips and they fix it, but the people who walk with their masks under their noses is very irritating.
I agree. I'm so ready for this virus to be under control. Well young lady. I think I might be able to go back to sleep now. Thank you for visiting with me. I hope you are able to rest soon too!
G'nite!
JAN 5, 2021 AT 5:53 PM
Sent you an e-mail. I'm wanting to be able to choose a contractor by the end of the week.
Okay. Let me check it out.
ok
JAN 5, 2021 AT 6:38 PM
Wow! I am impressed by your list of changes. You did good....
Your insurance seems to have done right by you. I was thinking about $100,000 in repairs and they have you at $95,000+.
I think we will have to navigate this thing with your insurance carefully where Nick is concerned. They may agrue that they don't want to pay fo additional damages caused by carelessness, but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I think we will have to navigate this thing with your insurance carefully where Nick is concerned. They may agrue that they don't want to pay for any additional damages caused by his carelessness, but we will agrue that your home was hit by 2 different hurricanes. I believe we can get you most of the changes you want at their expense if not all of them. The front part of your home is not included, because there was no damage at the time. There is some now. The majority of the damages are in the back 3/4 of your house.
Yes, the majority . . . but I know that with the 2nd hurricane and Nick not doing his job properly, that definitely allowed for more damage. Having a new house would be great . . . that was just the best house that we were shown at the time that we thought and didn't feel too closed in .. . other houses we were shown had very enclosed spaces everywhere.
Hurricane Delta definitely did much more damage....
I didn't know if I would need to file another claim with them because of that . . .
Yes I think you shou ND....in the state
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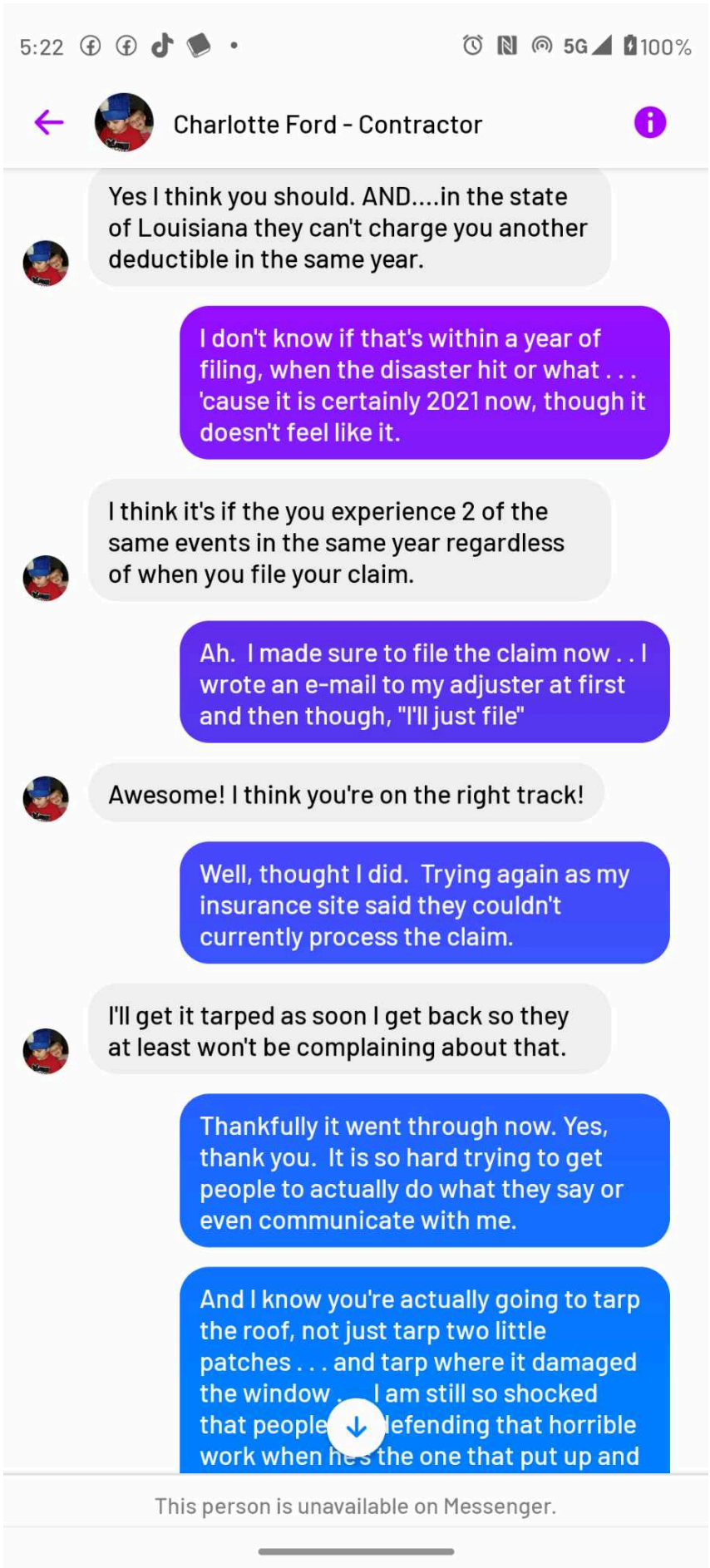
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Charlotte Ford - Contractor
Yes I think you should. AND....in the state of Louisiana they can't charge you another deductible in the same year.
I don't know if that's within a year of filing, when the disaster hit or what . . . 'cause it is certainly 2021 now, though it doesn't feel like it.
I think it's if the you experience 2 of the same events in the same year regardless of when you file your claim.
Ah. I made sure to file the claim now . . I wrote an e-mail to my adjuster at first and then though, "I'll just file"
Awesome! I think you're on the right track!
Well, thought I did. Trying again as my insurance site said they couldn't currently process the claim.
I'll get it tarped as soon I get back so they at least won't be complaining about that.
Thankfully it went through now. Yes, thank you. It is so hard trying to get people to actually do what they say or even communicate with me.
And I know you're actually going to tarp the roof, not just tarp two little patches . . . and tarp where it damaged the window . . I am still so shocked that people defending that horrible work when he's the one that put up and
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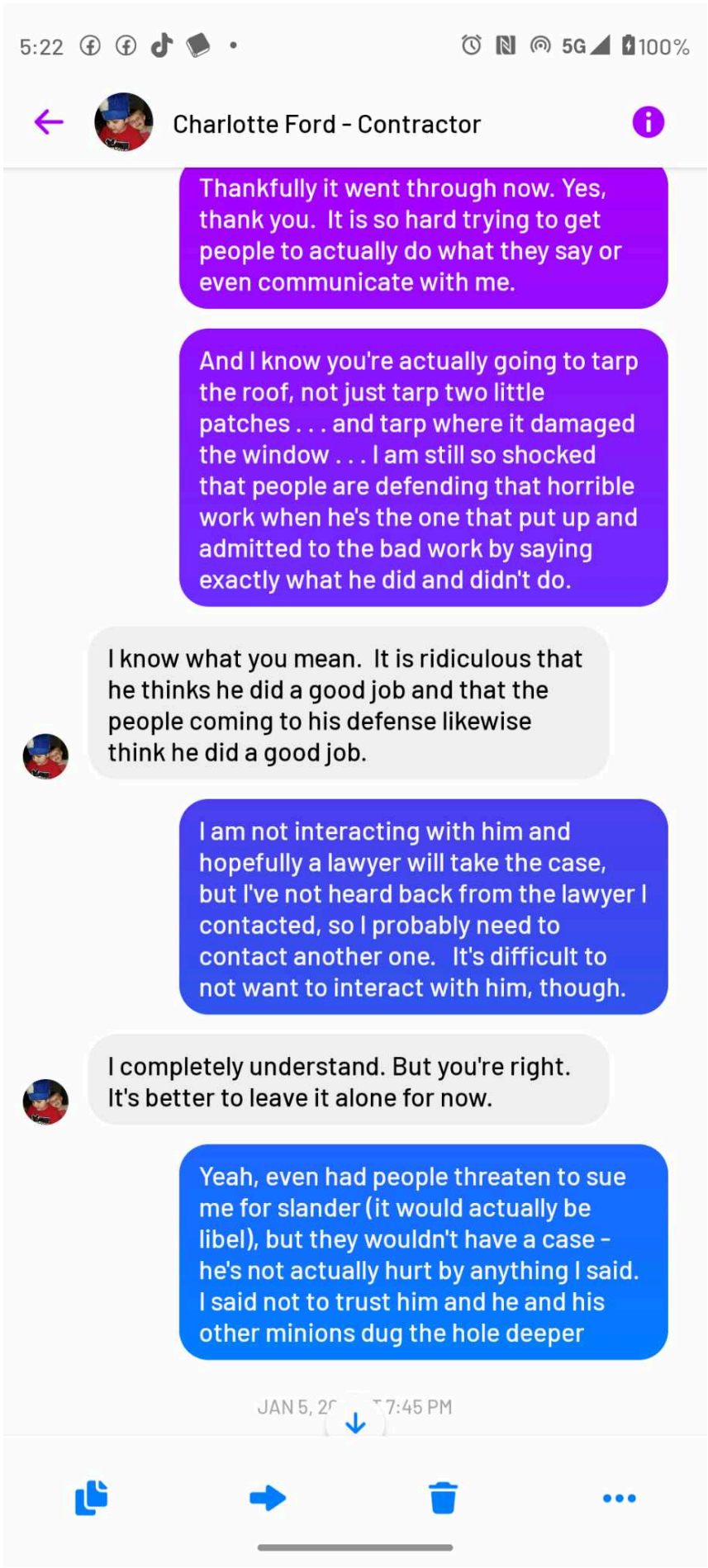
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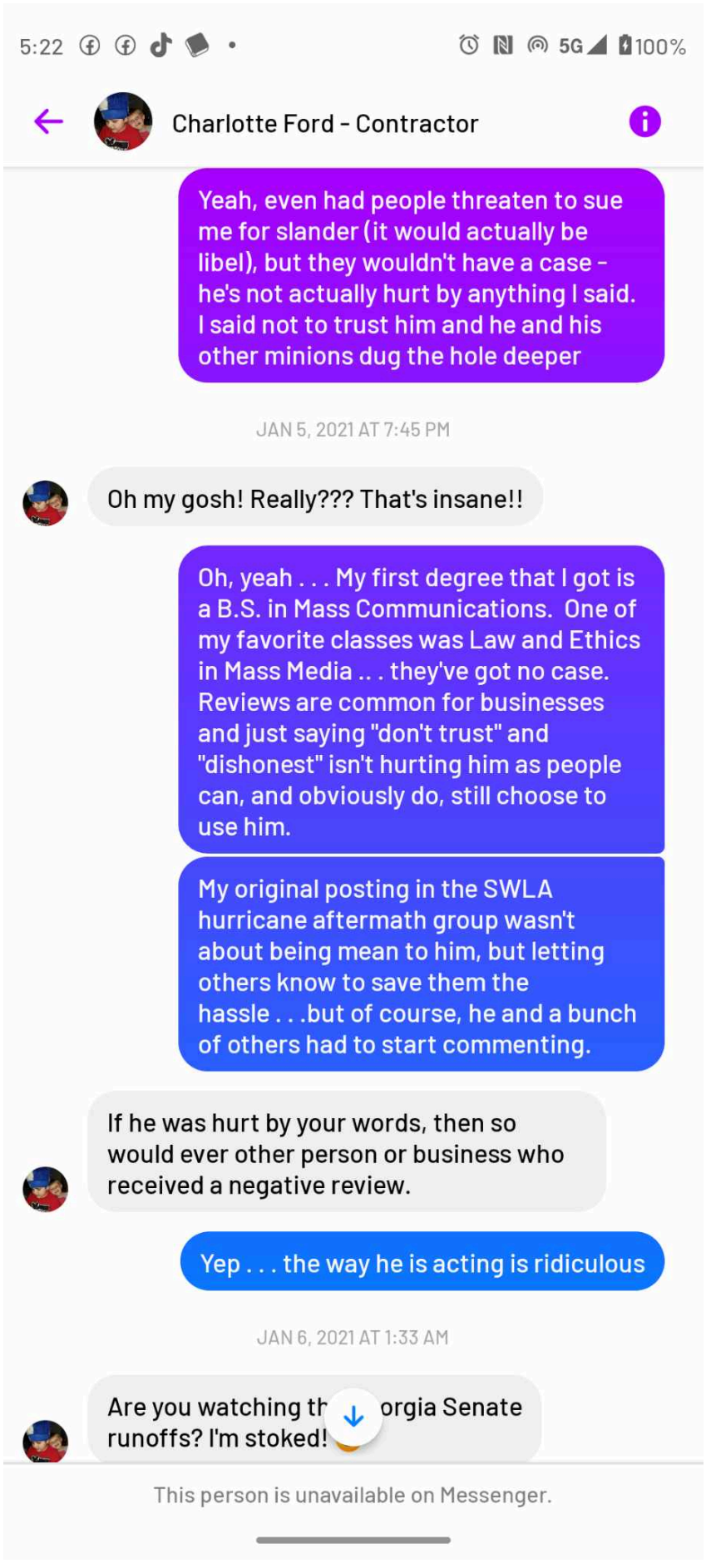
I know what you mean. It is ridiculous that he thinks he did a good job and that the people coming to his defense likewise think he did a good job.
I am not interacting with him and hopefully a lawyer will take the case, but I've not heard back from the lawyer I contacted, so I probably need to contact another one. It's difficult to not want to interact with him, though.
I completely understand. But you're right. It's better to leave it alone for now.
Yeah, even had people threaten to sue me for slander (it would actually be libel), but they wouldn't have a case - he's not actually hurt by anything I said. I said not to trust him and he and his other minions dug the hole deeper
JAN 5, 2
7:45 PM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Charlotte Ford - Contractor
Yeah, even had people threaten to sue me for slander (it would actually be libel), but they wouldn't have a case - he's not actually hurt by anything I said. I said not to trust him and he and his other minions dug the hole deeper
JAN 5, 2021 AT 7:45 PM
Oh my gosh! Really??? That's insane!!
Oh, yeah . . . My first degree that I got is a B.S. in Mass Communications. One of my favorite classes was Law and Ethics in Mass Media .. . they've got no case. Reviews are common for businesses and just saying "don't trust" and "dishonest" isn't hurting him as people can, and obviously do, still choose to use him.
My original posting in the SWLA hurricane aftermath group wasn't about being mean to him, but letting others know to save them the hassle . . .but of course, he and a bunch of others had to start commenting.
If he was hurt by your words, then so would ever other person or business who received a negative review.
Yep . . . the way he is acting is ridiculous
JAN 6, 2021 AT 1:33 AM
Are you watching th orgia Senate runoffs? I'm stoked!
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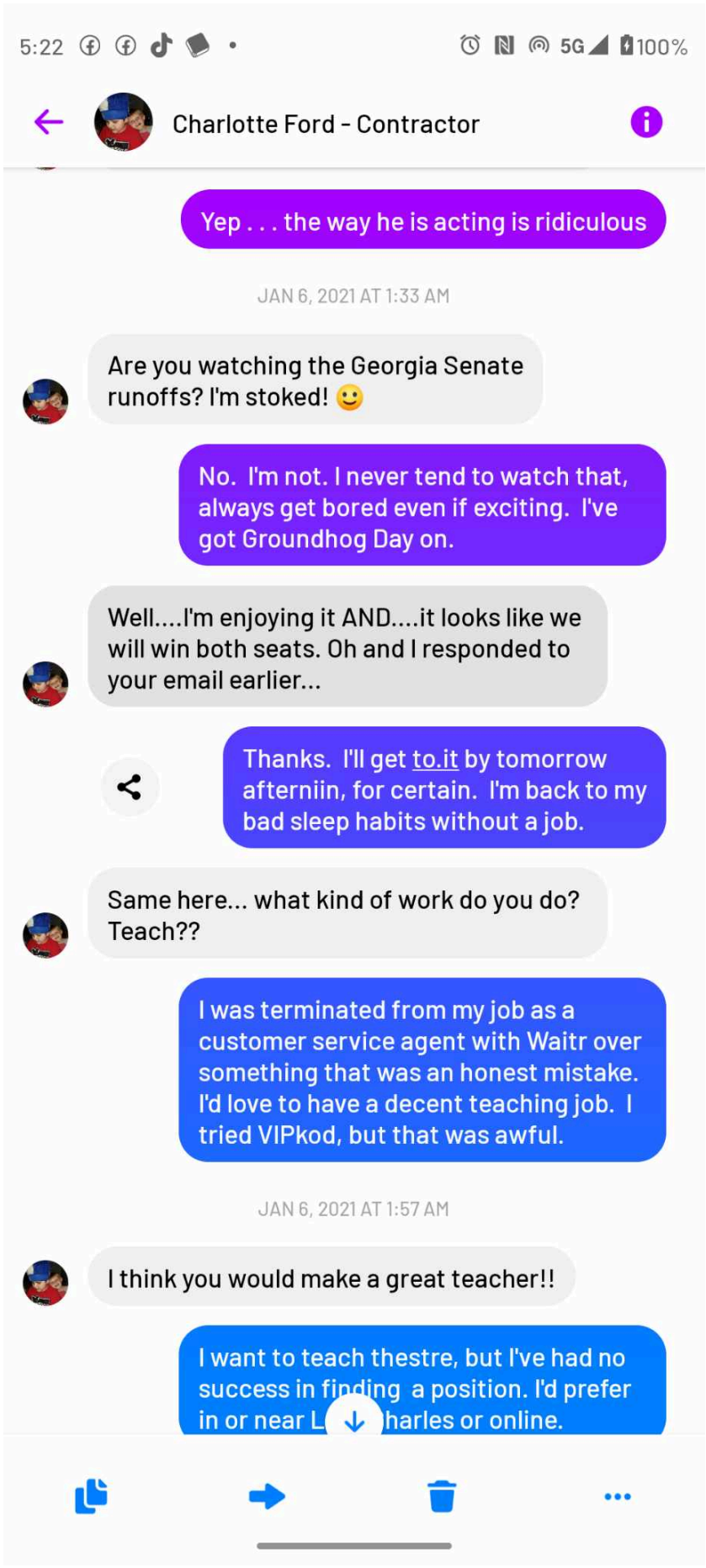
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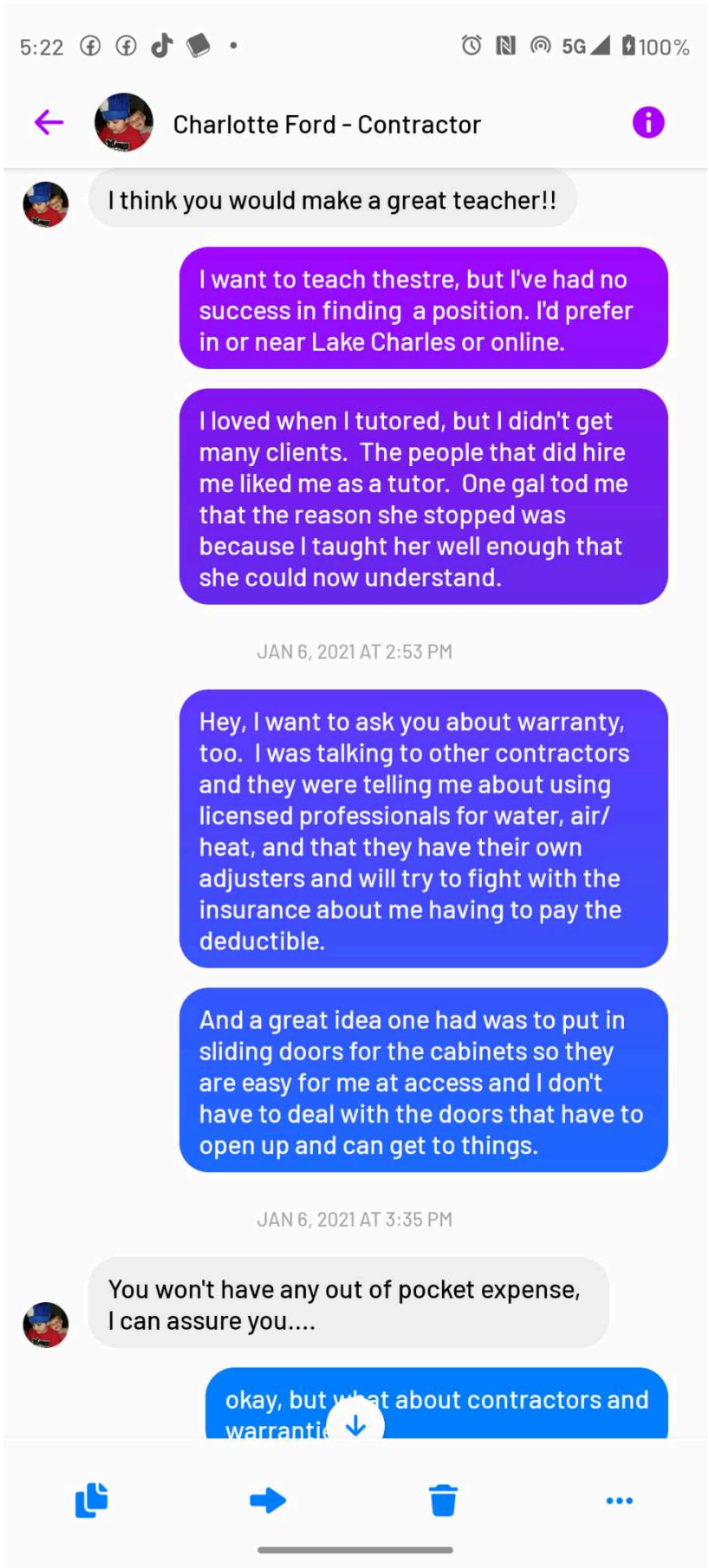
Charlotte Ford - Contractor
Yep . . . the way he is acting is ridiculous
JAN 6, 2021 AT 1:33 AM
Are you watching the Georgia Senate runoffs? I'm stoked!
No. I'm not. I never tend to watch that, always get bored even if exciting. I've got Groundhog Day on.
Well....I'm enjoying it AND....it looks like we will win both seats. Oh and I responded to your email earlier...
Thanks. I'll get to.it by tomorrow afterniin, for certain. I'm back to my bad sleep habits without a job.
Same here... what kind of work do you do? Teach??
I was terminated from my job as a customer service agent with Waitr over something that was an honest mistake. I'd love to have a decent teaching job. I tried VIPkod, but that was awful.
JAN 6, 2021 AT 1:57 AM
I think you would make a great teacher!!
I want to teach thestre, but I've had no success in finding a position. I'd prefer in or near L harles or online.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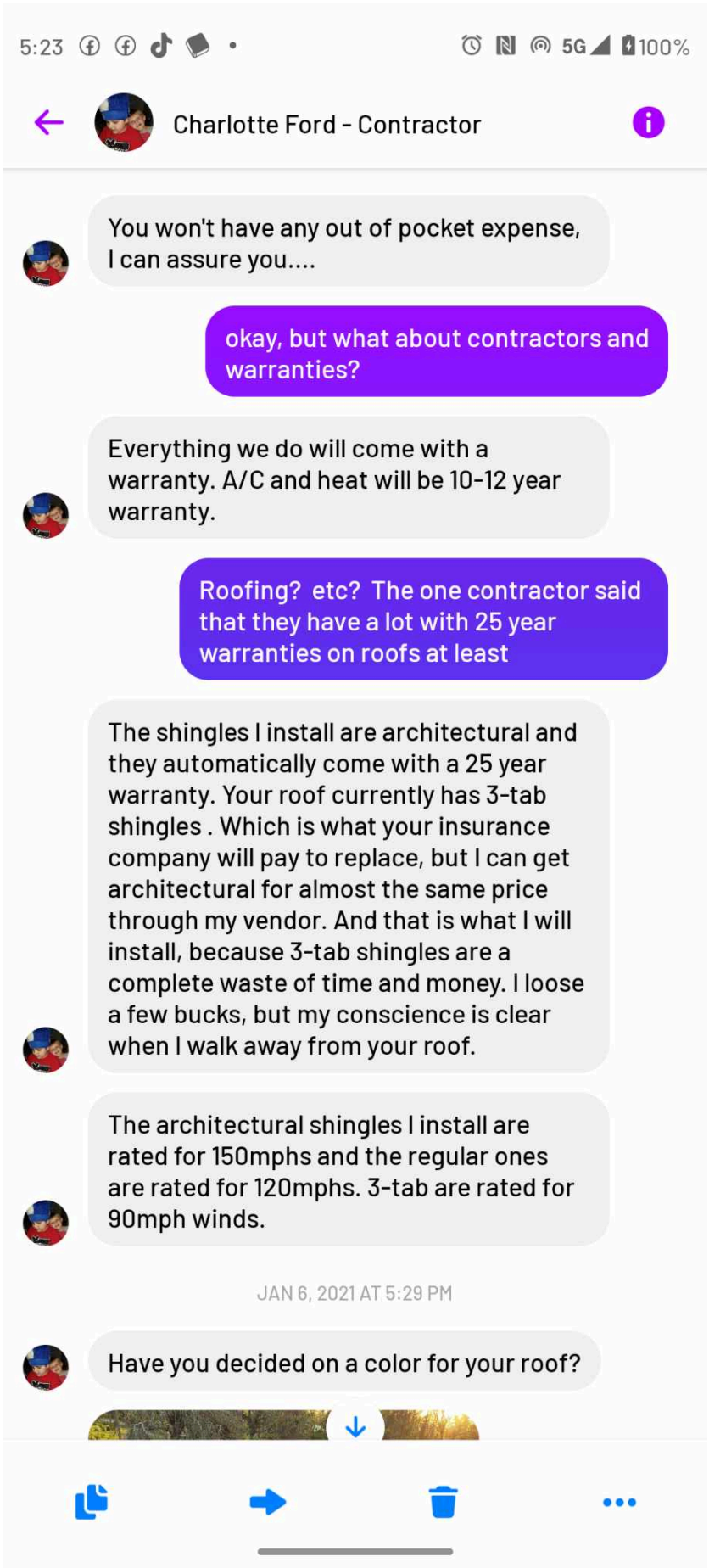
Charlotte Ford - Contractor
I think you would make a great teacher!!
I want to teach thestre, but I've had no success in finding a position. I'd prefer in or near Lake Charles or online.
I loved when I tutored, but I didn't get many clients. The people that did hire me liked me as a tutor. One gal tod me that the reason she stopped was because I taught her well enough that she could now understand.
JAN 6, 2021 AT 2:53 PM
Hey, I want to ask you about warranty, too. I was talking to other contractors and they were telling me about using licensed professionals for water, air/ heat, and that they have their own adjusters and will try to fight with the insurance about me having to pay the deductible.
And a great idea one had was to put in sliding doors for the cabinets so they are easy for me at access and I don't have to deal with the doors that have to open up and can get to things.
JAN 6, 2021 AT 3:35 PM
You won't have any out of pocket expense, I can assure you....
okay, but what about contractors and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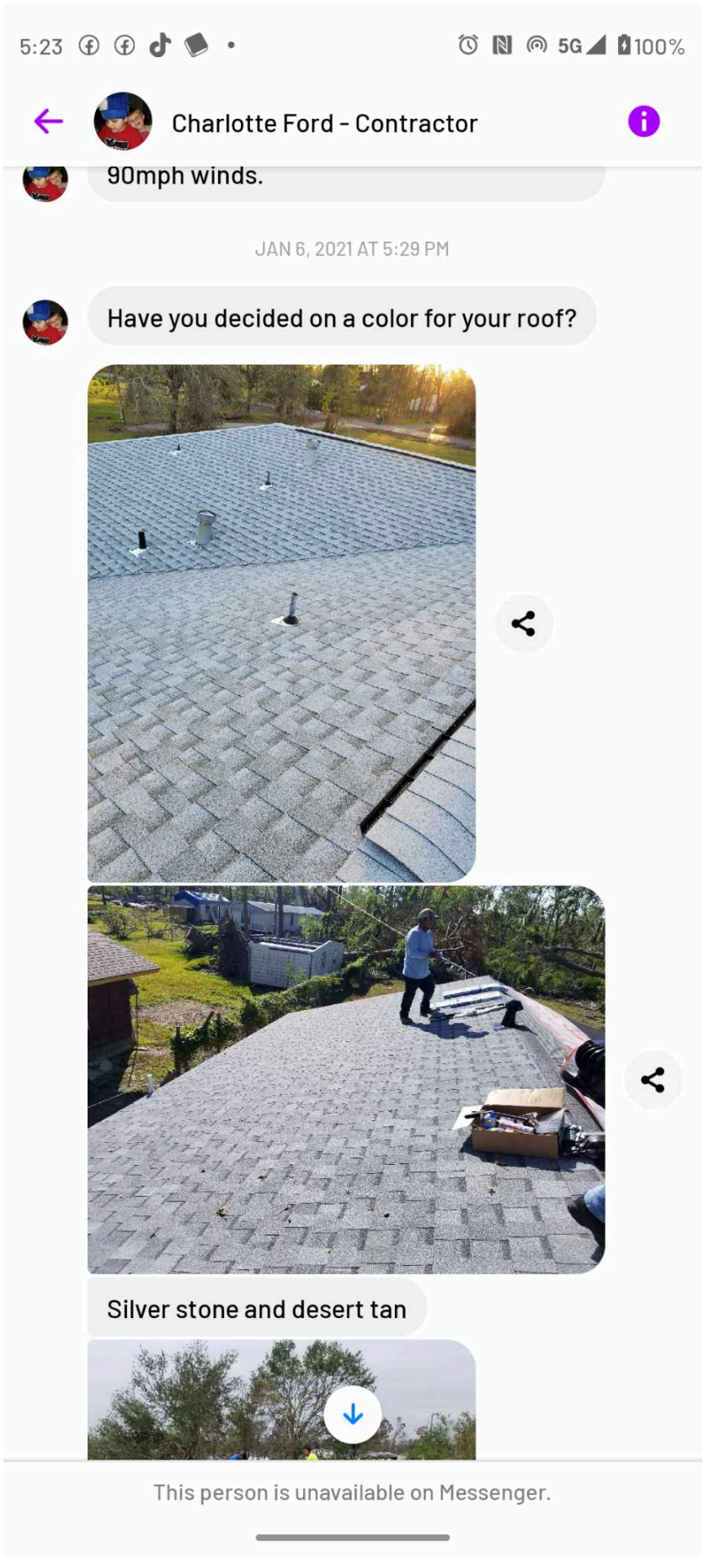
Charlotte Ford - Contractor
You won't have any out of pocket expense, I can assure you....
okay, but what about contractors and warranties?
Everything we do will come with a warranty. A/C and heat will be 10-12 year warranty.
Roofing? etc? The one contractor said that they have a lot with 25 year warranties on roofs at least
The shingles I install are architectural and they automatically come with a 25 year warranty. Your roof currently has 3-tab shingles . Which is what your insurance company will pay to replace, but I can get architectural for almost the same price through my vendor. And that is what I will install, because 3-tab shingles are a complete waste of time and money. I loose a few bucks, but my conscience is clear when I walk away from your roof.
The architectural shingles I install are rated for 150mphs and the regular ones are rated for 120mphs. 3-tab are rated for 90mph winds.
JAN 6, 2021 AT 5:29 PM
Have you decided on a color for your roof?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Charlotte Ford - Contractor
90mph winds.
JAN 6, 2021 AT 5:29 PM
Have you decided on a color for your roof?
Silver stone and desert tan
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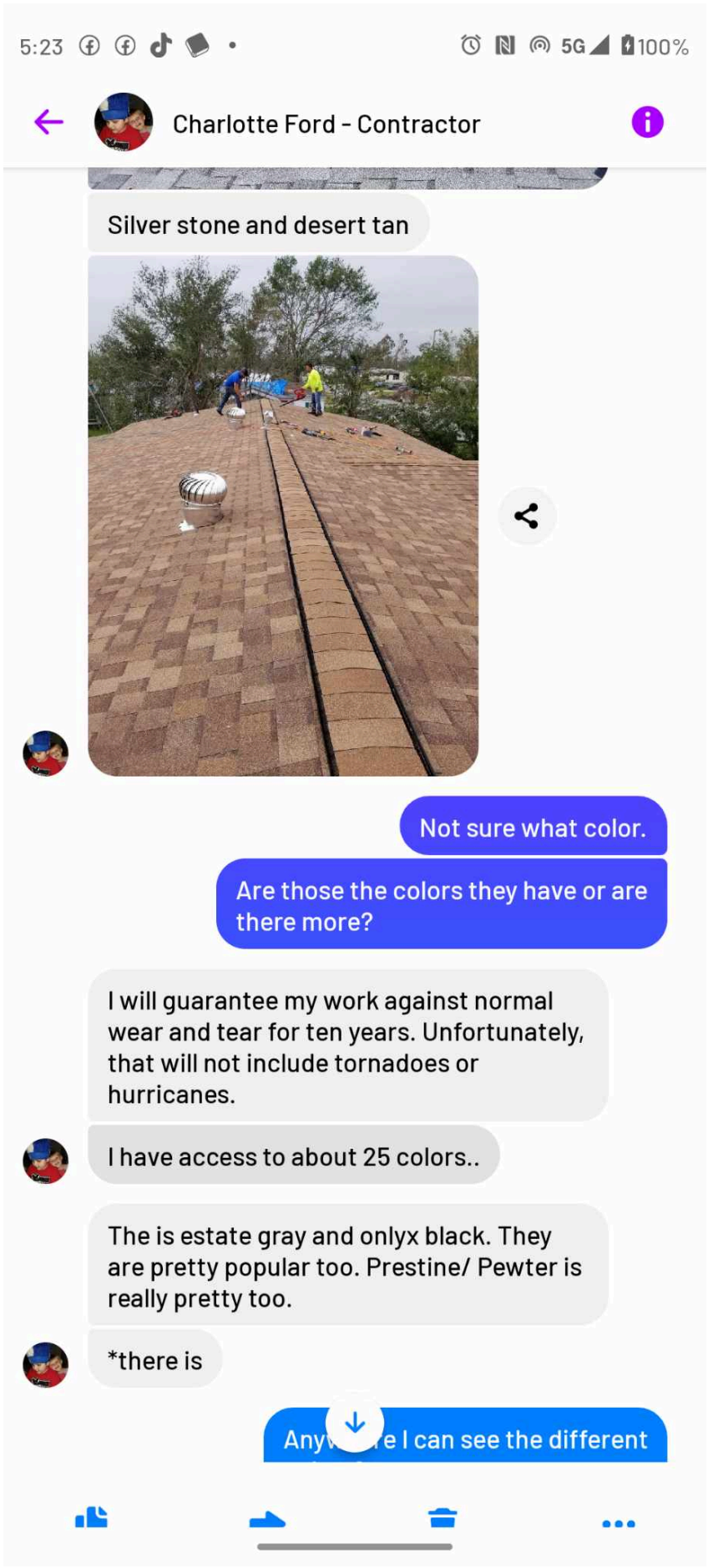
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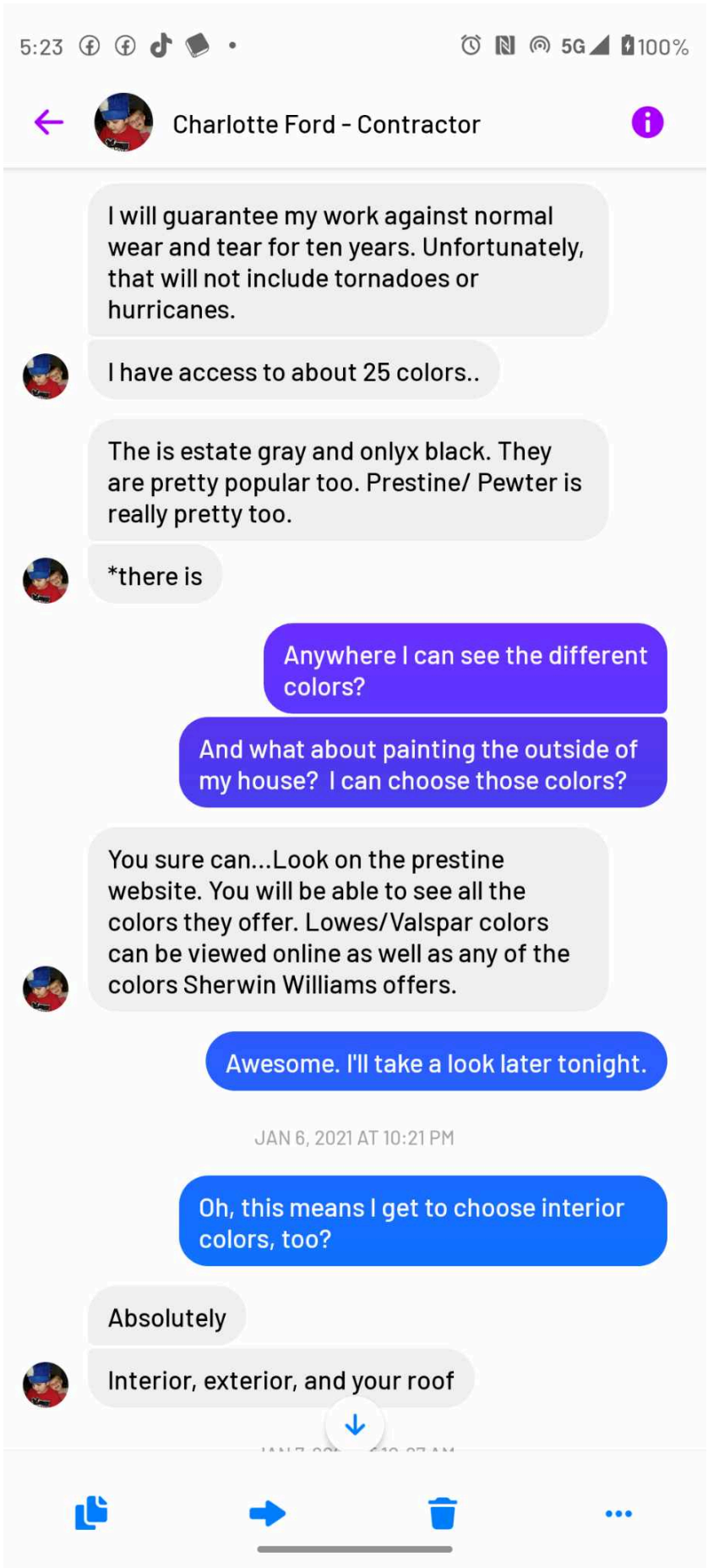
Charlotte Ford - Contractor
Silver stone and desert tan
Not sure what color.
Are those the colors they have or are there more?
I will guarantee my work against normal wear and tear for ten years. Unfortunately, that will not include tornadoes or hurricanes.
I have access to about 25 colors..
The is estate gray and onlyx black. They are pretty popular too. Prestine/ Pewter is really pretty too.
*there is
Any e I can see the different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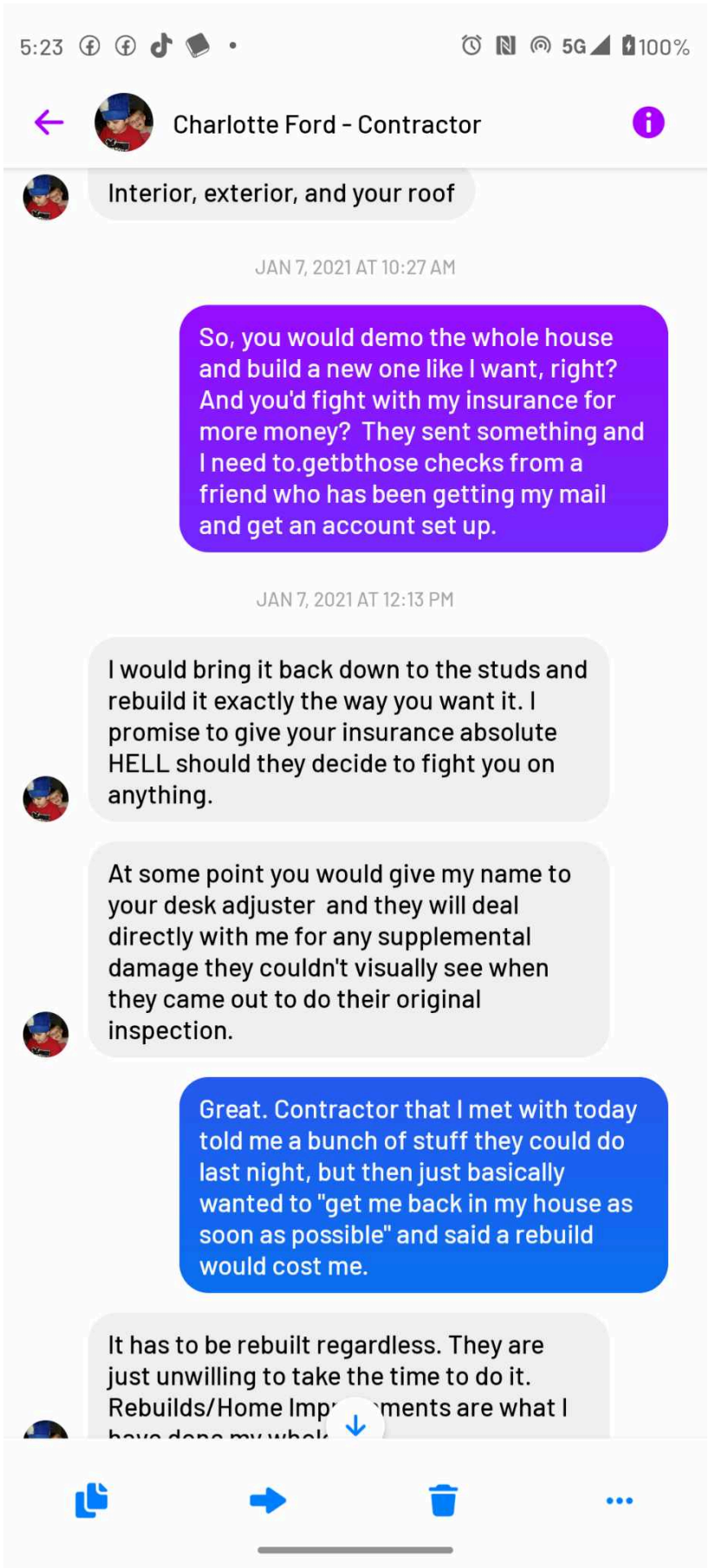
I have access to about 25 colors..
The is estate gray and onlyx black. They are pretty popular too. Prestine/ Pewter is really pretty too.
*there is
Anywhere I can see the different colors?
And what about painting the outside of my house? I can choose those colors?
You sure can...Look on the prestine website. You will be able to see all the colors they offer. Lowes/Valspar colors can be viewed online as well as any of the colors Sherwin Williams offers.
Awesome. I'll take a look later tonight.
JAN 6, 2021 AT 10:21 PM
Oh, this means I get to choose interior colors, too?
Absolutely
Interior, exterior, and your roof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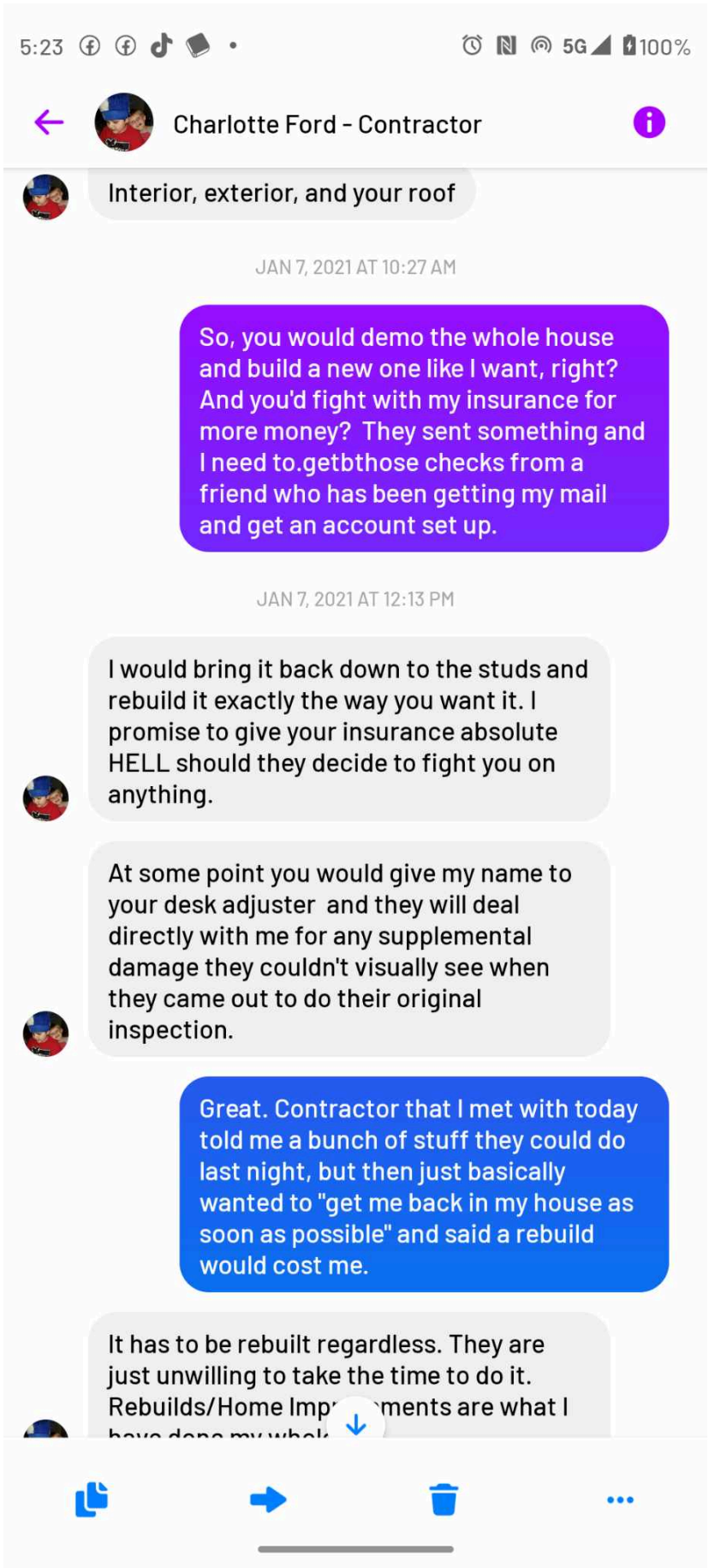
Charlotte Ford - Contractor
Interior, exterior, and your roof
JAN 7, 2021 AT 10:27 AM
So, you would demo the whole house and build a new one like I want, right? And you'd fight with my insurance for more money? They sent something and I need to.getbthose checks from a friend who has been getting my mail and get an account set up.
JAN 7, 2021 AT 12:13 PM
I would bring it back down to the studs and rebuild it exactly the way you want it. I promise to give your insurance absolute HELL should they decide to fight you on anything.
At some point you would give my name to your desk adjuster and they will deal directly with me for any supplemental damage they couldn't visually see when they came out to do their original inspection.
Great. Contractor that I met with today told me a bunch of stuff they could do last night, but then just basically wanted to "get me back in my house as soon as possible" and said a rebuild would cost me.
It has to be rebuilt regardless. They are just unwilling to take the time to do it. Rebuilds/Home Imp ments are what I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Charlotte Ford - Contractor
Interior, exterior, and your roof
JAN 7, 2021 AT 10:27 AM
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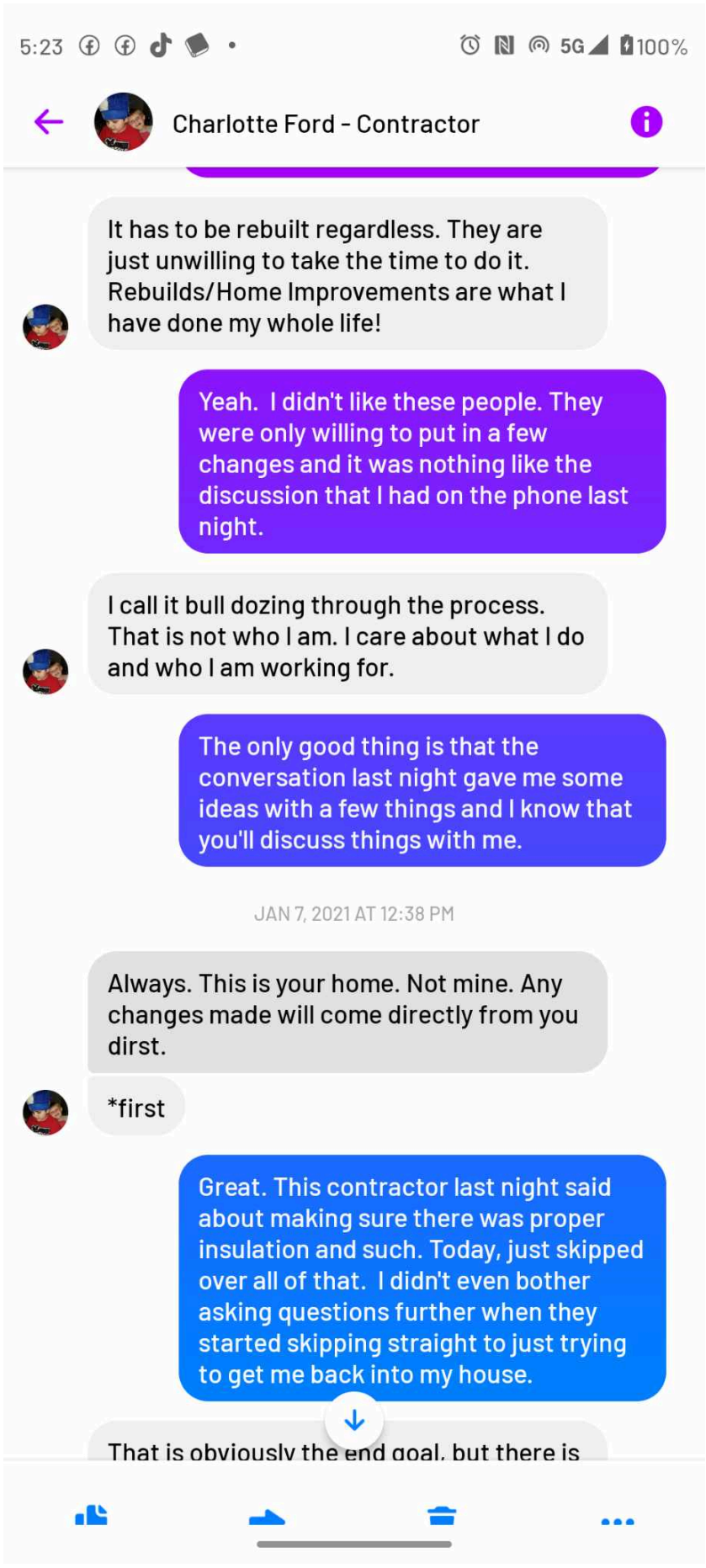
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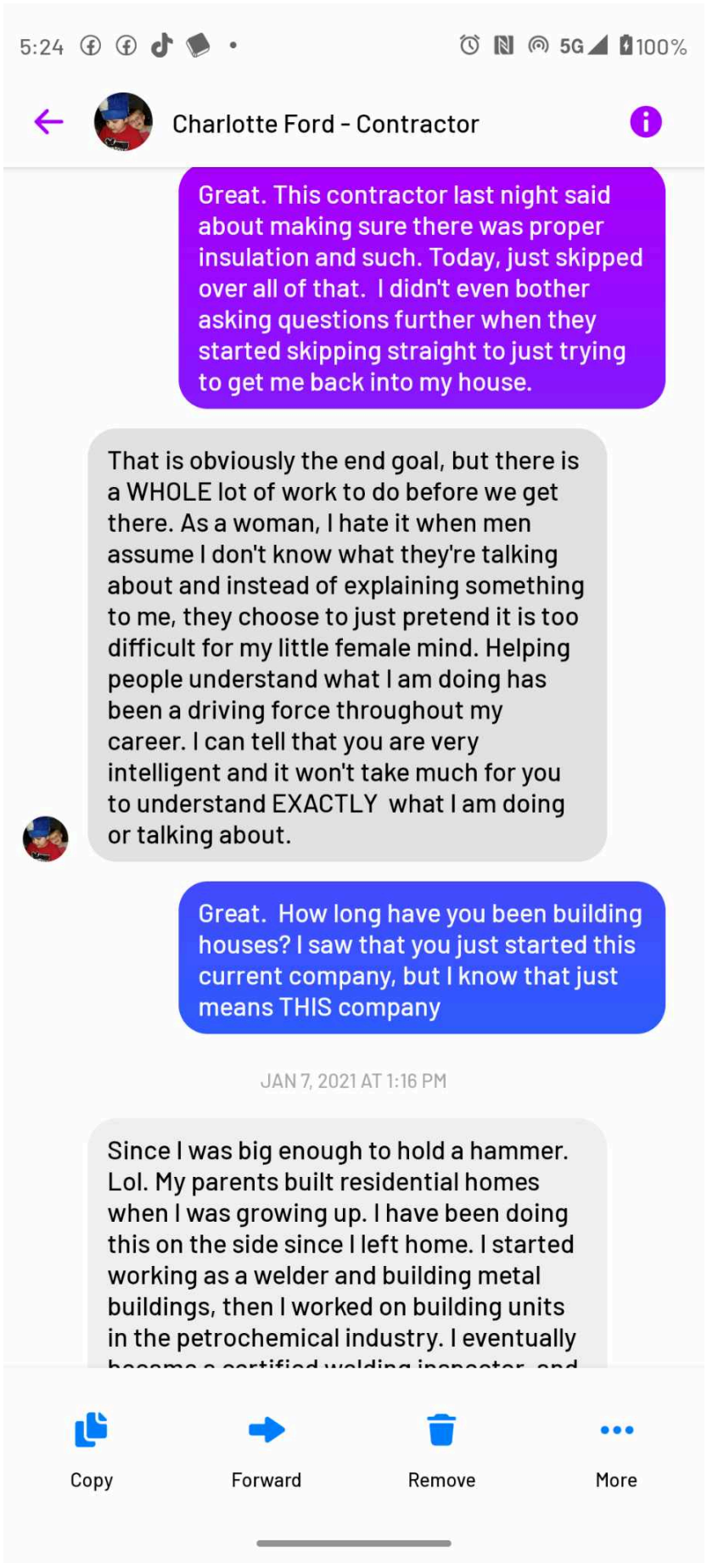
Charlotte Ford - Contractor
It has to be rebuilt regardless. They are just unwilling to take the time to do it. Rebuilds/Home Improvements are what I have done my whole life!
Yeah. I didn't like these people. They were only willing to put in a few changes and it was nothing like the discussion that I had on the phone last night.
I call it bull dozing through the process. That is not who I am. I care about what I do and who I am working for.
The only good thing is that the conversation last night gave me some ideas with a few things and I know that you'll discuss things with me.
JAN 7, 2021 AT 12:38 PM
Always. This is your home. Not mine. Any changes made will come directly from you dirst.
*first
Great. This contractor last night said about making sure there was proper insulation and such. Today, just skipped over all of that. I didn't even bother asking questions further when they started skipping straight to just trying to get me back into my house.
That is obviously the end goal, but there is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Charlotte Ford - Contractor
Great. This contractor last night said about making sure there was proper insulation and such. Today, just skipped over all of that. I didn't even bother asking questions further when they started skipping straight to just trying to get me back into my house.
That is obviously the end goal, but there is a WHOLE lot of work to do before we get there. As a woman, I hate it when men assume I don't know what they're talking about and instead of explaining something to me, they choose to just pretend it is too difficult for my little female mind. Helping people understand what I am doing has been a driving force throughout my career. I can tell that you are very intelligent and it won't take much for you to understand EXACTLY what I am doing or talking about.
Great. How long have you been building houses? I saw that you just started this current company, but I know that just means THIS company
JAN 7, 2021 AT 1:16 PM
Since I was big enough to hold a hammer. Lol. My parents built residential homes when I was growing up. I have been doing this on the side since I left home. I started working as a welder and building metal buildings, then I worked on building units in the petrochemical industry. I eventually
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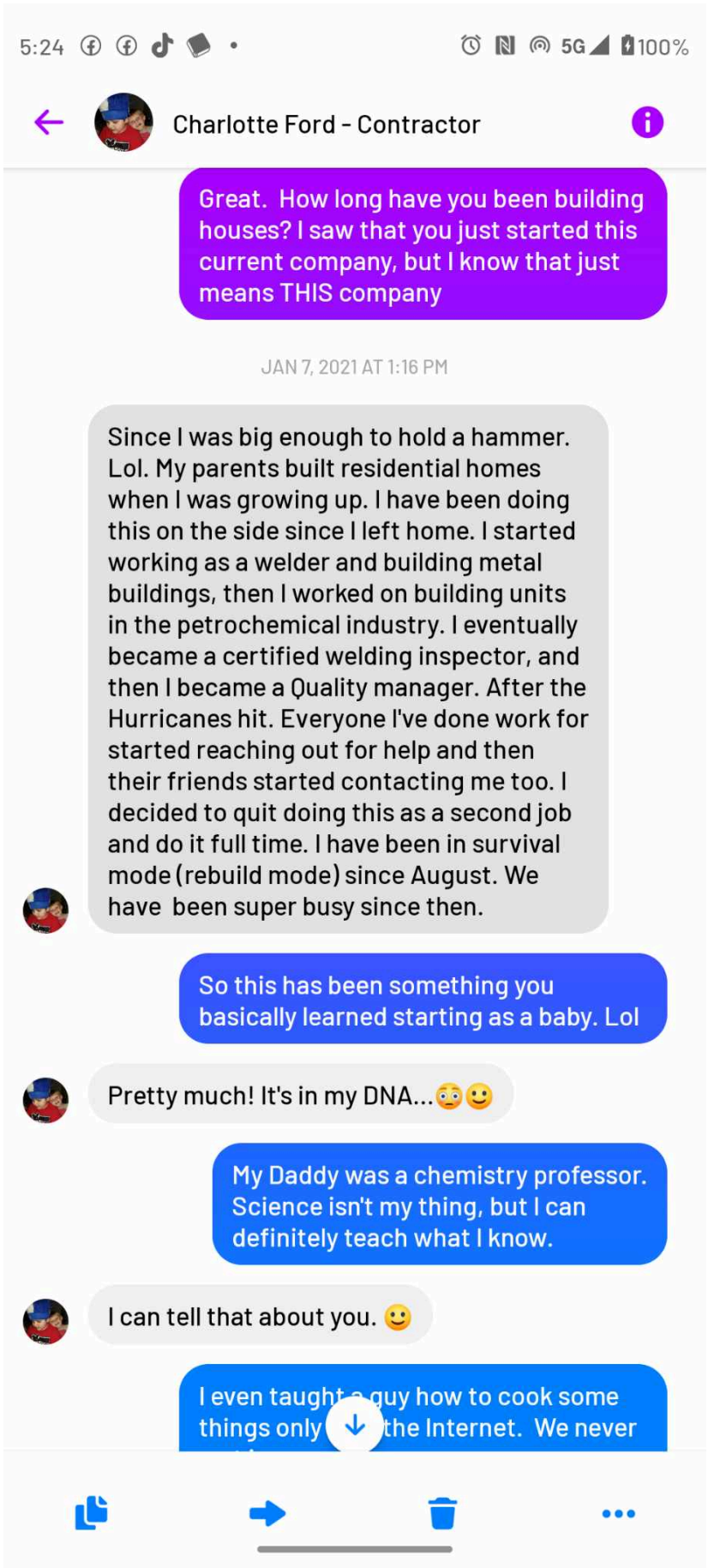
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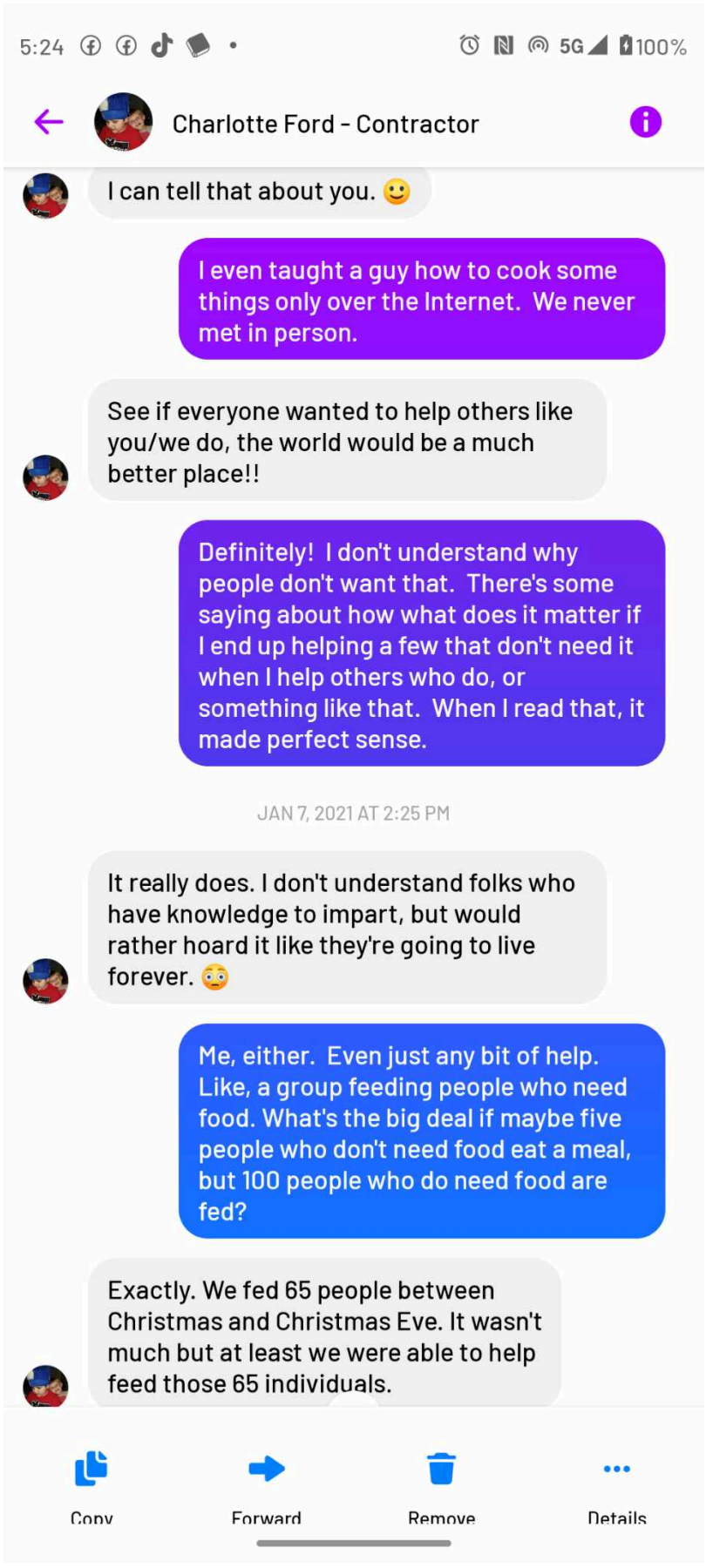
Since I was big enough to hold a hammer. Lol. My parents built residential homes when I was growing up. I have been doing this on the side since I left home. I started working as a welder and building metal buildings, then I worked on building units in the petrochemical industry. I eventually became a certified welding inspector, and then I became a Quality manager. After the Hurricanes hit. Everyone I've done work for started reaching out for help and then their friends started contacting me too. I decided to quit doing this as a second job and do it full time. I have been in survival mode (rebuild mode) since August. We have been super busy since then.
So this has been something you basically learned starting as a baby. Lol
Pretty much! It's in my DNA...
My Daddy was a chemistry professor. Science isn't my thing, but I can definitely teach what I know.
I can tell that about you.
I even taught a guy how to cook some things only the Internet. We never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Charlotte Ford - Contractor
I can tell that about you. 🙂
I even taught a guy how to cook some things only over the Internet. We never met in person.
See if everyone wanted to help others like you/we do, the world would be a much better place!!
Definitely! I don't understand why people don't want that. There's some saying about how what does it matter if I end up helping a few that don't need it when I help others who do, or something like that. When I read that, it made perfect sense.
JAN 7, 2021 AT 2:25 PM
It really does. I don't understand folks who have knowledge to impart, but would rather hoard it like they're going to live forever. 😳
Me, either. Even just any bit of help. Like, a group feeding people who need food. What's the big deal if maybe five people who don't need food eat a meal, but 100 people who do need food are fed?
Exactly. We fed 65 people between Christmas and Christmas Eve. It wasn't much but at least we were able to help feed those 65 individuals.
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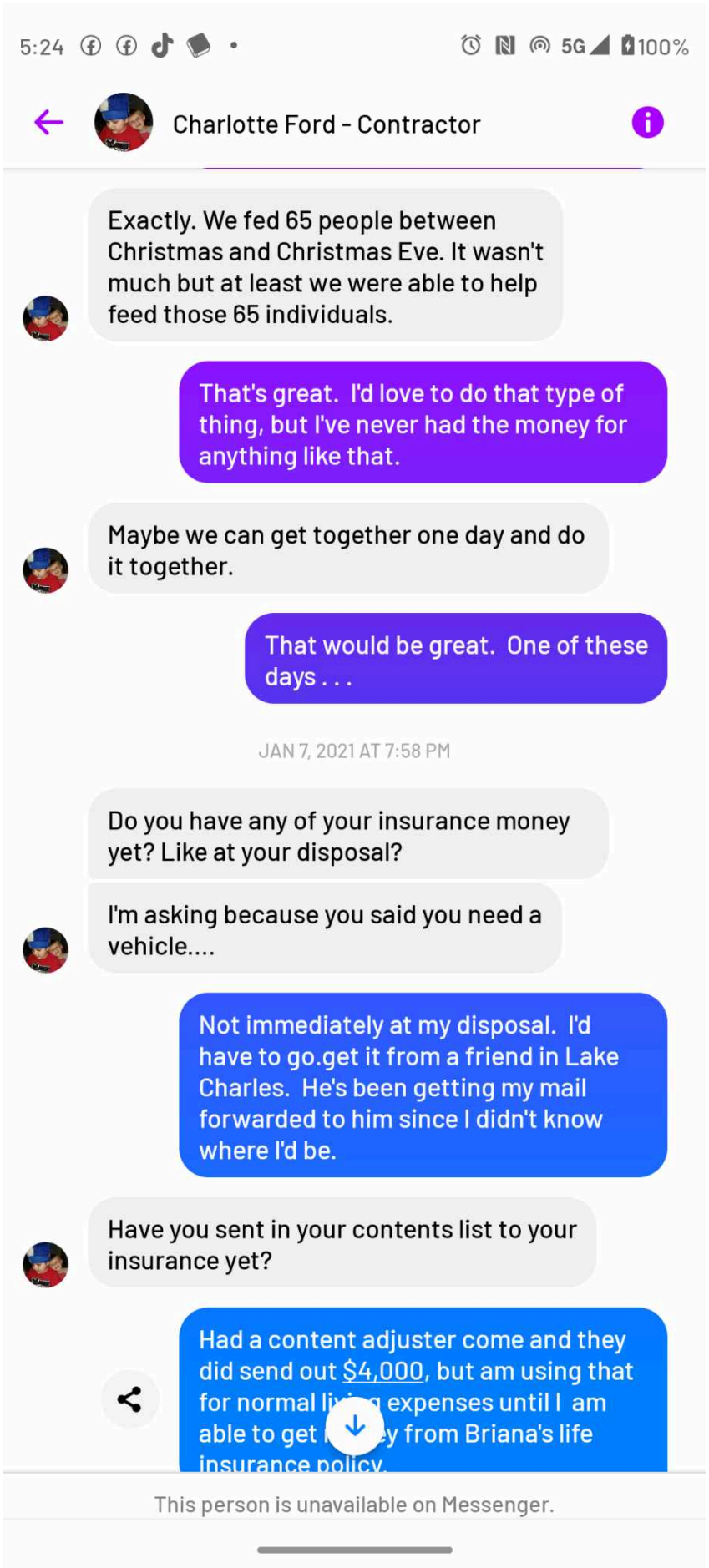
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Charlotte Ford - Contractor
Exactly. We fed 65 people between Christmas and Christmas Eve. It wasn't much but at least we were able to help feed those 65 individuals.
That's great. I'd love to do that type of thing, but I've never had the money for anything like that.
Maybe we can get together one day and do it together.
That would be great. One of these days . . .
JAN 7, 2021 AT 7:58 PM
Do you have any of your insurance money yet? Like at your disposal?
I'm asking because you said you need a vehicle....
Not immediately at my disposal. I'd have to go.get it from a friend in Lake Charles. He's been getting my mail forwarded to him since I didn't know where I'd be.
Have you sent in your contents list to your insurance yet?
Had a content adjuster come and they did send out $4,000, but am using that for normal li g expenses until I am able to get y from Briana's life insurance policy.
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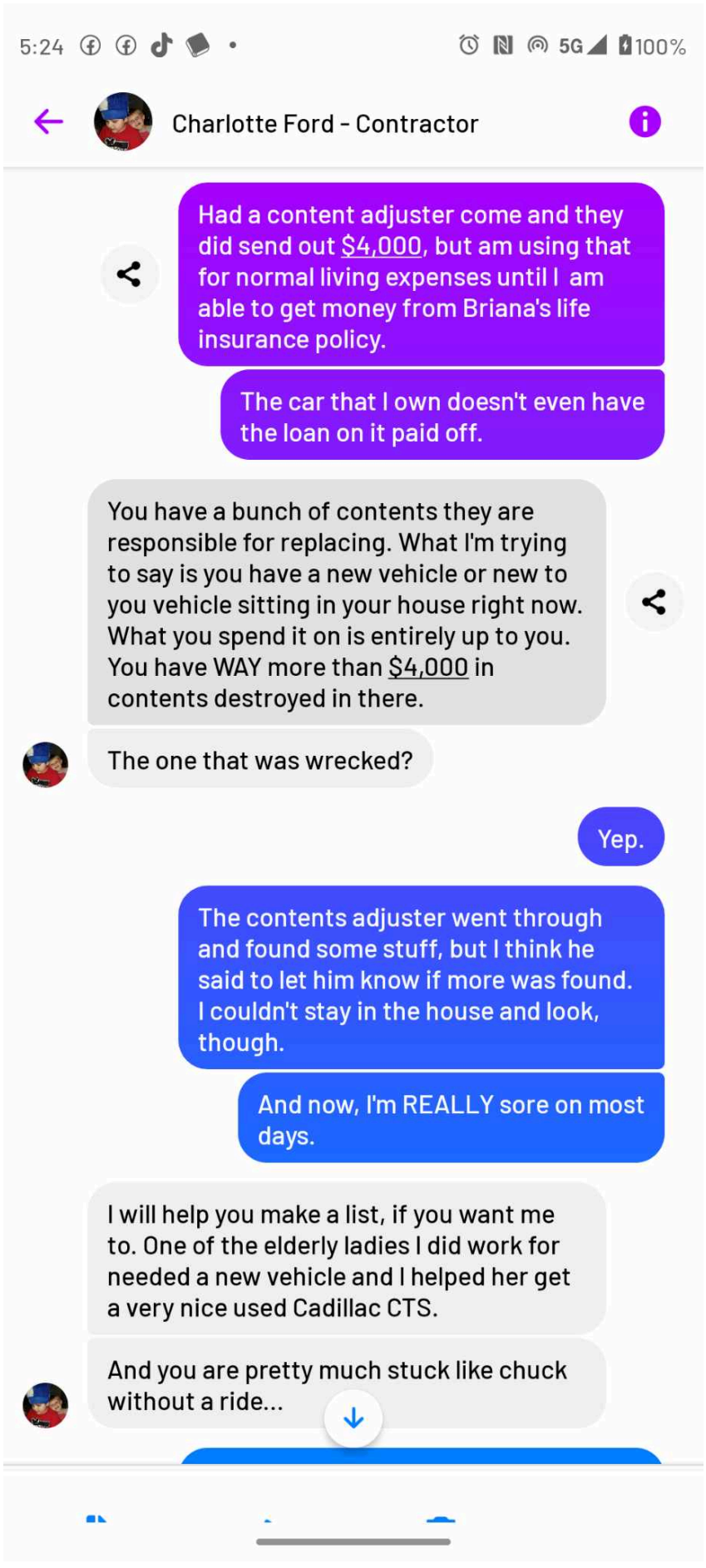
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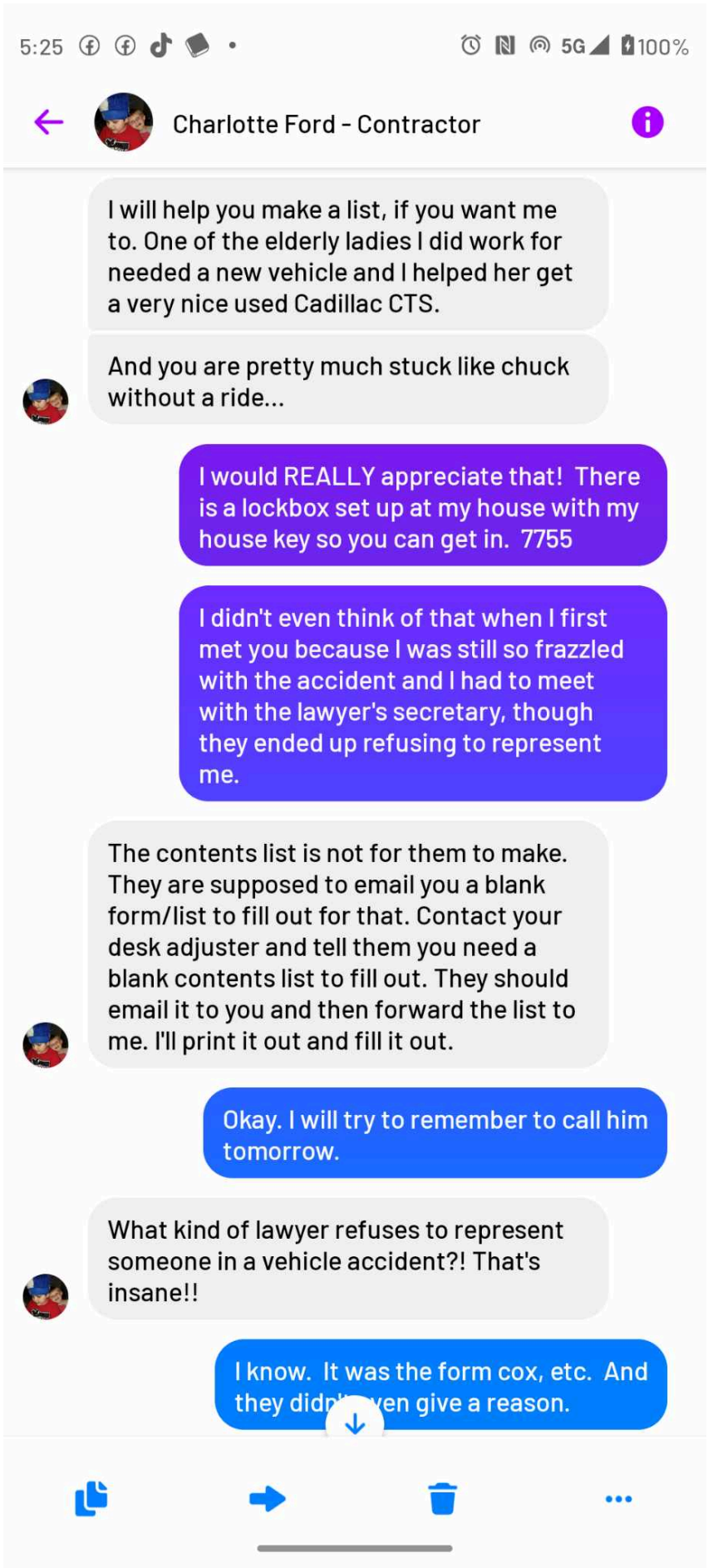
Charlotte Ford - Contractor
Had a content adjuster come and they did send out $4,000, but am using that for normal living expenses until I am able to get money from Briana's life insurance policy.
The car that I own doesn't even have the loan on it paid off.
You have a bunch of contents they are responsible for replacing. What I'm trying to say is you have a new vehicle or new to you vehicle sitting in your house right now. What you spend it on is entirely up to you. You have WAY more than $4,000 in contents destroyed in there.
The one that was wrecked?
Yep.
The contents adjuster went through and found some stuff, but I think he said to let him know if more was found. I couldn't stay in the house and look, though.
And now, I'm REALLY sore on most days.
I will help you make a list, if you want me to. One of the elderly ladies I did work for needed a new vehicle and I helped her get a very nice used Cadillac CTS.
And you are pretty much stuck like chuck without a ride...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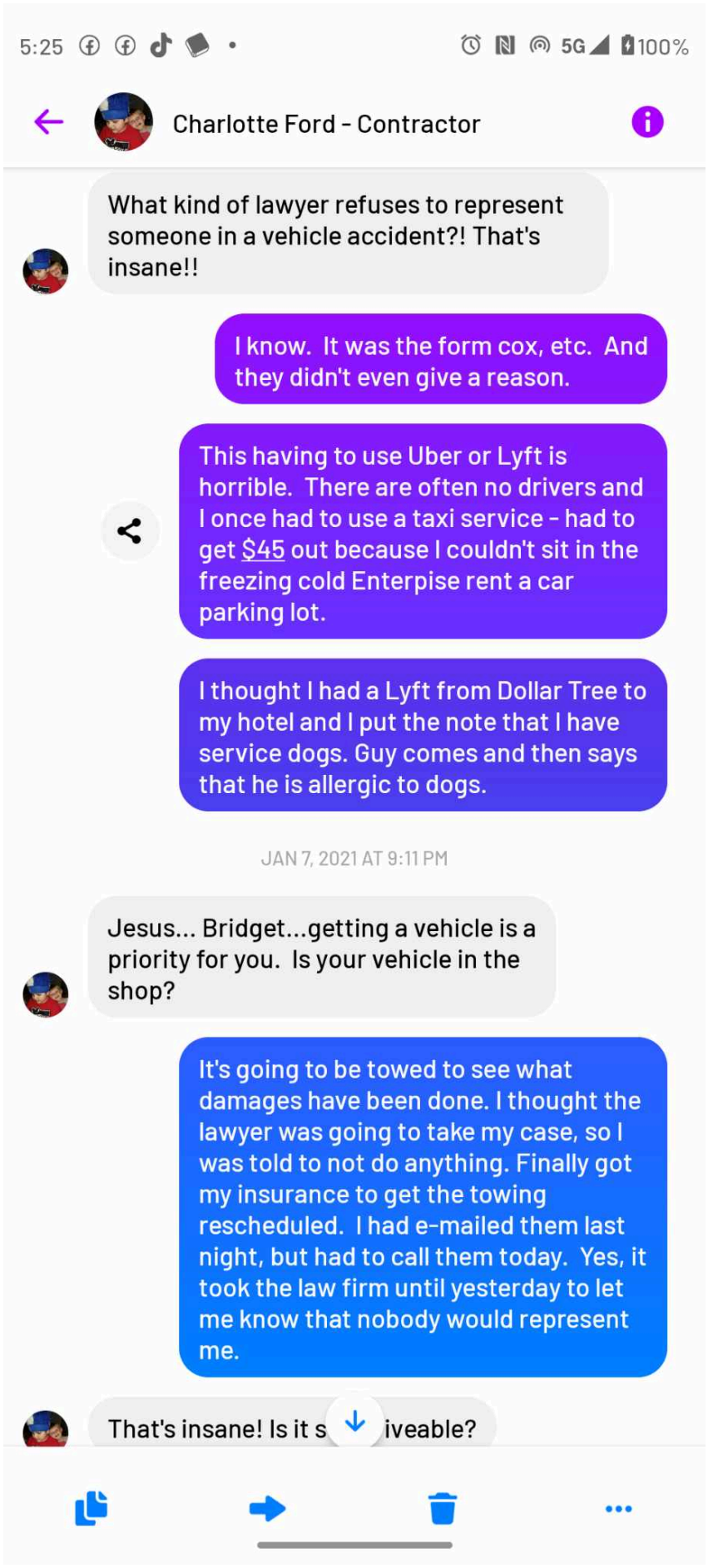
Charlotte Ford - Contractor
I will help you make a list, if you want me to. One of the elderly ladies I did work for needed a new vehicle and I helped her get a very nice used Cadillac CTS.
And you are pretty much stuck like chuck without a ride...
I would REALLY appreciate that! There is a lockbox set up at my house with my house key so you can get in. 7755
I didn't even think of that when I first met you because I was still so frazzled with the accident and I had to meet with the lawyer's secretary, though they ended up refusing to represent me.
The contents list is not for them to make. They are supposed to email you a blank form/list to fill out for that. Contact your desk adjuster and tell them you need a blank contents list to fill out. They should email it to you and then forward the list to me. I'll print it out and fill it out.
Okay. I will try to remember to call him tomorrow.
What kind of lawyer refuses to represent someone in a vehicle accident?! That's insane!!
I know. It was the form cox, etc. And they didn
ven give a reason.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Charlotte Ford - Contractor
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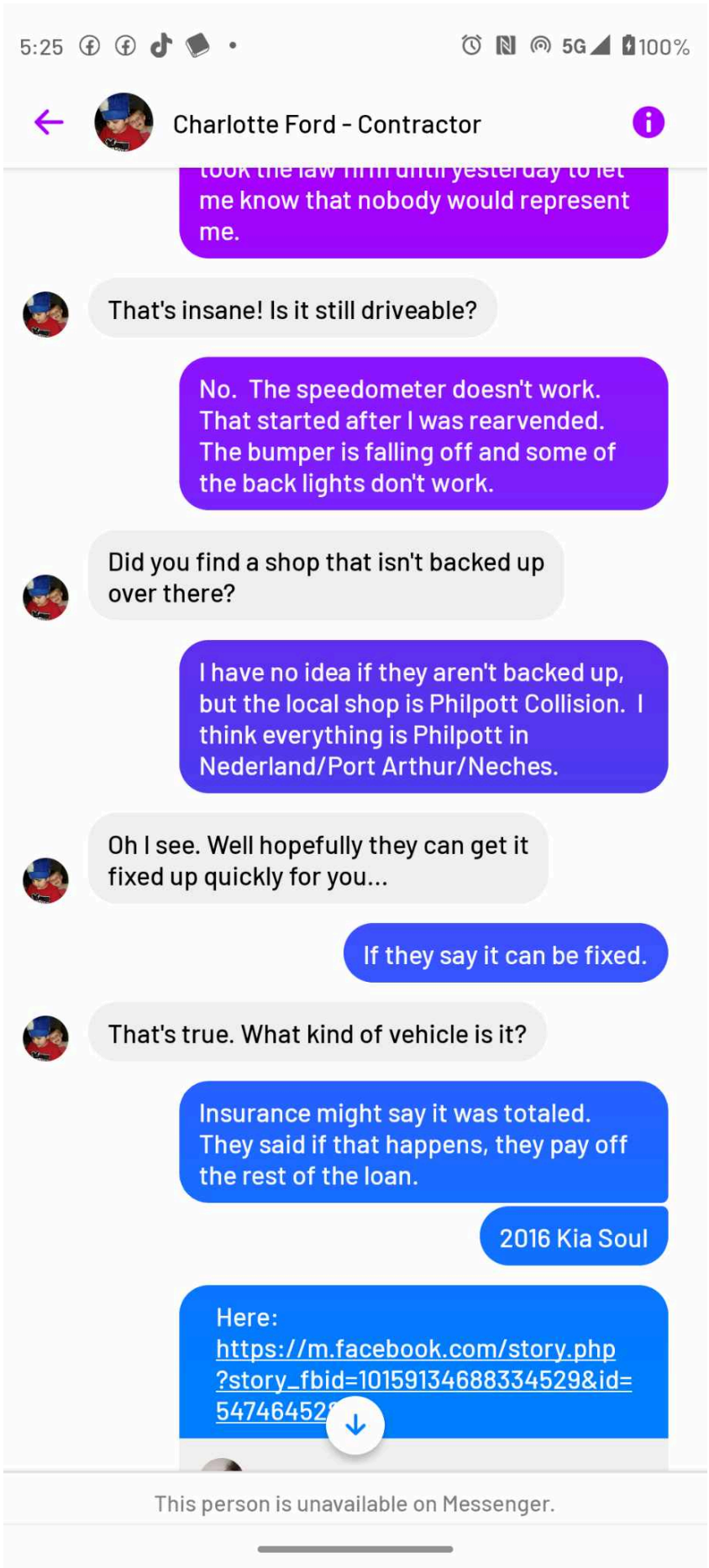
I know. It was the form cox, etc. And they didn't even give a reason.
This having to use Uber or Lyft is horrible. There are often no drivers and I once had to use a taxi service - had to get $45 out because I couldn't sit in the freezing cold Enterpise rent a car parking lot.
I thought I had a Lyft from Dollar Tree to my hotel and I put the note that I have service dogs. Guy comes and then says that he is allergic to dogs.
JAN 7, 2021 AT 9:11 PM
Jesus... Bridget...getting a vehicle is a priority for you. Is your vehicle in the shop?
It's going to be towed to see what damages have been done. I thought the lawyer was going to take my case, so I was told to not do anything. Finally got my insurance to get the towing rescheduled. I had e-mailed them last night, but had to call them today. Yes, it took the law firm until yesterday to let me know that nobody would represent me.
That's insane! Is it s iveable?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Charlotte Ford - Contractor
me know that nobody would represent me.
That's insane! Is it still driveable?
No. The speedometer doesn't work. That started after I was rearvended. The bumper is falling off and some of the back lights don't work.
Did you find a shop that isn't backed up over there?
I have no idea if they aren't backed up, but the local shop is Philpott Collision. I think everything is Philpott in Nederland/Port Arthur/Neches.
Oh I see. Well hopefully they can get it fixed up quickly for you...
If they say it can be fixed.
That's true. What kind of vehicle is it?
Insurance might say it was totaled. They said if that happens, they pay off the rest of the loan.
2016 Kia Soul
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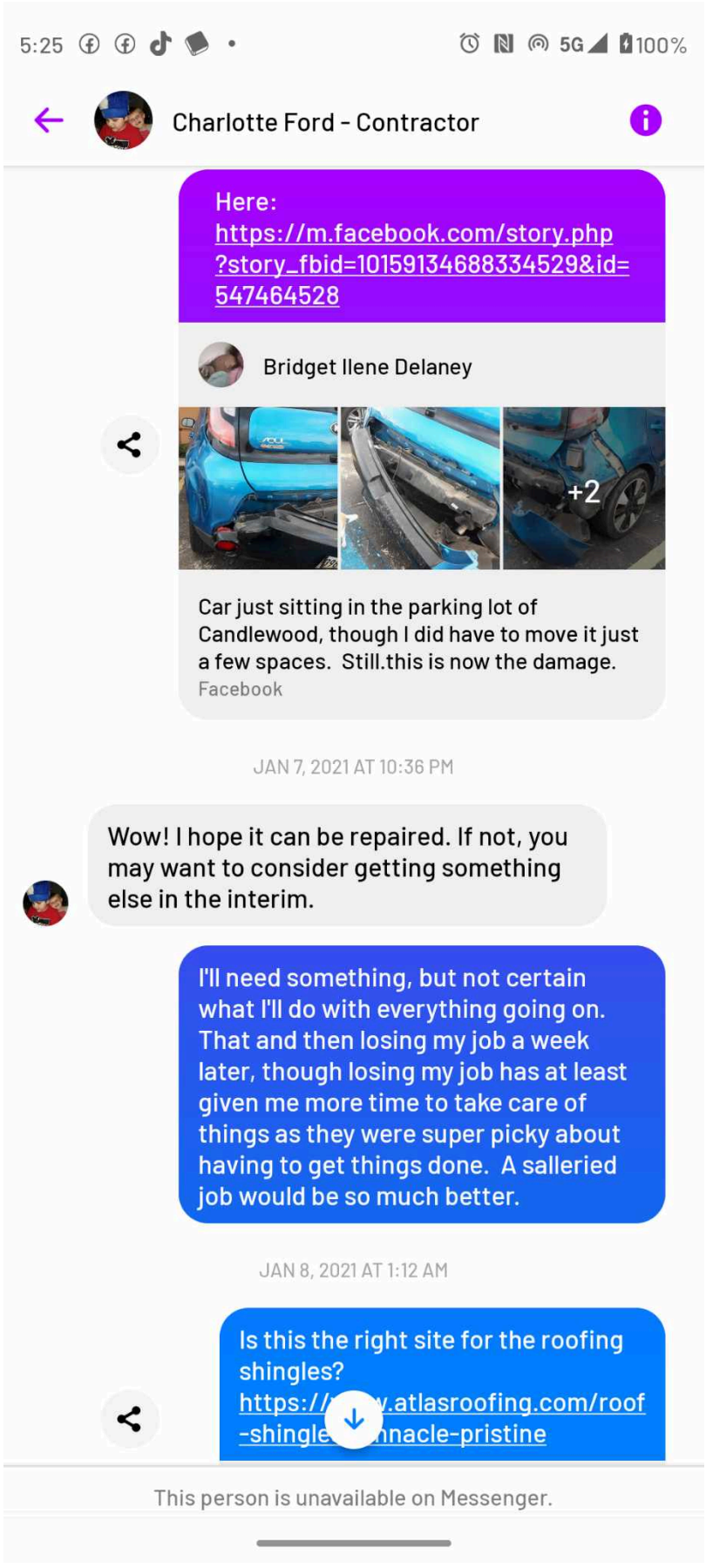
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Charlotte Ford - Contractor
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Bridget Ilene Delaney
+2
Car just sitting in the parking lot of Candlewood, though I did have to move it just a few spaces. Still.this is now the damage.
Facebook
JAN 7, 2021 AT 10:36 PM
Wow! I hope it can be repaired. If not, you may want to consider getting something else in the interim.
I'll need something, but not certain what I'll do with everything going on. That and then losing my job a week later, though losing my job has at least given me more time to take care of things as they were super picky about having to get things done. A salleried job would be so much better.
JAN 8, 2021 AT 1:12 AM
Is this the right site for the roofing shingles?
https://www.atlasroofing.com/roof-shingles/pinnacle-pristine
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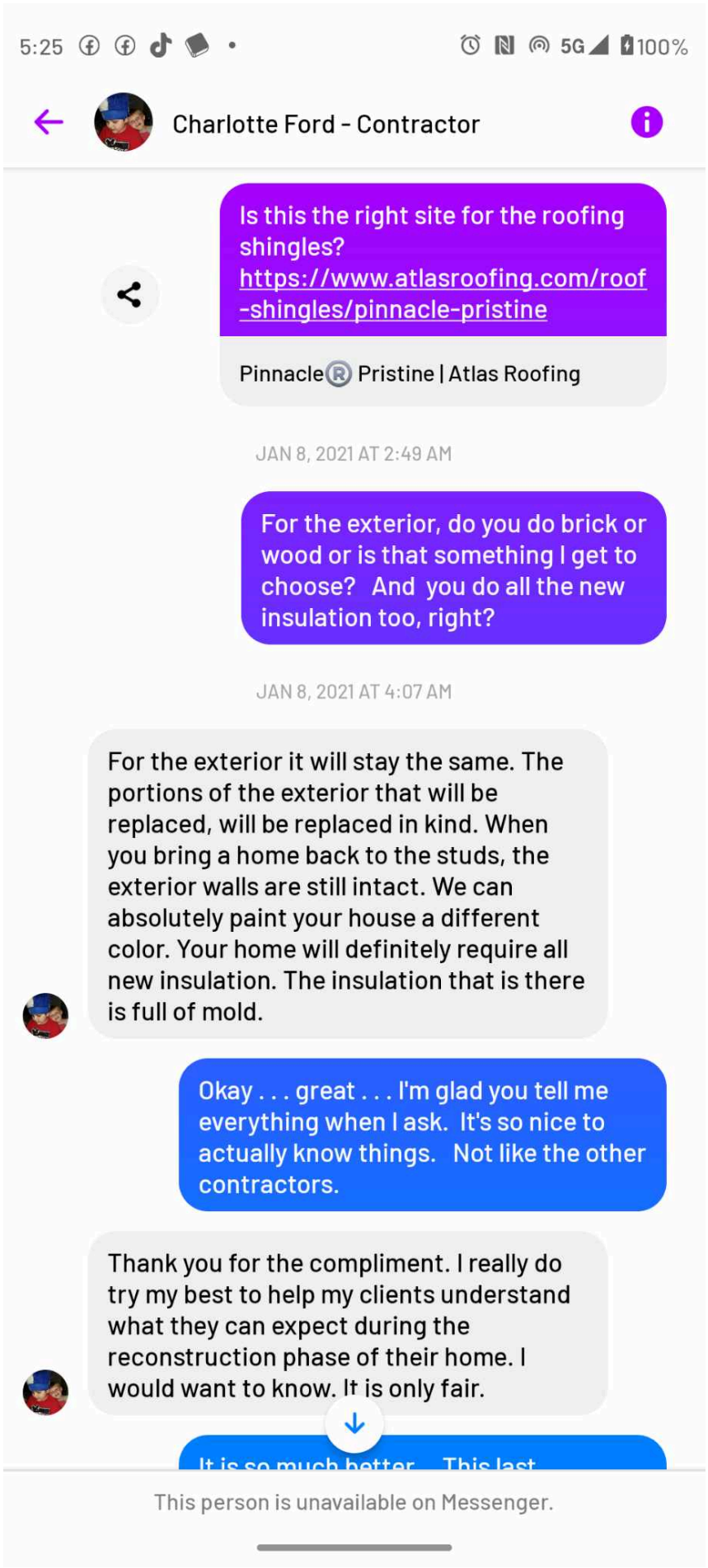
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Charlotte Ford - Contractor
Is this the right site for the roofing shingles? https://www.atlasroofing.com/roof-shingles/pinnacle-pristine
Pinnacle® Pristine | Atlas Roofing
JAN 8, 2021 AT 2:49 AM
For the exterior, do you do brick or wood or is that something I get to choose? And you do all the new insulation too, right?
JAN 8, 2021 AT 4:07 AM
For the exterior it will stay the same. The portions of the exterior that will be replaced, will be replaced in kind. When you bring a home back to the studs, the exterior walls are still intact. We can absolutely paint your house a different color. Your home will definitely require all new insulation. The insulation that is there is full of mold.
Okay . . . great . . . I'm glad you tell me everything when I ask. It's so nice to actually know things. Not like the other contractors.
Thank you for the compliment. I really do try my best to help my clients understand what they can expect during the reconstruction phase of their home. I would want to know. It is only fair.
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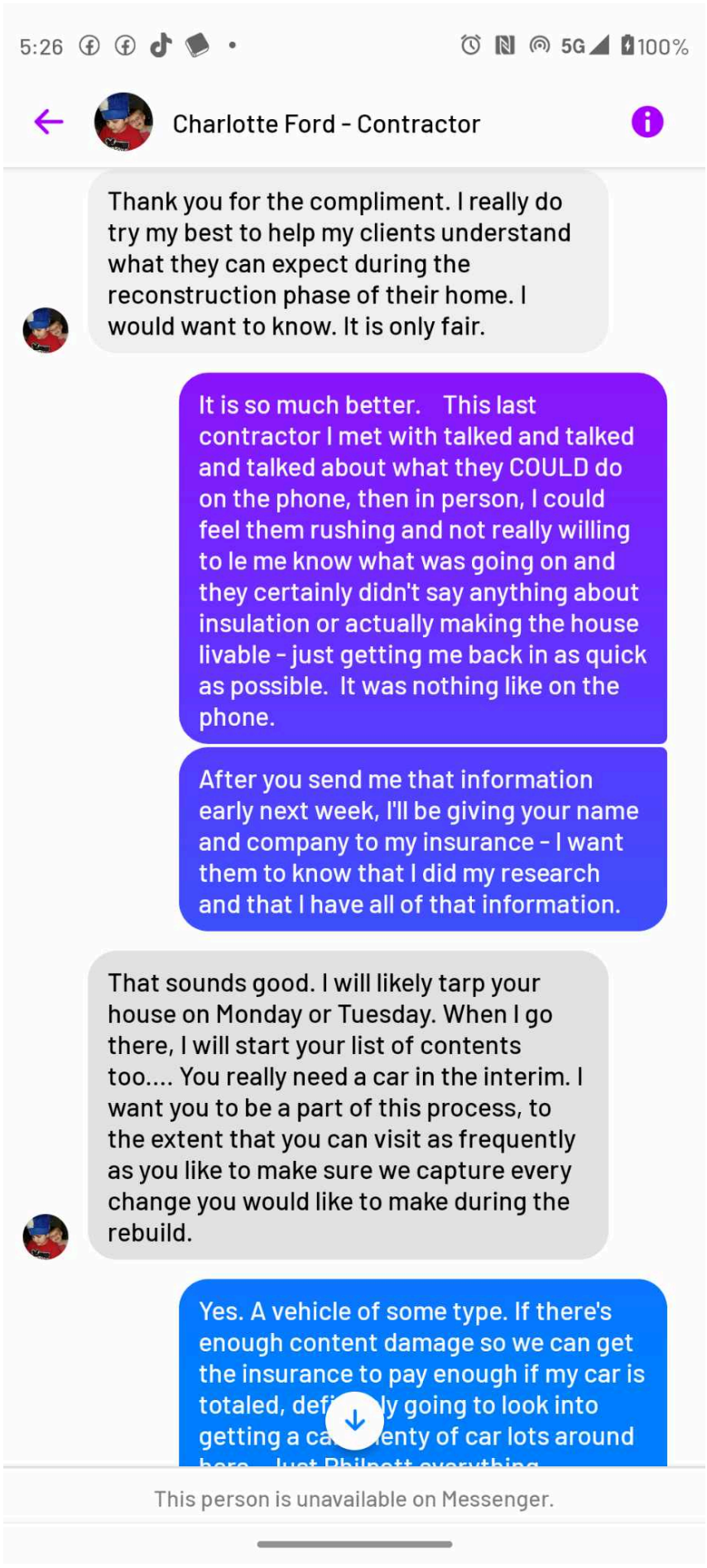
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Charlotte Ford - Contractor
Thank you for the compliment. I really do try my best to help my clients understand what they can expect during the reconstruction phase of their home. I would want to know. It is only fair.
It is so much better. This last contractor I met with talked and talked and talked about what they COULD do on the phone, then in person, I could feel them rushing and not really willing to le me know what was going on and they certainly didn't say anything about insulation or actually making the house livable - just getting me back in as quick as possible. It was nothing like on the phone.
After you send me that information early next week, I'll be giving your name and company to my insurance - I want them to know that I did my research and that I have all of that information.
That sounds good. I will likely tarp your house on Monday or Tuesday. When I go there, I will start your list of contents too.... You really need a car in the interim. I want you to be a part of this process, to the extent that you can visit as frequently as you like to make sure we capture every change you would like to make during the rebuild.
Yes. A vehicle of some type. If there's enough content damage so we can get the insurance to pay enough if my car is totaled, def ly going to look into getting a ca enty of car lots around
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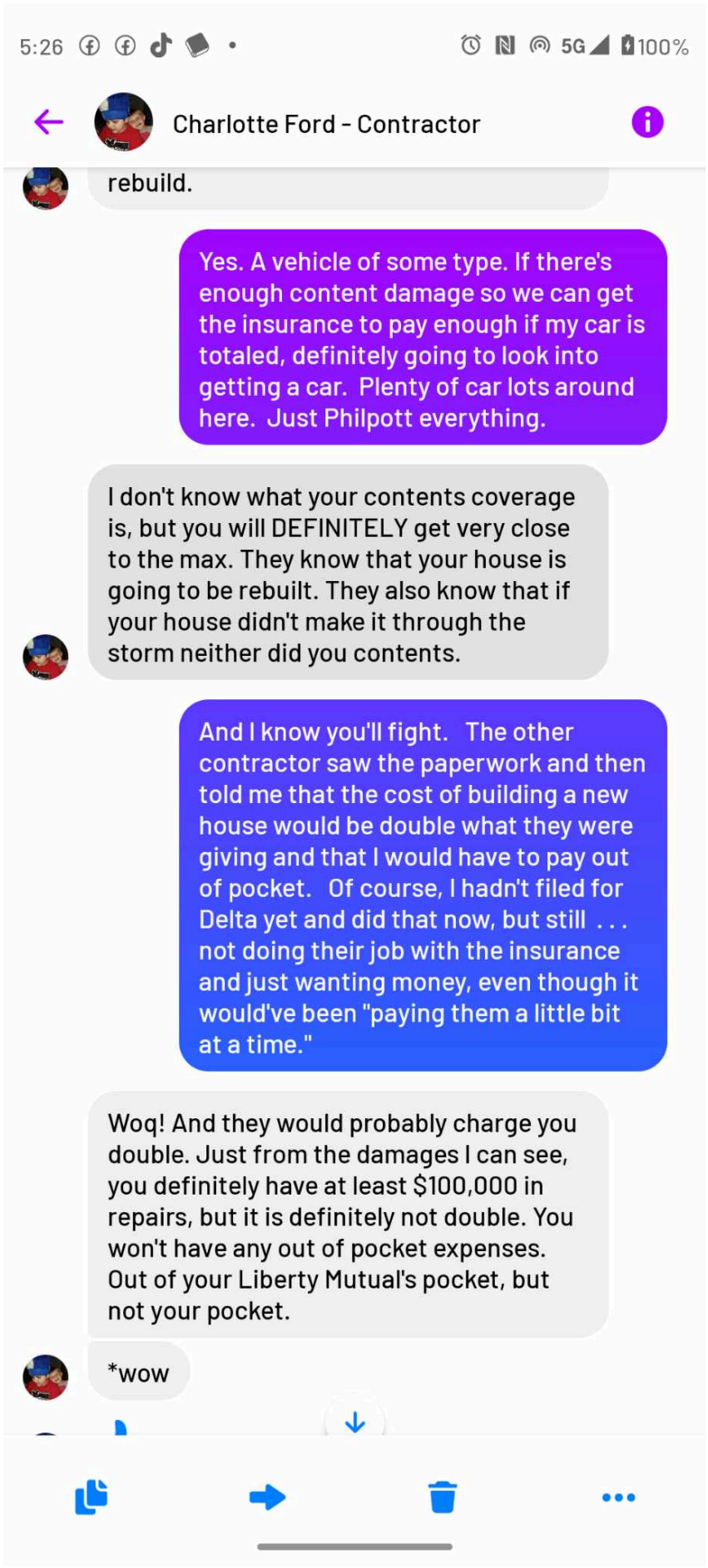
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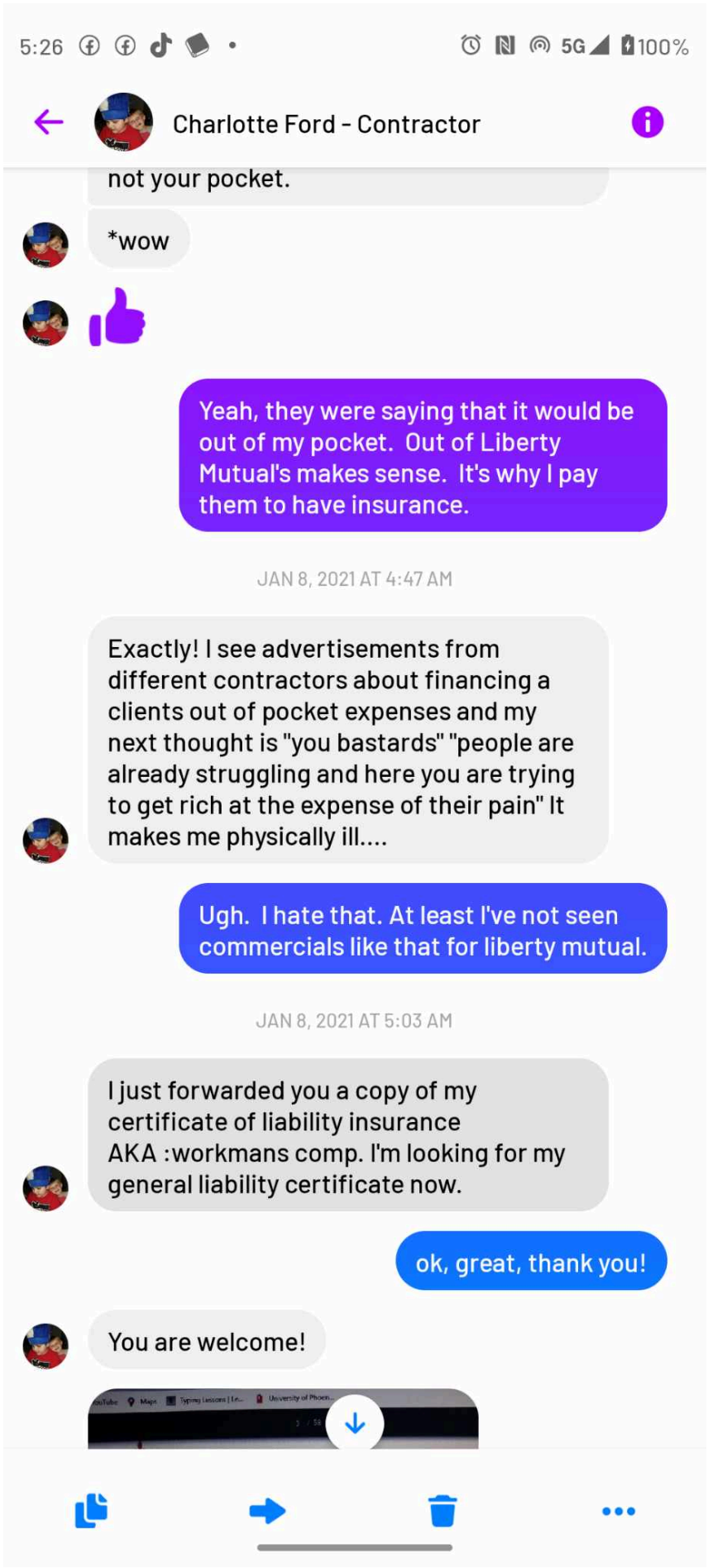
5G 100%
Charlotte Ford - Contractor
rebuild.
Yes. A vehicle of some type. If there's enough content damage so we can get the insurance to pay enough if my car is totaled, definitely going to look into getting a car. Plenty of car lots around here. Just Philpott everything.
I don't know what your contents coverage is, but you will DEFINITELY get very close to the max. They know that your house is going to be rebuilt. They also know that if your house didn't make it through the storm neither did you contents.
And I know you'll fight. The other contractor saw the paperwork and then told me that the cost of building a new house would be double what they were giving and that I would have to pay out of pocket. Of course, I hadn't filed for Delta yet and did that now, but still . . . not doing their job with the insurance and just wanting money, even though it would've been "paying them a little bit at a time."
Woq! And they would probably charge you double. Just from the damages I can see, you definitely have at least $100,000 in repairs, but it is definitely not double. You won't have any out of pocket expenses. Out of your Liberty Mutual's pocket, but not your pocket.
*wow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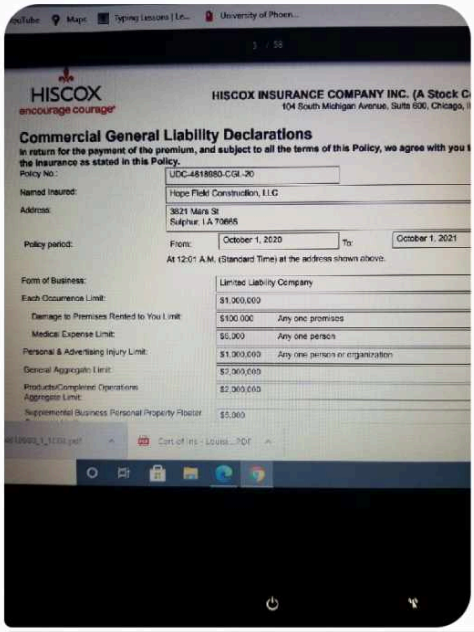
5G 100%
Charlotte Ford - Contractor
not your pocket.
*wow
Yeah, they were saying that it would be out of my pocket. Out of Liberty Mutual's makes sense. It's why I pay them to have insurance.
JAN 8, 2021 AT 4:47 AM
Exactly! I see advertisements from different contractors about financing a clients out of pocket expenses and my next thought is "you bastards" "people are already struggling and here you are trying to get rich at the expense of their pain" It makes me physically ill....
Ugh. I hate that. At least I've not seen commercials like that for liberty mutual.
JAN 8, 2021 AT 5:03 AM
I just forwarded you a copy of my certificate of liability insurance
AKA :workmans comp. I'm looking for my general liability certificate now.
ok, great, thank you!
You are welcome!

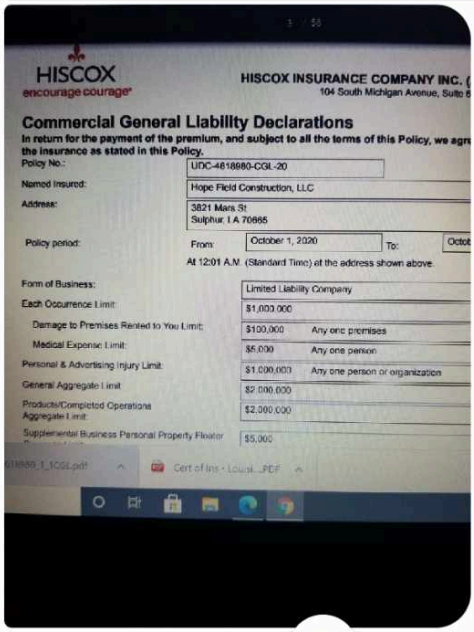
5:26 5G 100%

Charlotte Ford - Contractor

You are welcome!



I was trying to find a certificate, but all I could find is my 58 page insurance policy.



Can you see the info tion in the

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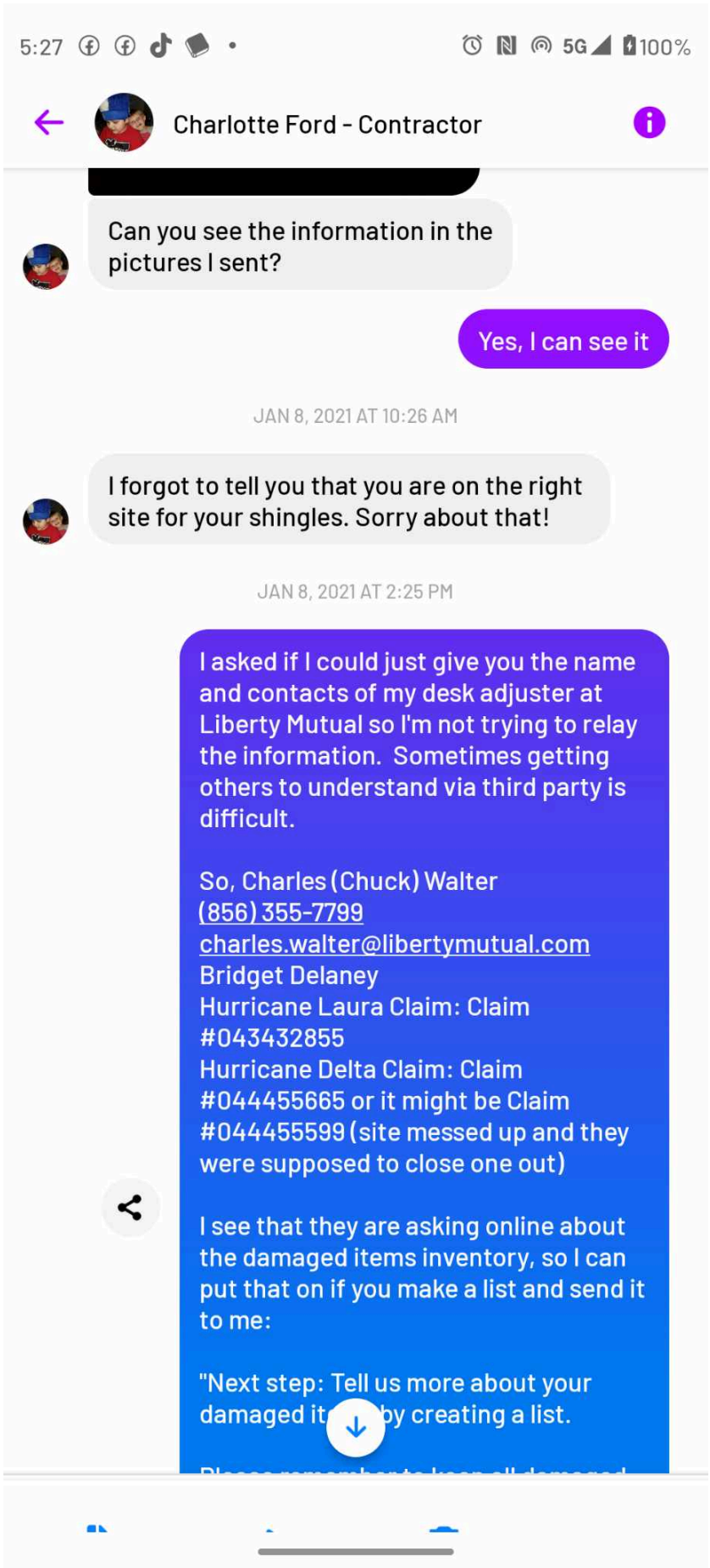
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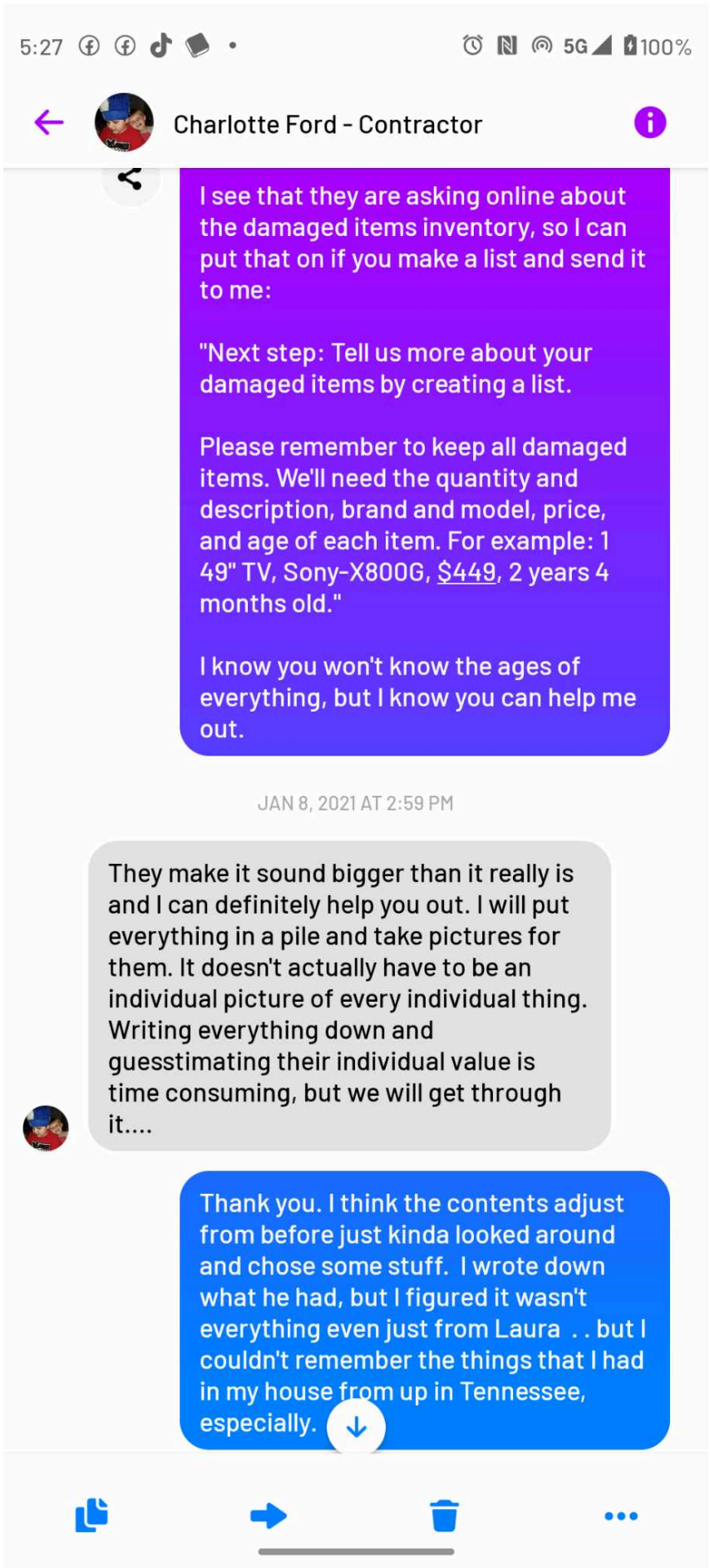
Charlotte Ford - Contractor
Can you see the information in the pictures I sent?
Yes, I can see it
JAN 8, 2021 AT 10:26 AM
I forgot to tell you that you are on the right site for your shingles. Sorry about that!
JAN 8, 2021 AT 2:25 PM
I asked if I could just give you the name and contacts of my desk adjuster at Liberty Mutual so I'm not trying to relay the information. Sometimes getting others to understand via third party is difficult.
So, Charles (Chuck) Walter
(856) 355-7799
charles.walter@libertymutual.com
Bridget Delaney
Hurricane Laura Claim: Claim #043432855
Hurricane Delta Claim: Claim #044455665 or it might be Claim #044455599 (site messed up and they were supposed to close one out)
I see that they are asking online about the damaged items inventory, so I can put that on if you make a list and send it to me:
"Next step: Tell us more about your damaged it by creating a list.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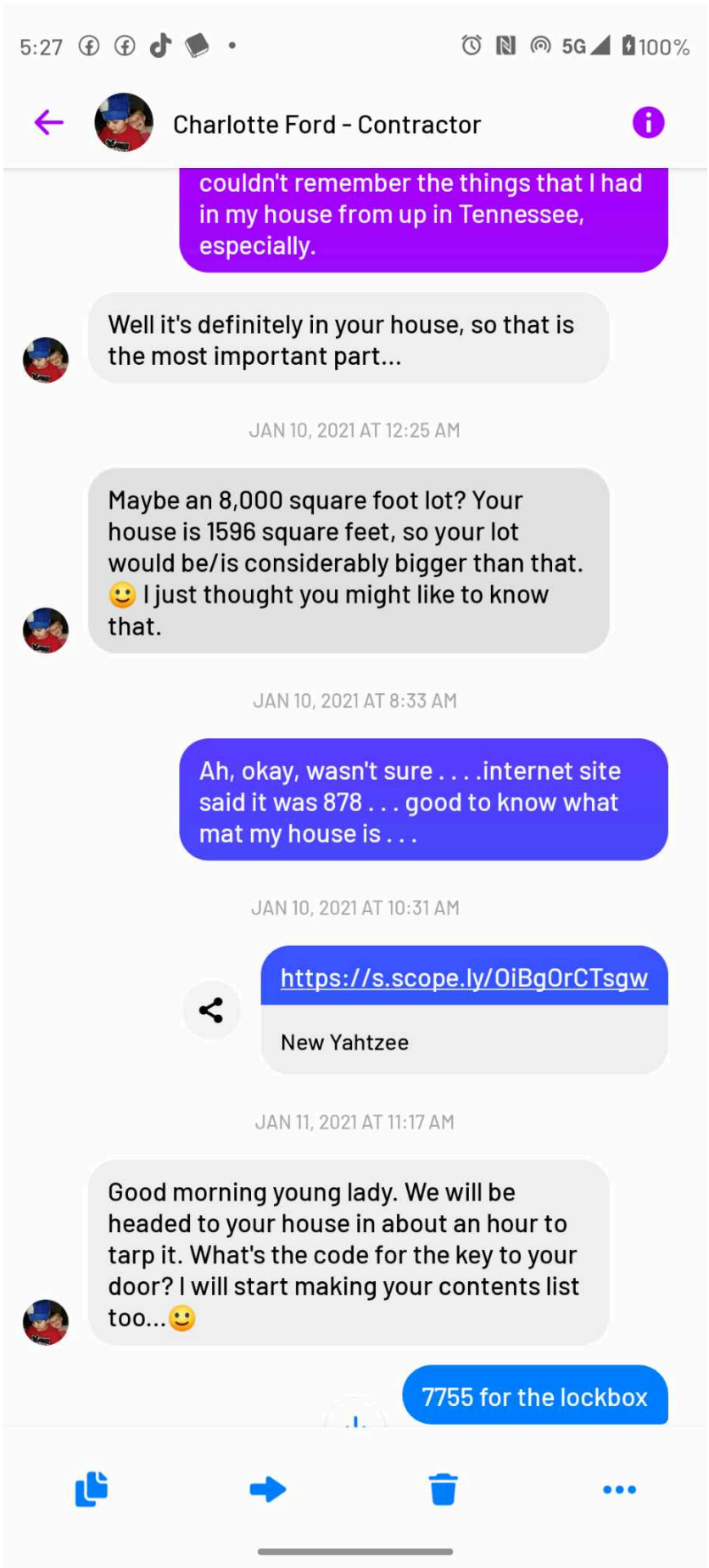
Charlotte Ford - Contractor
I see that they are asking online about the damaged items inventory, so I can put that on if you make a list and send it to me:
"Next step: Tell us more about your damaged items by creating a list.
Please remember to keep all damaged items. We'll need the quantity and description, brand and model, price, and age of each item. For example: 1 49" TV, Sony-X800G, $449, 2 years 4 months old."
I know you won't know the ages of everything, but I know you can help me out.
JAN 8, 2021 AT 2:59 PM
They make it sound bigger than it really is and I can definitely help you out. I will put everything in a pile and take pictures for them. It doesn't actually have to be an individual picture of every individual thing. Writing everything down and guesstimating their individual value is time consuming, but we will get through it....
Thank you. I think the contents adjust from before just kinda looked around and chose some stuff. I wrote down what he had, but I figured it wasn't everything even just from Laura . . but I couldn't remember the things that I had in my house from up in Tennessee, especially.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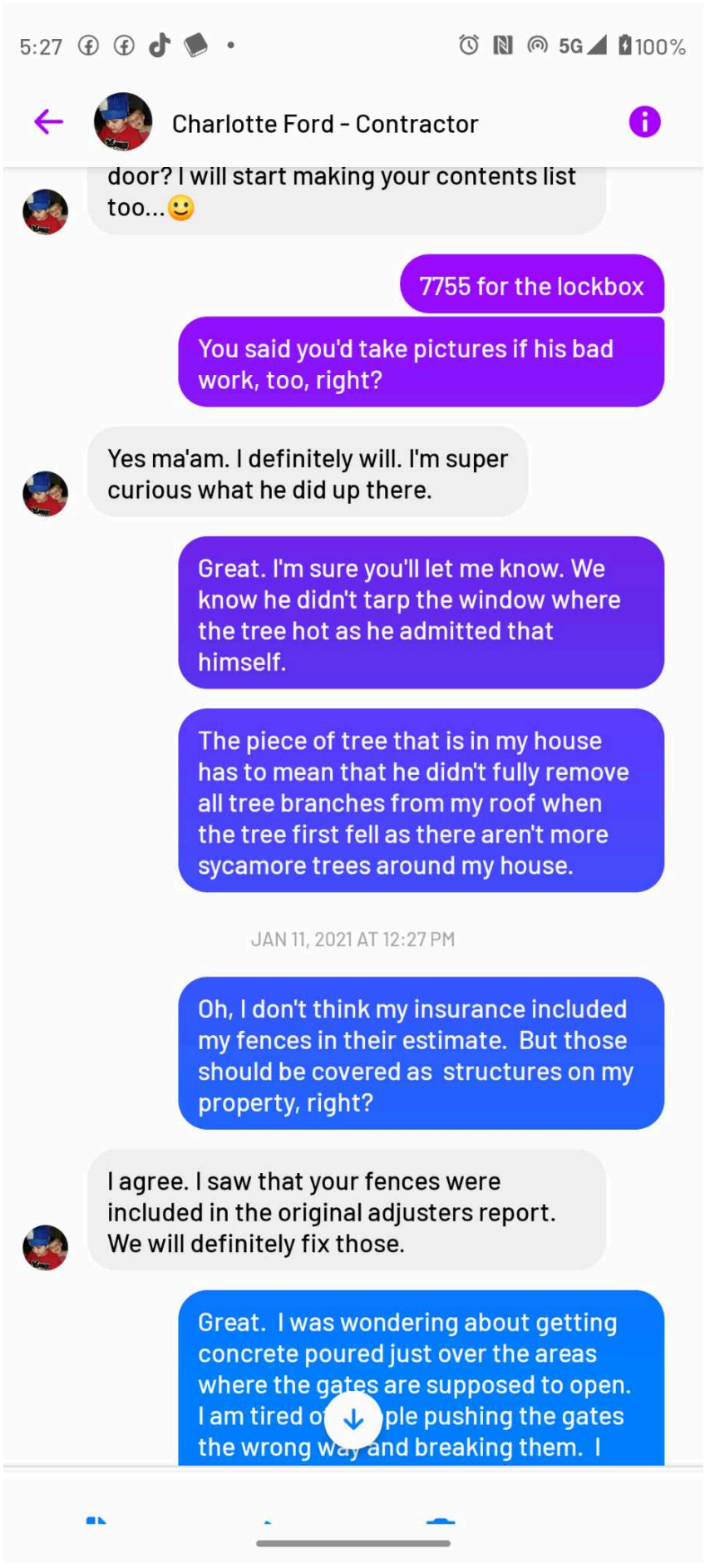
Charlotte Ford - Contractor
couldn't remember the things that I had in my house from up in Tennessee, especially.
Well it's definitely in your house, so that is the most important part...
JAN 10, 2021 AT 12:25 AM
Maybe an 8,000 square foot lot? Your house is 1596 square feet, so your lot would be/is considerably bigger than that. I just thought you might like to know that.
JAN 10, 2021 AT 8:33 AM
Ah, okay, wasn't sure . . . .internet site said it was 878 . . . good to know what mat my house is . . .
JAN 10, 2021 AT 10:31 AM
https://s.scope.ly/0iBgOrCTsgw
New Yahtzee
JAN 11, 2021 AT 11:17 AM
Good morning young lady. We will be headed to your house in about an hour to tarp it. What's the code for the key to your door? I will start making your contents list too...
7755 for the lockbox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Charlotte Ford - Contractor
door? I will start making your contents list too...
7755 for the lockbox
You said you'd take pictures if his bad work, too, right?
Yes ma'am. I definitely will. I'm super curious what he did up there.
Great. I'm sure you'll let me know. We know he didn't tarp the window where the tree hot as he admitted that himself.
The piece of tree that is in my house has to mean that he didn't fully remove all tree branches from my roof when the tree first fell as there aren't more sycamore trees around my house.
JAN 11, 2021 AT 12:27 PM
Oh, I don't think my insurance included my fences in their estimate. But those should be covered as structures on my property, right?
I agree. I saw that your fences were included in the original adjusters report. We will definitely fix those.
Great. I was wondering about getting concrete poured just over the areas where the gates are supposed to open. I am tired o ple pushing the gates the wrong w and breaking them. I

5:27 5G 100%

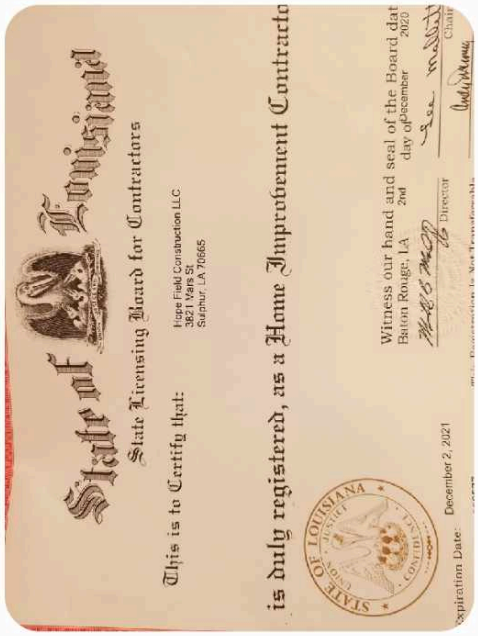
Charlotte Ford - Contractor

concrete poured just over the areas where the gates are supposed to open. I am tired of people pushing the gates the wrong way and breaking them. I still want a lawn, just need it obvious where the gates open.

JAN 11, 2021 AT 1:28 PM

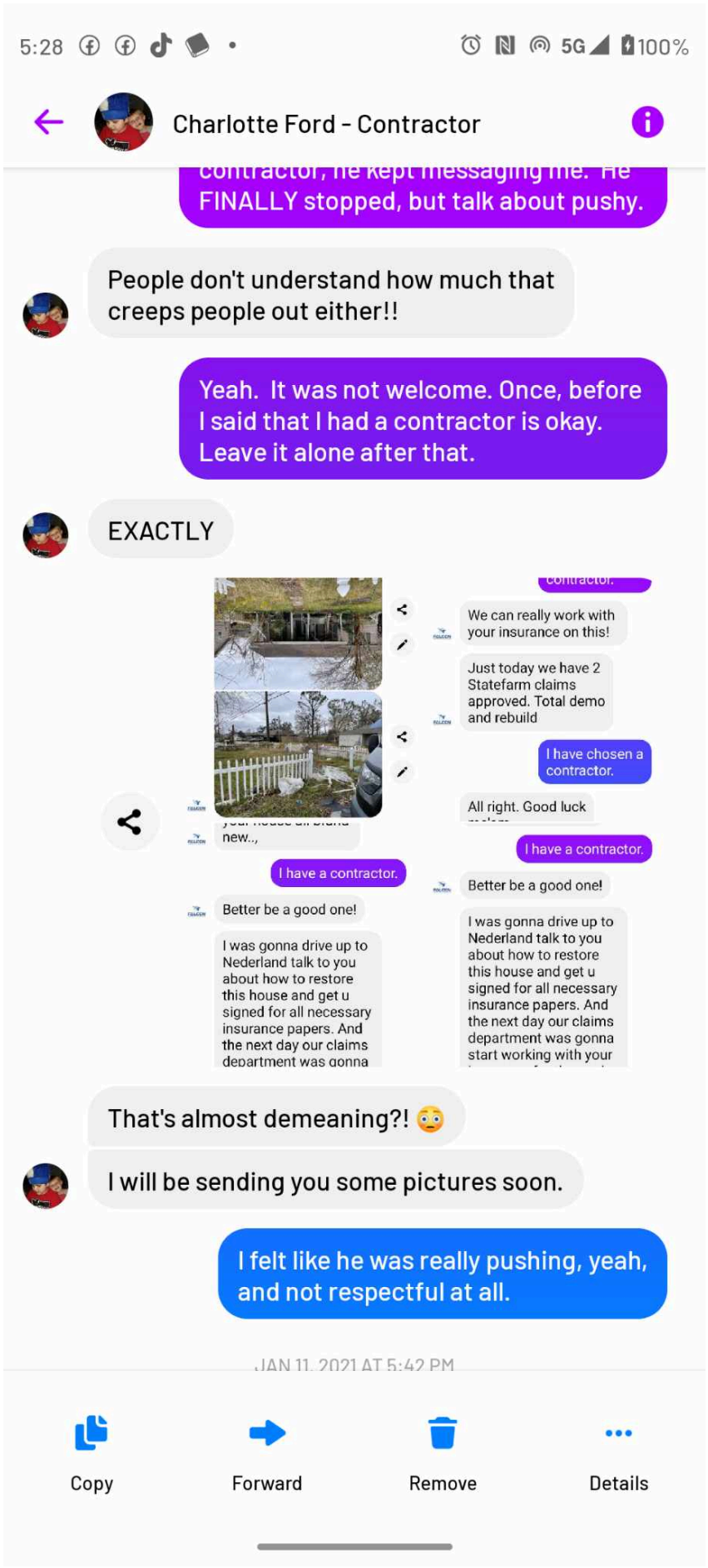
We can definitely do that. 🙂

Great! That is going to be a MAJOR help.


State of Louisiana
State Licensing Board for Contractors
This is to Certify that: Hope Field Construction LLC 3821 Vans St Sulphur, LA 70665
is duly registered, as a Home Improvement Contracto
Witness our hand and seal of the Board dat Baton Rouge, LA 2nd day of December 2020
Director
Expiration Date: December 2, 2021

There was a contractor messaging me today and when I told him that I had a contractor, he kept messaging me. He FINALLY stopped, but talk about pushy.

People don't understand how much that creeps people out e !!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Charlotte Ford - Contractor
FINALLY stopped, but talk about pushy.
People don't understand how much that creeps people out either!!
Yeah. It was not welcome. Once, before I said that I had a contractor is okay. Leave it alone after that.
EXACTLY
We can really work with your insurance on this!
Just today we have 2 Statefarm claims approved. Total demo and rebuild
I have chosen a contractor.
All right. Good luck
I have a contractor.
Better be a good one!
I was gonna drive up to Nederland talk to you about how to restore this house and get u signed for all necessary insurance papers. And the next day our claims department was gonna start working with your
I have a contractor.
Better be a good one!
I was gonna drive up to Nederland talk to you about how to restore this house and get u signed for all necessary insurance papers. And the next day our claims department was gonna
That's almost demeaning?!
I will be sending you some pictures soon.
I felt like he was really pushing, yeah, and not respectful at all.
JAN 11, 2021 AT 5:42 PM
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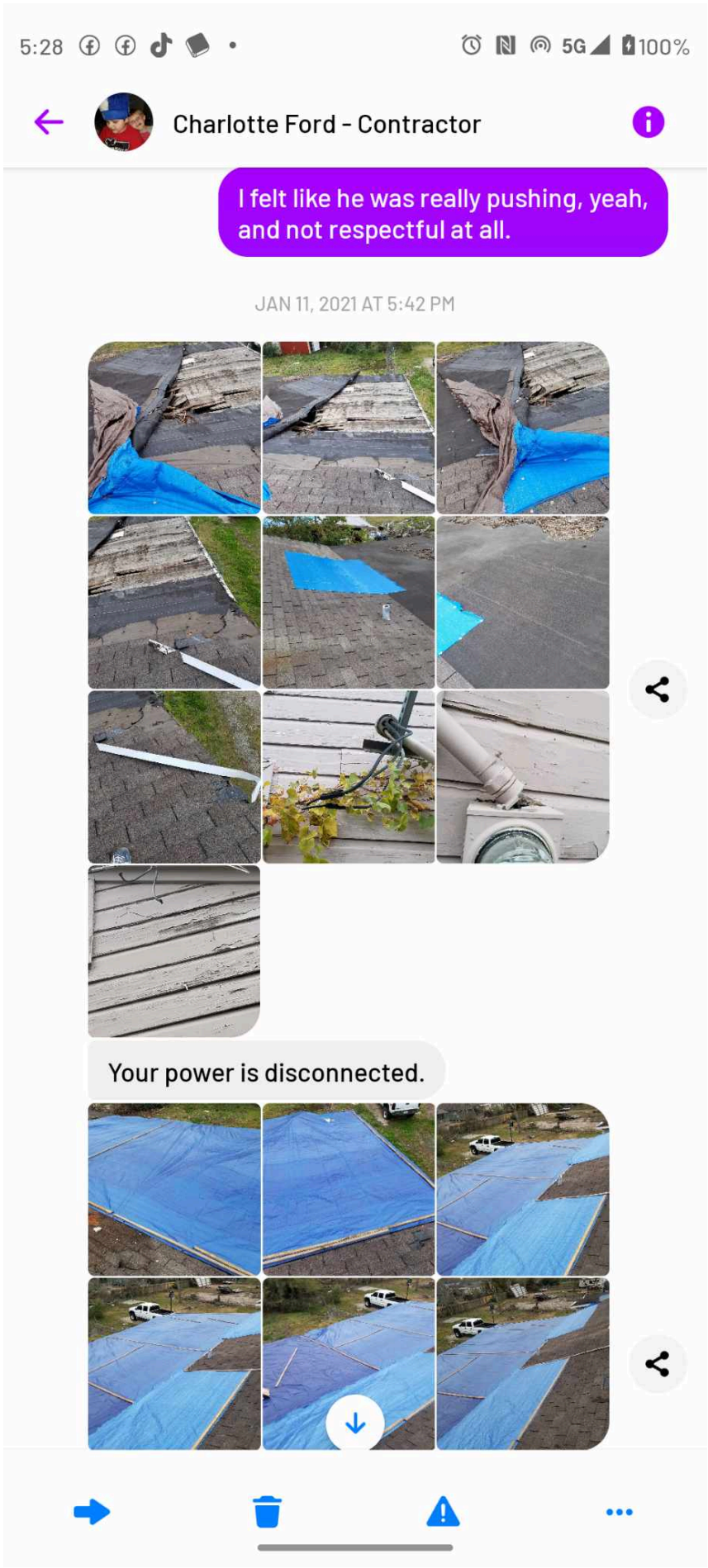
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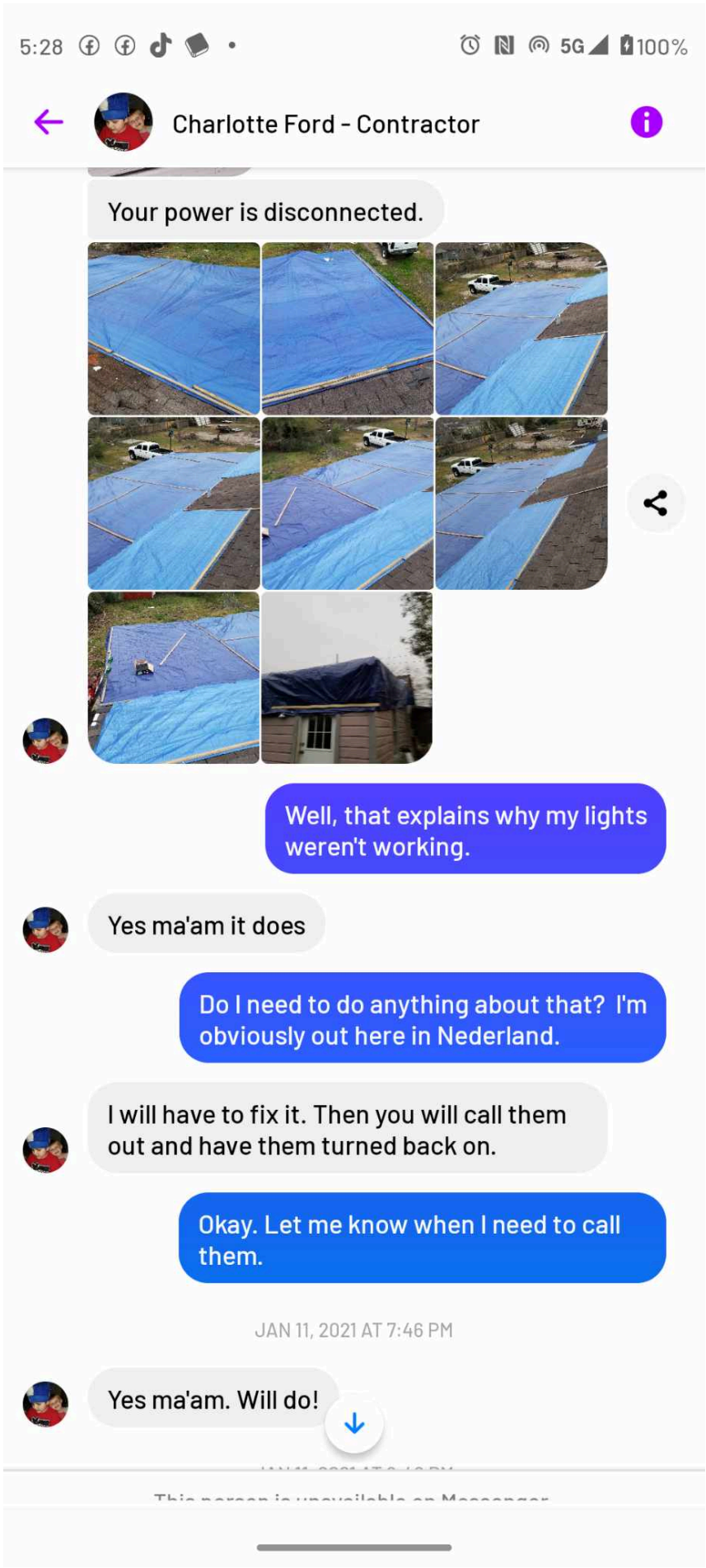
Charlotte Ford - Contractor
I felt like he was really pushing, yeah, and not respectful at all.
JAN 11, 2021 AT 5:42 PM
Your power is disconnected.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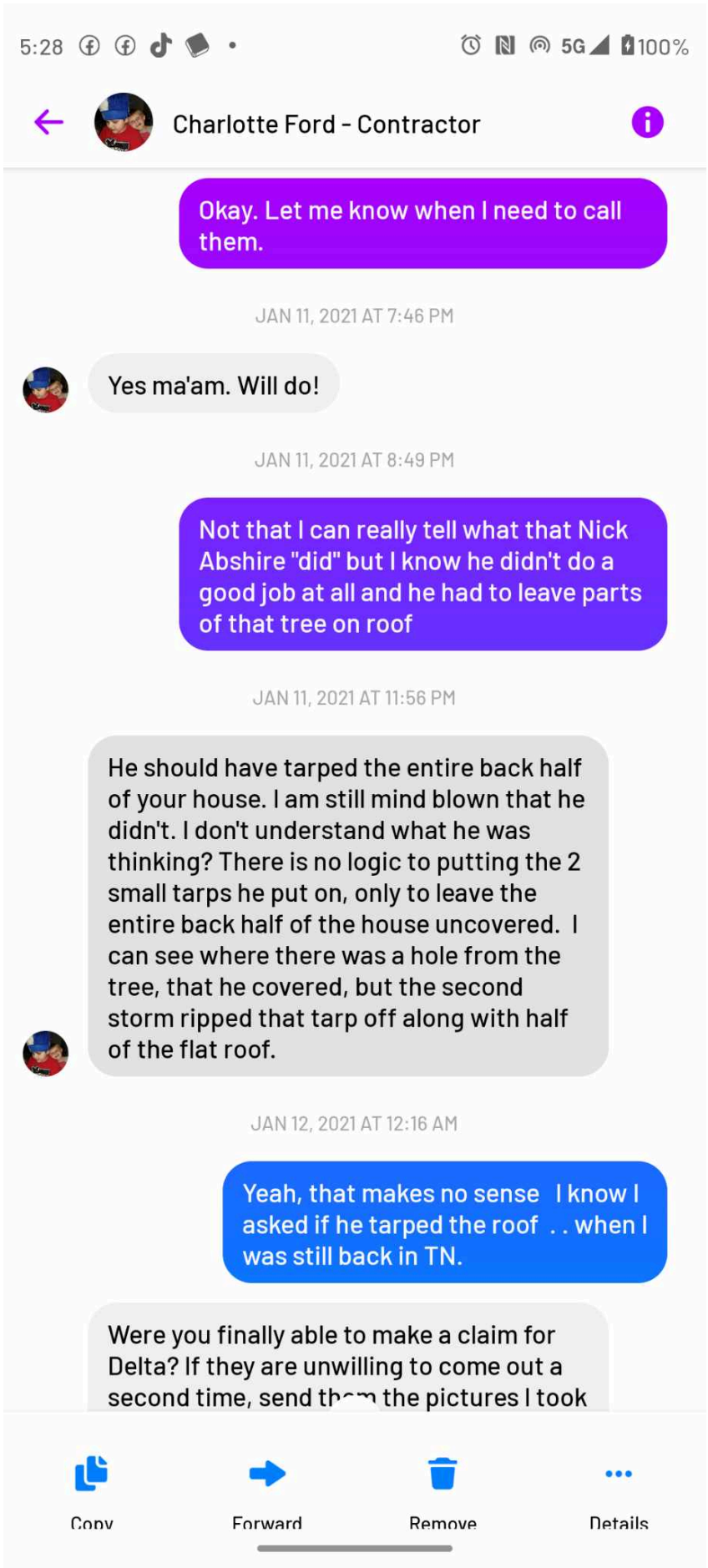
Charlotte Ford - Contractor
Your power is disconnected.
Well, that explains why my lights weren't working.
Yes ma'am it does
Do I need to do anything about that? I'm obviously out here in Nederland.
I will have to fix it. Then you will call them out and have them turned back on.
Okay. Let me know when I need to call them.
JAN 11, 2021 AT 7:46 PM
Yes ma'am. Will do!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5G 100%
Charlotte Ford - Contractor
Okay. Let me know when I need to call them.
JAN 11, 2021 AT 7:46 PM
Yes ma'am. Will do!
JAN 11, 2021 AT 8:49 PM
Not that I can really tell what that Nick Abshire "did" but I know he didn't do a good job at all and he had to leave parts of that tree on roof
JAN 11, 2021 AT 11:56 PM
He should have tarped the entire back half of your house. I am still mind blown that he didn't. I don't understand what he was thinking? There is no logic to putting the 2 small tarps he put on, only to leave the entire back half of the house uncovered. I can see where there was a hole from the tree, that he covered, but the second storm ripped that tarp off along with half of the flat roof.
JAN 12, 2021 AT 12:16 AM
Yeah, that makes no sense I know I asked if he tarped the roof . . when I was still back in TN.
Were you finally able to make a claim for Delta? If they are unwilling to come out a second time, send th m the pictures I took
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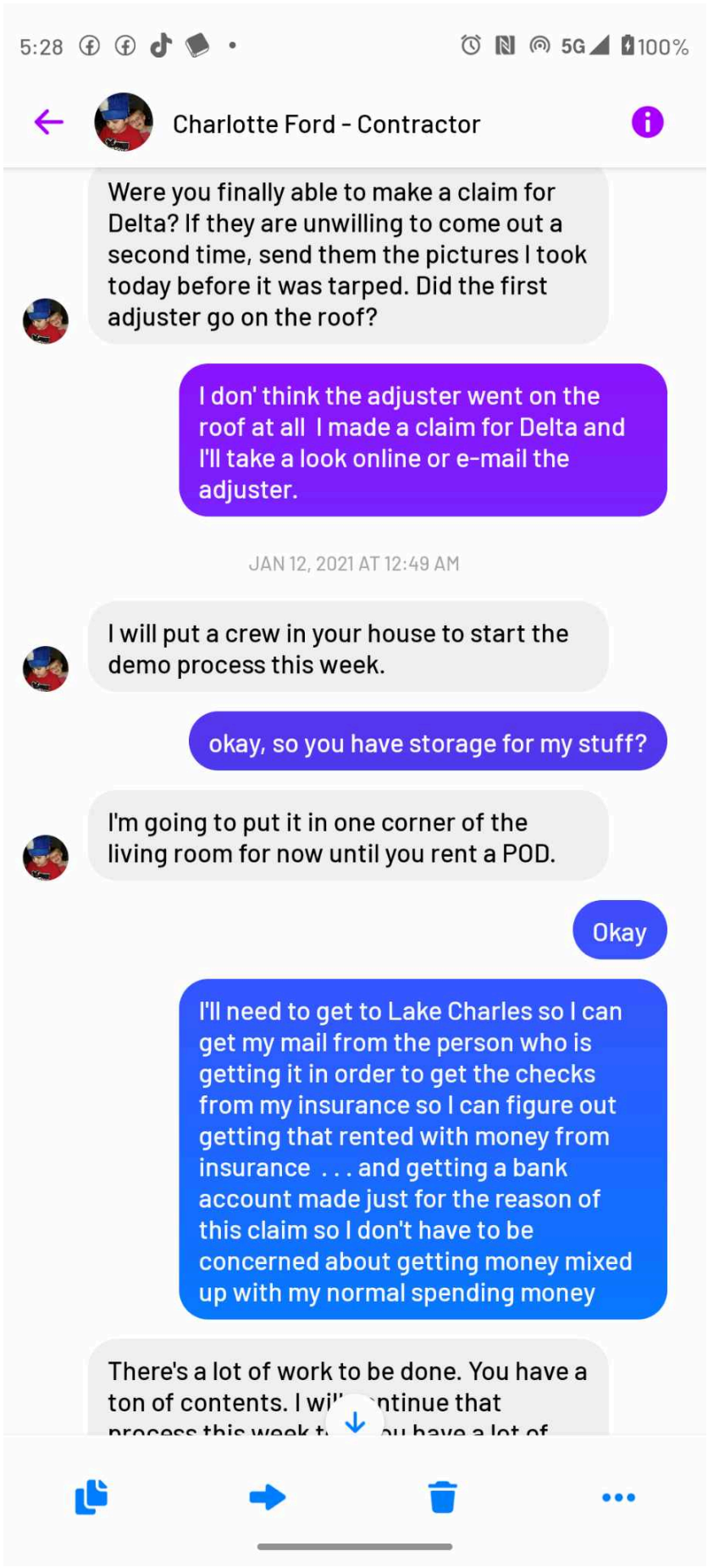
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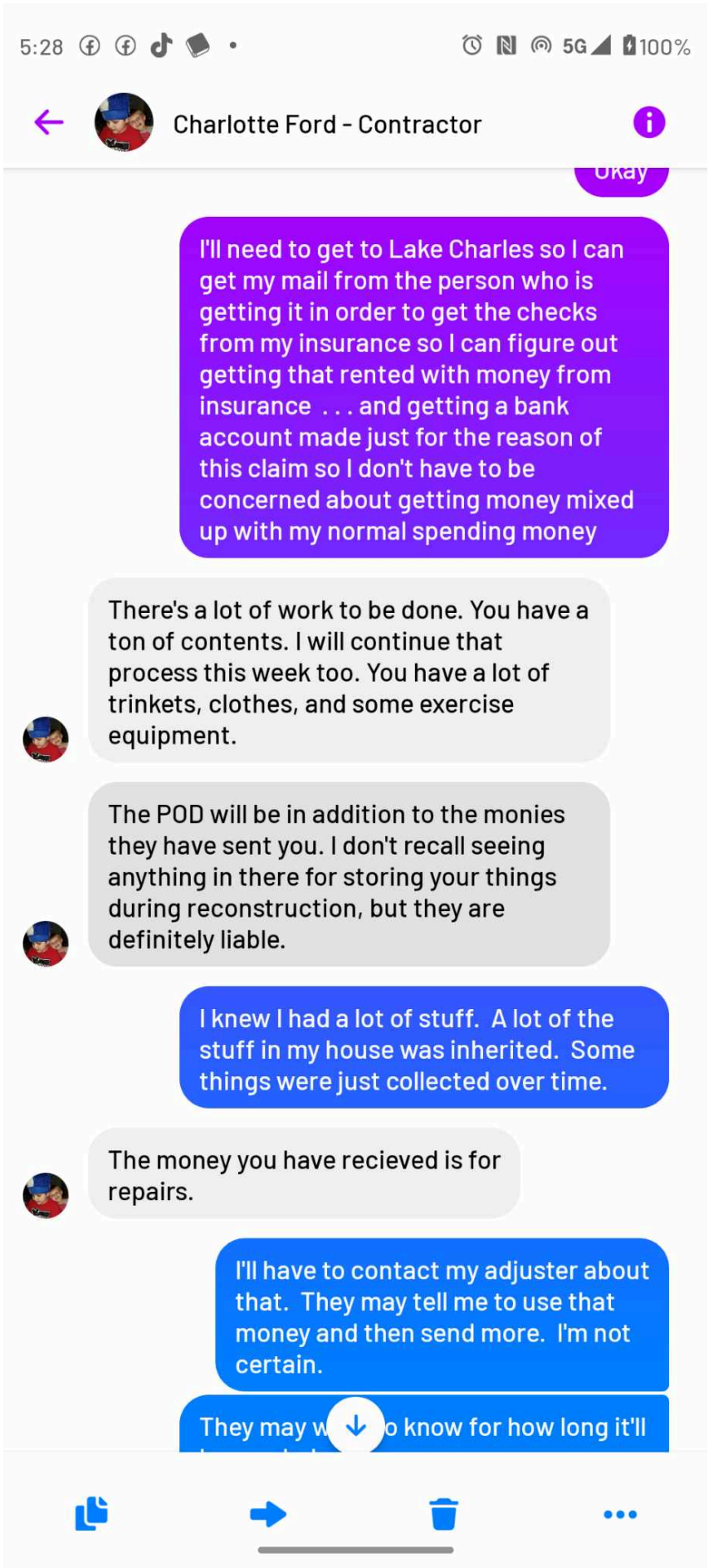
Charlotte Ford - Contractor
Were you finally able to make a claim for Delta? If they are unwilling to come out a second time, send them the pictures I took today before it was tarped. Did the first adjuster go on the roof?
I don' think the adjuster went on the roof at all I made a claim for Delta and I'll take a look online or e-mail the adjuster.
JAN 12, 2021 AT 12:49 AM
I will put a crew in your house to start the demo process this week.
okay, so you have storage for my stuff?
I'm going to put it in one corner of the living room for now until you rent a POD.
Okay
I'll need to get to Lake Charles so I can get my mail from the person who is getting it in order to get the checks from my insurance so I can figure out getting that rented with money from insurance . . . and getting a bank account made just for the reason of this claim so I don't have to be concerned about getting money mixed up with my normal spending money
There's a lot of work to be done. You have a ton of contents. I wi ntinue that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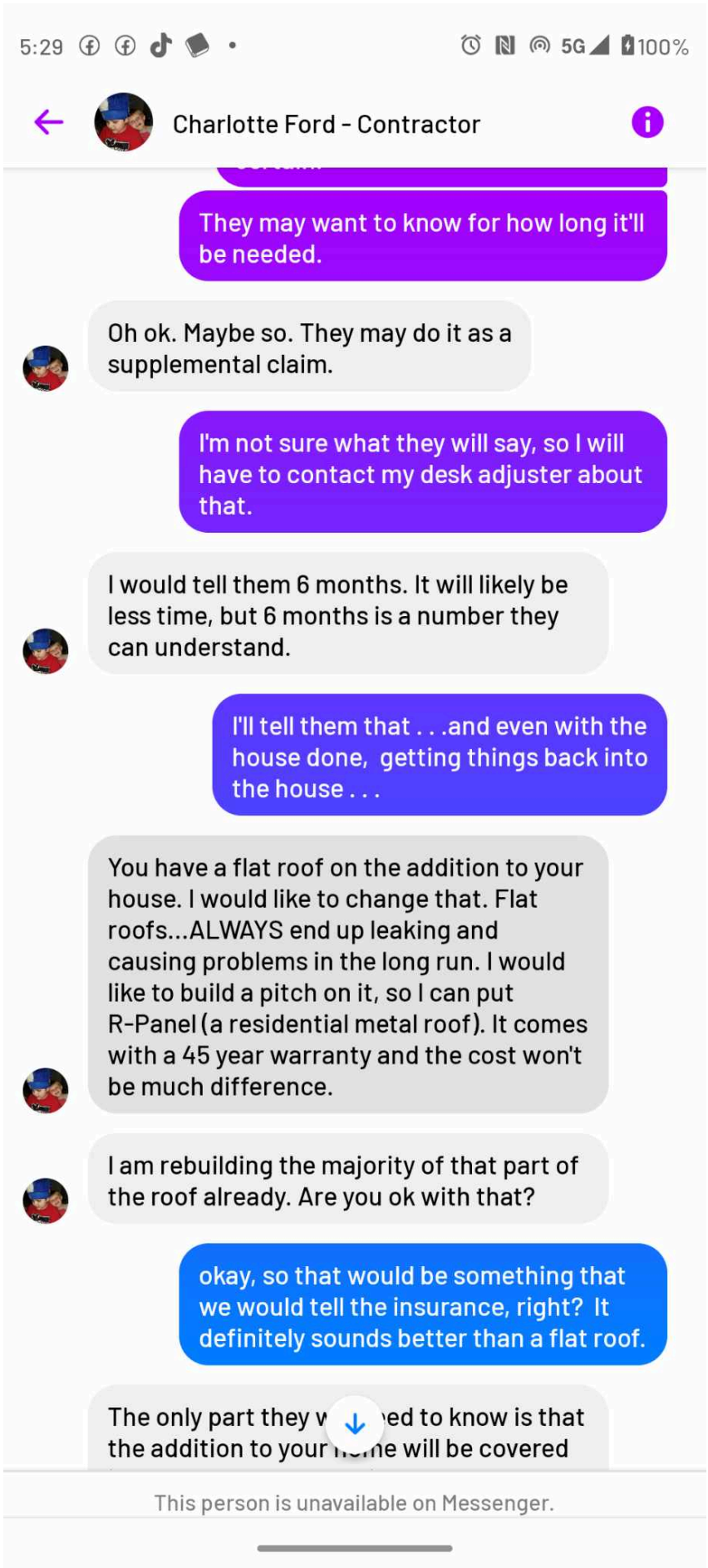
Charlotte Ford - Contractor
Okay
I'll need to get to Lake Charles so I can get my mail from the person who is getting it in order to get the checks from my insurance so I can figure out getting that rented with money from insurance . . . and getting a bank account made just for the reason of this claim so I don't have to be concerned about getting money mixed up with my normal spending money
There's a lot of work to be done. You have a ton of contents. I will continue that process this week too. You have a lot of trinkets, clothes, and some exercise equipment.
The POD will be in addition to the monies they have sent you. I don't recall seeing anything in there for storing your things during reconstruction, but they are definitely liable.
I knew I had a lot of stuff. A lot of the stuff in my house was inherited. Some things were just collected over time.
The money you have recieved is for repairs.
I'll have to contact my adjuster about that. They may tell me to use that money and then send more. I'm not certain.
They may w o know for how long it'll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Charlotte Ford - Contractor
They may want to know for how long it'll be needed.
Oh ok. Maybe so. They may do it as a supplemental claim.
I'm not sure what they will say, so I will have to contact my desk adjuster about that.
I would tell them 6 months. It will likely be less time, but 6 months is a number they can understand.
I'll tell them that . . .and even with the house done, getting things back into the house . . .
You have a flat roof on the addition to your house. I would like to change that. Flat roofs...ALWAYS end up leaking and causing problems in the long run. I would like to build a pitch on it, so I can put R-Panel (a residential metal roof). It comes with a 45 year warranty and the cost won't be much difference.
I am rebuilding the majority of that part of the roof already. Are you ok with that?
okay, so that would be something that we would tell the insurance, right? It definitely sounds better than a flat roof.
ed to know is that
e will be covered
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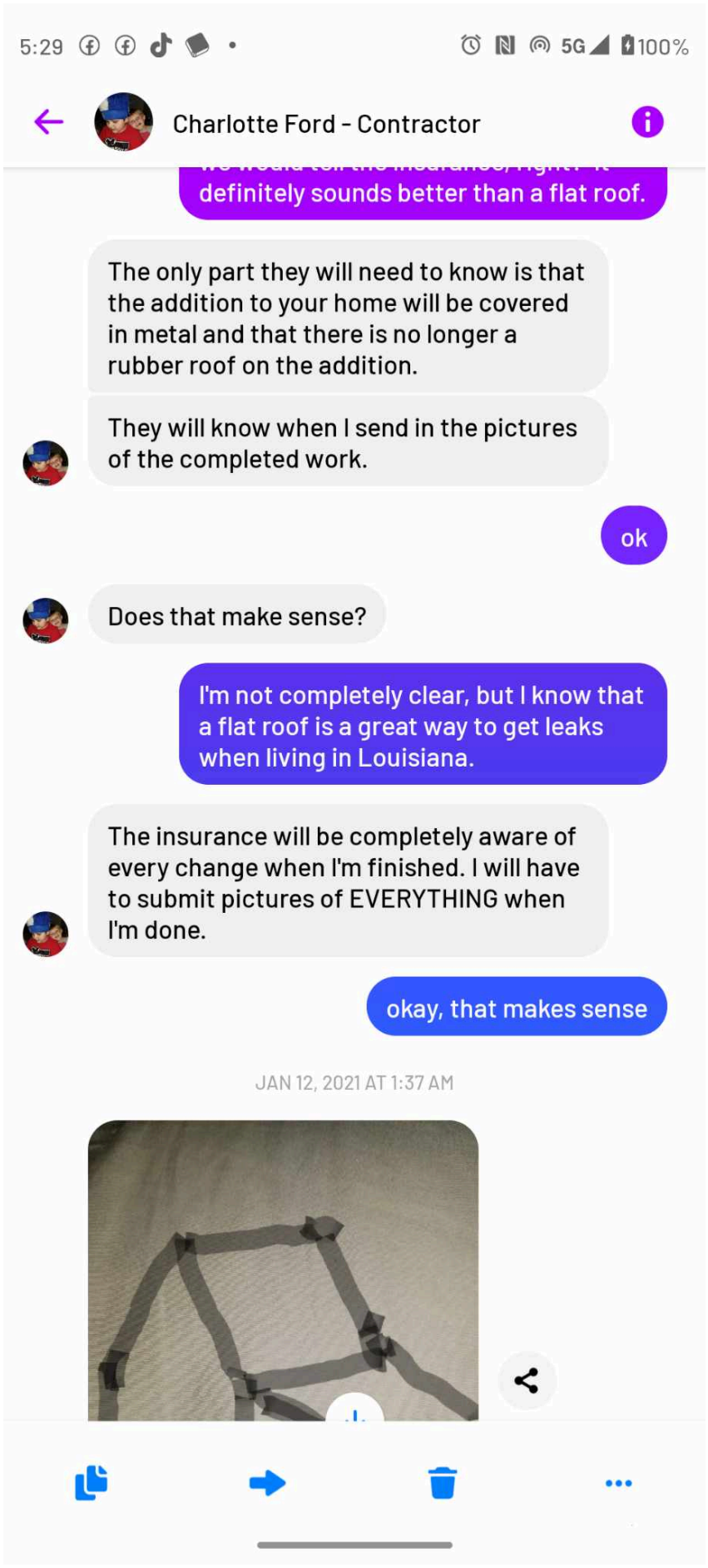
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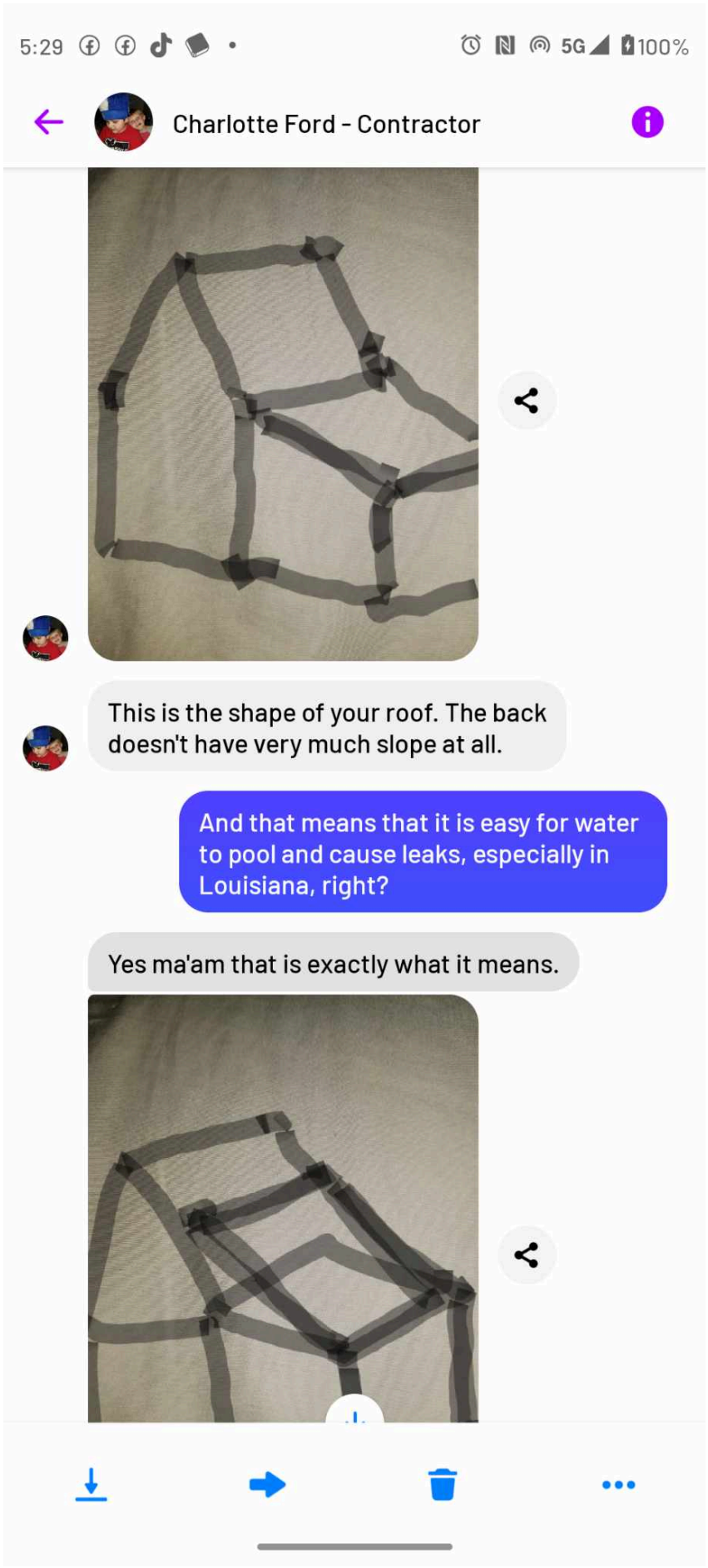
Charlotte Ford - Contractor
definitely sounds better than a flat roof.
The only part they will need to know is that the addition to your home will be covered in metal and that there is no longer a rubber roof on the addition.
They will know when I send in the pictures of the completed work.
ok
Does that make sense?
I'm not completely clear, but I know that a flat roof is a great way to get leaks when living in Louisiana.
The insurance will be completely aware of every change when I'm finished. I will have to submit pictures of EVERYTHING when I'm done.
okay, that makes sense
JAN 12, 2021 AT 1:37 AM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Charlotte Ford - Contractor
This is the shape of your roof. The back doesn't have very much slope at all.
And that means that it is easy for water to pool and cause leaks, especially in Louisiana, right?
Yes ma'am that is exactly what it means.

5:29
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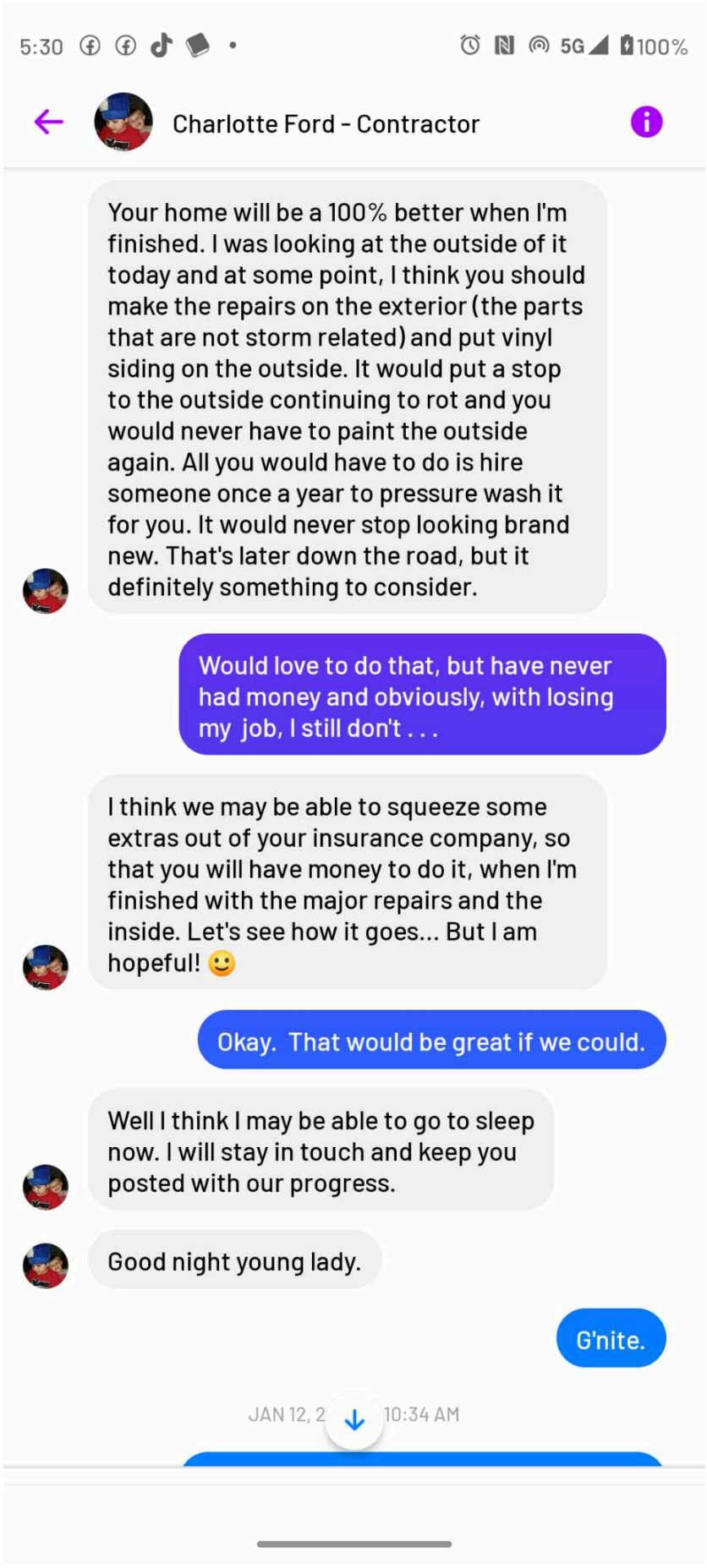
100%
Charlotte Ford - Contractor
Yes ma'am that is exactly what it means.
I would raise it up and put a pitch on it.
That makes sense, so water drains off of it, instead
Exactly. And metal on that part is better than shingles because it doesn't require as much pitch. The drainage on metal is insanely better with very little pitch.
I own a house on the North side of the tracks that I fought leaks on over and over again. I finally built a roof with a little pitch, installed R-panel, and it hasn't leaked in years... Not even after this past hurricane and rebuilt that part of the roof in 2008.
That de ely sounds much better.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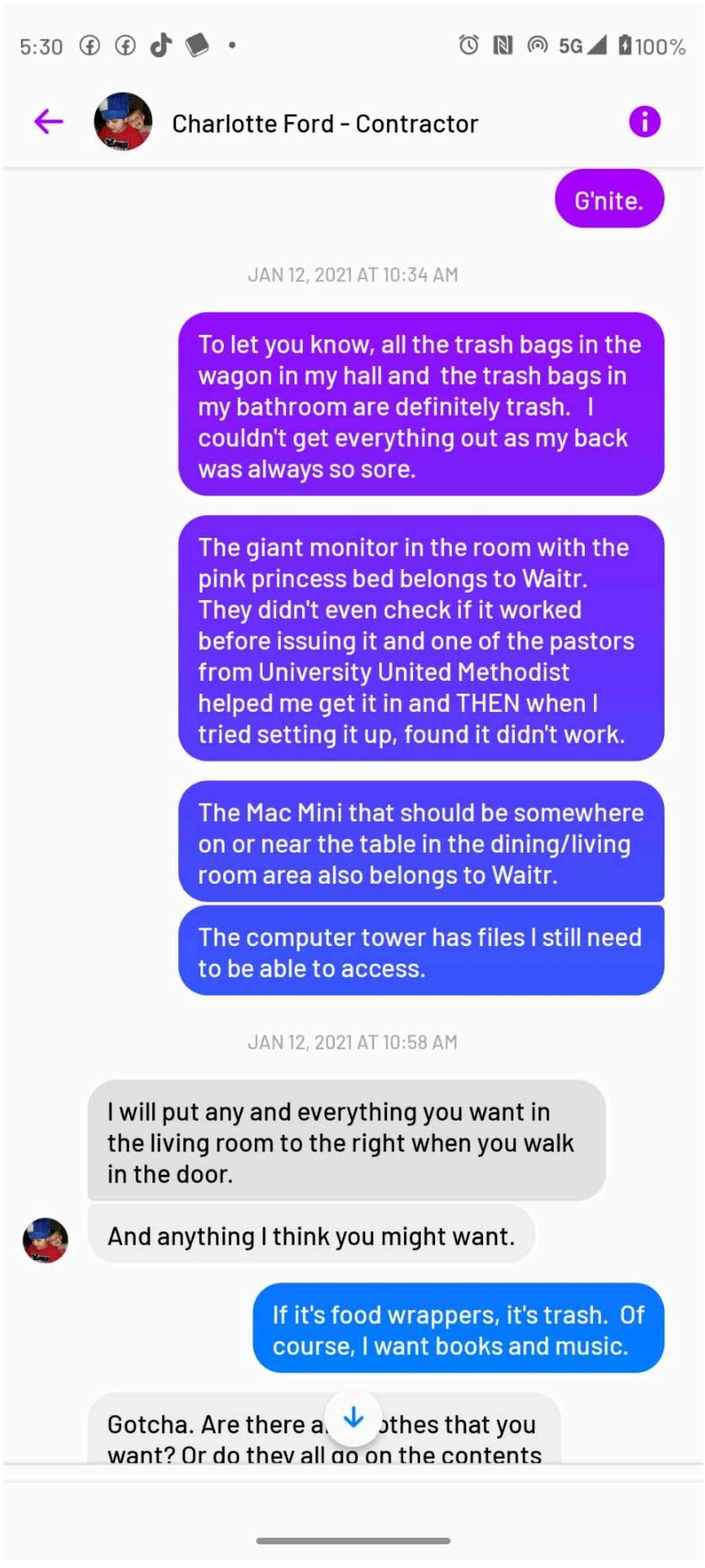
Charlotte Ford - Contractor
Your home will be a 100% better when I'm finished. I was looking at the outside of it today and at some point, I think you should make the repairs on the exterior (the parts that are not storm related) and put vinyl siding on the outside. It would put a stop to the outside continuing to rot and you would never have to paint the outside again. All you would have to do is hire someone once a year to pressure wash it for you. It would never stop looking brand new. That's later down the road, but it definitely something to consider.
Would love to do that, but have never had money and obviously, with losing my job, I still don't . . .
I think we may be able to squeeze some extras out of your insurance company, so that you will have money to do it, when I'm finished with the major repairs and the inside. Let's see how it goes... But I am hopeful!
Okay. That would be great if we could.
Well I think I may be able to go to sleep now. I will stay in touch and keep you posted with our progress.
Good night young lady.
G'nite.
JAN 12, 2
10:34 AM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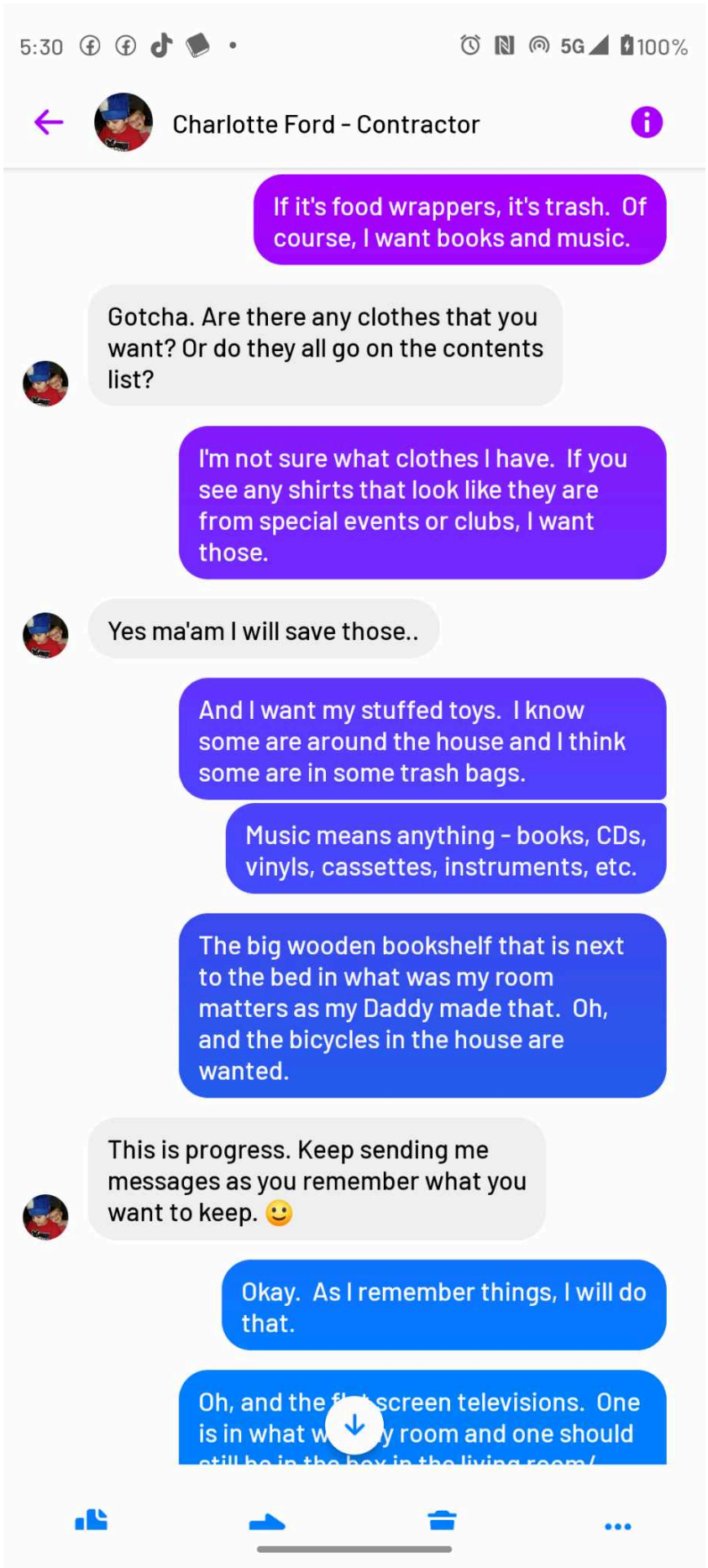
Charlotte Ford - Contractor
G'nite.
JAN 12, 2021 AT 10:34 AM
To let you know, all the trash bags in the wagon in my hall and the trash bags in my bathroom are definitely trash. I couldn't get everything out as my back was always so sore.
The giant monitor in the room with the pink princess bed belongs to Waitr. They didn't even check if it worked before issuing it and one of the pastors from University United Methodist helped me get it in and THEN when I tried setting it up, found it didn't work.
The Mac Mini that should be somewhere on or near the table in the dining/living room area also belongs to Waitr.
The computer tower has files I still need to be able to access.
JAN 12, 2021 AT 10:58 AM
I will put any and everything you want in the living room to the right when you walk in the door.
And anything I think you might want.
If it's food wrappers, it's trash. Of course, I want books and music.
Gotcha. Are there a
thes that you
want? Or do they all go on the contents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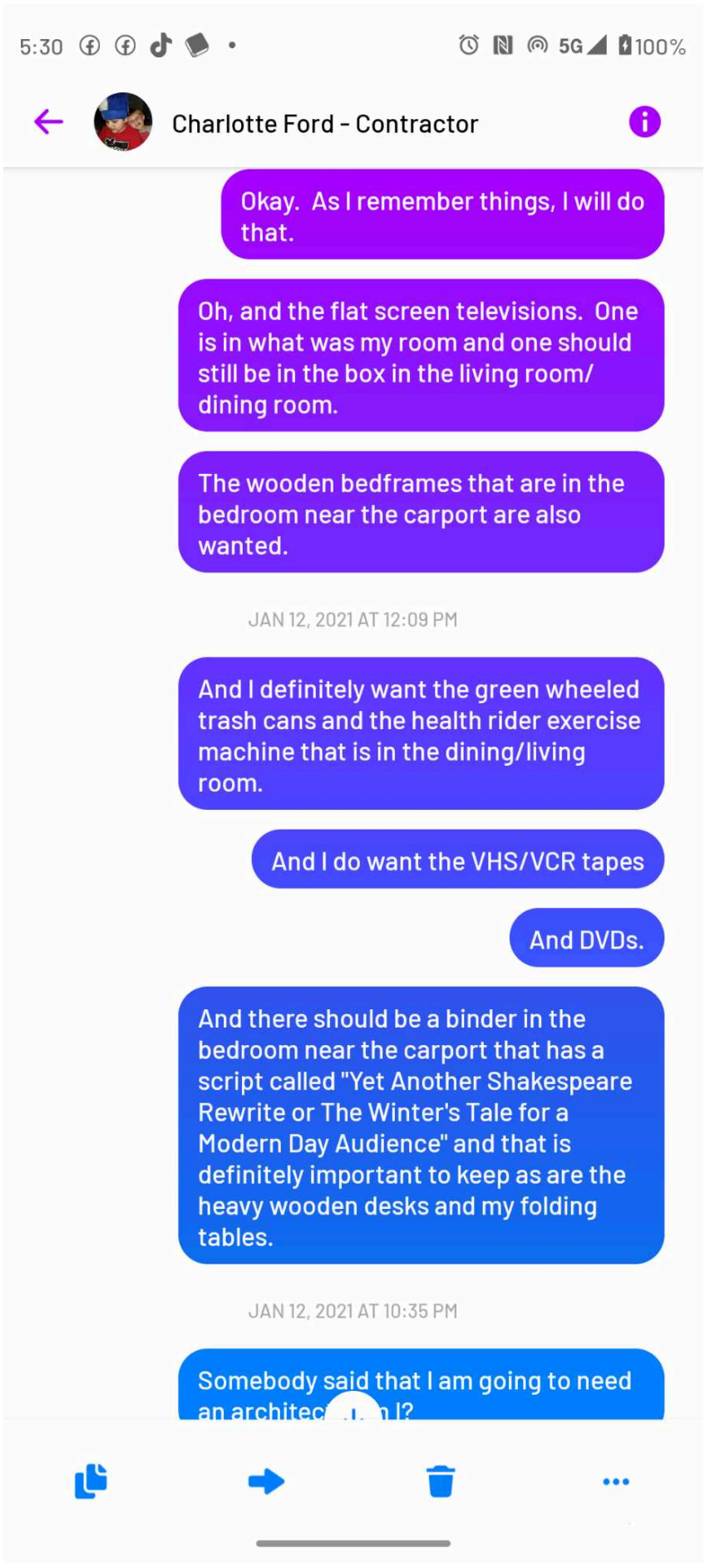
5G 100%
Charlotte Ford - Contractor
If it's food wrappers, it's trash. Of course, I want books and music.
Gotcha. Are there any clothes that you want? Or do they all go on the contents list?
I'm not sure what clothes I have. If you see any shirts that look like they are from special events or clubs, I want those.
Yes ma'am I will save those..
And I want my stuffed toys. I know some are around the house and I think some are in some trash bags.
Music means anything - books, CDs, vinyls, cassettes, instruments, etc.
The big wooden bookshelf that is next to the bed in what was my room matters as my Daddy made that. Oh, and the bicycles in the house are wanted.
This is progress. Keep sending me messages as you remember what you want to keep.
Okay. As I remember things, I will do that.
Oh, and the
screen televisions. One is in what w
y room and one should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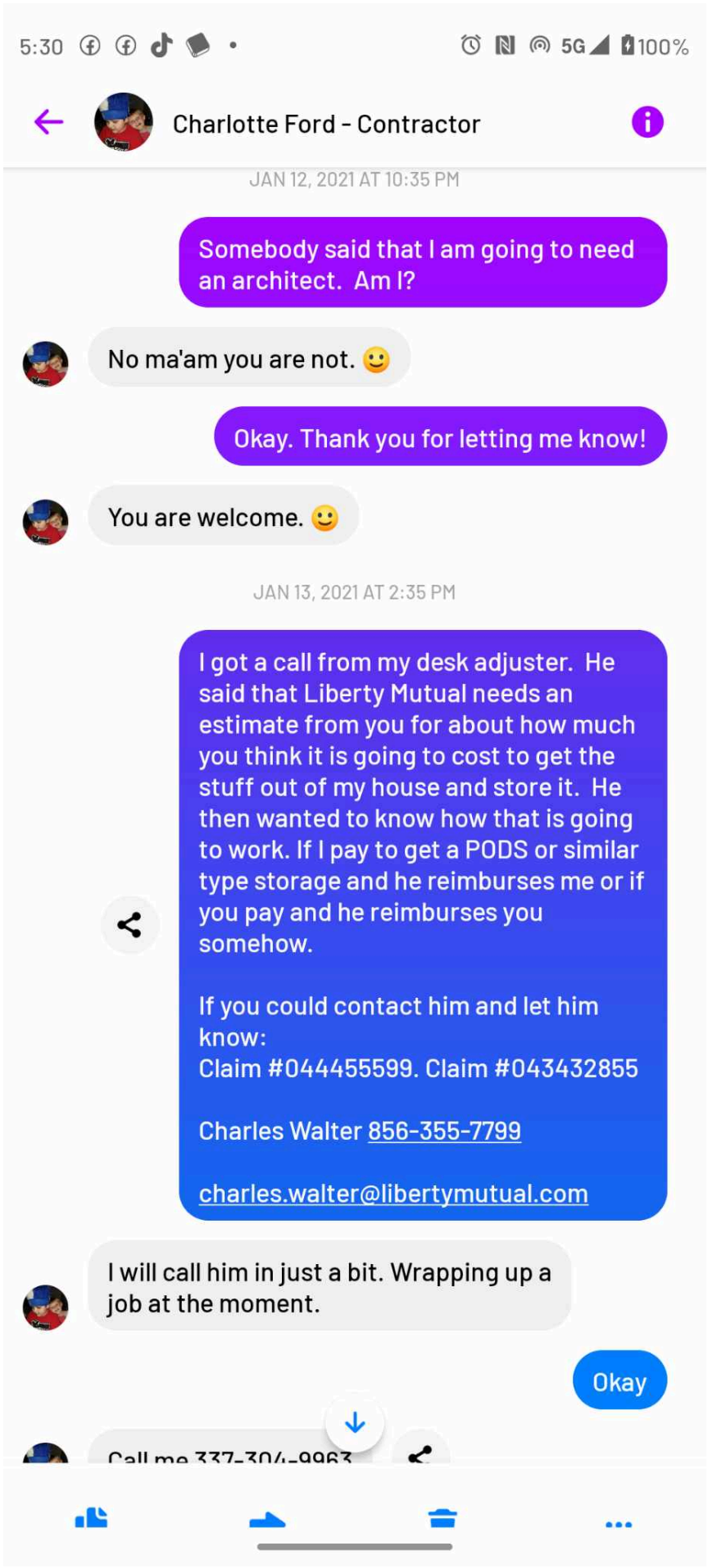
Charlotte Ford - Contractor
Okay. As I remember things, I will do that.
Oh, and the flat screen televisions. One is in what was my room and one should still be in the box in the living room/ dining room.
The wooden bedframes that are in the bedroom near the carport are also wanted.
JAN 12, 2021 AT 12:09 PM
And I definitely want the green wheeled trash cans and the health rider exercise machine that is in the dining/living room.
And I do want the VHS/VCR tapes
And DVDs.
And there should be a binder in the bedroom near the carport that has a script called "Yet Another Shakespeare Rewrite or The Winter's Tale for a Modern Day Audience" and that is definitely important to keep as are the heavy wooden desks and my folding tables.
JAN 12, 2021 AT 10:35 PM
Somebody said that I am going to need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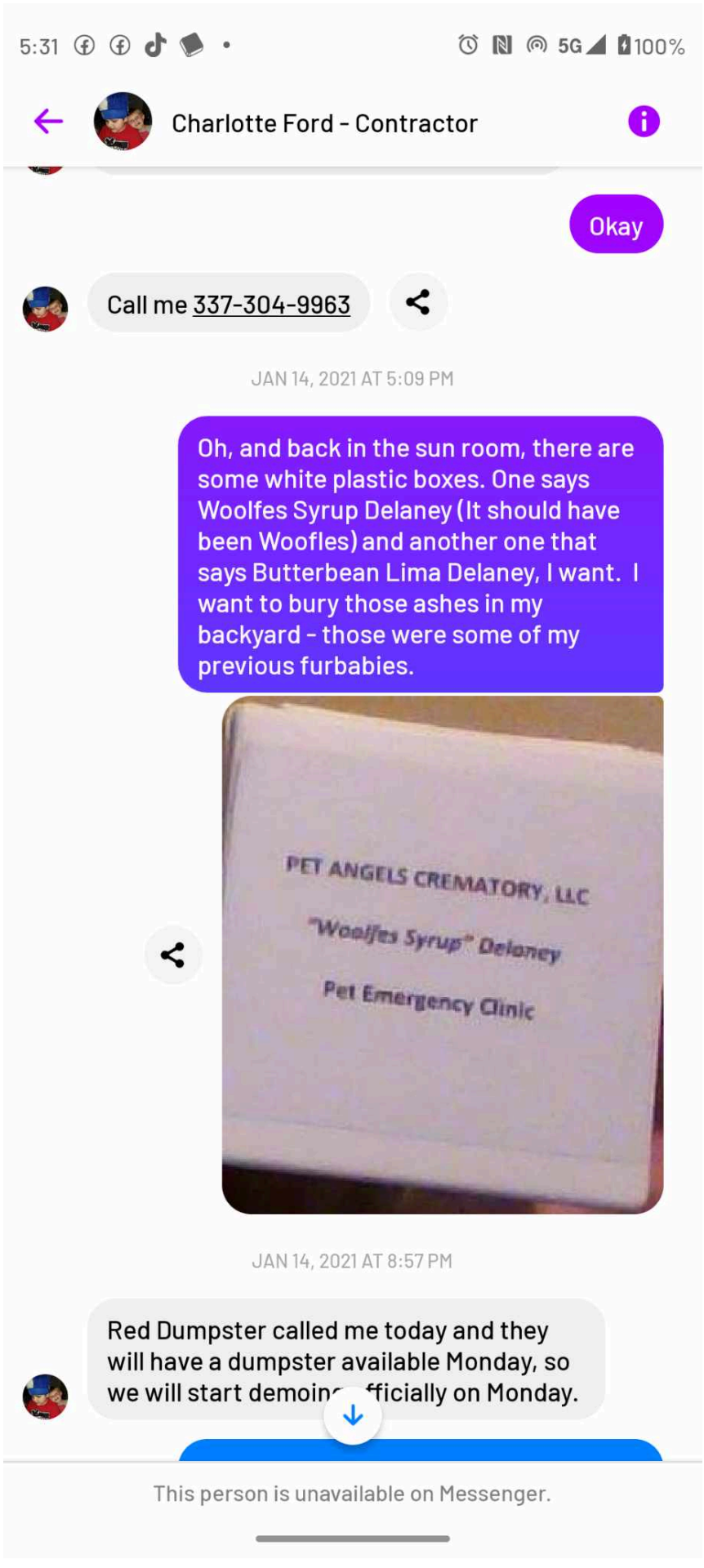
Charlotte Ford - Contractor
JAN 12, 2021 AT 10:35 PM
Somebody said that I am going to need an architect. Am I?
No ma'am you are not.
Okay. Thank you for letting me know!
You are welcome.
JAN 13, 2021 AT 2:35 PM
I got a call from my desk adjuster. He said that Liberty Mutual needs an estimate from you for about how much you think it is going to cost to get the stuff out of my house and store it. He then wanted to know how that is going to work. If I pay to get a PODS or similar type storage and he reimburses me or if you pay and he reimburses you somehow.
If you could contact him and let him know:
Claim #044455599. Claim #043432855
Charles Walter 856-355-7799
charles.walter@libertymutual.com
I will call him in just a bit. Wrapping up a job at the moment.
Okay
Call me 337-304-9963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Charlotte Ford - Contractor
Okay
Call me 337-304-9963
JAN 14, 2021 AT 5:09 PM
Oh, and back in the sun room, there are some white plastic boxes. One says Woolfes Syrup Delaney (It should have been Woofles) and another one that says Butterbean Lima Delaney, I want. I want to bury those ashes in my backyard - those were some of my previous furbabies.
PET ANGELS CREMATORY, LLC
"Woolfes Syrup" Delaney
Pet Emergency Clinic
JAN 14, 2021 AT 8:57 PM
Red Dumpster called me today and they will have a dumpster available Monday, so we will start demoin fficially on Monday.
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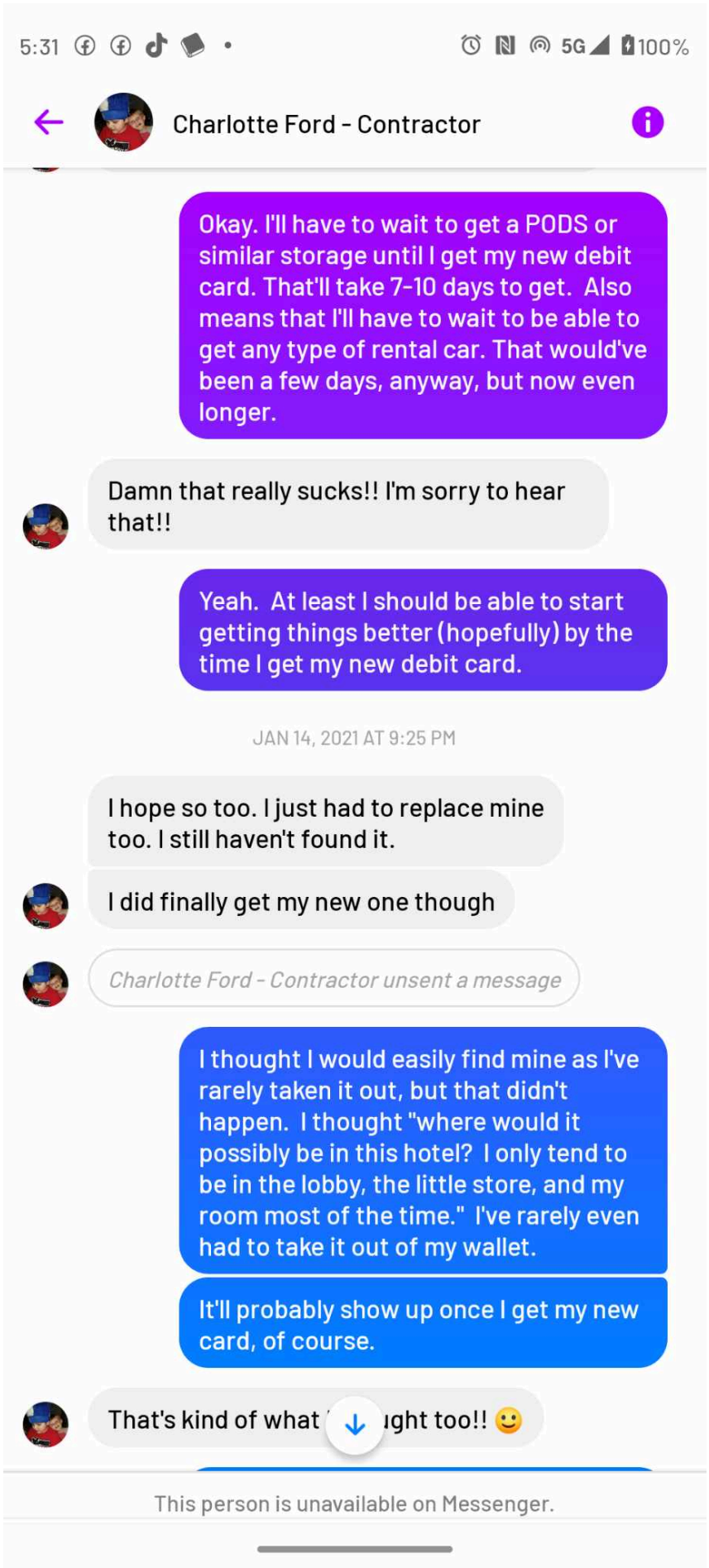
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Charlotte Ford - Contractor
Okay. I'll have to wait to get a PODS or similar storage until I get my new debit card. That'll take 7-10 days to get. Also means that I'll have to wait to be able to get any type of rental car. That would've been a few days, anyway, but now even longer.
Damn that really sucks!! I'm sorry to hear that!!
Yeah. At least I should be able to start getting things better (hopefully) by the time I get my new debit card.
JAN 14, 2021 AT 9:25 PM
I hope so too. I just had to replace mine too. I still haven't found it.
I did finally get my new one though
Charlotte Ford - Contractor unsent a message
I thought I would easily find mine as I've rarely taken it out, but that didn't happen. I thought "where would it possibly be in this hotel? I only tend to be in the lobby, the little store, and my room most of the time." I've rarely even had to take it out of my wallet.
It'll probably show up once I get my new card, of course.
That's kind of what
ught too!!
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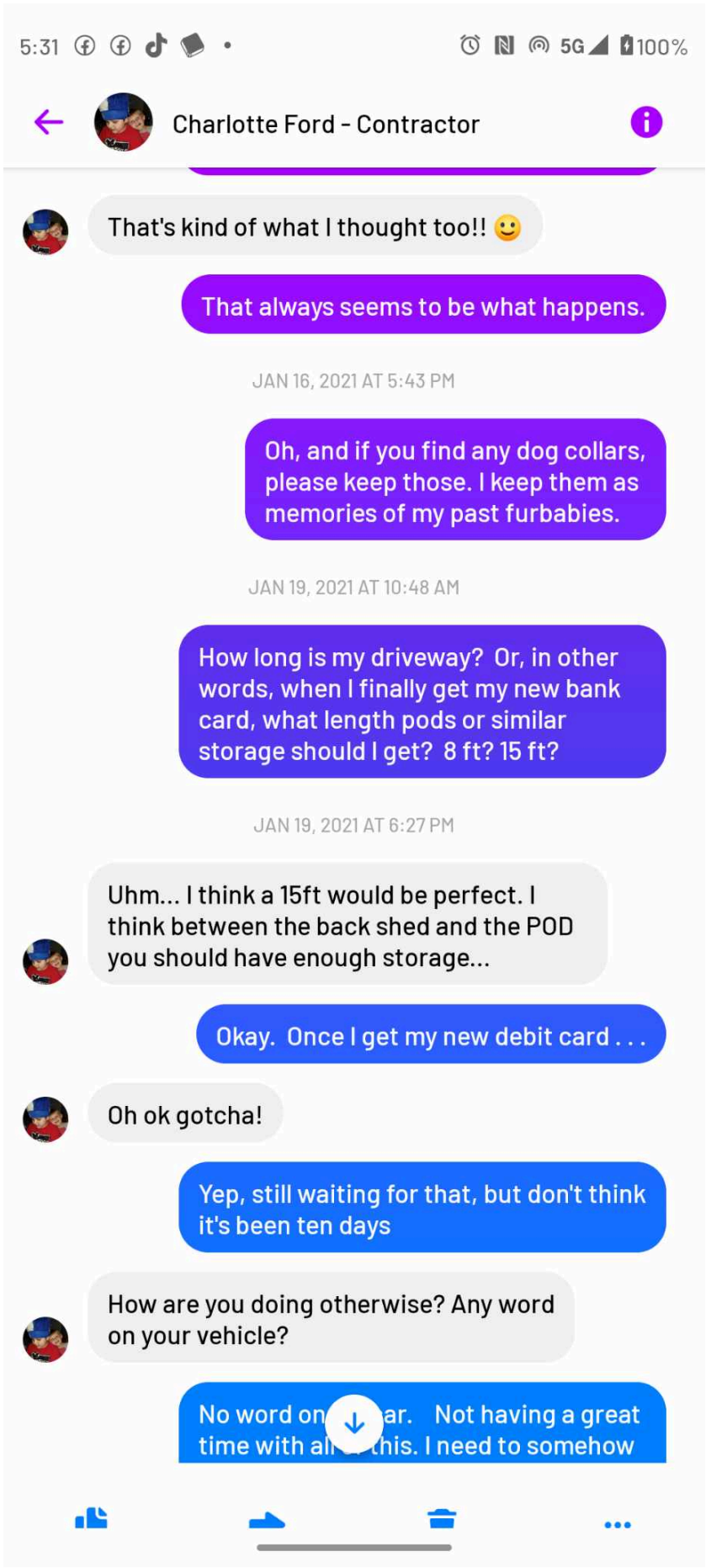
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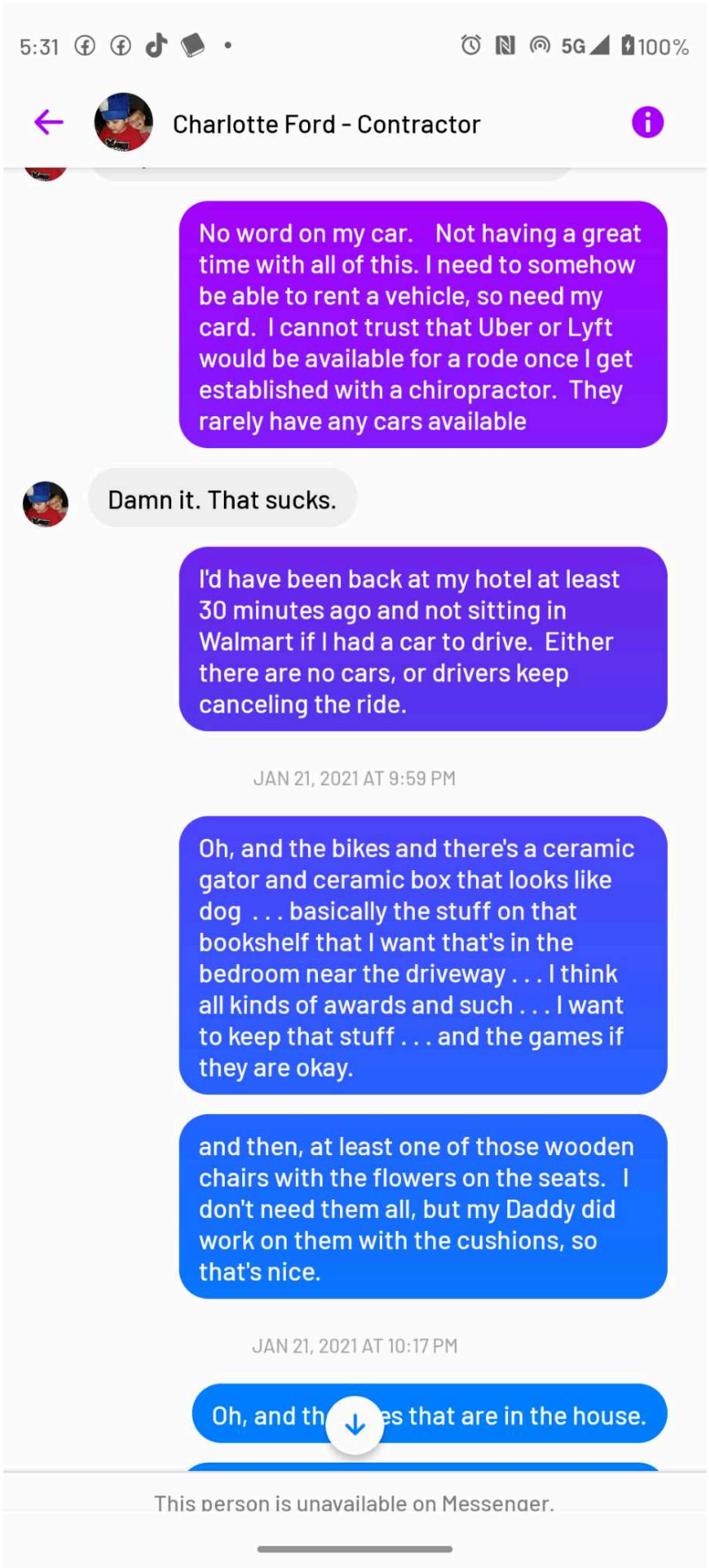
Charlotte Ford - Contractor
That's kind of what I thought too!!
That always seems to be what happens.
JAN 16, 2021 AT 5:43 PM
Oh, and if you find any dog collars, please keep those. I keep them as memories of my past furbabies.
JAN 19, 2021 AT 10:48 AM
How long is my driveway? Or, in other words, when I finally get my new bank card, what length pods or similar storage should I get? 8 ft? 15 ft?
JAN 19, 2021 AT 6:27 PM
Uhm... I think a 15ft would be perfect. I think between the back shed and the POD you should have enough storage...
Okay. Once I get my new debit card . . .
Oh ok gotcha!
Yep, still waiting for that, but don't think it's been ten days
How are you doing otherwise? Any word on your vehicle?
No word on
ar. Not having a great time with al
his. I need to somehow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Charlotte Ford - Contractor
No word on my car. Not having a great time with all of this. I need to somehow be able to rent a vehicle, so need my card. I cannot trust that Uber or Lyft would be available for a rode once I get established with a chiropractor. They rarely have any cars available
Damn it. That sucks.
I'd have been back at my hotel at least 30 minutes ago and not sitting in Walmart if I had a car to drive. Either there are no cars, or drivers keep canceling the ride.
JAN 21, 2021 AT 9:59 PM
Oh, and the bikes and there's a ceramic gator and ceramic box that looks like dog . . . basically the stuff on that bookshelf that I want that's in the bedroom near the driveway . . . I think all kinds of awards and such . . . I want to keep that stuff . . . and the games if they are okay.
and then, at least one of those wooden chairs with the flowers on the seats. I don't need them all, but my Daddy did work on them with the cushions, so that's nice.
JAN 21, 2021 AT 10:17 PM
Oh, and th es that are in the house.
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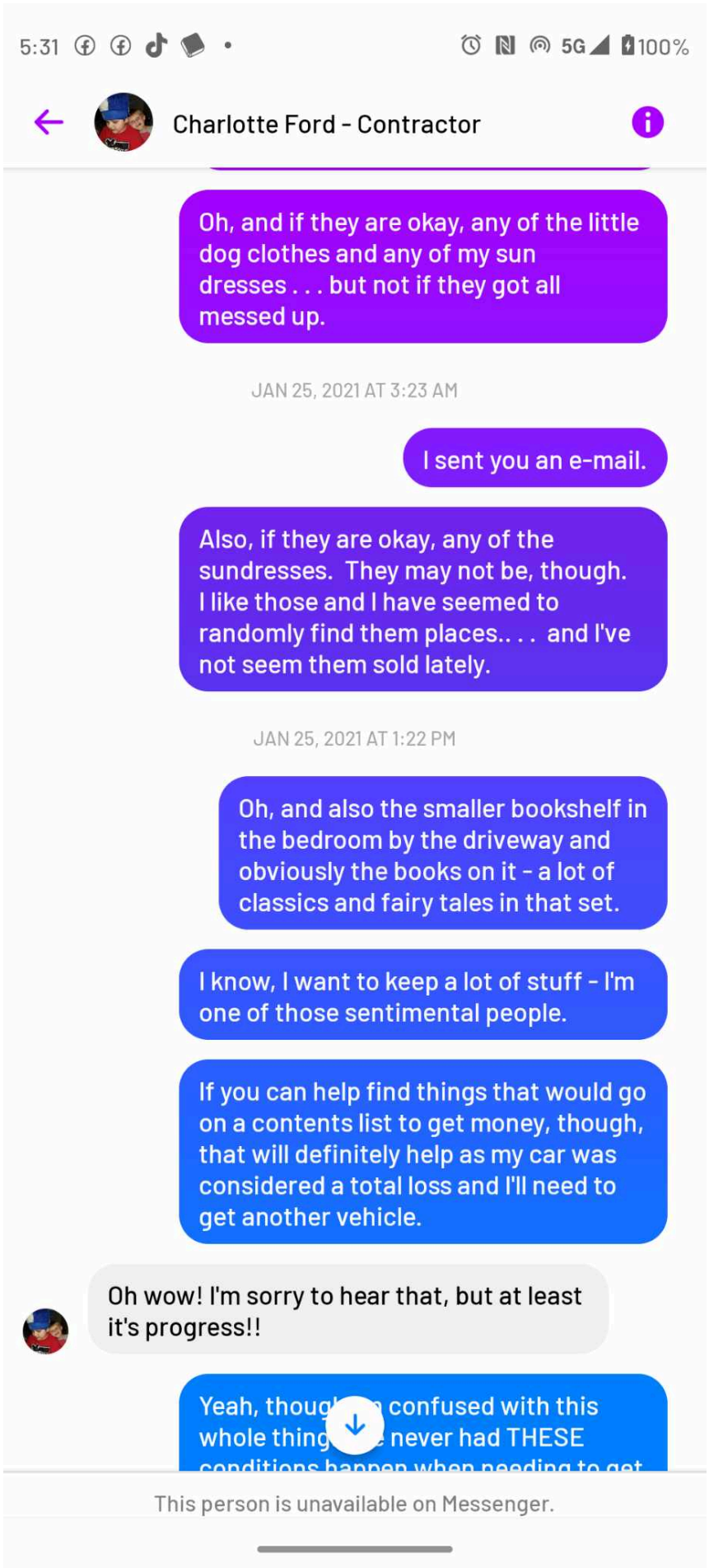
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Charlotte Ford - Contractor
Oh, and if they are okay, any of the little dog clothes and any of my sun dresses . . . but not if they got all messed up.
JAN 25, 2021 AT 3:23 AM
I sent you an e-mail.
Also, if they are okay, any of the sundresses. They may not be, though. I like those and I have seemed to randomly find them places.. . . and I've not seem them sold lately.
JAN 25, 2021 AT 1:22 PM
Oh, and also the smaller bookshelf in the bedroom by the driveway and obviously the books on it - a lot of classics and fairy tales in that set.
I know, I want to keep a lot of stuff - I'm one of those sentimental people.
If you can help find things that would go on a contents list to get money, though, that will definitely help as my car was considered a total loss and I'll need to get another vehicle.
Oh wow! I'm sorry to hear that, but at least it's progress!!
confused with this
never had THESE
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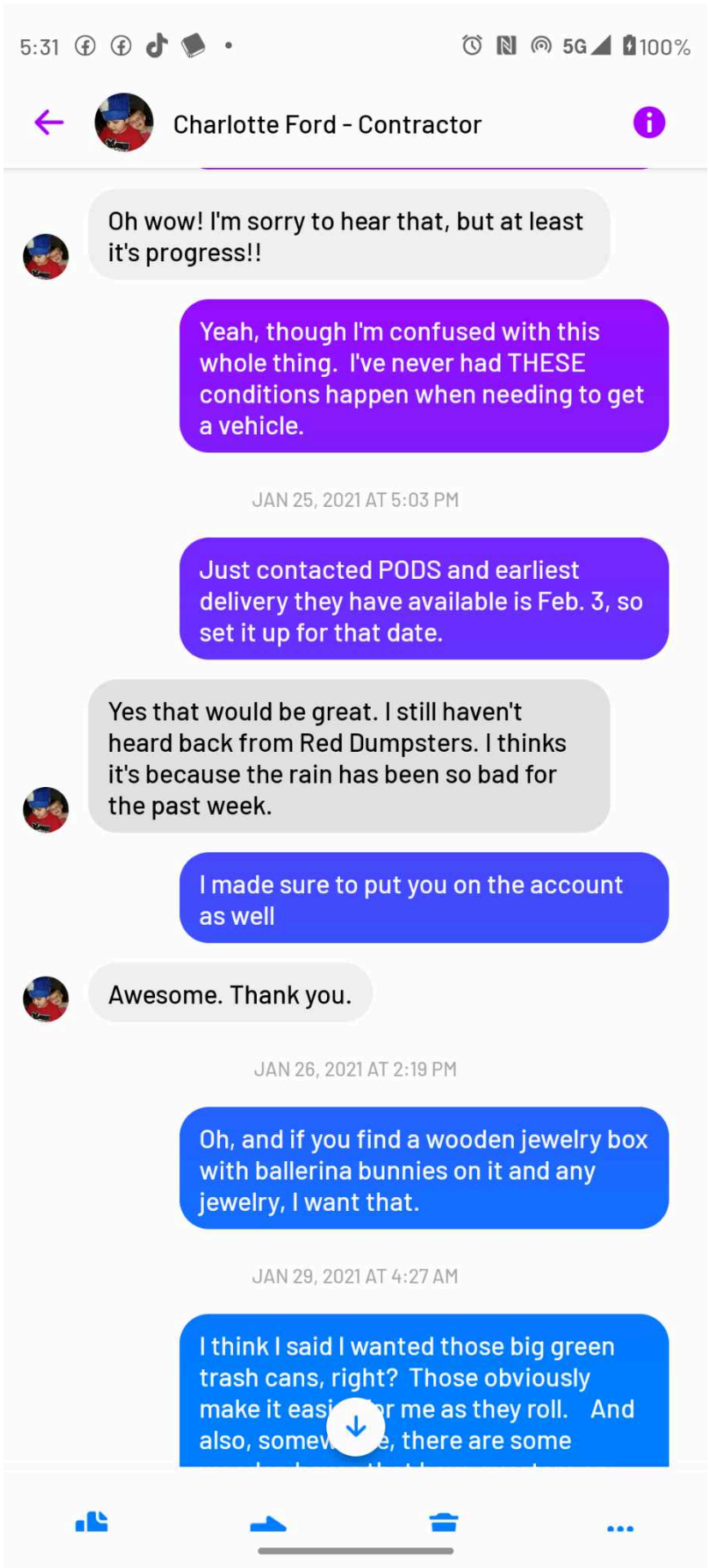
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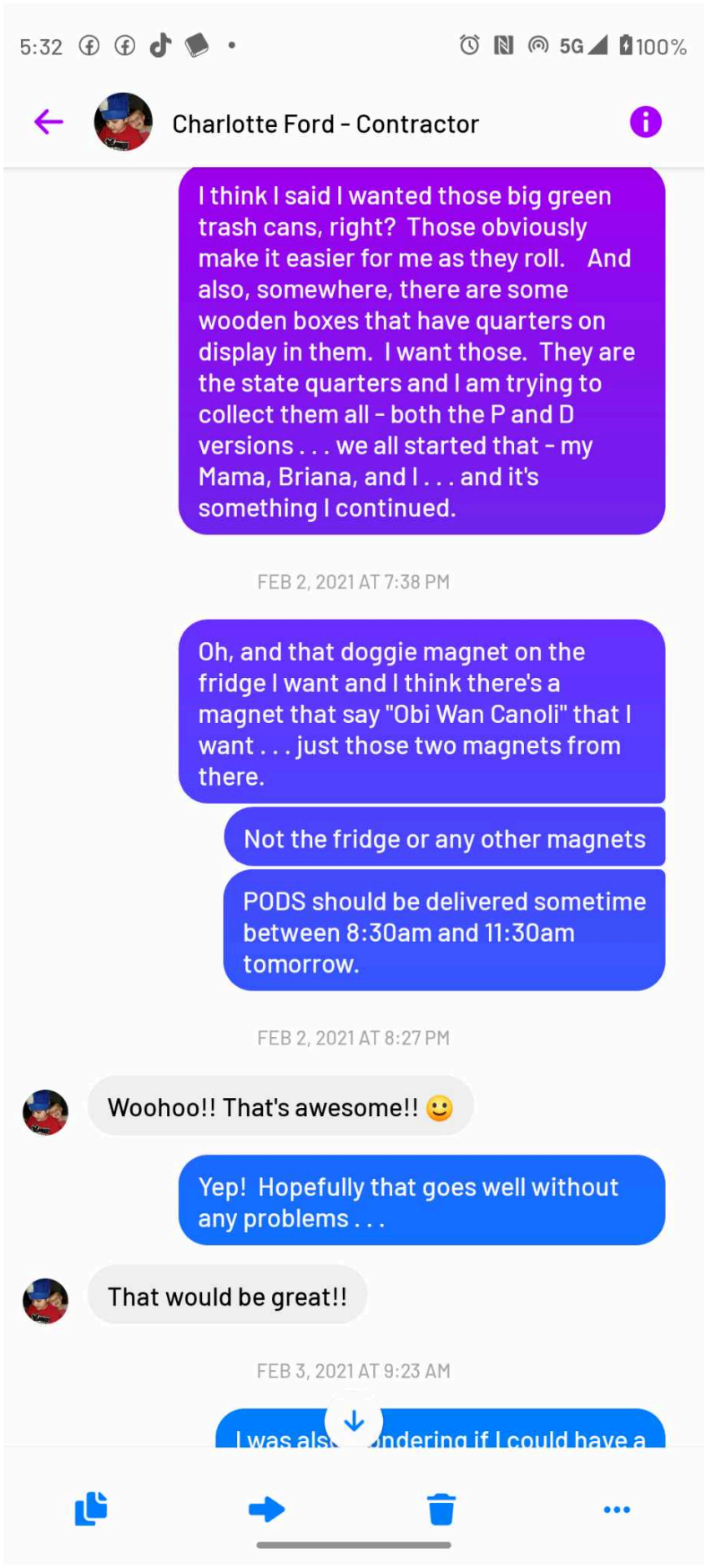
Charlotte Ford - Contractor
Oh wow! I'm sorry to hear that, but at least it's progress!!
Yeah, though I'm confused with this whole thing. I've never had THESE conditions happen when needing to get a vehicle.
JAN 25, 2021 AT 5:03 PM
Just contacted PODS and earliest delivery they have available is Feb. 3, so set it up for that date.
Yes that would be great. I still haven't heard back from Red Dumpsters. I thinks it's because the rain has been so bad for the past week.
I made sure to put you on the account as well
Awesome. Thank you.
JAN 26, 2021 AT 2:19 PM
Oh, and if you find a wooden jewelry box with ballerina bunnies on it and any jewelry, I want that.
JAN 29, 2021 AT 4:27 AM
I think I said I wanted those big green trash cans, right? Those obviously make it easi r me as they roll. And also, somew e, there are some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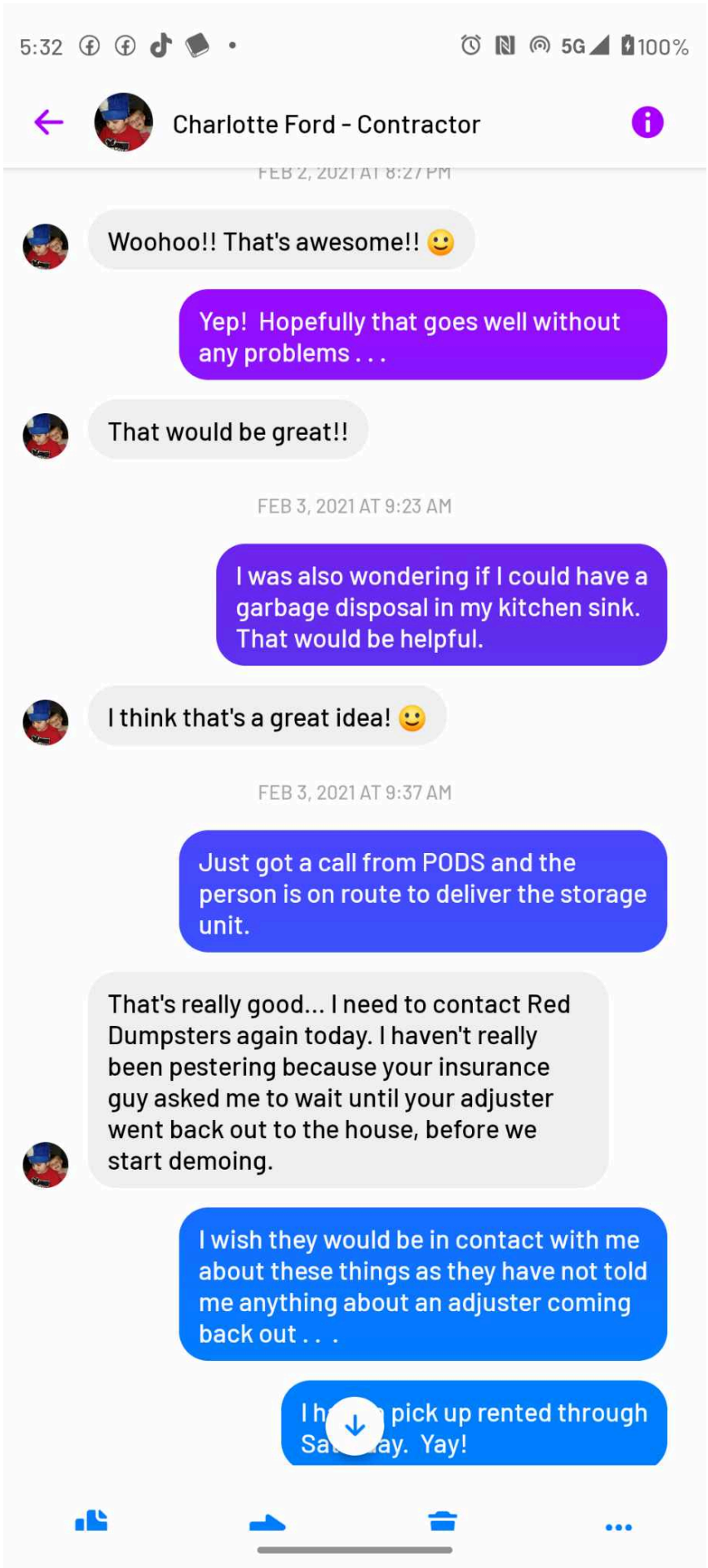
Charlotte Ford - Contractor
I think I said I wanted those big green trash cans, right? Those obviously make it easier for me as they roll. And also, somewhere, there are some wooden boxes that have quarters on display in them. I want those. They are the state quarters and I am trying to collect them all - both the P and D versions . . . we all started that - my Mama, Briana, and I . . . and it's something I continued.
FEB 2, 2021 AT 7:38 PM
Oh, and that doggie magnet on the fridge I want and I think there's a magnet that say "Obi Wan Canoli" that I want . . . just those two magnets from there.
Not the fridge or any other magnets
PODS should be delivered sometime between 8:30am and 11:30am tomorrow.
FEB 2, 2021 AT 8:27 PM
Woohoo!! That's awesome!!
Yep! Hopefully that goes well without any problems . . .
That would be great!!
FEB 3, 2021 AT 9:23 AM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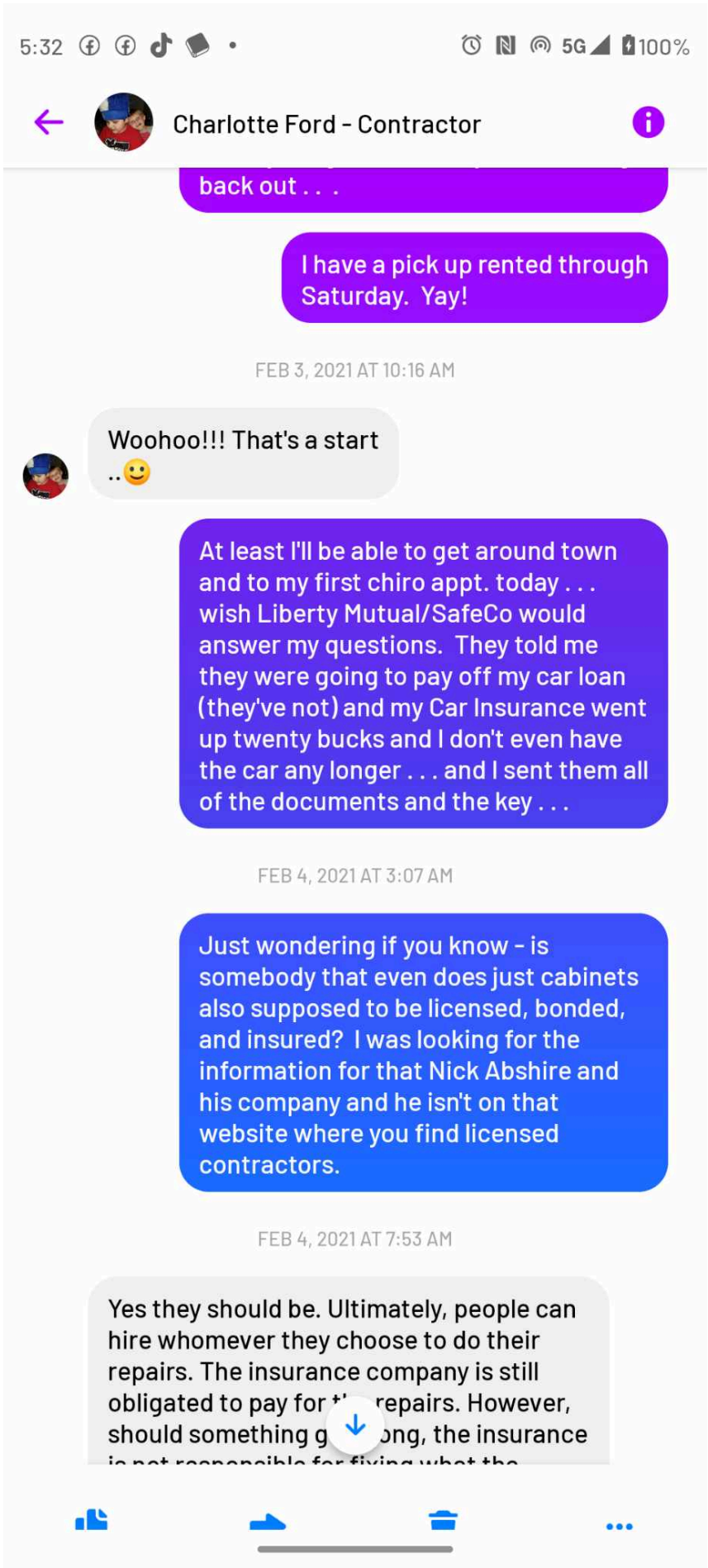
Charlotte Ford - Contractor
FEB 2, 2021 AT 8:27 PM
Woohoo!! That's awesome!!
Yep! Hopefully that goes well without any problems . . .
That would be great!!
FEB 3, 2021 AT 9:23 AM
I was also wondering if I could have a garbage disposal in my kitchen sink. That would be helpful.
I think that's a great idea!
FEB 3, 2021 AT 9:37 AM
Just got a call from PODS and the person is on route to deliver the storage unit.
That's really good... I need to contact Red Dumpsters again today. I haven't really been pestering because your insurance guy asked me to wait until your adjuster went back out to the house, before we start demoing.
I wish they would be in contact with me about these things as they have not told me anything about an adjuster coming back out . . .
pick up rented through
ay. Yay!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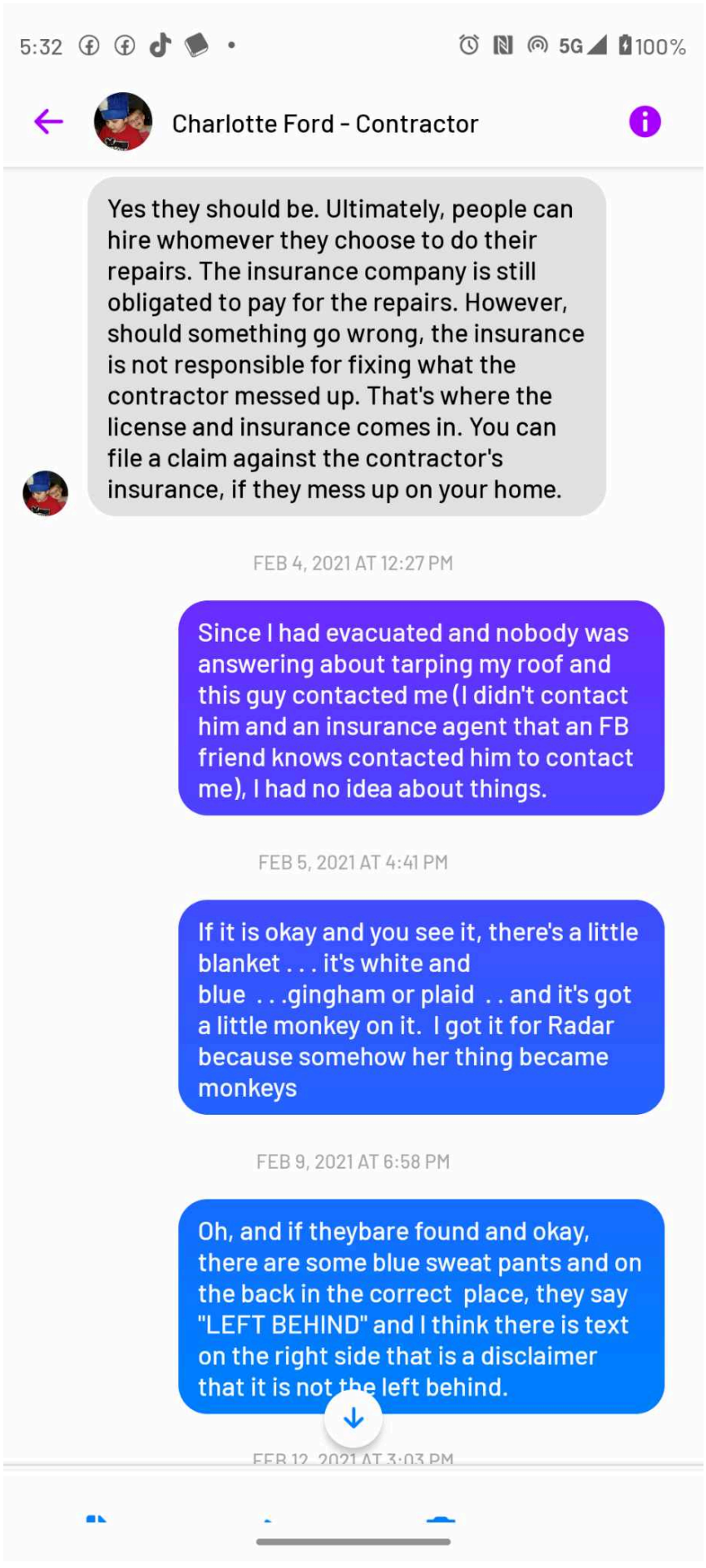
Charlotte Ford - Contractor
back out . . .
I have a pick up rented through Saturday. Yay!
FEB 3, 2021 AT 10:16 AM
Woohoo!!! That's a start ..
At least I'll be able to get around town and to my first chiro appt. today . . . wish Liberty Mutual/SafeCo would answer my questions. They told me they were going to pay off my car loan (they've not) and my Car Insurance went up twenty bucks and I don't even have the car any longer . . . and I sent them all of the documents and the key . . .
FEB 4, 2021 AT 3:07 AM
Just wondering if you know - is somebody that even does just cabinets also supposed to be licensed, bonded, and insured? I was looking for the information for that Nick Abshire and his company and he isn't on that website where you find licensed contractors.
FEB 4, 2021 AT 7:53 AM
Yes they should be. Ultimately, people can hire whomever they choose to do their repairs. The insurance company is still obligated to pay for t repairs. However, should something g ong, the insurance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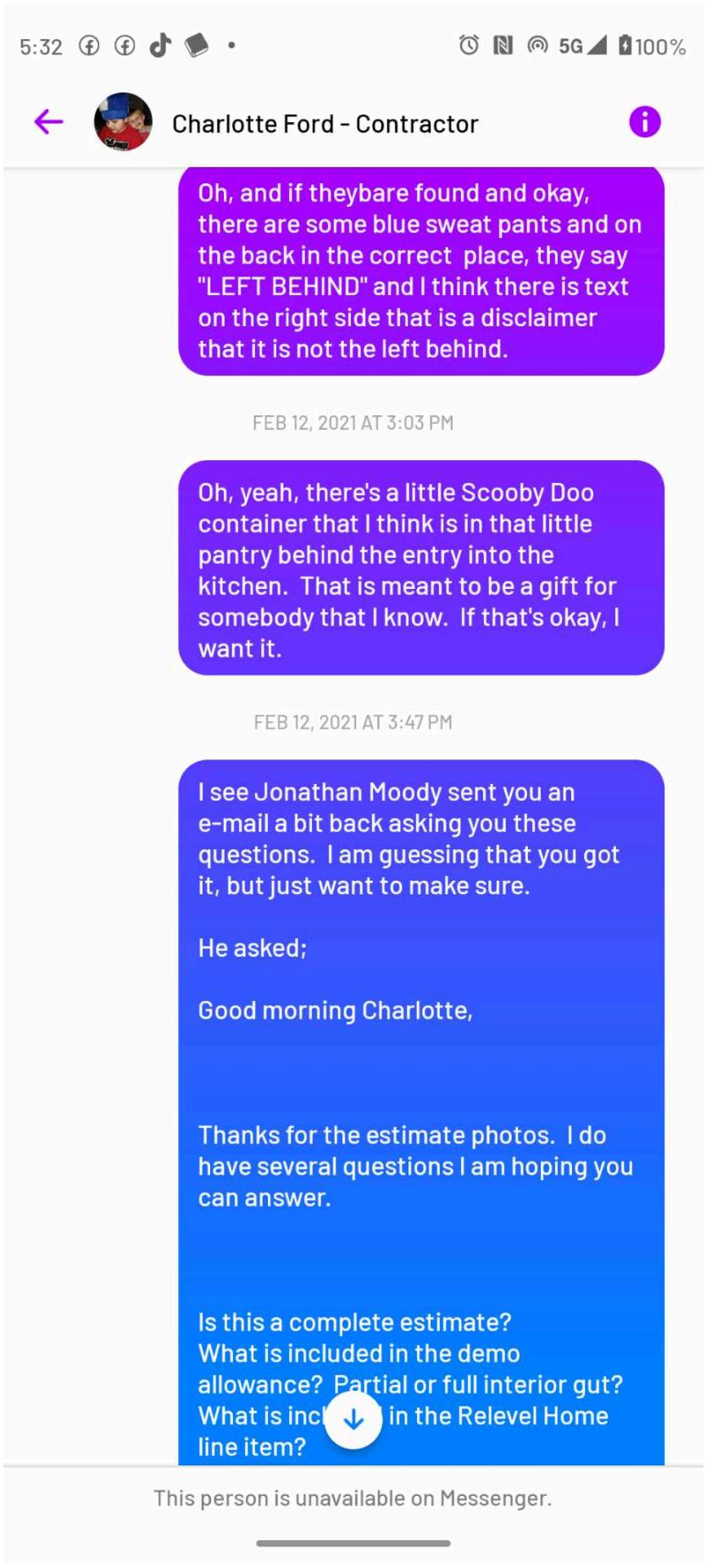
Charlotte Ford - Contractor
Yes they should be. Ultimately, people can hire whomever they choose to do their repairs. The insurance company is still obligated to pay for the repairs. However, should something go wrong, the insurance is not responsible for fixing what the contractor messed up. That's where the license and insurance comes in. You can file a claim against the contractor's insurance, if they mess up on your home.
FEB 4, 2021 AT 12:27 PM
Since I had evacuated and nobody was answering about tarping my roof and this guy contacted me (I didn't contact him and an insurance agent that an FB friend knows contacted him to contact me), I had no idea about things.
FEB 5, 2021 AT 4:41 PM
If it is okay and you see it, there's a little blanket . . . it's white and blue . . .gingham or plaid . . and it's got a little monkey on it. I got it for Radar because somehow her thing became monkeys
FEB 9, 2021 AT 6:58 PM
Oh, and if theybare found and okay, there are some blue sweat pants and on the back in the correct place, they say "LEFT BEHIND" and I think there is text on the right side that is a disclaimer that it is not the left behind.
FEB 12, 2021 AT 3:03 PM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Charlotte Ford - Contractor
Oh, and if theybare found and okay, there are some blue sweat pants and on the back in the correct place, they say "LEFT BEHIND" and I think there is text on the right side that is a disclaimer that it is not the left behind.
FEB 12, 2021 AT 3:03 PM
Oh, yeah, there's a little Scooby Doo container that I think is in that little pantry behind the entry into the kitchen. That is meant to be a gift for somebody that I know. If that's okay, I want it.
FEB 12, 2021 AT 3:47 PM
I see Jonathan Moody sent you an e-mail a bit back asking you these questions. I am guessing that you got it, but just want to make sure.
He asked;
Good morning Charlotte,
Thanks for the estimate photos. I do have several questions I am hoping you can answer.
Is this a complete estimate?
What is included in the demo allowance? Partial or full interior gut?
What is incl in the Relevel Home line item?
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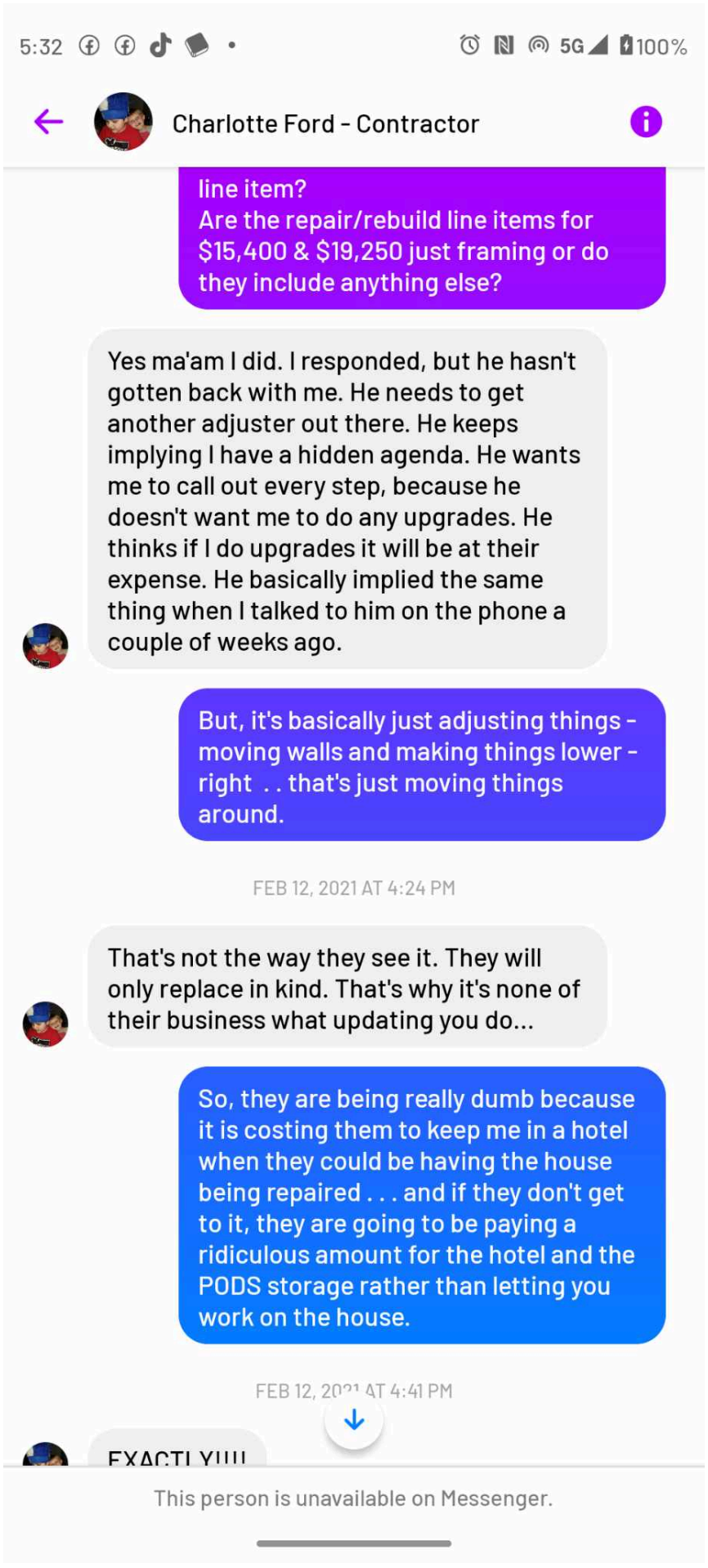
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Charlotte Ford - Contractor
line item?
Are the repair/rebuild line items for $15,400 & $19,250 just framing or do they include anything else?
Yes ma'am I did. I responded, but he hasn't gotten back with me. He needs to get another adjuster out there. He keeps implying I have a hidden agenda. He wants me to call out every step, because he doesn't want me to do any upgrades. He thinks if I do upgrades it will be at their expense. He basically implied the same thing when I talked to him on the phone a couple of weeks ago.
But, it's basically just adjusting things - moving walls and making things lower - right . . that's just moving things around.
FEB 12, 2021 AT 4:24 PM
That's not the way they see it. They will only replace in kind. That's why it's none of their business what updating you do...
So, they are being really dumb because it is costing them to keep me in a hotel when they could be having the house being repaired . . . and if they don't get to it, they are going to be paying a ridiculous amount for the hotel and the PODS storage rather than letting you work on the house.
FEB 12, 2021 AT 4:41 PM
EXACTLY!!!!
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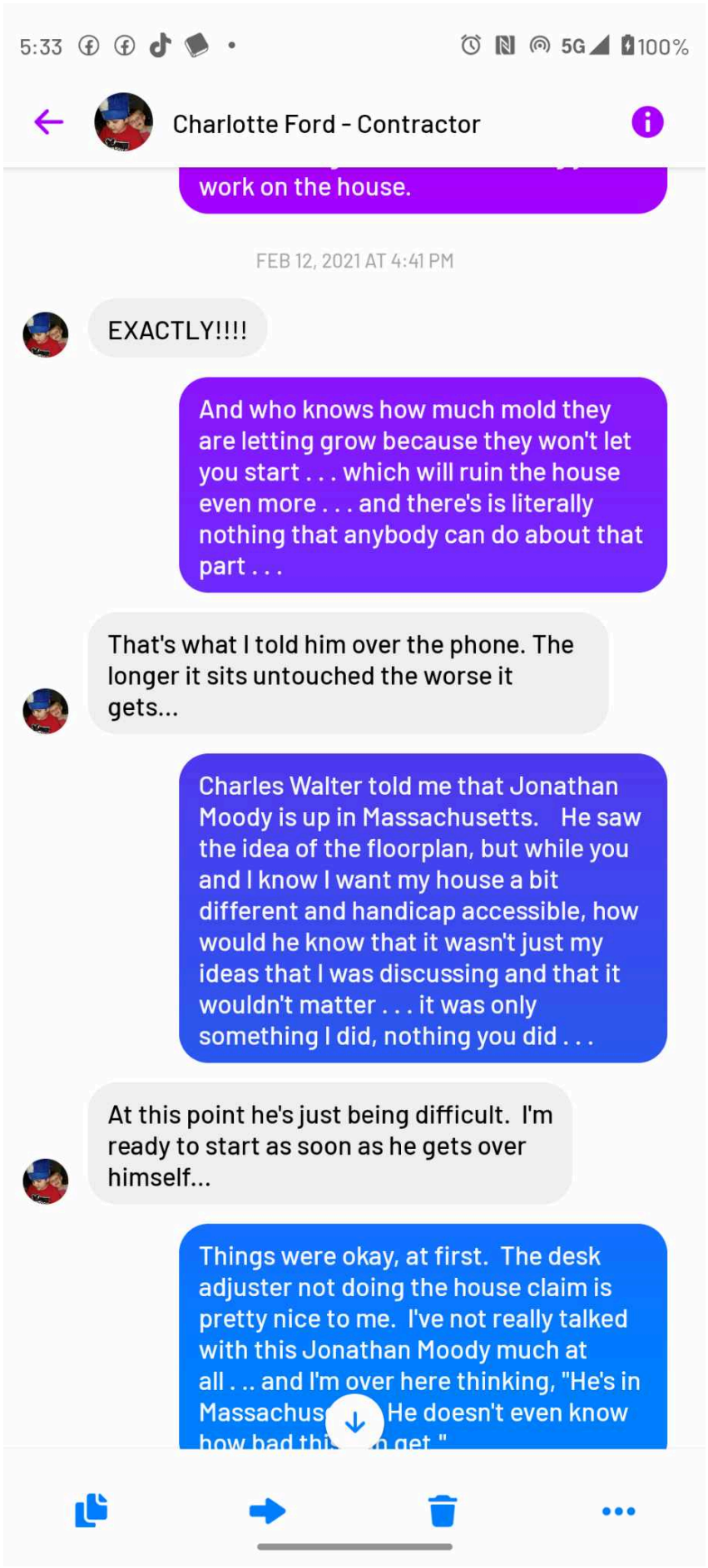
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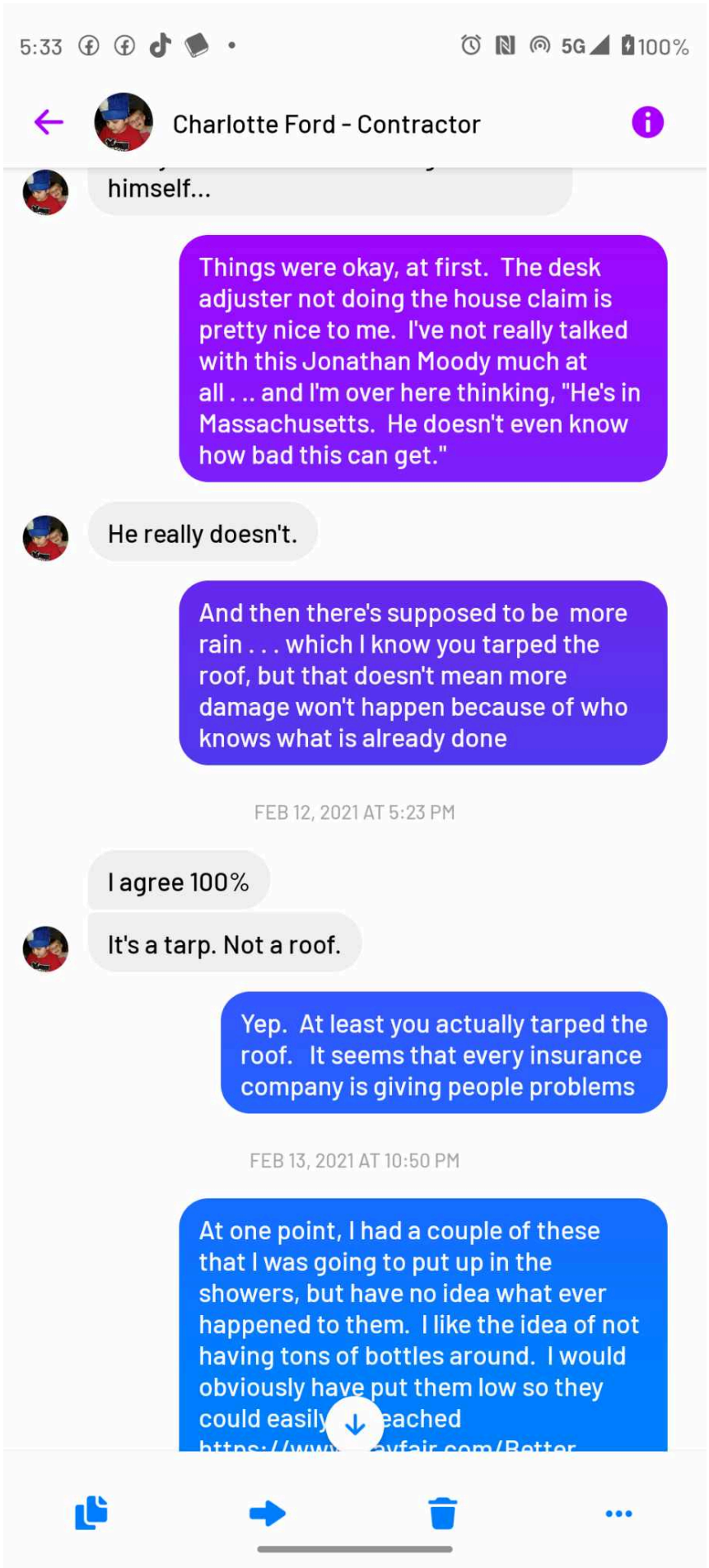
Charlotte Ford - Contractor
work on the house.
FEB 12, 2021 AT 4:41 PM
EXACTLY!!!!
And who knows how much mold they are letting grow because they won't let you start . . . which will ruin the house even more . . . and there's is literally nothing that anybody can do about that part . . .
That's what I told him over the phone. The longer it sits untouched the worse it gets...
Charles Walter told me that Jonathan Moody is up in Massachusetts. He saw the idea of the floorplan, but while you and I know I want my house a bit different and handicap accessible, how would he know that it wasn't just my ideas that I was discussing and that it wouldn't matter . . . it was only something I did, nothing you did . . .
At this point he's just being difficult. I'm ready to start as soon as he gets over himself...
Things were okay, at first. The desk adjuster not doing the house claim is pretty nice to me. I've not really talked with this Jonathan Moody much at all . .. and I'm over here thinking, "He's in
He doesn't even know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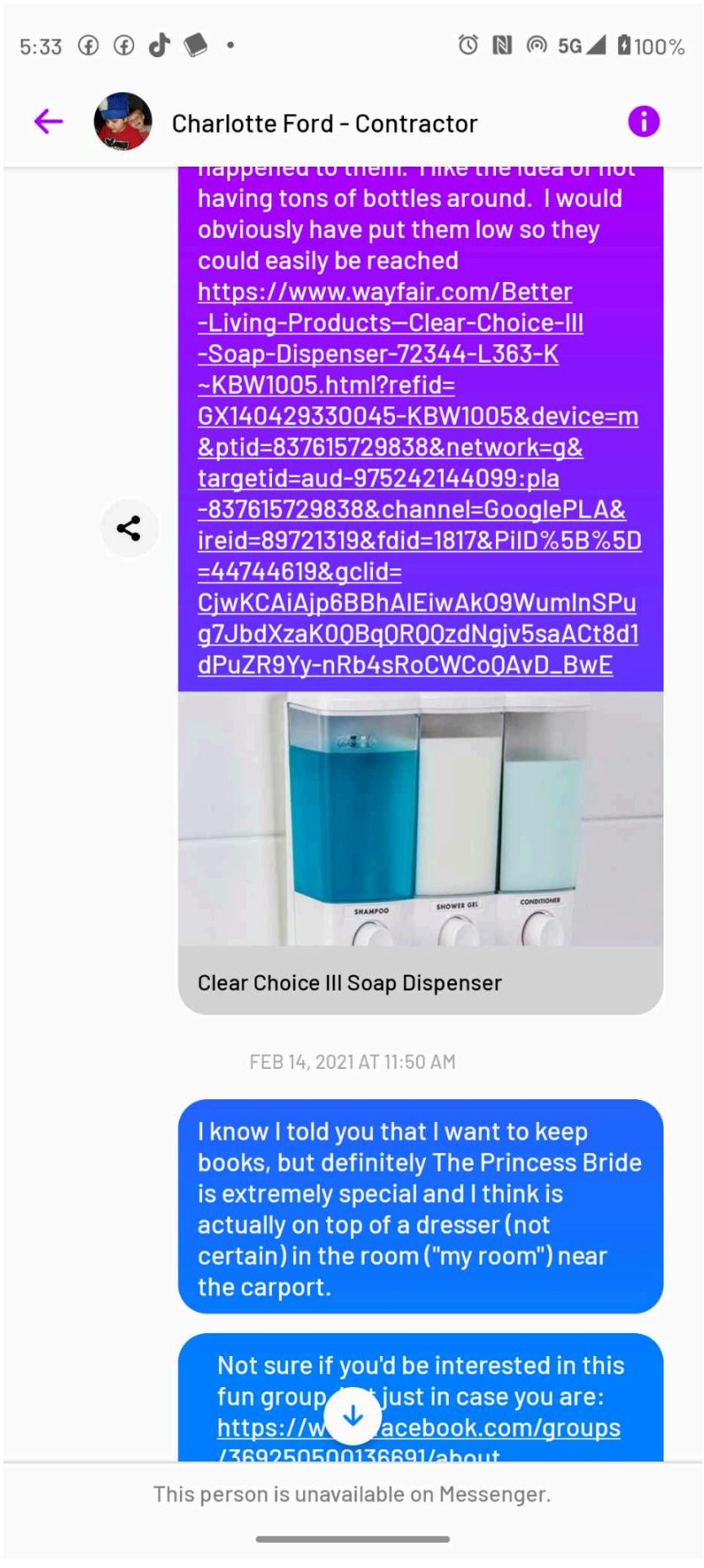
Charlotte Ford - Contractor
himself...
Things were okay, at first. The desk adjuster not doing the house claim is pretty nice to me. I've not really talked with this Jonathan Moody much at all . .. and I'm over here thinking, "He's in Massachusetts. He doesn't even know how bad this can get."
He really doesn't.
And then there's supposed to be more rain . . . which I know you tarped the roof, but that doesn't mean more damage won't happen because of who knows what is already done
FEB 12, 2021 AT 5:23 PM
I agree 100%
It's a tarp. Not a roof.
Yep. At least you actually tarped the roof. It seems that every insurance company is giving people problems
FEB 13, 2021 AT 10:50 PM
At one point, I had a couple of these that I was going to put up in the showers, but have no idea what ever happened to them. I like the idea of not having tons of bottles around. I would obviously have put them low so they could easily eached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Charlotte Ford - Contractor
having tons of bottles around. I would obviously have put them low so they could easily be reached
https://www.wayfair.com/Better-Living-Products—Clear-Choice-III-Soap-Dispenser-72344-L363-K~KBW1005.html?refid=GX140429330045-KBW1005&device=m&ptid=837615729838&network=g&targetid=aud-975242144099:pla-837615729838&channel=GooglePLA&ireid=89721319&fdid=1817&PiID%5B%5D=44744619&gclid=CjwKCAiAjp6BBhAIEiwAkO9WumInSPug7JbdXzaK00Bq0RQ0zdNgjv5saACt8d1dPuZR9Yy-nRb4sRoCWCo0AvD_BwE
SHAMPOO
SHOWER GEL
CONDITIONER
Clear Choice III Soap Dispenser
FEB 14, 2021 AT 11:50 AM
I know I told you that I want to keep books, but definitely The Princess Bride is extremely special and I think is actually on top of a dresser (not certain) in the room ("my room") near the carport.
Not sure if you'd be interested in this fun group
just in case you are:
https://w
acebook.com/groups
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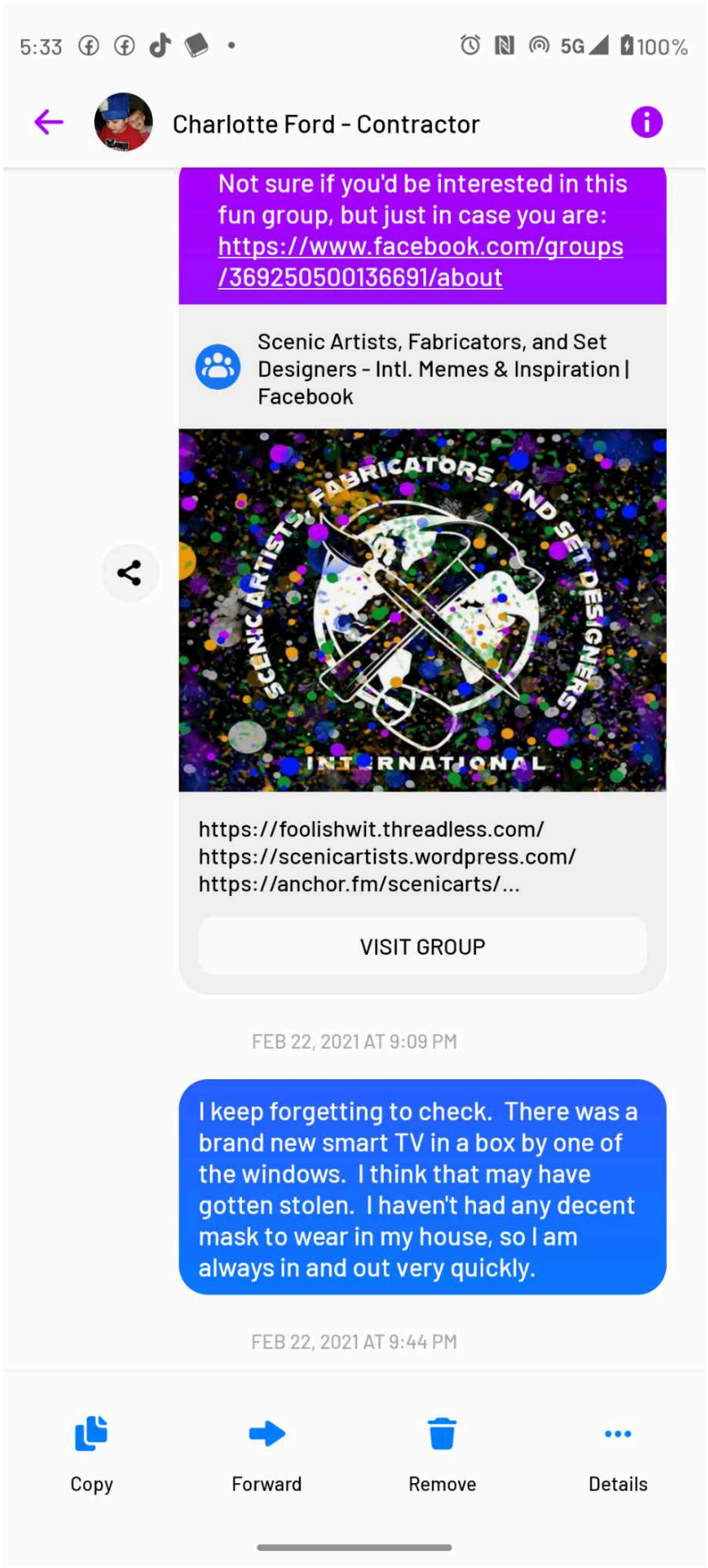
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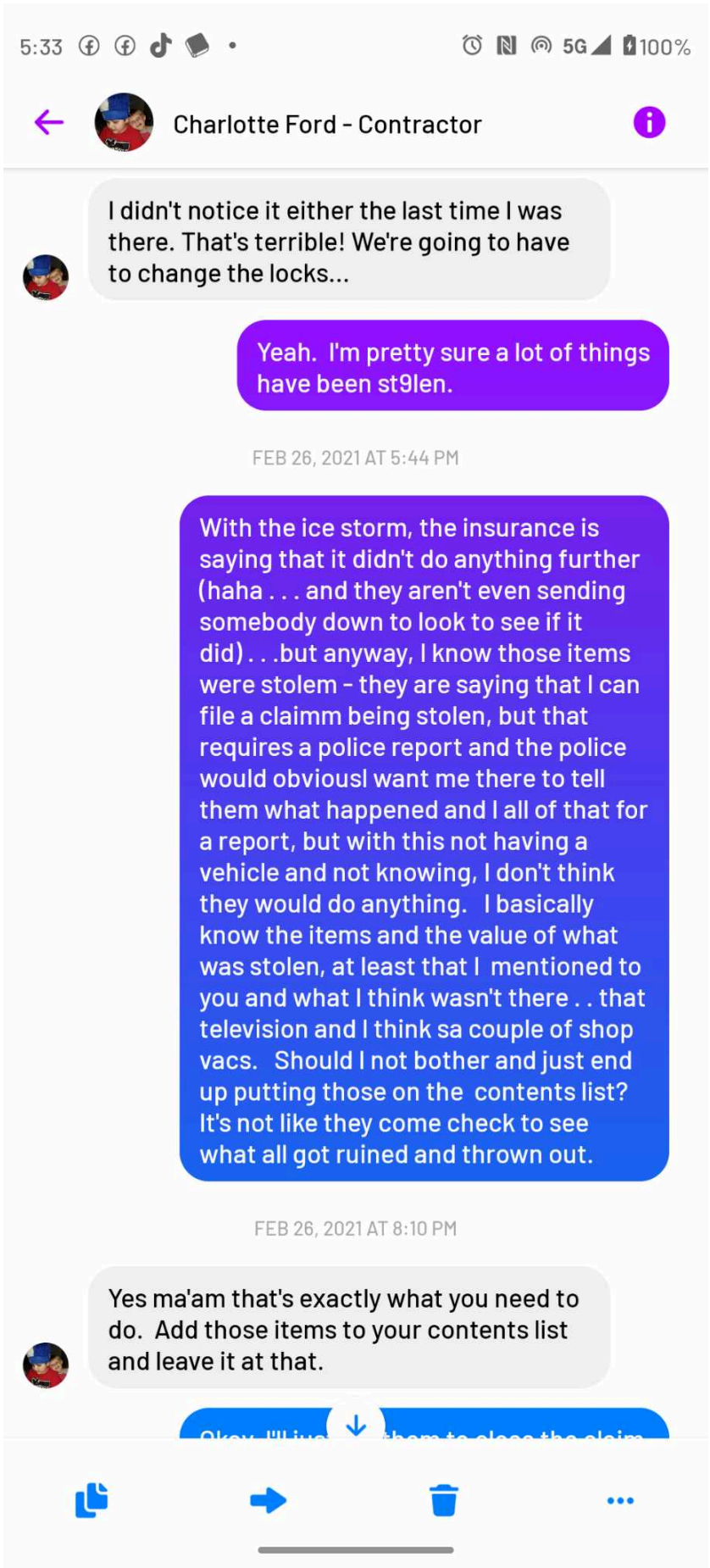
Charlotte Ford - Contractor
Not sure if you'd be interested in this fun group, but just in case you are: https://www.facebook.com/groups/369250500136691/about
Scenic Artists, Fabricators, and Set Designers - Intl. Memes & Inspiration | Facebook
SCENIC ARTISTS, FABRICATORS, AND SET DESIGNERS
INTERNATIONAL
https://foolishwit.threadless.com/
https://scenicartists.wordpress.com/
https://anchor.fm/scenicarts/...
VISIT GROUP
FEB 22, 2021 AT 9:09 PM
I keep forgetting to check. There was a brand new smart TV in a box by one of the windows. I think that may have gotten stolen. I haven't had any decent mask to wear in my house, so I am always in and out very quickly.
FEB 22, 2021 AT 9:44 PM
Copy
Forward
Remove
Details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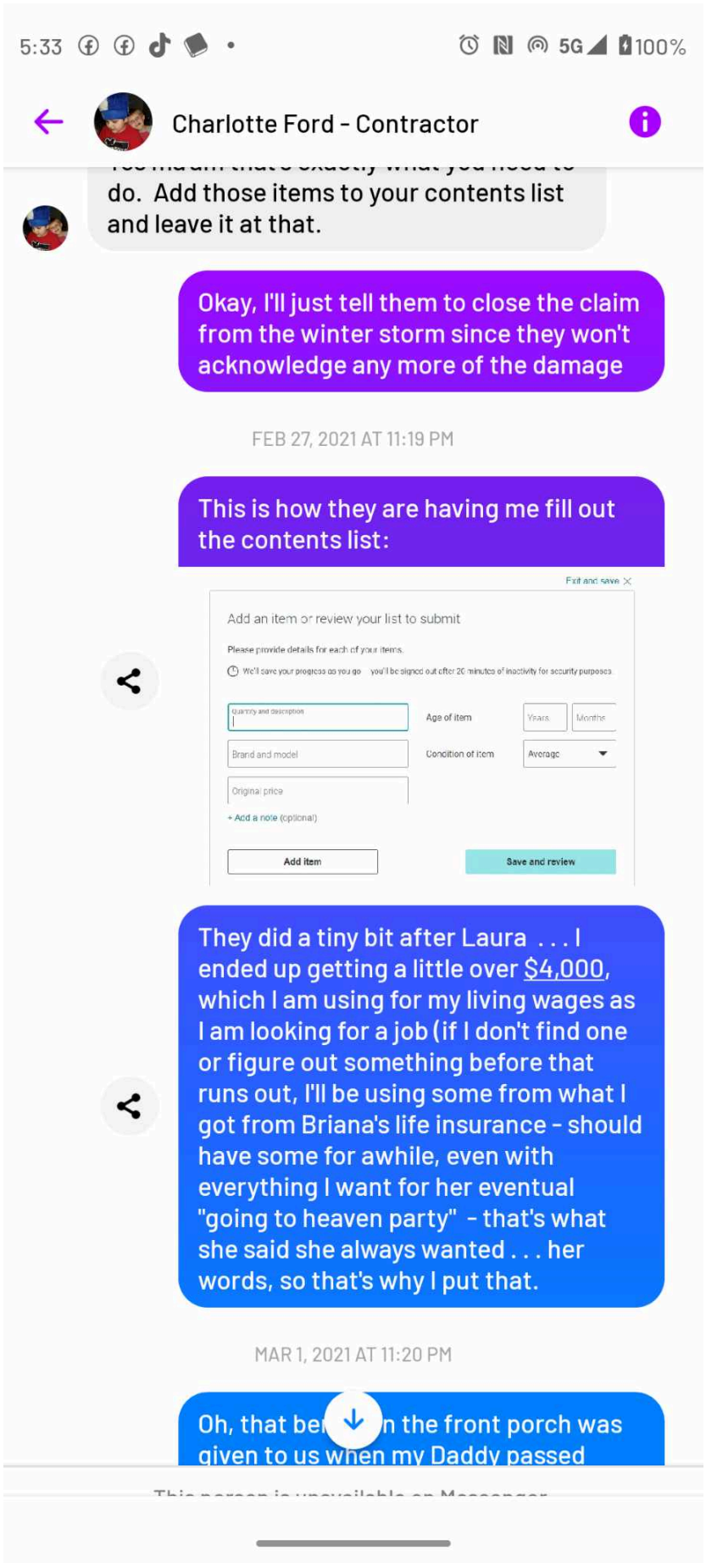
Charlotte Ford - Contractor
I didn't notice it either the last time I was there. That's terrible! We're going to have to change the locks...
Yeah. I'm pretty sure a lot of things have been st9len.
FEB 26, 2021 AT 5:44 PM
With the ice storm, the insurance is saying that it didn't do anything further (haha . . . and they aren't even sending somebody down to look to see if it did) . . .but anyway, I know those items were stolem - they are saying that I can file a claimm being stolen, but that requires a police report and the police would obviousl want me there to tell them what happened and I all of that for a report, but with this not having a vehicle and not knowing, I don't think they would do anything. I basically know the items and the value of what was stolen, at least that I mentioned to you and what I think wasn't there . . that television and I think sa couple of shop vacs. Should I not bother and just end up putting those on the contents list? It's not like they come check to see what all got ruined and thrown out.
FEB 26, 2021 AT 8:10 PM
Yes ma'am that's exactly what you need to do. Add those items to your contents list and leave it at that.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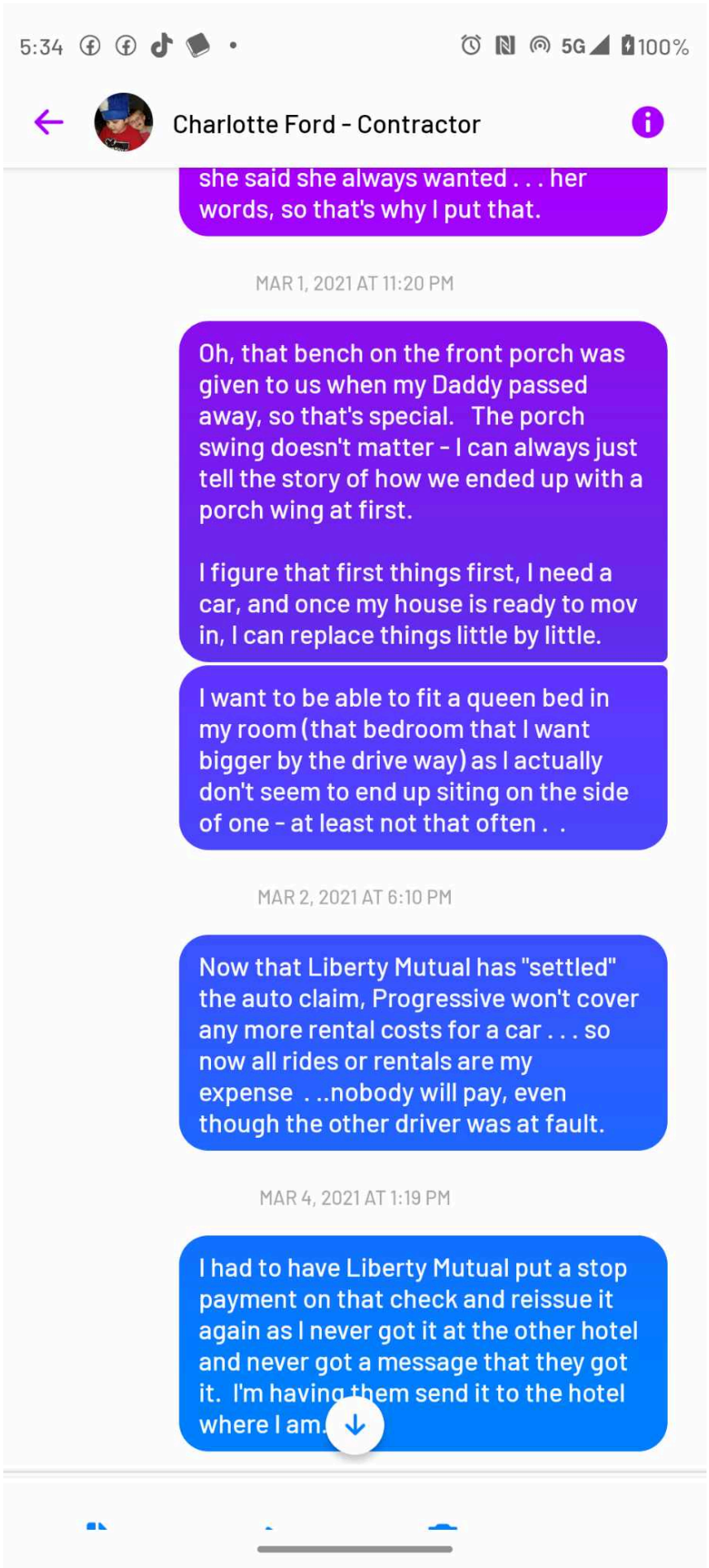
Charlotte Ford - Contractor
do. Add those items to your contents list and leave it at that.
Okay, I'll just tell them to close the claim from the winter storm since they won't acknowledge any more of the damage
FEB 27, 2021 AT 11:19 PM
This is how they are having me fill out the contents list:
Exit and save
Add an item or review your list to submit
Please provide details for each of your items.
We'll save your progress as you go you'll be signed out after 20 minutes of inactivity for security purposes.
Quantity and description
Age of item
Years
Months
Brand and model
Condition of item
Average
Original price
+ Add a note (optional)
Add item
Save and review
They did a tiny bit after Laura . . . I ended up getting a little over $4,000, which I am using for my living wages as I am looking for a job (if I don't find one or figure out something before that runs out, I'll be using some from what I got from Briana's life insurance - should have some for awhile, even with everything I want for her eventual "going to heaven party" - that's what she said she always wanted . . . her words, so that's why I put that.
MAR 1, 2021 AT 11:20 PM
Oh, that be n the front porch was given to us when my Daddy passed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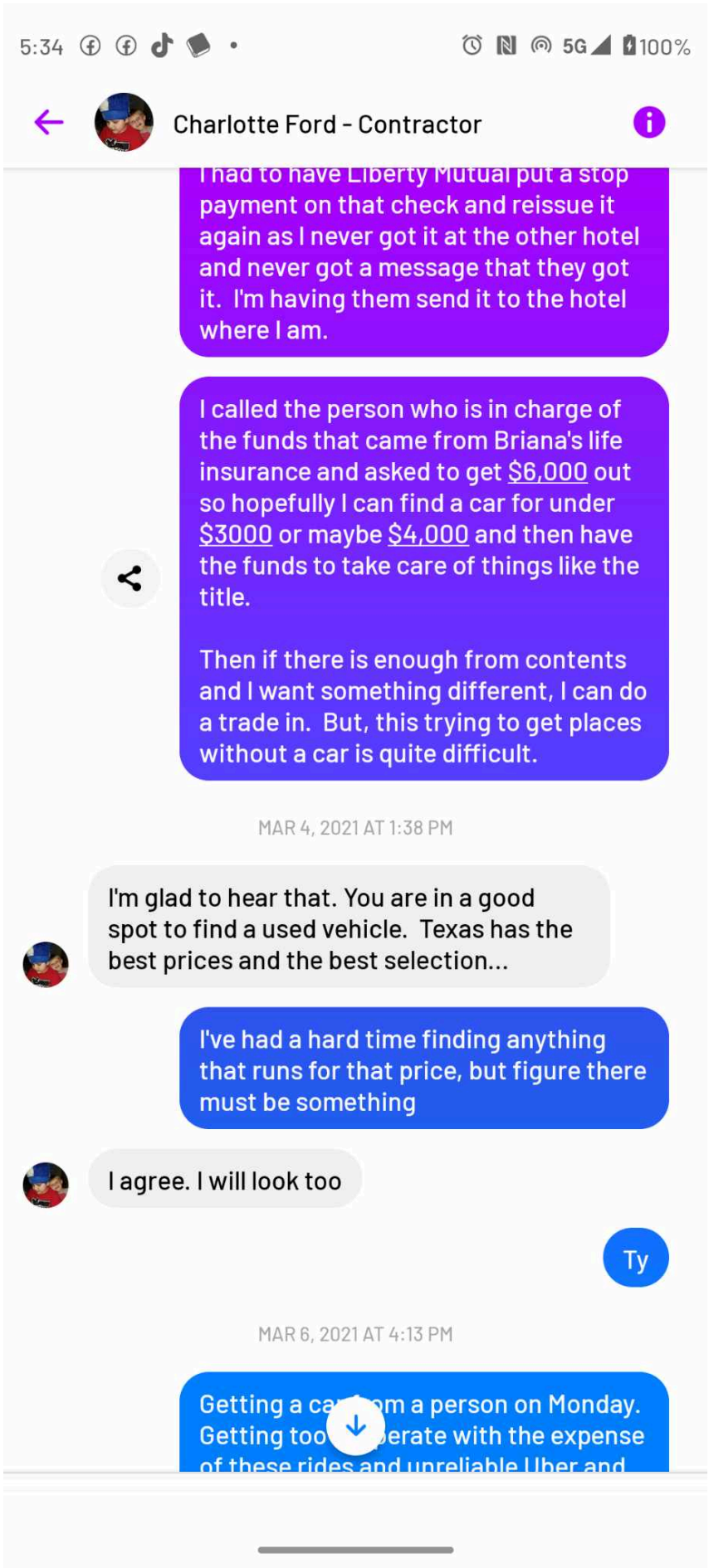
Charlotte Ford - Contractor
she said she always wanted . . . her words, so that's why I put that.
MAR 1, 2021 AT 11:20 PM
Oh, that bench on the front porch was given to us when my Daddy passed away, so that's special. The porch swing doesn't matter - I can always just tell the story of how we ended up with a porch wing at first.
I figure that first things first, I need a car, and once my house is ready to mov in, I can replace things little by little.
I want to be able to fit a queen bed in my room (that bedroom that I want bigger by the drive way) as I actually don't seem to end up siting on the side of one - at least not that often . .
MAR 2, 2021 AT 6:10 PM
Now that Liberty Mutual has "settled" the auto claim, Progressive won't cover any more rental costs for a car . . . so now all rides or rentals are my expense . ..nobody will pay, even though the other driver was at fault.
MAR 4, 2021 AT 1:19 PM
I had to have Liberty Mutual put a stop payment on that check and reissue it again as I never got it at the other hotel and never got a message that they got it. I'm having them send it to the hotel where I am.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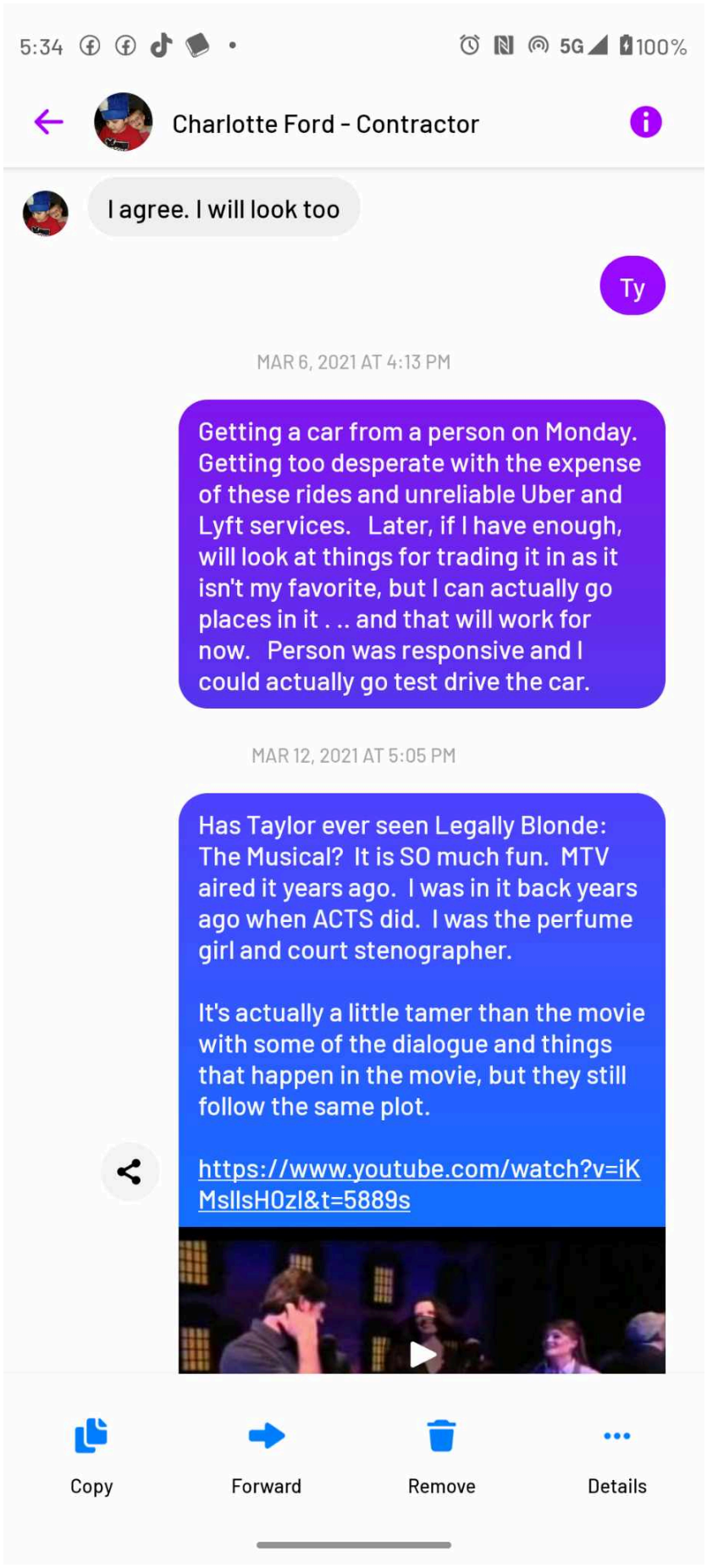
Charlotte Ford - Contractor
I had to have Liberty Mutual put a stop payment on that check and reissue it again as I never got it at the other hotel and never got a message that they got it. I'm having them send it to the hotel where I am.
I called the person who is in charge of the funds that came from Briana's life insurance and asked to get $6,000 out so hopefully I can find a car for under $3000 or maybe $4,000 and then have the funds to take care of things like the title.
Then if there is enough from contents and I want something different, I can do a trade in. But, this trying to get places without a car is quite difficult.
MAR 4, 2021 AT 1:38 PM
I'm glad to hear that. You are in a good spot to find a used vehicle. Texas has the best prices and the best selection...
I've had a hard time finding anything that runs for that price, but figure there must be something
I agree. I will look too
Ty
MAR 6, 2021 AT 4:13 PM
Getting a ca om a person on Monday. Getting too erate with the expense of these rides and unreliable Uber and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Charlotte Ford - Contractor
I agree. I will look too
Ty
MAR 6, 2021 AT 4:13 PM
Getting a car from a person on Monday. Getting too desperate with the expense of these rides and unreliable Uber and Lyft services. Later, if I have enough, will look at things for trading it in as it isn't my favorite, but I can actually go places in it . .. and that will work for now. Person was responsive and I could actually go test drive the car.
MAR 12, 2021 AT 5:05 PM
Has Taylor ever seen Legally Blonde: The Musical? It is SO much fun. MTV aired it years ago. I was in it back years ago when ACTS did. I was the perfume girl and court stenographer.
It's actually a little tamer than the movie with some of the dialogue and things that happen in the movie, but they still follow the same plot.
https://www.youtube.com/watch?v=iKMsllsH0zI&t=5889s
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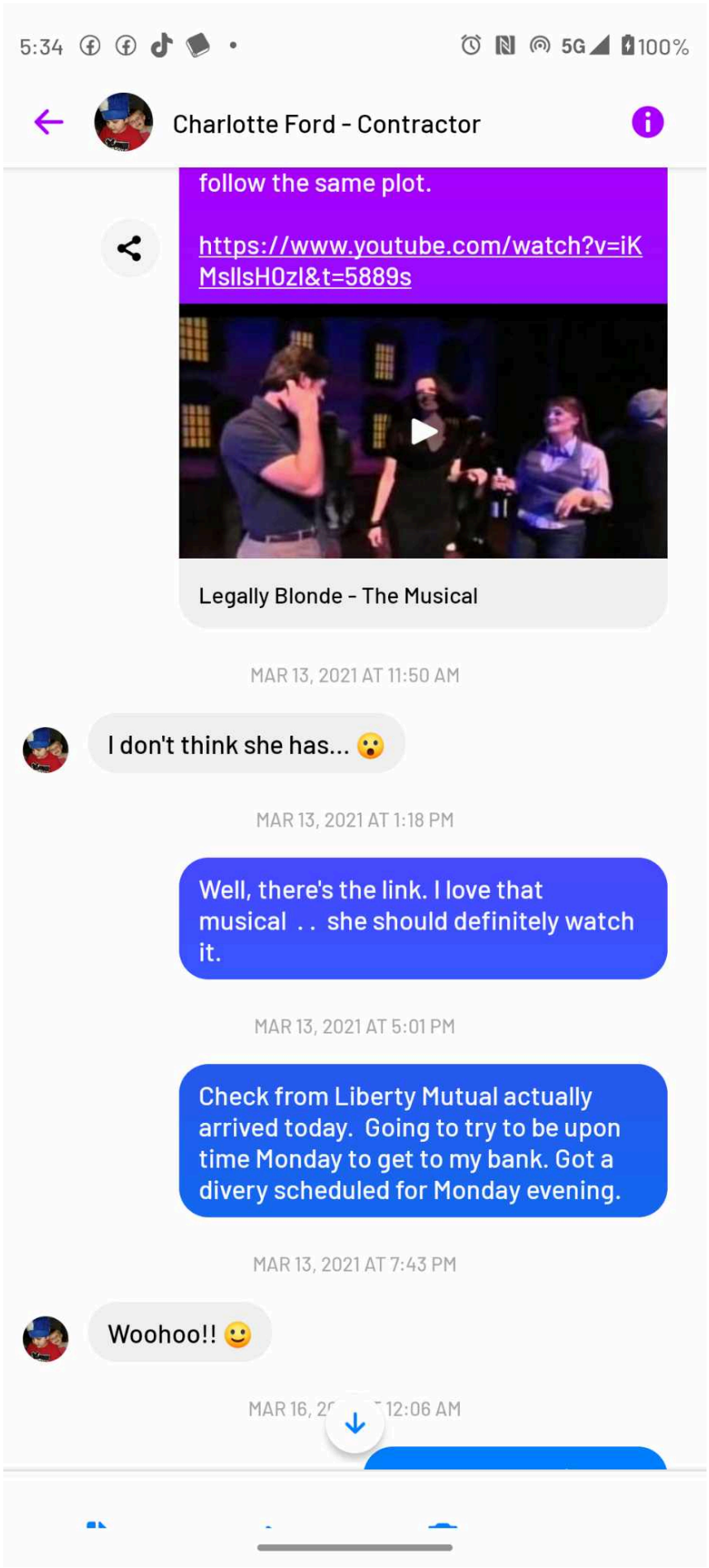
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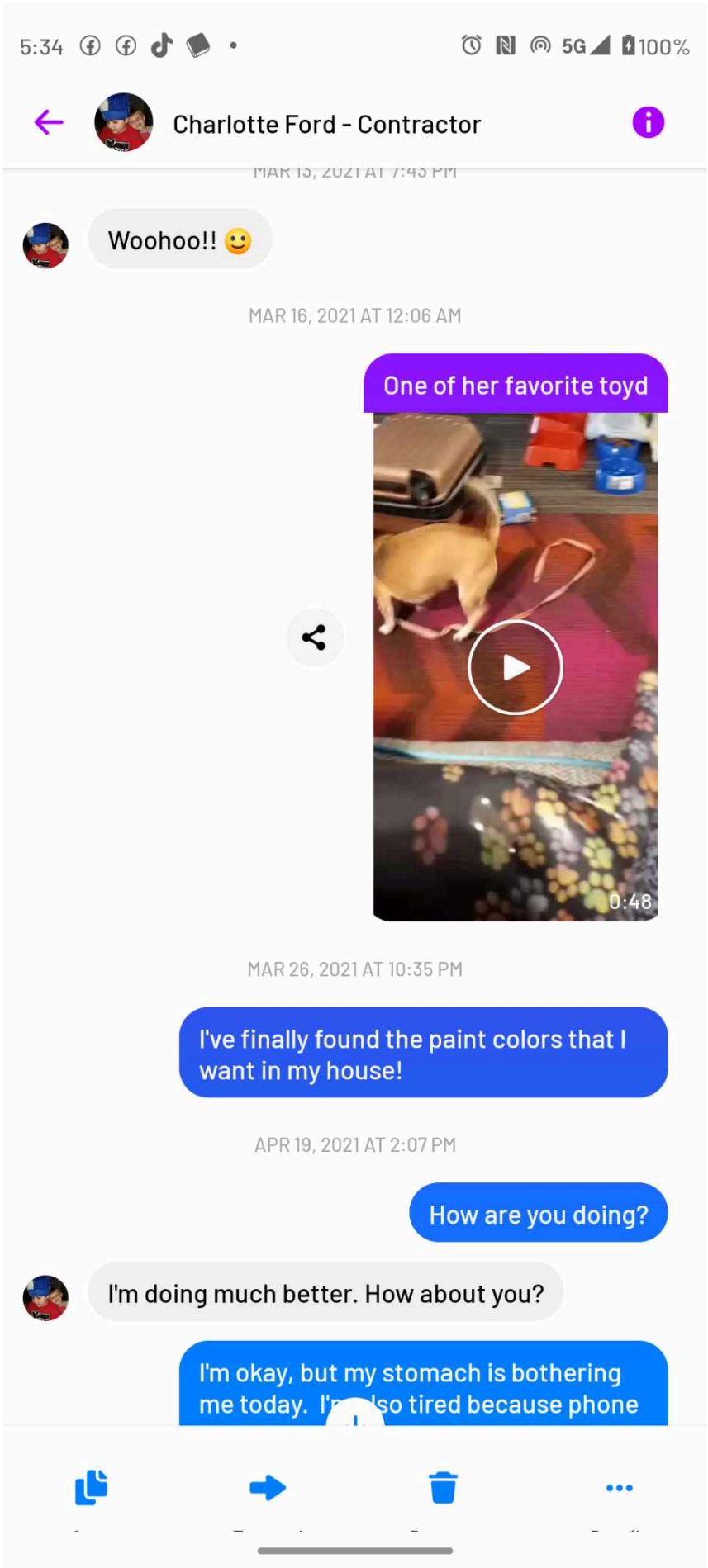
Charlotte Ford - Contractor
follow the same plot.
https://www.youtube.com/watch?v=iKMsIlsH0zI&t=5889s
Legally Blonde - The Musical
MAR 13, 2021 AT 11:50 AM
I don't think she has... 😮
MAR 13, 2021 AT 1:18 PM
Well, there's the link. I love that musical . . she should definitely watch it.
MAR 13, 2021 AT 5:01 PM
Check from Liberty Mutual actually arrived today. Going to try to be upon time Monday to get to my bank. Got a divery scheduled for Monday evening.
MAR 13, 2021 AT 7:43 PM
Woohoo!! 🙂
12:06 AM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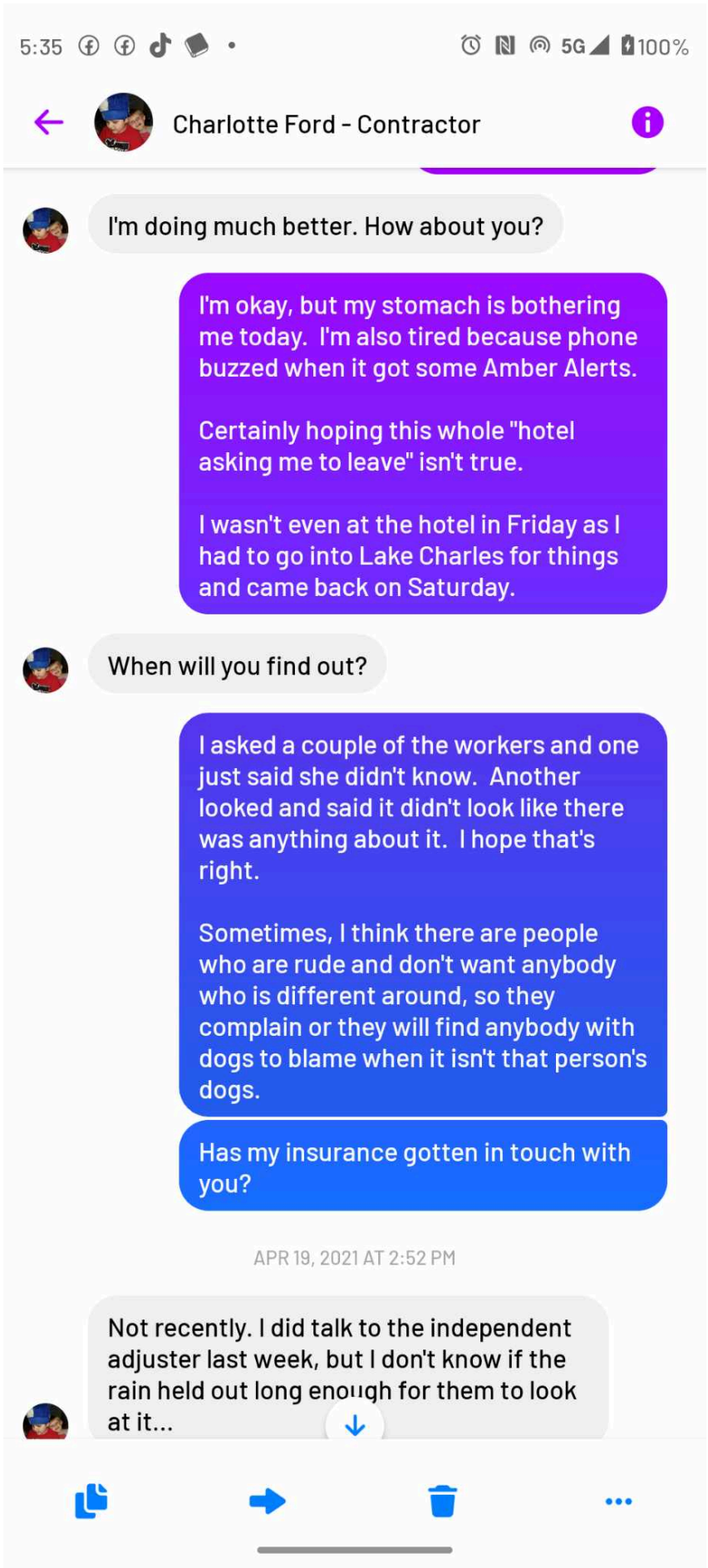
Charlotte Ford - Contractor
MAR 15, 2021 AT 7:43 PM
Woohoo!! 🙂
MAR 16, 2021 AT 12:06 AM
One of her favorite toyd
0:48
MAR 26, 2021 AT 10:35 PM
I've finally found the paint colors that I want in my house!
APR 19, 2021 AT 2:07 PM
How are you doing?
I'm doing much better. How about you?
I'm okay, but my stomach is bothering me today. I'm also tired because phone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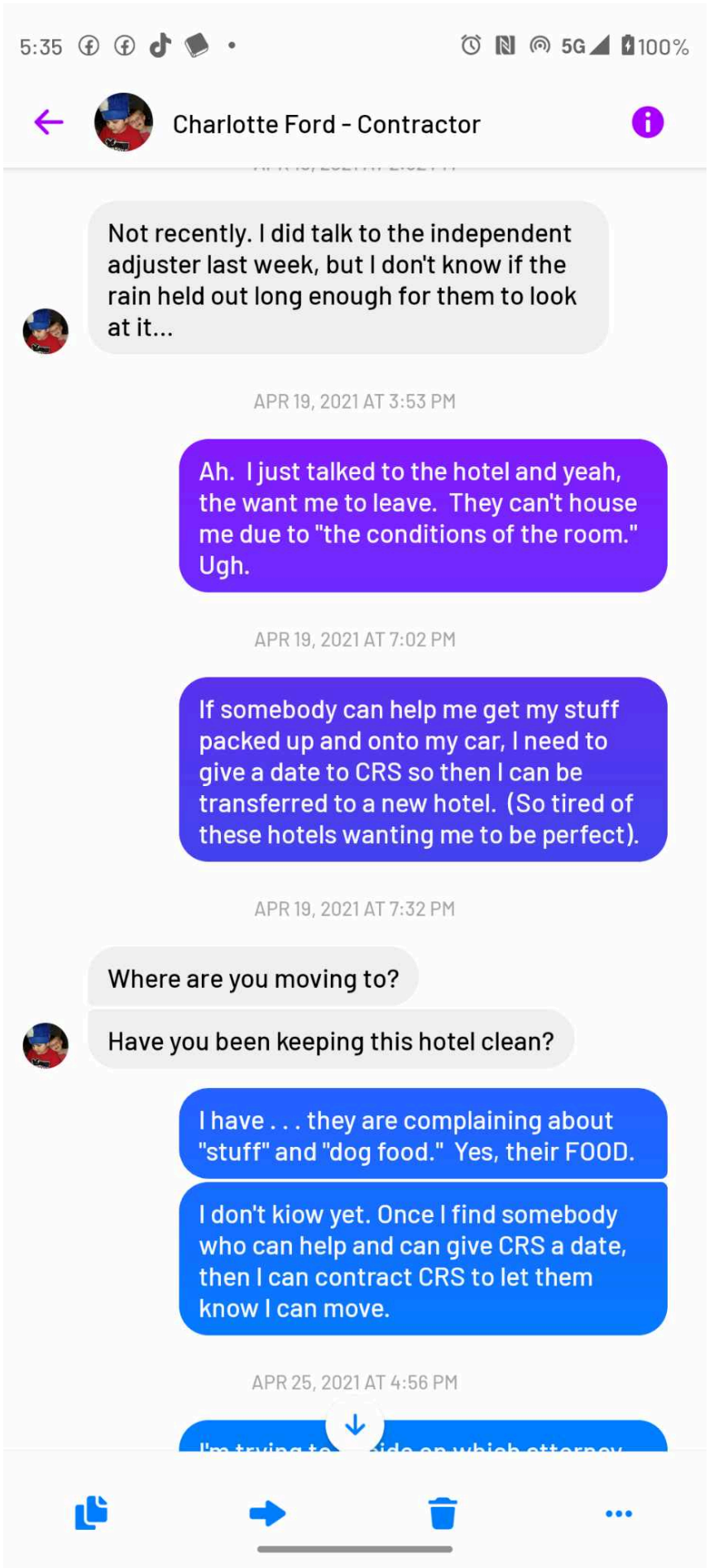
Charlotte Ford - Contractor
I'm doing much better. How about you?
I'm okay, but my stomach is bothering me today. I'm also tired because phone buzzed when it got some Amber Alerts.
Certainly hoping this whole "hotel asking me to leave" isn't true.
I wasn't even at the hotel in Friday as I had to go into Lake Charles for things and came back on Saturday.
When will you find out?
I asked a couple of the workers and one just said she didn't know. Another looked and said it didn't look like there was anything about it. I hope that's right.
Sometimes, I think there are people who are rude and don't want anybody who is different around, so they complain or they will find anybody with dogs to blame when it isn't that person's dogs.
Has my insurance gotten in touch with you?
APR 19, 2021 AT 2:52 PM
Not recently. I did talk to the independent adjuster last week, but I don't know if the rain held out long enough for them to look at it...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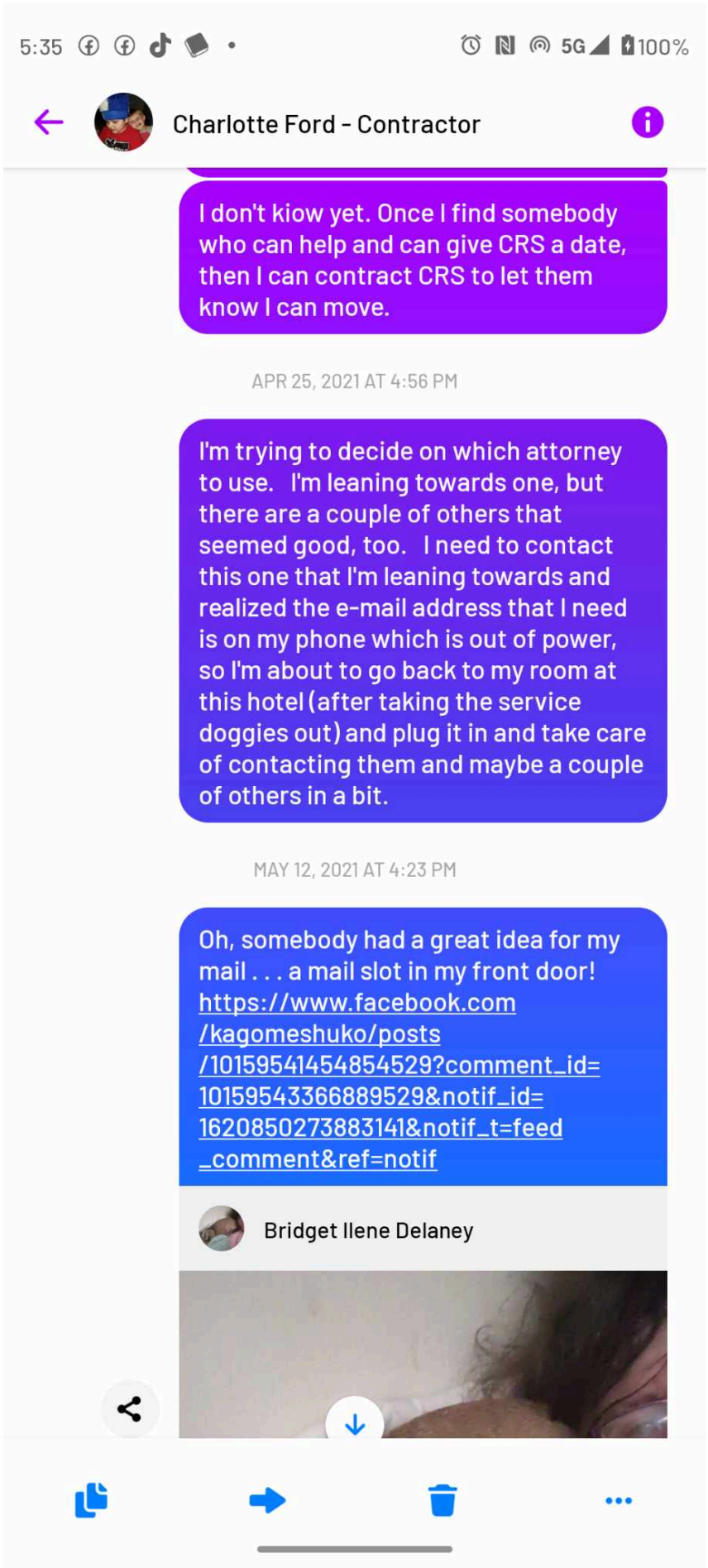
Charlotte Ford - Contractor
Not recently. I did talk to the independent adjuster last week, but I don't know if the rain held out long enough for them to look at it...
APR 19, 2021 AT 3:53 PM
Ah. I just talked to the hotel and yeah, the want me to leave. They can't house me due to "the conditions of the room." Ugh.
APR 19, 2021 AT 7:02 PM
If somebody can help me get my stuff packed up and onto my car, I need to give a date to CRS so then I can be transferred to a new hotel. (So tired of these hotels wanting me to be perfect).
APR 19, 2021 AT 7:32 PM
Where are you moving to?
Have you been keeping this hotel clean?
I have . . . they are complaining about "stuff" and "dog food." Yes, their FOOD.
I don't kiow yet. Once I find somebody who can help and can give CRS a date, then I can contract CRS to let them know I can move.
APR 25, 2021 AT 4:56 PM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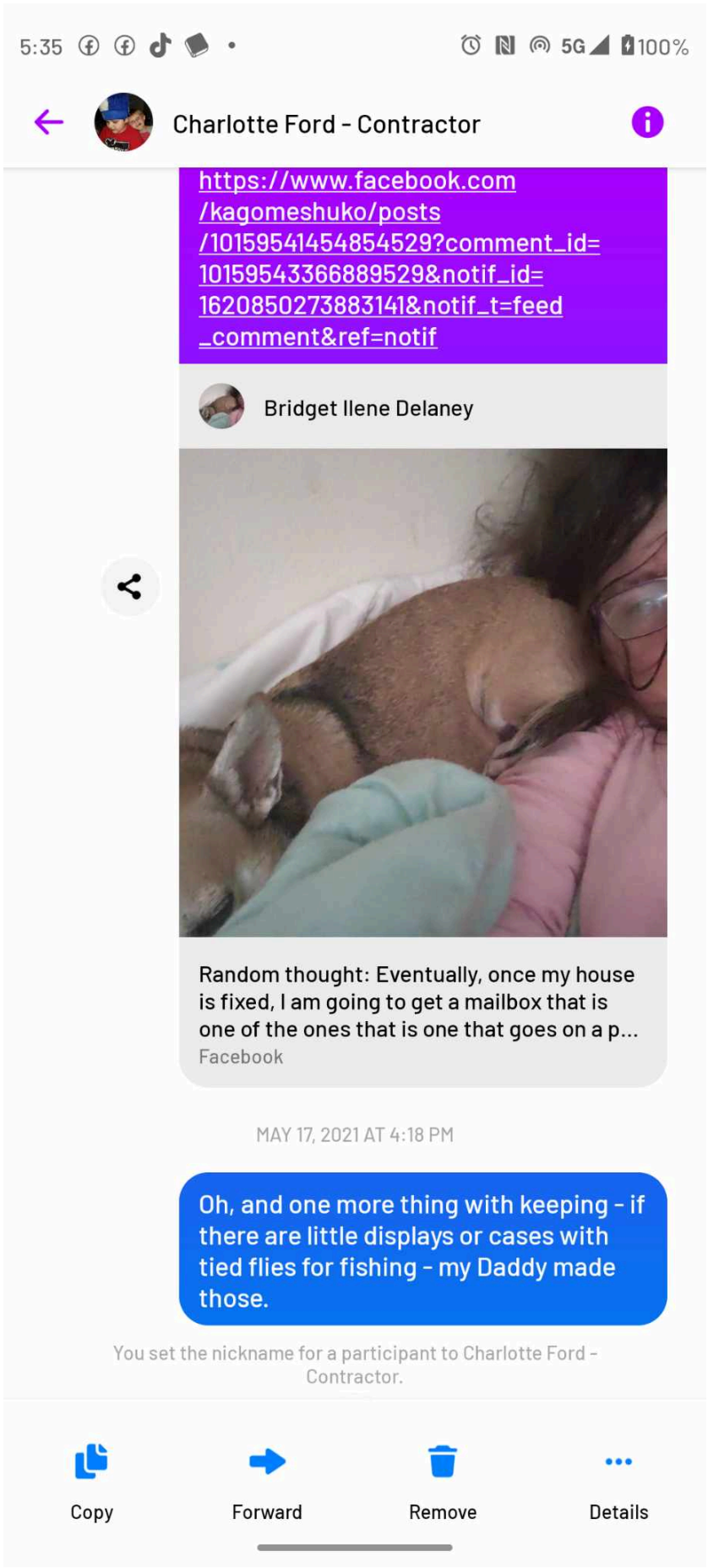
Charlotte Ford - Contractor
I don't kiow yet. Once I find somebody who can help and can give CRS a date, then I can contract CRS to let them know I can move.
APR 25, 2021 AT 4:56 PM
I'm trying to decide on which attorney to use. I'm leaning towards one, but there are a couple of others that seemed good, too. I need to contact this one that I'm leaning towards and realized the e-mail address that I need is on my phone which is out of power, so I'm about to go back to my room at this hotel (after taking the service doggies out) and plug it in and take care of contacting them and maybe a couple of others in a bit.
MAY 12, 2021 AT 4:23 PM
Oh, somebody had a great idea for my mail . . . a mail slot in my front door!
https://www.facebook.com/kagomeshuko/posts/10159541454854529?comment_id=10159543366889529&notif_id=1620850273883141&notif_t=feed_comment&ref=notif
Bridget Ilene Delaney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Bridget Ilene Delaney
Random thought: Eventually, once my house is fixed, I am going to get a mailbox that is one of the ones that is one that goes on a p...
Facebook
MAY 17, 2021 AT 4:18 PM
Oh, and one more thing with keeping - if there are little displays or cases with tied flies for fishing - my Daddy made those.
You set the nickname for a participant to Charlotte Ford - Contractor.
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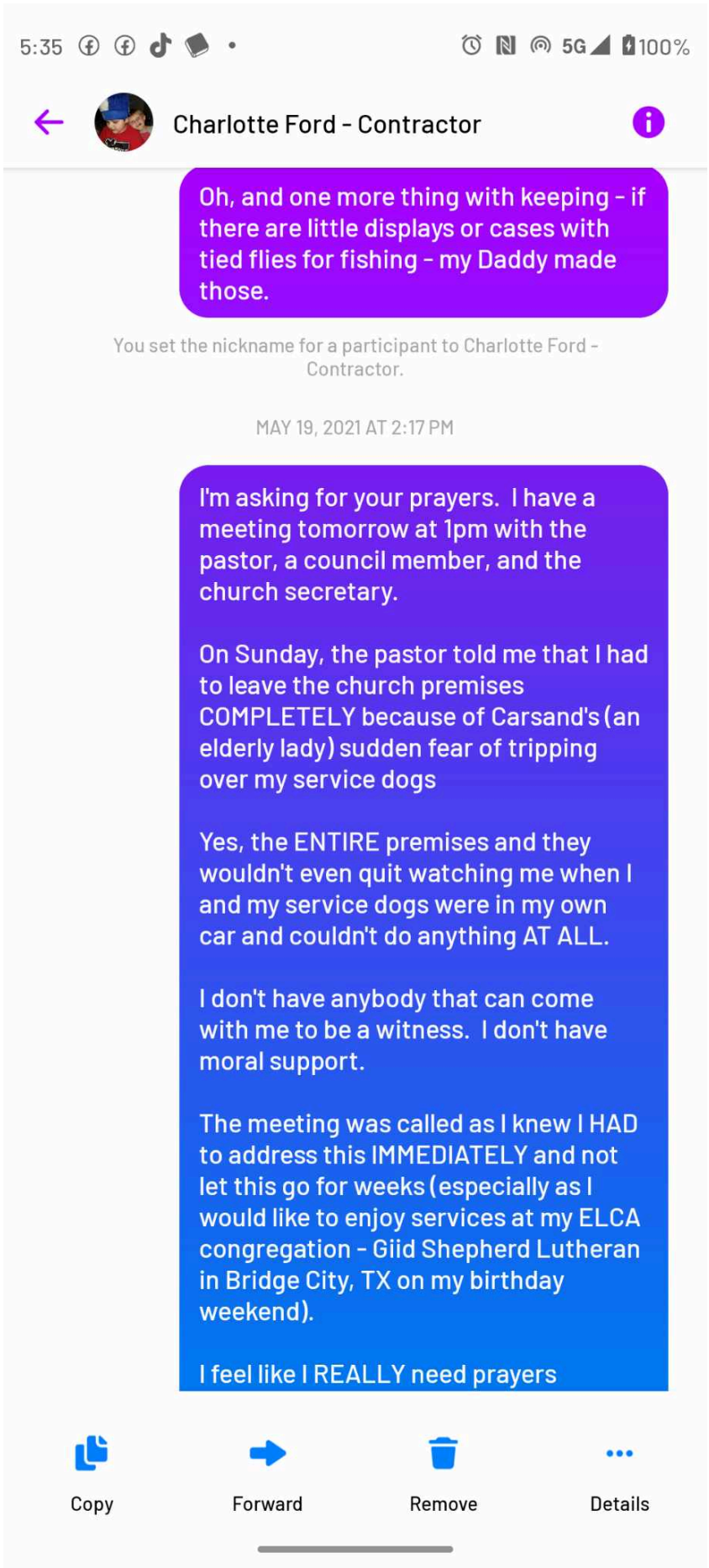
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Charlotte Ford - Contractor
Oh, and one more thing with keeping - if there are little displays or cases with tied flies for fishing - my Daddy made those.
You set the nickname for a participant to Charlotte Ford - Contractor.
MAY 19, 2021 AT 2:17 PM
I'm asking for your prayers. I have a meeting tomorrow at 1pm with the pastor, a council member, and the church secretary.
On Sunday, the pastor told me that I had to leave the church premises COMPLETELY because of Carsand's (an elderly lady) sudden fear of tripping over my service dogs
Yes, the ENTIRE premises and they wouldn't even quit watching me when I and my service dogs were in my own car and couldn't do anything AT ALL.
I don't have anybody that can come with me to be a witness. I don't have moral support.
The meeting was called as I knew I HAD to address this IMMEDIATELY and not let this go for weeks (especially as I would like to enjoy services at my ELCA congregation - Giid Shepherd Lutheran in Bridge City, TX on my birthday weekend).
I feel like I REALLY need prayers
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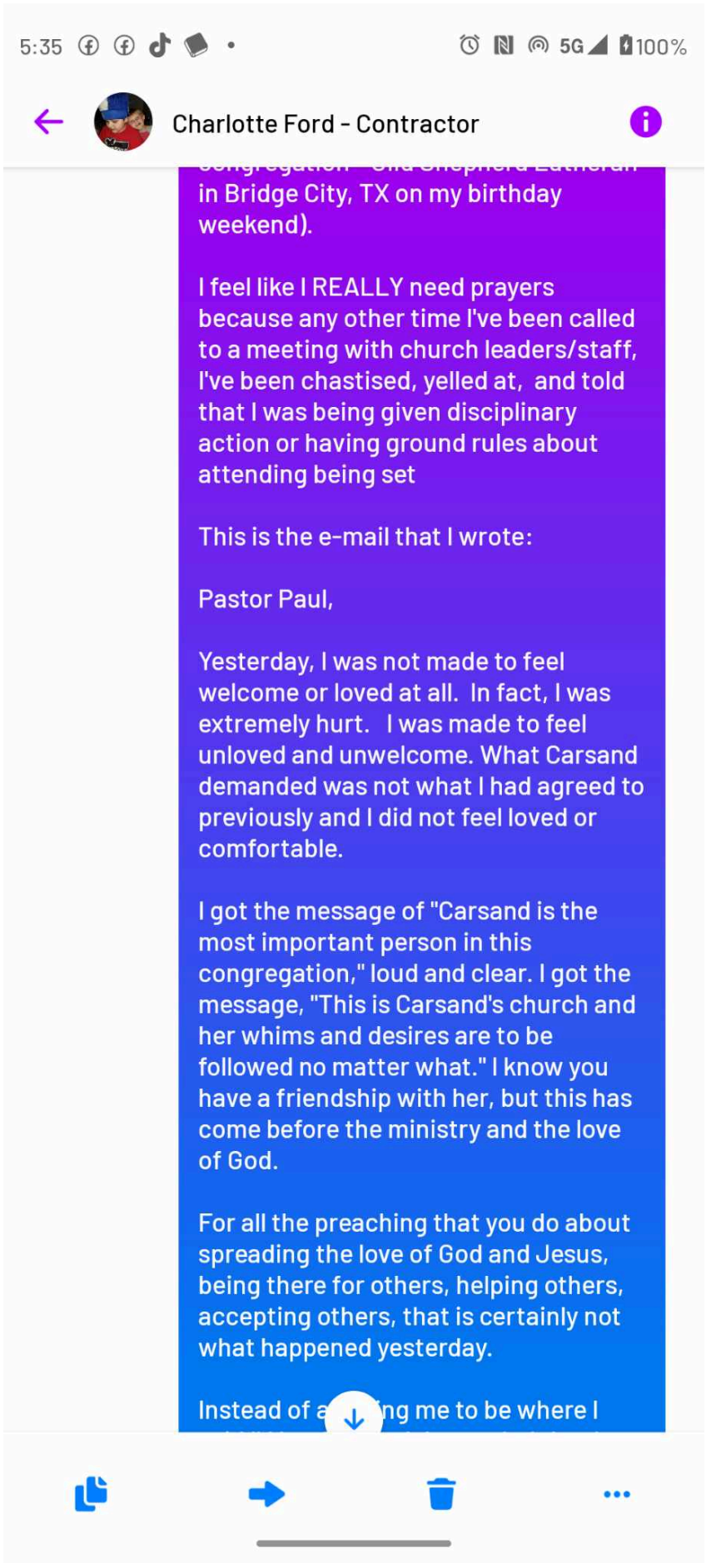
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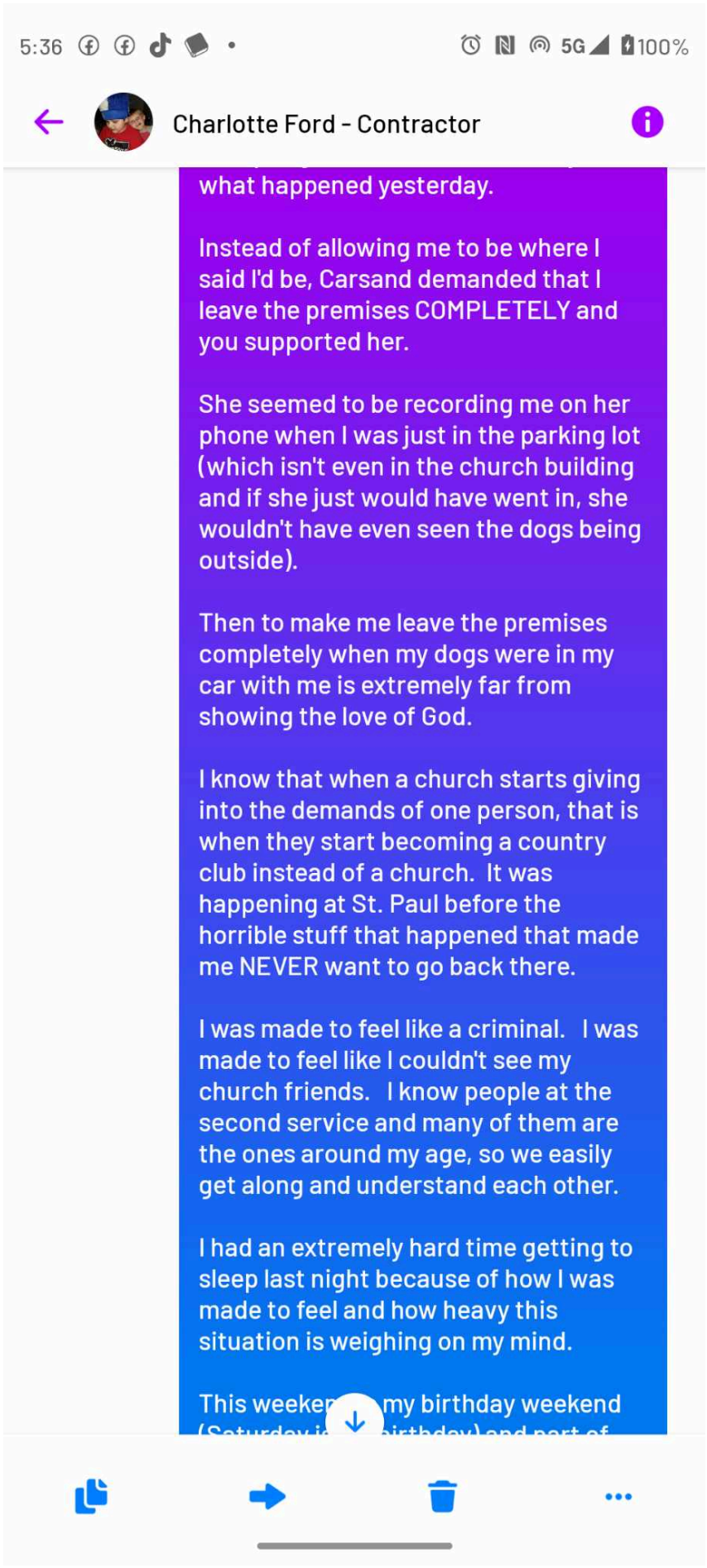
Charlotte Ford - Contractor
in Bridge City, TX on my birthday weekend).
I feel like I REALLY need prayers because any other time I've been called to a meeting with church leaders/staff, I've been chastised, yelled at, and told that I was being given disciplinary action or having ground rules about attending being set
This is the e-mail that I wrote:
Pastor Paul,
Yesterday, I was not made to feel welcome or loved at all. In fact, I was extremely hurt. I was made to feel unloved and unwelcome. What Carsand demanded was not what I had agreed to previously and I did not feel loved or comfortable.
I got the message of "Carsand is the most important person in this congregation," loud and clear. I got the message, "This is Carsand's church and her whims and desires are to be followed no matter what." I know you have a friendship with her, but this has come before the ministry and the love of God.
For all the preaching that you do about spreading the love of God and Jesus, being there for others, helping others, accepting others, that is certainly not what happened yesterday.
Instead of a ng me to be where I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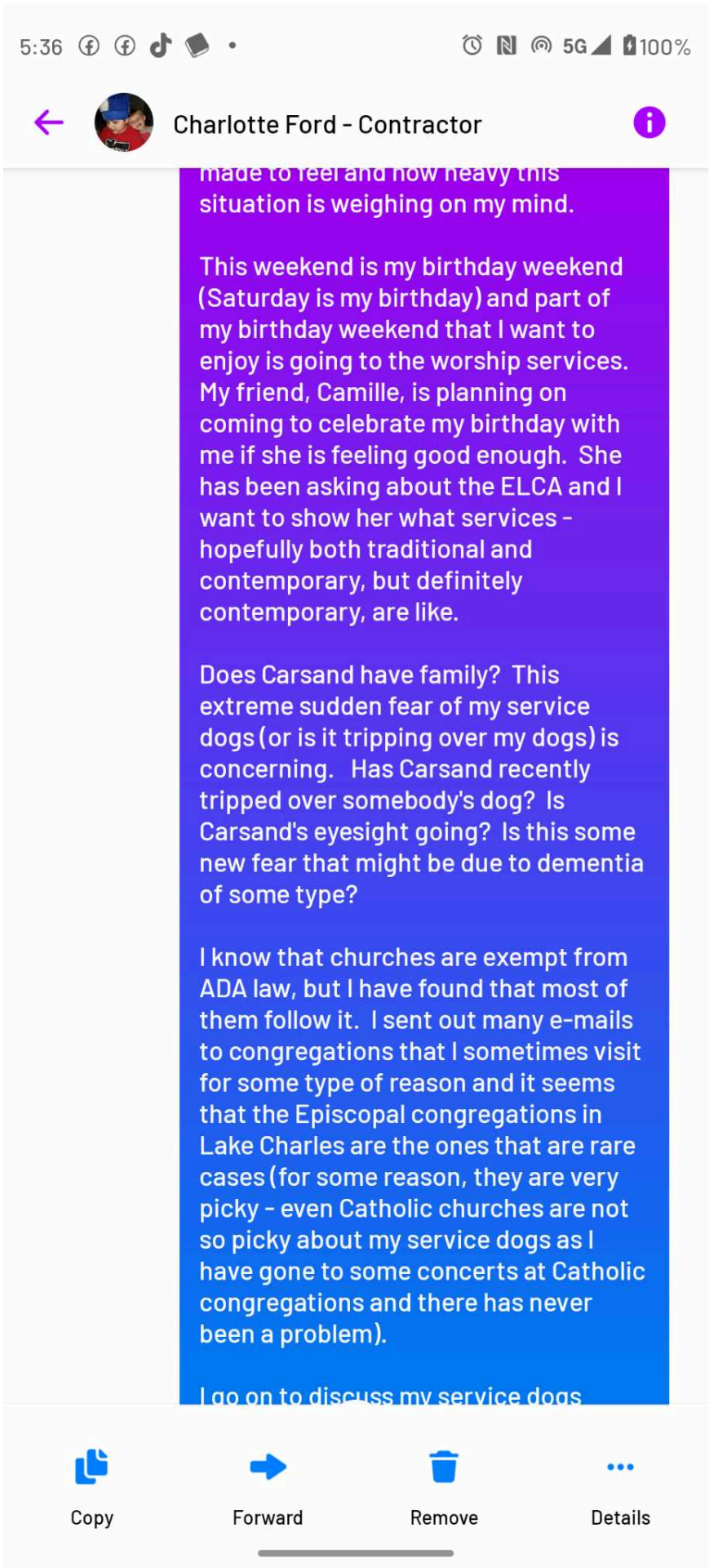
Charlotte Ford - Contractor
what happened yesterday.
Instead of allowing me to be where I said I'd be, Carsand demanded that I leave the premises COMPLETELY and you supported her.
She seemed to be recording me on her phone when I was just in the parking lot (which isn't even in the church building and if she just would have went in, she wouldn't have even seen the dogs being outside).
Then to make me leave the premises completely when my dogs were in my car with me is extremely far from showing the love of God.
I know that when a church starts giving into the demands of one person, that is when they start becoming a country club instead of a church. It was happening at St. Paul before the horrible stuff that happened that made me NEVER want to go back there.
I was made to feel like a criminal. I was made to feel like I couldn't see my church friends. I know people at the second service and many of them are the ones around my age, so we easily get along and understand each other.
I had an extremely hard time getting to sleep last night because of how I was made to feel and how heavy this situation is weighing on my mind.
This weeke my birthday weekend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Charlotte Ford - Contractor
made to feel and how heavy this situation is weighing on my mind.
This weekend is my birthday weekend (Saturday is my birthday) and part of my birthday weekend that I want to enjoy is going to the worship services. My friend, Camille, is planning on coming to celebrate my birthday with me if she is feeling good enough. She has been asking about the ELCA and I want to show her what services - hopefully both traditional and contemporary, but definitely contemporary, are like.
Does Carsand have family? This extreme sudden fear of my service dogs (or is it tripping over my dogs) is concerning. Has Carsand recently tripped over somebody's dog? Is Carsand's eyesight going? Is this some new fear that might be due to dementia of some type?
I know that churches are exempt from ADA law, but I have found that most of them follow it. I sent out many e-mails to congregations that I sometimes visit for some type of reason and it seems that the Episcopal congregations in Lake Charles are the ones that are rare cases (for some reason, they are very picky - even Catholic churches are not so picky about my service dogs as I have gone to some concerts at Catholic congregations and there has never been a problem).
I go on to discuss my service dogs
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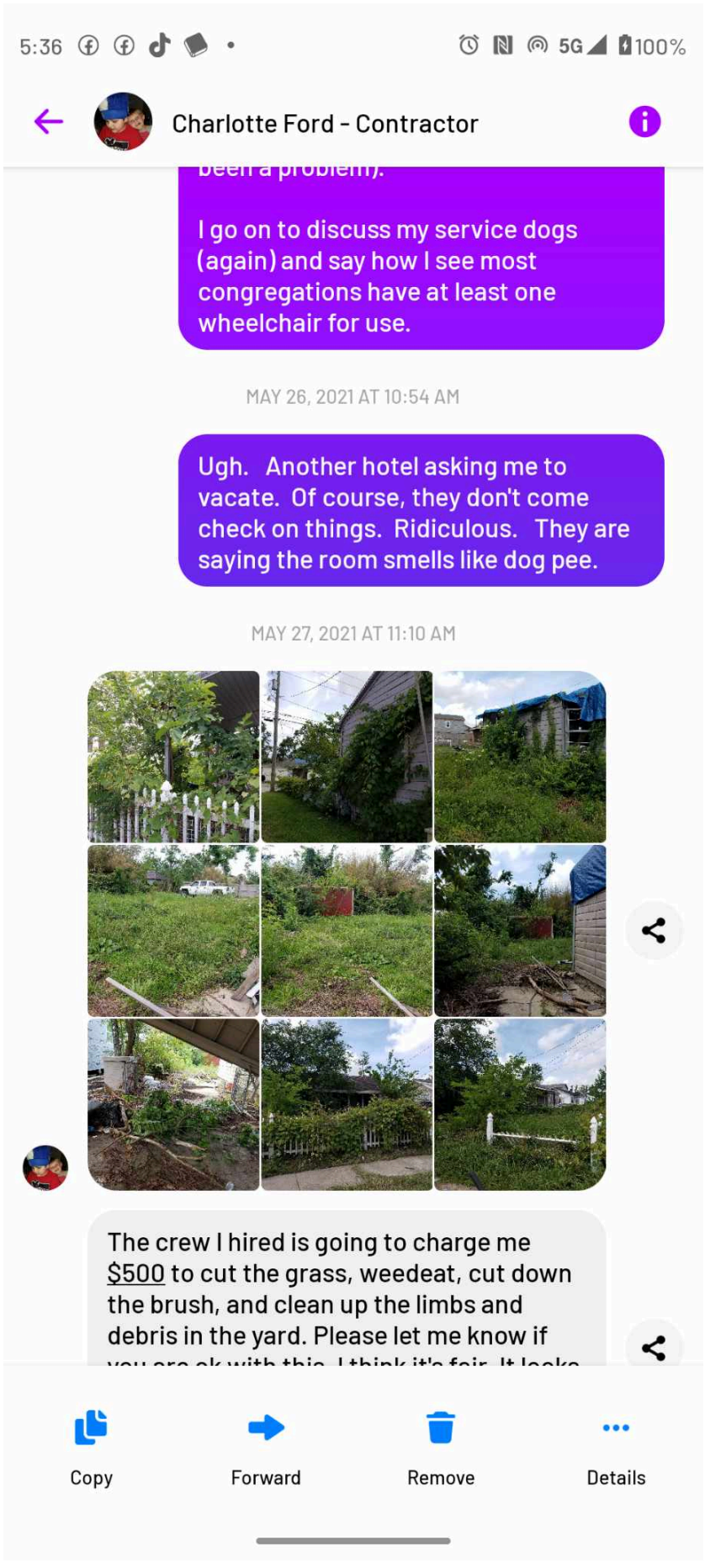
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Charlotte Ford - Contractor
been a problem).
I go on to discuss my service dogs (again) and say how I see most congregations have at least one wheelchair for use.
MAY 26, 2021 AT 10:54 AM
Ugh. Another hotel asking me to vacate. Of course, they don't come check on things. Ridiculous. They are saying the room smells like dog pee.
MAY 27, 2021 AT 11:10 AM
The crew I hired is going to charge me $500 to cut the grass, weedeat, cut down the brush, and clean up the limbs and debris in the yard. Please let me know if
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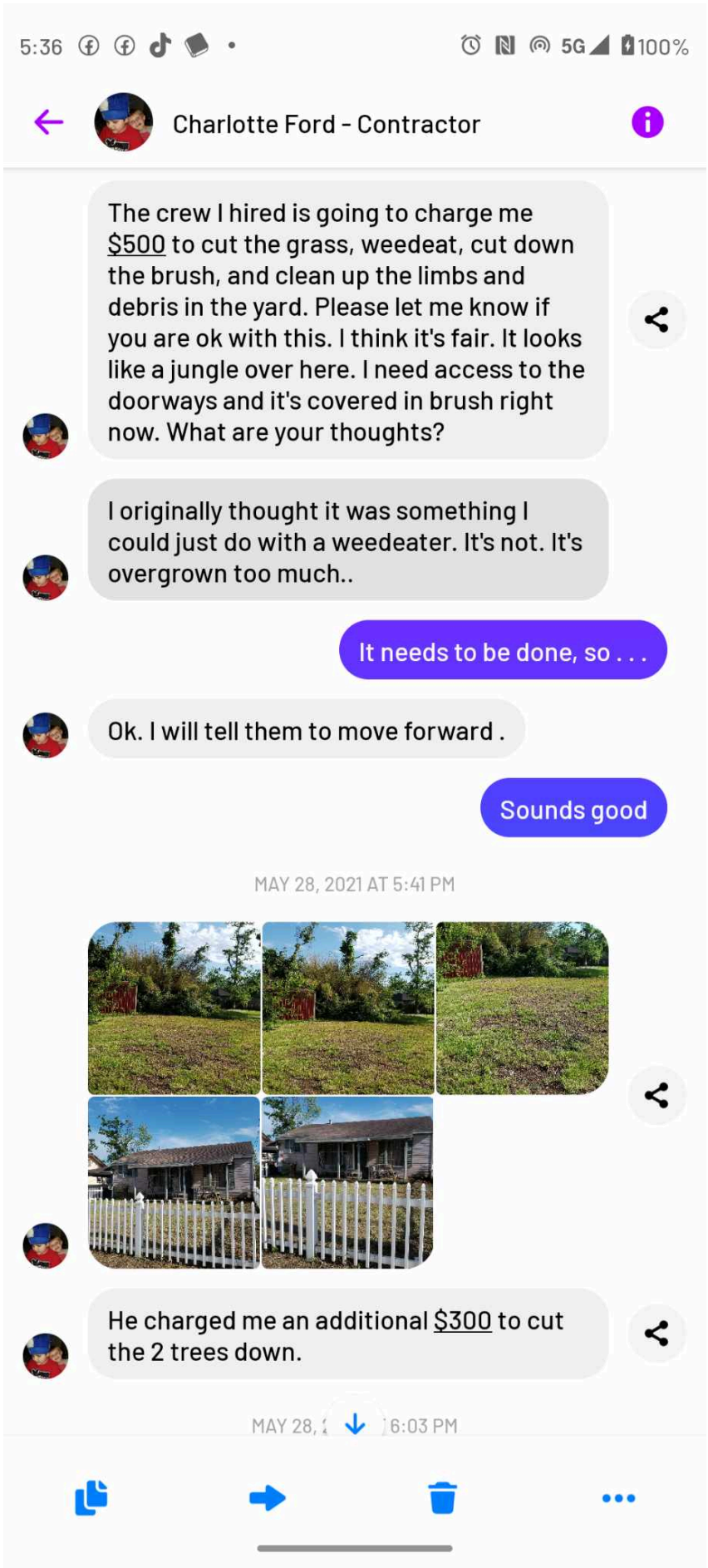
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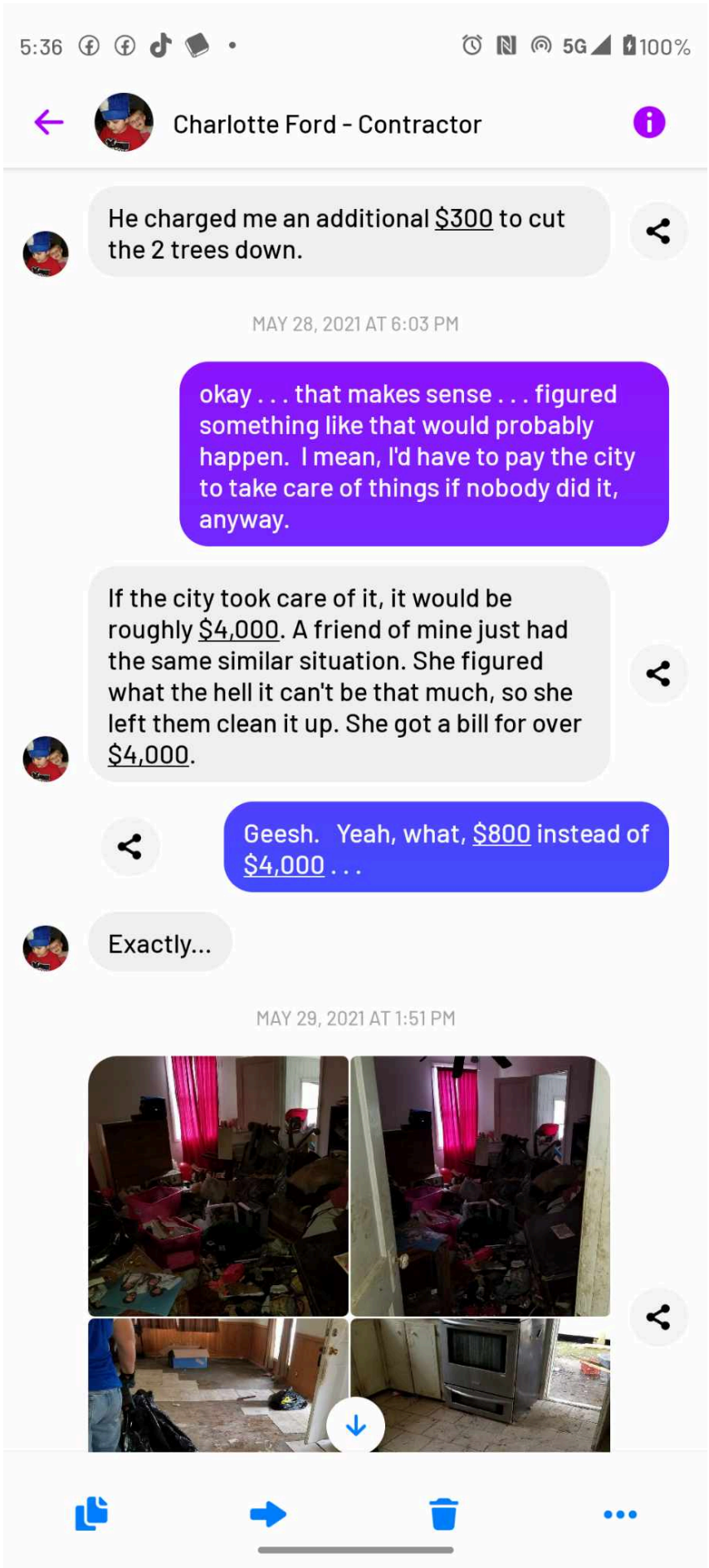
Charlotte Ford - Contractor
The crew I hired is going to charge me $500 to cut the grass, weedeat, cut down the brush, and clean up the limbs and debris in the yard. Please let me know if you are ok with this. I think it's fair. It looks like a jungle over here. I need access to the doorways and it's covered in brush right now. What are your thoughts?
I originally thought it was something I could just do with a weedeater. It's not. It's overgrown too much..
It needs to be done, so . . .
Ok. I will tell them to move forward .
Sounds good
MAY 28, 2021 AT 5:41 PM
He charged me an additional $300 to cut the 2 trees down.
MAY 28, 6:03 PM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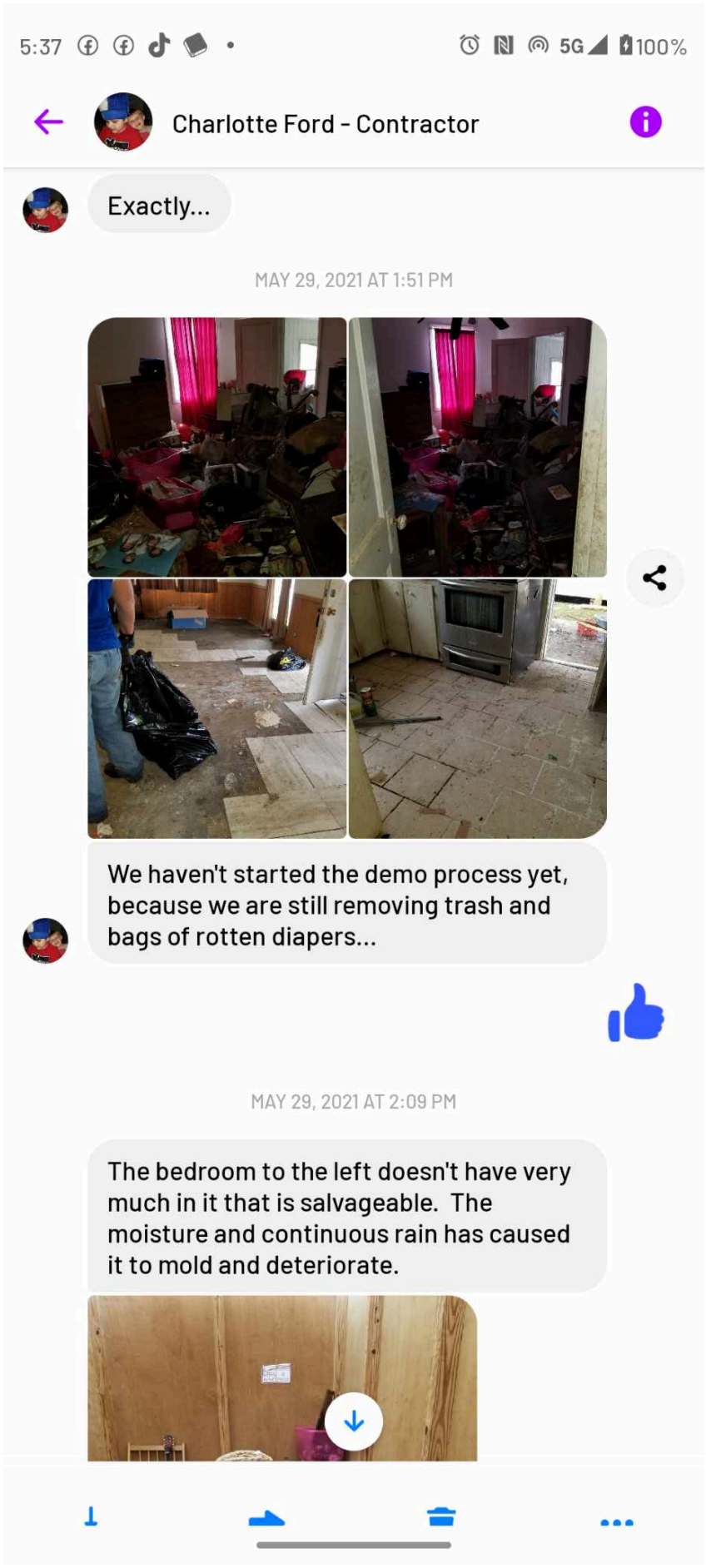
Charlotte Ford - Contractor
He charged me an additional $300 to cut the 2 trees down.
MAY 28, 2021 AT 6:03 PM
okay . . . that makes sense . . . figured something like that would probably happen. I mean, I'd have to pay the city to take care of things if nobody did it, anyway.
If the city took care of it, it would be roughly $4,000. A friend of mine just had the same similar situation. She figured what the hell it can't be that much, so she left them clean it up. She got a bill for over $4,000.
Geesh. Yeah, what, $800 instead of $4,000 . . .
Exactly...
MAY 29, 2021 AT 1:51 PM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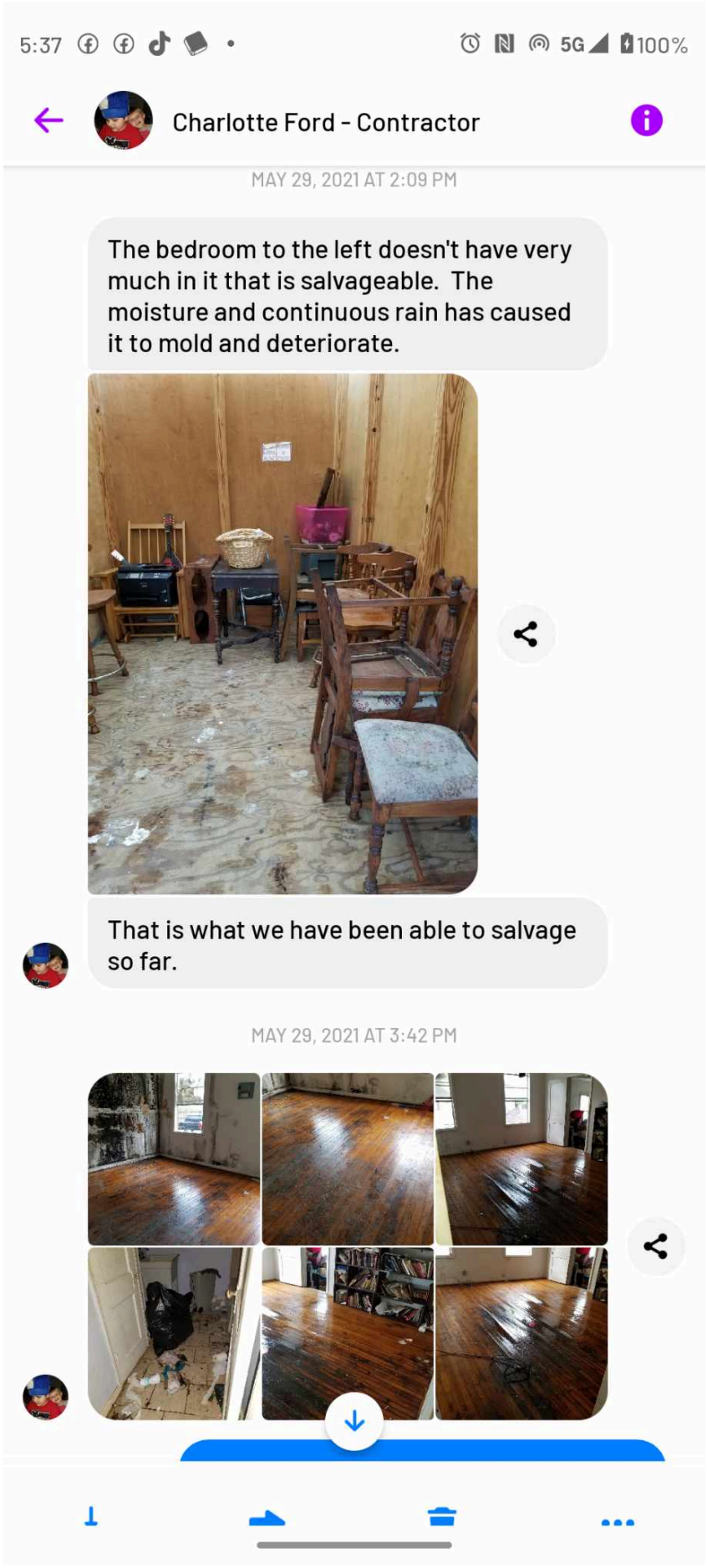
Charlotte Ford - Contractor
Exactly...
MAY 29, 2021 AT 1:51 PM
We haven't started the demo process yet, because we are still removing trash and bags of rotten diapers...
MAY 29, 2021 AT 2:09 PM
The bedroom to the left doesn't have very much in it that is salvageable. The moisture and continuous rain has caused it to mold and deteriorate.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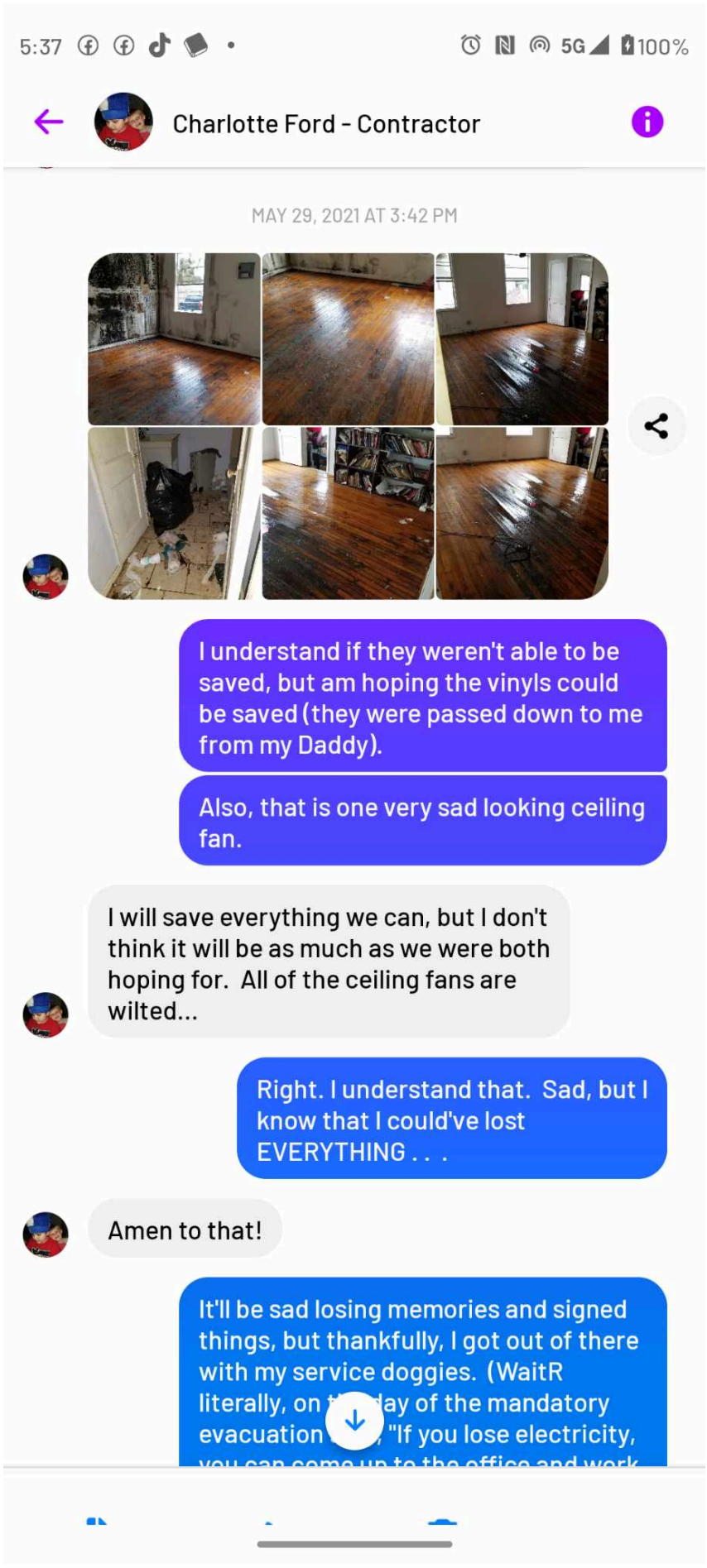
Charlotte Ford - Contractor
MAY 29, 2021 AT 2:09 PM
The bedroom to the left doesn't have very much in it that is salvageable. The moisture and continuous rain has caused it to mold and deteriorate.
That is what we have been able to salvage so far.
MAY 29, 2021 AT 3:42 PM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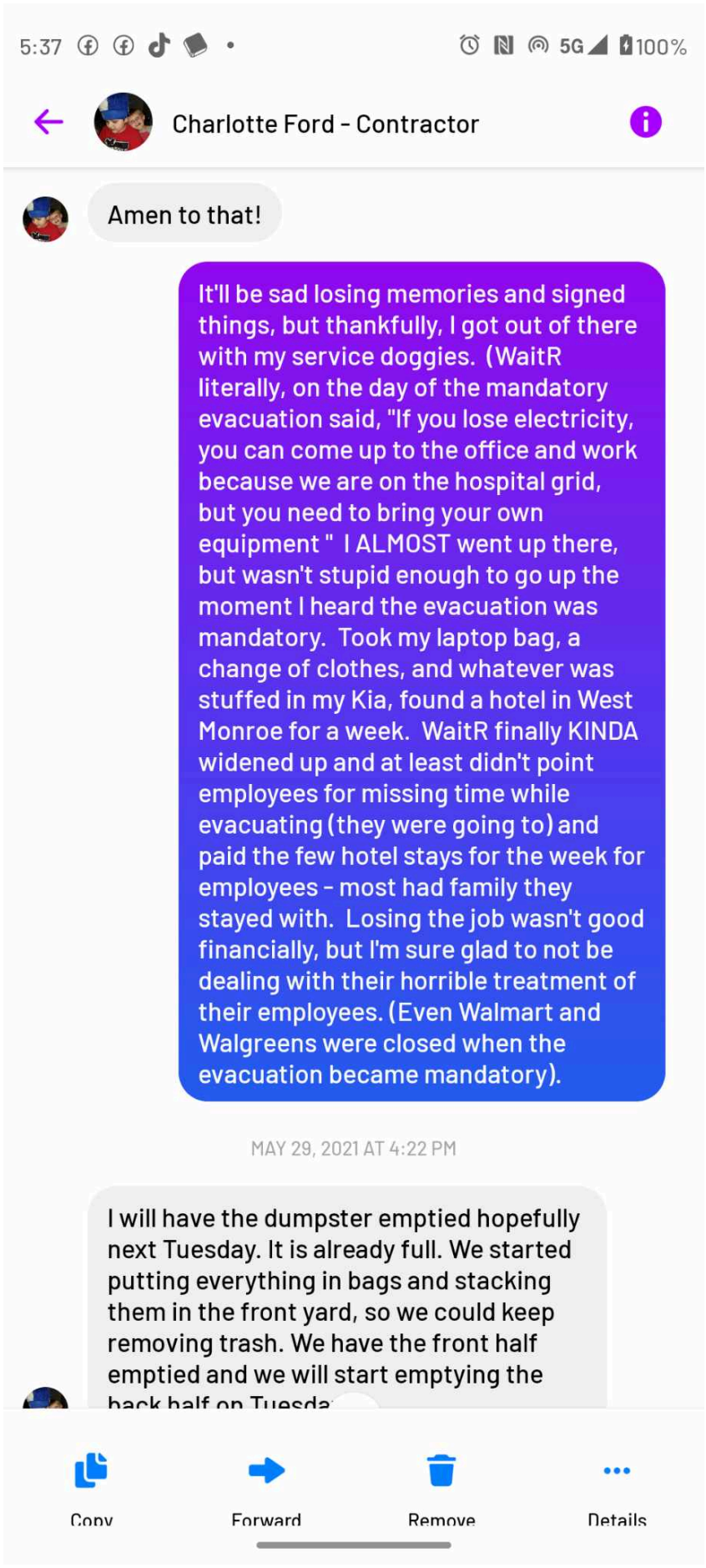
Charlotte Ford - Contractor
MAY 29, 2021 AT 3:42 PM
I understand if they weren't able to be saved, but am hoping the vinyls could be saved (they were passed down to me from my Daddy).
Also, that is one very sad looking ceiling fan.
I will save everything we can, but I don't think it will be as much as we were both hoping for. All of the ceiling fans are wilted...
Right. I understand that. Sad, but I know that I could've lost EVERYTHING . . .
Amen to that!
It'll be sad losing memories and signed things, but thankfully, I got out of there with my service doggies. (WaitR
literally, on
day of the mandatory
evacuation
"If you lose electricity,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Charlotte Ford - Contractor
Amen to that!
It'll be sad losing memories and signed things, but thankfully, I got out of there with my service doggies. (WaitR literally, on the day of the mandatory evacuation said, "If you lose electricity, you can come up to the office and work because we are on the hospital grid, but you need to bring your own equipment " I ALMOST went up there, but wasn't stupid enough to go up the moment I heard the evacuation was mandatory. Took my laptop bag, a change of clothes, and whatever was stuffed in my Kia, found a hotel in West Monroe for a week. WaitR finally KINDA widened up and at least didn't point employees for missing time while evacuating (they were going to) and paid the few hotel stays for the week for employees - most had family they stayed with. Losing the job wasn't good financially, but I'm sure glad to not be dealing with their horrible treatment of their employees. (Even Walmart and Walgreens were closed when the evacuation became mandatory).
MAY 29, 2021 AT 4:22 PM
I will have the dumpster emptied hopefully next Tuesday. It is already full. We started putting everything in bags and stacking them in the front yard, so we could keep removing trash. We have the front half emptied and we will start emptying the
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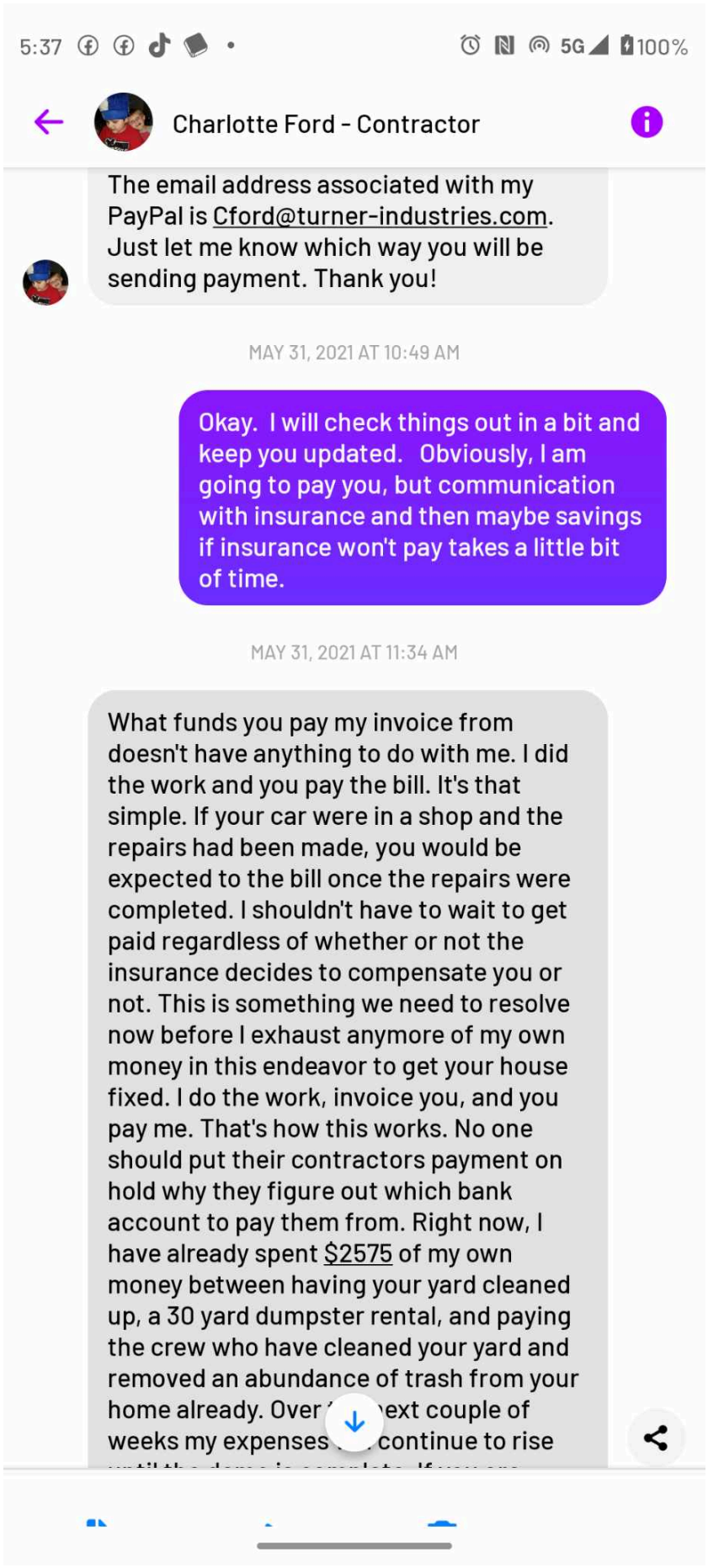
Charlotte Ford - Contractor
I will have the dumpster emptied hopefully next Tuesday. It is already full. We started putting everything in bags and stacking them in the front yard, so we could keep removing trash. We have the front half emptied and we will start emptying the back half on Tuesday...
MAY 31, 2021 AT 1:45 AM
Did you send the invoice for the lawn and trees yet? I don't see it and want to make sure that I'm not missing it. I'll have to see if my insurance will cover it or not so I know what I need to do . . .
MAY 31, 2021 AT 5:10 AM
Charlotte Ford - Contractor unsent a message
MAY 31, 2021 AT 9:41 AM
I emailed the invoice to you earlier this morning. You can remit payment to me through the mail in the form of a check or you can send it to me through CashApp, Venmo, or PayPal. My CashApp name is $Cfordlove. My Venmo name is @Charlotte-Cathey-Ford.
The email address associated with my PayPal is Cford@turner-industries.com.
Just let me know which way you will be sending payment. Thank you!
MAY 31, 2
10:49 AM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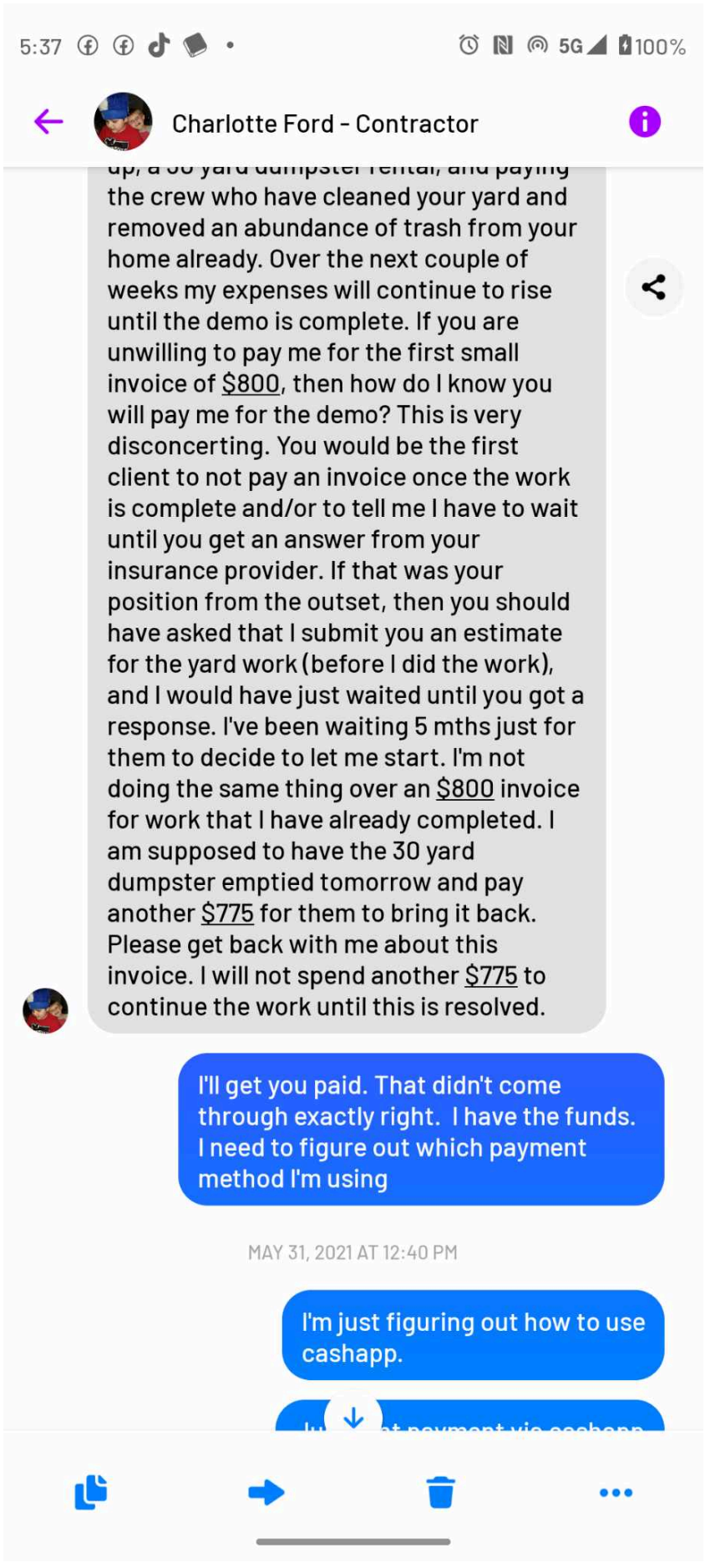
Charlotte Ford - Contractor
The email address associated with my PayPal is Cford@turner-industries.com. Just let me know which way you will be sending payment. Thank you!
MAY 31, 2021 AT 10:49 AM
Okay. I will check things out in a bit and keep you updated. Obviously, I am going to pay you, but communication with insurance and then maybe savings if insurance won't pay takes a little bit of time.
MAY 31, 2021 AT 11:34 AM
What funds you pay my invoice from doesn't have anything to do with me. I did the work and you pay the bill. It's that simple. If your car were in a shop and the repairs had been made, you would be expected to the bill once the repairs were completed. I shouldn't have to wait to get paid regardless of whether or not the insurance decides to compensate you or not. This is something we need to resolve now before I exhaust anymore of my own money in this endeavor to get your house fixed. I do the work, invoice you, and you pay me. That's how this works. No one should put their contractors payment on hold why they figure out which bank account to pay them from. Right now, I have already spent $2575 of my own money between having your yard cleaned up, a 30 yard dumpster rental, and paying the crew who have cleaned your yard and removed an abundance of trash from your home already. Over
ext couple of weeks my expenses
continue to rise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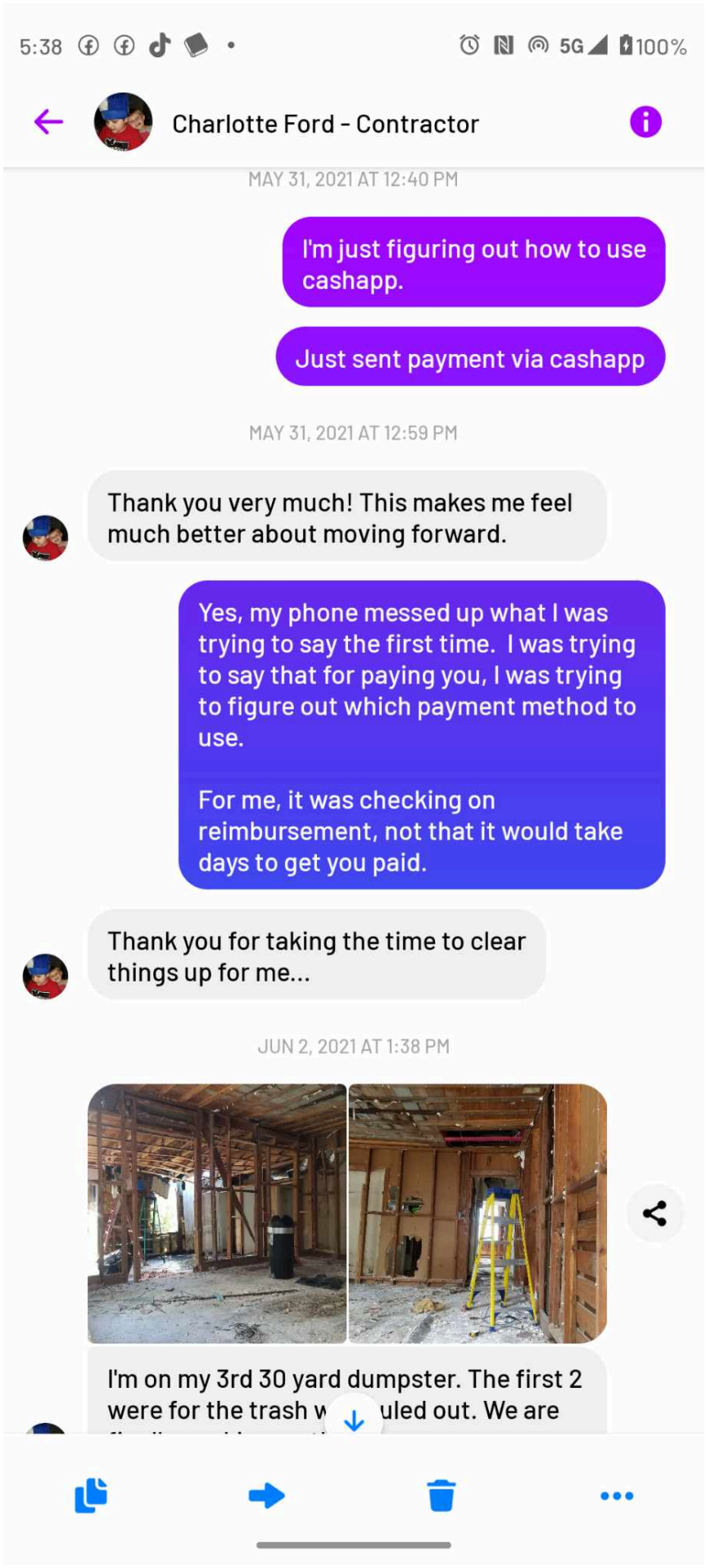
Charlotte Ford - Contractor
the crew who have cleaned your yard and removed an abundance of trash from your home already. Over the next couple of weeks my expenses will continue to rise until the demo is complete. If you are unwilling to pay me for the first small invoice of $800, then how do I know you will pay me for the demo? This is very disconcerting. You would be the first client to not pay an invoice once the work is complete and/or to tell me I have to wait until you get an answer from your insurance provider. If that was your position from the outset, then you should have asked that I submit you an estimate for the yard work (before I did the work), and I would have just waited until you got a response. I've been waiting 5 mths just for them to decide to let me start. I'm not doing the same thing over an $800 invoice for work that I have already completed. I am supposed to have the 30 yard dumpster emptied tomorrow and pay another $775 for them to bring it back. Please get back with me about this invoice. I will not spend another $775 to continue the work until this is resolved.
I'll get you paid. That didn't come through exactly right. I have the funds. I need to figure out which payment method I'm using
MAY 31, 2021 AT 12:40 PM
I'm just figuring out how to use cashapp.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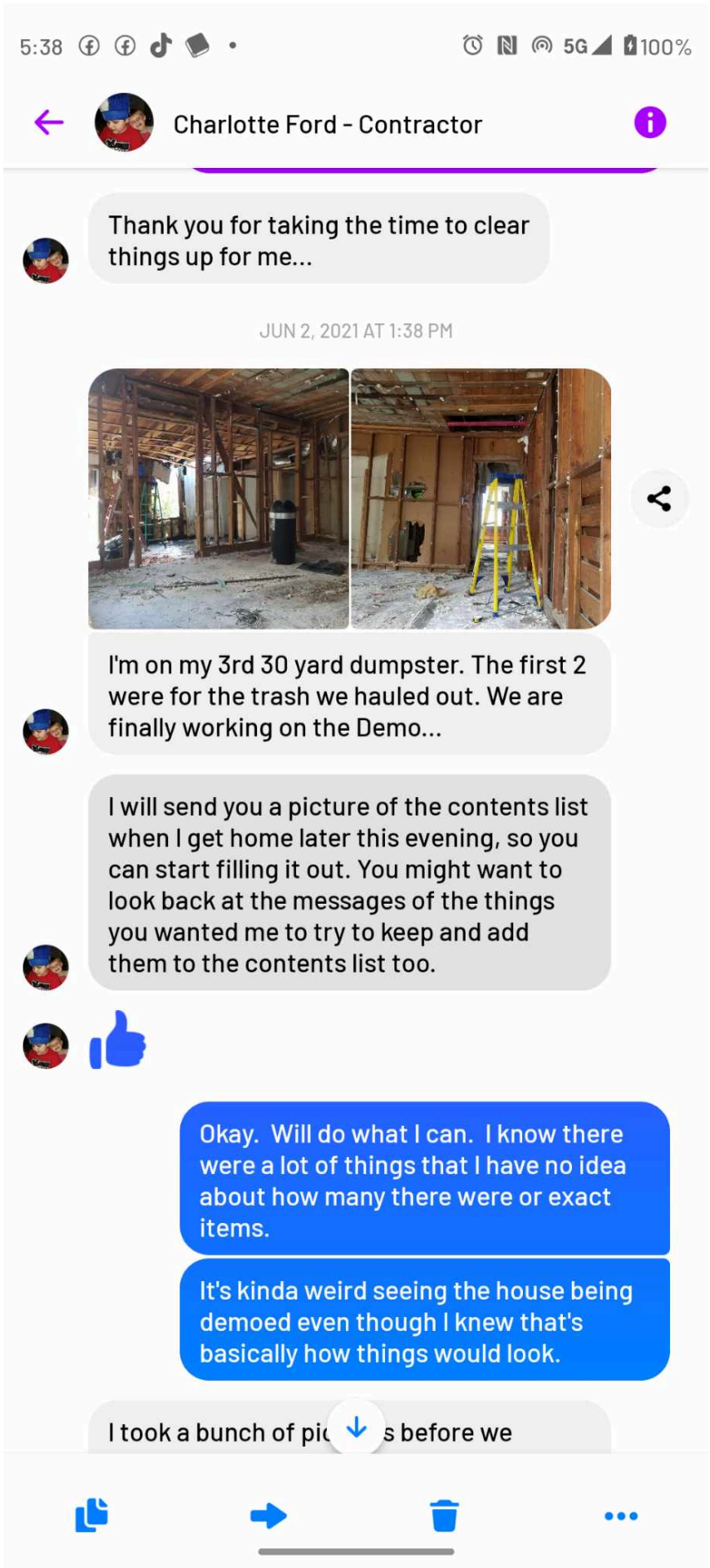
Charlotte Ford - Contractor
MAY 31, 2021 AT 12:40 PM
I'm just figuring out how to use cashapp.
Just sent payment via cashapp
MAY 31, 2021 AT 12:59 PM
Thank you very much! This makes me feel much better about moving forward.
Yes, my phone messed up what I was trying to say the first time. I was trying to say that for paying you, I was trying to figure out which payment method to use.
For me, it was checking on reimbursement, not that it would take days to get you paid.
Thank you for taking the time to clear things up for me...
JUN 2, 2021 AT 1:38 PM
I'm on my 3rd 30 yard dumpster. The first 2 were for the trash w uled out. We are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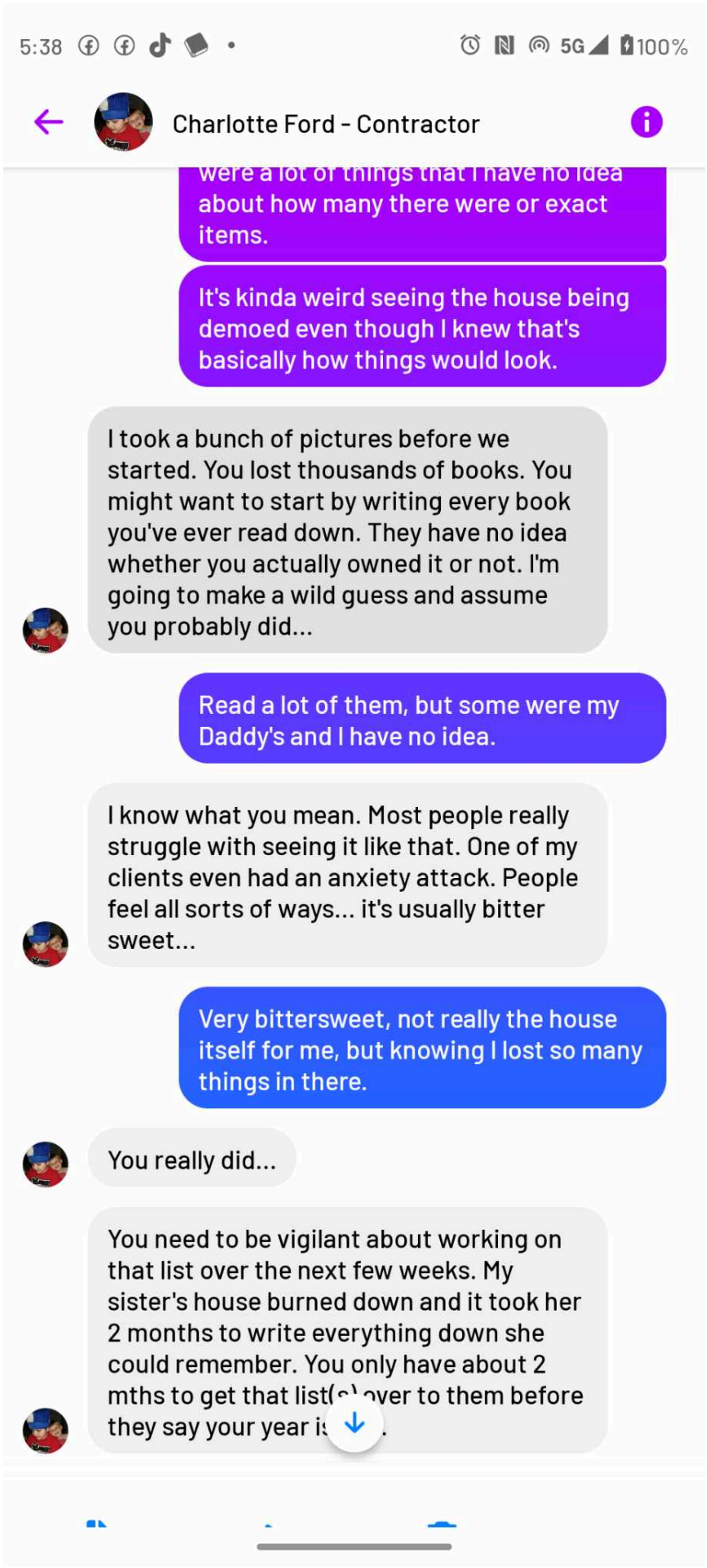
Charlotte Ford - Contractor
Thank you for taking the time to clear things up for me...
JUN 2, 2021 AT 1:38 PM
I'm on my 3rd 30 yard dumpster. The first 2 were for the trash we hauled out. We are finally working on the Demo...
I will send you a picture of the contents list when I get home later this evening, so you can start filling it out. You might want to look back at the messages of the things you wanted me to try to keep and add them to the contents list too.
Okay. Will do what I can. I know there were a lot of things that I have no idea about how many there were or exact items.
It's kinda weird seeing the house being demoed even though I knew that's basically how things would look.
I took a bunch of pi s before we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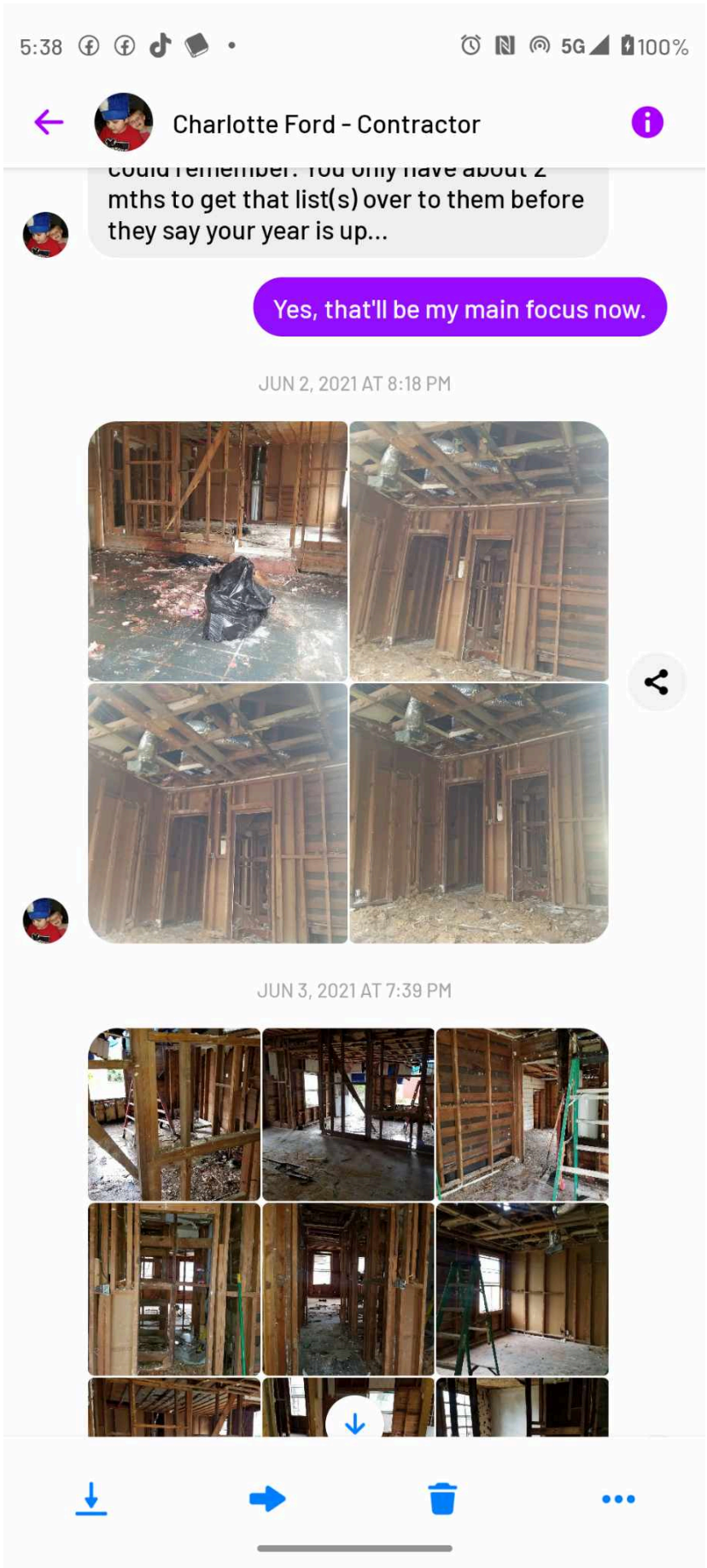
Charlotte Ford - Contractor
were a lot of things that I have no idea about how many there were or exact items.
It's kinda weird seeing the house being demoed even though I knew that's basically how things would look.
I took a bunch of pictures before we started. You lost thousands of books. You might want to start by writing every book you've ever read down. They have no idea whether you actually owned it or not. I'm going to make a wild guess and assume you probably did...
Read a lot of them, but some were my Daddy's and I have no idea.
I know what you mean. Most people really struggle with seeing it like that. One of my clients even had an anxiety attack. People feel all sorts of ways... it's usually bitter sweet...
Very bittersweet, not really the house itself for me, but knowing I lost so many things in there.
You really did...
You need to be vigilant about working on that list over the next few weeks. My sister's house burned down and it took her 2 months to write everything down she could remember. You only have about 2 mths to get that list(s) over to them before they say your year is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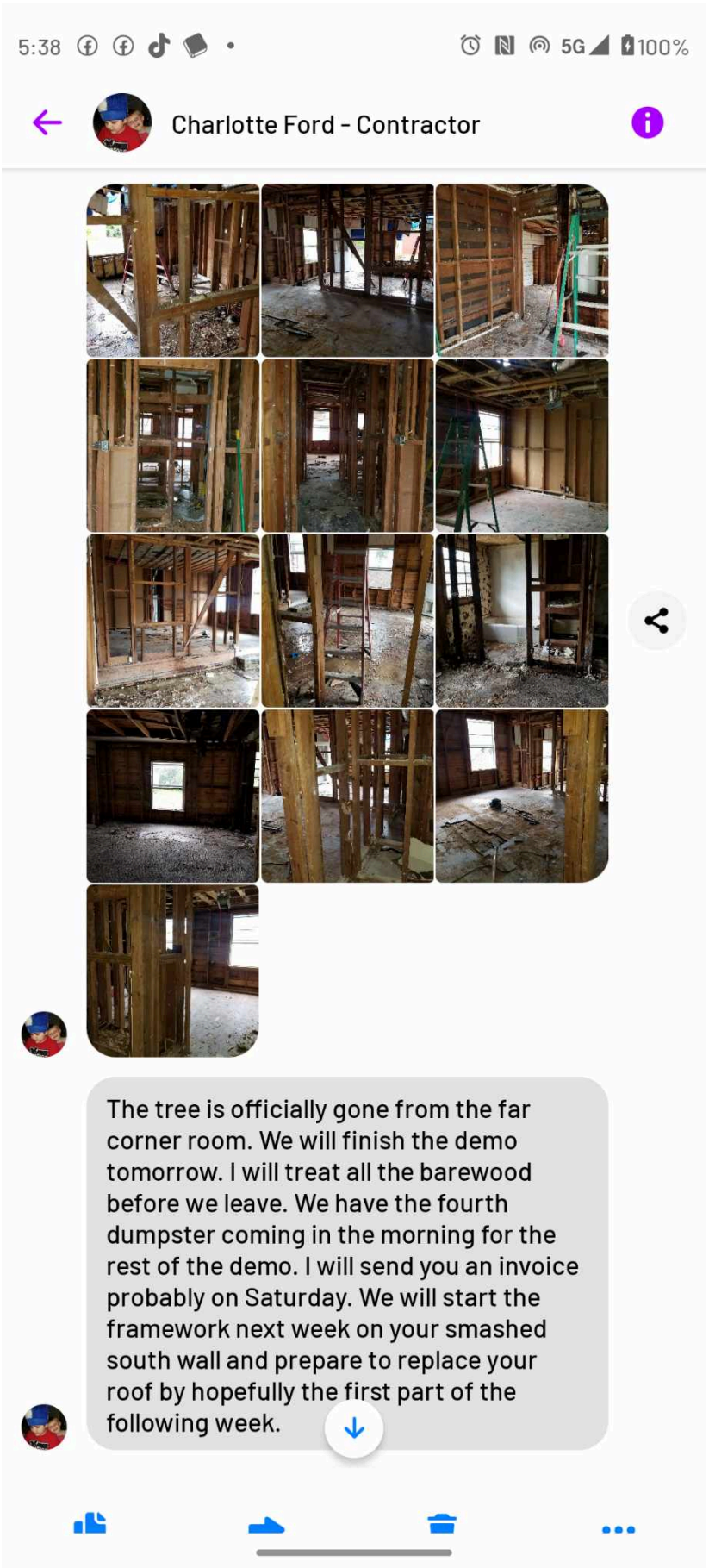
Charlotte Ford - Contractor
mths to get that list(s) over to them before they say your year is up...
Yes, that'll be my main focus now.
JUN 2, 2021 AT 8:18 PM
JUN 3, 2021 AT 7:39 PM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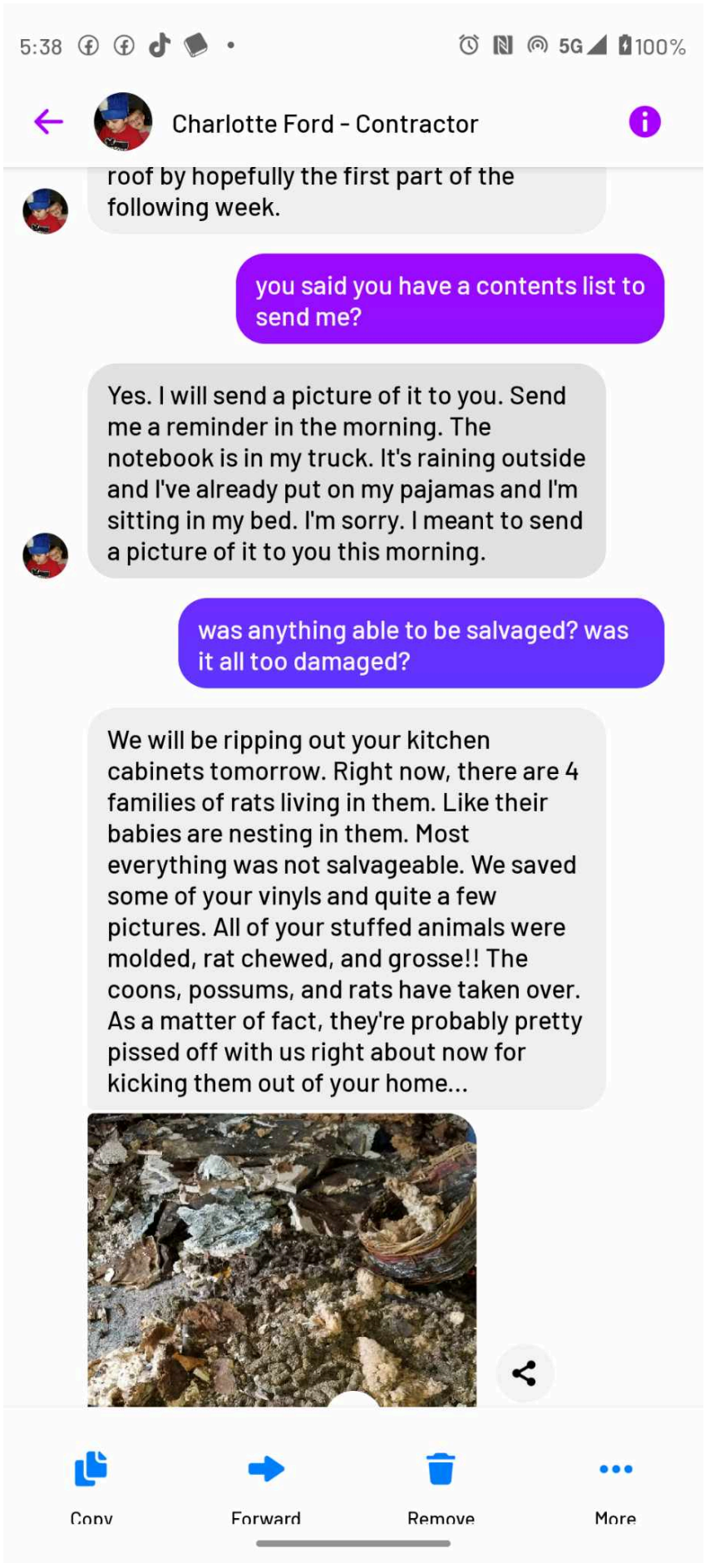
Charlotte Ford - Contractor
The tree is officially gone from the far corner room. We will finish the demo tomorrow. I will treat all the barewood before we leave. We have the fourth dumpster coming in the morning for the rest of the demo. I will send you an invoice probably on Saturday. We will start the framework next week on your smashed south wall and prepare to replace your roof by hopefully the first part of the following week.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Charlotte Ford - Contractor
roof by hopefully the first part of the following week.
you said you have a contents list to send me?
Yes. I will send a picture of it to you. Send me a reminder in the morning. The notebook is in my truck. It's raining outside and I've already put on my pajamas and I'm sitting in my bed. I'm sorry. I meant to send a picture of it to you this morning.
was anything able to be salvaged? was it all too damaged?
We will be ripping out your kitchen cabinets tomorrow. Right now, there are 4 families of rats living in them. Like their babies are nesting in them. Most everything was not salvageable. We saved some of your vinyls and quite a few pictures. All of your stuffed animals were molded, rat chewed, and grosse!! The coons, possums, and rats have taken over. As a matter of fact, they're probably pretty pissed off with us right about now for kicking them out of your home...
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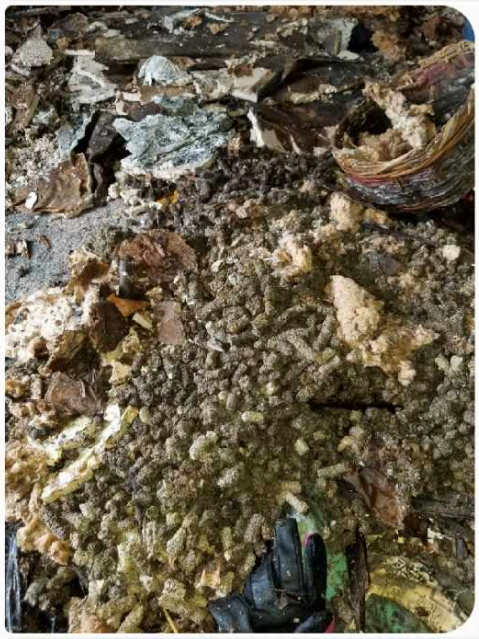
Charlotte Ford - Contractor

kicking them out of your home...



That's a pile of coon poop. It's about 3ft in diameter...

Eek. I knew rodents had gotten in after the storms . . .

guessing the piano had rodents in it

That's an understatement...😳 They thought they found themselves a new forever home!

I kept the piano. I'm sure there are, but as soon as I get the house closed up and sealed off again, I will put rat poison in it...

ah . . . just hoping they didn't chew any of the strings and that it's fine. That

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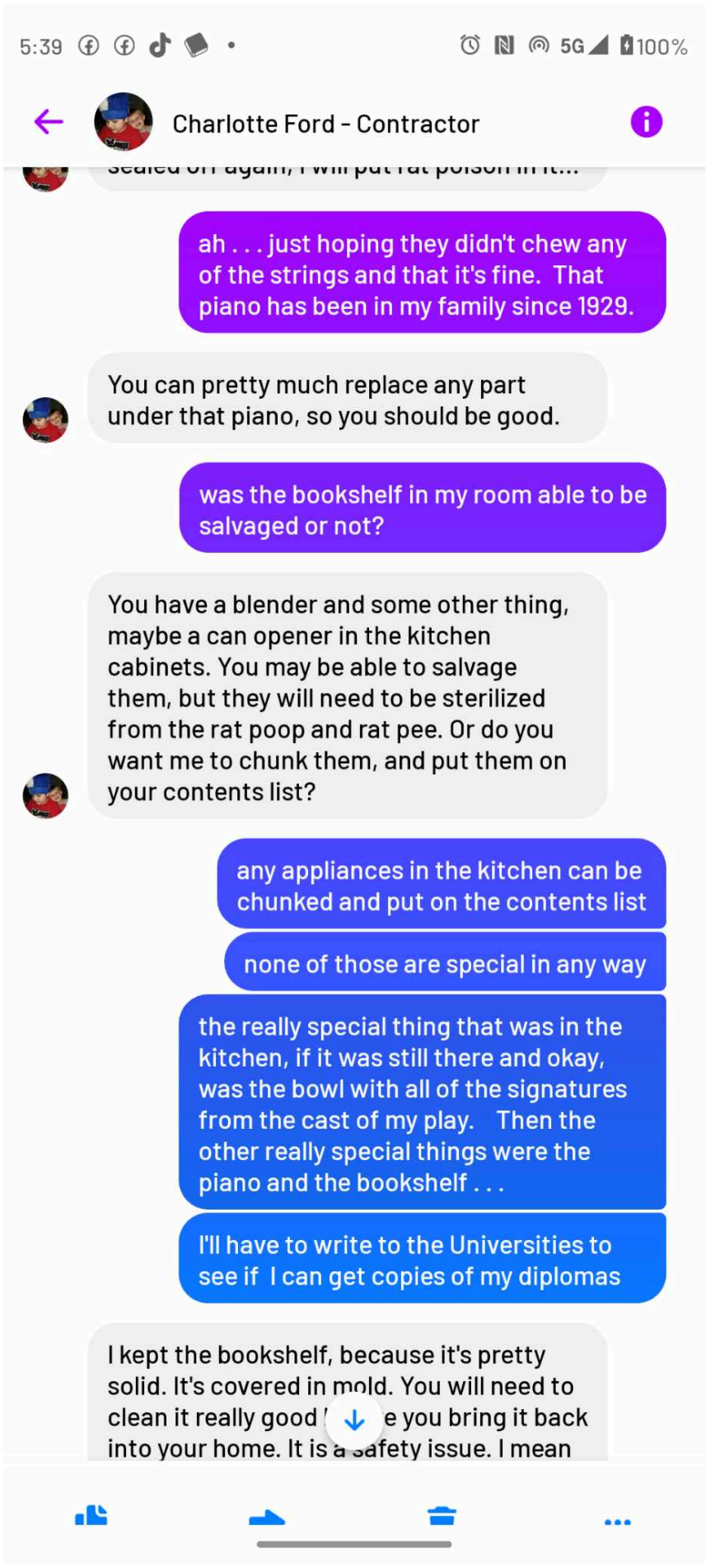
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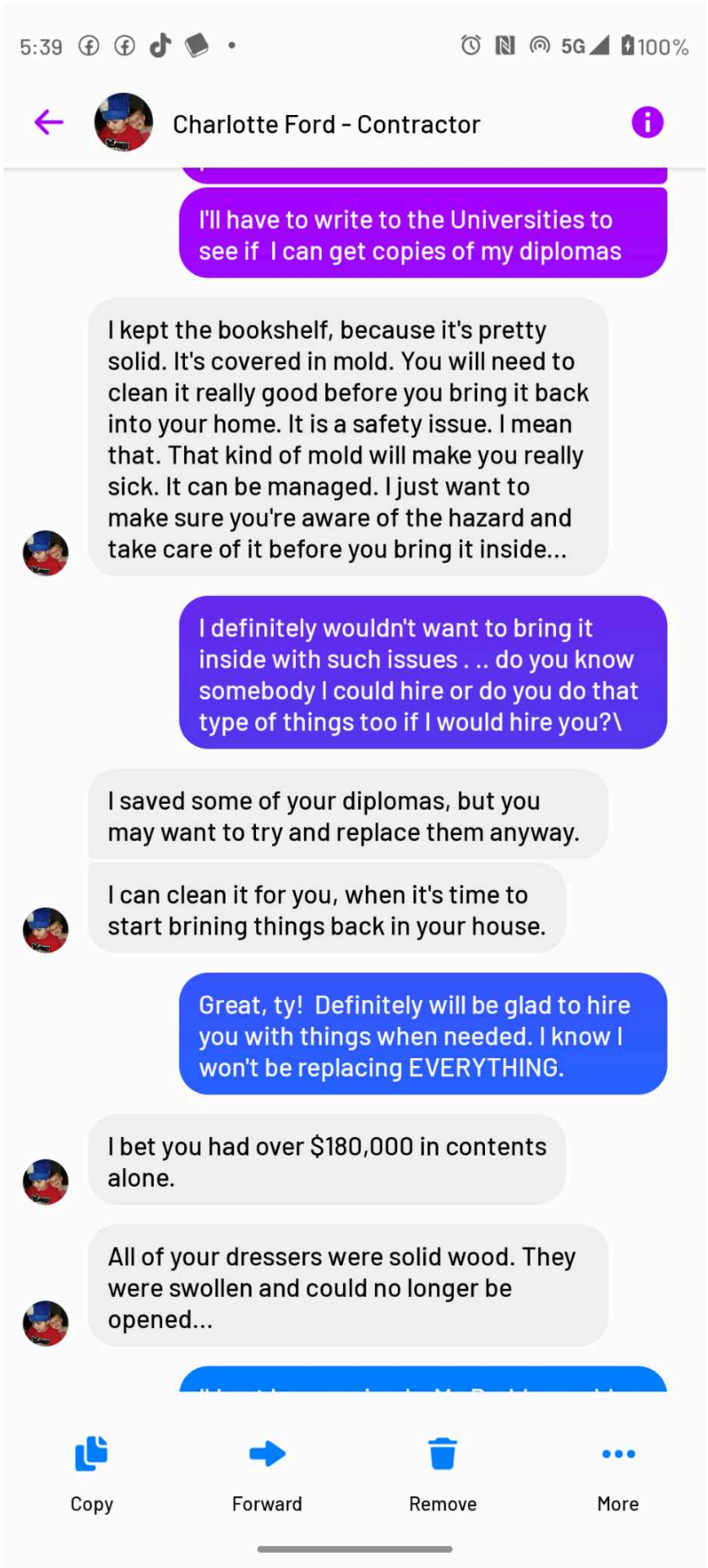
Charlotte Ford - Contractor
ah . . . just hoping they didn't chew any of the strings and that it's fine. That piano has been in my family since 1929.
You can pretty much replace any part under that piano, so you should be good.
was the bookshelf in my room able to be salvaged or not?
You have a blender and some other thing, maybe a can opener in the kitchen cabinets. You may be able to salvage them, but they will need to be sterilized from the rat poop and rat pee. Or do you want me to chunk them, and put them on your contents list?
any appliances in the kitchen can be chunked and put on the contents list
none of those are special in any way
the really special thing that was in the kitchen, if it was still there and okay, was the bowl with all of the signatures from the cast of my play. Then the other really special things were the piano and the bookshelf . . .
I'll have to write to the Universities to see if I can get copies of my diplomas
I kept the bookshelf, because it's pretty solid. It's covered in mold. You will need to clean it really good
e you bring it back into your home. It is a safety issue. I mean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Charlotte Ford - Contractor
I'll have to write to the Universities to see if I can get copies of my diplomas
I kept the bookshelf, because it's pretty solid. It's covered in mold. You will need to clean it really good before you bring it back into your home. It is a safety issue. I mean that. That kind of mold will make you really sick. It can be managed. I just want to make sure you're aware of the hazard and take care of it before you bring it inside...
I definitely wouldn't want to bring it inside with such issues . .. do you know somebody I could hire or do you do that type of things too if I would hire you?\
I saved some of your diplomas, but you may want to try and replace them anyway.
I can clean it for you, when it's time to start brining things back in your house.
Great, ty! Definitely will be glad to hire you with things when needed. I know I won't be replacing EVERYTHING.
I bet you had over $180,000 in contents alone.
All of your dressers were solid wood. They were swollen and could no longer be opened...
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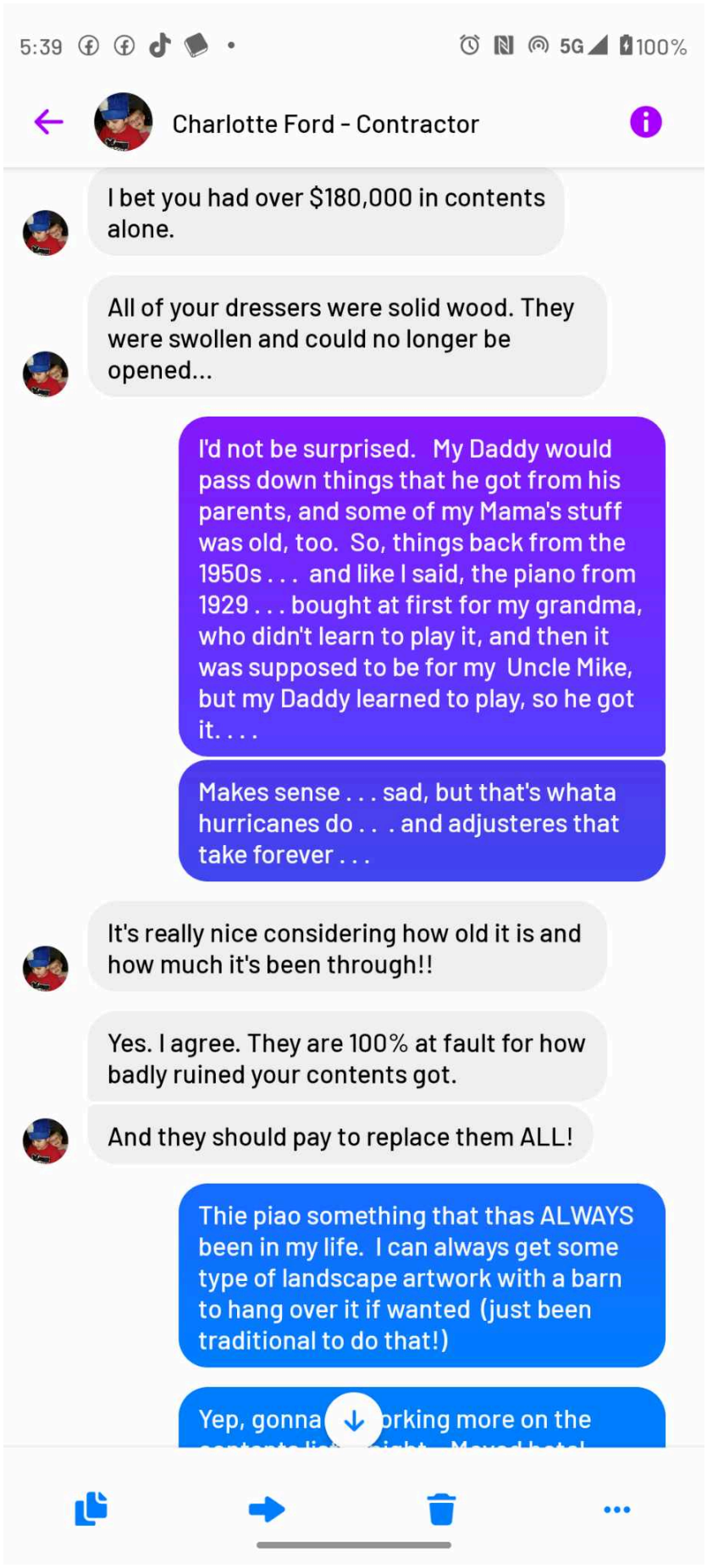
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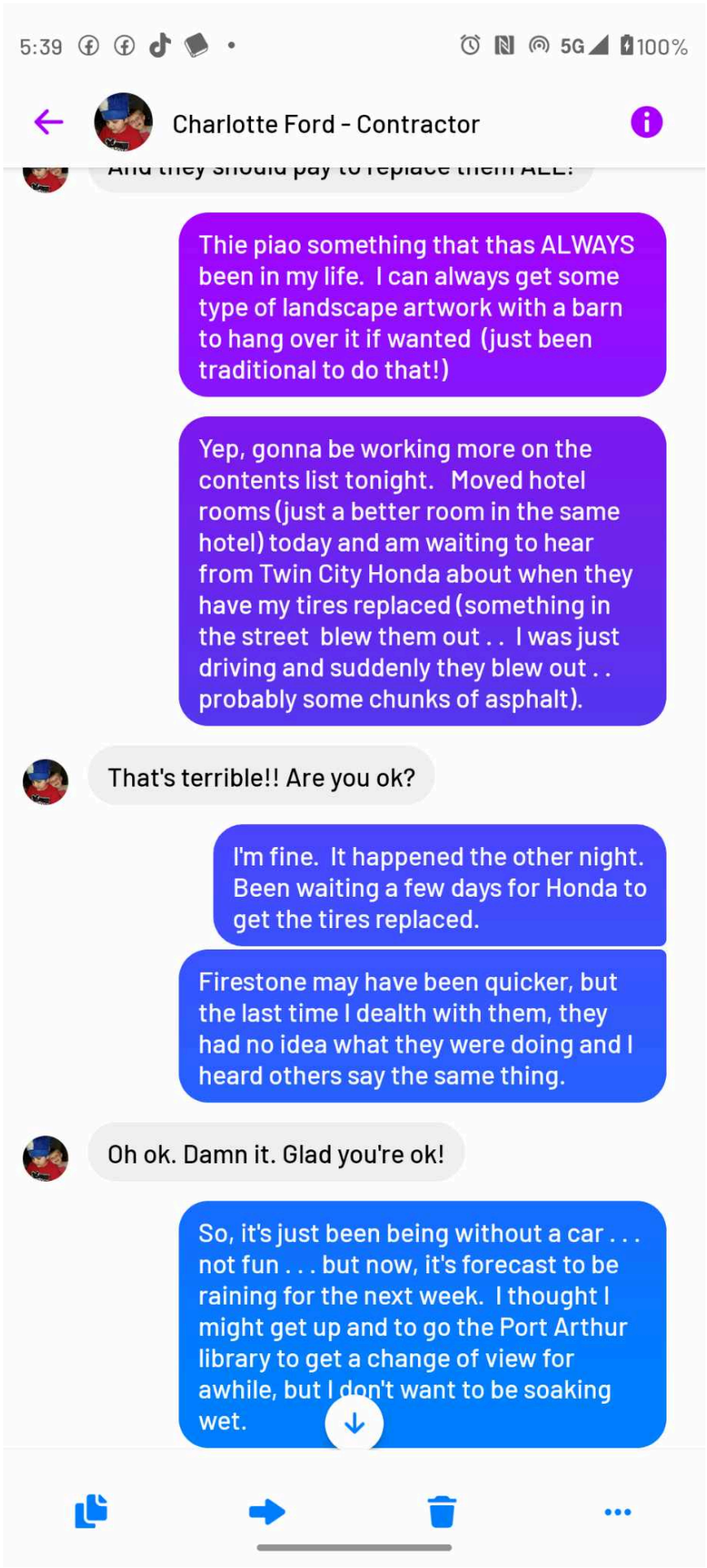
Charlotte Ford - Contractor
I bet you had over $180,000 in contents alone.
All of your dressers were solid wood. They were swollen and could no longer be opened...
I'd not be surprised. My Daddy would pass down things that he got from his parents, and some of my Mama's stuff was old, too. So, things back from the 1950s . . . and like I said, the piano from 1929 . . . bought at first for my grandma, who didn't learn to play it, and then it was supposed to be for my Uncle Mike, but my Daddy learned to play, so he got it. . . .
Makes sense . . . sad, but that's whata hurricanes do . . . and adjusteres that take forever . . .
It's really nice considering how old it is and how much it's been through!!
Yes. I agree. They are 100% at fault for how badly ruined your contents got.
And they should pay to replace them ALL!
Thie piao something that thas ALWAYS been in my life. I can always get some type of landscape artwork with a barn to hang over it if wanted (just been traditional to do that!)
Yep, gonna
orking more on the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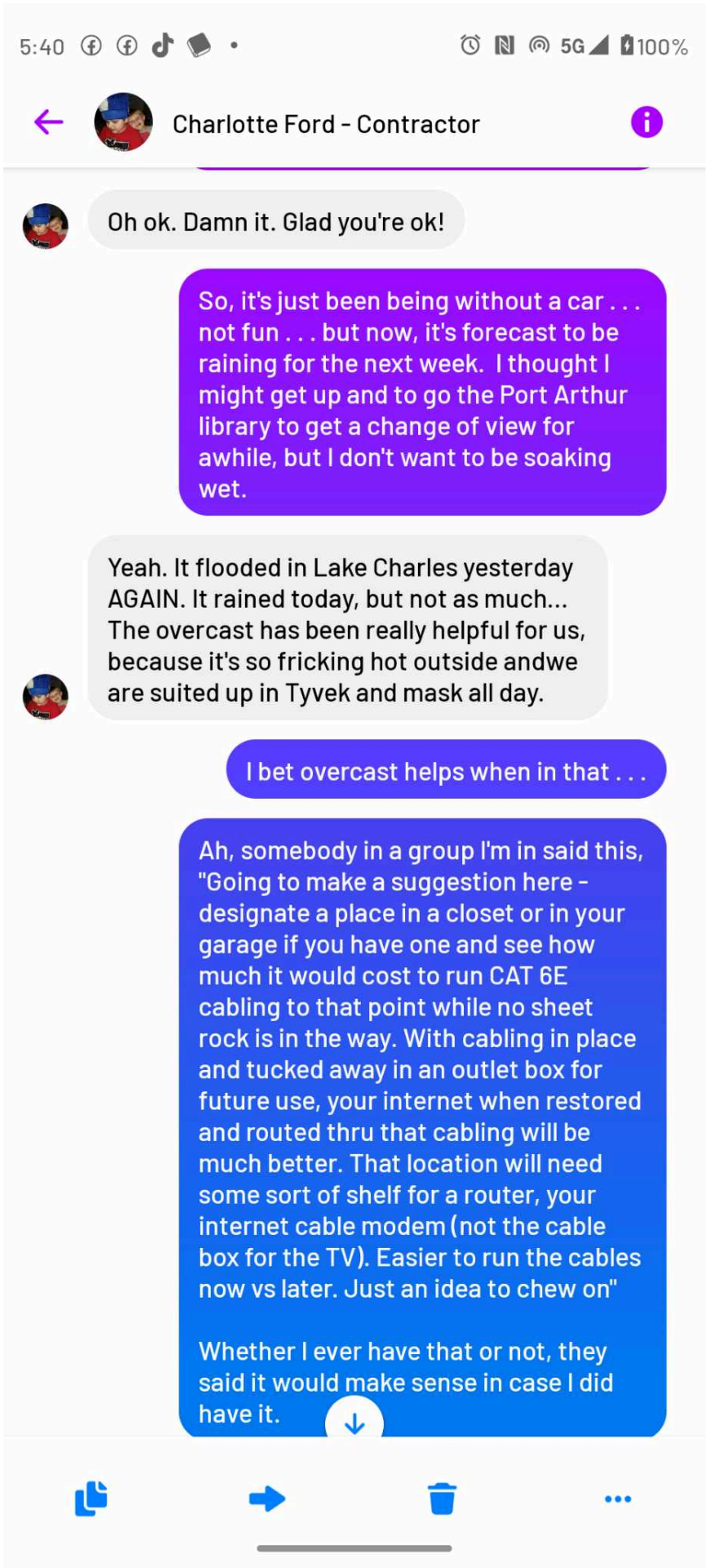
Charlotte Ford - Contractor
Thie piao something that thas ALWAYS been in my life. I can always get some type of landscape artwork with a barn to hang over it if wanted (just been traditional to do that!)
Yep, gonna be working more on the contents list tonight. Moved hotel rooms (just a better room in the same hotel) today and am waiting to hear from Twin City Honda about when they have my tires replaced (something in the street blew them out . . I was just driving and suddenly they blew out . . probably some chunks of asphalt).
That's terrible!! Are you ok?
I'm fine. It happened the other night. Been waiting a few days for Honda to get the tires replaced.
Firestone may have been quicker, but the last time I dealth with them, they had no idea what they were doing and I heard others say the same thing.
Oh ok. Damn it. Glad you're ok!
So, it's just been being without a car . . . not fun . . . but now, it's forecast to be raining for the next week. I thought I might get up and to go the Port Arthur library to get a change of view for awhile, but I don't want to be soaking wet.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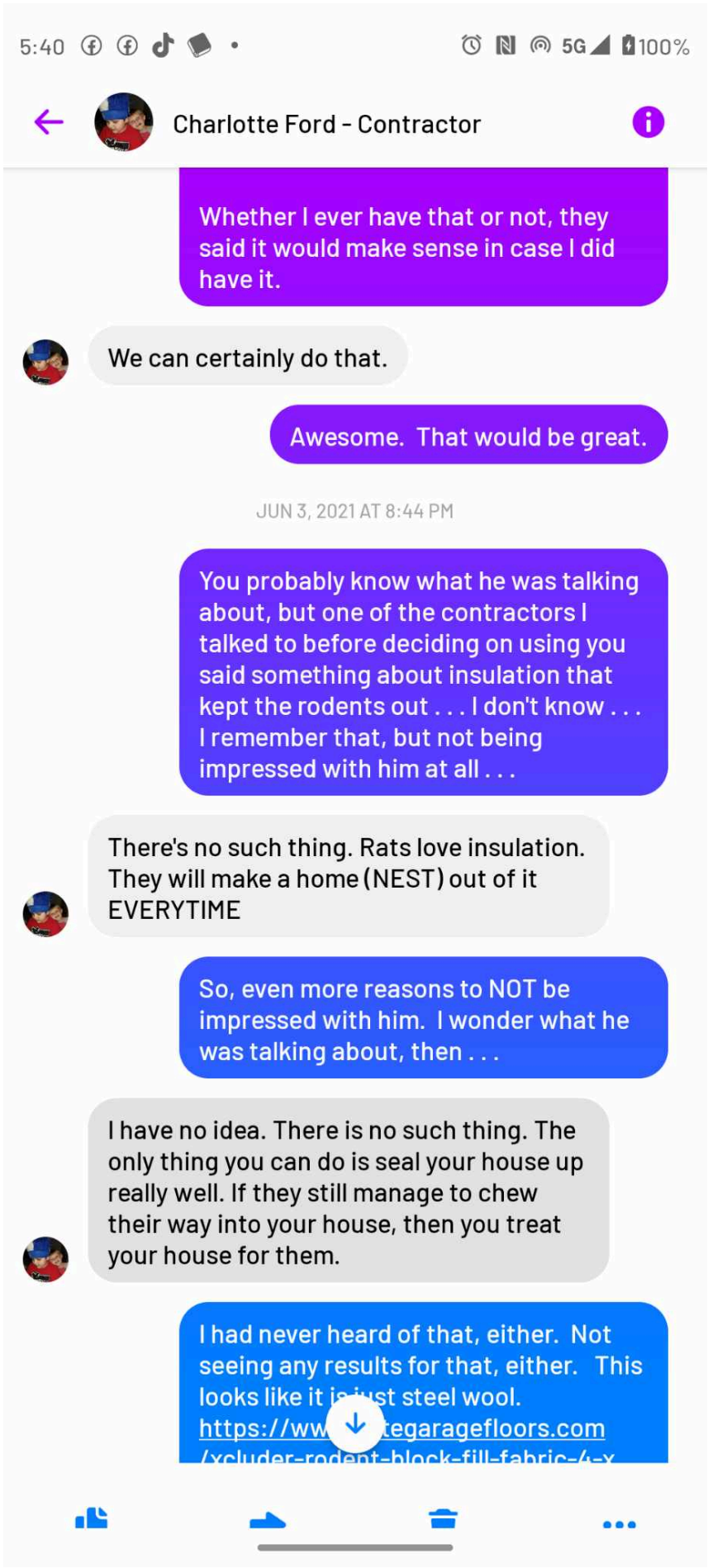
Charlotte Ford - Contractor
Oh ok. Damn it. Glad you're ok!
So, it's just been being without a car . . . not fun . . . but now, it's forecast to be raining for the next week. I thought I might get up and to go the Port Arthur library to get a change of view for awhile, but I don't want to be soaking wet.
Yeah. It flooded in Lake Charles yesterday AGAIN. It rained today, but not as much... The overcast has been really helpful for us, because it's so fricking hot outside andwe are suited up in Tyvek and mask all day.
I bet overcast helps when in that . . .
Ah, somebody in a group I'm in said this, "Going to make a suggestion here - designate a place in a closet or in your garage if you have one and see how much it would cost to run CAT 6E cabling to that point while no sheet rock is in the way. With cabling in place and tucked away in an outlet box for future use, your internet when restored and routed thru that cabling will be much better. That location will need some sort of shelf for a router, your internet cable modem (not the cable box for the TV). Easier to run the cables now vs later. Just an idea to chew on"
Whether I ever have that or not, they said it would make sense in case I did have it.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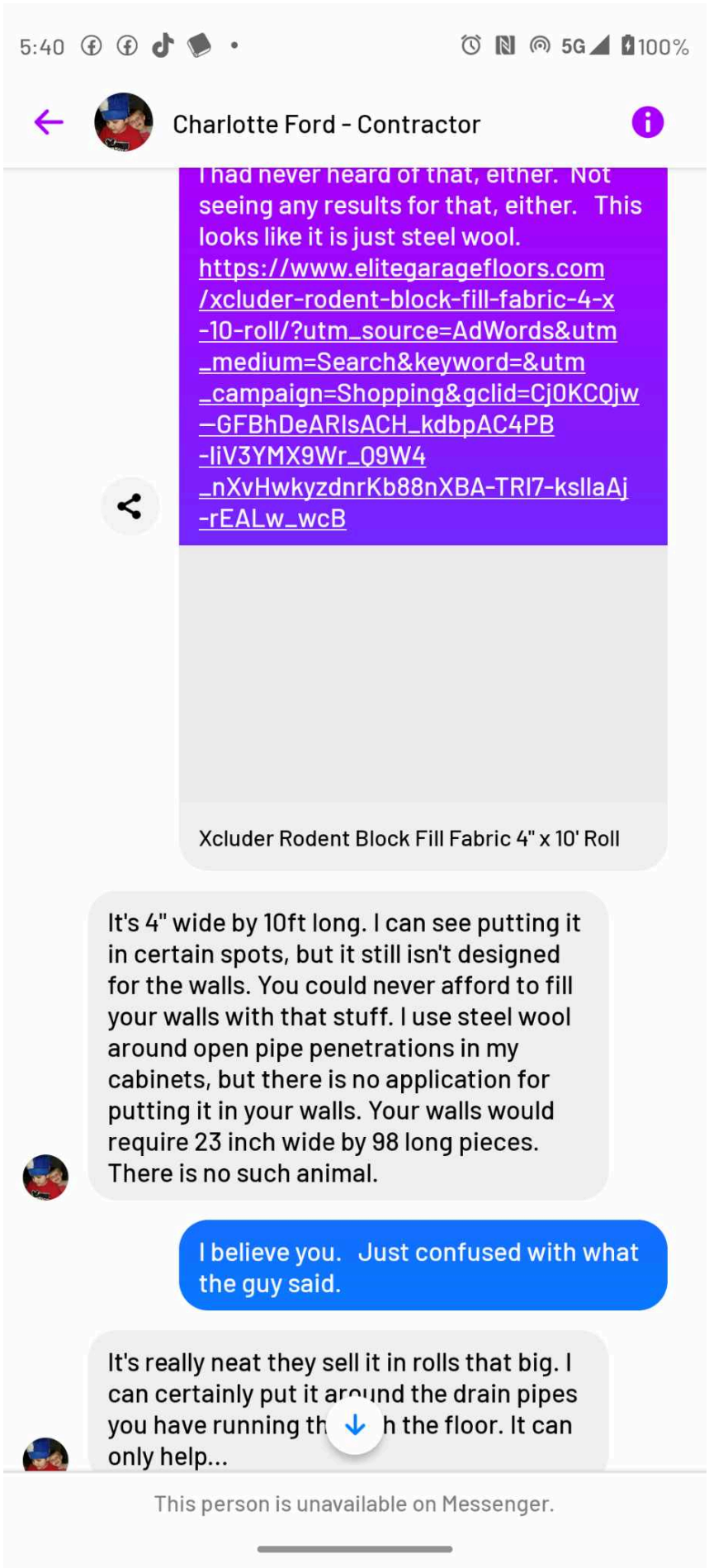
Charlotte Ford - Contractor
Whether I ever have that or not, they said it would make sense in case I did have it.
We can certainly do that.
Awesome. That would be great.
JUN 3, 2021 AT 8:44 PM
You probably know what he was talking about, but one of the contractors I talked to before deciding on using you said something about insulation that kept the rodents out . . . I don't know . . . I remember that, but not being impressed with him at all . . .
There's no such thing. Rats love insulation. They will make a home (NEST) out of it EVERYTIME
So, even more reasons to NOT be impressed with him. I wonder what he was talking about, then . . .
I have no idea. There is no such thing. The only thing you can do is seal your house up really well. If they still manage to chew their way into your house, then you treat your house for them.
I had never heard of that, either. Not seeing any results for that, either. This looks like it is just steel wool.
https://ww tegaragefloors.com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Charlotte Ford - Contractor
I had never heard of that, either. Not seeing any results for that, either. This looks like it is just steel wool.
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Xcluder Rodent Block Fill Fabric 4" x 10' Roll
It's 4" wide by 10ft long. I can see putting it in certain spots, but it still isn't designed for the walls. You could never afford to fill your walls with that stuff. I use steel wool around open pipe penetrations in my cabinets, but there is no application for putting it in your walls. Your walls would require 23 inch wide by 98 long pieces. There is no such animal.
I believe you. Just confused with what the guy said.
It's really neat they sell it in rolls that big. I can certainly put it around the drain pipes you have running th h the floor. It can only help...
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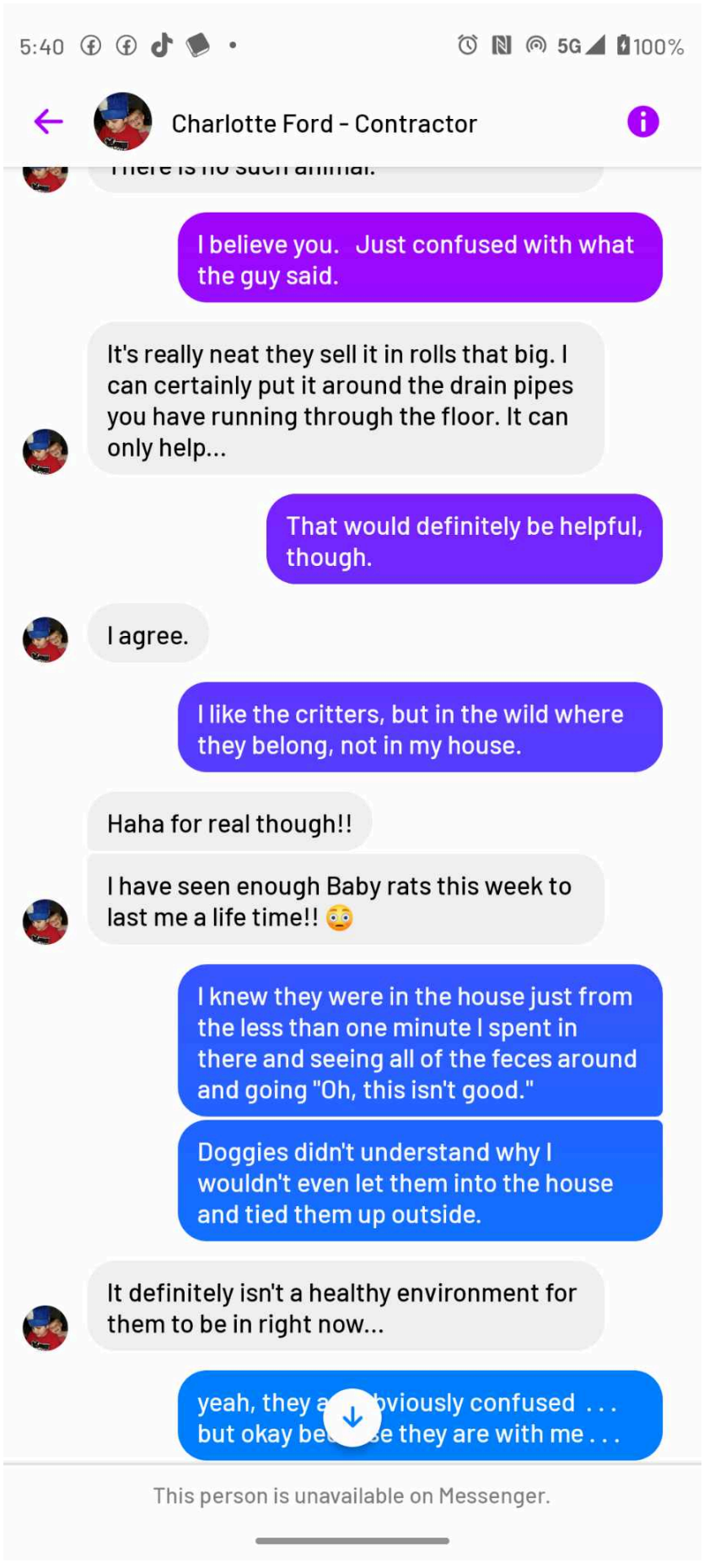
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Charlotte Ford - Contractor
I believe you. Just confused with what the guy said.
It's really neat they sell it in rolls that big. I can certainly put it around the drain pipes you have running through the floor. It can only help...
That would definitely be helpful, though.
I agree.
I like the critters, but in the wild where they belong, not in my house.
Haha for real though!!
I have seen enough Baby rats this week to last me a life time!!
I knew they were in the house just from the less than one minute I spent in there and seeing all of the feces around and going "Oh, this isn't good."
Doggies didn't understand why I wouldn't even let them into the house and tied them up outside.
It definitely isn't a healthy environment for them to be in right now...
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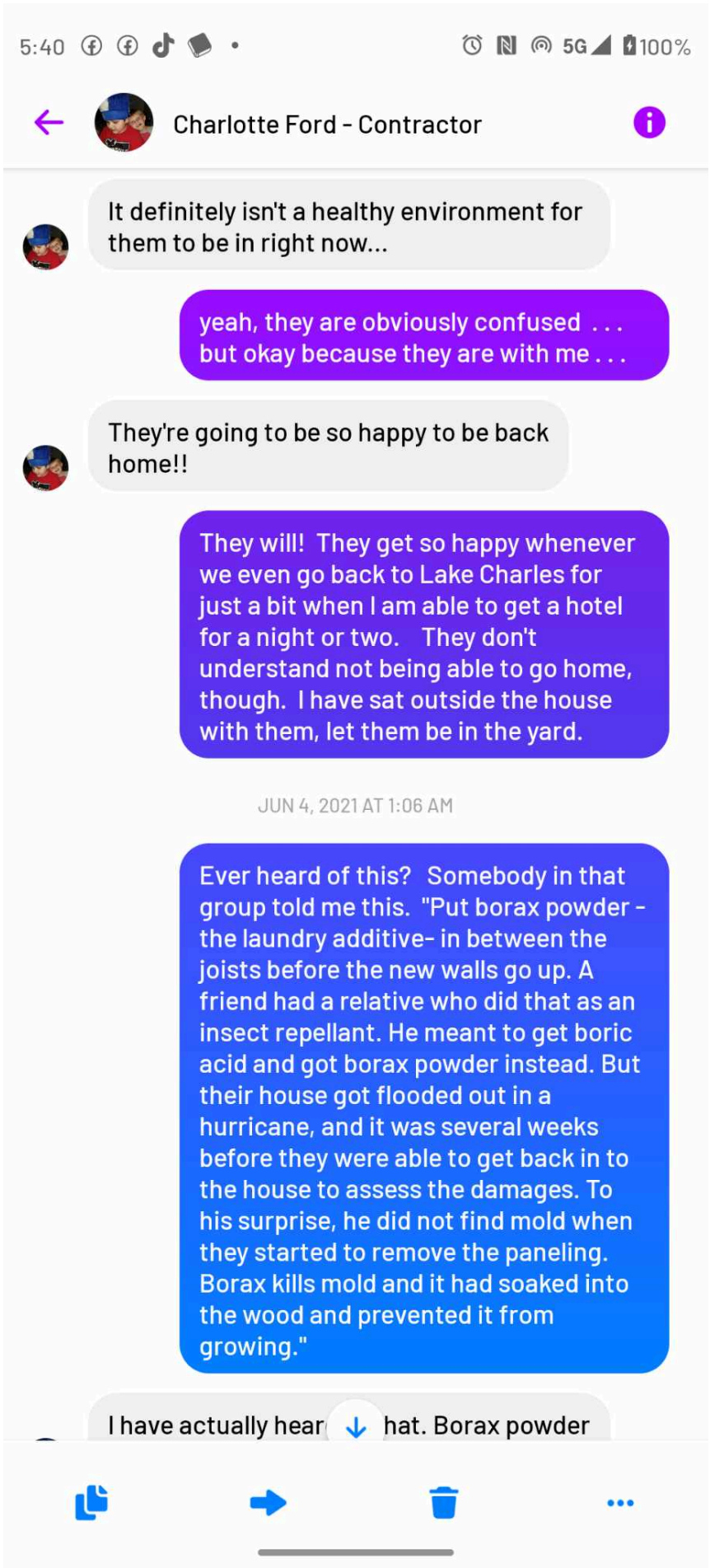
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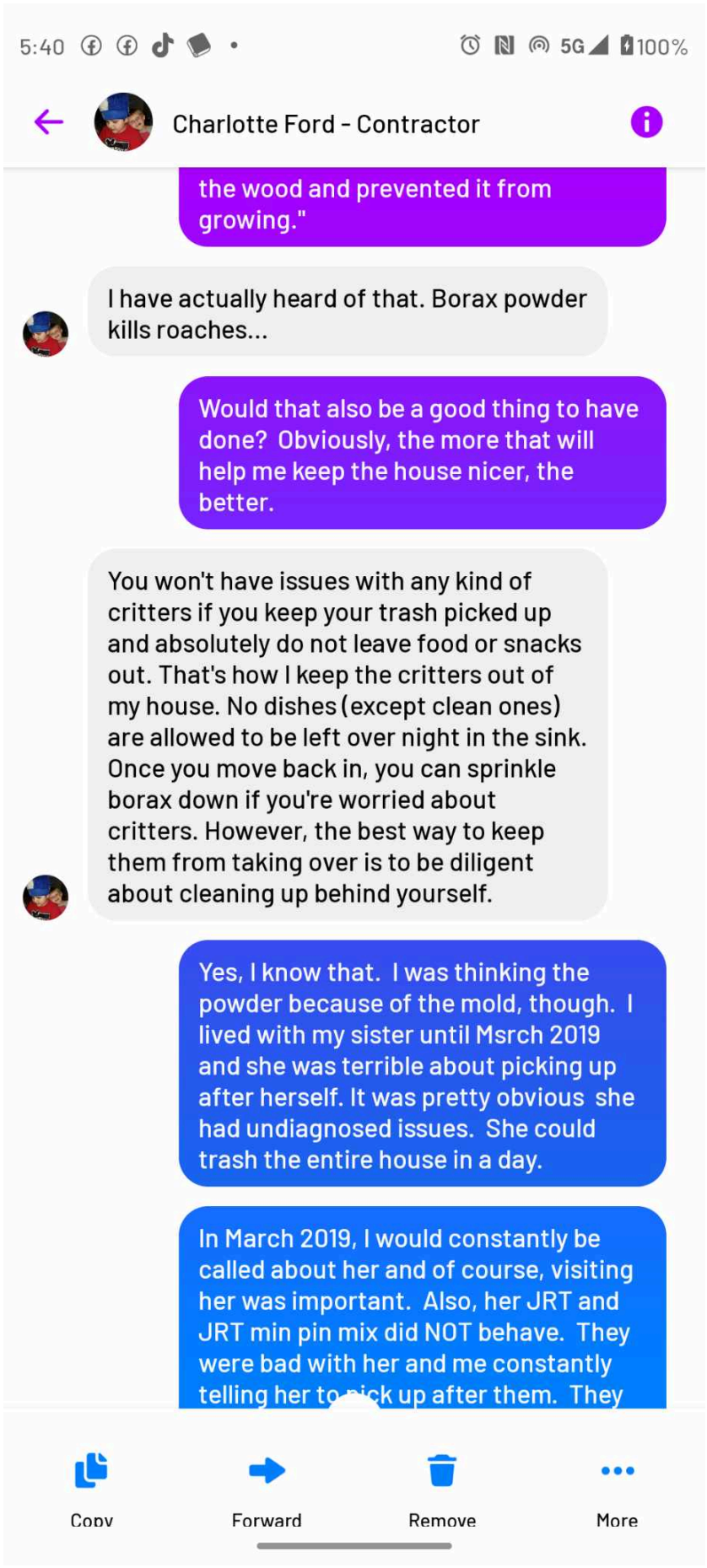
Charlotte Ford - Contractor
It definitely isn't a healthy environment for them to be in right now...
yeah, they are obviously confused . . . but okay because they are with me . . .
They're going to be so happy to be back home!!
They will! They get so happy whenever we even go back to Lake Charles for just a bit when I am able to get a hotel for a night or two. They don't understand not being able to go home, though. I have sat outside the house with them, let them be in the yard.
JUN 4, 2021 AT 1:06 AM
Ever heard of this? Somebody in that group told me this. "Put borax powder - the laundry additive- in between the joists before the new walls go up. A friend had a relative who did that as an insect repellant. He meant to get boric acid and got borax powder instead. But their house got flooded out in a hurricane, and it was several weeks before they were able to get back in to the house to assess the damages. To his surprise, he did not find mold when they started to remove the paneling. Borax kills mold and it had soaked into the wood and prevented it from growing."
I have actually hear
hat. Borax powder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Charlotte Ford - Contractor
the wood and prevented it from growing."
I have actually heard of that. Borax powder kills roaches...
Would that also be a good thing to have done? Obviously, the more that will help me keep the house nicer, the better.
You won't have issues with any kind of critters if you keep your trash picked up and absolutely do not leave food or snacks out. That's how I keep the critters out of my house. No dishes (except clean ones) are allowed to be left over night in the sink. Once you move back in, you can sprinkle borax down if you're worried about critters. However, the best way to keep them from taking over is to be diligent about cleaning up behind yourself.
Yes, I know that. I was thinking the powder because of the mold, though. I lived with my sister until Msrch 2019 and she was terrible about picking up after herself. It was pretty obvious she had undiagnosed issues. She could trash the entire house in a day.
In March 2019, I would constantly be called about her and of course, visiting her was important. Also, her JRT and JRT min pin mix did NOT behave. They were bad with her and me constantly telling her to pick up after them. They
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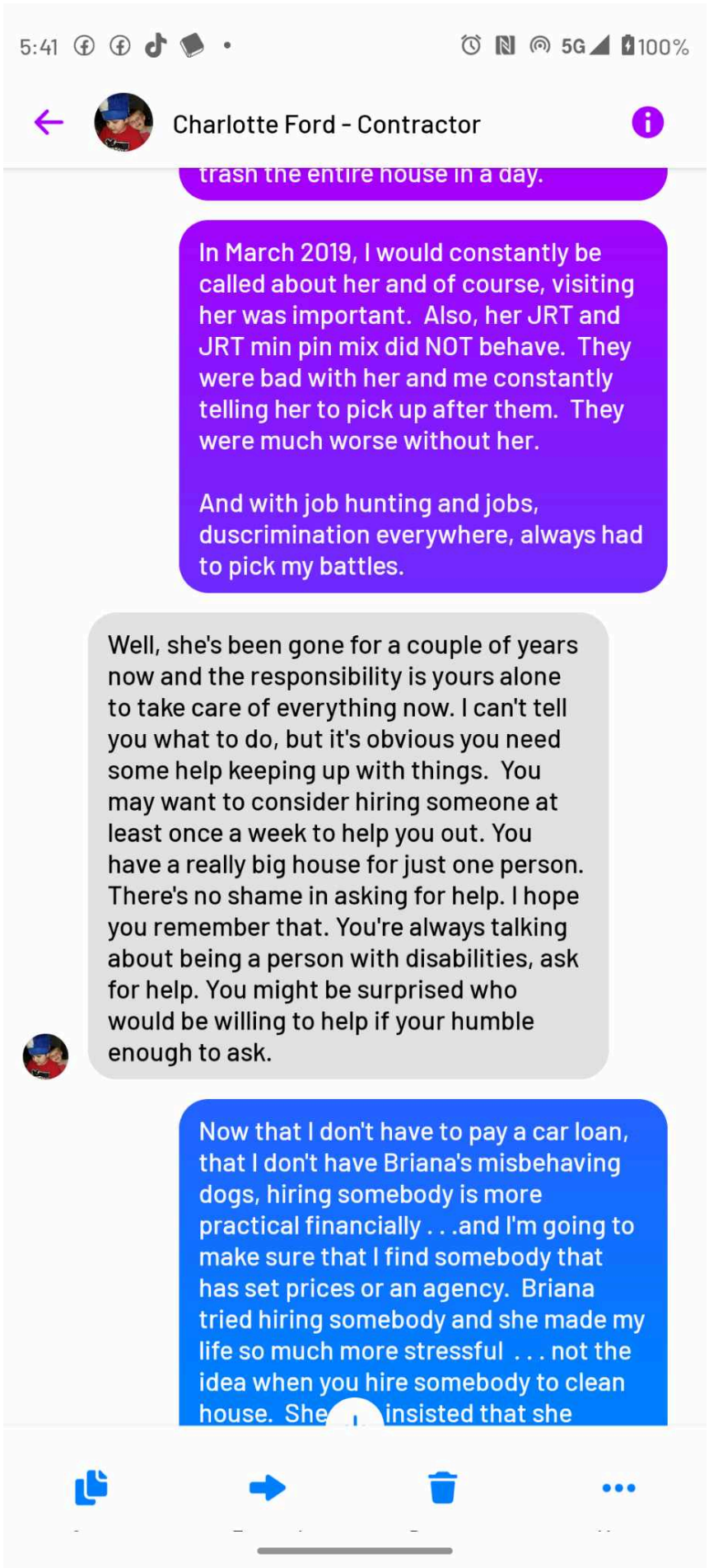
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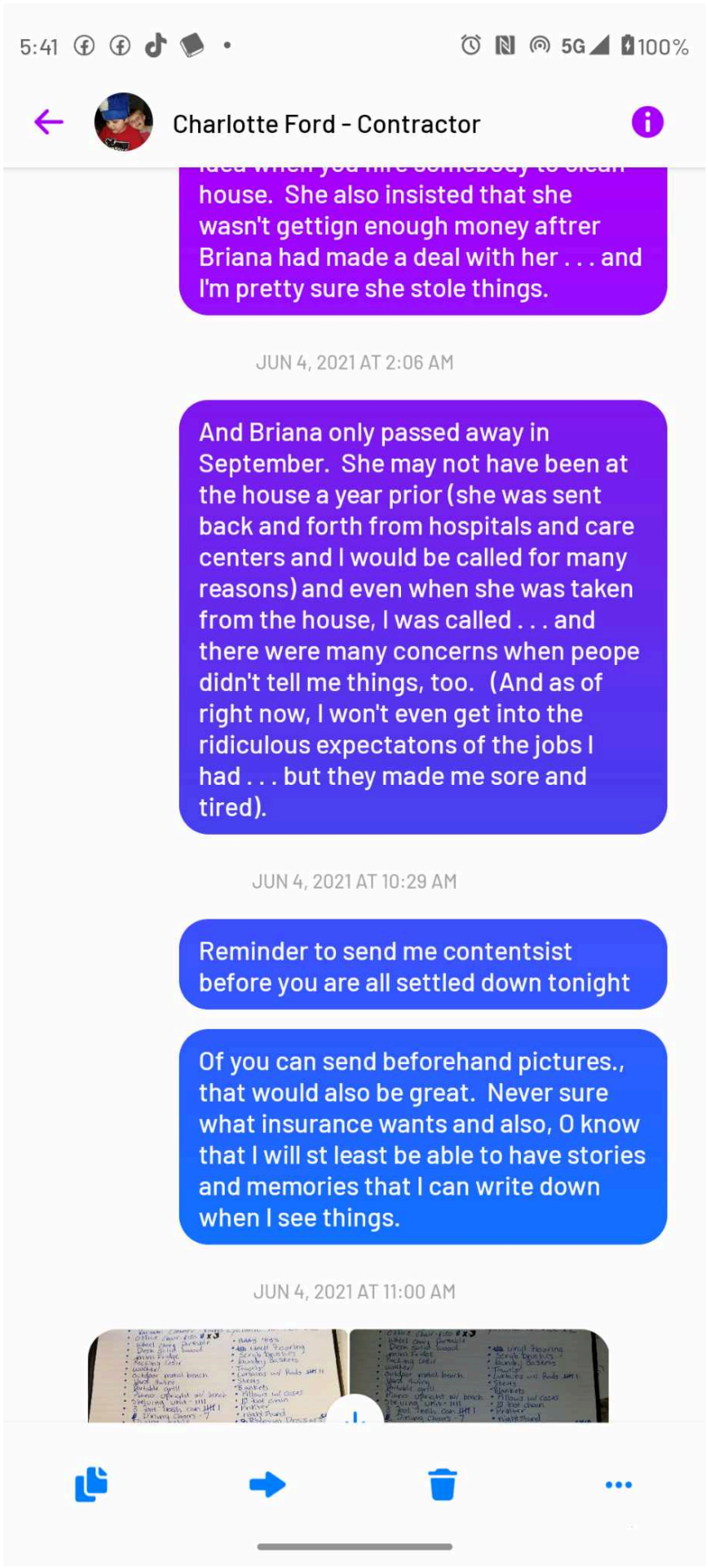
Charlotte Ford - Contractor
trash the entire house in a day.
In March 2019, I would constantly be called about her and of course, visiting her was important. Also, her JRT and JRT min pin mix did NOT behave. They were bad with her and me constantly telling her to pick up after them. They were much worse without her.
And with job hunting and jobs, duscrimination everywhere, always had to pick my battles.
Well, she's been gone for a couple of years now and the responsibility is yours alone to take care of everything now. I can't tell you what to do, but it's obvious you need some help keeping up with things. You may want to consider hiring someone at least once a week to help you out. You have a really big house for just one person. There's no shame in asking for help. I hope you remember that. You're always talking about being a person with disabilities, ask for help. You might be surprised who would be willing to help if your humble enough to ask.
Now that I don't have to pay a car loan, that I don't have Briana's misbehaving dogs, hiring somebody is more practical financially . . .and I'm going to make sure that I find somebody that has set prices or an agency. Briana tried hiring somebody and she made my life so much more stressful . . . not the idea when you hire somebody to clean house. She insisted that she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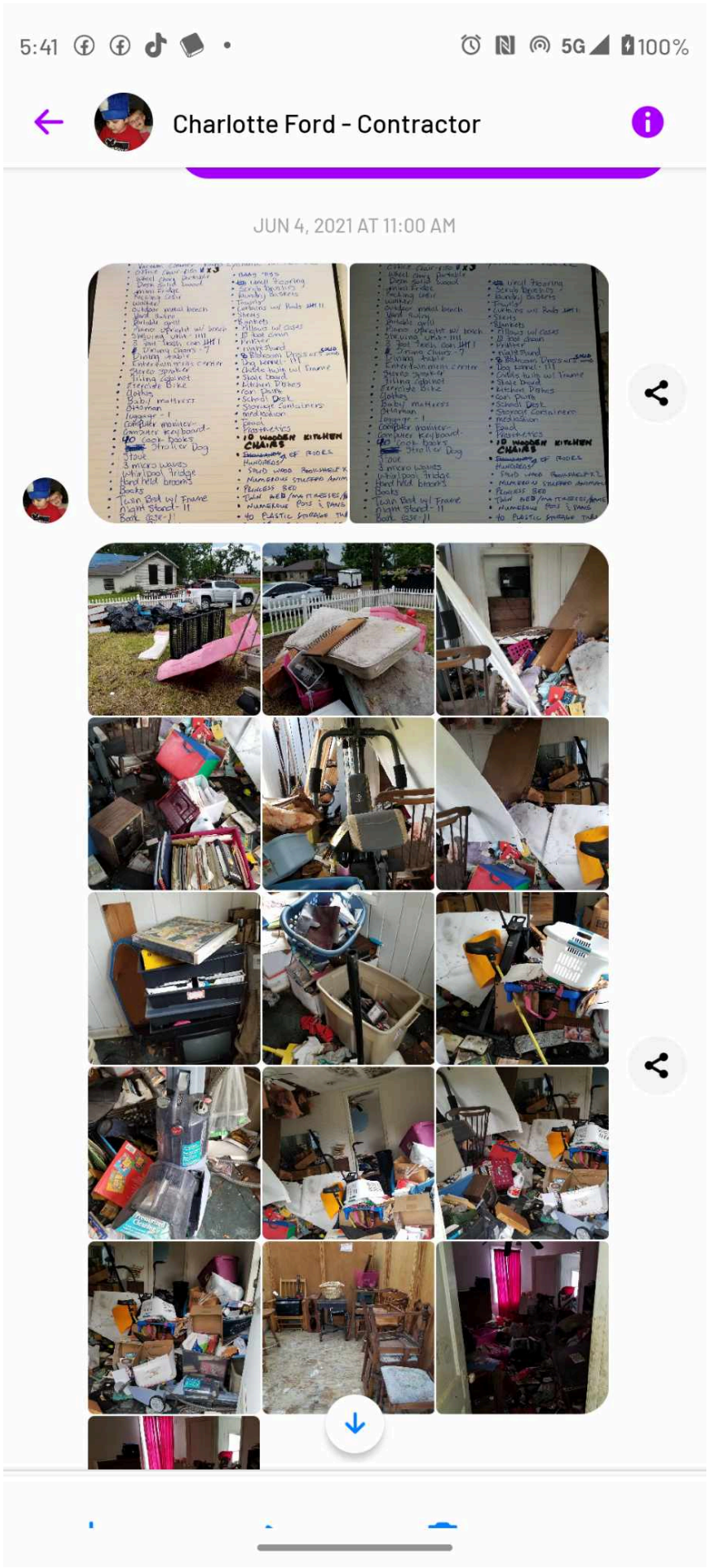
Charlotte Ford - Contractor
house. She also insisted that she wasn't gettign enough money aftrer Briana had made a deal with her . . . and I'm pretty sure she stole things.
JUN 4, 2021 AT 2:06 AM
And Briana only passed away in September. She may not have been at the house a year prior (she was sent back and forth from hospitals and care centers and I would be called for many reasons) and even when she was taken from the house, I was called . . . and there were many concerns when peope didn't tell me things, too. (And as of right now, I won't even get into the ridiculous expectatons of the jobs I had . . . but they made me sore and tired).
JUN 4, 2021 AT 10:29 AM
Reminder to send me contentsist before you are all settled down tonight
Of you can send beforehand pictures., that would also be great. Never sure what insurance wants and also, O know that I will st least be able to have stories and memories that I can write down when I see things.
JUN 4, 2021 AT 11:00 AM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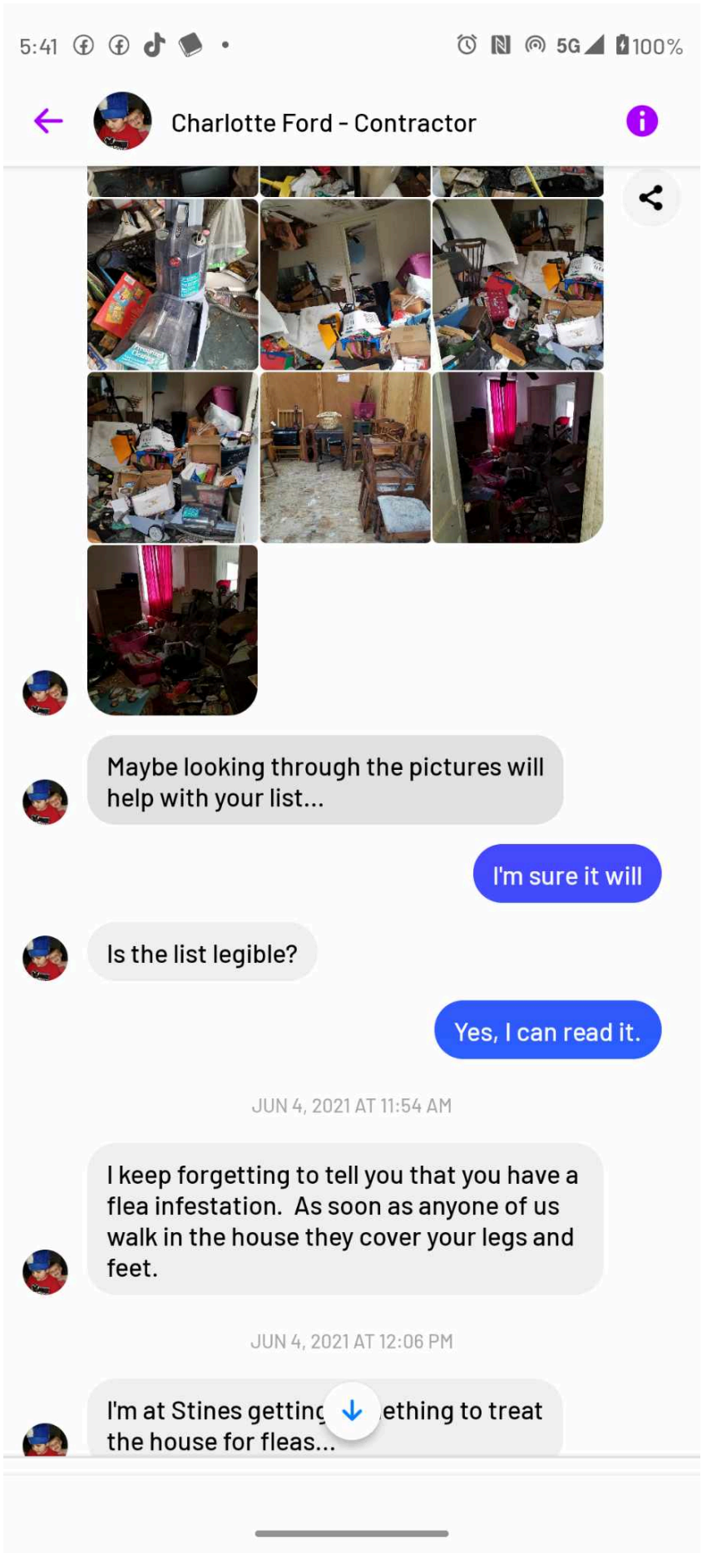
Charlotte Ford - Contractor
JUN 4, 2021 AT 11:00 AM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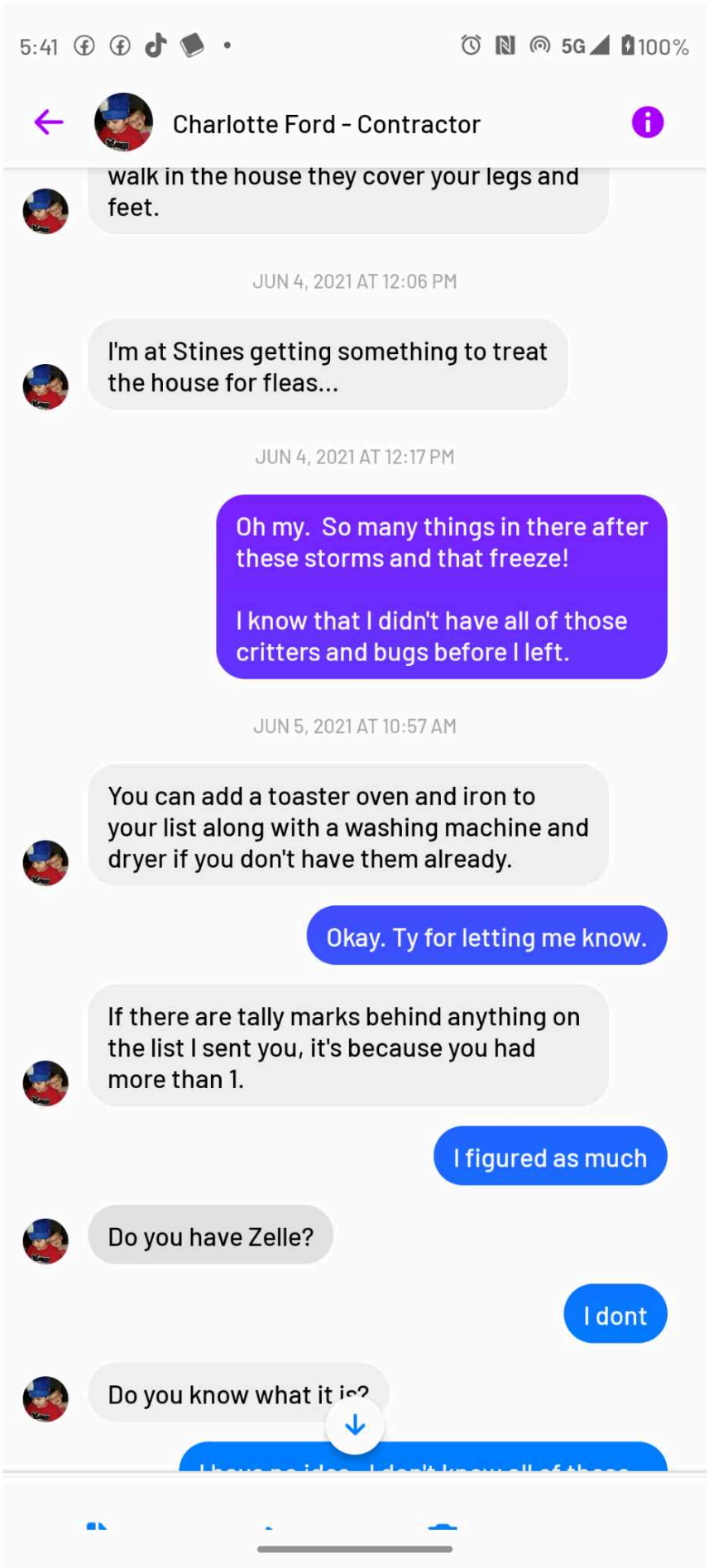
Charlotte Ford - Contractor
Maybe looking through the pictures will help with your list...
I'm sure it will
Is the list legible?
Yes, I can read it.
JUN 4, 2021 AT 11:54 AM
I keep forgetting to tell you that you have a flea infestation. As soon as anyone of us walk in the house they cover your legs and feet.
JUN 4, 2021 AT 12:06 PM
I'm at Stines gettinc ething to treat the house for fleas...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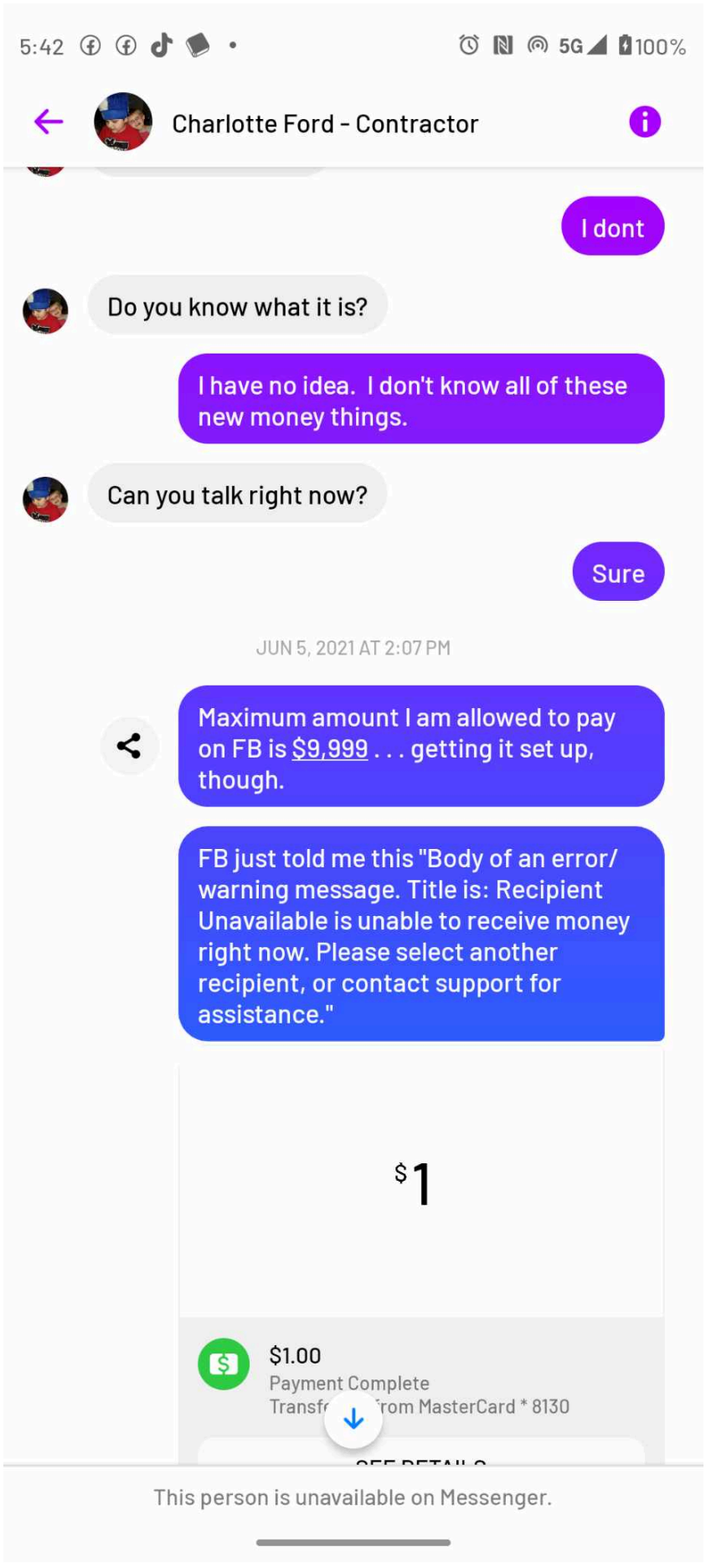
100%
Charlotte Ford - Contractor
walk in the house they cover your legs and feet.
JUN 4, 2021 AT 12:06 PM
I'm at Stines getting something to treat the house for fleas...
JUN 4, 2021 AT 12:17 PM
Oh my. So many things in there after these storms and that freeze!
I know that I didn't have all of those critters and bugs before I left.
JUN 5, 2021 AT 10:57 AM
You can add a toaster oven and iron to your list along with a washing machine and dryer if you don't have them already.
Okay. Ty for letting me know.
If there are tally marks behind anything on the list I sent you, it's because you had more than 1.
I figured as much
Do you have Zelle?
I dont
Do you know what it is?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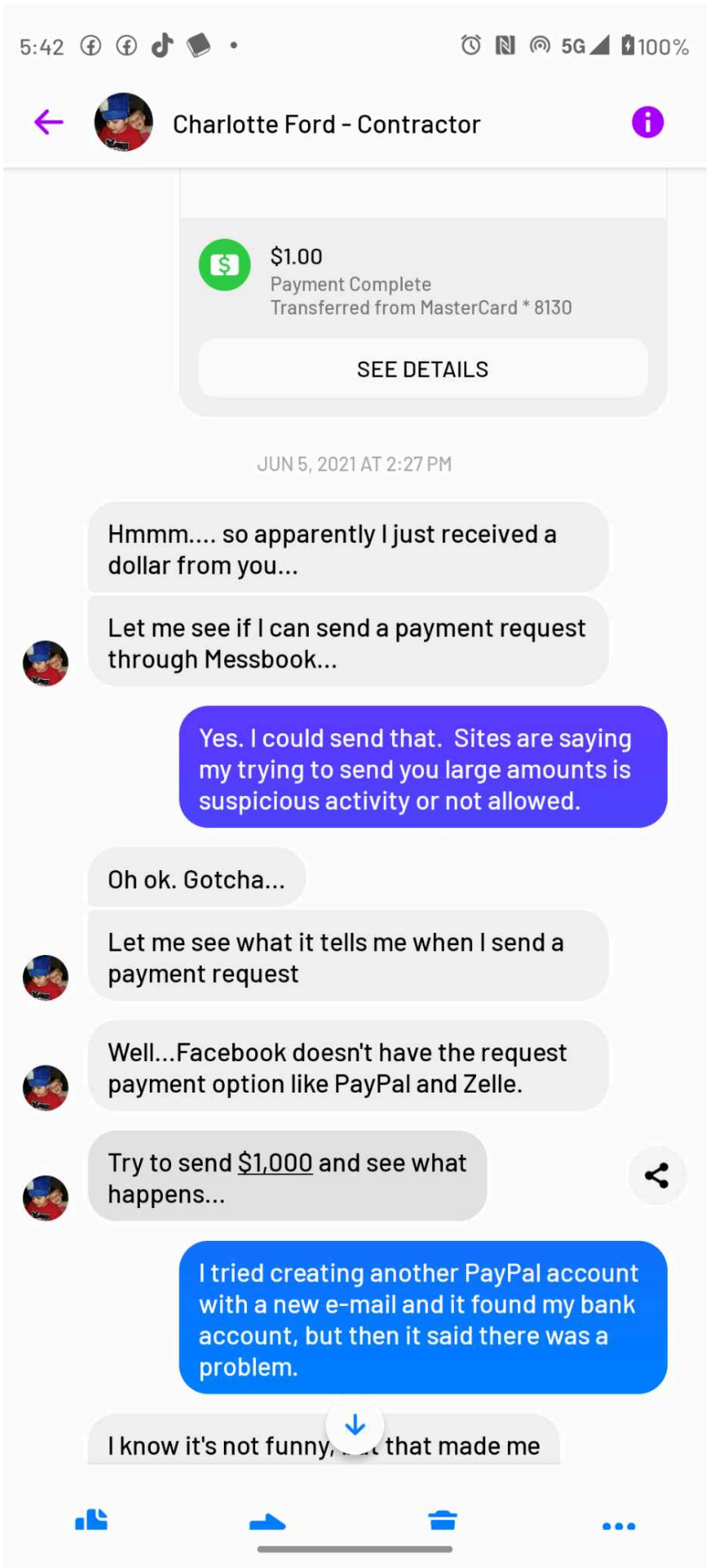
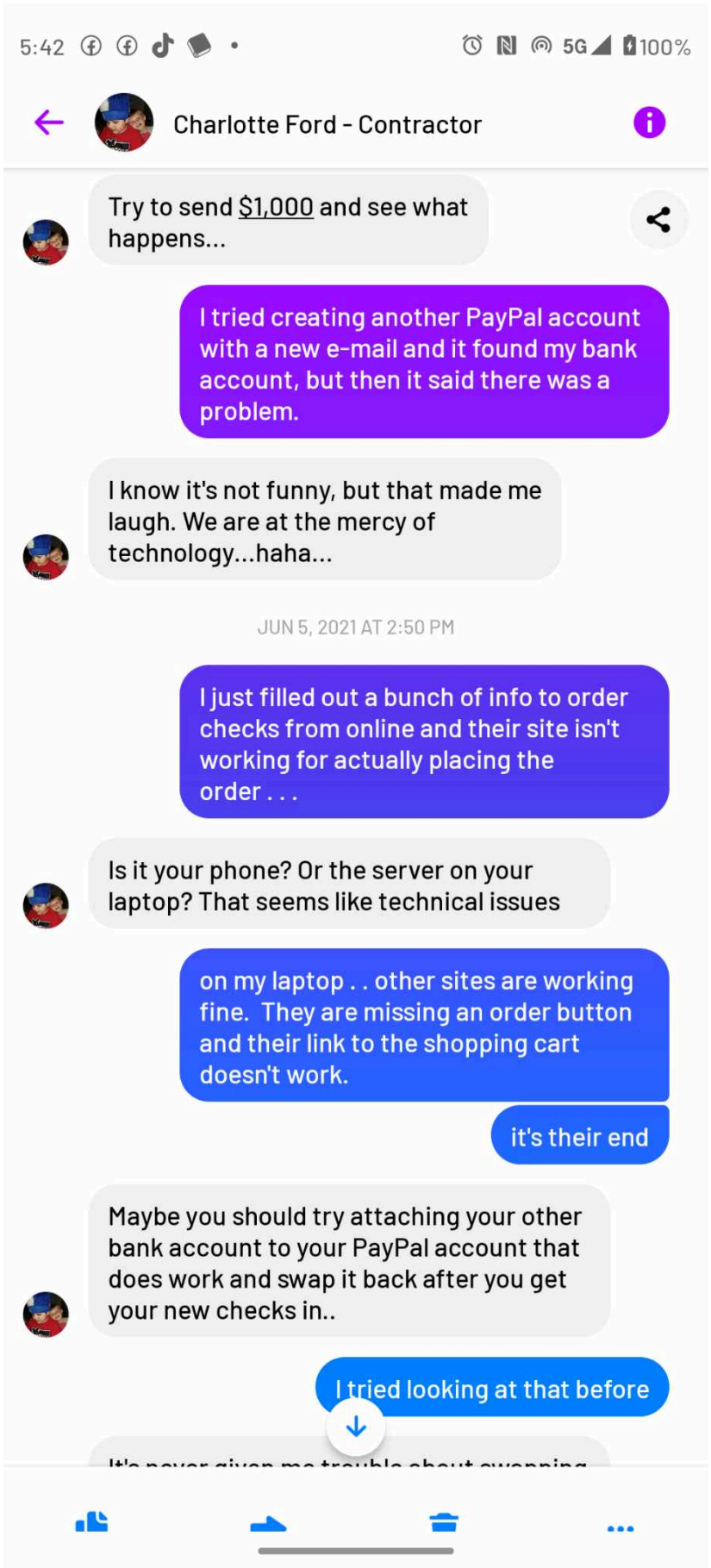
5G 100%
Charlotte Ford - Contractor
I dont
Do you know what it is?
I have no idea. I don't know all of these new money things.
Can you talk right now?
Sure
JUN 5, 2021 AT 2:07 PM
Maximum amount I am allowed to pay on FB is $9,999 . . . getting it set up, though.
FB just told me this "Body of an error/ warning message. Title is: Recipient Unavailable is unable to receive money right now. Please select another recipient, or contact support for assistance."
$1
$1.00
Payment Complete
rom MasterCard * 8130
This person is unavailable on Messenger.


5:42
5G 100%
Charlotte Ford - Contractor
$1.00
Payment Complete
Transferred from MasterCard * 8130
SEE DETAILS
JUN 5, 2021 AT 2:27 PM
Hmmm.... so apparently I just received a dollar from you...
Let me see if I can send a payment request through Messbook...
Yes. I could send that. Sites are saying my trying to send you large amounts is suspicious activity or not allowed.
Oh ok. Gotcha...
Let me see what it tells me when I send a payment request
Well...Facebook doesn't have the request payment option like PayPal and Zelle.
Try to send $1,000 and see what happens...
I tried creating another PayPal account with a new e-mail and it found my bank account, but then it said there was a problem.
I know it's not funny, that made me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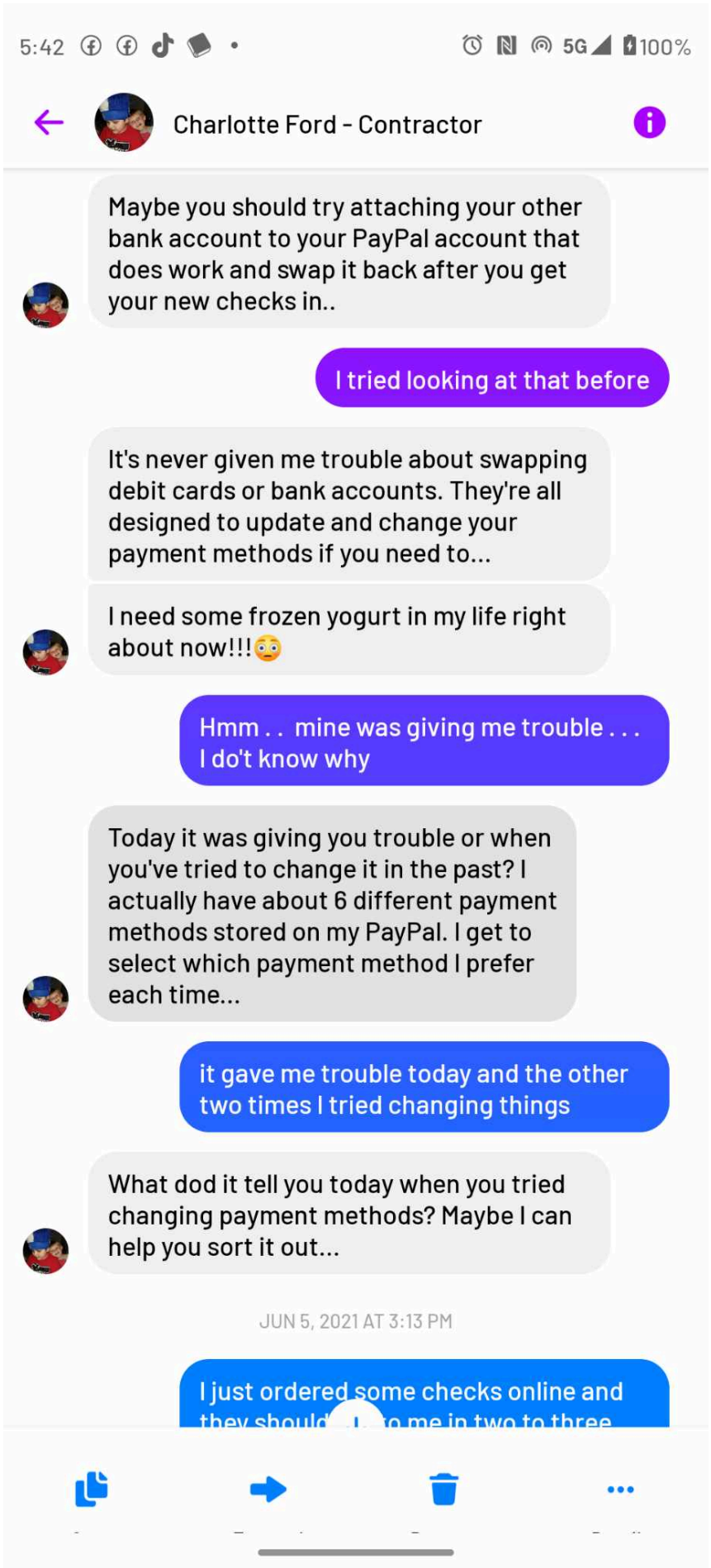
5G 100%
Charlotte Ford - Contractor
Try to send $1,000 and see what happens...
I tried creating another PayPal account with a new e-mail and it found my bank account, but then it said there was a problem.
I know it's not funny, but that made me laugh. We are at the mercy of technology...haha...
JUN 5, 2021 AT 2:50 PM
I just filled out a bunch of info to order checks from online and their site isn't working for actually placing the order . . .
Is it your phone? Or the server on your laptop? That seems like technical issues
on my laptop . . other sites are working fine. They are missing an order button and their link to the shopping cart doesn't work.
it's their end
Maybe you should try attaching your other bank account to your PayPal account that does work and swap it back after you get your new checks in..
I tried looking at that before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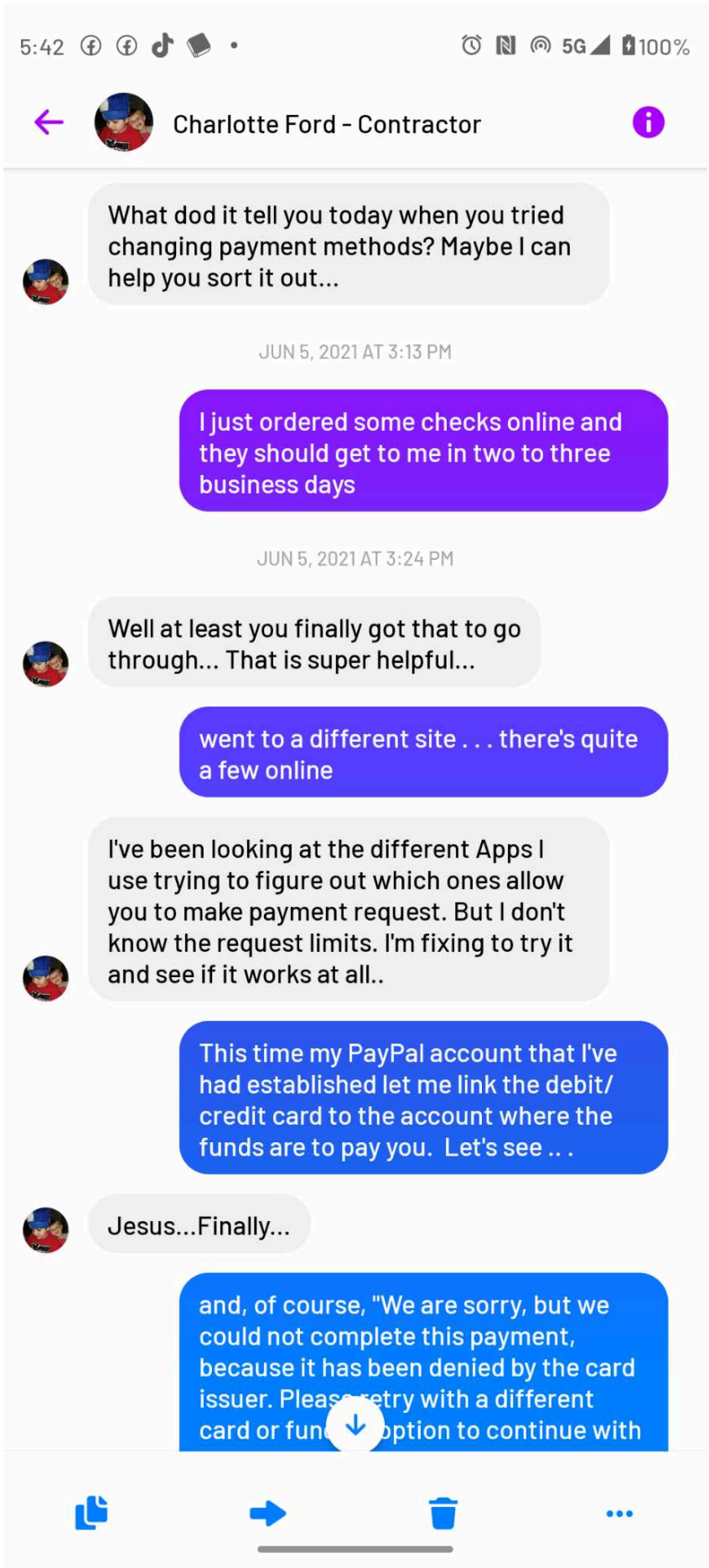
Charlotte Ford - Contractor
Maybe you should try attaching your other bank account to your PayPal account that does work and swap it back after you get your new checks in..
I tried looking at that before
It's never given me trouble about swapping debit cards or bank accounts. They're all designed to update and change your payment methods if you need to...
I need some frozen yogurt in my life right about now!!!😳
Hmm . . mine was giving me trouble . . . I do't know why
Today it was giving you trouble or when you've tried to change it in the past? I actually have about 6 different payment methods stored on my PayPal. I get to select which payment method I prefer each time...
it gave me trouble today and the other two times I tried changing things
What dod it tell you today when you tried changing payment methods? Maybe I can help you sort it out...
JUN 5, 2021 AT 3:13 PM
I just ordered some checks online and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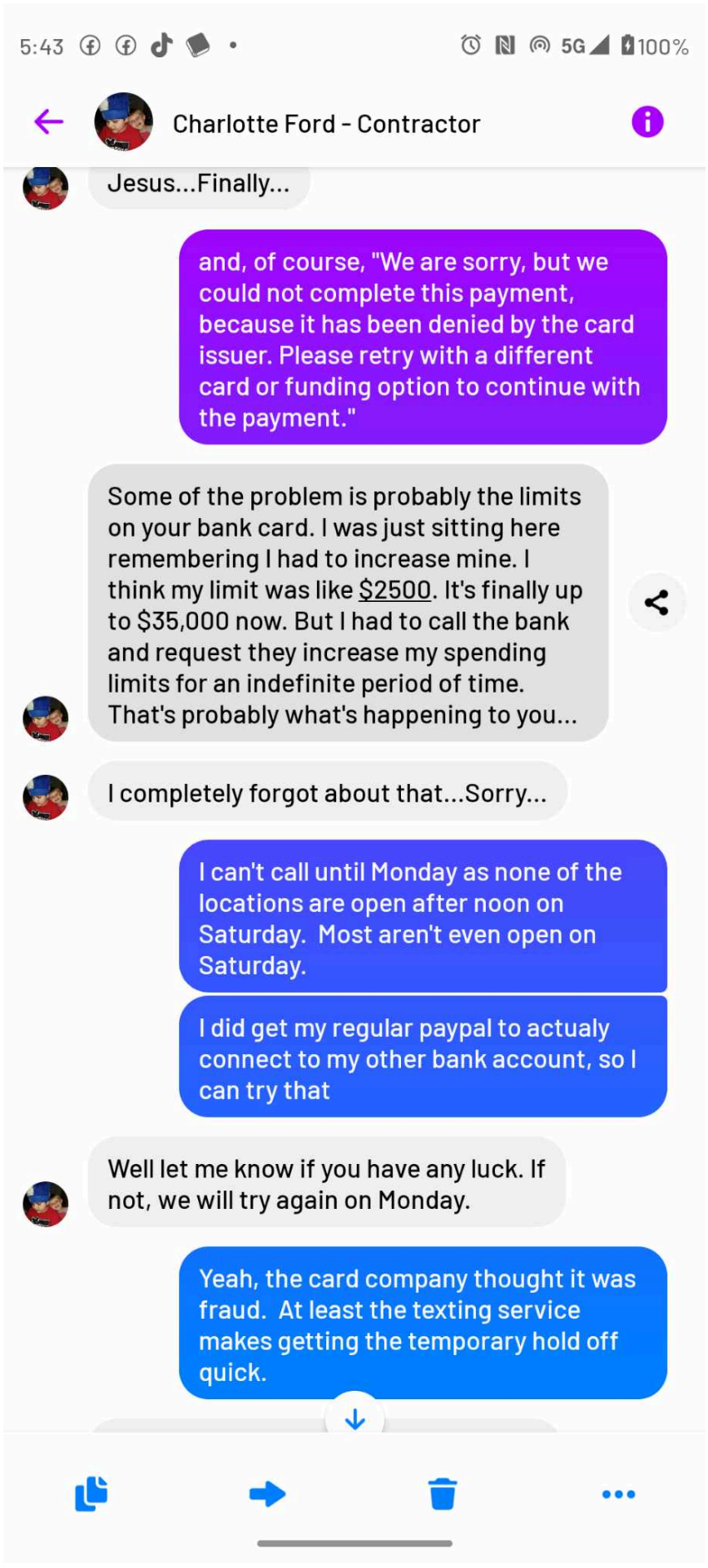
Charlotte Ford - Contractor
What dod it tell you today when you tried changing payment methods? Maybe I can help you sort it out...
JUN 5, 2021 AT 3:13 PM
I just ordered some checks online and they should get to me in two to three business days
JUN 5, 2021 AT 3:24 PM
Well at least you finally got that to go through... That is super helpful...
went to a different site . . . there's quite a few online
I've been looking at the different Apps I use trying to figure out which ones allow you to make payment request. But I don't know the request limits. I'm fixing to try it and see if it works at all..
This time my PayPal account that I've had established let me link the debit/ credit card to the account where the funds are to pay you. Let's see .. .
Jesus...Finally...
and, of course, "We are sorry, but we could not complete this payment, because it has been denied by the card issuer. Pleas retry with a different card or fun ption to continue with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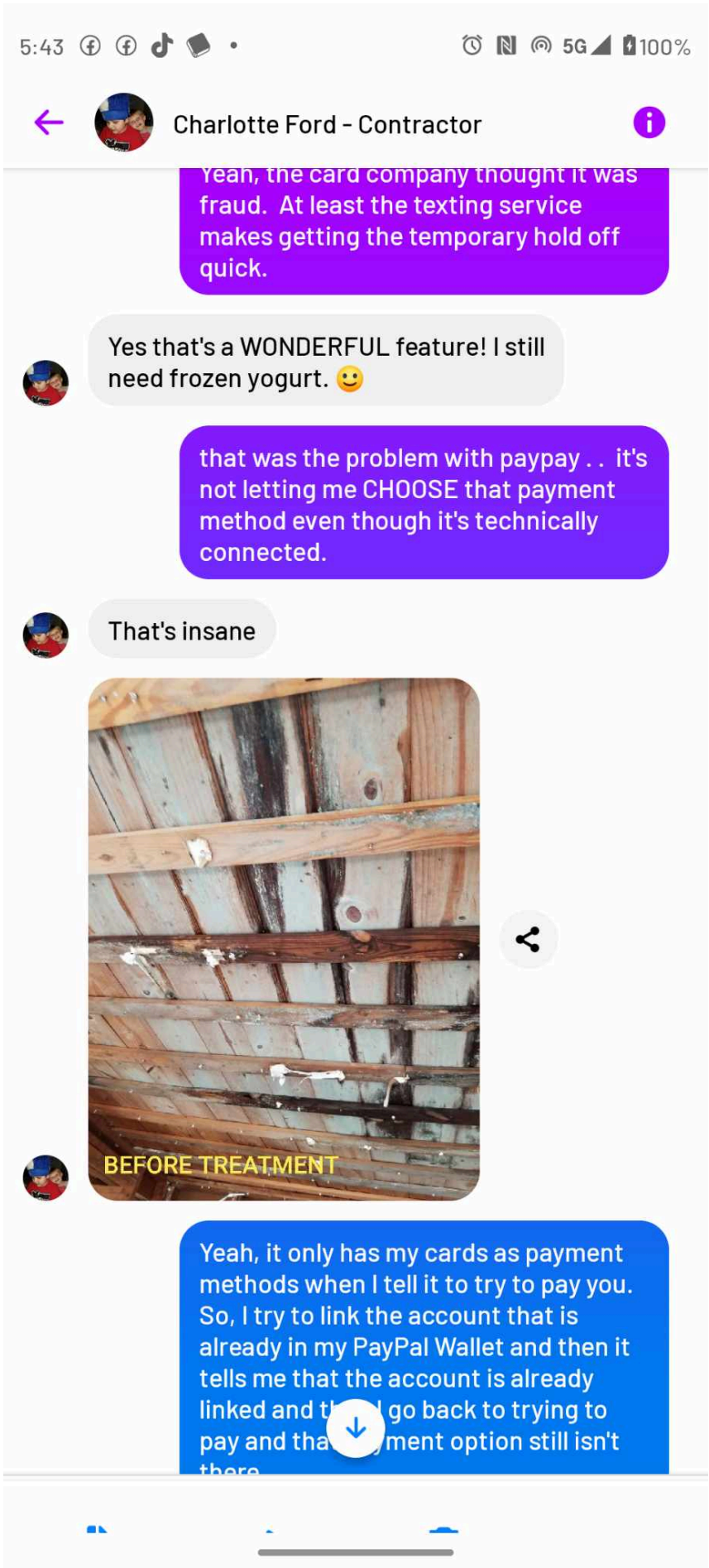
Charlotte Ford - Contractor
Jesus...Finally...
and, of course, "We are sorry, but we could not complete this payment, because it has been denied by the card issuer. Please retry with a different card or funding option to continue with the payment."
Some of the problem is probably the limits on your bank card. I was just sitting here remembering I had to increase mine. I think my limit was like $2500. It's finally up to $35,000 now. But I had to call the bank and request they increase my spending limits for an indefinite period of time. That's probably what's happening to you...
I completely forgot about that...Sorry...
I can't call until Monday as none of the locations are open after noon on Saturday. Most aren't even open on Saturday.
I did get my regular paypal to actualy connect to my other bank account, so I can try that
Well let me know if you have any luck. If not, we will try again on Monday.
Yeah, the card company thought it was fraud. At least the texting service makes getting the temporary hold off quick.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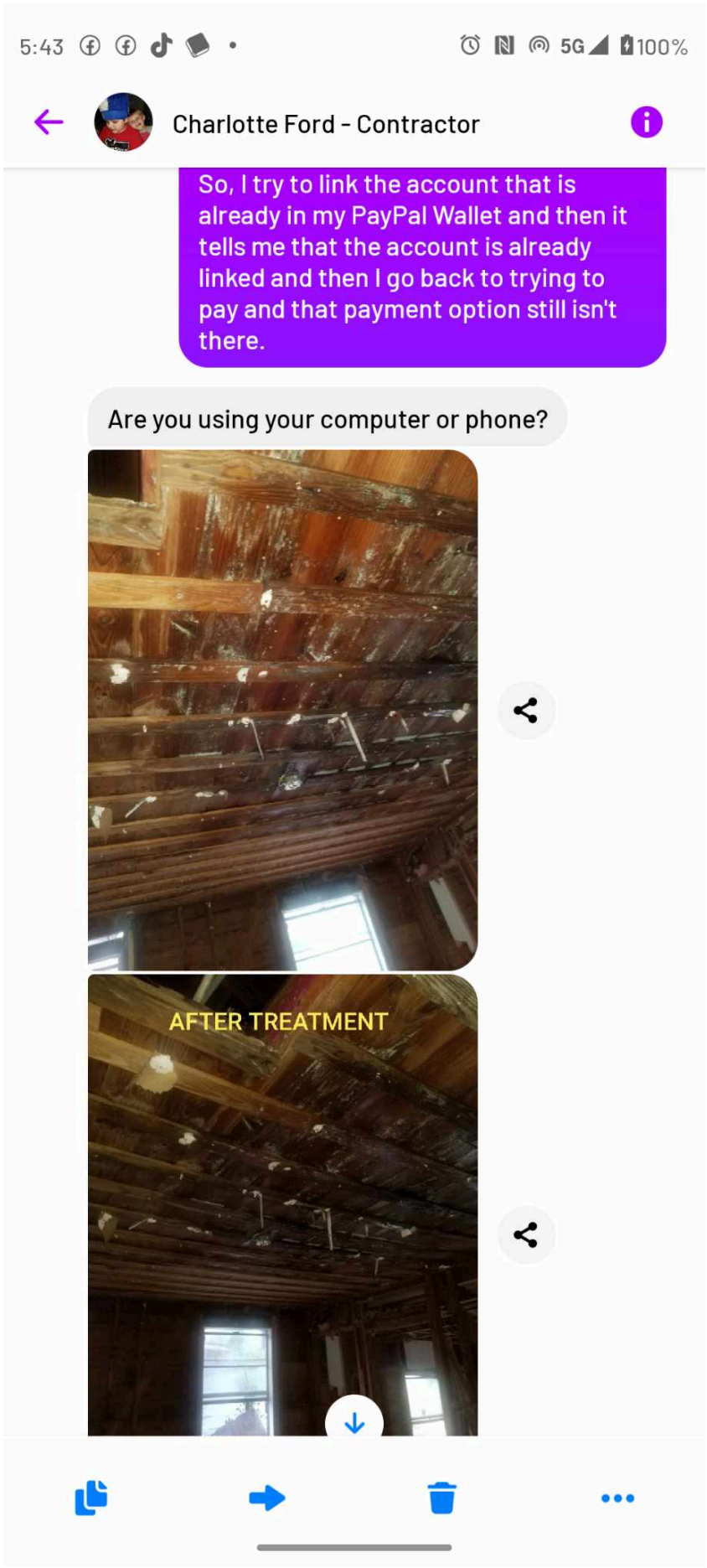
Charlotte Ford - Contractor
Yeah, the card company thought it was fraud. At least the texting service makes getting the temporary hold off quick.
Yes that's a WONDERFUL feature! I still need frozen yogurt.
that was the problem with paypay . . it's not letting me CHOOSE that payment method even though it's technically connected.
That's insane
BEFORE TREATMENT
Yeah, it only has my cards as payment methods when I tell it to try to pay you. So, I try to link the account that is already in my PayPal Wallet and then it tells me that the account is already linked and t go back to trying to pay and tha ment option still isn't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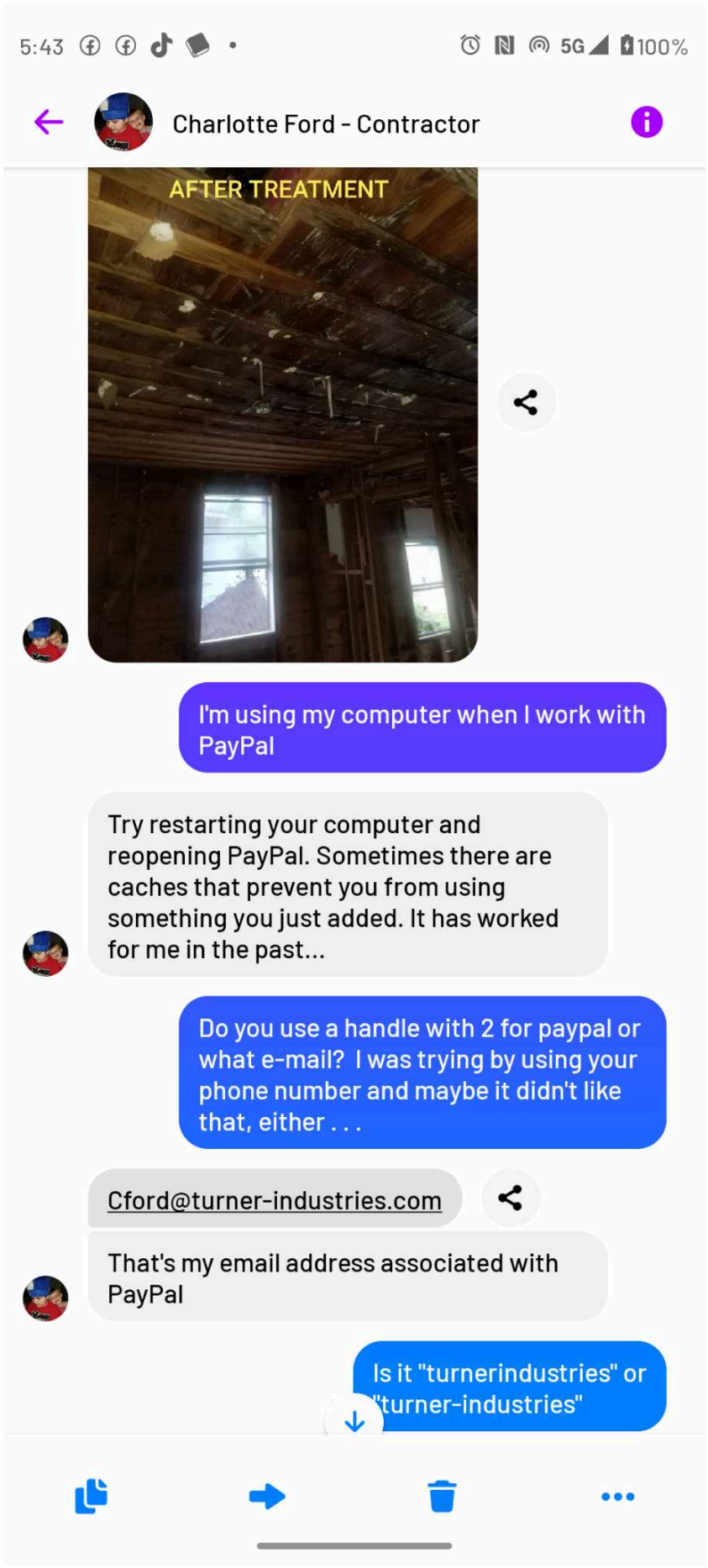
Charlotte Ford - Contractor
So, I try to link the account that is already in my PayPal Wallet and then it tells me that the account is already linked and then I go back to trying to pay and that payment option still isn't there.
Are you using your computer or phone?
AFTER TREATMENT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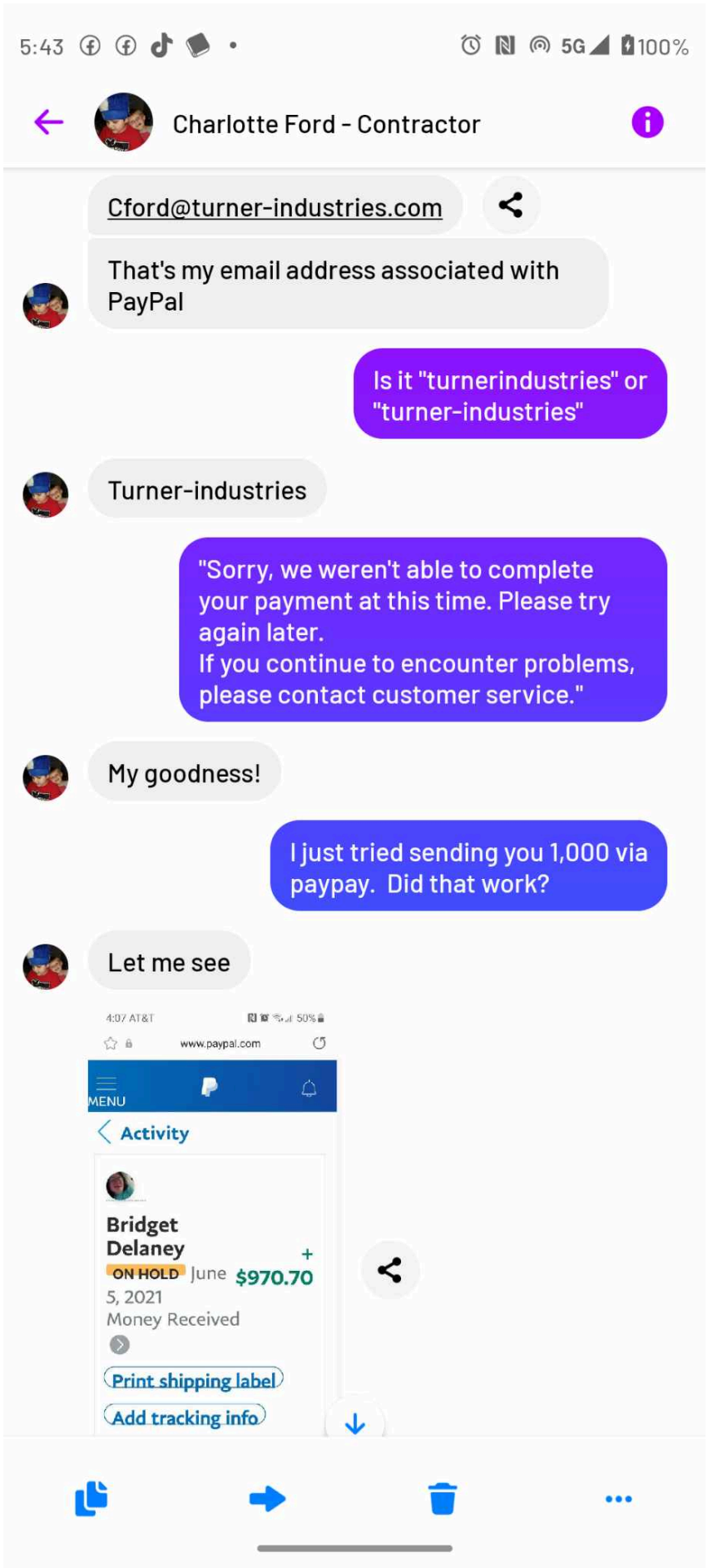
Charlotte Ford - Contractor
AFTER TREATMENT
I'm using my computer when I work with PayPal
Try restarting your computer and reopening PayPal. Sometimes there are caches that prevent you from using something you just added. It has worked for me in the past...
Do you use a handle with 2 for paypal or what e-mail? I was trying by using your phone number and maybe it didn't like that, either . . .
Cford@turner-industries.com
That's my email address associated with PayPal
Is it "turnerindustries" or "turner-industries"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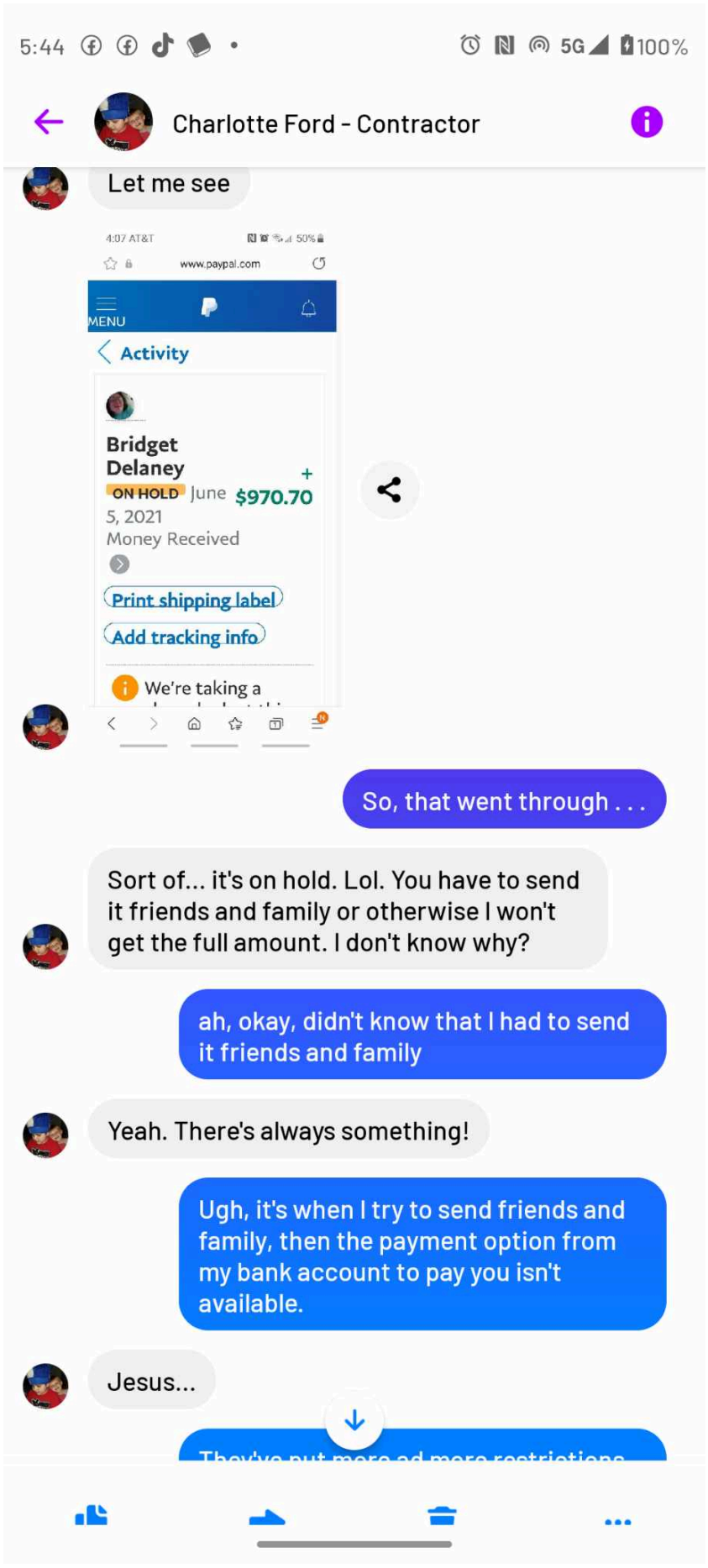
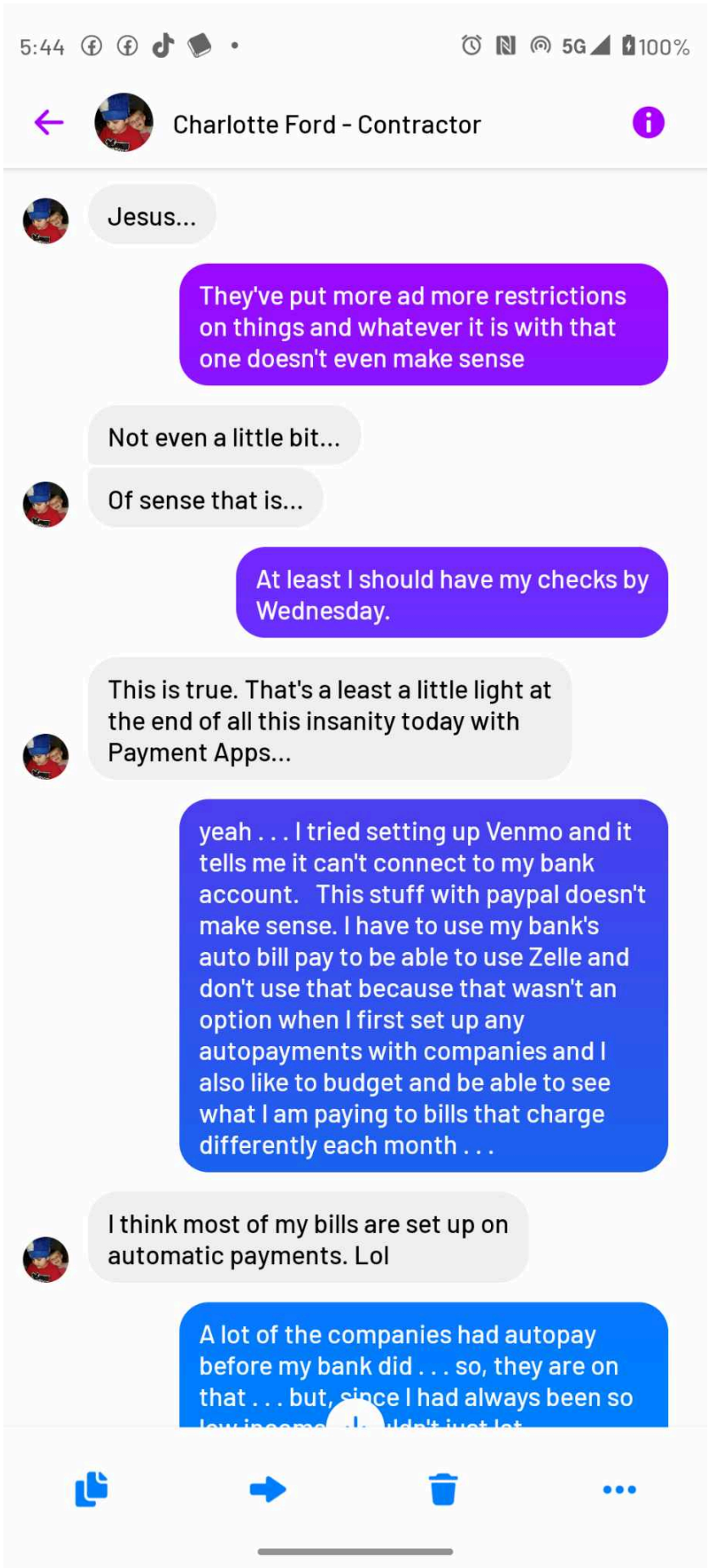
Charlotte Ford - Contractor
Cford@turner-industries.com
That's my email address associated with PayPal
Is it "turnerindustries" or "turner-industries"
Turner-industries
"Sorry, we weren't able to complete your payment at this time. Please try again later.
If you continue to encounter problems, please contact customer service."
My goodness!
I just tried sending you 1,000 via paypay. Did that work?
Let me see
4:07 AT&T
50%
www.paypal.com
MENU
Activity
Bridget Delaney
ON HOLD
June 5, 2021
+ $970.70
Money Received
Print shipping label
Add tracking info


5:44
5G 100%
Charlotte Ford - Contractor
Let me see
4:07 AT&T
50%
www.paypal.com
MENU
Activity
Bridget Delaney
ON HOLD June 5, 2021
$970.70
Money Received
Print shipping label
Add tracking info
We're taking a
So, that went through . . .
Sort of... it's on hold. Lol. You have to send it friends and family or otherwise I won't get the full amount. I don't know why?
ah, okay, didn't know that I had to send it friends and family
Yeah. There's always something!
Ugh, it's when I try to send friends and family, then the payment option from my bank account to pay you isn't available.
Jesus...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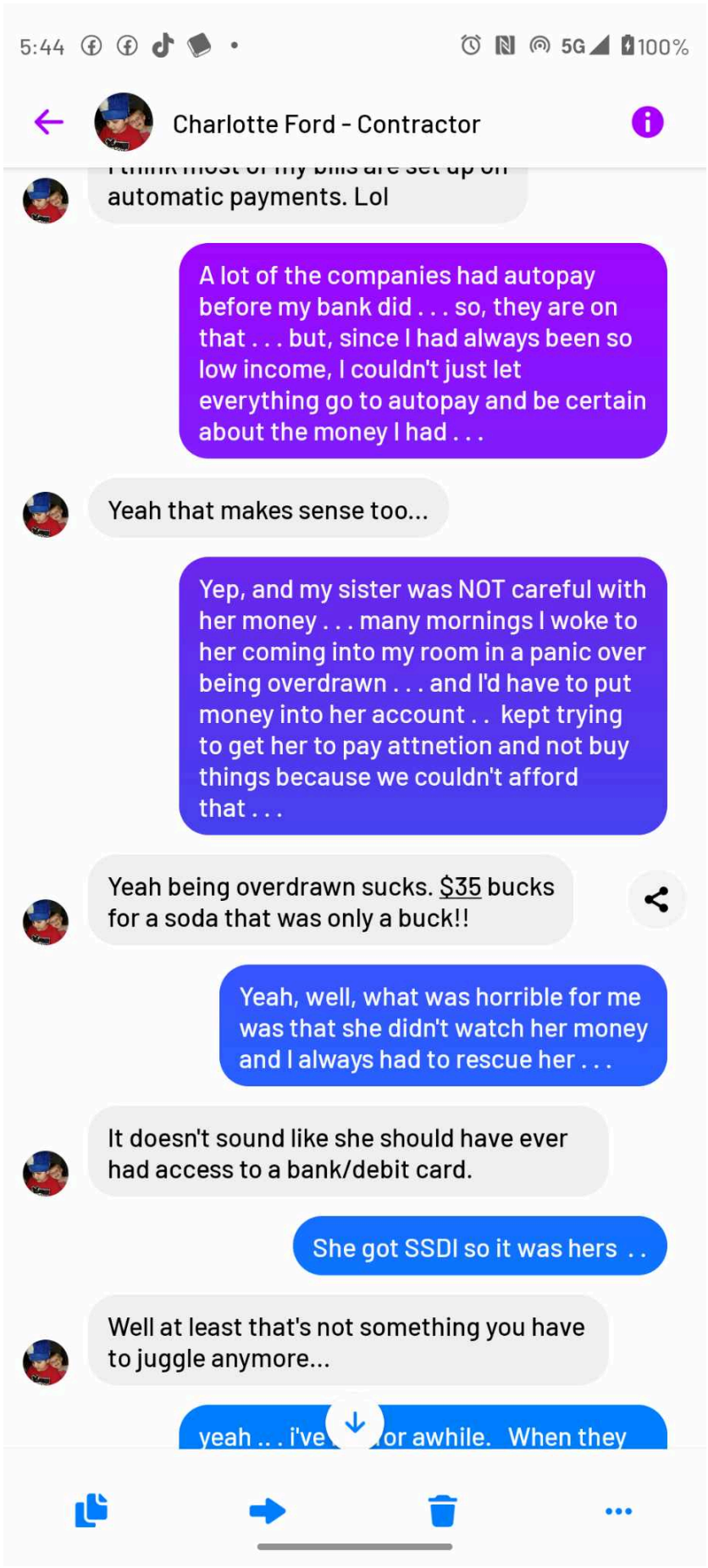
Charlotte Ford - Contractor
Jesus...
They've put more ad more restrictions on things and whatever it is with that one doesn't even make sense
Not even a little bit...
Of sense that is...
At least I should have my checks by Wednesday.
This is true. That's a least a little light at the end of all this insanity today with Payment Apps...
yeah . . . I tried setting up Venmo and it tells me it can't connect to my bank account. This stuff with paypal doesn't make sense. I have to use my bank's auto bill pay to be able to use Zelle and don't use that because that wasn't an option when I first set up any autopayments with companies and I also like to budget and be able to see what I am paying to bills that charge differently each month . . .
I think most of my bills are set up on automatic payments. Lol
A lot of the companies had autopay before my bank did . . . so, they are on that . . . but, since I had always been so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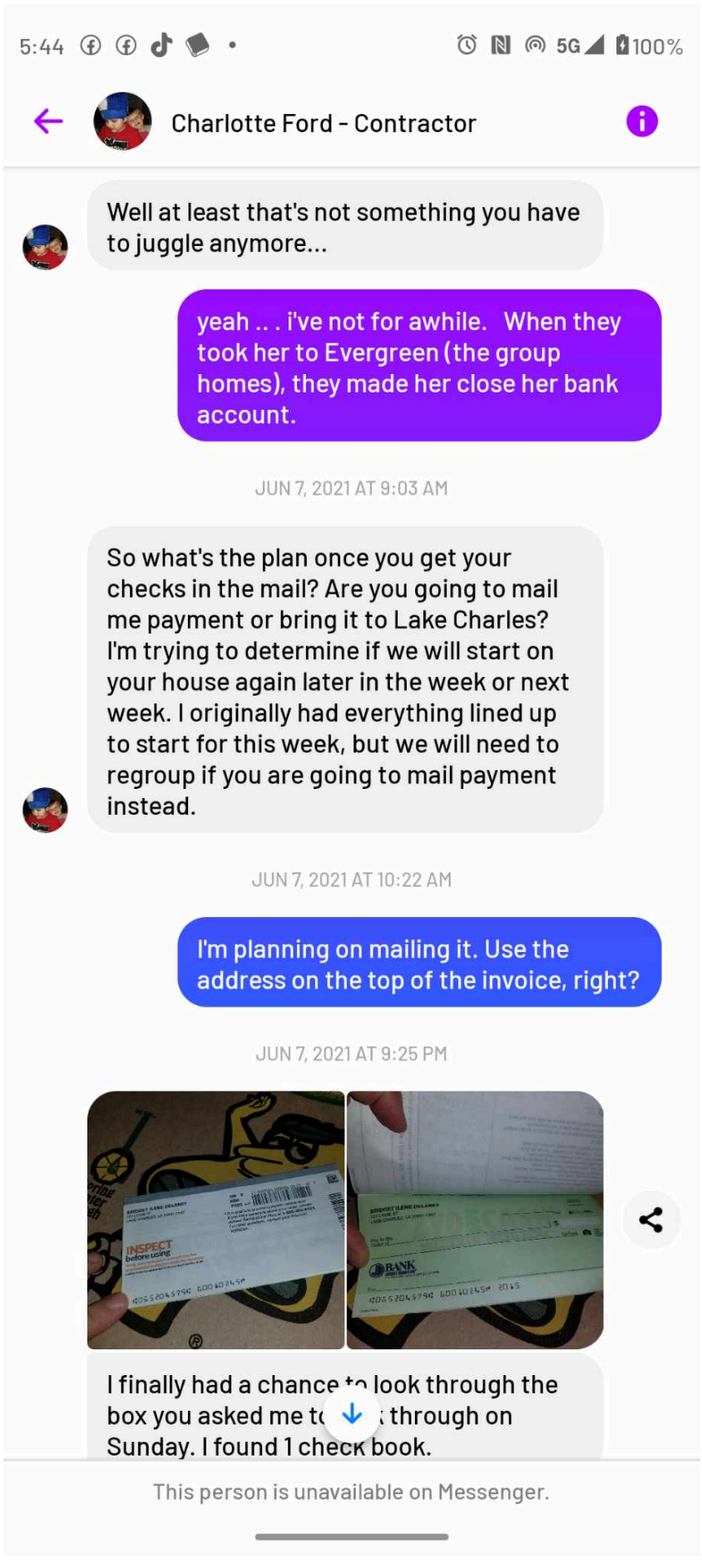
Charlotte Ford - Contractor
automatic payments. Lol
A lot of the companies had autopay before my bank did . . . so, they are on that . . . but, since I had always been so low income, I couldn't just let everything go to autopay and be certain about the money I had . . .
Yeah that makes sense too...
Yep, and my sister was NOT careful with her money . . . many mornings I woke to her coming into my room in a panic over being overdrawn . . . and I'd have to put money into her account . . kept trying to get her to pay attnetion and not buy things because we couldn't afford that . . .
Yeah being overdrawn sucks. $35 bucks for a soda that was only a buck!!
Yeah, well, what was horrible for me was that she didn't watch her money and I always had to rescue her . . .
It doesn't sound like she should have ever had access to a bank/debit card.
She got SSDI so it was hers . .
Well at least that's not something you have to juggle anymore...
yeah . . . i've or awhile. When they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Charlotte Ford - Contractor
Well at least that's not something you have to juggle anymore...
yeah .. . i've not for awhile. When they took her to Evergreen (the group homes), they made her close her bank account.
JUN 7, 2021 AT 9:03 AM
So what's the plan once you get your checks in the mail? Are you going to mail me payment or bring it to Lake Charles? I'm trying to determine if we will start on your house again later in the week or next week. I originally had everything lined up to start for this week, but we will need to regroup if you are going to mail payment instead.
JUN 7, 2021 AT 10:22 AM
I'm planning on mailing it. Use the address on the top of the invoice, right?
JUN 7, 2021 AT 9:25 PM
INSPECT
before using
BANK
I finally had a chance to look through the box you asked me to through on Sunday. I found 1 check book.
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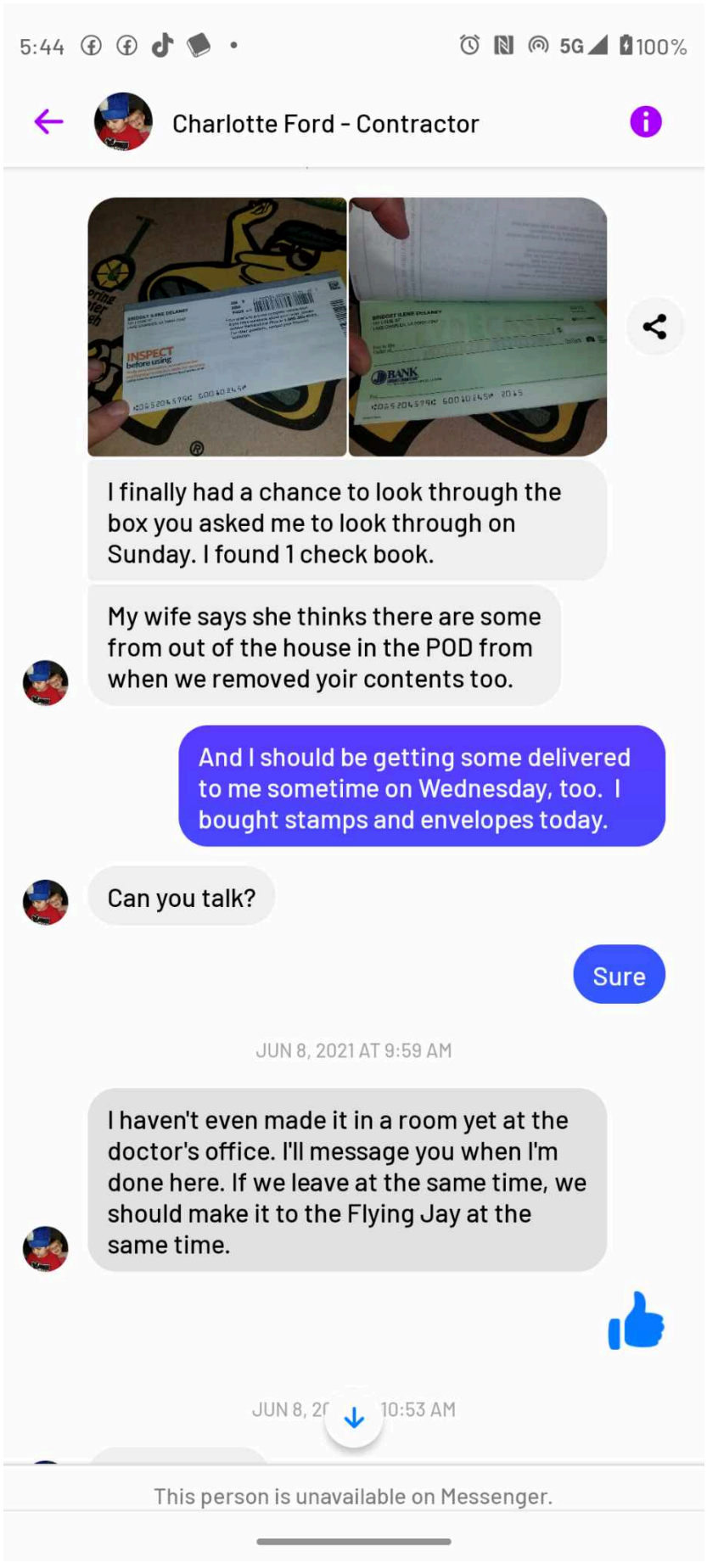
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Charlotte Ford - Contractor
I finally had a chance to look through the box you asked me to look through on Sunday. I found 1 check book.
My wife says she thinks there are some from out of the house in the POD from when we removed yoir contents too.
And I should be getting some delivered to me sometime on Wednesday, too. I bought stamps and envelopes today.
Can you talk?
Sure
JUN 8, 2021 AT 9:59 AM
I haven't even made it in a room yet at the doctor's office. I'll message you when I'm done here. If we leave at the same time, we should make it to the Flying Jay at the same time.
10:53 AM
This person is unavailable on Messenger.

5:44
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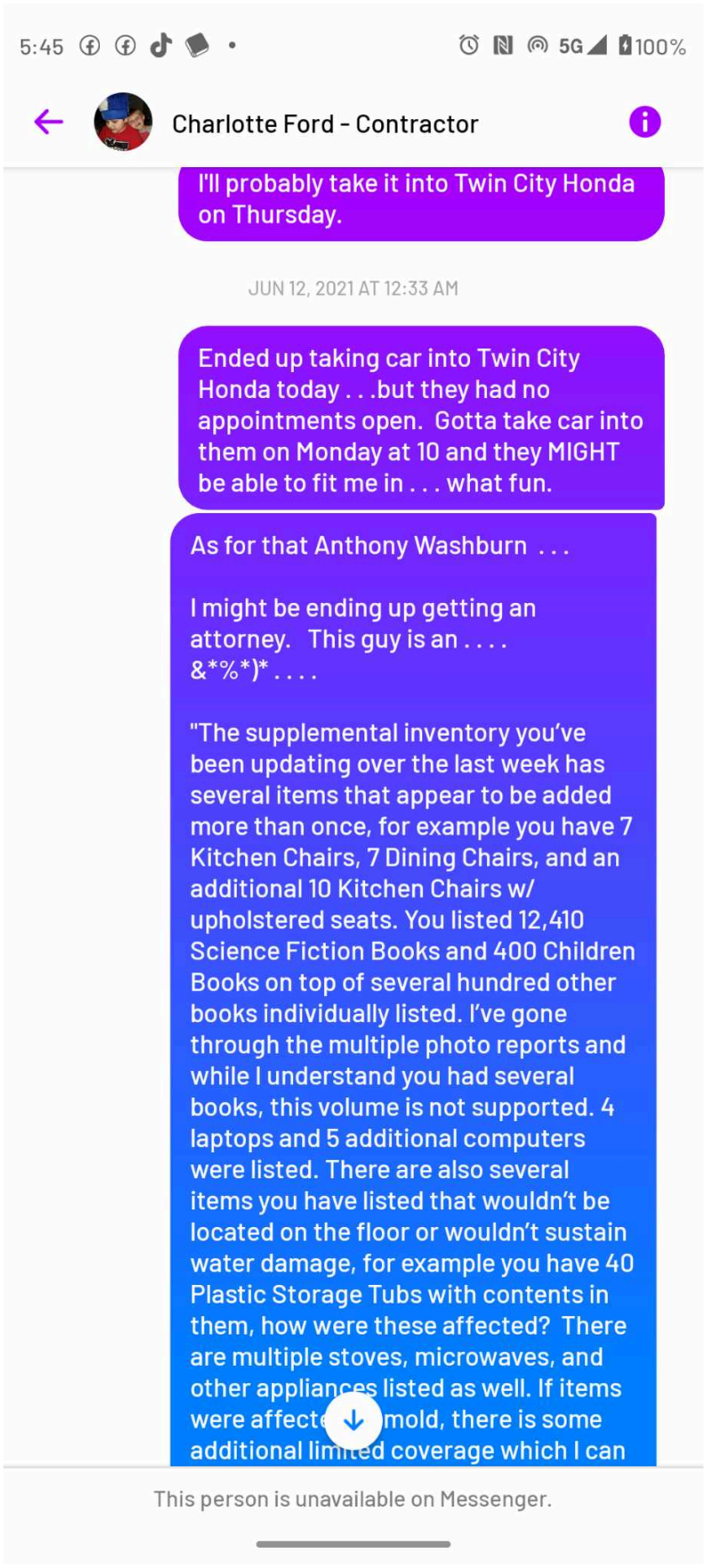
Charlotte Ford - Contractor
JUN 8, 2021 AT 10:53 AM
Leaving now
okay, getting going
JUN 8, 2021 AT 11:31 AM
I'm at the Flying J
Fixing to pull up
JUN 8, 2021 AT 2:41 PM
Well... was your trip home much cooler?
Somewhat. It was cooler at first and then air started getting warm again.
You've either got a really bad leak or a bad thermostat
At least I've got a running car.
JUN 8, 2021 AT 4:04 PM
This is true...
JUN 8, 2021 AT 4:37 PM
I'll probably take it into Twin City Honda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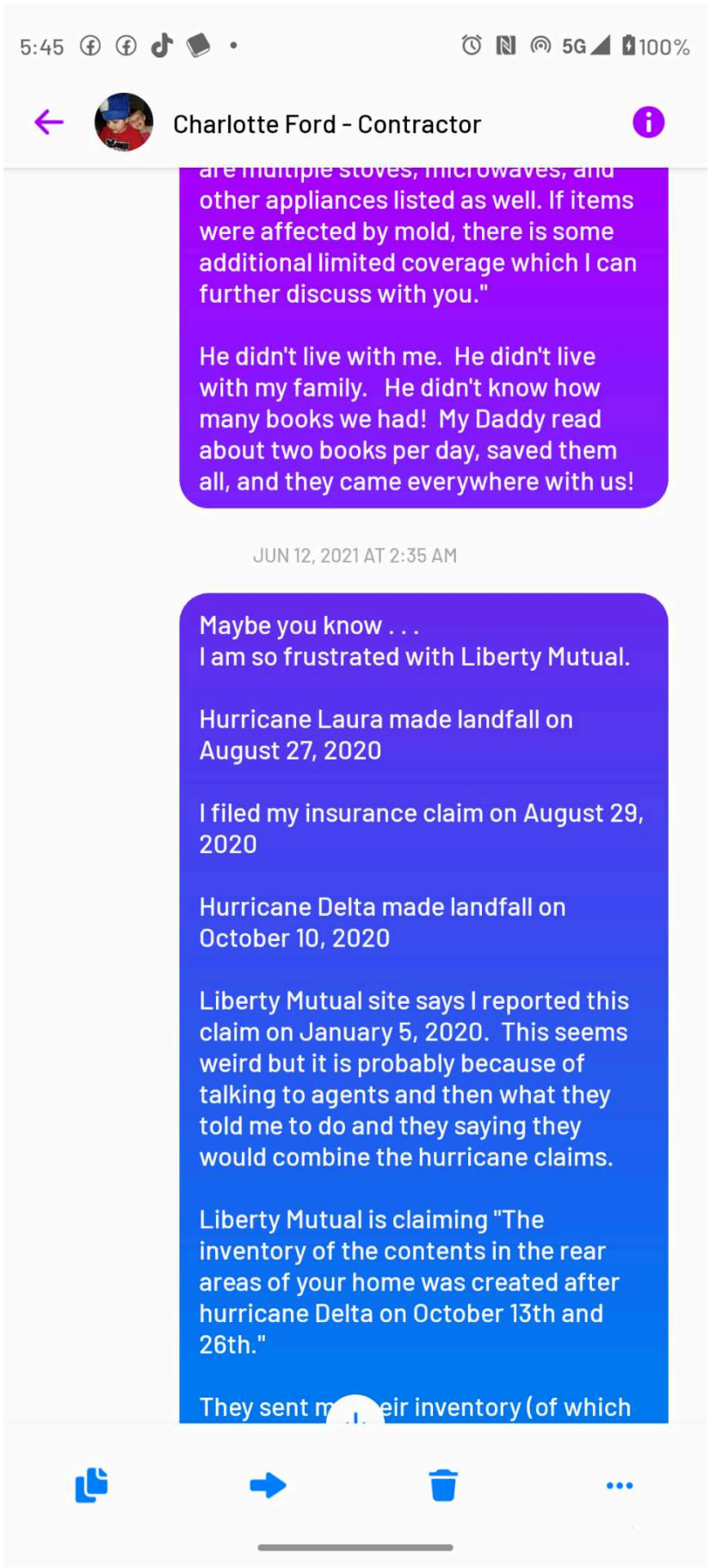
Charlotte Ford - Contractor
I'll probably take it into Twin City Honda on Thursday.
JUN 12, 2021 AT 12:33 AM
Ended up taking car into Twin City Honda today . . .but they had no appointments open. Gotta take car into them on Monday at 10 and they MIGHT be able to fit me in . . . what fun.
As for that Anthony Washburn . . .
I might be ending up getting an attorney. This guy is an . . . . &*%*)* . . . .
"The supplemental inventory you've been updating over the last week has several items that appear to be added more than once, for example you have 7 Kitchen Chairs, 7 Dining Chairs, and an additional 10 Kitchen Chairs w/ upholstered seats. You listed 12,410 Science Fiction Books and 400 Children Books on top of several hundred other books individually listed. I've gone through the multiple photo reports and while I understand you had several books, this volume is not supported. 4 laptops and 5 additional computers were listed. There are also several items you have listed that wouldn't be located on the floor or wouldn't sustain water damage, for example you have 40 Plastic Storage Tubs with contents in them, how were these affected? There are multiple stoves, microwaves, and other appliances listed as well. If items were affecte mold, there is some additional limited coverage which I can
This person is unavailable on Messenger.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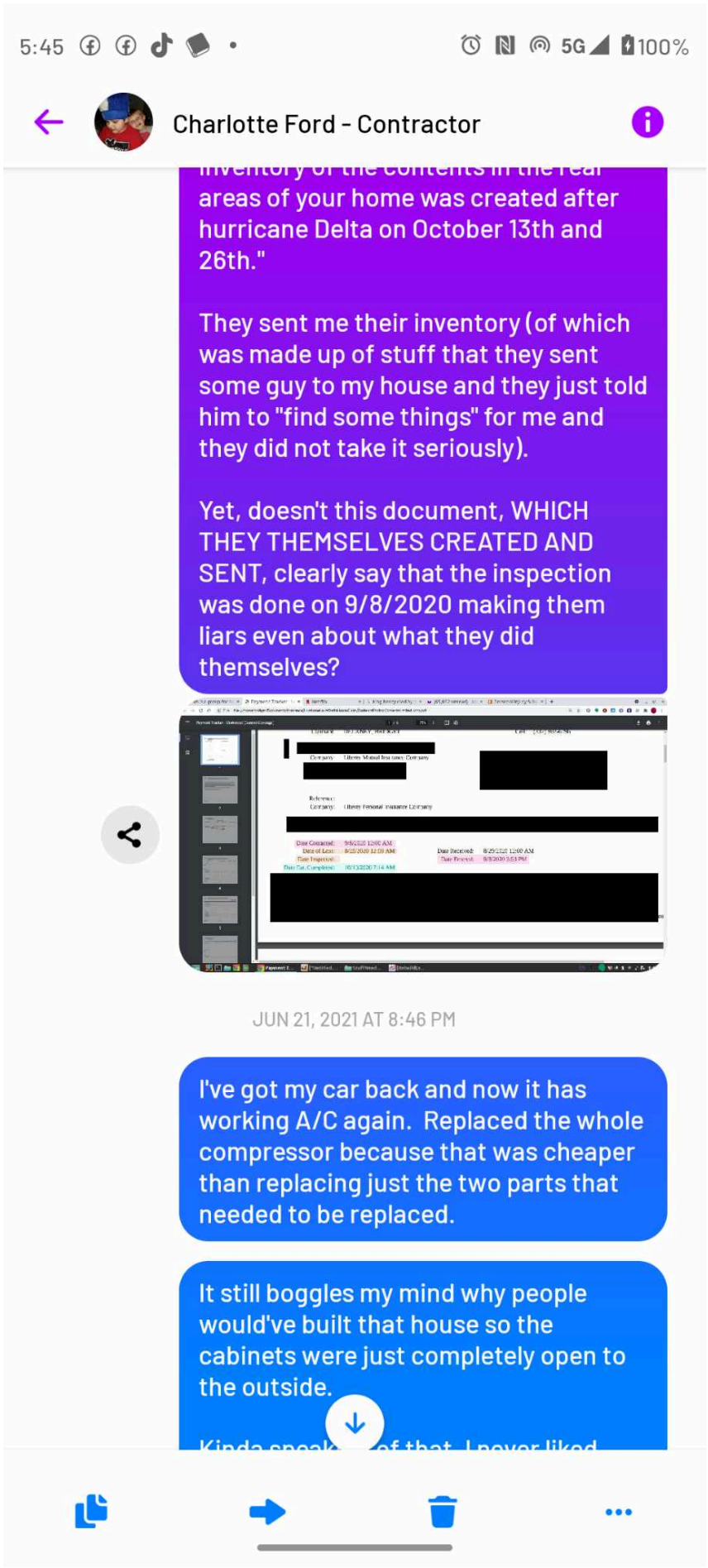
Charlotte Ford - Contractor
other appliances listed as well. If items were affected by mold, there is some additional limited coverage which I can further discuss with you."
He didn't live with me. He didn't live with my family. He didn't know how many books we had! My Daddy read about two books per day, saved them all, and they came everywhere with us!
JUN 12, 2021 AT 2:35 AM
Maybe you know . . .
I am so frustrated with Liberty Mutual.
Hurricane Laura made landfall on August 27, 2020
I filed my insurance claim on August 29, 2020
Hurricane Delta made landfall on October 10, 2020
Liberty Mutual site says I reported this claim on January 5, 2020. This seems weird but it is probably because of talking to agents and then what they told me to do and they saying they would combine the hurricane claims.
Liberty Mutual is claiming "The inventory of the contents in the rear areas of your home was created after hurricane Delta on October 13th and 26th."
They sent m eir inventory (of which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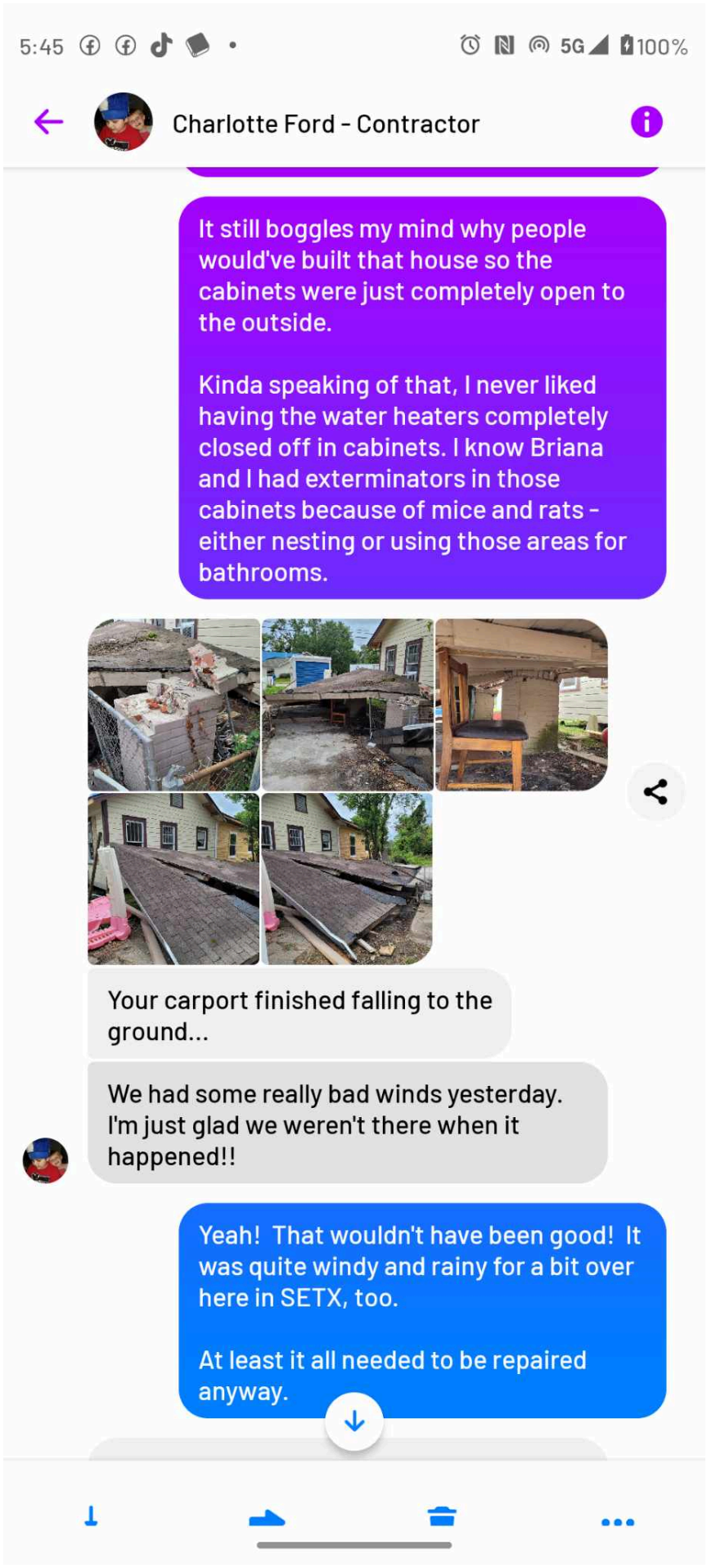
Charlotte Ford - Contractor
areas of your home was created after hurricane Delta on October 13th and 26th."
They sent me their inventory (of which was made up of stuff that they sent some guy to my house and they just told him to "find some things" for me and they did not take it seriously).
Yet, doesn't this document, WHICH THEY THEMSELVES CREATED AND SENT, clearly say that the inspection was done on 9/8/2020 making them liars even about what they did themselves?
JUN 21, 2021 AT 8:46 PM
I've got my car back and now it has working A/C again. Replaced the whole compressor because that was cheaper than replacing just the two parts that needed to be replaced.
It still boggles my mind why people would've built that house so the cabinets were just completely open to the outside.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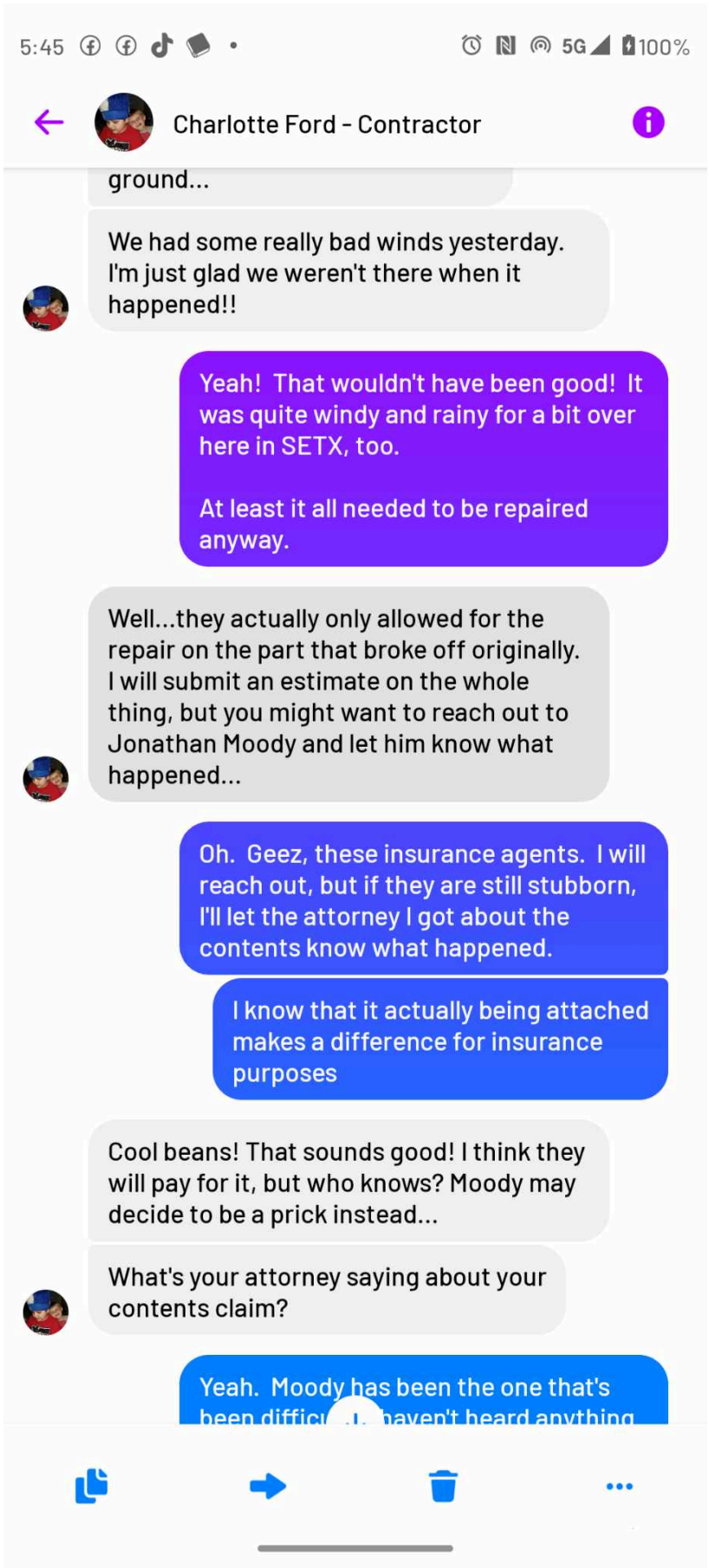
Charlotte Ford - Contractor
It still boggles my mind why people would've built that house so the cabinets were just completely open to the outside.
Kinda speaking of that, I never liked having the water heaters completely closed off in cabinets. I know Briana and I had exterminators in those cabinets because of mice and rats - either nesting or using those areas for bathrooms.
Your carport finished falling to the ground...
We had some really bad winds yesterday. I'm just glad we weren't there when it happened!!
Yeah! That wouldn't have been good! It was quite windy and rainy for a bit over here in SETX, too.
At least it all needed to be repaired anyway.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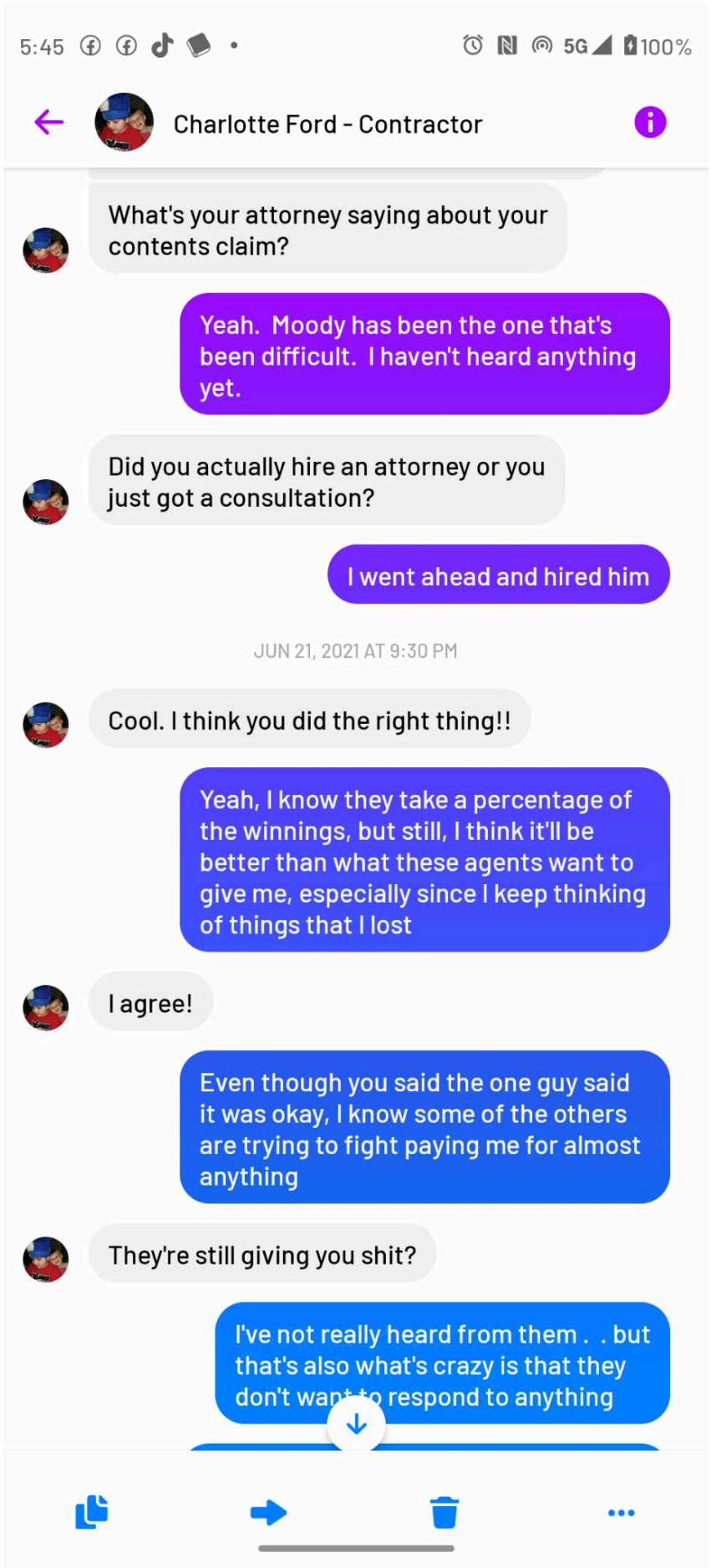
Charlotte Ford - Contractor
ground...
We had some really bad winds yesterday. I'm just glad we weren't there when it happened!!
Yeah! That wouldn't have been good! It was quite windy and rainy for a bit over here in SETX, too.
At least it all needed to be repaired anyway.
Well...they actually only allowed for the repair on the part that broke off originally. I will submit an estimate on the whole thing, but you might want to reach out to Jonathan Moody and let him know what happened...
Oh. Geez, these insurance agents. I will reach out, but if they are still stubborn, I'll let the attorney I got about the contents know what happened.
I know that it actually being attached makes a difference for insurance purposes
Cool beans! That sounds good! I think they will pay for it, but who knows? Moody may decide to be a prick instead...
What's your attorney saying about your contents claim?
Yeah. Moody has been the one that's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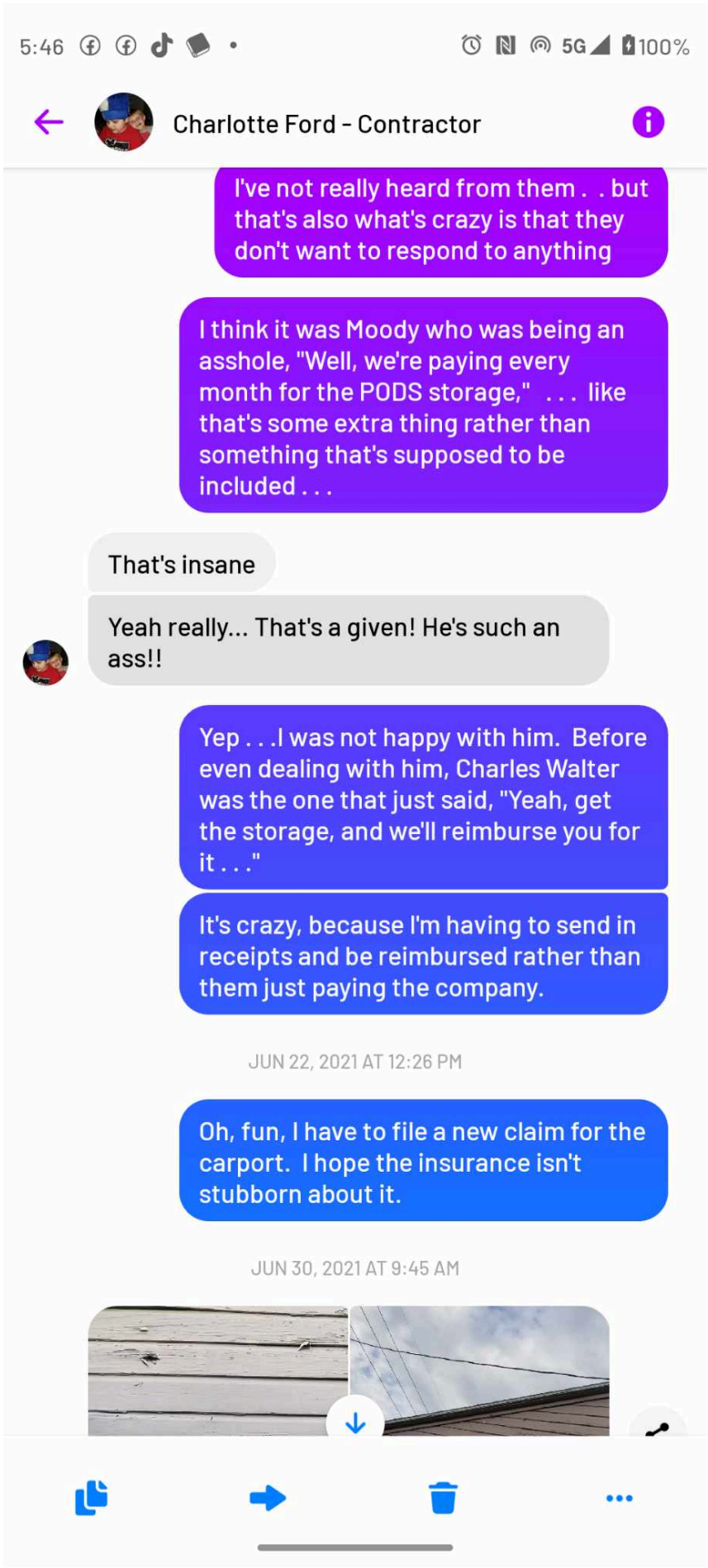
Charlotte Ford - Contractor
What's your attorney saying about your contents claim?
Yeah. Moody has been the one that's been difficult. I haven't heard anything yet.
Did you actually hire an attorney or you just got a consultation?
I went ahead and hired him
JUN 21, 2021 AT 9:30 PM
Cool. I think you did the right thing!!
Yeah, I know they take a percentage of the winnings, but still, I think it'll be better than what these agents want to give me, especially since I keep thinking of things that I lost
I agree!
Even though you said the one guy said it was okay, I know some of the others are trying to fight paying me for almost anything
They're still giving you shit?
I've not really heard from them . . but that's also what's crazy is that they don't want to respond to anything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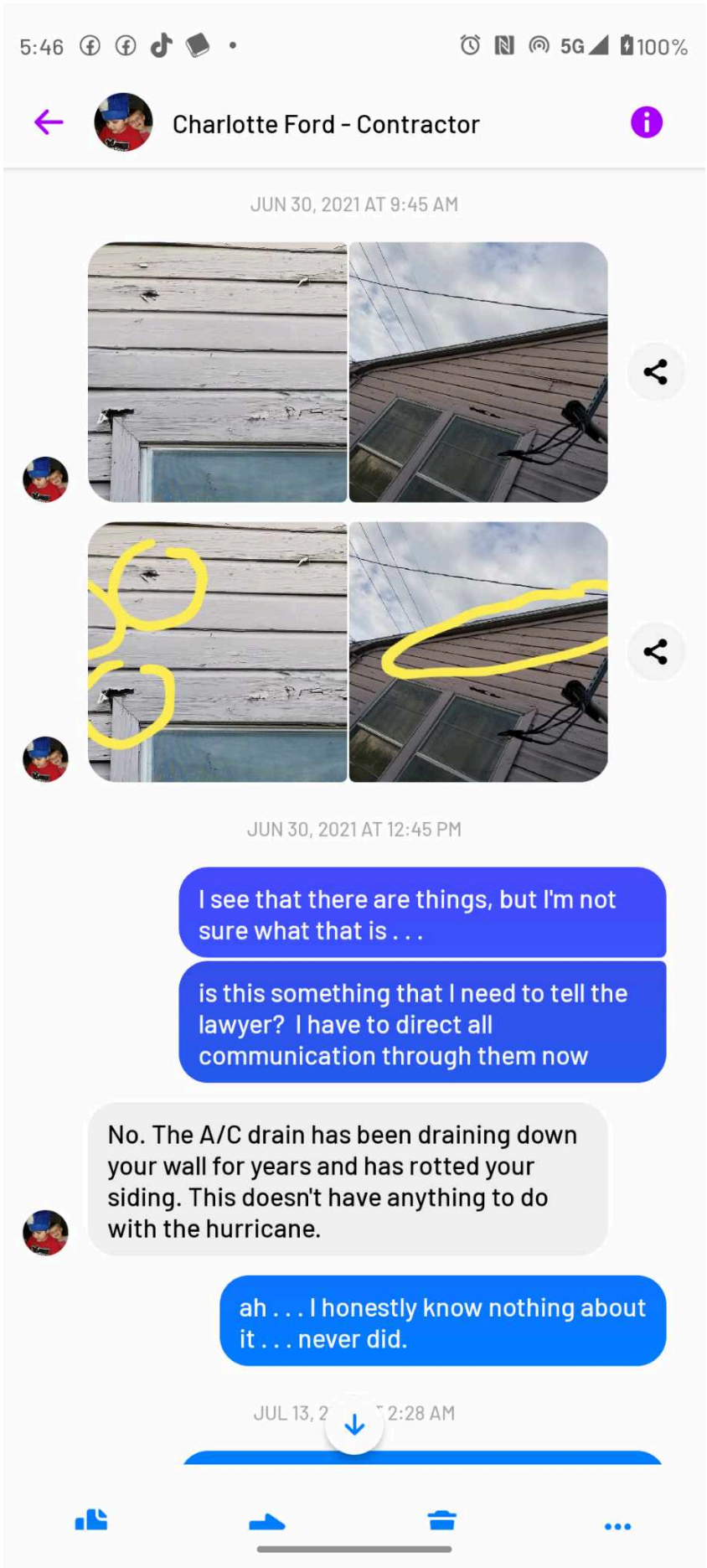
Charlotte Ford - Contractor
I've not really heard from them . . but that's also what's crazy is that they don't want to respond to anything
I think it was Moody who was being an asshole, "Well, we're paying every month for the PODS storage," . . . like that's some extra thing rather than something that's supposed to be included . . .
That's insane
Yeah really... That's a given! He's such an ass!!
Yep . . .I was not happy with him. Before even dealing with him, Charles Walter was the one that just said, "Yeah, get the storage, and we'll reimburse you for it . . ."
It's crazy, because I'm having to send in receipts and be reimbursed rather than them just paying the company.
JUN 22, 2021 AT 12:26 PM
Oh, fun, I have to file a new claim for the carport. I hope the insurance isn't stubborn about it.
JUN 30, 2021 AT 9:45 AM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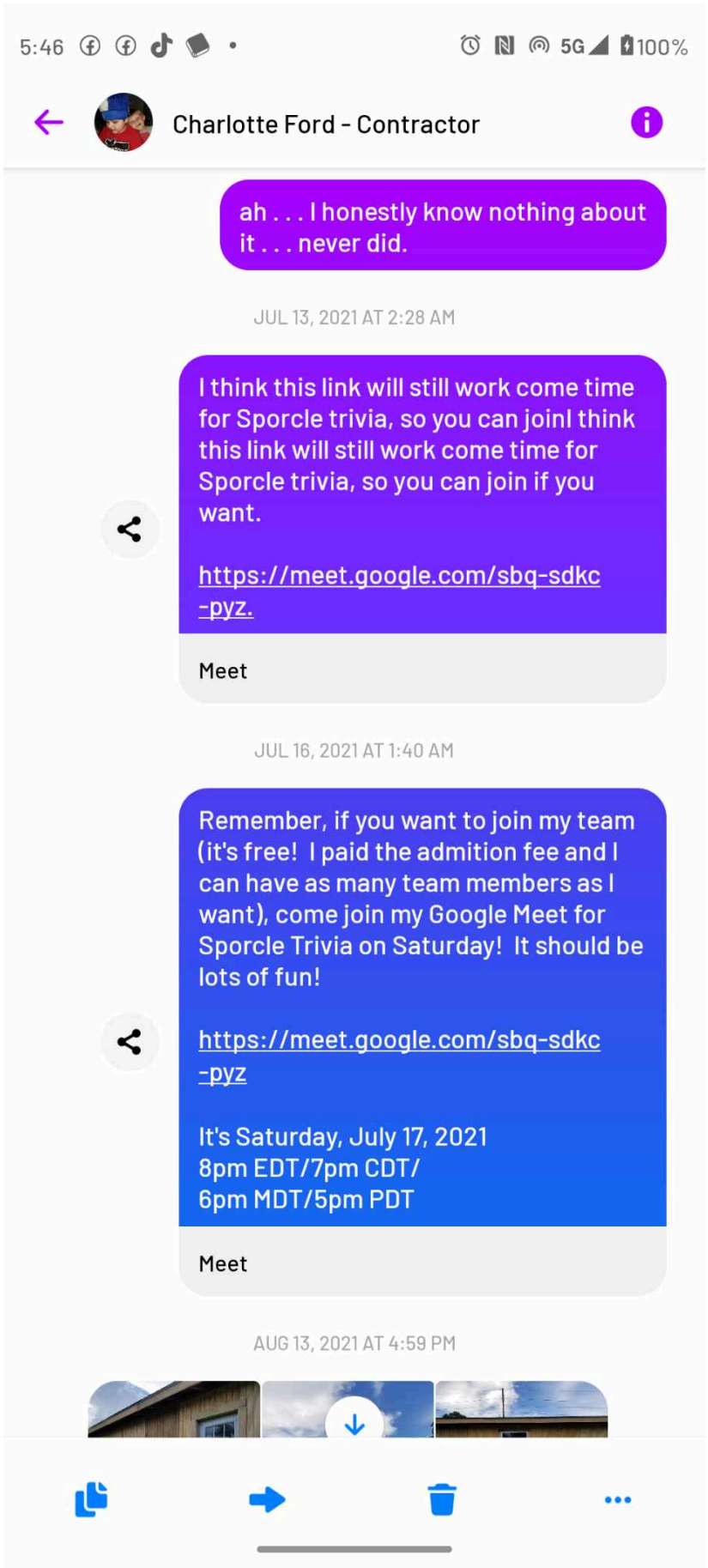
Charlotte Ford - Contractor
JUN 30, 2021 AT 9:45 AM
JUN 30, 2021 AT 12:45 PM
I see that there are things, but I'm not sure what that is . . .
is this something that I need to tell the lawyer? I have to direct all communication through them now
No. The A/C drain has been draining down your wall for years and has rotted your siding. This doesn't have anything to do with the hurricane.
ah . . . I honestly know nothing about it . . . never did.
JUL 13, 2
2:28 AM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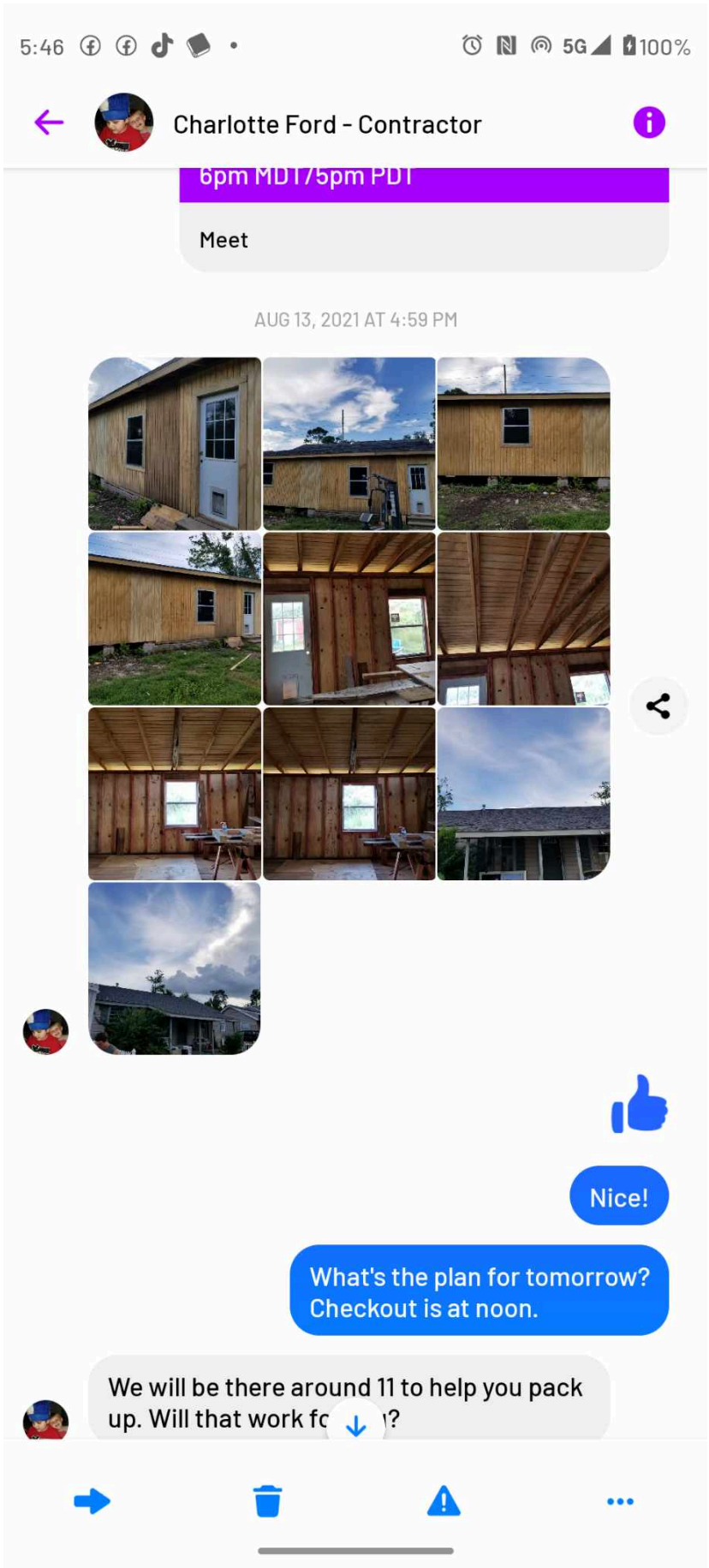
Charlotte Ford - Contractor
ah . . . I honestly know nothing about it . . . never did.
JUL 13, 2021 AT 2:28 AM
I think this link will still work come time for Sporcle trivia, so you can joinI think this link will still work come time for Sporcle trivia, so you can join if you want.
https://meet.google.com/sbq-sdkc-pyz.
Meet
JUL 16, 2021 AT 1:40 AM
Remember, if you want to join my team (it's free! I paid the admition fee and I can have as many team members as I want), come join my Google Meet for Sporcle Trivia on Saturday! It should be lots of fun!
https://meet.google.com/sbq-sdkc-pyz
It's Saturday, July 17, 2021
8pm EDT/7pm CDT/
6pm MDT/5pm PDT
Meet
AUG 13, 2021 AT 4:59 PM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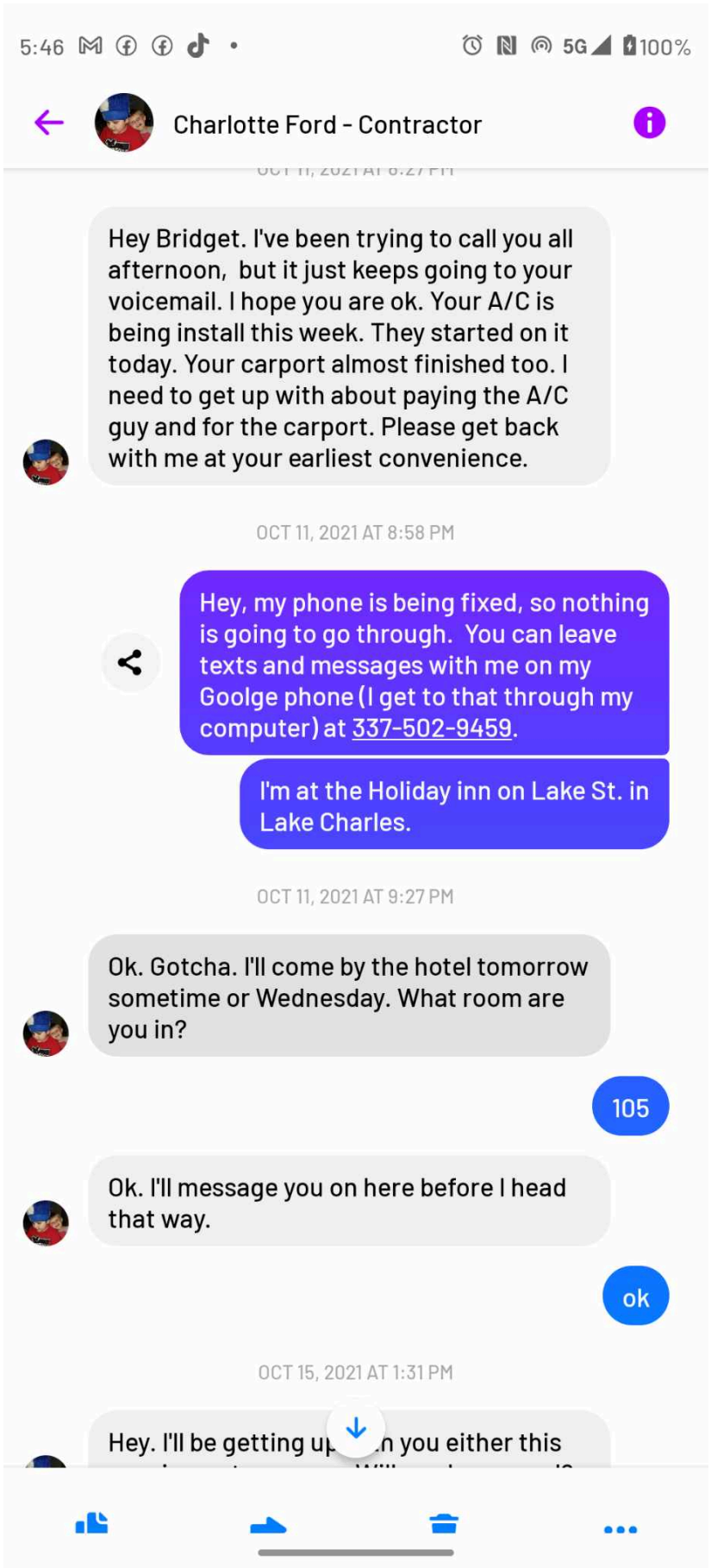
Charlotte Ford - Contractor
6pm MDT/5pm PDT
Meet
AUG 13, 2021 AT 4:59 PM
Nice!
What's the plan for tomorrow? Checkout is at noon.
We will be there around 11 to help you pack up. Will that work fo
?

5:46
100%
Charlotte Ford - Contractor
Checkout is at noon.
We will be there around 11 to help you pack up. Will that work for you?
AUG 13, 2021 AT 7:00 PM
Now I got it. Phone has been weird with the Internet at times, so that's probably why.
And thank you again. So very much!
AUG 13, 2021 AT 7:18 PM
You are welcome!
AUG 18, 2021 AT 4:01 PM
Have investigators has been trying to get in touch with you. They said you've not been answering and need you to call.
Hvac investigators
888 407 5224
OCT 11, 2021 AT 8:27 PM
Hey Bridget. I've been trying to call you all afternoon, but it just keeps going to your voicemail. I hope you are ok. Your A/C is being install this week. They started on it today. Your carport almost finished too. I need to get up with about paying the A/C guy and for the carport. Please get back with me at your earliest convenience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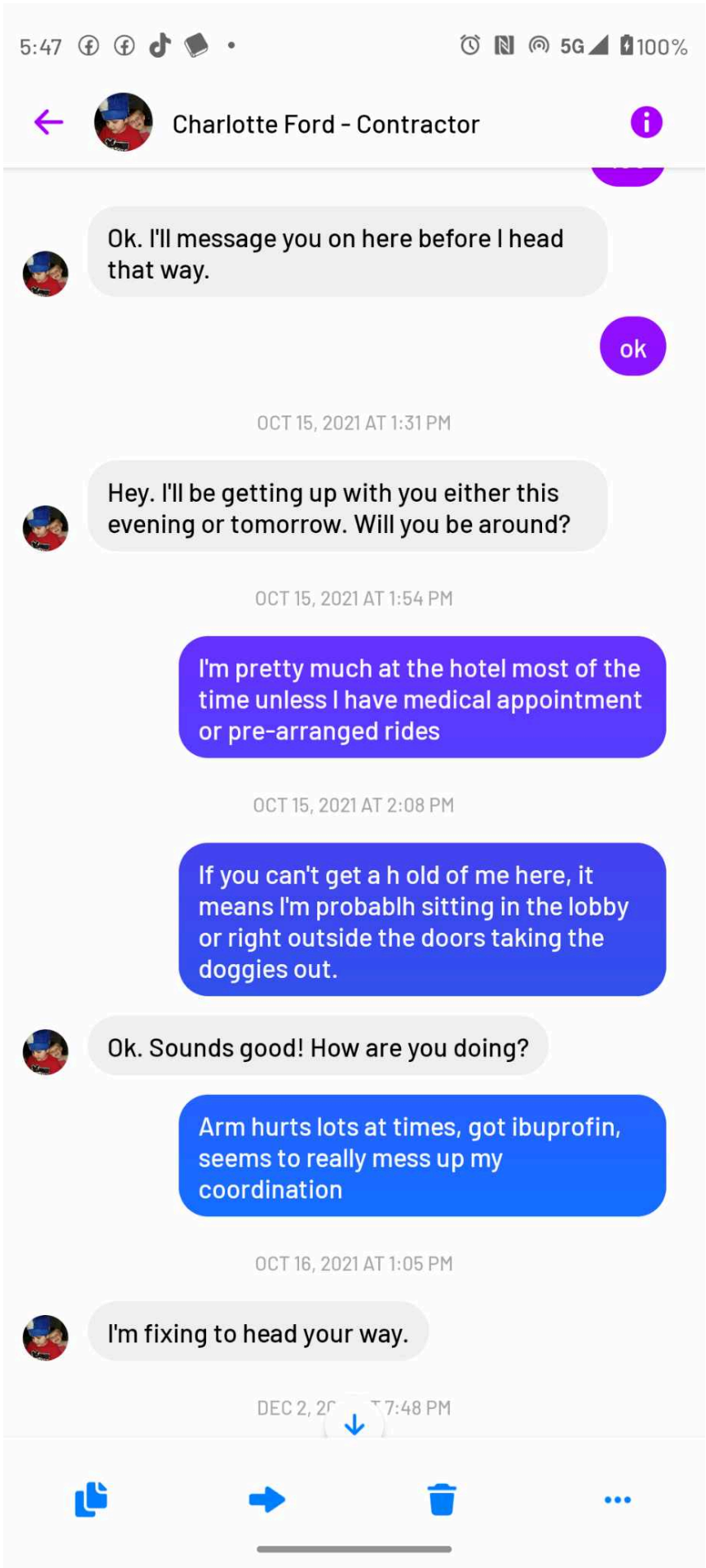
Charlotte Ford - Contractor
Hey Bridget. I've been trying to call you all afternoon, but it just keeps going to your voicemail. I hope you are ok. Your A/C is being install this week. They started on it today. Your carport almost finished too. I need to get up with about paying the A/C guy and for the carport. Please get back with me at your earliest convenience.
OCT 11, 2021 AT 8:58 PM
Hey, my phone is being fixed, so nothing is going to go through. You can leave texts and messages with me on my Goolge phone (I get to that through my computer) at 337-502-9459.
I'm at the Holiday inn on Lake St. in Lake Charles.
OCT 11, 2021 AT 9:27 PM
Ok. Gotcha. I'll come by the hotel tomorrow sometime or Wednesday. What room are you in?
105
Ok. I'll message you on here before I head that way.
ok
OCT 15, 2021 AT 1:31 PM
Hey. I'll be getting up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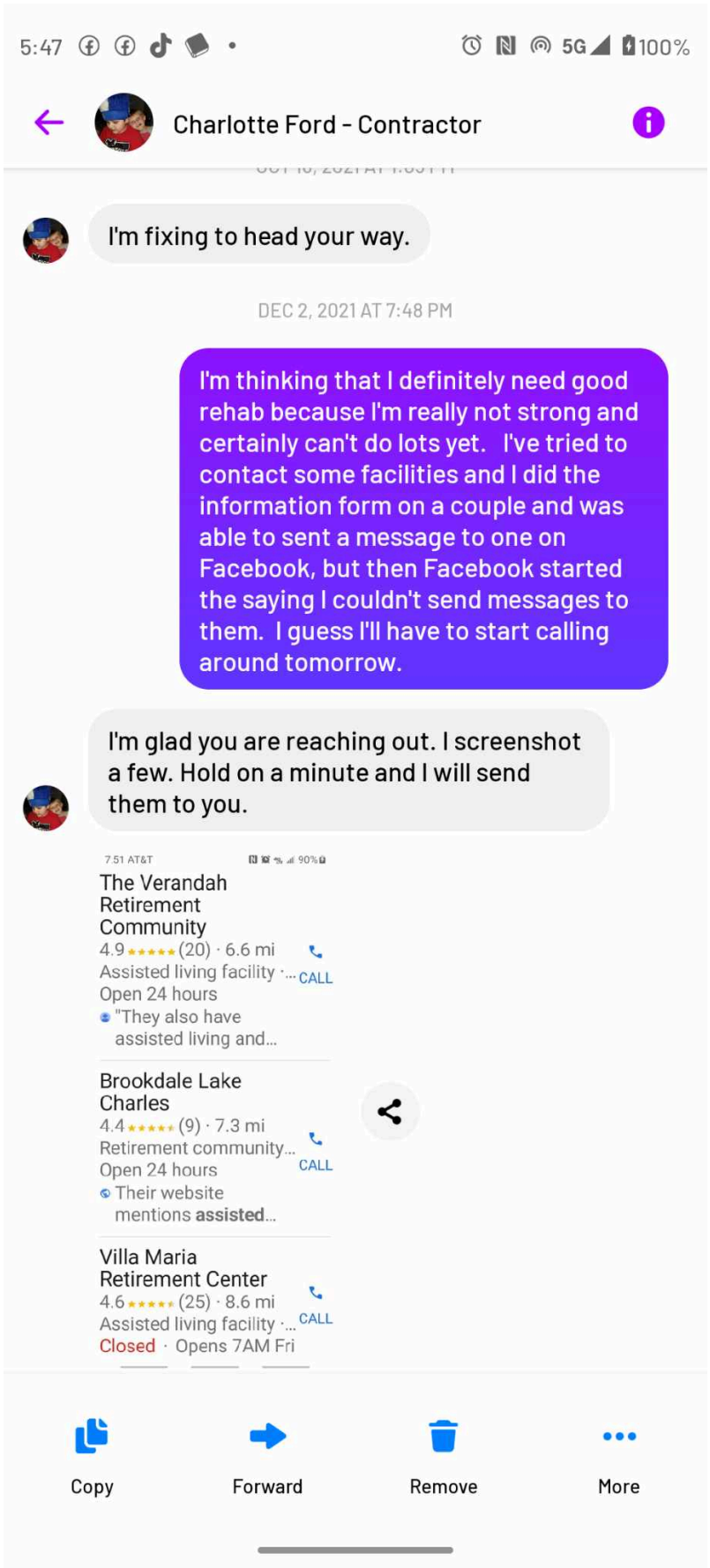
Charlotte Ford - Contractor
Ok. I'll message you on here before I head that way.
ok
OCT 15, 2021 AT 1:31 PM
Hey. I'll be getting up with you either this evening or tomorrow. Will you be around?
OCT 15, 2021 AT 1:54 PM
I'm pretty much at the hotel most of the time unless I have medical appointment or pre-arranged rides
OCT 15, 2021 AT 2:08 PM
If you can't get a h old of me here, it means I'm probablh sitting in the lobby or right outside the doors taking the doggies out.
Ok. Sounds good! How are you doing?
Arm hurts lots at times, got ibuprofin, seems to really mess up my coordination
OCT 16, 2021 AT 1:05 PM
I'm fixing to head your way.
DEC 2, 2
7:48 PM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Charlotte Ford - Contractor
I'm fixing to head your way.
DEC 2, 2021 AT 7:48 PM
I'm thinking that I definitely need good rehab because I'm really not strong and certainly can't do lots yet. I've tried to contact some facilities and I did the information form on a couple and was able to sent a message to one on Facebook, but then Facebook started the saying I couldn't send messages to them. I guess I'll have to start calling around tomorrow.
I'm glad you are reaching out. I screenshot a few. Hold on a minute and I will send them to you.
7:51 AT&T
90%
The Verandah Retirement Community
4.9 (20) · 6.6 mi
Assisted living facility · ...
CALL
Open 24 hours
"They also have assisted living and...
Brookdale Lake Charles
4.4 (9) · 7.3 mi
Retirement community...
CALL
Open 24 hours
Their website mentions assisted...
Villa Maria Retirement Center
4.6 (25) · 8.6 mi
Assisted living facility · ...
CALL
Closed · Opens 7AM Fri
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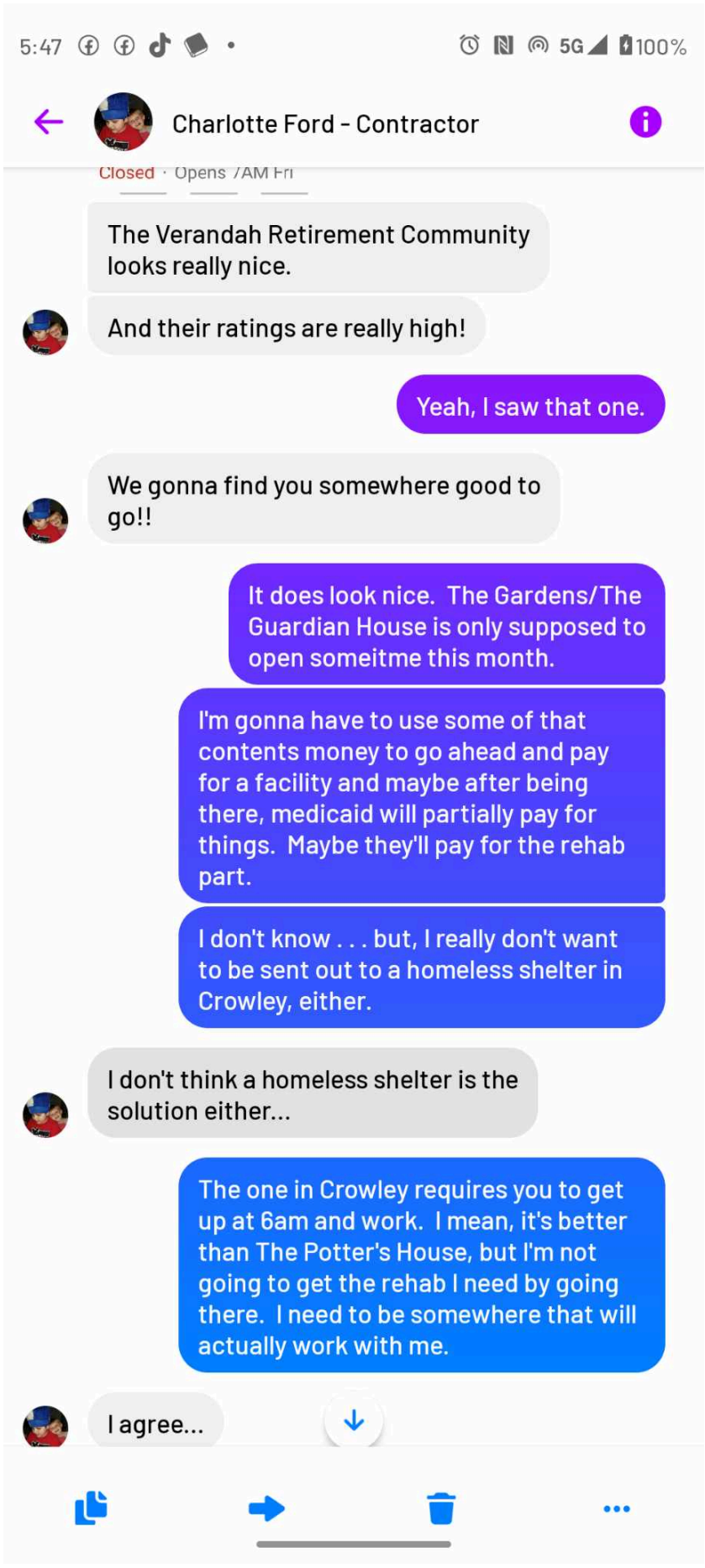
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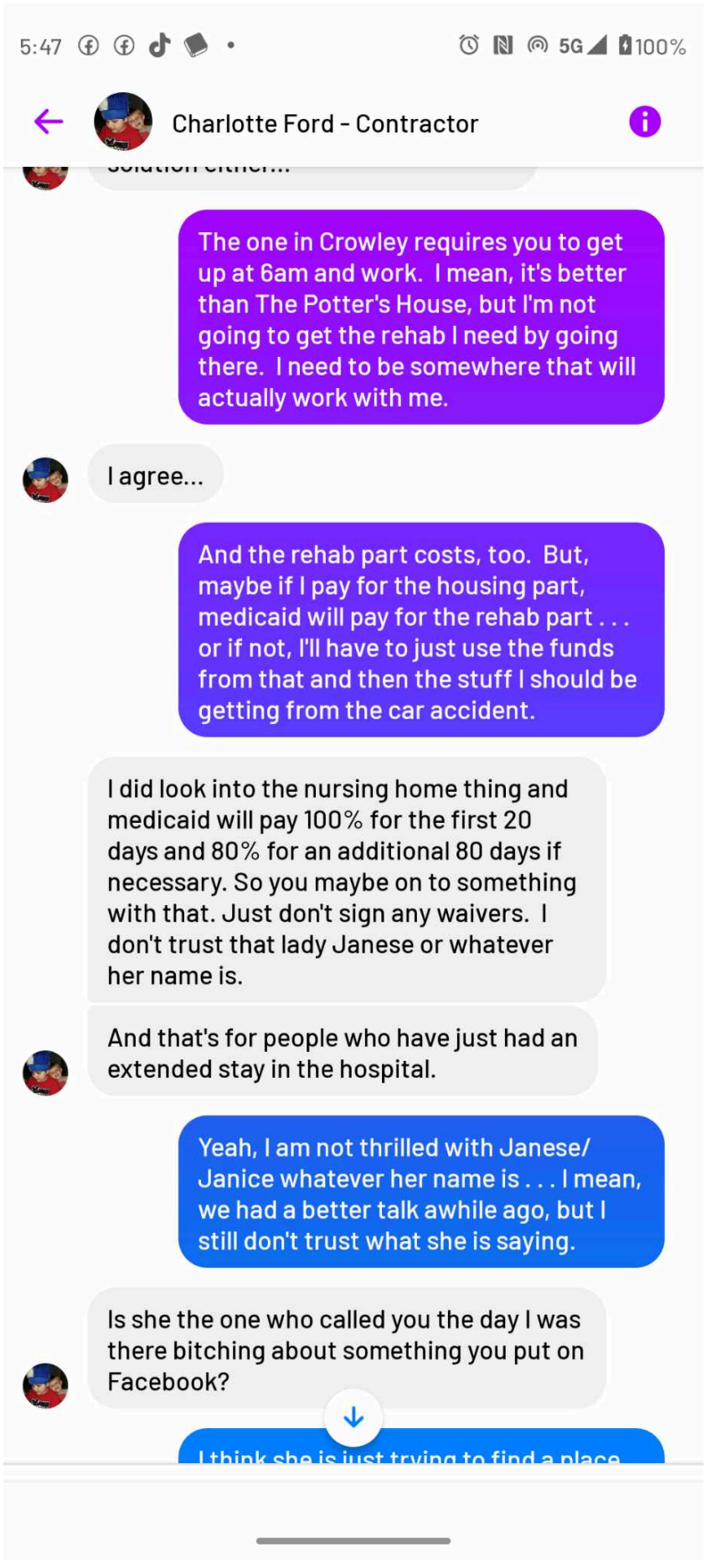
Charlotte Ford - Contractor
Closed · Opens 7AM Fri
The Verandah Retirement Community looks really nice.
And their ratings are really high!
Yeah, I saw that one.
We gonna find you somewhere good to go!!
It does look nice. The Gardens/The Guardian House is only supposed to open someitme this month.
I'm gonna have to use some of that contents money to go ahead and pay for a facility and maybe after being there, medicaid will partially pay for things. Maybe they'll pay for the rehab part.
I don't know . . . but, I really don't want to be sent out to a homeless shelter in Crowley, either.
I don't think a homeless shelter is the solution either...
The one in Crowley requires you to get up at 6am and work. I mean, it's better than The Potter's House, but I'm not going to get the rehab I need by going there. I need to be somewhere that will actually work with me.
I agree...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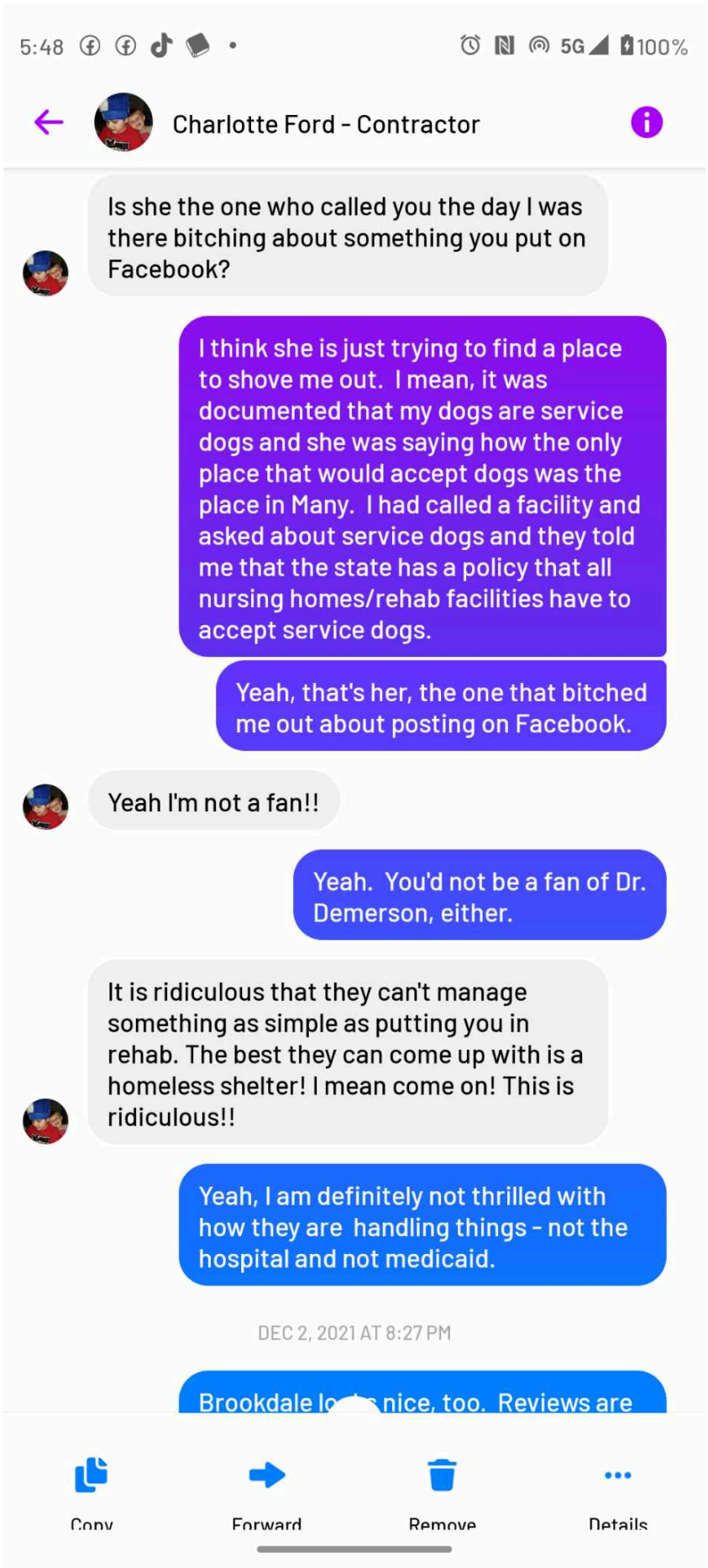
Charlotte Ford - Contractor
The one in Crowley requires you to get up at 6am and work. I mean, it's better than The Potter's House, but I'm not going to get the rehab I need by going there. I need to be somewhere that will actually work with me.
I agree...
And the rehab part costs, too. But, maybe if I pay for the housing part, medicaid will pay for the rehab part . . . or if not, I'll have to just use the funds from that and then the stuff I should be getting from the car accident.
I did look into the nursing home thing and medicaid will pay 100% for the first 20 days and 80% for an additional 80 days if necessary. So you maybe on to something with that. Just don't sign any waivers. I don't trust that lady Janese or whatever her name is.
And that's for people who have just had an extended stay in the hospital.
Yeah, I am not thrilled with Janese/ Janice whatever her name is . . . I mean, we had a better talk awhile ago, but I still don't trust what she is saying.
Is she the one who called you the day I was there bitching about something you put on Facebook?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Charlotte Ford - Contractor
Is she the one who called you the day I was there bitching about something you put on Facebook?
I think she is just trying to find a place to shove me out. I mean, it was documented that my dogs are service dogs and she was saying how the only place that would accept dogs was the place in Many. I had called a facility and asked about service dogs and they told me that the state has a policy that all nursing homes/rehab facilities have to accept service dogs.
Yeah, that's her, the one that bitched me out about posting on Facebook.
Yeah I'm not a fan!!
Yeah. You'd not be a fan of Dr. Demerson, either.
It is ridiculous that they can't manage something as simple as putting you in rehab. The best they can come up with is a homeless shelter! I mean come on! This is ridiculous!!
Yeah, I am definitely not thrilled with how they are handling things - not the hospital and not medicaid.
DEC 2, 2021 AT 8:27 PM
Brookdale lo nice, too. Reviews are
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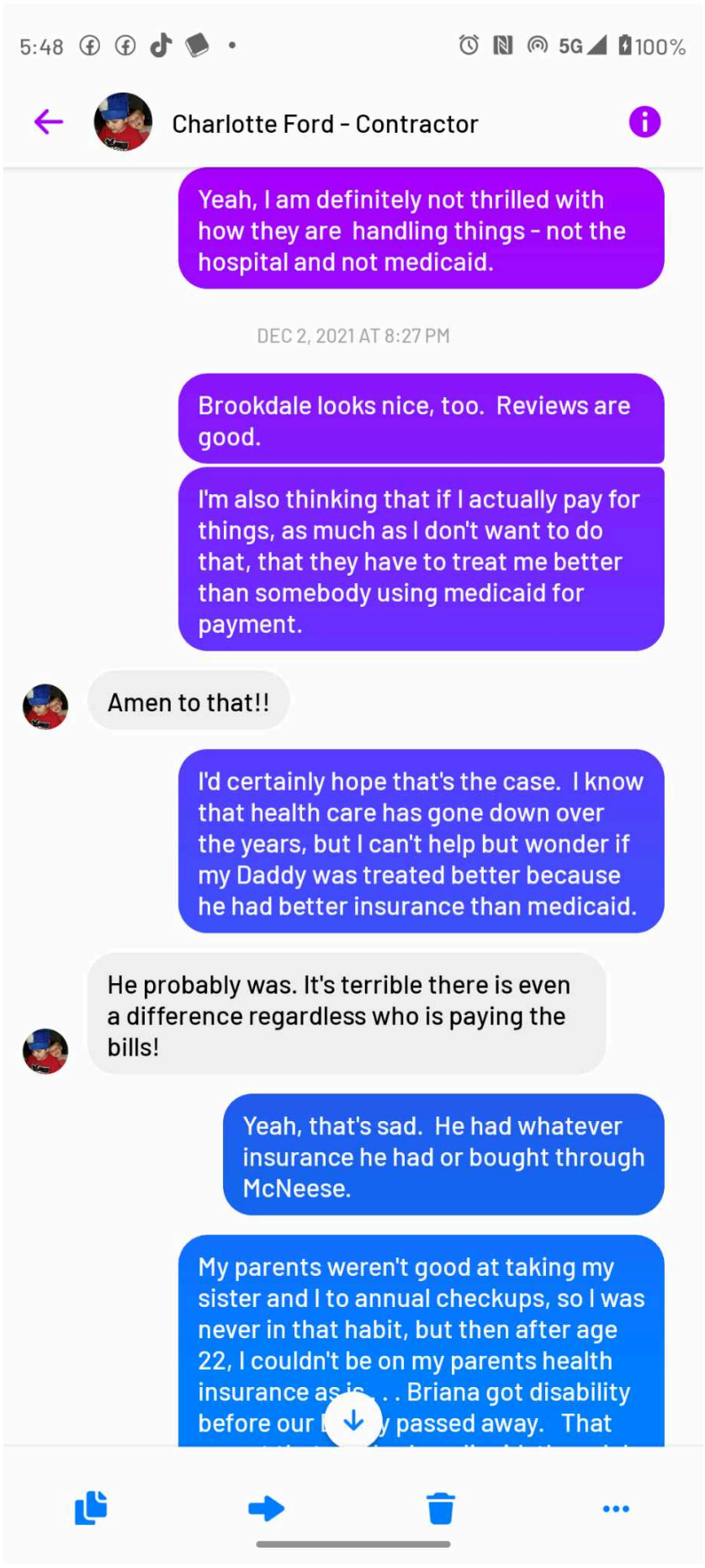
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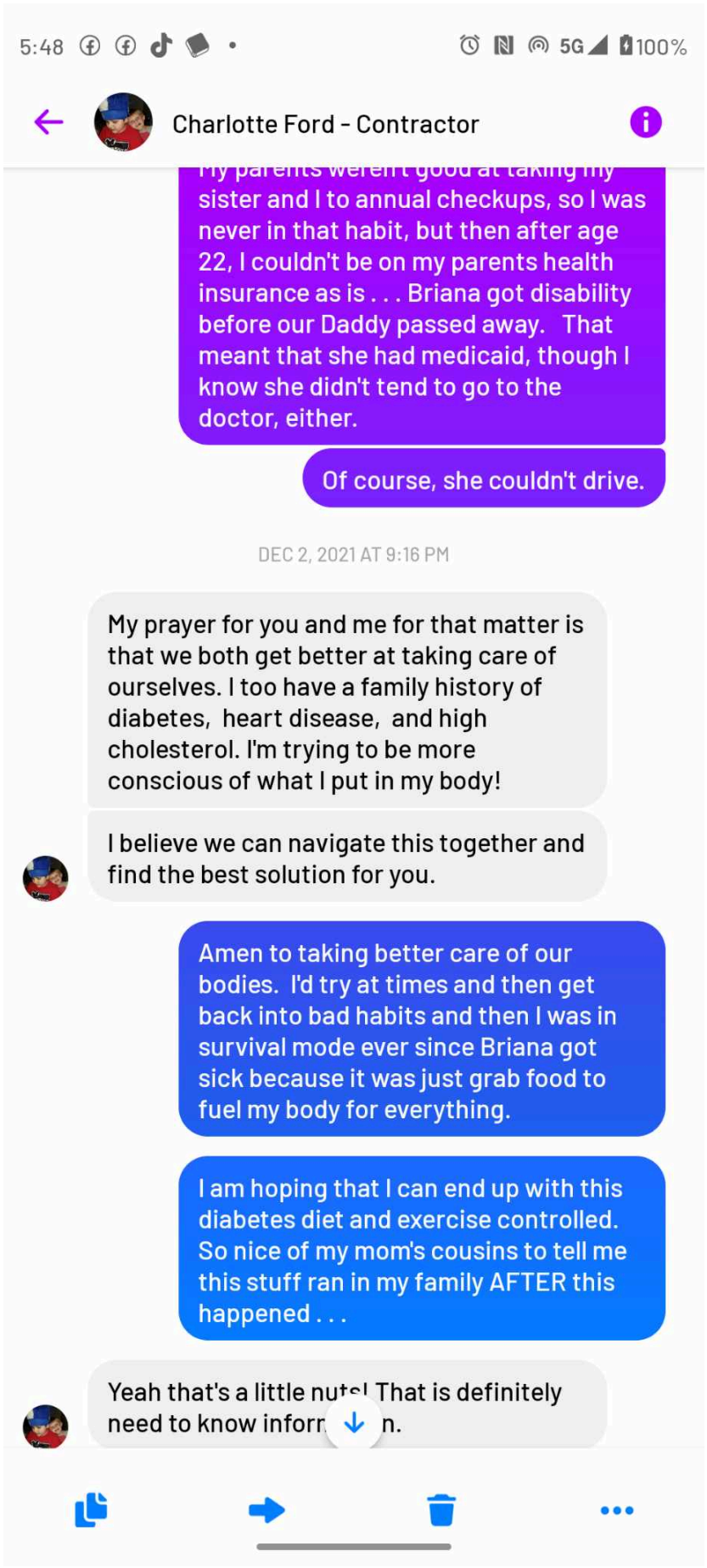
Charlotte Ford - Contractor
Yeah, I am definitely not thrilled with how they are handling things - not the hospital and not medicaid.
DEC 2, 2021 AT 8:27 PM
Brookdale looks nice, too. Reviews are good.
I'm also thinking that if I actually pay for things, as much as I don't want to do that, that they have to treat me better than somebody using medicaid for payment.
Amen to that!!
I'd certainly hope that's the case. I know that health care has gone down over the years, but I can't help but wonder if my Daddy was treated better because he had better insurance than medicaid.
He probably was. It's terrible there is even a difference regardless who is paying the bills!
Yeah, that's sad. He had whatever insurance he had or bought through McNeese.
My parents weren't good at taking my sister and I to annual checkups, so I was never in that habit, but then after age 22, I couldn't be on my parents health insurance as is . . . Briana got disability before our
passed away. That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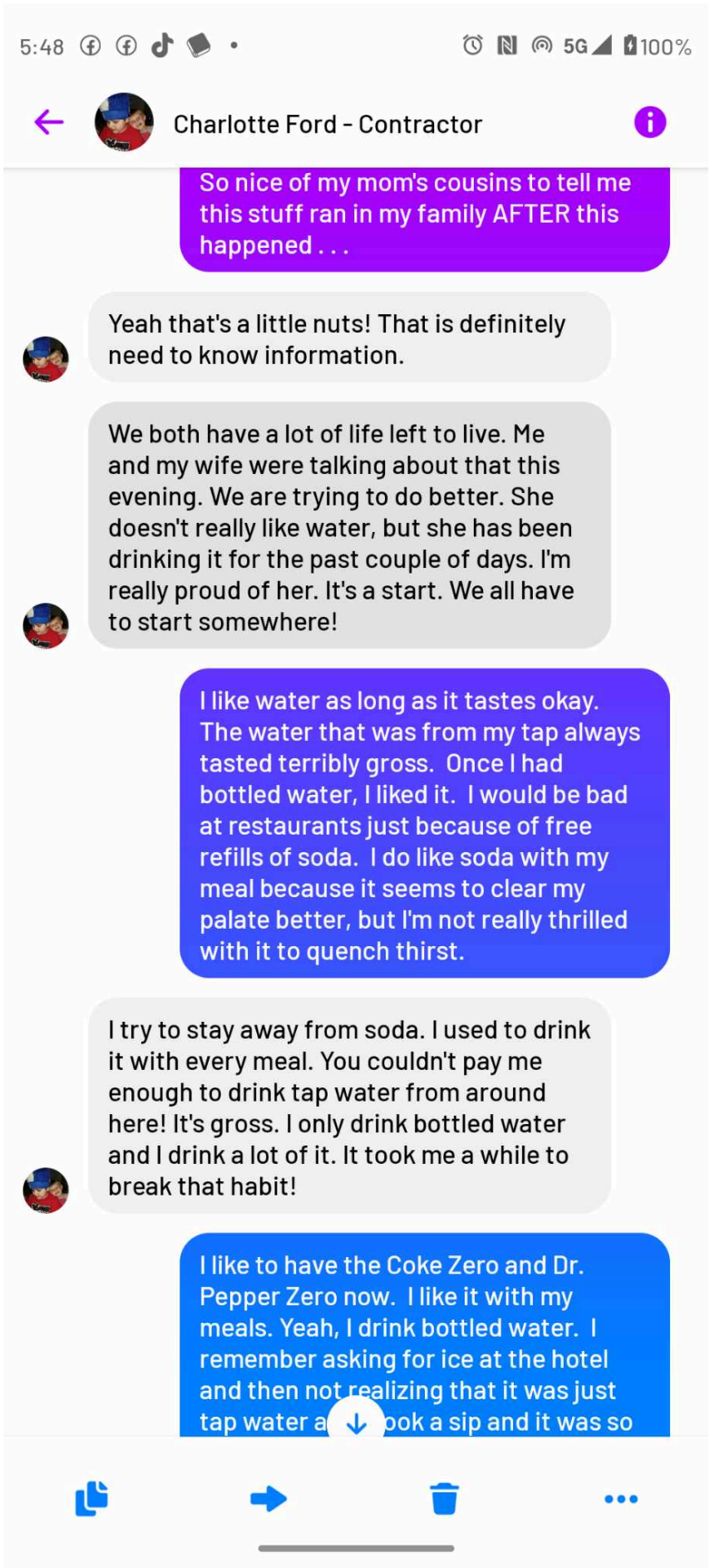
Charlotte Ford - Contractor
sister and I to annual checkups, so I was never in that habit, but then after age 22, I couldn't be on my parents health insurance as is . . . Briana got disability before our Daddy passed away. That meant that she had medicaid, though I know she didn't tend to go to the doctor, either.
Of course, she couldn't drive.
DEC 2, 2021 AT 9:16 PM
My prayer for you and me for that matter is that we both get better at taking care of ourselves. I too have a family history of diabetes, heart disease, and high cholesterol. I'm trying to be more conscious of what I put in my body!
I believe we can navigate this together and find the best solution for you.
Amen to taking better care of our bodies. I'd try at times and then get back into bad habits and then I was in survival mode ever since Briana got sick because it was just grab food to fuel my body for everything.
I am hoping that I can end up with this diabetes diet and exercise controlled. So nice of my mom's cousins to tell me this stuff ran in my family AFTER this happened . . .
Yeah that's a little nuts! That is definitely need to know inform n.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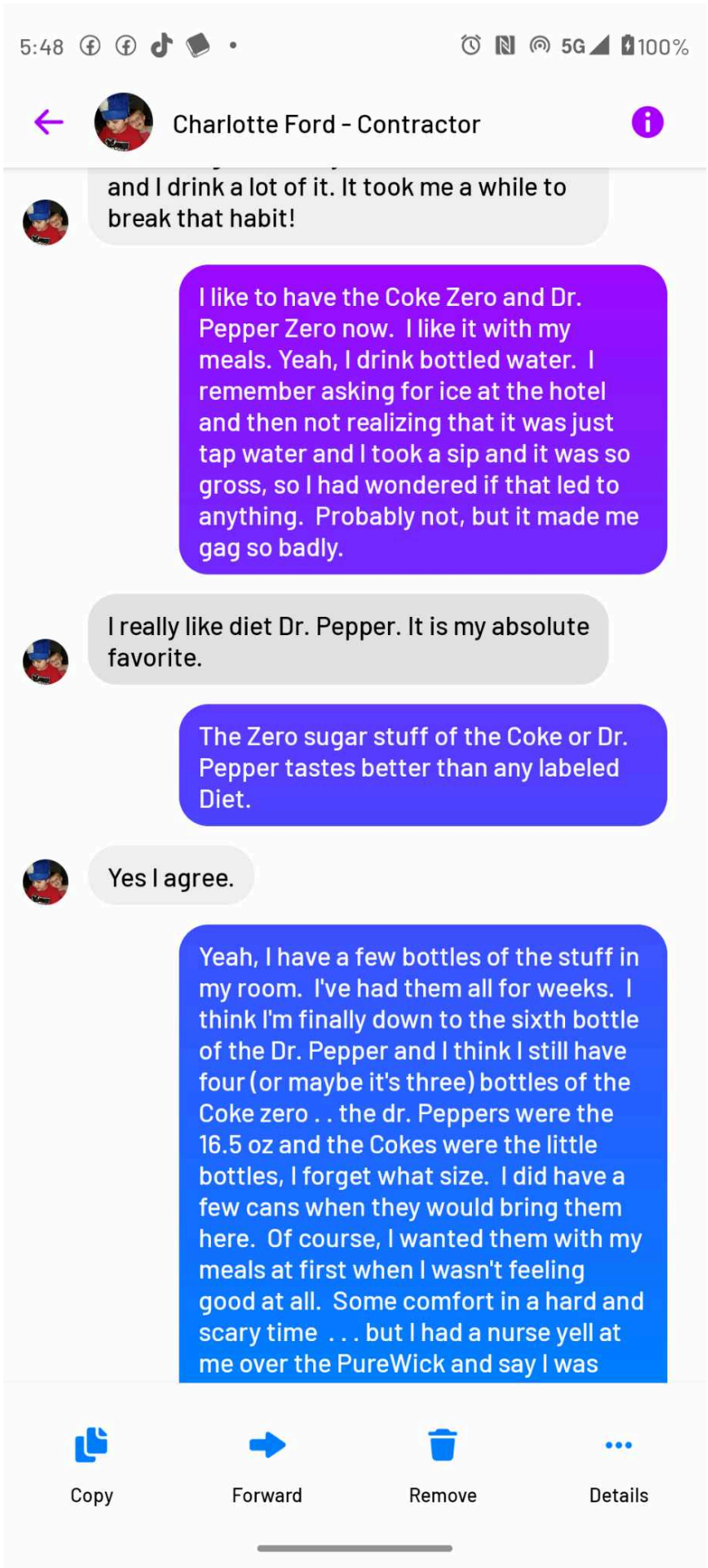
Charlotte Ford - Contractor
So nice of my mom's cousins to tell me this stuff ran in my family AFTER this happened . . .
Yeah that's a little nuts! That is definitely need to know information.
We both have a lot of life left to live. Me and my wife were talking about that this evening. We are trying to do better. She doesn't really like water, but she has been drinking it for the past couple of days. I'm really proud of her. It's a start. We all have to start somewhere!
I like water as long as it tastes okay. The water that was from my tap always tasted terribly gross. Once I had bottled water, I liked it. I would be bad at restaurants just because of free refills of soda. I do like soda with my meal because it seems to clear my palate better, but I'm not really thrilled with it to quench thirst.
I try to stay away from soda. I used to drink it with every meal. You couldn't pay me enough to drink tap water from around here! It's gross. I only drink bottled water and I drink a lot of it. It took me a while to break that habit!
I like to have the Coke Zero and Dr. Pepper Zero now. I like it with my meals. Yeah, I drink bottled water. I remember asking for ice at the hotel and then not realizing that it was just tap water a ook a sip and it was so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Charlotte Ford - Contractor
and I drink a lot of it. It took me a while to break that habit!
I like to have the Coke Zero and Dr. Pepper Zero now. I like it with my meals. Yeah, I drink bottled water. I remember asking for ice at the hotel and then not realizing that it was just tap water and I took a sip and it was so gross, so I had wondered if that led to anything. Probably not, but it made me gag so badly.
I really like diet Dr. Pepper. It is my absolute favorite.
The Zero sugar stuff of the Coke or Dr. Pepper tastes better than any labeled Diet.
Yes I agree.
Yeah, I have a few bottles of the stuff in my room. I've had them all for weeks. I think I'm finally down to the sixth bottle of the Dr. Pepper and I think I still have four (or maybe it's three) bottles of the Coke zero . . the dr. Peppers were the 16.5 oz and the Cokes were the little bottles, I forget what size. I did have a few cans when they would bring them here. Of course, I wanted them with my meals at first when I wasn't feeling good at all. Some comfort in a hard and scary time . . . but I had a nurse yell at me over the PureWick and say I was
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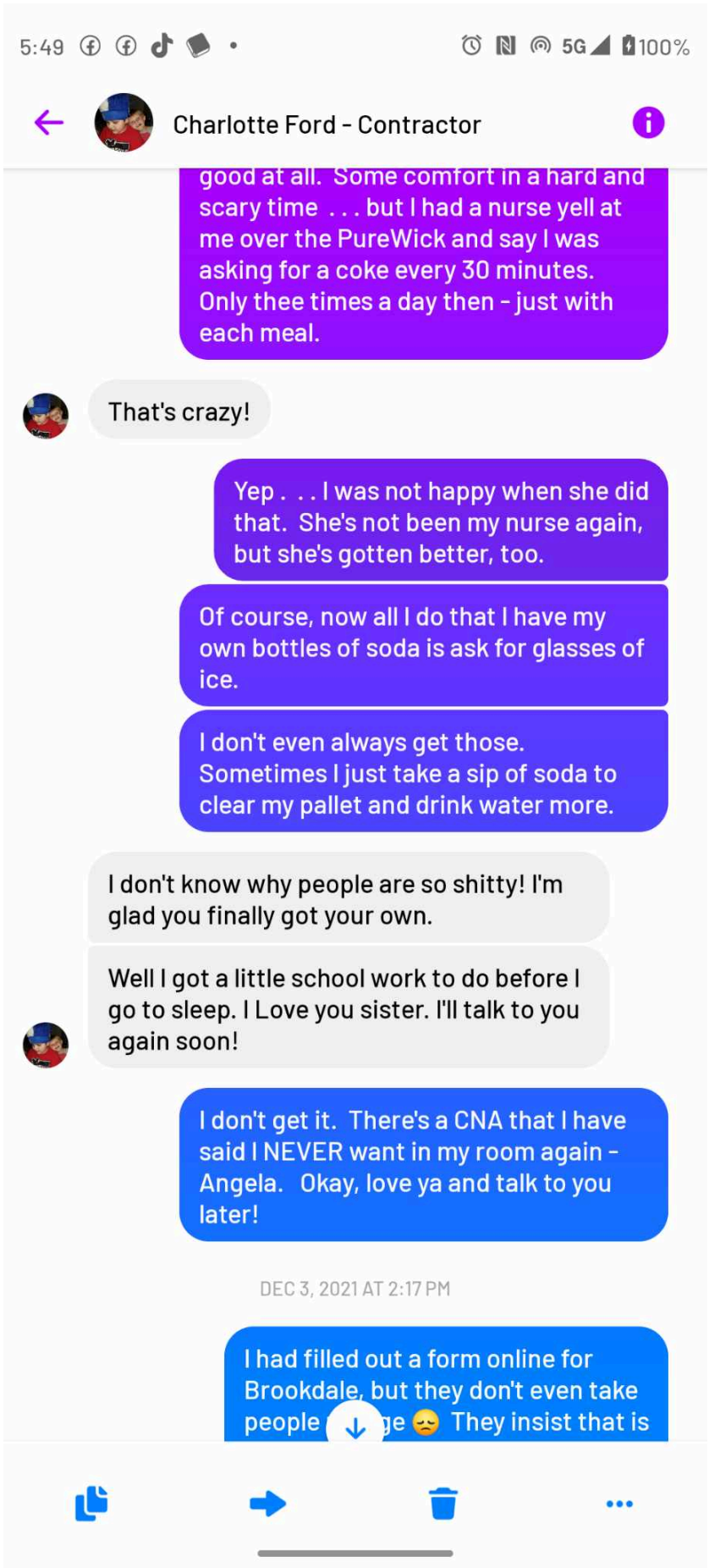
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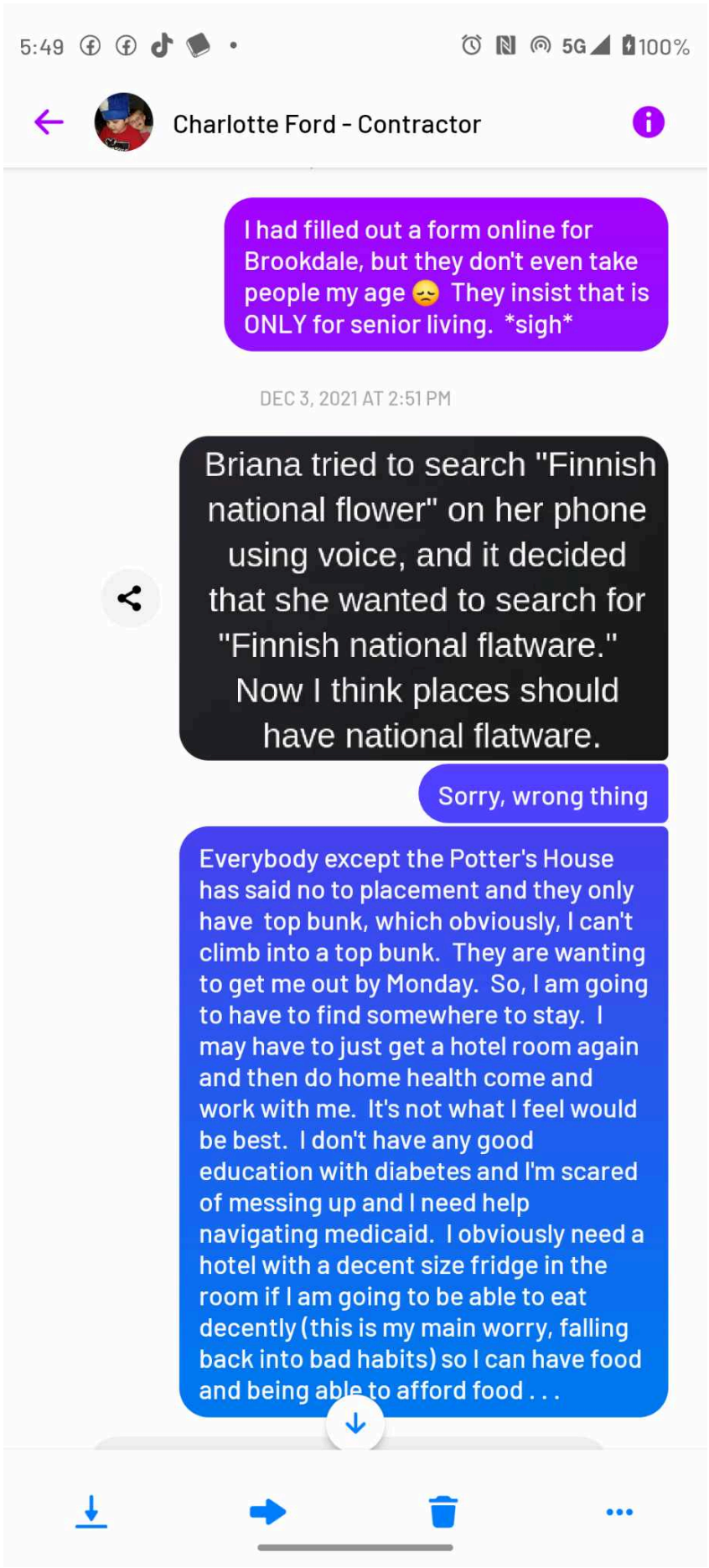
Charlotte Ford - Contractor
good at all. Some comfort in a hard and scary time . . . but I had a nurse yell at me over the PureWick and say I was asking for a coke every 30 minutes. Only thee times a day then - just with each meal.
That's crazy!
Yep . . . I was not happy when she did that. She's not been my nurse again, but she's gotten better, too.
Of course, now all I do that I have my own bottles of soda is ask for glasses of ice.
I don't even always get those. Sometimes I just take a sip of soda to clear my pallet and drink water more.
I don't know why people are so shitty! I'm glad you finally got your own.
Well I got a little school work to do before I go to sleep. I Love you sister. I'll talk to you again soon!
I don't get it. There's a CNA that I have said I NEVER want in my room again - Angela. Okay, love ya and talk to you later!
DEC 3, 2021 AT 2:17 PM
I had filled out a form online for Brookdale, but they don't even take people
ge
They insist that is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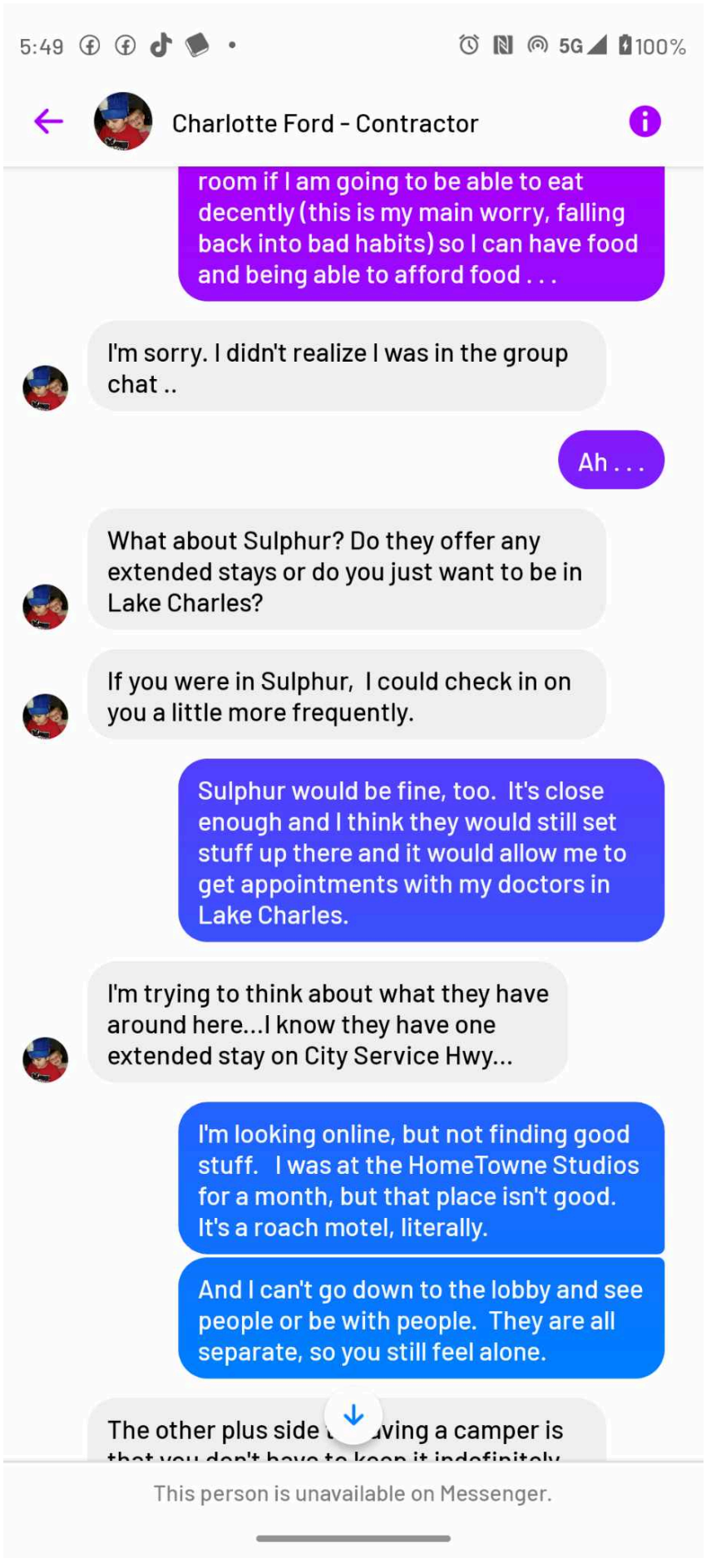
Charlotte Ford - Contractor
I had filled out a form online for Brookdale, but they don't even take people my age 😔 They insist that is ONLY for senior living. *sigh*
DEC 3, 2021 AT 2:51 PM
Briana tried to search "Finnish national flower" on her phone using voice, and it decided that she wanted to search for "Finnish national flatware." Now I think places should have national flatware.
Sorry, wrong thing
Everybody except the Potter's House has said no to placement and they only have top bunk, which obviously, I can't climb into a top bunk. They are wanting to get me out by Monday. So, I am going to have to find somewhere to stay. I may have to just get a hotel room again and then do home health come and work with me. It's not what I feel would be best. I don't have any good education with diabetes and I'm scared of messing up and I need help navigating medicaid. I obviously need a hotel with a decent size fridge in the room if I am going to be able to eat decently (this is my main worry, falling back into bad habits) so I can have food and being able to afford food . . .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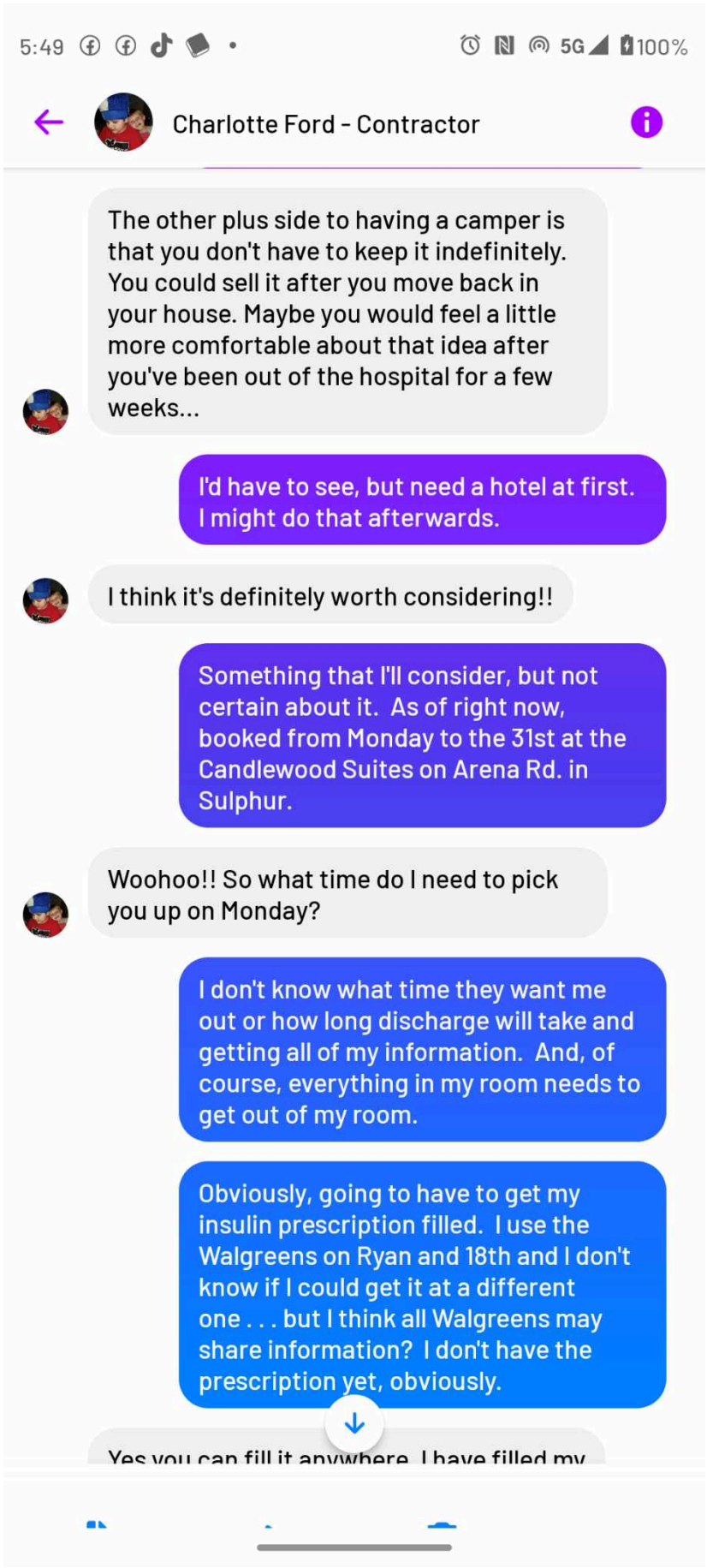
Charlotte Ford - Contractor
room if I am going to be able to eat decently (this is my main worry, falling back into bad habits) so I can have food and being able to afford food . . .
I'm sorry. I didn't realize I was in the group chat ..
Ah . . .
What about Sulphur? Do they offer any extended stays or do you just want to be in Lake Charles?
If you were in Sulphur, I could check in on you a little more frequently.
Sulphur would be fine, too. It's close enough and I think they would still set stuff up there and it would allow me to get appointments with my doctors in Lake Charles.
I'm trying to think about what they have around here...I know they have one extended stay on City Service Hwy...
I'm looking online, but not finding good stuff. I was at the HomeTowne Studios for a month, but that place isn't good. It's a roach motel, literally.
And I can't go down to the lobby and see people or be with people. They are all separate, so you still feel alone.
The other plus side
ving a camper is
This person is unavailable on Messenger.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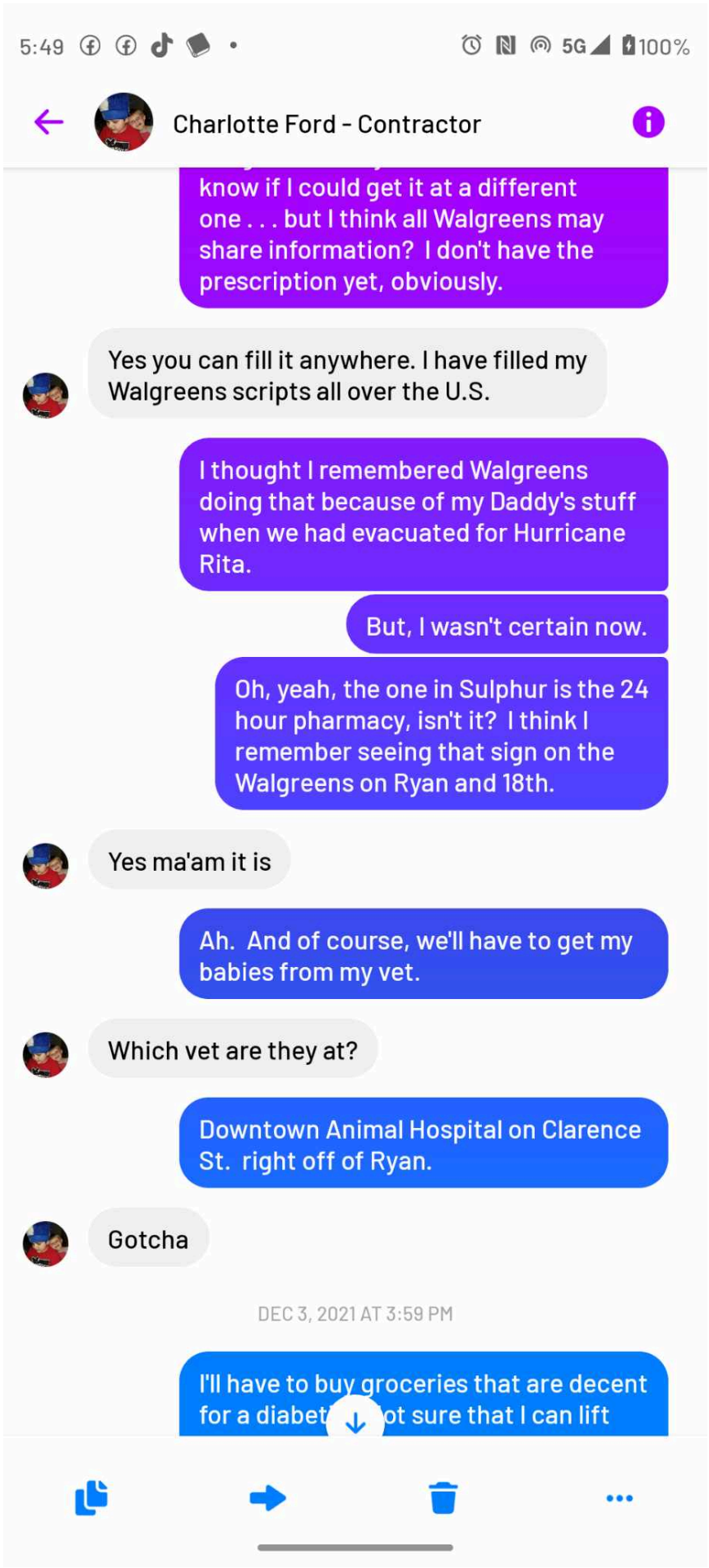
Charlotte Ford - Contractor
The other plus side to having a camper is that you don't have to keep it indefinitely. You could sell it after you move back in your house. Maybe you would feel a little more comfortable about that idea after you've been out of the hospital for a few weeks...
I'd have to see, but need a hotel at first. I might do that afterwards.
I think it's definitely worth considering!!
Something that I'll consider, but not certain about it. As of right now, booked from Monday to the 31st at the Candlewood Suites on Arena Rd. in Sulphur.
Woohoo!! So what time do I need to pick you up on Monday?
I don't know what time they want me out or how long discharge will take and getting all of my information. And, of course, everything in my room needs to get out of my room.
Obviously, going to have to get my insulin prescription filled. I use the Walgreens on Ryan and 18th and I don't know if I could get it at a different one . . . but I think all Walgreens may share information? I don't have the prescription yet, obviously.
Yes you can fill it anywhere. I have filled my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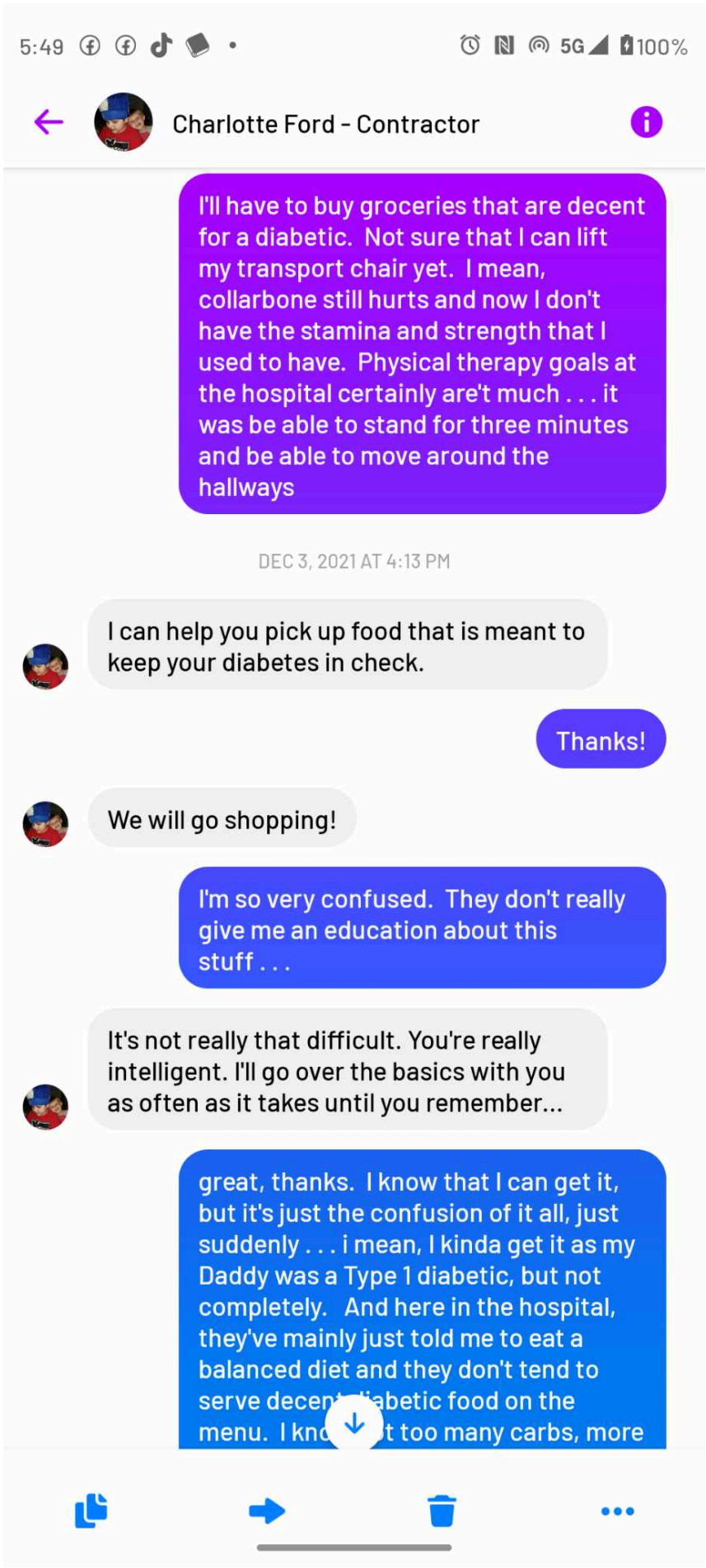
Charlotte Ford - Contractor
know if I could get it at a different one . . . but I think all Walgreens may share information? I don't have the prescription yet, obviously.
Yes you can fill it anywhere. I have filled my Walgreens scripts all over the U.S.
I thought I remembered Walgreens doing that because of my Daddy's stuff when we had evacuated for Hurricane Rita.
But, I wasn't certain now.
Oh, yeah, the one in Sulphur is the 24 hour pharmacy, isn't it? I think I remember seeing that sign on the Walgreens on Ryan and 18th.
Yes ma'am it is
Ah. And of course, we'll have to get my babies from my vet.
Which vet are they at?
Downtown Animal Hospital on Clarence St. right off of Ryan.
Gotcha
DEC 3, 2021 AT 3:59 PM
I'll have to buy groceries that are decent for a diabet ot sure that I can lift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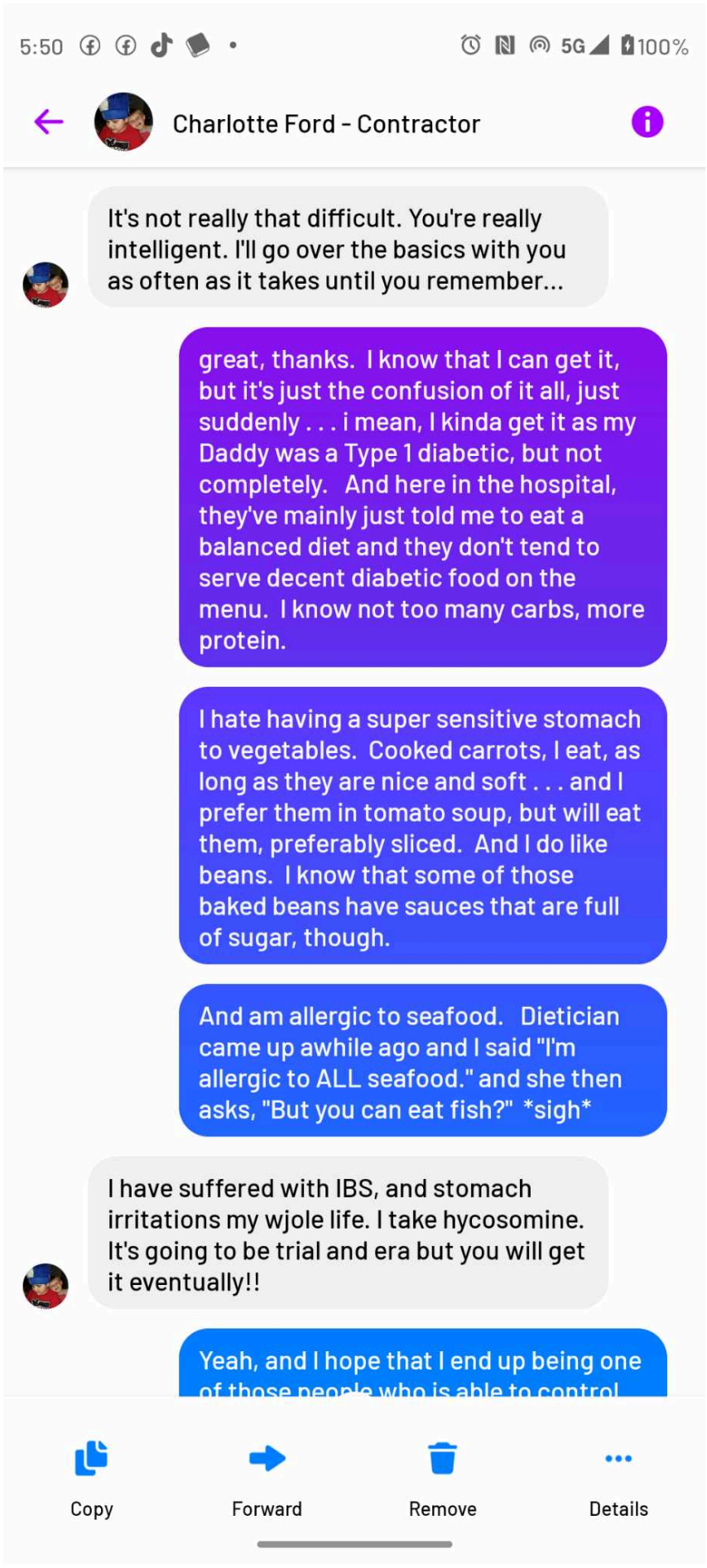
Charlotte Ford - Contractor
I'll have to buy groceries that are decent for a diabetic. Not sure that I can lift my transport chair yet. I mean, collarbone still hurts and now I don't have the stamina and strength that I used to have. Physical therapy goals at the hospital certainly are't much . . . it was be able to stand for three minutes and be able to move around the hallways
DEC 3, 2021 AT 4:13 PM
I can help you pick up food that is meant to keep your diabetes in check.
Thanks!
We will go shopping!
I'm so very confused. They don't really give me an education about this stuff . . .
It's not really that difficult. You're really intelligent. I'll go over the basics with you as often as it takes until you remember...
great, thanks. I know that I can get it, but it's just the confusion of it all, just suddenly . . . i mean, I kinda get it as my Daddy was a Type 1 diabetic, but not completely. And here in the hospital, they've mainly just told me to eat a balanced diet and they don't tend to serve decen abetic food on the menu. I kn t too many carbs, more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Charlotte Ford - Contractor
It's not really that difficult. You're really intelligent. I'll go over the basics with you as often as it takes until you remember...
great, thanks. I know that I can get it, but it's just the confusion of it all, just suddenly . . . i mean, I kinda get it as my Daddy was a Type 1 diabetic, but not completely. And here in the hospital, they've mainly just told me to eat a balanced diet and they don't tend to serve decent diabetic food on the menu. I know not too many carbs, more protein.
I hate having a super sensitive stomach to vegetables. Cooked carrots, I eat, as long as they are nice and soft . . . and I prefer them in tomato soup, but will eat them, preferably sliced. And I do like beans. I know that some of those baked beans have sauces that are full of sugar, though.
And am allergic to seafood. Dietician came up awhile ago and I said "I'm allergic to ALL seafood." and she then asks, "But you can eat fish?" *sigh*
I have suffered with IBS, and stomach irritations my wjole life. I take hycosomine. It's going to be trial and era but you will get it eventually!!
Yeah, and I hope that I end up being one
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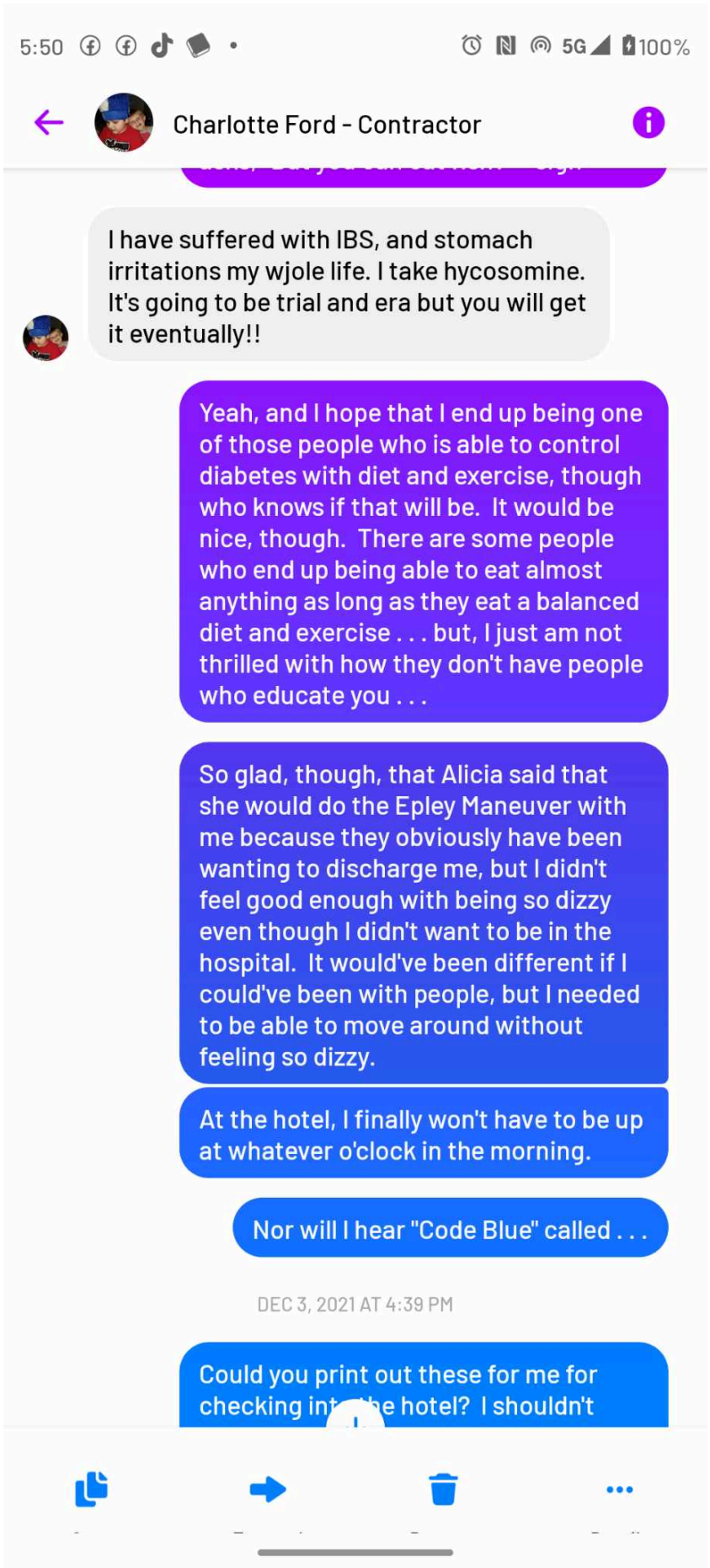
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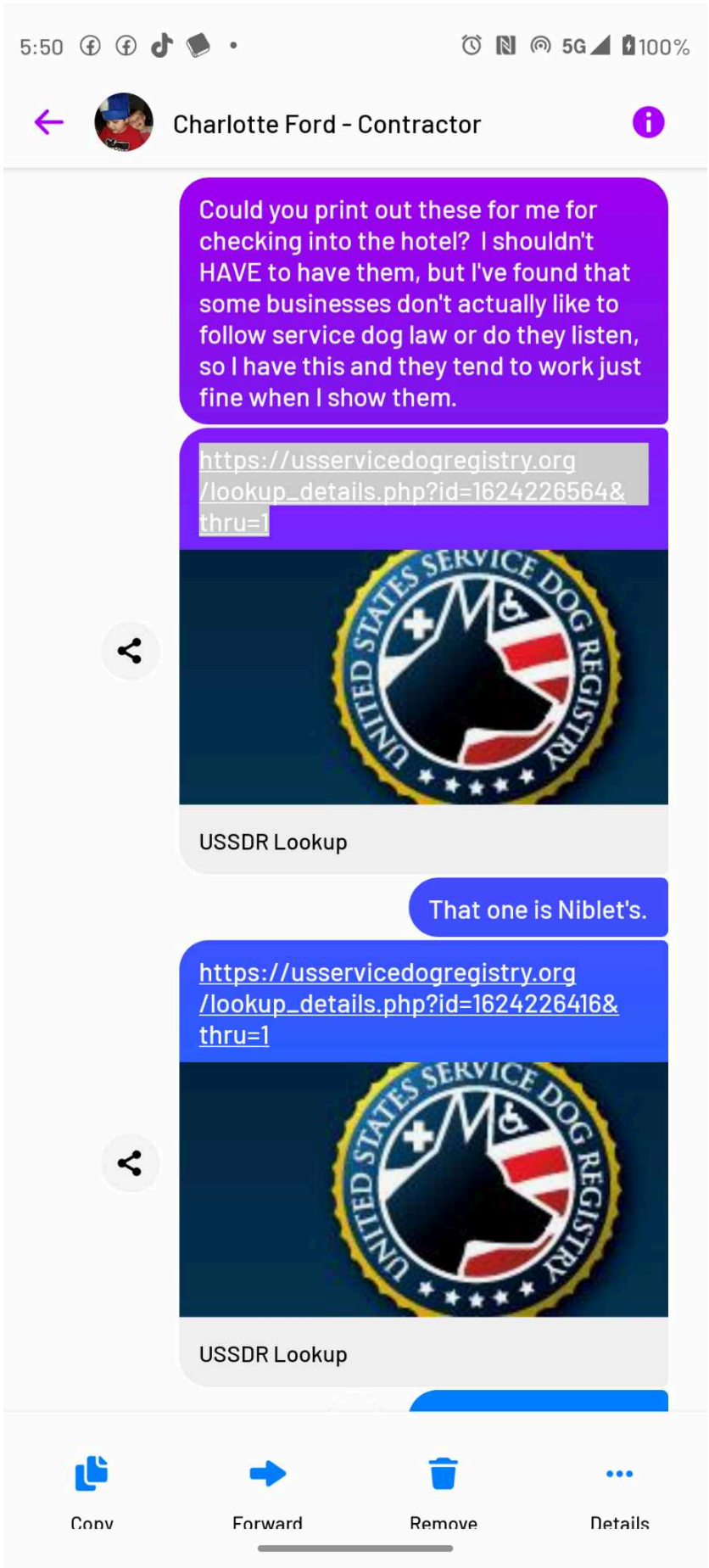
Charlotte Ford - Contractor
I have suffered with IBS, and stomach irritations my wjole life. I take hycosomine. It's going to be trial and era but you will get it eventually!!
Yeah, and I hope that I end up being one of those people who is able to control diabetes with diet and exercise, though who knows if that will be. It would be nice, though. There are some people who end up being able to eat almost anything as long as they eat a balanced diet and exercise . . . but, I just am not thrilled with how they don't have people who educate you . . .
So glad, though, that Alicia said that she would do the Epley Maneuver with me because they obviously have been wanting to discharge me, but I didn't feel good enough with being so dizzy even though I didn't want to be in the hospital. It would've been different if I could've been with people, but I needed to be able to move around without feeling so dizzy.
At the hotel, I finally won't have to be up at whatever o'clock in the morning.
Nor will I hear "Code Blue" called . . .
DEC 3, 2021 AT 4:39 PM
Could you print out these for me for checking int he hotel? I shouldn't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Charlotte Ford - Contractor
Could you print out these for me for checking into the hotel? I shouldn't HAVE to have them, but I've found that some businesses don't actually like to follow service dog law or do they listen, so I have this and they tend to work just fine when I show them.
https://usservicedogregistry.org/lookup_details.php?id=1624226564&thru=1
UNITED STATES SERVICE DOG REGISTRY
USSDR Lookup
That one is Niblet's.
https://usservicedogregistry.org/lookup_details.php?id=1624226416&thru=1
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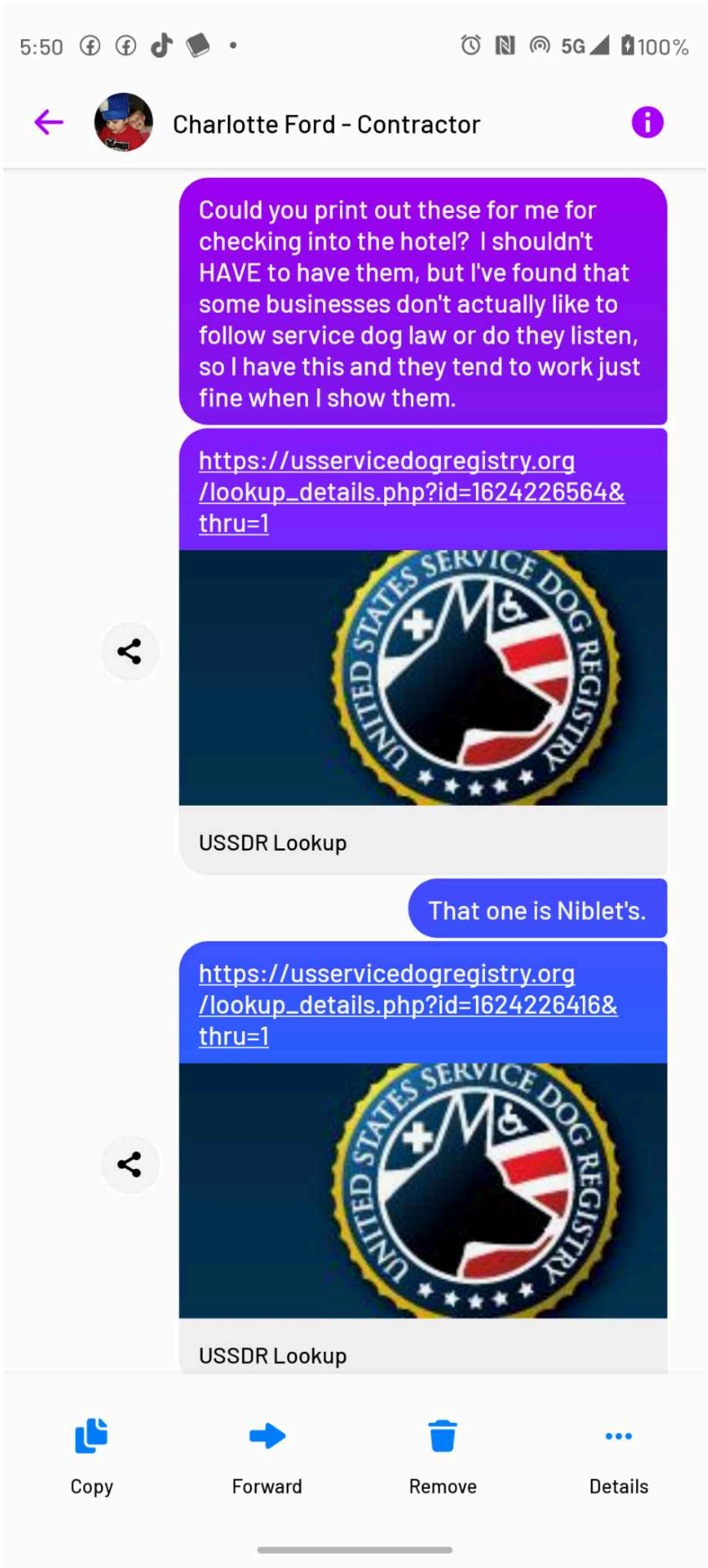
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Charlotte Ford - Contractor
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UNITED STATES SERVICE DOG REGISTRY
USSDR Lookup
That one is Niblet's.
https://usservicedogregistry.org/lookup_details.php?id=1624226416&thru=1
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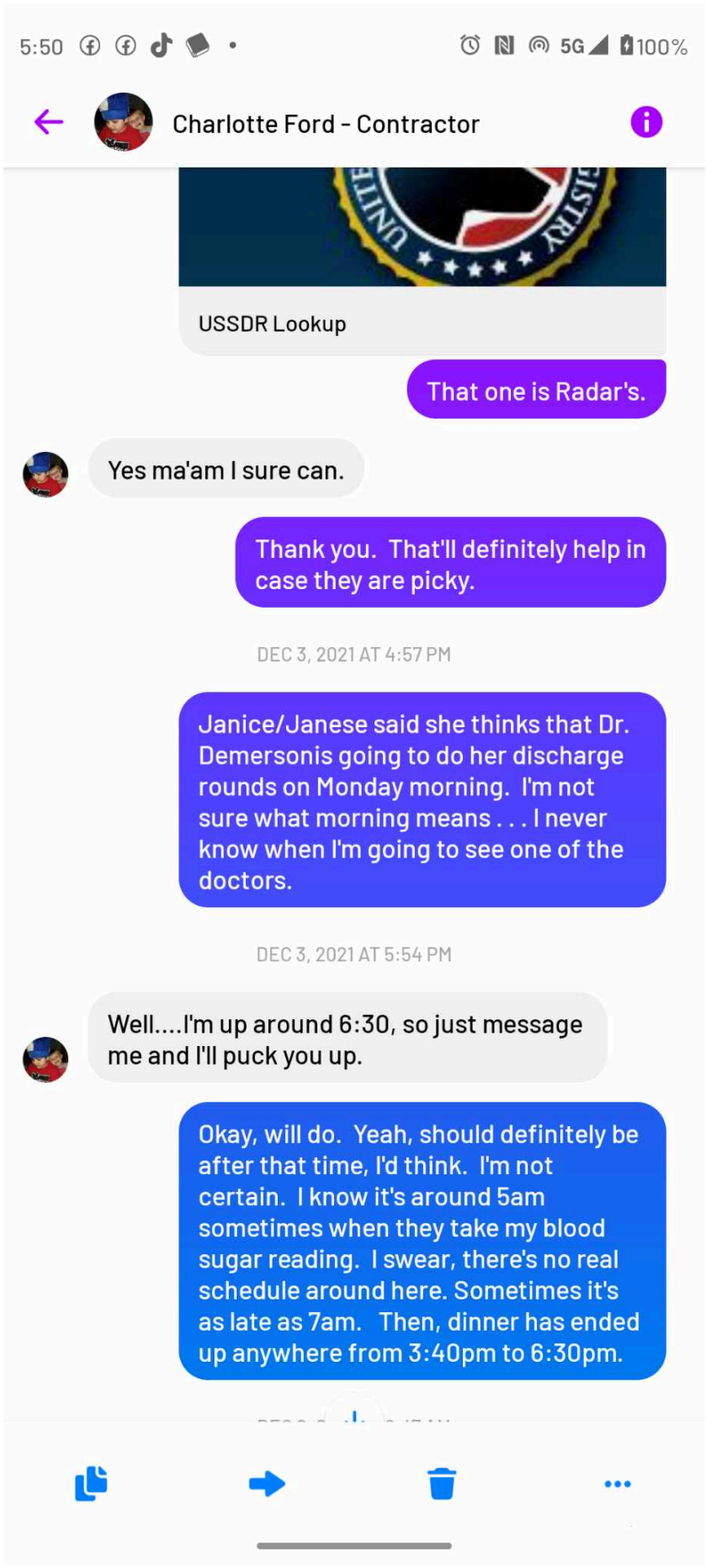
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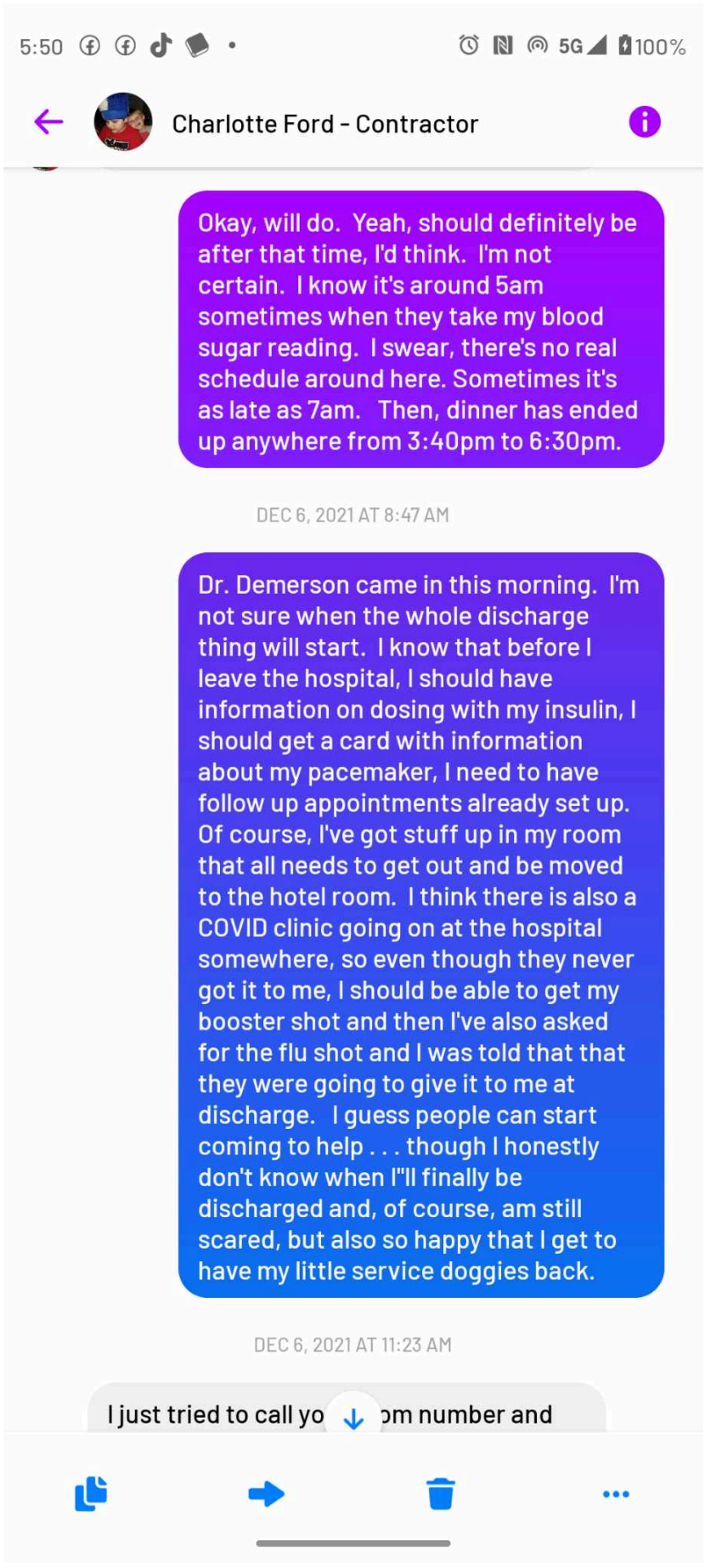
Charlotte Ford - Contractor
USSDR Lookup
That one is Radar's.
Yes ma'am I sure can.
Thank you. That'll definitely help in case they are picky.
DEC 3, 2021 AT 4:57 PM
Janice/Janese said she thinks that Dr. Demersonis going to do her discharge rounds on Monday morning. I'm not sure what morning means . . . I never know when I'm going to see one of the doctors.
DEC 3, 2021 AT 5:54 PM
Well....I'm up around 6:30, so just message me and I'll puck you up.
Okay, will do. Yeah, should definitely be after that time, I'd think. I'm not certain. I know it's around 5am sometimes when they take my blood sugar reading. I swear, there's no real schedule around here. Sometimes it's as late as 7am. Then, dinner has ended up anywhere from 3:40pm to 6:30pm.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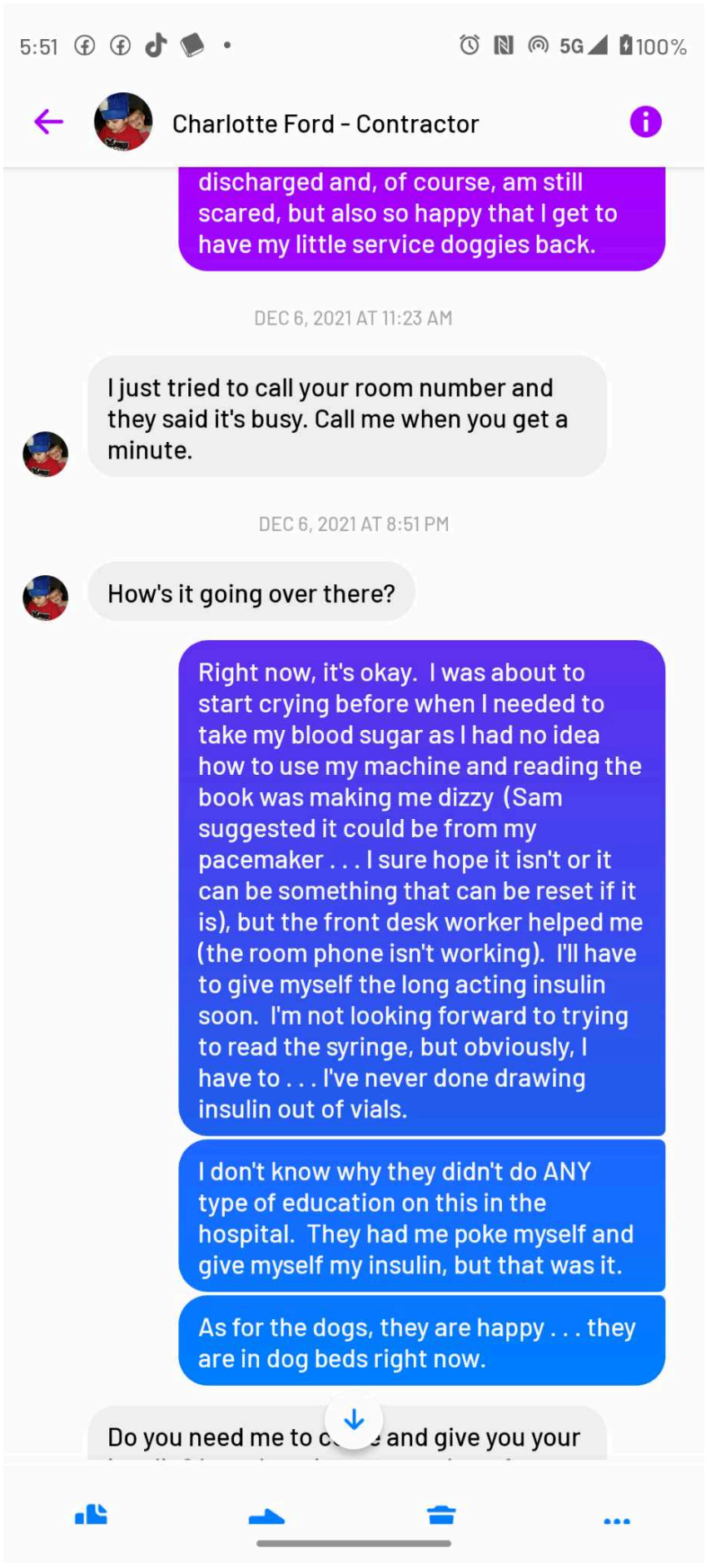
Charlotte Ford - Contractor
Okay, will do. Yeah, should definitely be after that time, I'd think. I'm not certain. I know it's around 5am sometimes when they take my blood sugar reading. I swear, there's no real schedule around here. Sometimes it's as late as 7am. Then, dinner has ended up anywhere from 3:40pm to 6:30pm.
DEC 6, 2021 AT 8:47 AM
Dr. Demerson came in this morning. I'm not sure when the whole discharge thing will start. I know that before I leave the hospital, I should have information on dosing with my insulin, I should get a card with information about my pacemaker, I need to have follow up appointments already set up. Of course, I've got stuff up in my room that all needs to get out and be moved to the hotel room. I think there is also a COVID clinic going on at the hospital somewhere, so even though they never got it to me, I should be able to get my booster shot and then I've also asked for the flu shot and I was told that that they were going to give it to me at discharge. I guess people can start coming to help . . . though I honestly don't know when I"ll finally be discharged and, of course, am still scared, but also so happy that I get to have my little service doggies back.
DEC 6, 2021 AT 11:23 AM
I just tried to call yo om number and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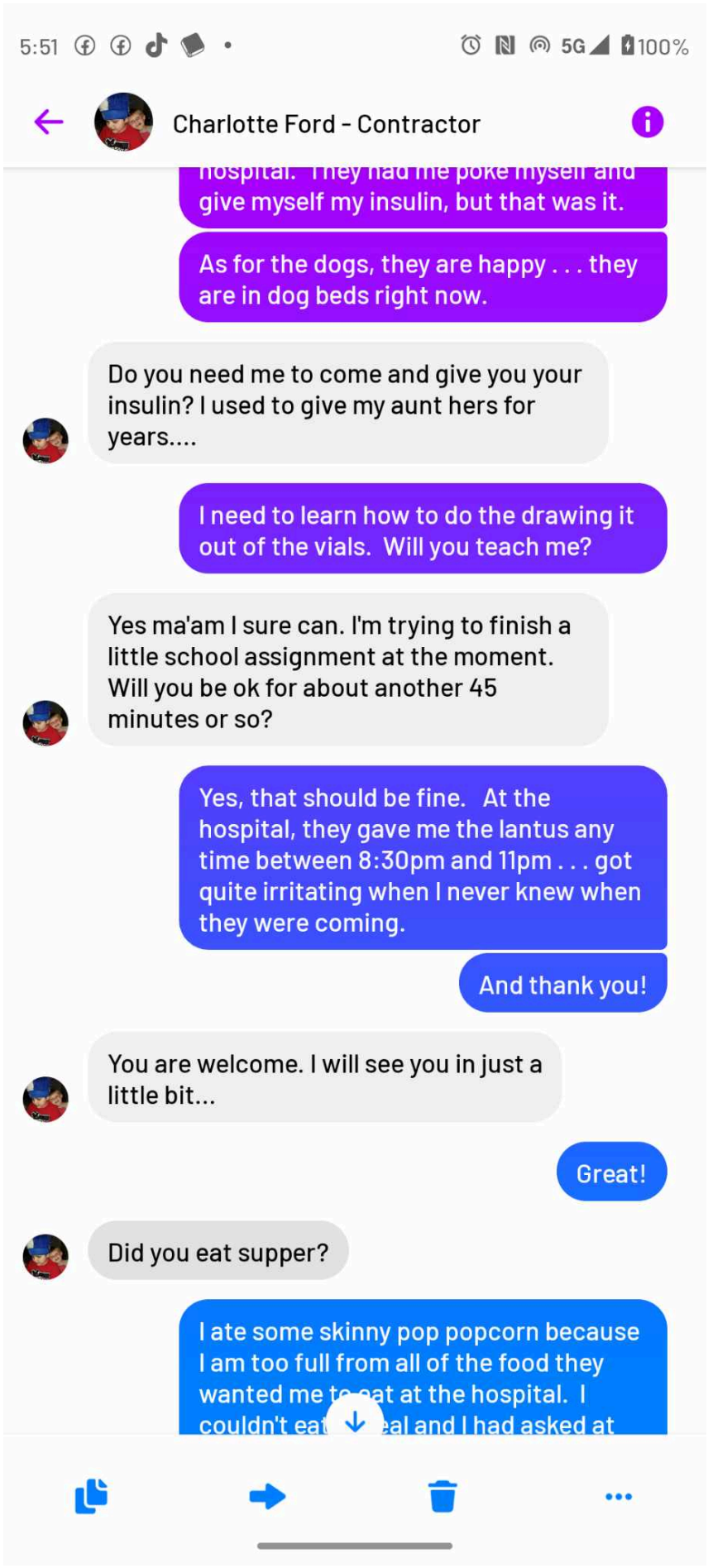
Charlotte Ford - Contractor
discharged and, of course, am still scared, but also so happy that I get to have my little service doggies back.
DEC 6, 2021 AT 11:23 AM
I just tried to call your room number and they said it's busy. Call me when you get a minute.
DEC 6, 2021 AT 8:51 PM
How's it going over there?
Right now, it's okay. I was about to start crying before when I needed to take my blood sugar as I had no idea how to use my machine and reading the book was making me dizzy (Sam suggested it could be from my pacemaker . . . I sure hope it isn't or it can be something that can be reset if it is), but the front desk worker helped me (the room phone isn't working). I'll have to give myself the long acting insulin soon. I'm not looking forward to trying to read the syringe, but obviously, I have to . . . I've never done drawing insulin out of vials.
I don't know why they didn't do ANY type of education on this in the hospital. They had me poke myself and give myself my insulin, but that was it.
As for the dogs, they are happy . . . they are in dog beds right now.
Do you need me to c and give you your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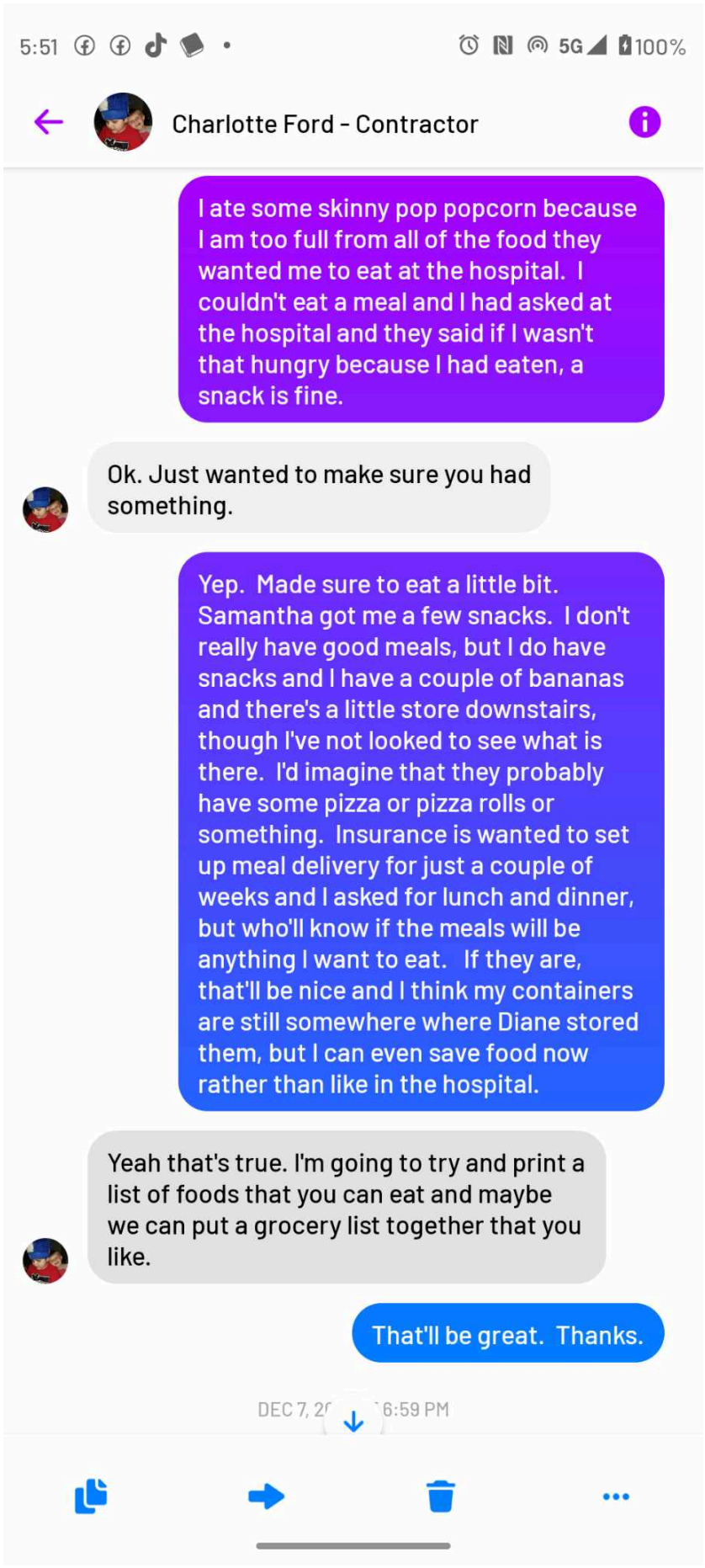
Charlotte Ford - Contractor
hospital. They had me poke myself and give myself my insulin, but that was it.
As for the dogs, they are happy . . . they are in dog beds right now.
Do you need me to come and give you your insulin? I used to give my aunt hers for years....
I need to learn how to do the drawing it out of the vials. Will you teach me?
Yes ma'am I sure can. I'm trying to finish a little school assignment at the moment. Will you be ok for about another 45 minutes or so?
Yes, that should be fine. At the hospital, they gave me the lantus any time between 8:30pm and 11pm . . . got quite irritating when I never knew when they were coming.
And thank you!
You are welcome. I will see you in just a little bit...
Great!
Did you eat supper?
I ate some skinny pop popcorn because I am too full from all of the food they wanted me to eat at the hospital. I couldn't eat eal and I had asked at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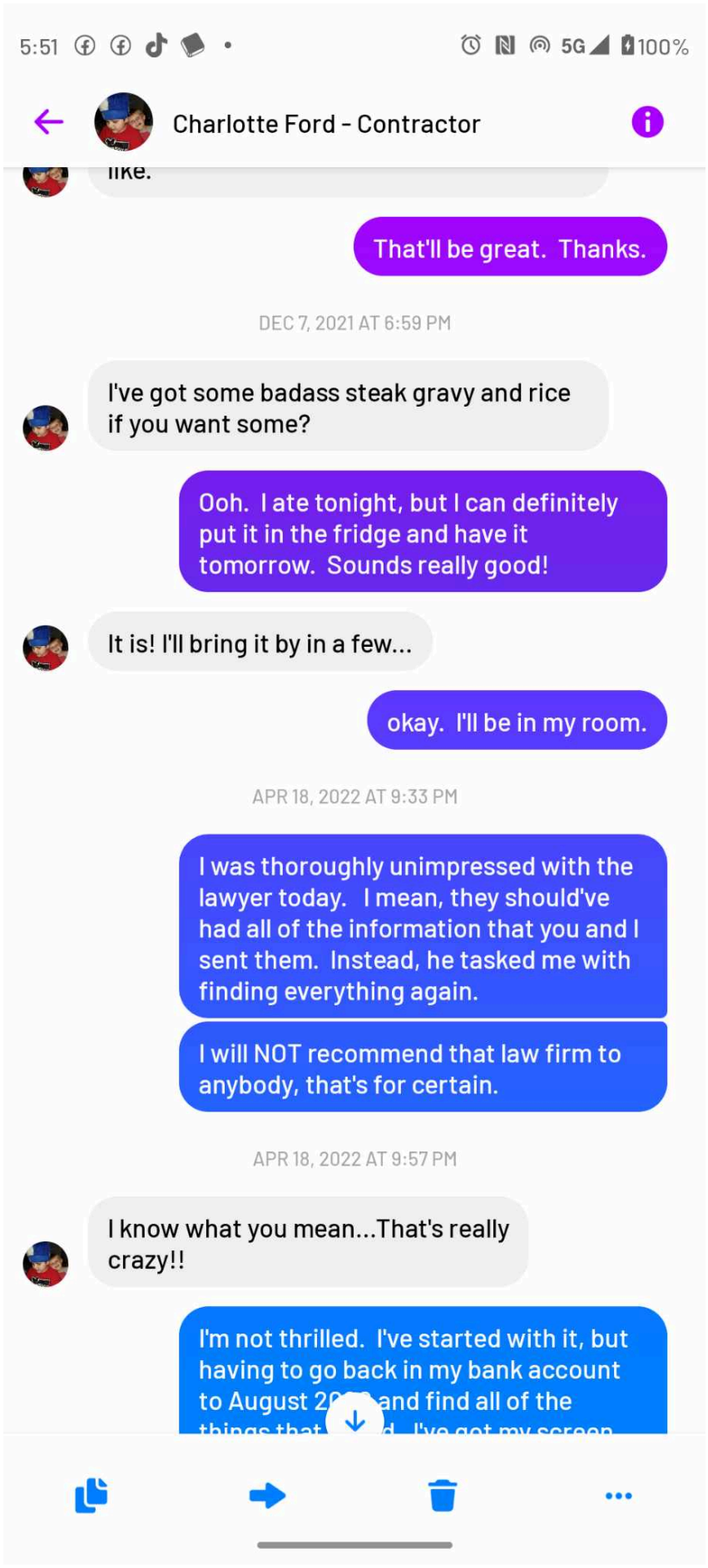
Charlotte Ford - Contractor
I ate some skinny pop popcorn because I am too full from all of the food they wanted me to eat at the hospital. I couldn't eat a meal and I had asked at the hospital and they said if I wasn't that hungry because I had eaten, a snack is fine.
Ok. Just wanted to make sure you had something.
Yep. Made sure to eat a little bit. Samantha got me a few snacks. I don't really have good meals, but I do have snacks and I have a couple of bananas and there's a little store downstairs, though I've not looked to see what is there. I'd imagine that they probably have some pizza or pizza rolls or something. Insurance is wanted to set up meal delivery for just a couple of weeks and I asked for lunch and dinner, but who'll know if the meals will be anything I want to eat. If they are, that'll be nice and I think my containers are still somewhere where Diane stored them, but I can even save food now rather than like in the hospital.
Yeah that's true. I'm going to try and print a list of foods that you can eat and maybe we can put a grocery list together that you like.
That'll be great. Thanks.
DEC 7, 2
6:59 PM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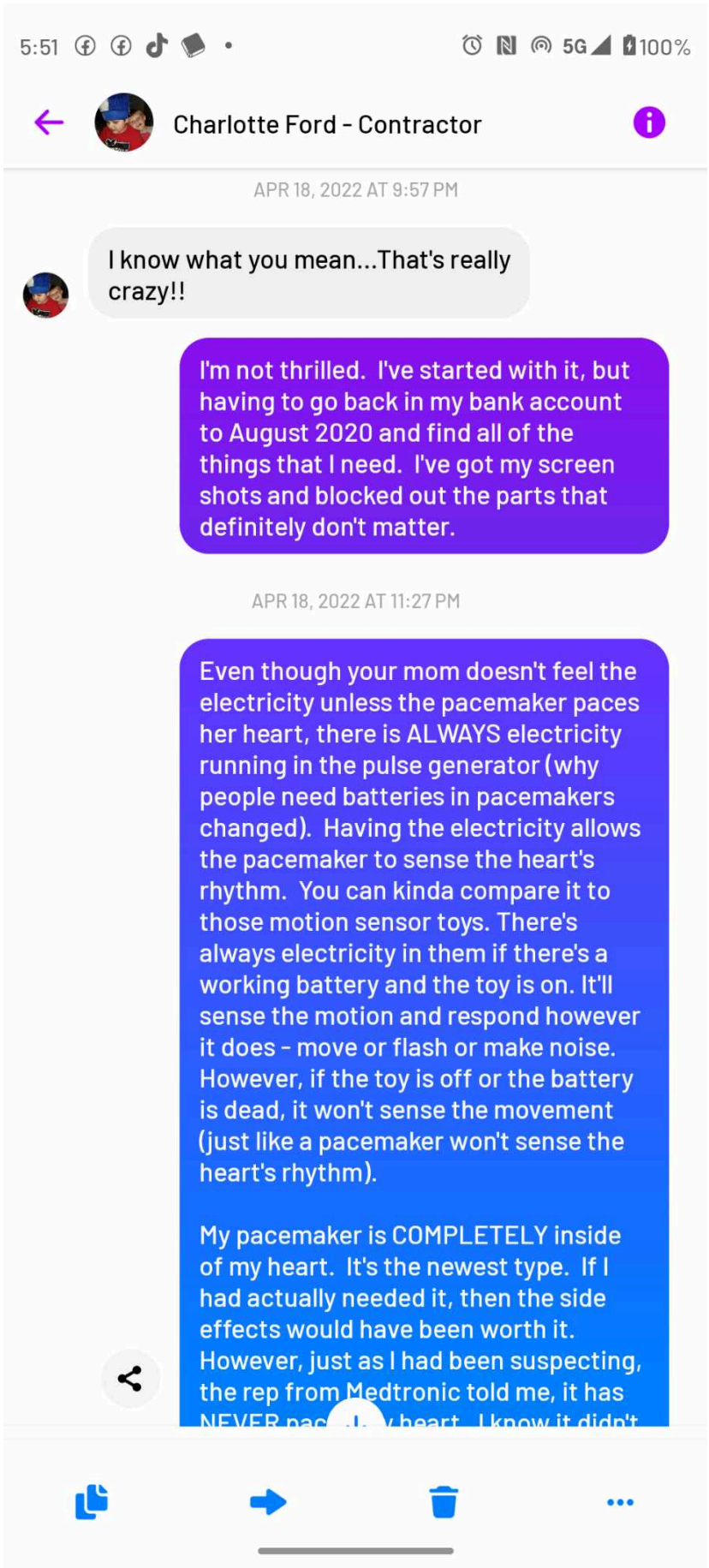
Charlotte Ford - Contractor
like.
That'll be great. Thanks.
DEC 7, 2021 AT 6:59 PM
I've got some badass steak gravy and rice if you want some?
Ooh. I ate tonight, but I can definitely put it in the fridge and have it tomorrow. Sounds really good!
It is! I'll bring it by in a few...
okay. I'll be in my room.
APR 18, 2022 AT 9:33 PM
I was thoroughly unimpressed with the lawyer today. I mean, they should've had all of the information that you and I sent them. Instead, he tasked me with finding everything again.
I will NOT recommend that law firm to anybody, that's for certain.
APR 18, 2022 AT 9:57 PM
I know what you mean...That's really crazy!!
I'm not thrilled. I've started with it, but having to go back in my bank account to August 20 and find all of the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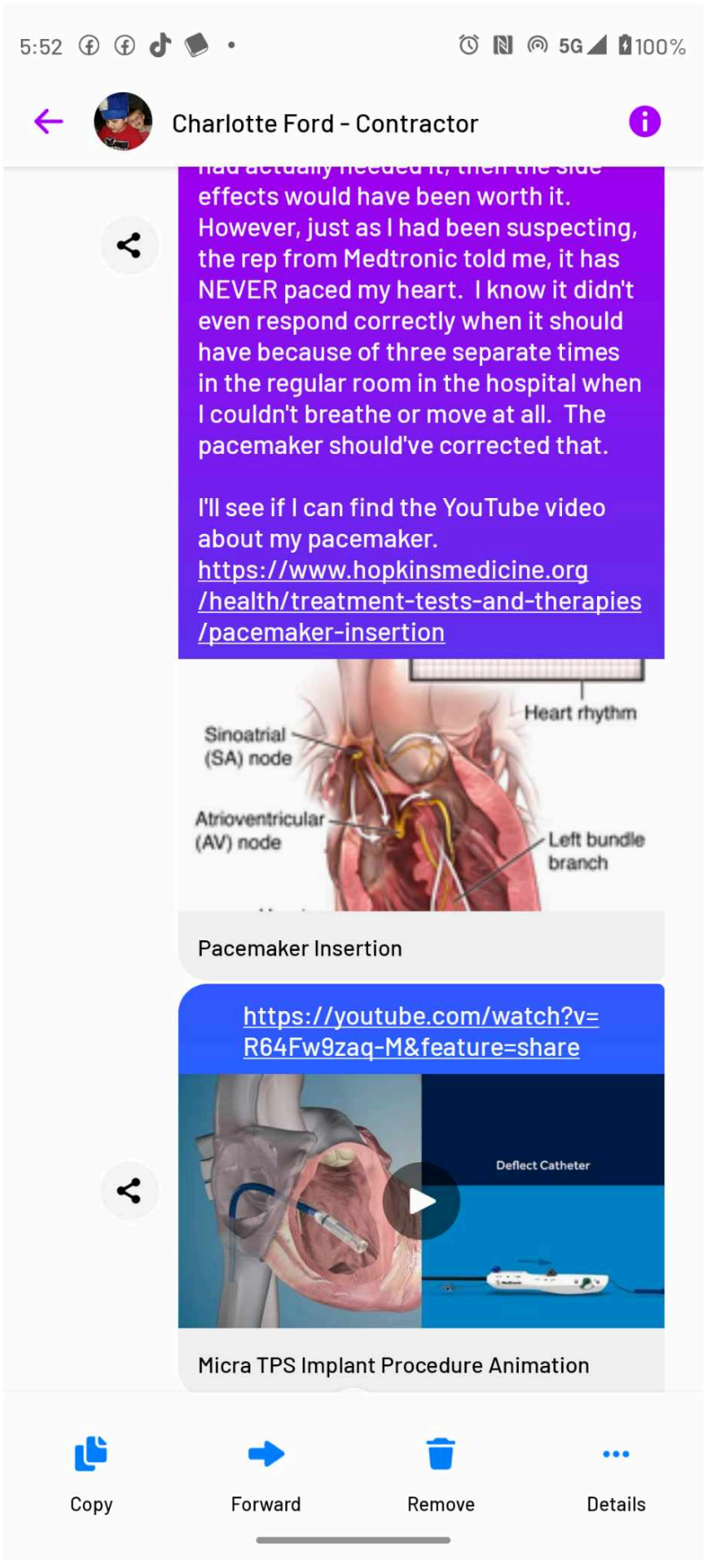
Charlotte Ford - Contractor
APR 18, 2022 AT 9:57 PM
I know what you mean...That's really crazy!!
I'm not thrilled. I've started with it, but having to go back in my bank account to August 2020 and find all of the things that I need. I've got my screen shots and blocked out the parts that definitely don't matter.
APR 18, 2022 AT 11:27 PM
Even though your mom doesn't feel the electricity unless the pacemaker paces her heart, there is ALWAYS electricity running in the pulse generator (why people need batteries in pacemakers changed). Having the electricity allows the pacemaker to sense the heart's rhythm. You can kinda compare it to those motion sensor toys. There's always electricity in them if there's a working battery and the toy is on. It'll sense the motion and respond however it does - move or flash or make noise. However, if the toy is off or the battery is dead, it won't sense the movement (just like a pacemaker won't sense the heart's rhythm).
My pacemaker is COMPLETELY inside of my heart. It's the newest type. If I had actually needed it, then the side effects would have been worth it. However, just as I had been suspecting, the rep from Medtronic told me, it has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Charlotte Ford - Contractor
effects would have been worth it. However, just as I had been suspecting, the rep from Medtronic told me, it has NEVER paced my heart. I know it didn't even respond correctly when it should have because of three separate times in the regular room in the hospital when I couldn't breathe or move at all. The pacemaker should've corrected that.
I'll see if I can find the YouTube video about my pacemaker.
https://www.hopkinsmedicine.org/health/treatment-tests-and-therapies/pacemaker-insertion
Heart rhythm
Sinoatrial (SA) node
Atrioventricular (AV) node
Left bundle branch
Pacemaker Insertion
https://youtube.com/watch?v=R64Fw9zaq-M&feature=share
Deflect Catheter
Micra TPS Implant Procedure Animation
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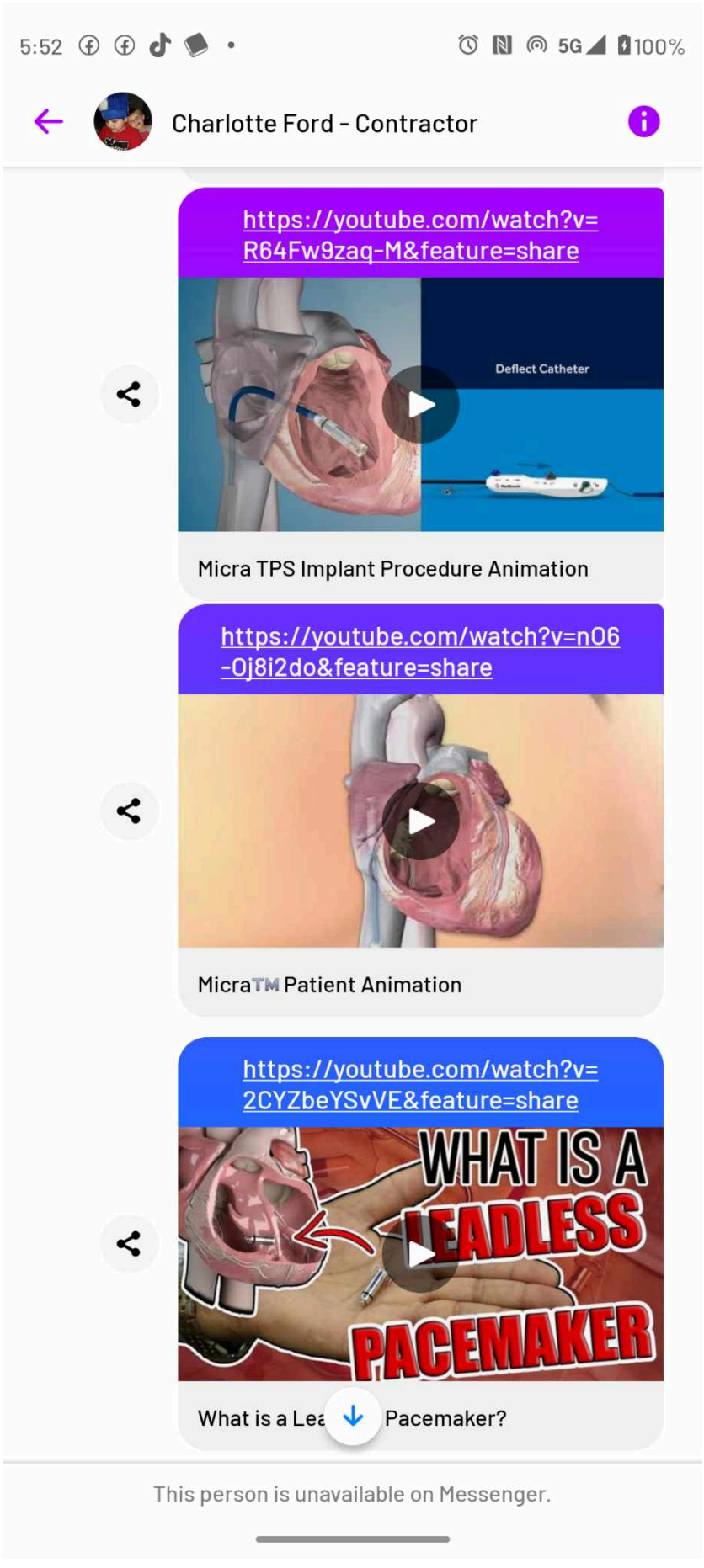
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Charlotte Ford - Contractor
https://youtube.com/watch?v=R64Fw9zaq-M&feature=share
Deflect Catheter
Micra TPS Implant Procedure Animation
https://youtube.com/watch?v=nO6-0j8i2do&feature=share
Micra™ Patient Animation
https://youtube.com/watch?v=2CYZbeYSvVE&feature=share
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What is a Lea Pacemaker?
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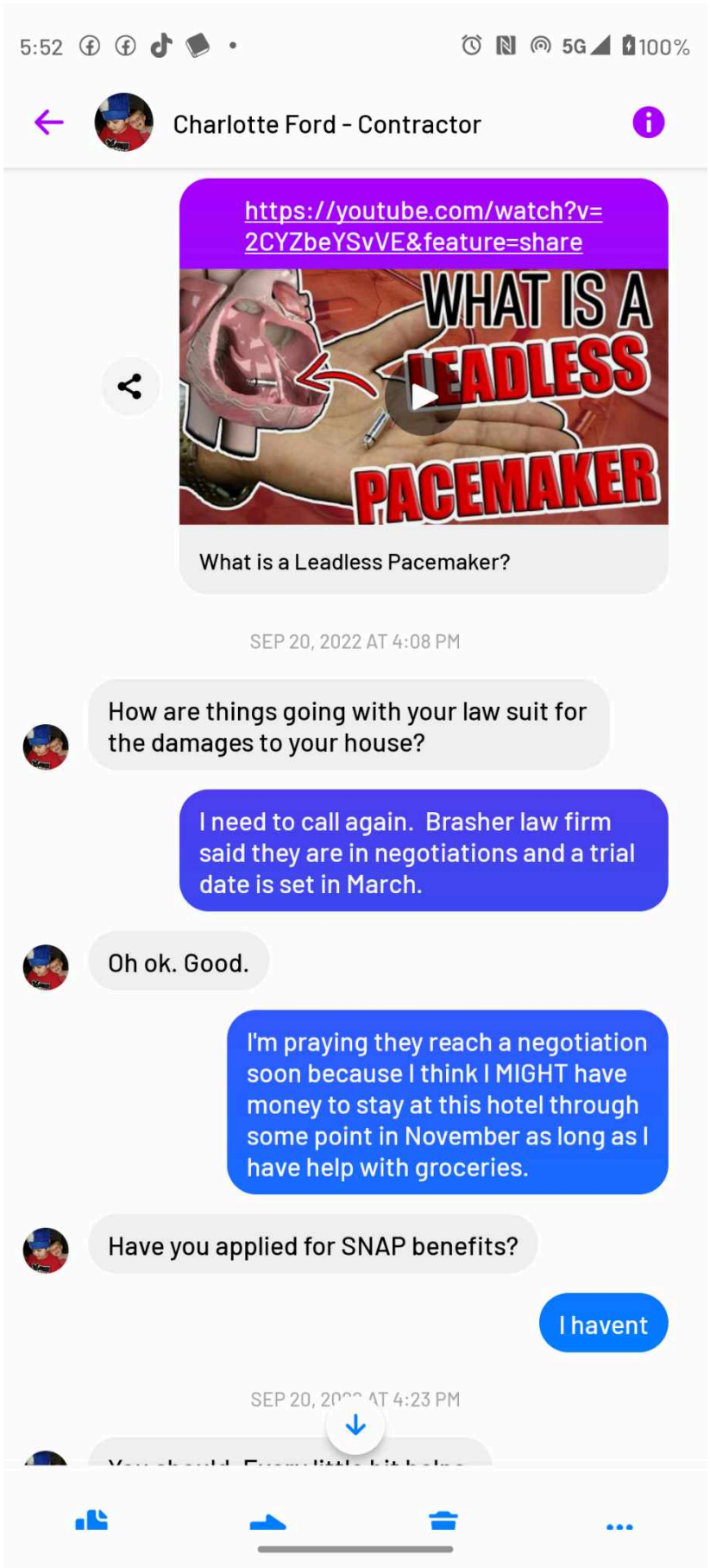
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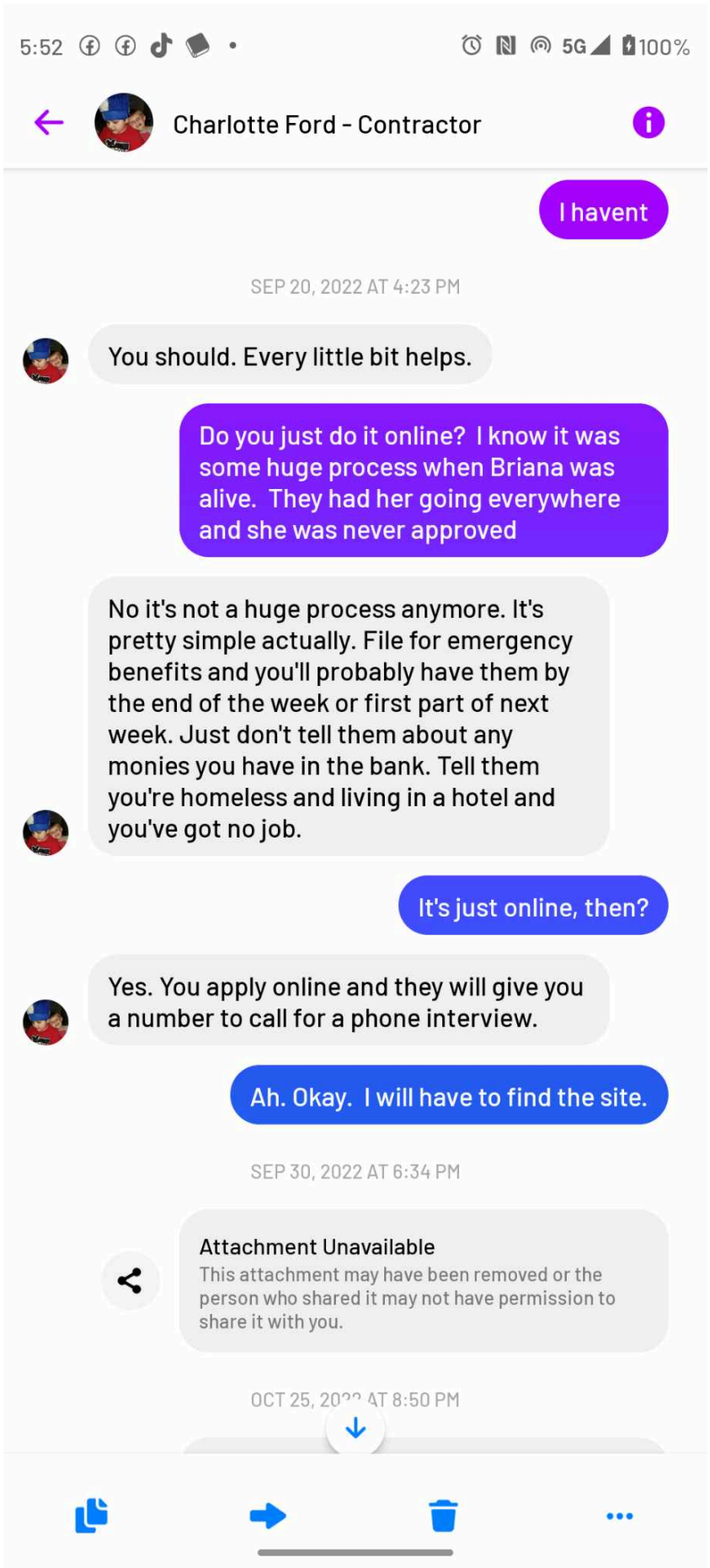
Charlotte Ford - Contractor
https://youtube.com/watch?v=2CYZbeYSvVE&feature=share
WHAT IS A
LEADLESS
PACEMAKER
What is a Leadless Pacemaker?
SEP 20, 2022 AT 4:08 PM
How are things going with your law suit for the damages to your house?
I need to call again. Brasher law firm said they are in negotiations and a trial date is set in March.
Oh ok. Good.
I'm praying they reach a negotiation soon because I think I MIGHT have money to stay at this hotel through some point in November as long as I have help with groceries.
Have you applied for SNAP benefits?
I havent
SEP 20, 2022 AT 4:23 PM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Charlotte Ford - Contractor
I havent
SEP 20, 2022 AT 4:23 PM
You should. Every little bit helps.
Do you just do it online? I know it was some huge process when Briana was alive. They had her going everywhere and she was never approved
No it's not a huge process anymore. It's pretty simple actually. File for emergency benefits and you'll probably have them by the end of the week or first part of next week. Just don't tell them about any monies you have in the bank. Tell them you're homeless and living in a hotel and you've got no job.
It's just online, then?
Yes. You apply online and they will give you a number to call for a phone interview.
Ah. Okay. I will have to find the site.
SEP 30, 2022 AT 6:34 PM
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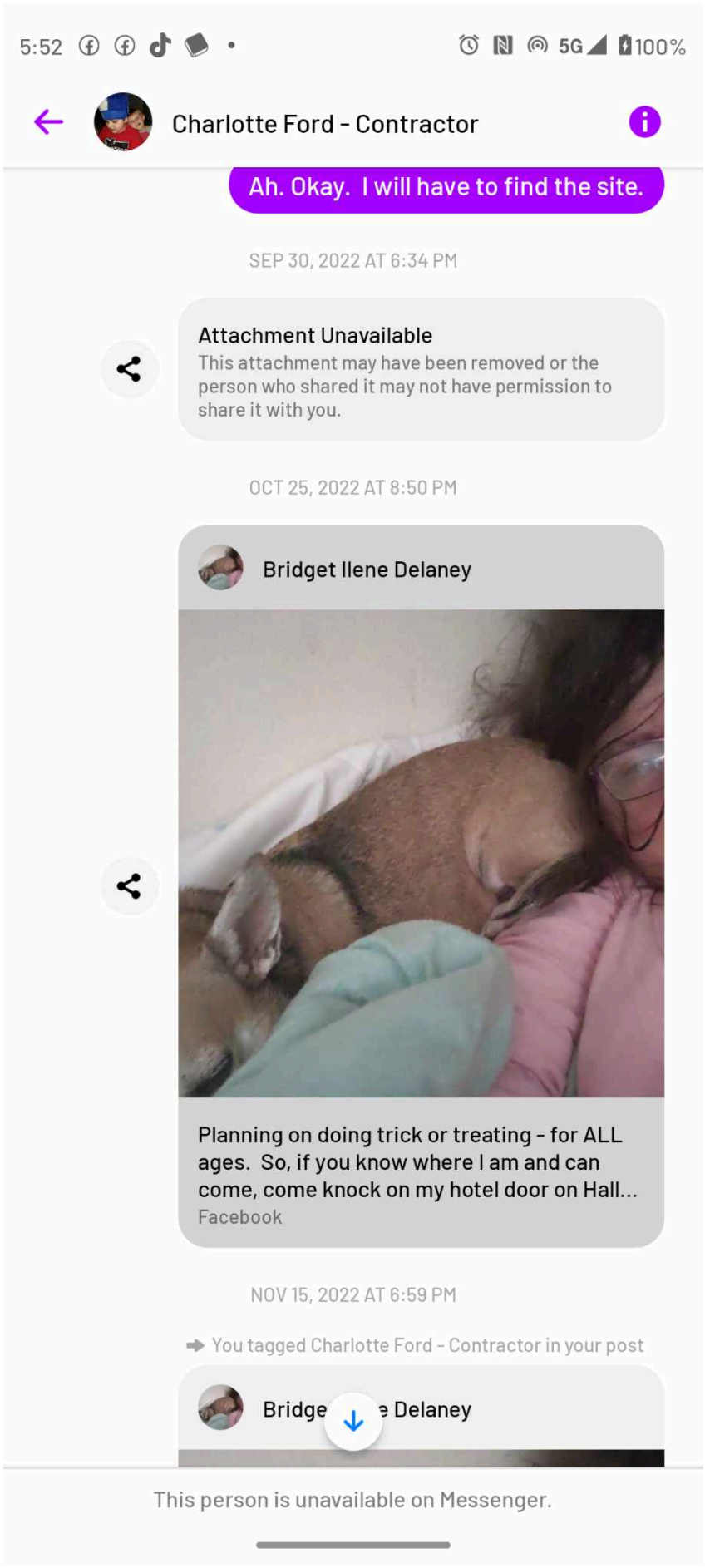
OCT 25, 2022 AT 8:50 PM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Charlotte Ford - Contractor
Ah. Okay. I will have to find the site.
SEP 30, 2022 AT 6:34 PM
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OCT 25, 2022 AT 8:50 PM
Bridget Ilene Delaney
Planning on doing trick or treating - for ALL ages. So, if you know where I am and can come, come knock on my hotel door on Hall...
Facebook
NOV 15, 2022 AT 6:59 PM
You tagged Charlotte Ford - Contractor in your post
Bridge e Delaney
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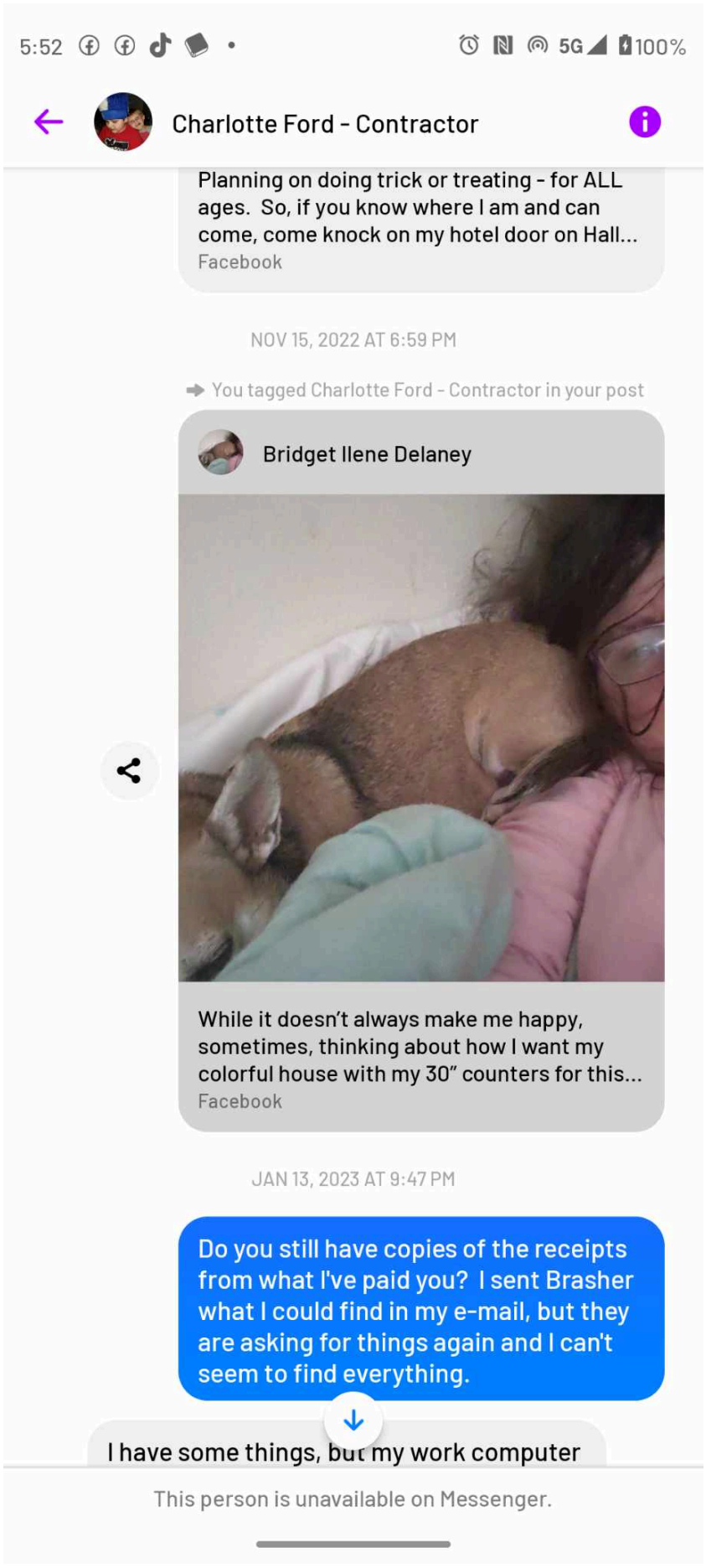
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Charlotte Ford - Contractor
Planning on doing trick or treating - for ALL ages. So, if you know where I am and can come, come knock on my hotel door on Hall...
Facebook
NOV 15, 2022 AT 6:59 PM
You tagged Charlotte Ford - Contractor in your post
Bridget Ilene Delaney
While it doesn't always make me happy, sometimes, thinking about how I want my colorful house with my 30" counters for this...
Facebook
JAN 13, 2023 AT 9:47 PM
Do you still have copies of the receipts from what I've paid you? I sent Brasher what I could find in my e-mail, but they are asking for things again and I can't seem to find everything.
I have some things, but my work computer
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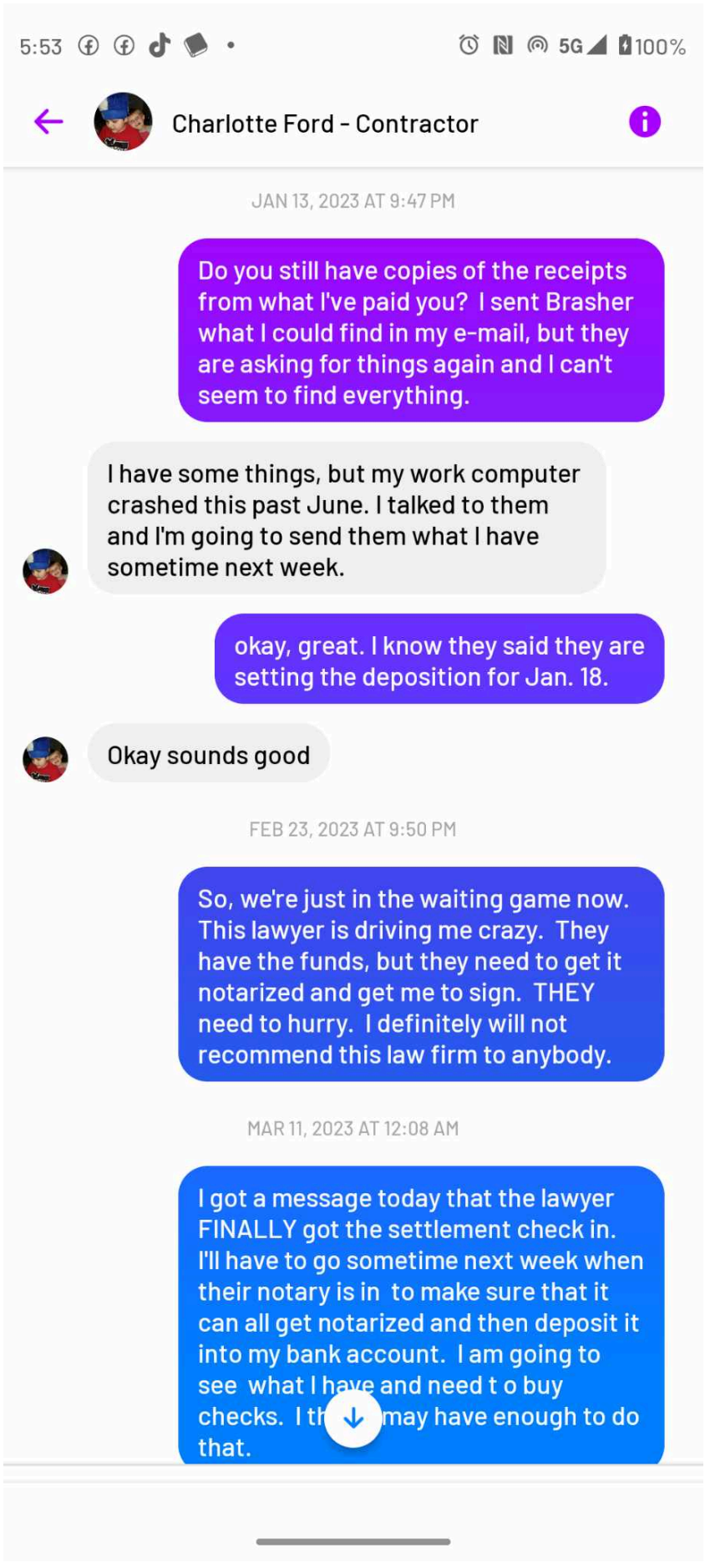
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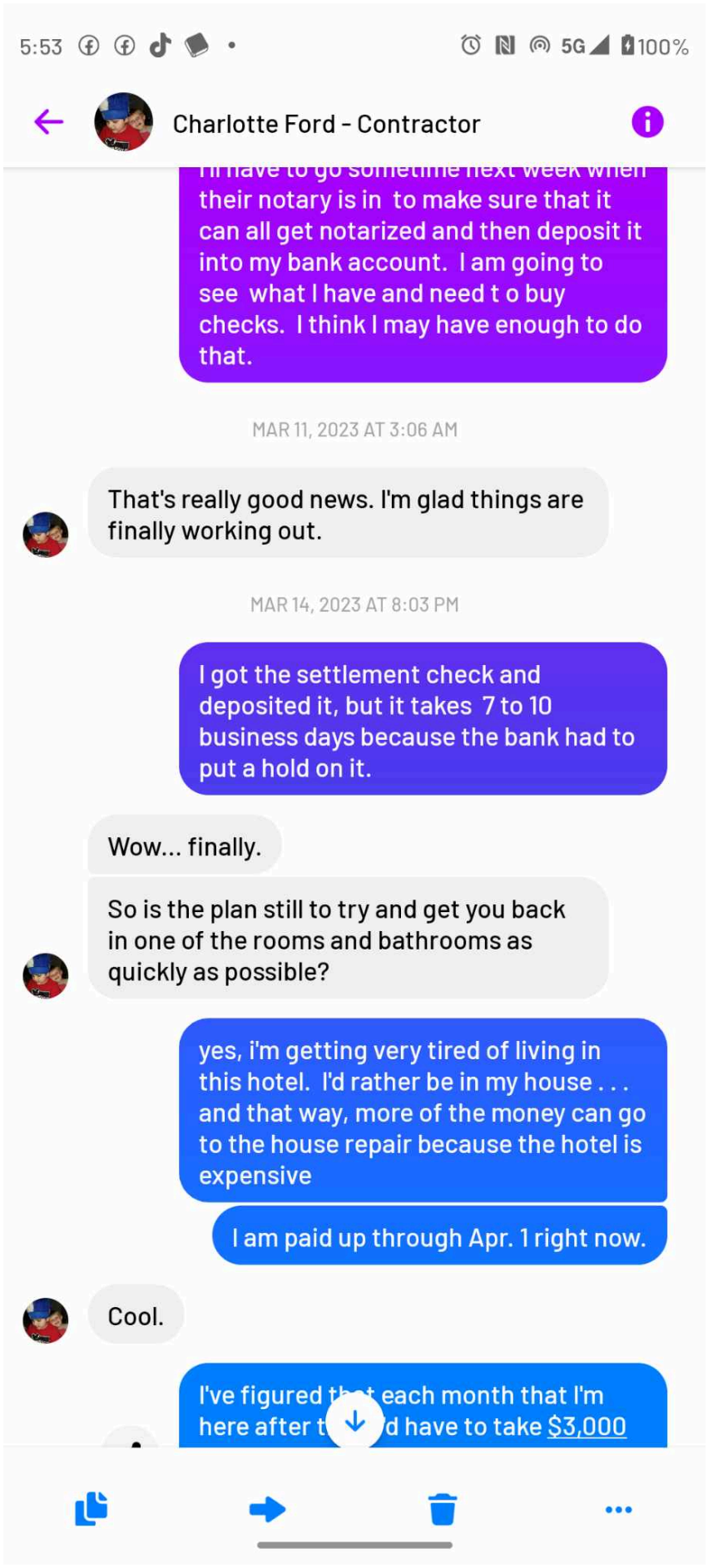
Charlotte Ford - Contractor
JAN 13, 2023 AT 9:47 PM
Do you still have copies of the receipts from what I've paid you? I sent Brasher what I could find in my e-mail, but they are asking for things again and I can't seem to find everything.
I have some things, but my work computer crashed this past June. I talked to them and I'm going to send them what I have sometime next week.
okay, great. I know they said they are setting the deposition for Jan. 18.
Okay sounds good
FEB 23, 2023 AT 9:50 PM
So, we're just in the waiting game now. This lawyer is driving me crazy. They have the funds, but they need to get it notarized and get me to sign. THEY need to hurry. I definitely will not recommend this law firm to anybody.
MAR 11, 2023 AT 12:08 AM
I got a message today that the lawyer FINALLY got the settlement check in. I'll have to go sometime next week when their notary is in to make sure that it can all get notarized and then deposit it into my bank account. I am going to see what I have and need t o buy checks. I th may have enough to do that.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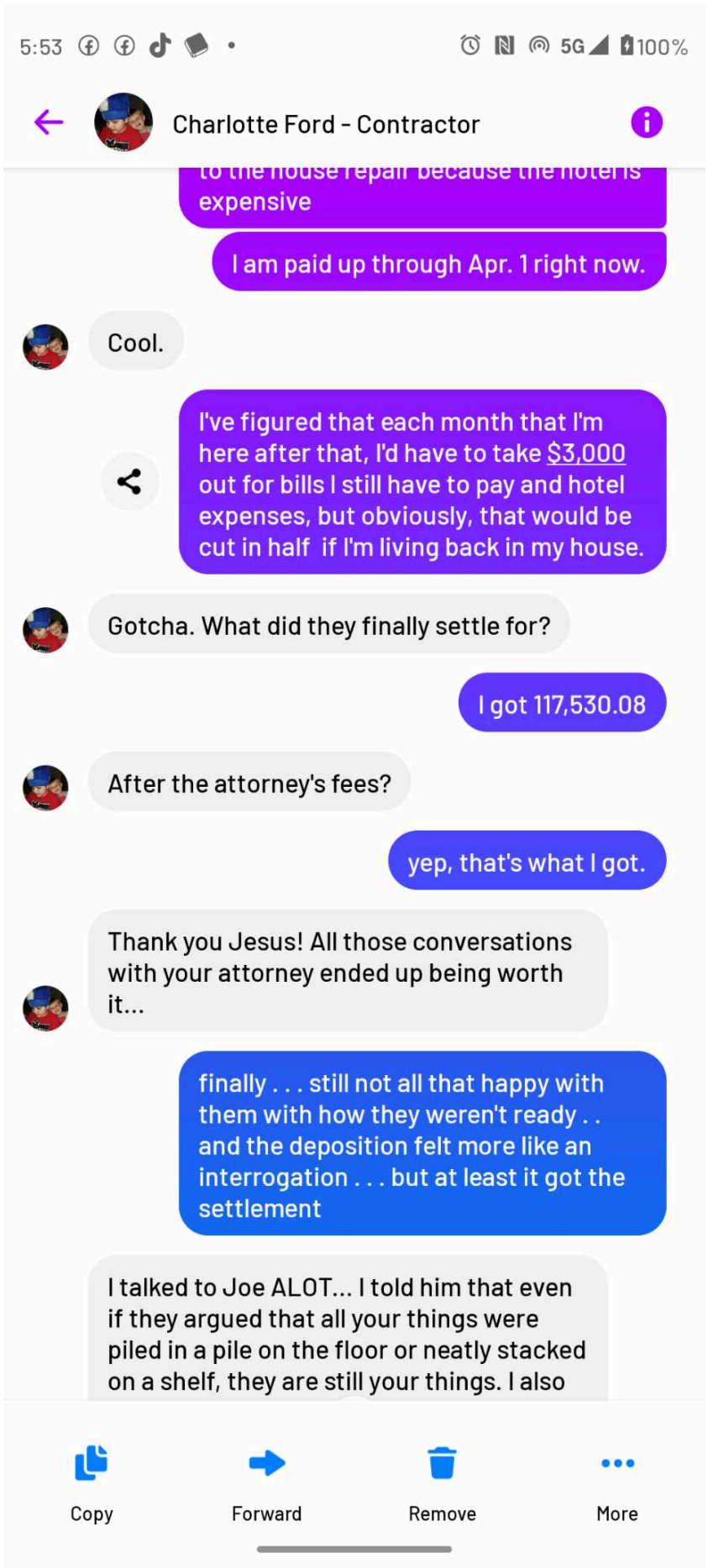
Charlotte Ford - Contractor
their notary is in to make sure that it can all get notarized and then deposit it into my bank account. I am going to see what I have and need t o buy checks. I think I may have enough to do that.
MAR 11, 2023 AT 3:06 AM
That's really good news. I'm glad things are finally working out.
MAR 14, 2023 AT 8:03 PM
I got the settlement check and deposited it, but it takes 7 to 10 business days because the bank had to put a hold on it.
Wow... finally.
So is the plan still to try and get you back in one of the rooms and bathrooms as quickly as possible?
yes, i'm getting very tired of living in this hotel. I'd rather be in my house . . . and that way, more of the money can go to the house repair because the hotel is expensive
I am paid up through Apr. 1 right now.
Cool.
I've figured t each month that I'm here after t d have to take $3,000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Charlotte Ford - Contractor
to the house repair because the hotel is expensive
I am paid up through Apr. 1 right now.
Cool.
I've figured that each month that I'm here after that, I'd have to take $3,000 out for bills I still have to pay and hotel expenses, but obviously, that would be cut in half if I'm living back in my house.
Gotcha. What did they finally settle for?
I got 117,530.08
After the attorney's fees?
yep, that's what I got.
Thank you Jesus! All those conversations with your attorney ended up being worth it...
finally . . . still not all that happy with them with how they weren't ready . . and the deposition felt more like an interrogation . . . but at least it got the settlement
I talked to Joe ALOT... I told him that even if they argued that all your things were piled in a pile on the floor or neatly stacked on a shelf, they are still your things. I also
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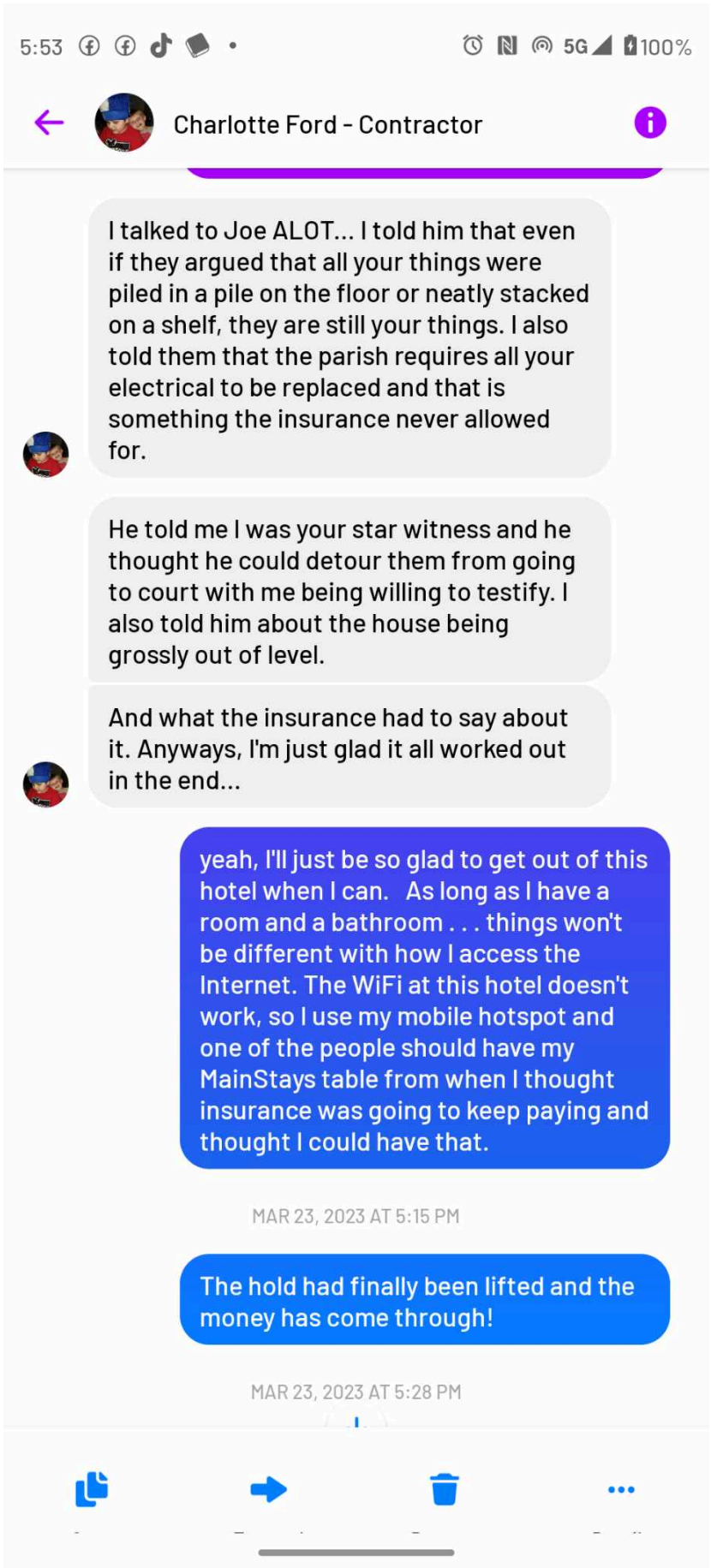
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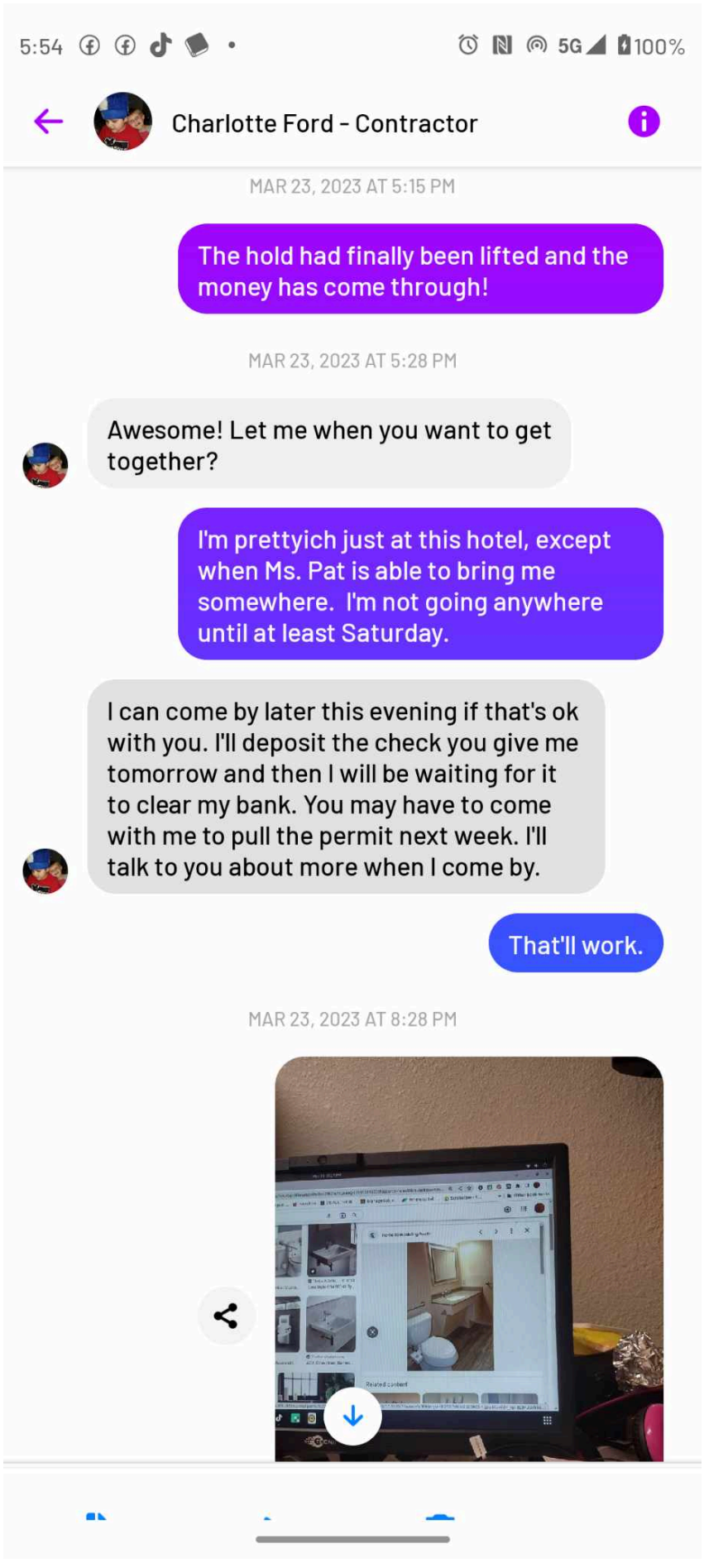
Charlotte Ford - Contractor
I talked to Joe ALOT... I told him that even if they argued that all your things were piled in a pile on the floor or neatly stacked on a shelf, they are still your things. I also told them that the parish requires all your electrical to be replaced and that is something the insurance never allowed for.
He told me I was your star witness and he thought he could detour them from going to court with me being willing to testify. I also told him about the house being grossly out of level.
And what the insurance had to say about it. Anyways, I'm just glad it all worked out in the end...
yeah, I'll just be so glad to get out of this hotel when I can. As long as I have a room and a bathroom . . . things won't be different with how I access the Internet. The WiFi at this hotel doesn't work, so I use my mobile hotspot and one of the people should have my MainStays table from when I thought insurance was going to keep paying and thought I could have that.
MAR 23, 2023 AT 5:15 PM
The hold had finally been lifted and the money has come through!
MAR 23, 2023 AT 5:28 PM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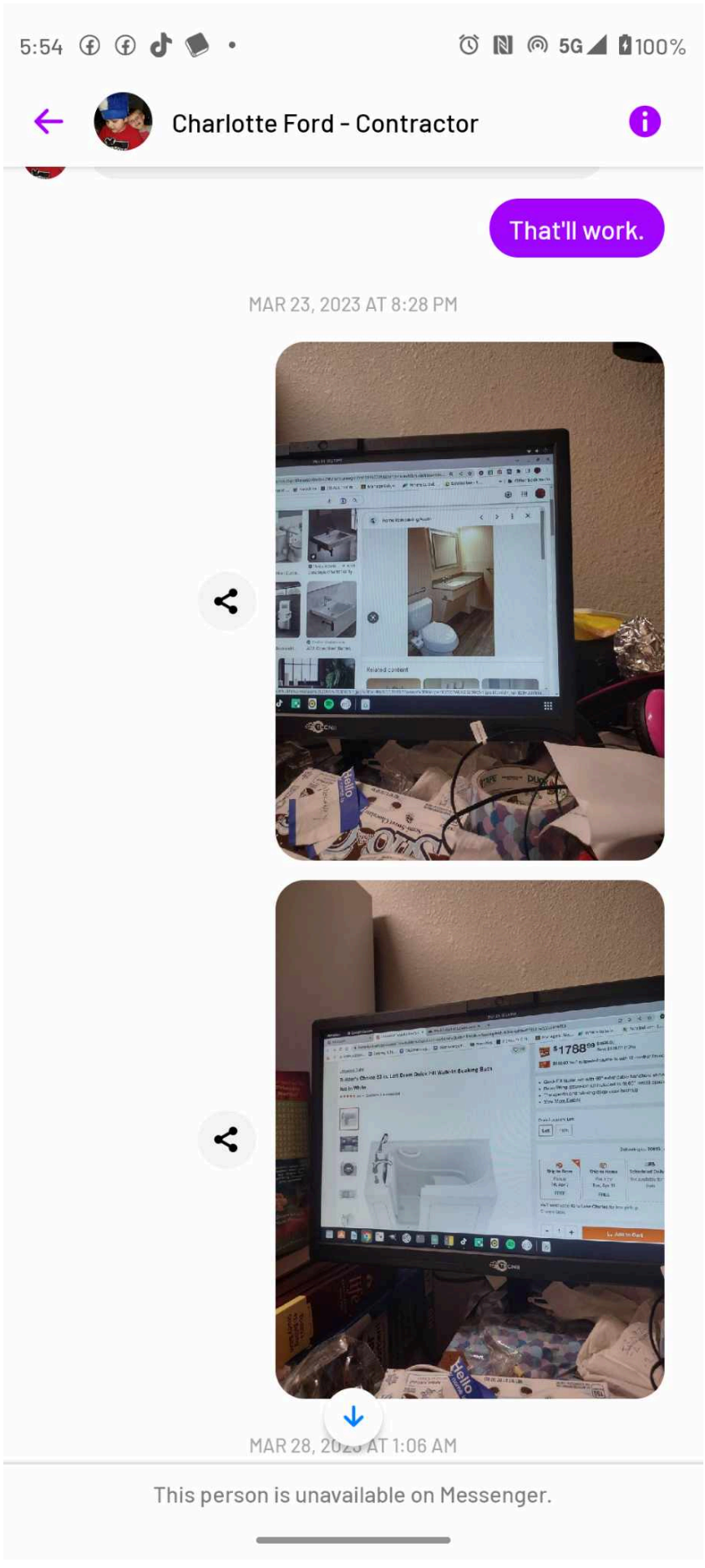
Charlotte Ford - Contractor
MAR 23, 2023 AT 5:15 PM
The hold had finally been lifted and the money has come through!
MAR 23, 2023 AT 5:28 PM
Awesome! Let me when you want to get together?
I'm prettyich just at this hotel, except when Ms. Pat is able to bring me somewhere. I'm not going anywhere until at least Saturday.
I can come by later this evening if that's ok with you. I'll deposit the check you give me tomorrow and then I will be waiting for it to clear my bank. You may have to come with me to pull the permit next week. I'll talk to you about more when I come by.
That'll work.
MAR 23, 2023 AT 8:28 PM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Charlotte Ford - Contractor
That'll work.
MAR 23, 2023 AT 8:28 PM
MAR 28, 2023 AT 1:06 AM
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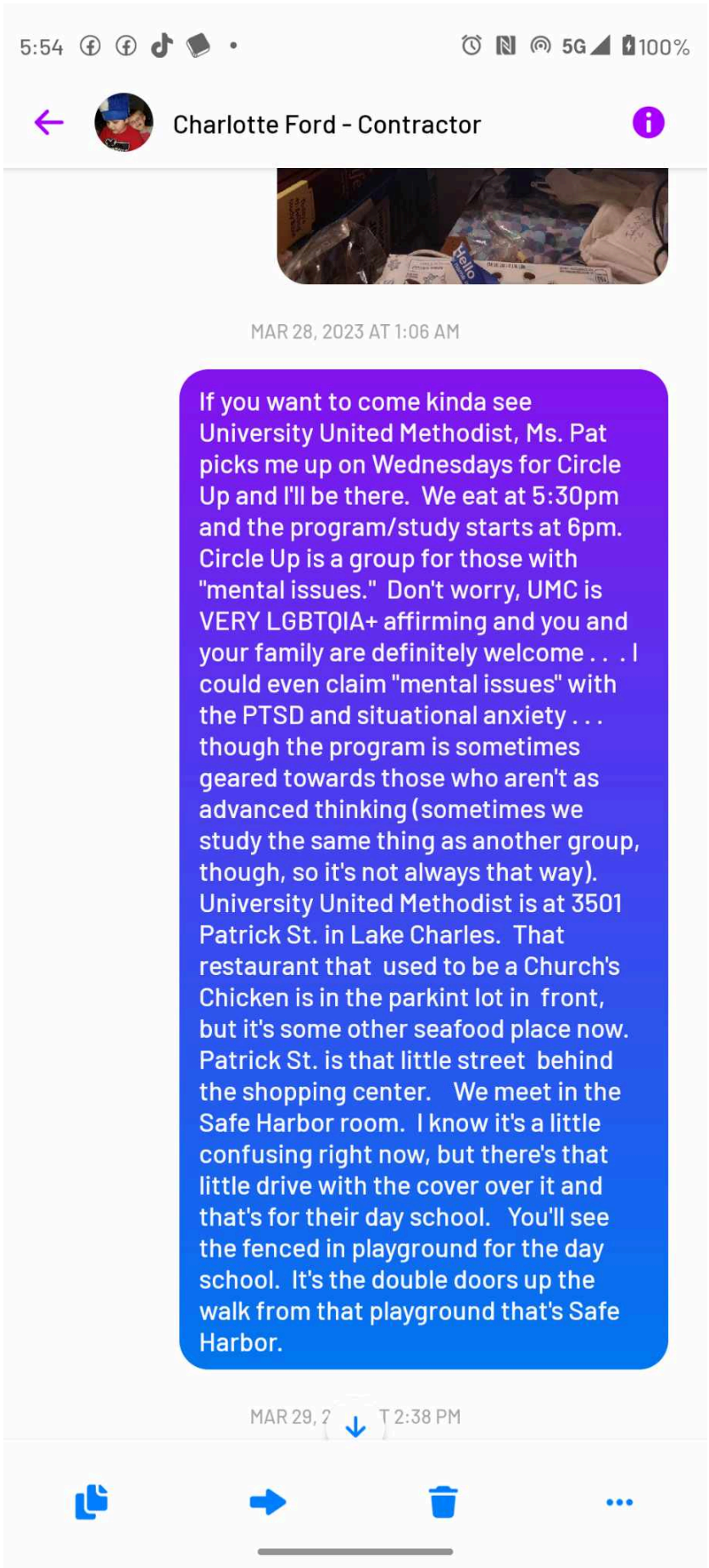
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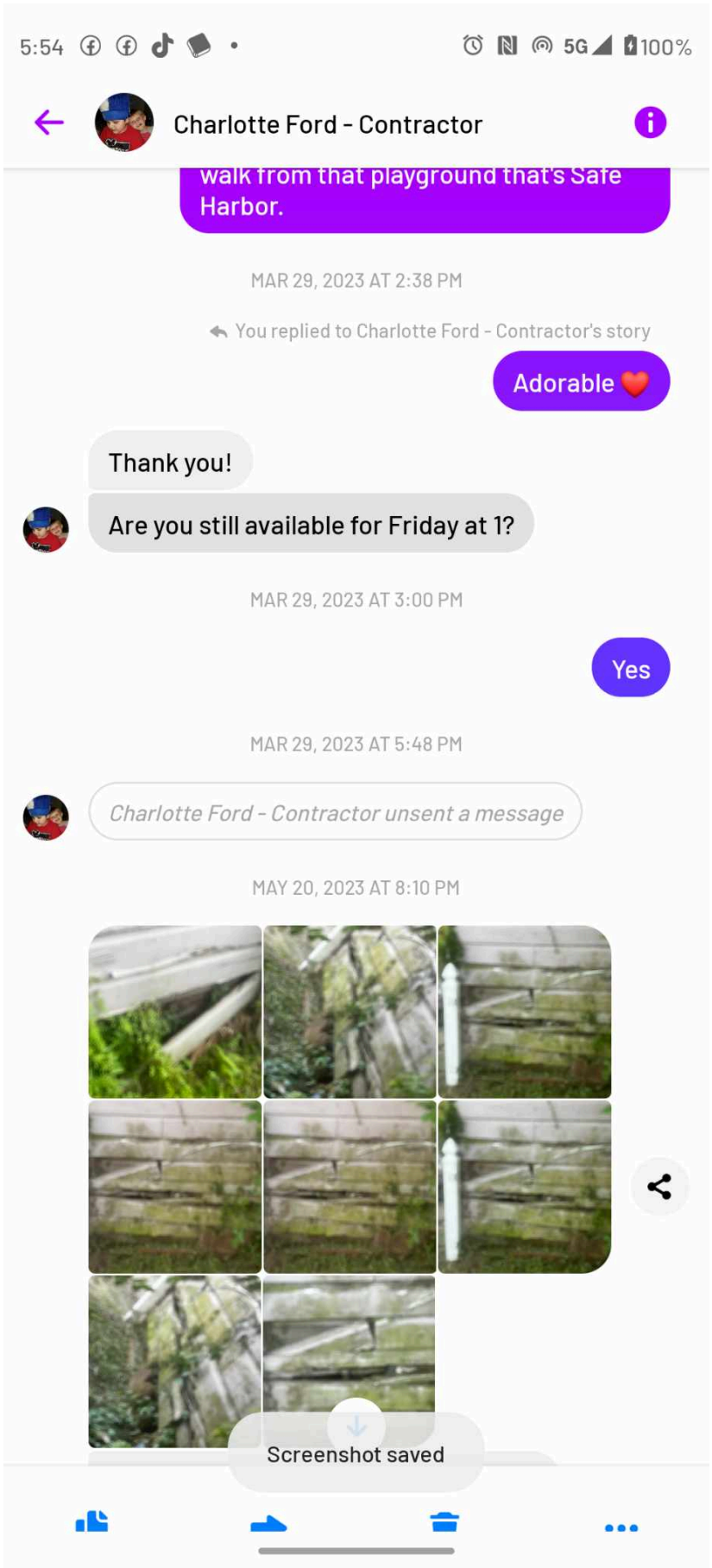
Charlotte Ford - Contractor
MAR 28, 2023 AT 1:06 AM
If you want to come kinda see University United Methodist, Ms. Pat picks me up on Wednesdays for Circle Up and I'll be there. We eat at 5:30pm and the program/study starts at 6pm. Circle Up is a group for those with "mental issues." Don't worry, UMC is VERY LGBTQIA+ affirming and you and your family are definitely welcome . . . I could even claim "mental issues" with the PTSD and situational anxiety . . . though the program is sometimes geared towards those who aren't as advanced thinking (sometimes we study the same thing as another group, though, so it's not always that way). University United Methodist is at 3501 Patrick St. in Lake Charles. That restaurant that used to be a Church's Chicken is in the parkint lot in front, but it's some other seafood place now. Patrick St. is that little street behind the shopping center. We meet in the Safe Harbor room. I know it's a little confusing right now, but there's that little drive with the cover over it and that's for their day school. You'll see the fenced in playground for the day school. It's the double doors up the walk from that playground that's Safe Harbor.
T 2:38 PM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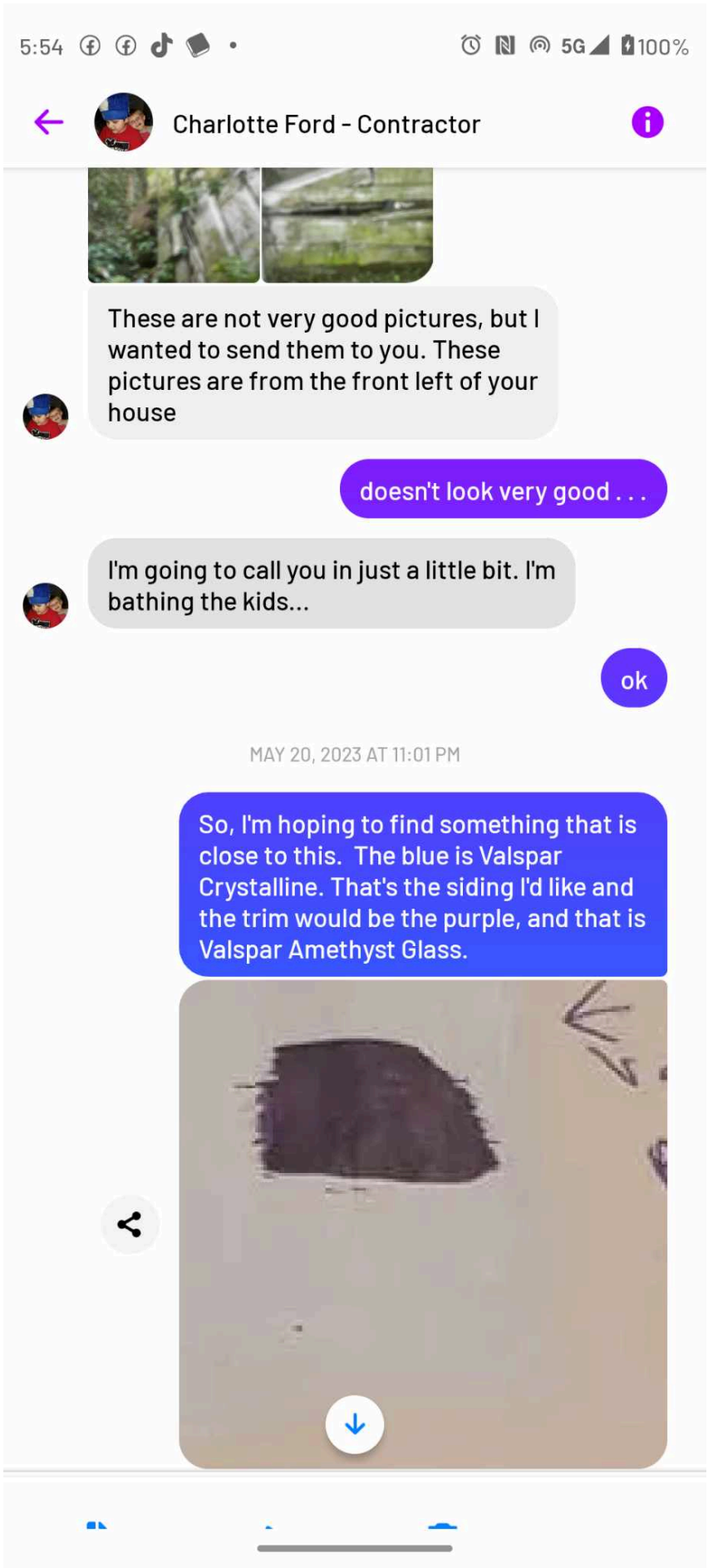
Charlotte Ford - Contractor
walk from that playground that's Safe Harbor.
MAR 29, 2023 AT 2:38 PM
You replied to Charlotte Ford - Contractor's story
Adorable
Thank you!
Are you still available for Friday at 1?
MAR 29, 2023 AT 3:00 PM
Yes
MAR 29, 2023 AT 5:48 PM
Charlotte Ford - Contractor unsent a message
MAY 20, 2023 AT 8:10 PM
Screenshot saved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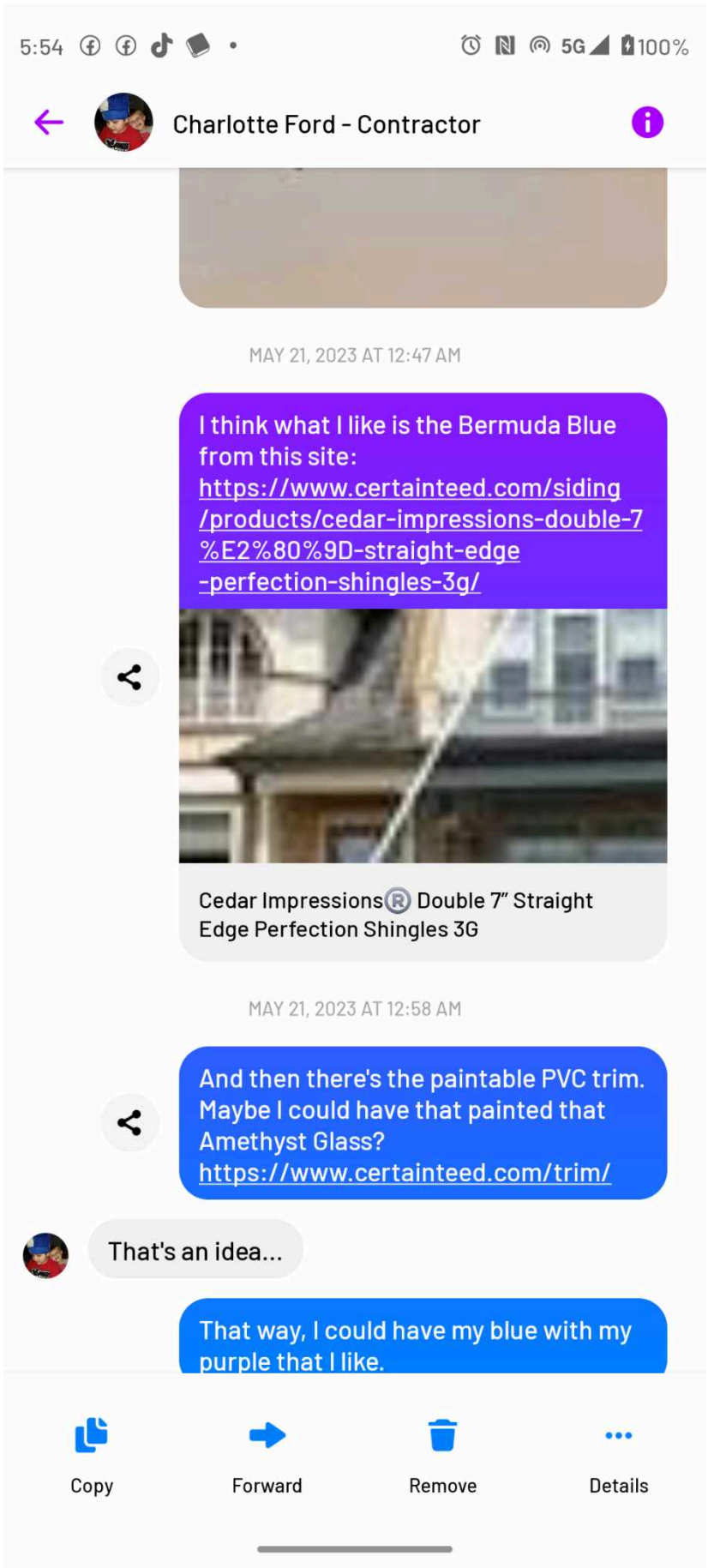
Charlotte Ford - Contractor
These are not very good pictures, but I wanted to send them to you. These pictures are from the front left of your house
doesn't look very good . . .
I'm going to call you in just a little bit. I'm bathing the kids...
ok
MAY 20, 2023 AT 11:01 PM
So, I'm hoping to find something that is close to this. The blue is Valspar Crystalline. That's the siding I'd like and the trim would be the purple, and that is Valspar Amethyst Glass.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Charlotte Ford - Contractor
MAY 21, 2023 AT 12:47 AM
I think what I like is the Bermuda Blue from this site: https://www.certainteed.com/siding/products/cedar-impressions-double-7%E2%80%9D-straight-edge-perfection-shingles-3g/
Cedar Impressions® Double 7" Straight Edge Perfection Shingles 3G
MAY 21, 2023 AT 12:58 AM
And then there's the paintable PVC trim. Maybe I could have that painted that Amethyst Glass? https://www.certainteed.com/trim/
That's an idea...
That way, I could have my blue with my purple that I like.
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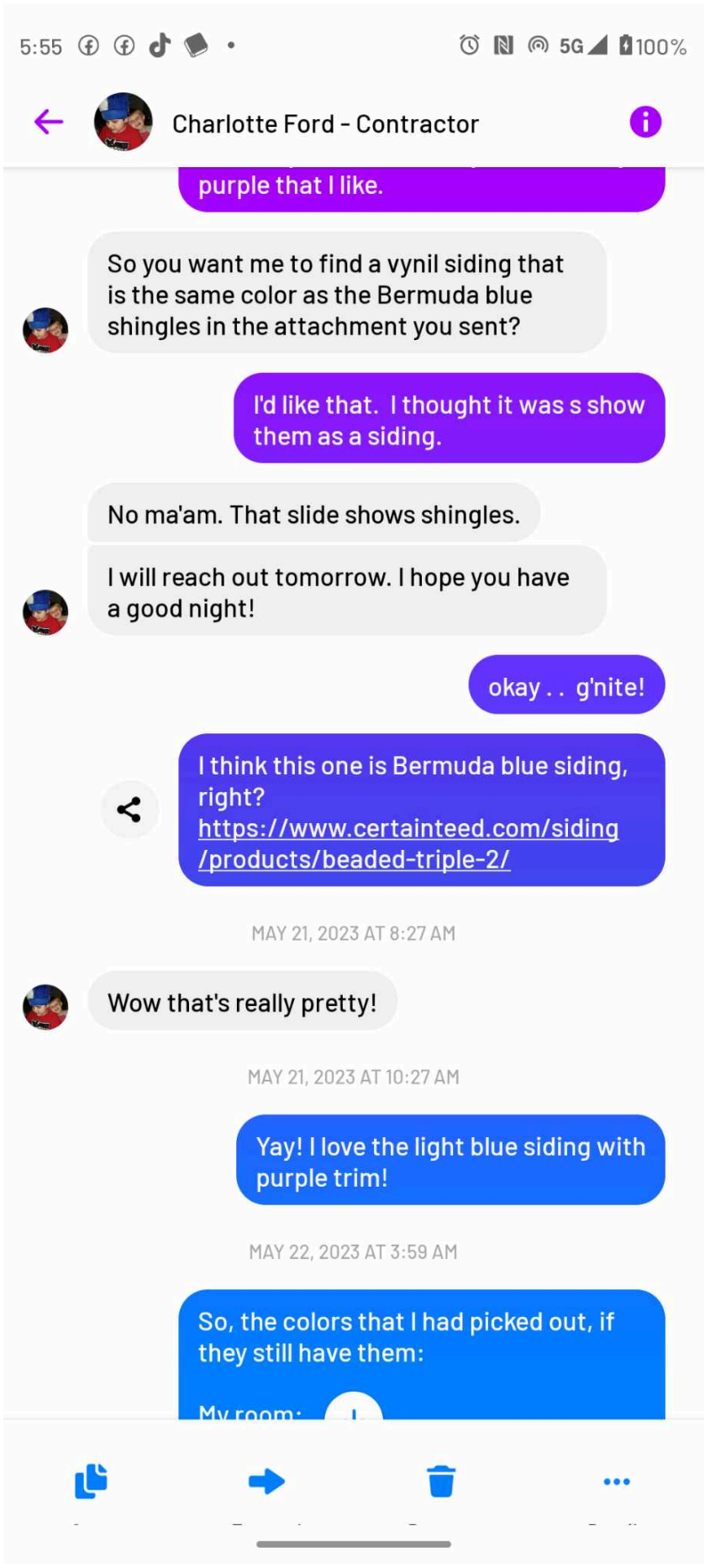
Forward
Remove
Details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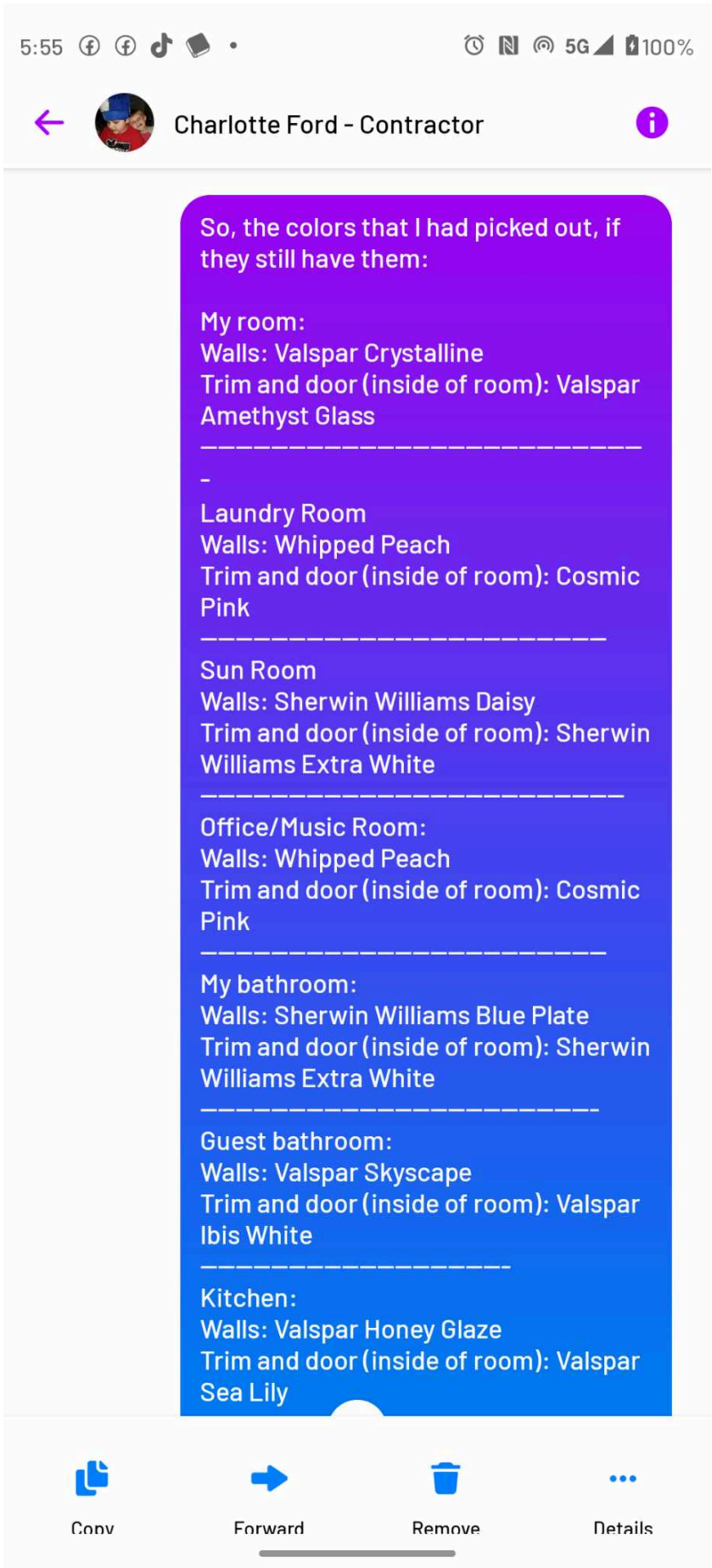
Charlotte Ford - Contractor
purple that I like.
So you want me to find a vynil siding that is the same color as the Bermuda blue shingles in the attachment you sent?
I'd like that. I thought it was s show them as a siding.
No ma'am. That slide shows shingles.
I will reach out tomorrow. I hope you have a good night!
okay . . g'nite!
I think this one is Bermuda blue siding, right?
https://www.certainteed.com/siding/products/beaded-triple-2/
MAY 21, 2023 AT 8:27 AM
Wow that's really pretty!
MAY 21, 2023 AT 10:27 AM
Yay! I love the light blue siding with purple trim!
MAY 22, 2023 AT 3:59 AM
So, the colors that I had picked out, if they still have them:
My room: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Charlotte Ford - Contractor
So, the colors that I had picked out, if they still have them:
My room:
Walls: Valspar Crystalline
Trim and door (inside of room): Valspar Amethyst Glass
Laundry Room
Walls: Whipped Peach
Trim and door (inside of room): Cosmic Pink
Sun Room
Walls: Sherwin Williams Daisy
Trim and door (inside of room): Sherwin Williams Extra White
Office/Music Room:
Walls: Whipped Peach
Trim and door (inside of room): Cosmic Pink
My bathroom:
Walls: Sherwin Williams Blue Plate
Trim and door (inside of room): Sherwin Williams Extra White
Guest bathroom:
Walls: Valspar Skyscape
Trim and door (inside of room): Valspar Ibis White
Kitchen:
Walls: Valspar Honey Glaze
Trim and door (inside of room): Valspar Sea Lily
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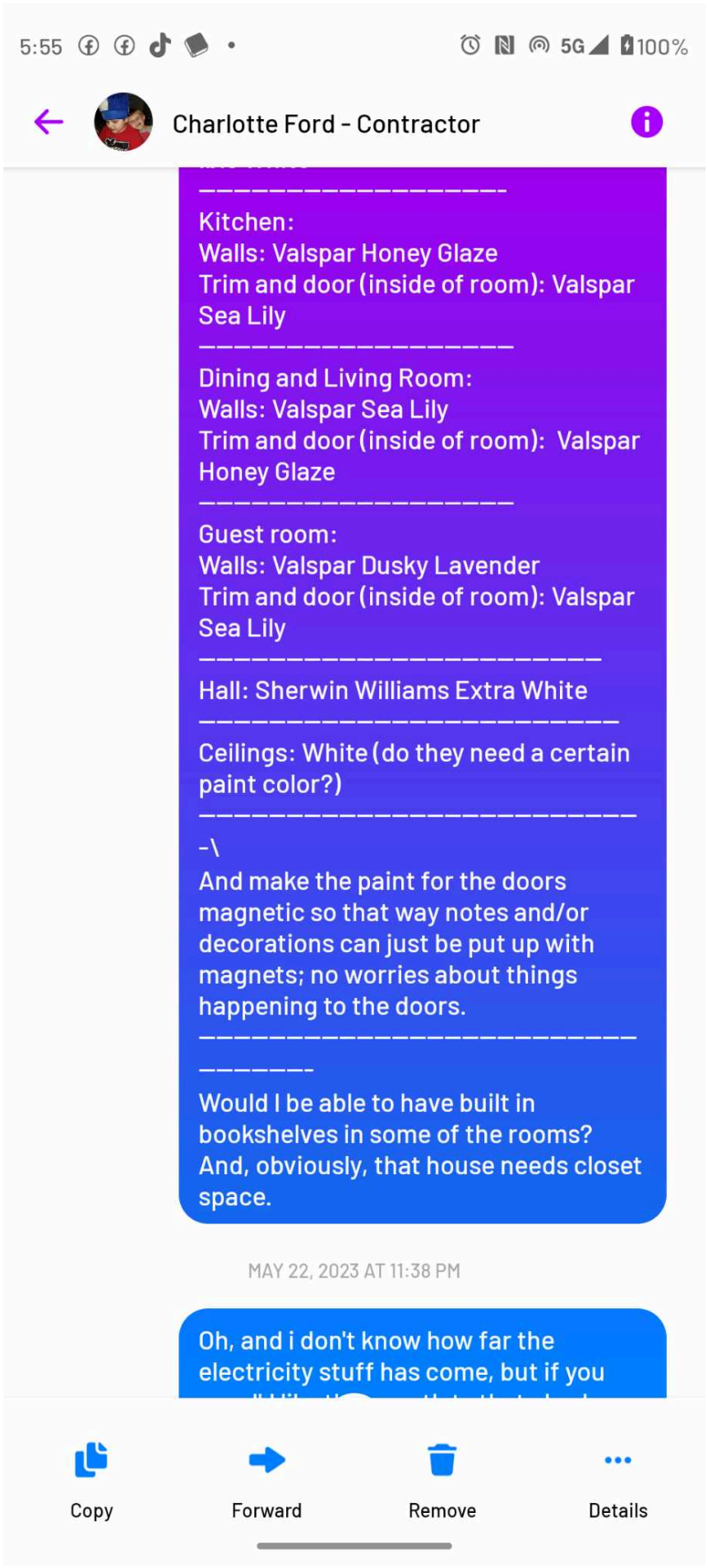
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Charlotte Ford - Contractor
Kitchen:
Walls: Valspar Honey Glaze
Trim and door (inside of room): Valspar Sea Lily
Dining and Living Room:
Walls: Valspar Sea Lily
Trim and door (inside of room): Valspar Honey Glaze
Guest room:
Walls: Valspar Dusky Lavender
Trim and door (inside of room): Valspar Sea Lily
Hall: Sherwin Williams Extra White
Ceilings: White (do they need a certain paint color?)
-\
And make the paint for the doors magnetic so that way notes and/or decorations can just be put up with magnets; no worries about things happening to the doors.
Would I be able to have built in bookshelves in some of the rooms? And, obviously, that house needs closet space.
MAY 22, 2023 AT 11:38 PM
Oh, and i don't know how far the electricity stuff has come, but if you
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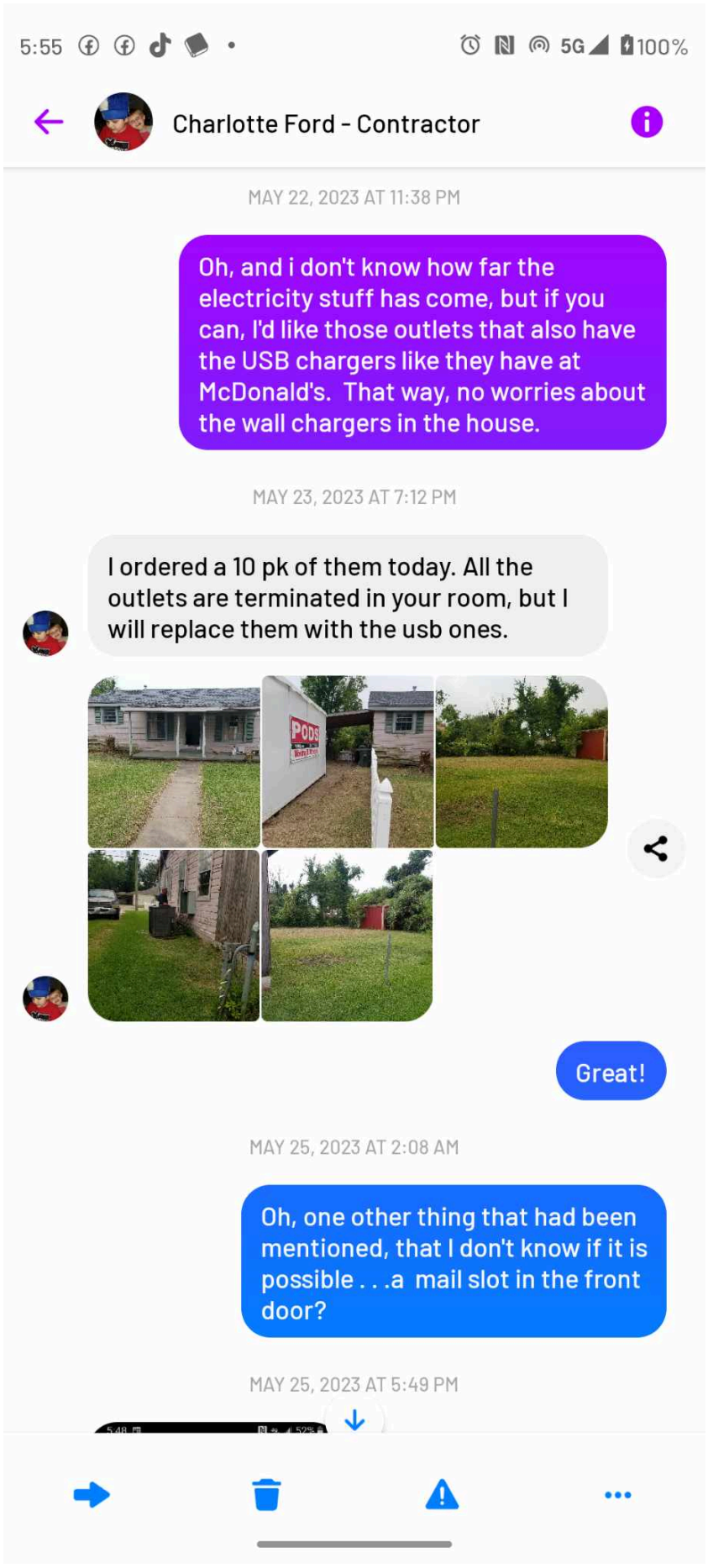
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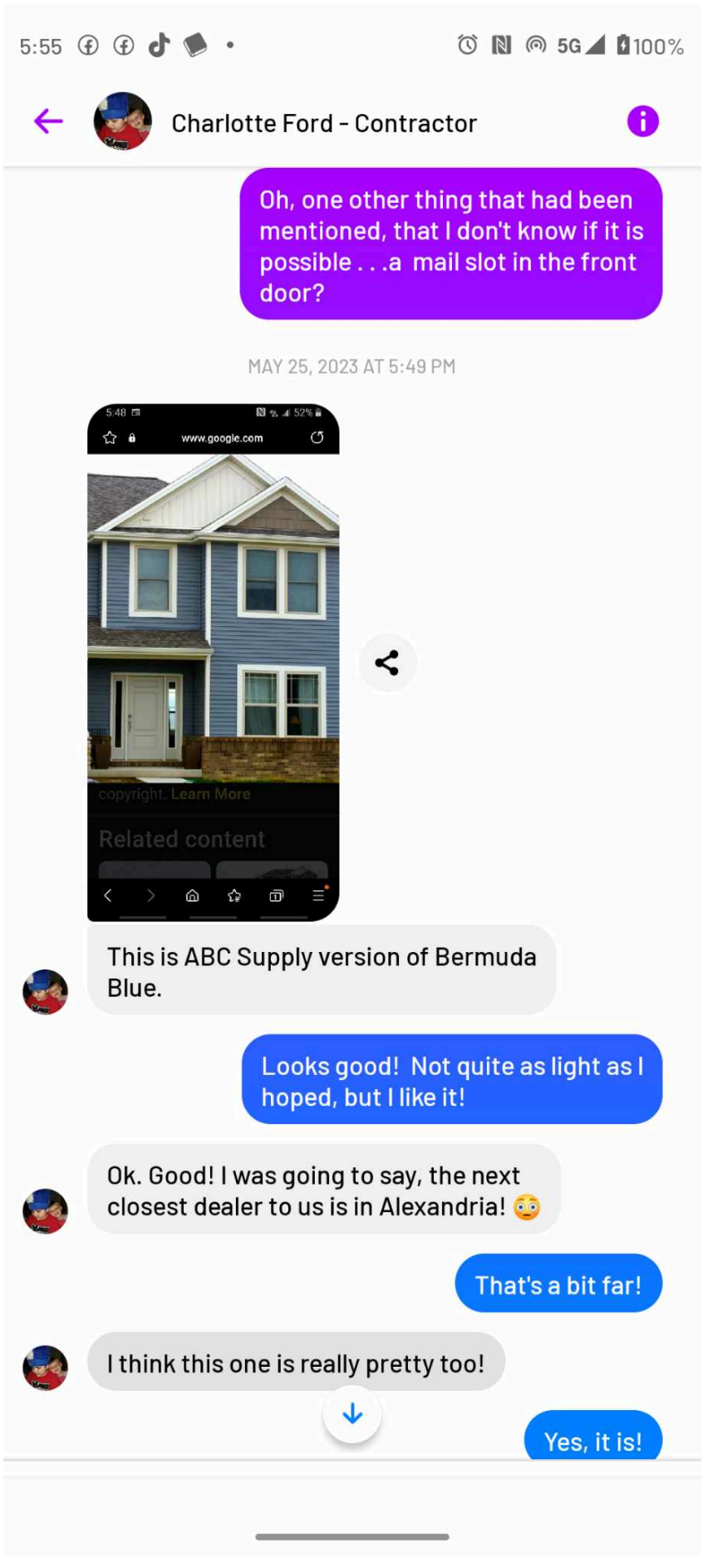
Charlotte Ford - Contractor
MAY 22, 2023 AT 11:38 PM
Oh, and i don't know how far the electricity stuff has come, but if you can, I'd like those outlets that also have the USB chargers like they have at McDonald's. That way, no worries about the wall chargers in the house.
MAY 23, 2023 AT 7:12 PM
I ordered a 10 pk of them today. All the outlets are terminated in your room, but I will replace them with the usb ones.
PODS
Great!
MAY 25, 2023 AT 2:08 AM
Oh, one other thing that had been mentioned, that I don't know if it is possible . . .a mail slot in the front door?
MAY 25, 2023 AT 5:49 PM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Charlotte Ford - Contractor
Oh, one other thing that had been mentioned, that I don't know if it is possible . . .a mail slot in the front door?
MAY 25, 2023 AT 5:49 PM
5:48
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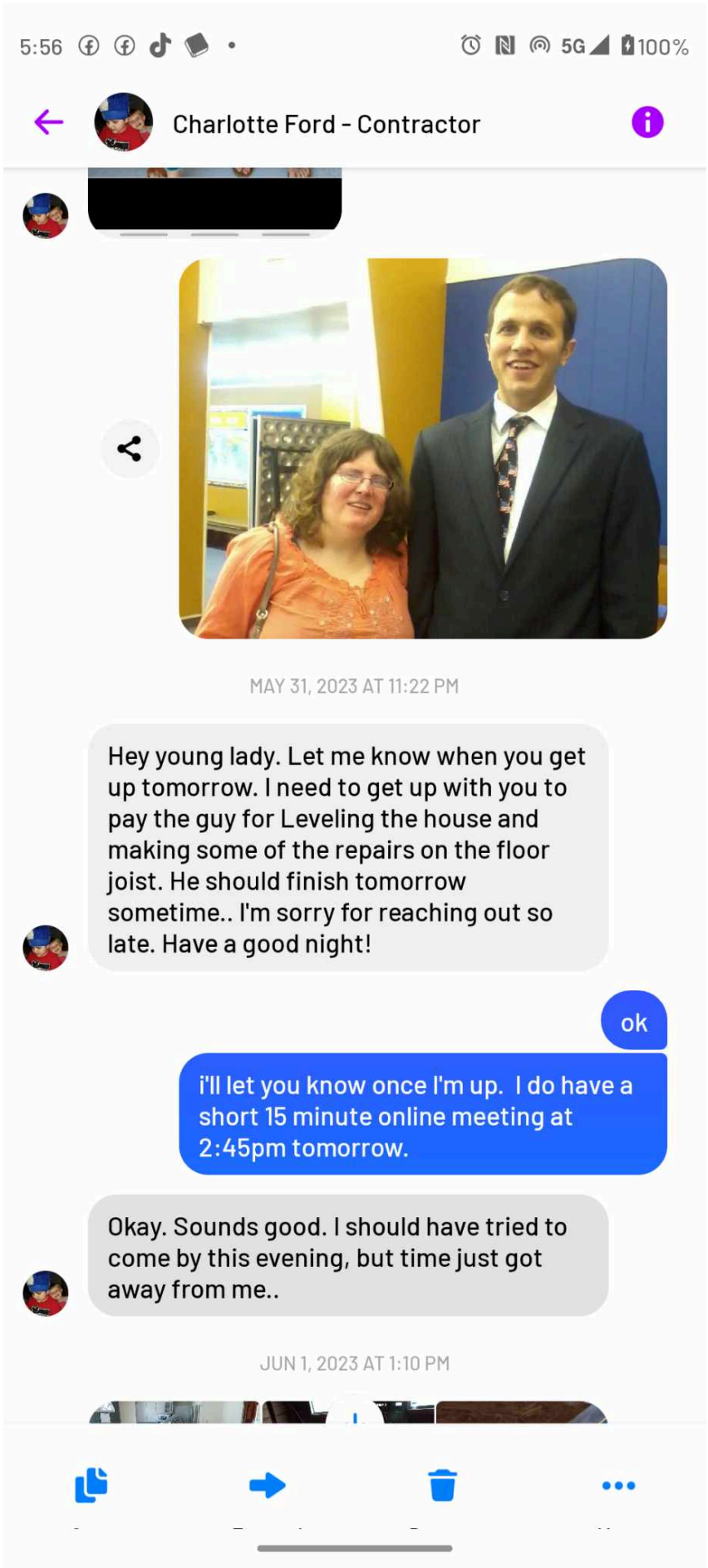
Related content
This is ABC Supply version of Bermuda Blue.
Looks good! Not quite as light as I hoped, but I like it!
Ok. Good! I was going to say, the next closest dealer to us is in Alexandria!
That's a bit far!
I think this one is really pretty too!
Yes, it is!

5:56
100%
Charlotte Ford - Contractor
Ok. Good! I was going to say, the next closest dealer to us is in Alexandria!
That's a bit far!
I think this one is really pretty too!
Yes, it is!
MAY 26, 2023 AT 5:30 PM
Charlotte, something very weird is going on. I've got people claiming I'm posting things on Facebook that aren't there . . . I'm so confused.
MAY 26, 2023 AT 11:16 PM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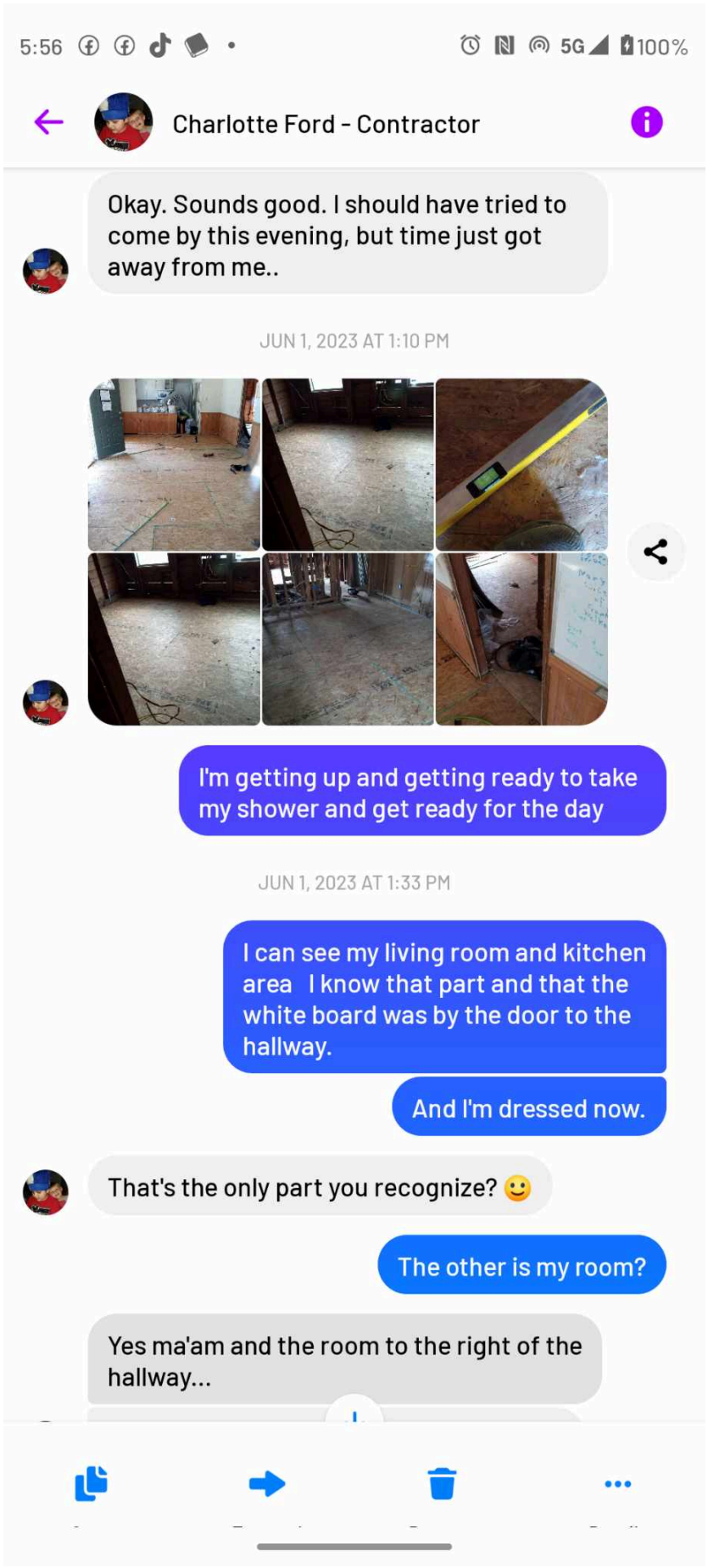
Charlotte Ford - Contractor
MAY 31, 2023 AT 11:22 PM
Hey young lady. Let me know when you get up tomorrow. I need to get up with you to pay the guy for Leveling the house and making some of the repairs on the floor joist. He should finish tomorrow sometime.. I'm sorry for reaching out so late. Have a good night!
ok
i'll let you know once I'm up. I do have a short 15 minute online meeting at 2:45pm tomorrow.
Okay. Sounds good. I should have tried to come by this evening, but time just got away from me..
JUN 1, 2023 AT 1:10 PM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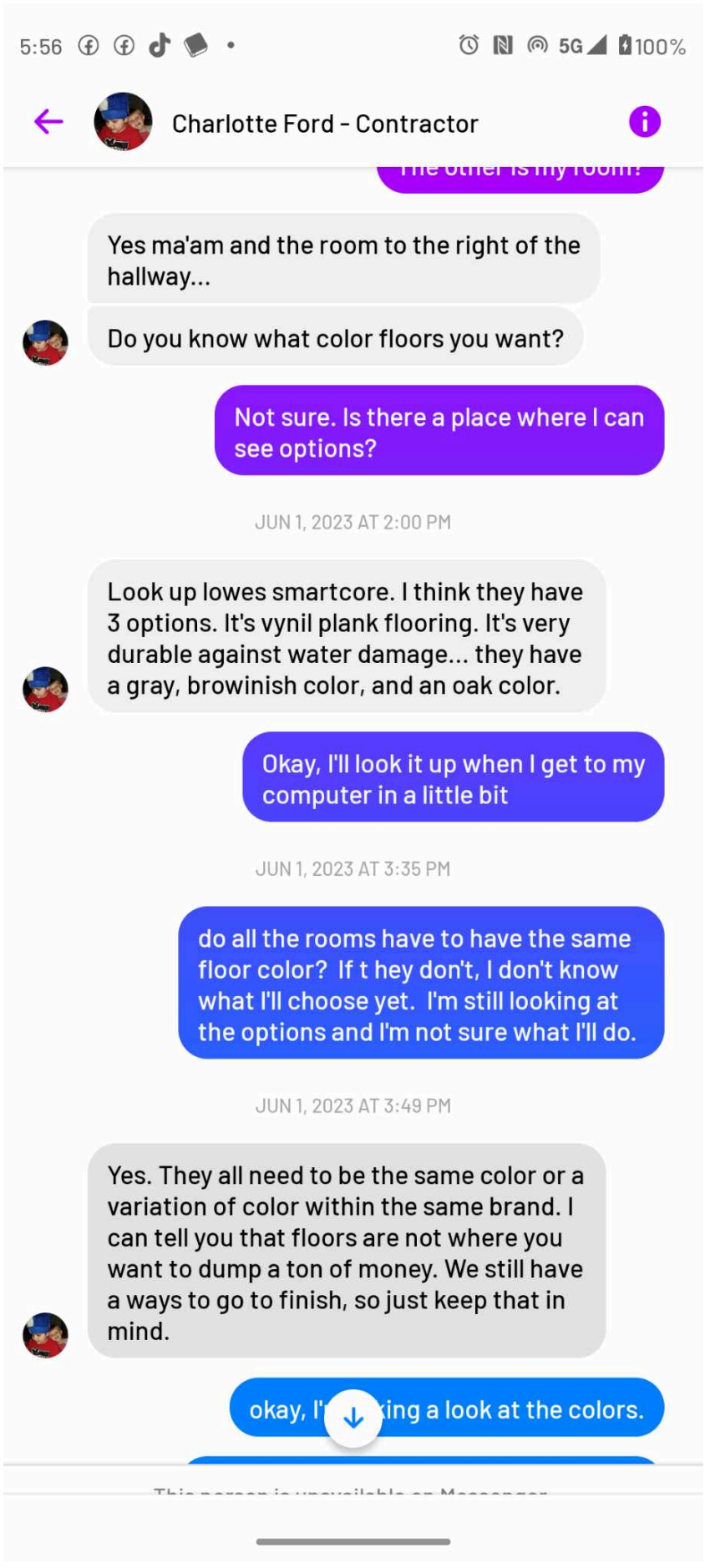
Charlotte Ford - Contractor
Okay. Sounds good. I should have tried to come by this evening, but time just got away from me..
JUN 1, 2023 AT 1:10 PM
I'm getting up and getting ready to take my shower and get ready for the day
JUN 1, 2023 AT 1:33 PM
I can see my living room and kitchen area I know that part and that the white board was by the door to the hallway.
And I'm dressed now.
That's the only part you recognize? 🙂
The other is my room?
Yes ma'am and the room to the right of the hallway...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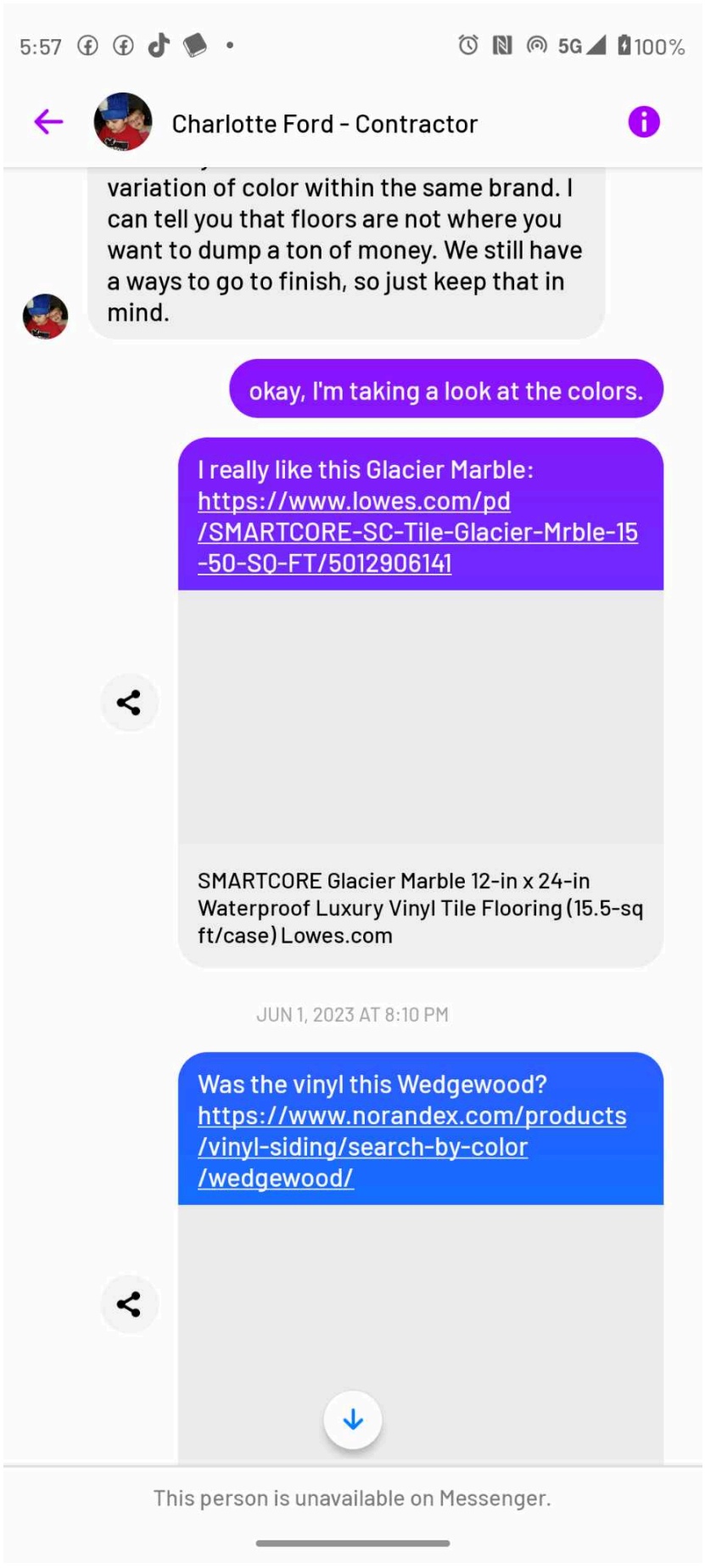
Charlotte Ford - Contractor
Yes ma'am and the room to the right of the hallway...
Do you know what color floors you want?
Not sure. Is there a place where I can see options?
JUN 1, 2023 AT 2:00 PM
Look up lowes smartcore. I think they have 3 options. It's vynil plank flooring. It's very durable against water damage... they have a gray, browinish color, and an oak color.
Okay, I'll look it up when I get to my computer in a little bit
JUN 1, 2023 AT 3:35 PM
do all the rooms have to have the same floor color? If t hey don't, I don't know what I'll choose yet. I'm still looking at the options and I'm not sure what I'll do.
JUN 1, 2023 AT 3:49 PM
Yes. They all need to be the same color or a variation of color within the same brand. I can tell you that floors are not where you want to dump a ton of money. We still have a ways to go to finish, so just keep that in mind.
okay, I' king a look at the colors.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Charlotte Ford - Contractor
variation of color within the same brand. I can tell you that floors are not where you want to dump a ton of money. We still have a ways to go to finish, so just keep that in mind.
okay, I'm taking a look at the colors.
I really like this Glacier Marble: https://www.lowes.com/pd/SMARTCORE-SC-Tile-Glacier-Mrble-15-50-SQ-FT/5012906141
SMARTCORE Glacier Marble 12-in x 24-in Waterproof Luxury Vinyl Tile Flooring (15.5-sq ft/case) Lowes.com
JUN 1, 2023 AT 8:10 PM
Was the vinyl this Wedgewood? https://www.norandex.com/products/vinyl-siding/search-by-color/wedgewood/
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5:57
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Charlotte Ford - Contractor
Vinyl Siding Products Available in Wedgewood
JUN 1, 2023 AT 8:54 PM
Yes ma'am I believe so...
Awesome. That one is a very pretty color!
JUN 1, 2023 AT 10:53 PM
Yes. I think so too!!
You're going to have the prettiest house on the street block...
Yes!!!
JUN 1, 2023 AT 11:52 PM
OH, and Happy Pride Month!
JUN 2, 2023 AT 7:31 AM
Awe.. Thank you!
JUN 2, 2023 AT 9:58 PM

5:57 5G 100%

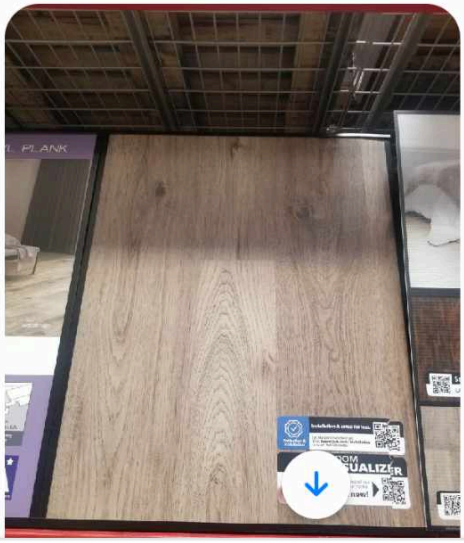
Charlotte Ford - Contractor

Awe.. Thank you!

JUN 2, 2023 AT 9:58 PM

It should be fun, all of your family is invited!

JUN 3, 2023 AT 10:24 AM



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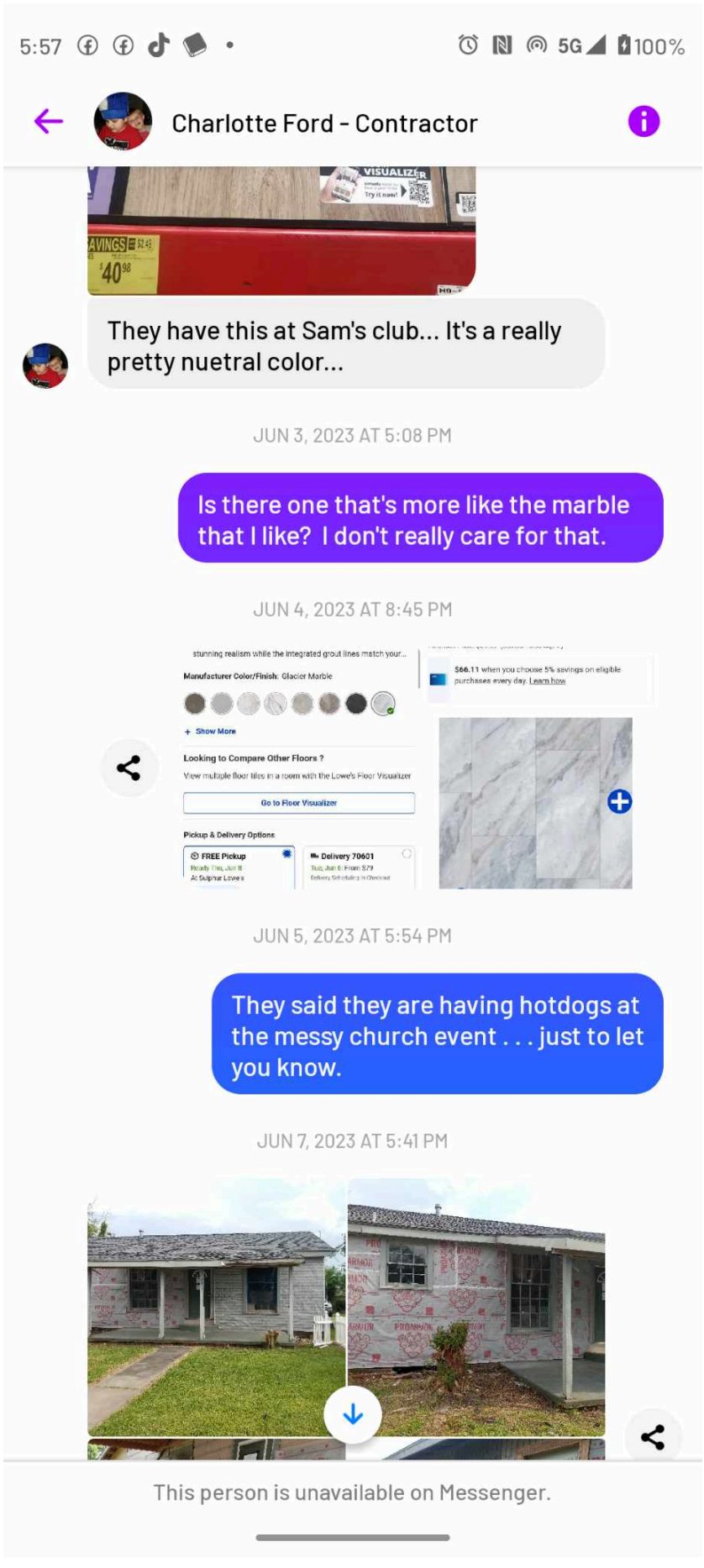
5:57
5G 100%
Charlotte Ford - Contractor
They have this at Sam's club... It's a really pretty nuetral color...
JUN 3, 2023 AT 5:08 PM
Is there one that's more like the marble that I like? I don't really care for that.
JUN 4, 2023 AT 8:45 PM
Manufacturer Color/Finish: Glacier Marble
Show More
Looking to Compare Other Floors ?
View multiple floor tiles in a room with the Lowe's Floor Visualizer
Go to Floor Visualizer
Pickup & Delivery Options
FREE Pickup
Delivery 70601
JUN 5, 2023 AT 5:54 PM
They said they are having hotdogs at the messy church event . . . just to let you know.
JUN 7, 2023 AT 5:41 PM
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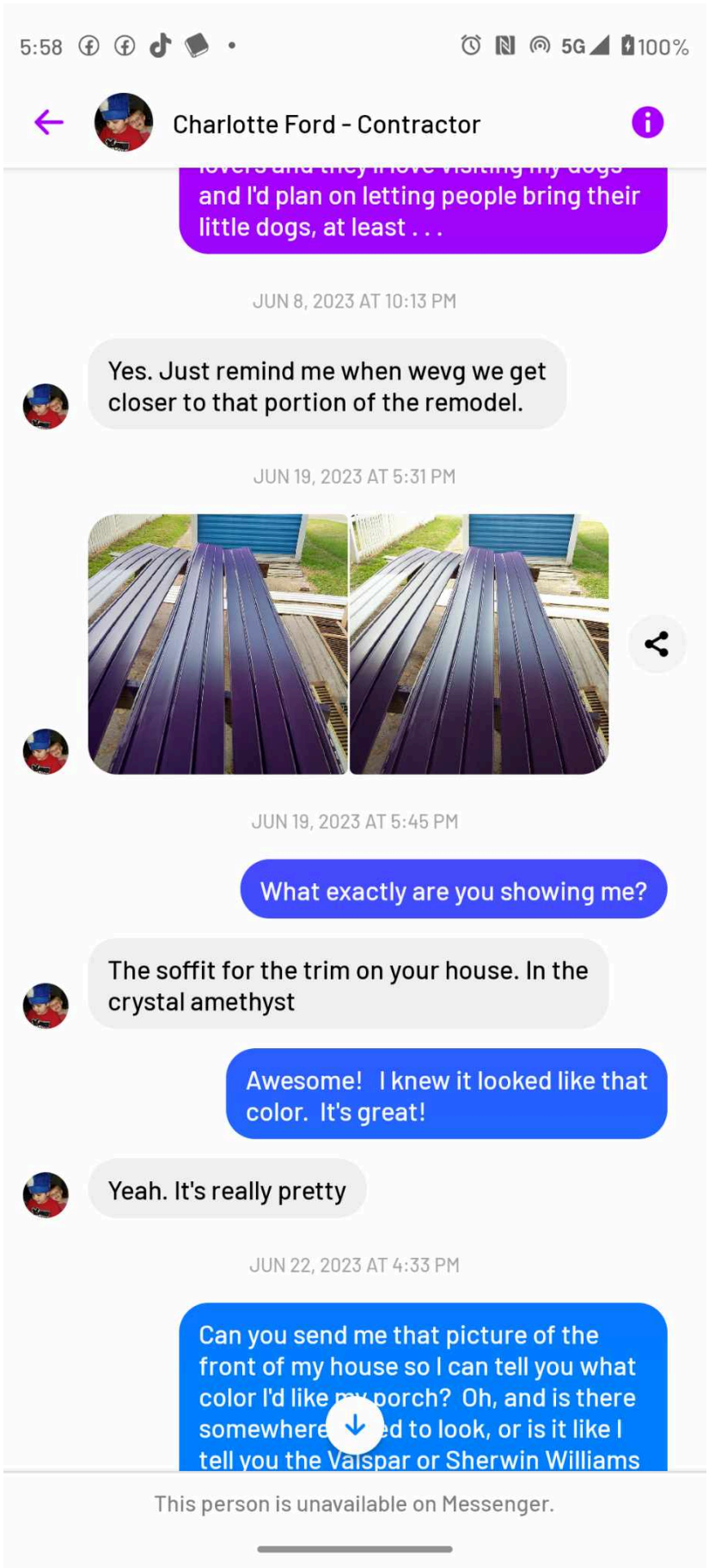
5:57
5G
100%
Charlotte Ford - Contractor
They said they are having hotdogs at the messy church event . . . just to let you know.
JUN 7, 2023 AT 5:41 PM
Just about got her all wrapped up...
JUN 8, 2023 AT 8:26 PM
Oh, for that door that I want for the guest room that can go in the back, can it be one of the doors with a dog door in it? I know some of the people that I hope to have as guests are animal lovers and they'll love visiting my dogs and I'd plan on letting people bring their little dogs, at least . . .
JUN 8, 20
10:13 PM


5:58
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100%
Charlotte Ford - Contractor
and I'd plan on letting people bring their little dogs, at least . . .
JUN 8, 2023 AT 10:13 PM
Yes. Just remind me when wevg we get closer to that portion of the remodel.
JUN 19, 2023 AT 5:31 PM
JUN 19, 2023 AT 5:45 PM
What exactly are you showing me?
The soffit for the trim on your house. In the crystal amethyst
Awesome! I knew it looked like that color. It's great!
Yeah. It's really pretty
JUN 22, 2023 AT 4:33 PM
Can you send me that picture of the front of my house so I can tell you what color I'd like my porch? Oh, and is there somewhere I need to look, or is it like I tell you the Valspar or Sherwin Williams
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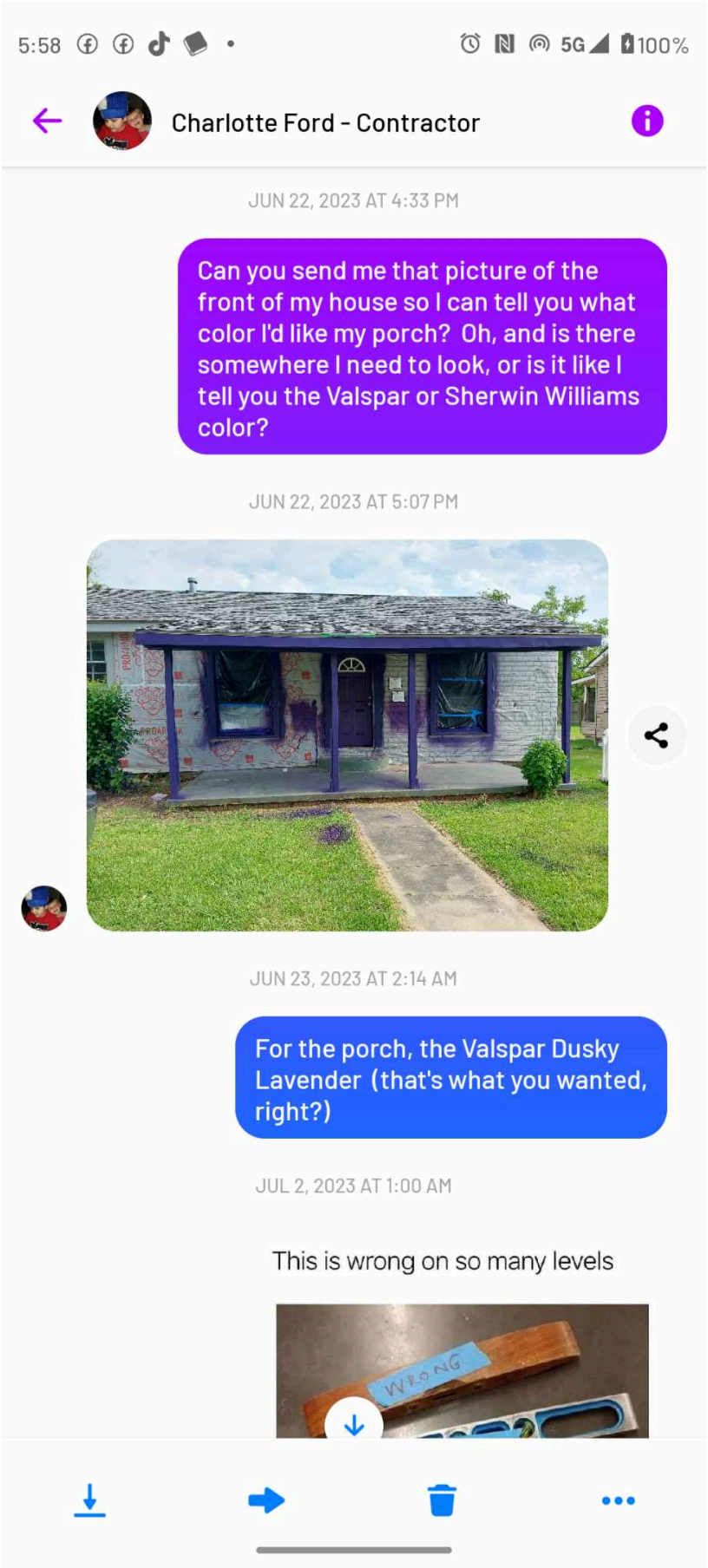
5:58
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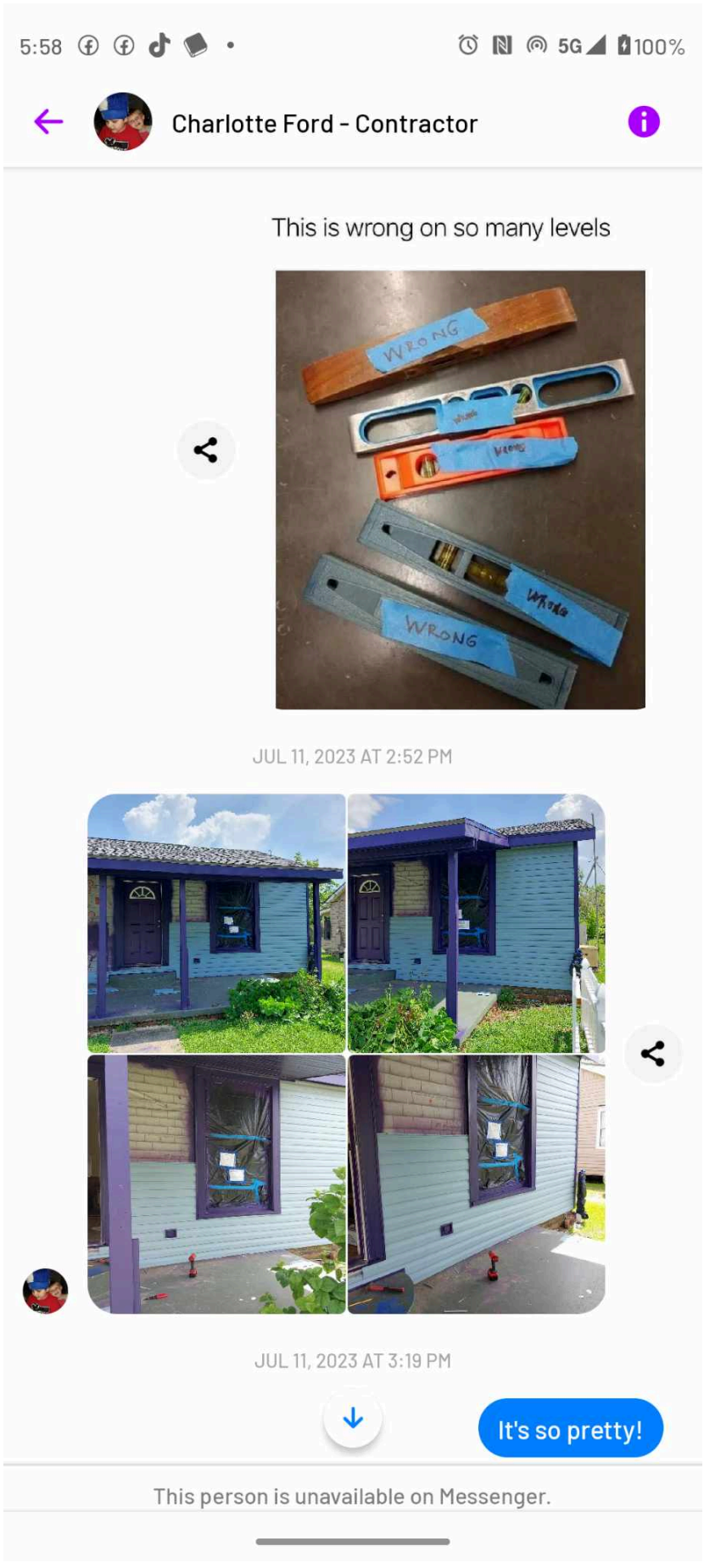
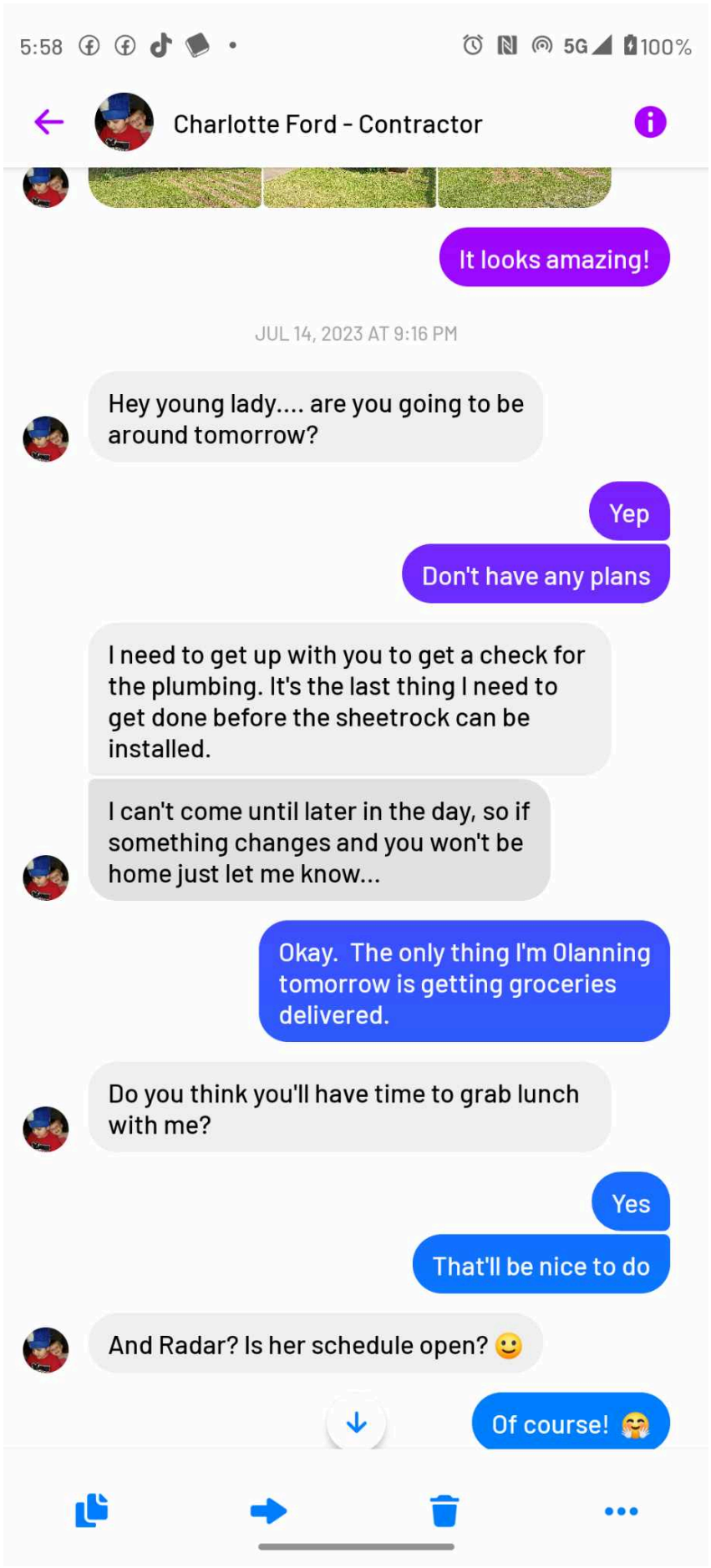
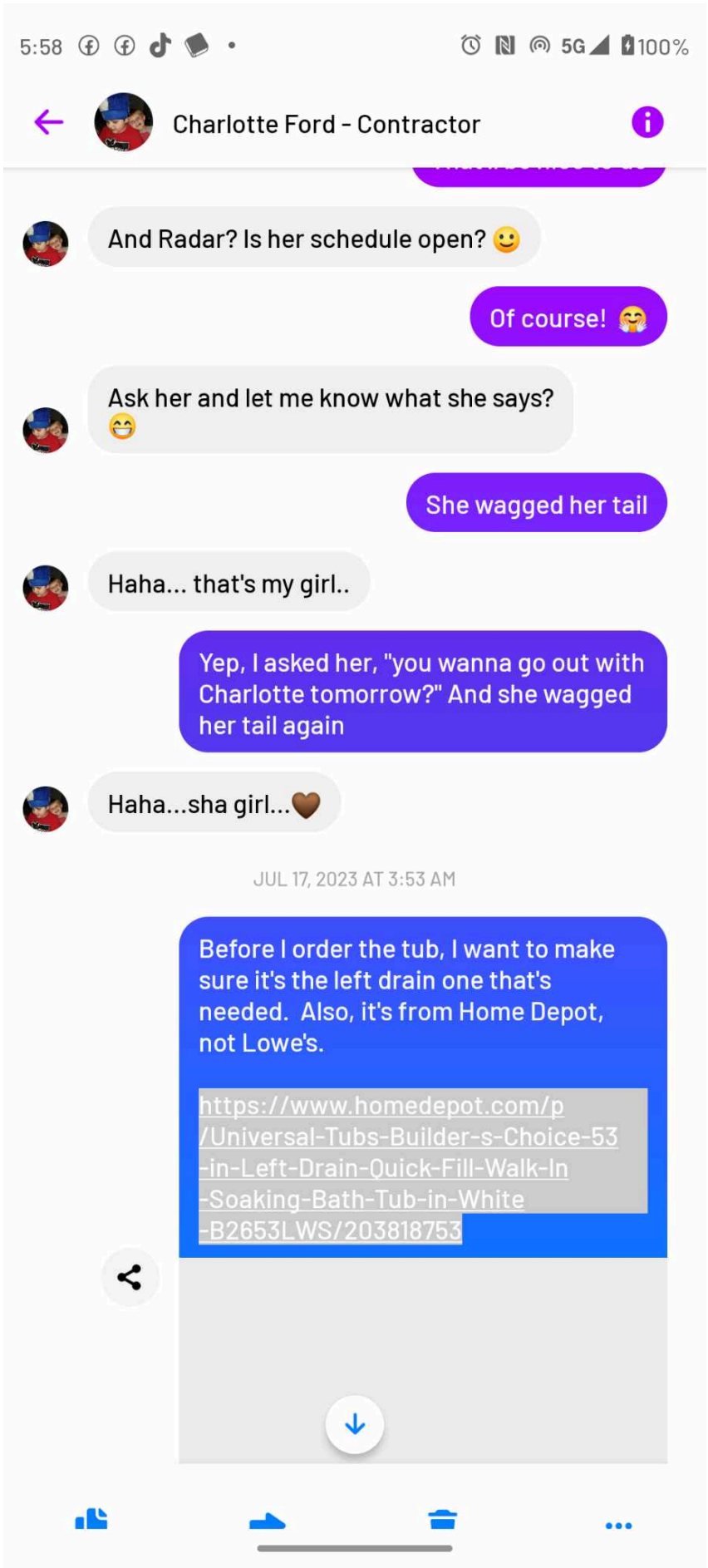
100%
Charlotte Ford - Contractor
JUN 22, 2023 AT 4:33 PM
Can you send me that picture of the front of my house so I can tell you what color I'd like my porch? Oh, and is there somewhere I need to look, or is it like I tell you the Valspar or Sherwin Williams color?
JUN 22, 2023 AT 5:07 PM
JUN 23, 2023 AT 2:14 AM
For the porch, the Valspar Dusky Lavender (that's what you wanted, right?)
JUL 2, 2023 AT 1:00 AM
This is wrong on so many levels
WRONG


5:58
5G
100%
Charlotte Ford - Contractor
This is wrong on so many levels
WRONG
WRONG
JUL 11, 2023 AT 2:52 PM
JUL 11, 2023 AT 3:19 PM
It's so pretty!
This person is unavailable on Messenger.

5:58
5G
100%
Charlotte Ford - Contractor
JUL 11, 2023 AT 3:19 PM
It's so pretty!
JUL 11, 2023 AT 5:01 PM
I love it!
Part of the vynil finally came in at 11:30 today.
Yay! Progress!
I think it looks amazing! You did a great job on the colors.
JUL 12, 2023 AT 7:26 PM
It looks amazing!
JUL 14, 2
9:16 PM


5:58
5G
100%
Charlotte Ford - Contractor
It looks amazing!
JUL 14, 2023 AT 9:16 PM
Hey young lady.... are you going to be around tomorrow?
Yep
Don't have any plans
I need to get up with you to get a check for the plumbing. It's the last thing I need to get done before the sheetrock can be installed.
I can't come until later in the day, so if something changes and you won't be home just let me know...
Okay. The only thing I'm Olanning tomorrow is getting groceries delivered.
Do you think you'll have time to grab lunch with me?
Yes
That'll be nice to do
And Radar? Is her schedule open?
Of course!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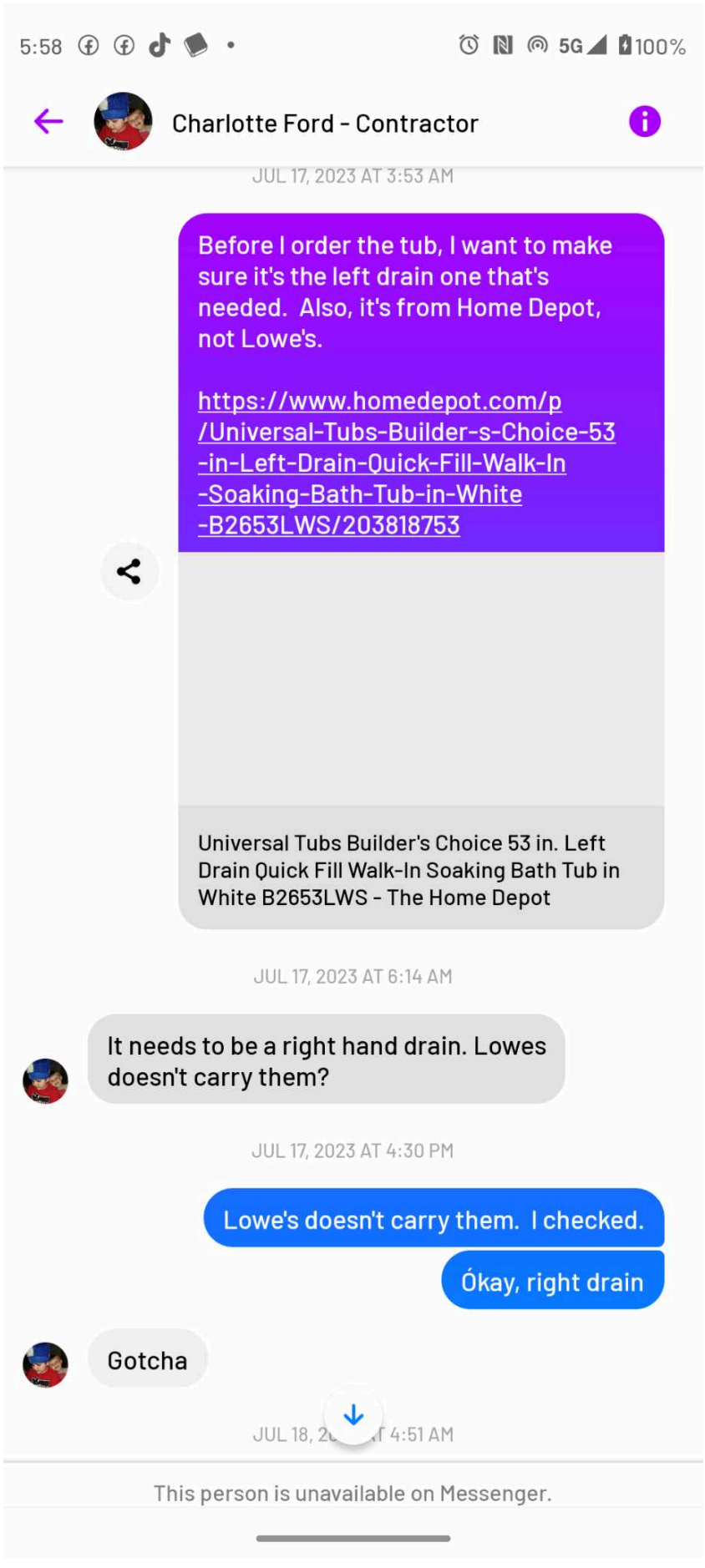
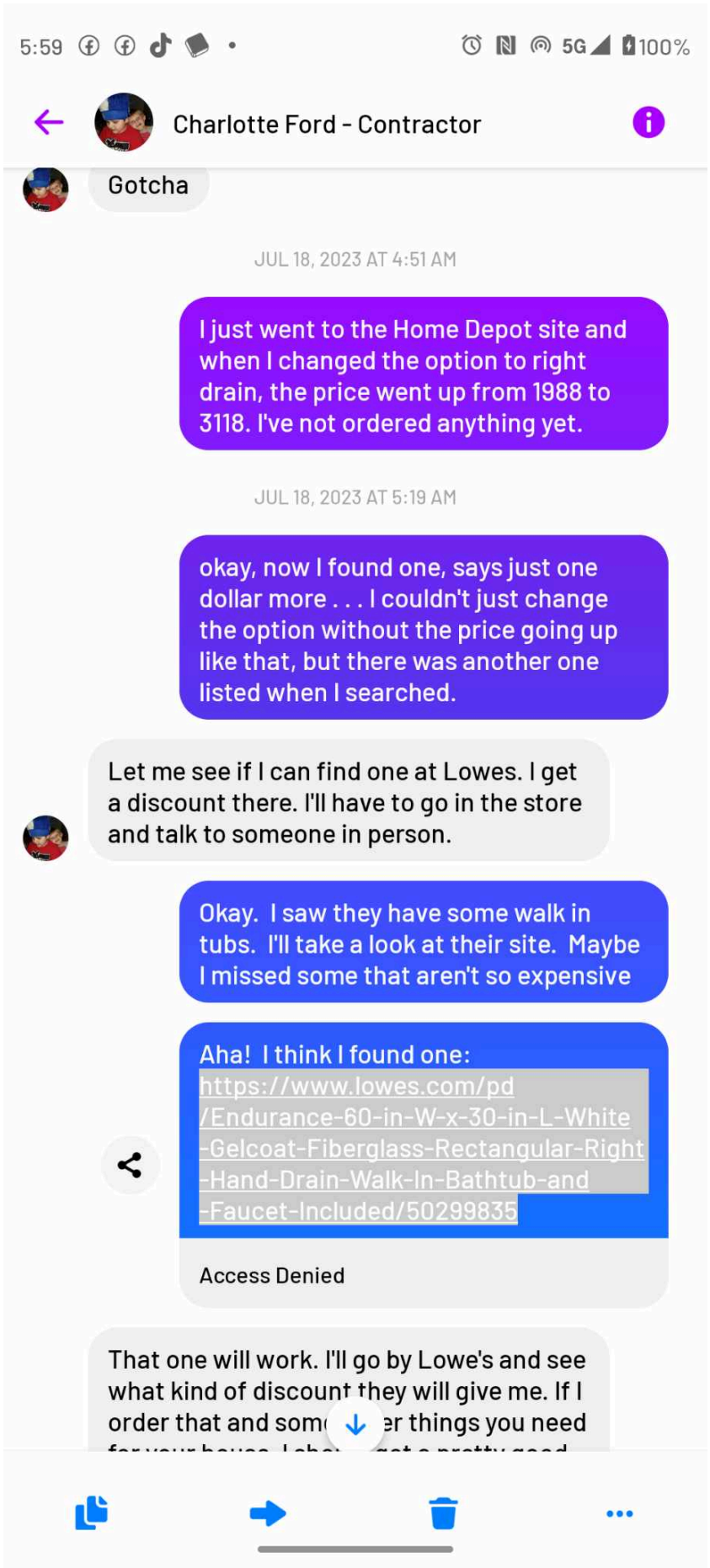
Charlotte Ford - Contractor
And Radar? Is her schedule open?
Of course!
Ask her and let me know what she says?
She wagged her tail
Haha... that's my girl..
Yep, I asked her, "you wanna go out with Charlotte tomorrow?" And she wagged her tail again
Haha...sha girl...
JUL 17, 2023 AT 3:53 AM
Before I order the tub, I want to make sure it's the left drain one that's needed. Also, it's from Home Depot, not Lowe's.
https://www.homedepot.com/p/Universal-Tubs-Builder-s-Choice-53-in-Left-Drain-Quick-Fill-Walk-In-Soaking-Bath-Tub-in-White-B2653LWS/203818753


5:58
5G 100%
Charlotte Ford - Contractor
JUL 17, 2023 AT 3:53 AM
Before I order the tub, I want to make sure it's the left drain one that's needed. Also, it's from Home Depot, not Lowe's.
https://www.homedepot.com/p/Universal-Tubs-Builder-s-Choice-53-in-Left-Drain-Quick-Fill-Walk-In-Soaking-Bath-Tub-in-White-B2653LWS/203818753
Universal Tubs Builder's Choice 53 in. Left Drain Quick Fill Walk-In Soaking Bath Tub in White B2653LWS - The Home Depot
JUL 17, 2023 AT 6:14 AM
It needs to be a right hand drain. Lowes doesn't carry them?
JUL 17, 2023 AT 4:30 PM
Lowe's doesn't carry them. I checked.
Ókay, right drain
Gotcha
JUL 18, 2
4:51 AM
This person is unavailable on Messenger.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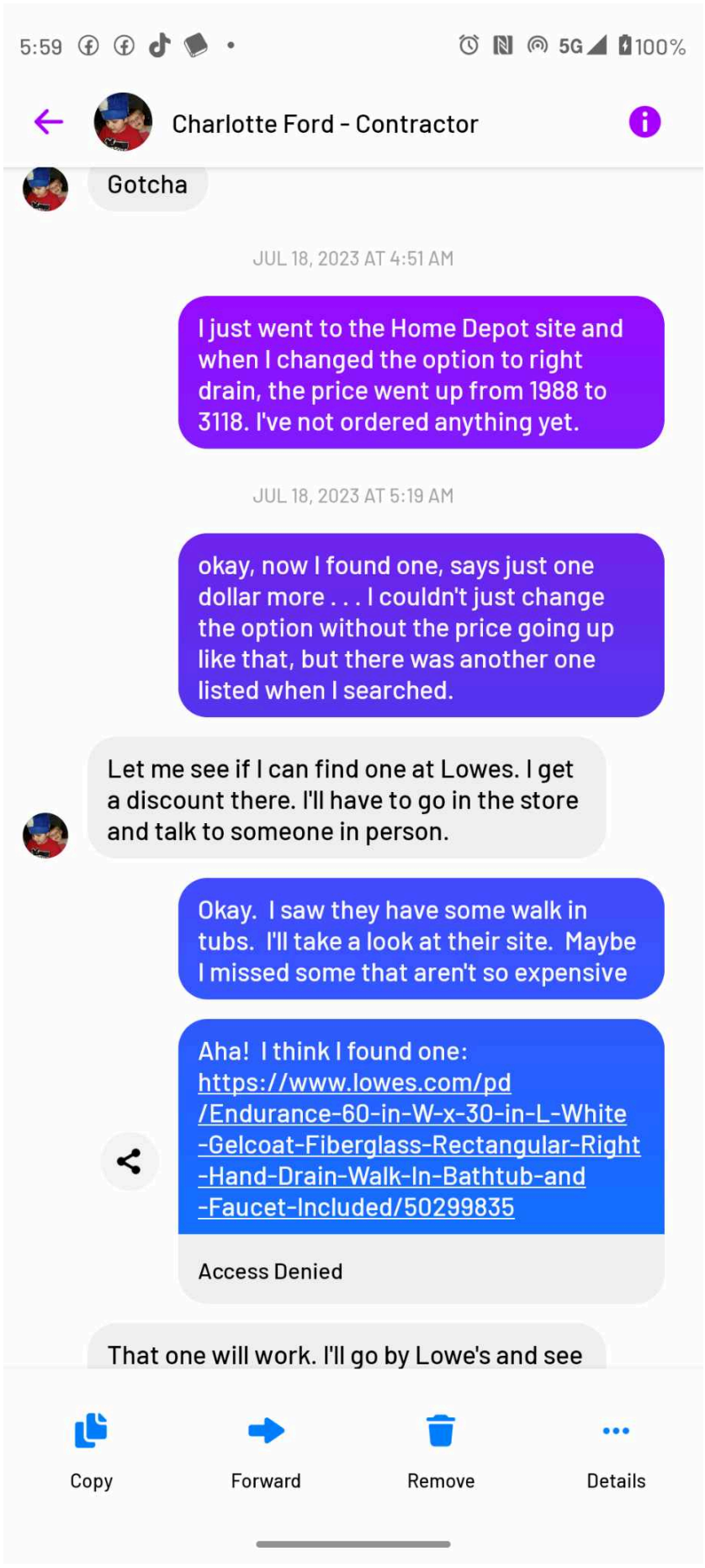
5G 100%
Charlotte Ford - Contractor
Gotcha
JUL 18, 2023 AT 4:51 AM
I just went to the Home Depot site and when I changed the option to right drain, the price went up from 1988 to 3118. I've not ordered anything yet.
JUL 18, 2023 AT 5:19 AM
okay, now I found one, says just one dollar more . . . I couldn't just change the option without the price going up like that, but there was another one listed when I searched.
Let me see if I can find one at Lowes. I get a discount there. I'll have to go in the store and talk to someone in person.
Okay. I saw they have some walk in tubs. I'll take a look at their site. Maybe I missed some that aren't so expensive
Aha! I think I found one: https://www.lowes.com/pd/Endurance-60-in-W-x-30-in-L-White-Gelcoat-Fiberglass-Rectangular-Right-Hand-Drain-Walk-In-Bathtub-and-Faucet-Included/50299835
Access Denied
That one will work. I'll go by Lowe's and see what kind of discount they will give me. If I order that and som er things you need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Charlotte Ford - Contractor
Gotcha
JUL 18, 2023 AT 4:51 AM
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JUL 18, 2023 AT 5:19 AM
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Access Denied
That one will work. I'll go by Lowe's and see
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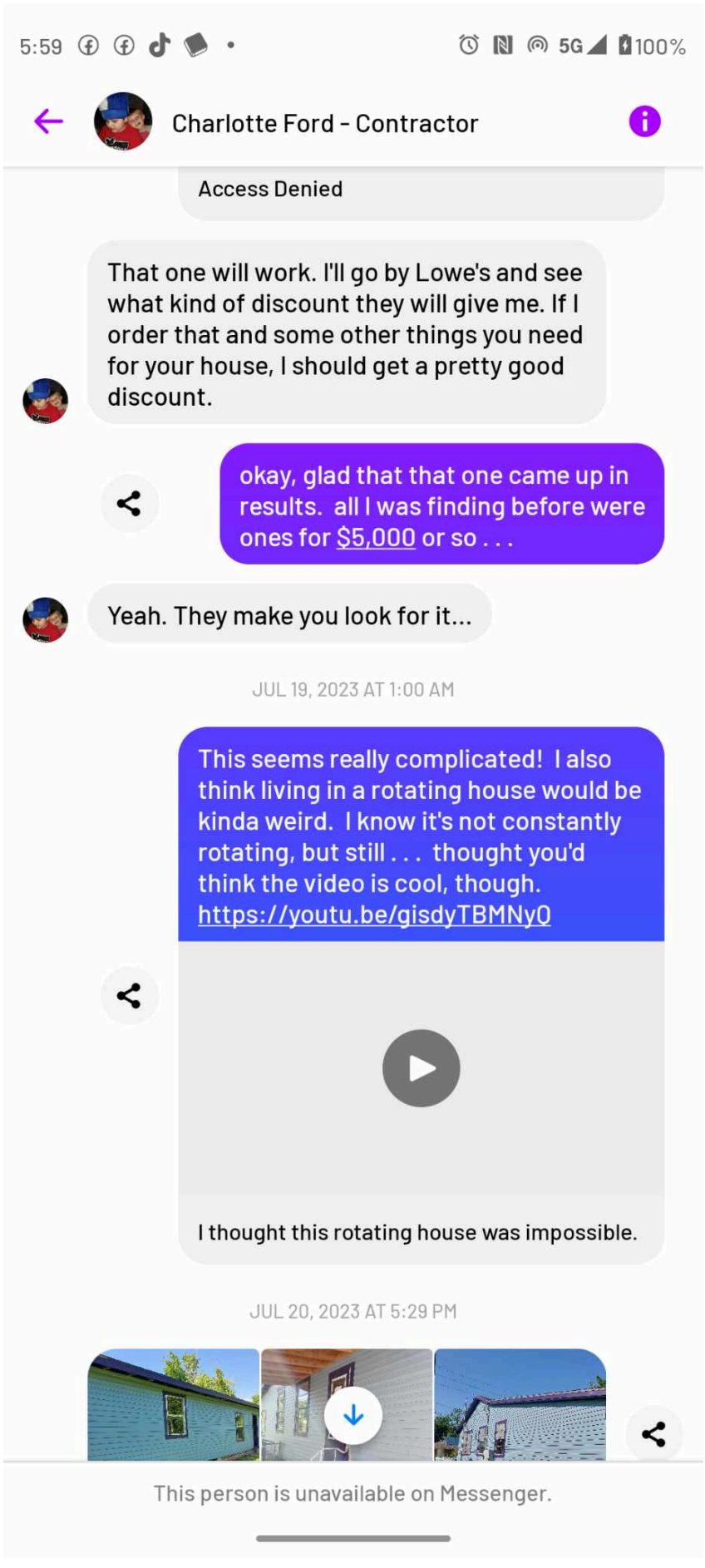
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Charlotte Ford - Contractor
Access Denied
That one will work. I'll go by Lowe's and see what kind of discount they will give me. If I order that and some other things you need for your house, I should get a pretty good discount.
okay, glad that that one came up in results. all I was finding before were ones for $5,000 or so . . .
Yeah. They make you look for it...
JUL 19, 2023 AT 1:00 AM
This seems really complicated! I also think living in a rotating house would be kinda weird. I know it's not constantly rotating, but still . . . thought you'd think the video is cool, though.
https://youtu.be/gisdyTBMNyQ
I thought this rotating house was impossible.
JUL 20, 2023 AT 5:29 PM
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5:59
5G
100%
Charlotte Ford - Contractor
I thought this rotating house was impossible.
JUL 20, 2023 AT 5:29 PM
It looks awesome! I love it!
AUG 8, 2023 AT 11:45 AM
Good morning young lady...hit me up when you're up...
AUG 8, 2023 AT 2:00 PM
I'm awake now
Had to catch the maintenance man, but back in my room now.
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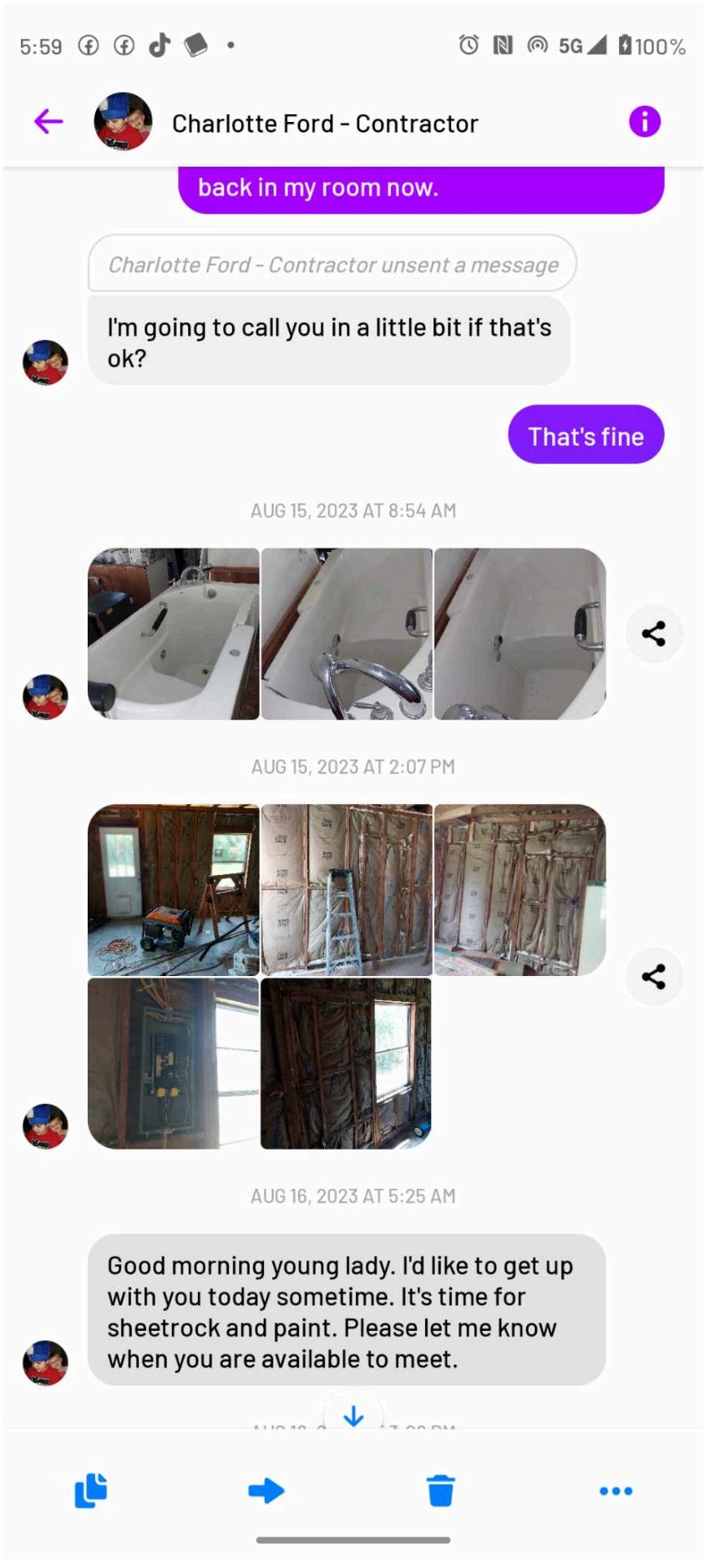
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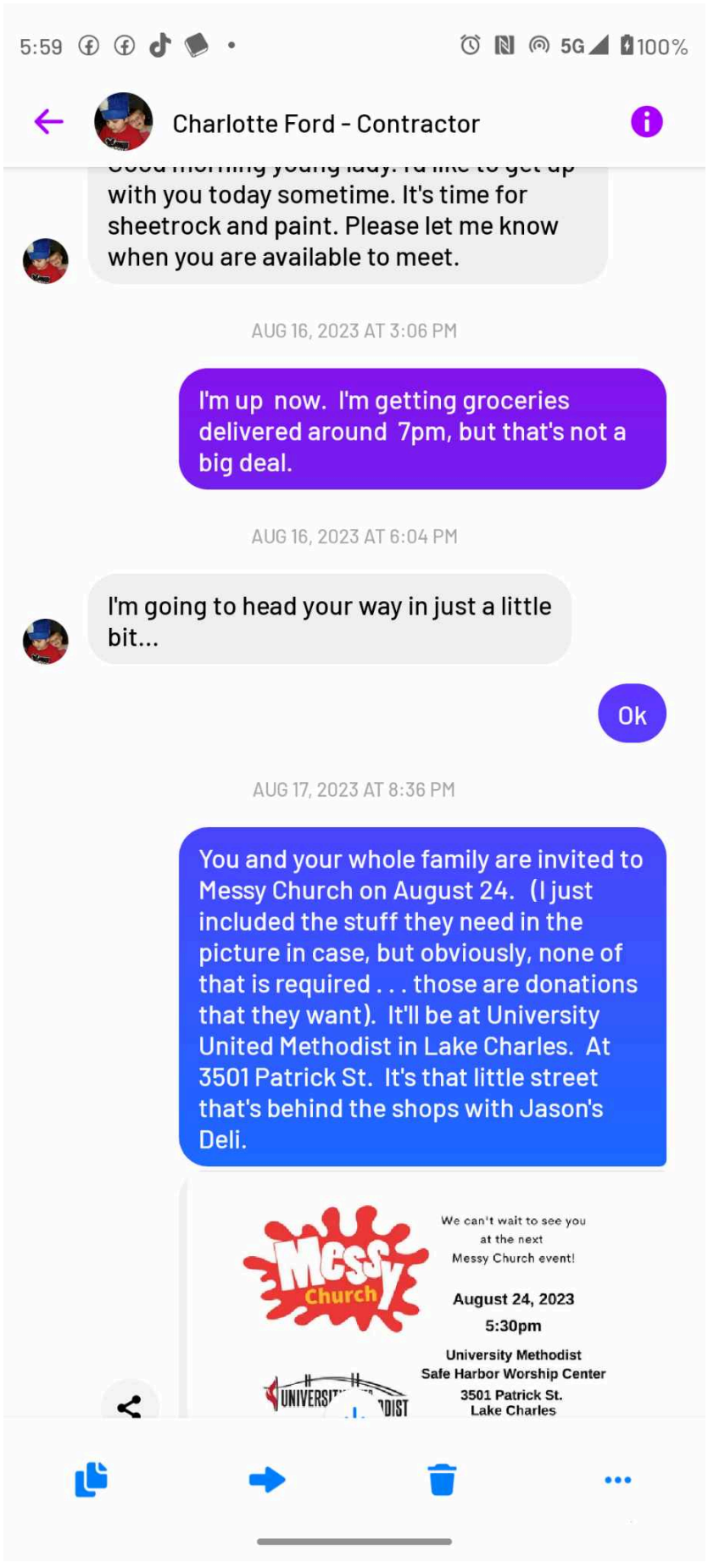
Charlotte Ford - Contractor
back in my room now.
Charlotte Ford - Contractor unsent a message
I'm going to call you in a little bit if that's ok?
That's fine
AUG 15, 2023 AT 8:54 AM
AUG 15, 2023 AT 2:07 PM
AUG 16, 2023 AT 5:25 AM
Good morning young lady. I'd like to get up with you today sometime. It's time for sheetrock and paint. Please let me know when you are available to meet.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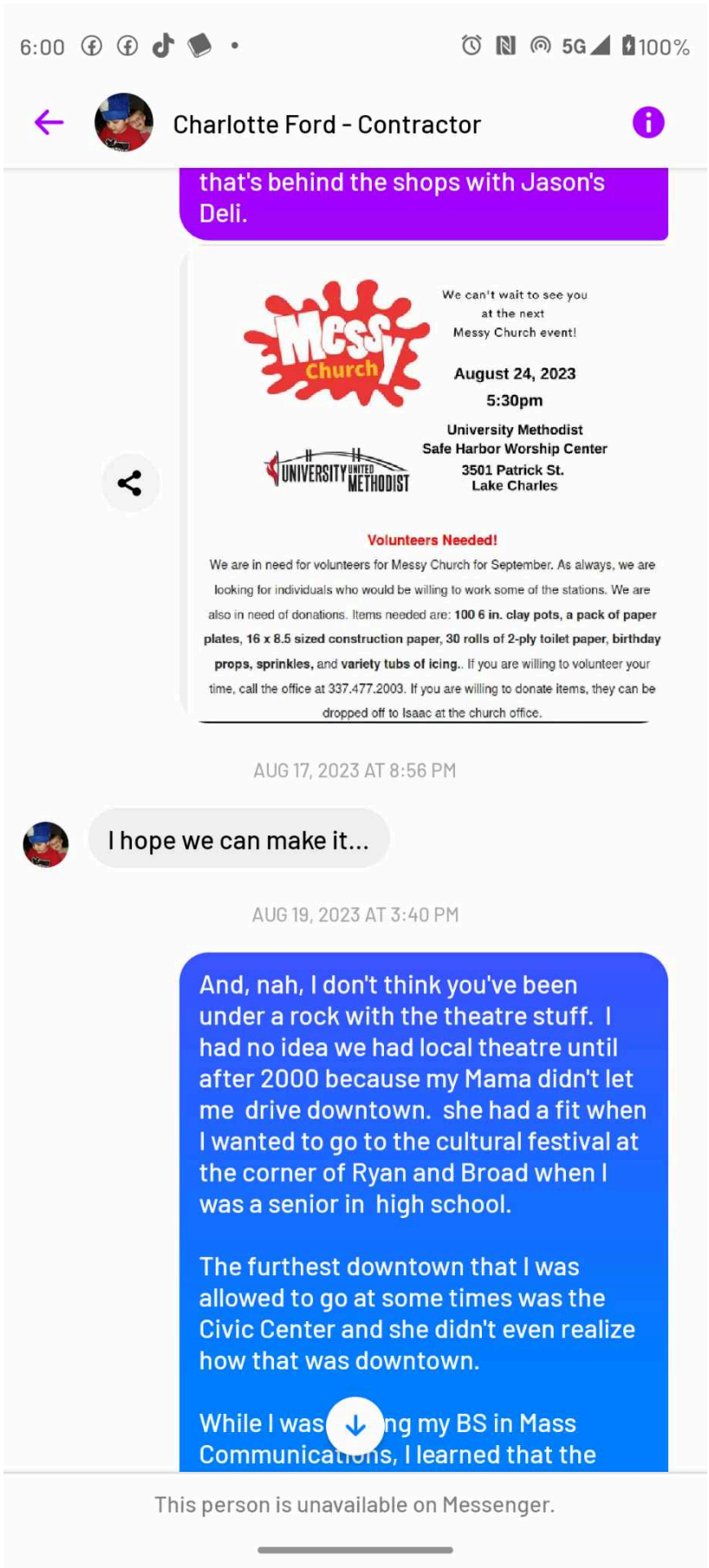
Charlotte Ford - Contractor
with you today sometime. It's time for sheetrock and paint. Please let me know when you are available to meet.
AUG 16, 2023 AT 3:06 PM
I'm up now. I'm getting groceries delivered around 7pm, but that's not a big deal.
AUG 16, 2023 AT 6:04 PM
I'm going to head your way in just a little bit...
Ok
AUG 17, 2023 AT 8:36 PM
You and your whole family are invited to Messy Church on August 24. (I just included the stuff they need in the picture in case, but obviously, none of that is required . . . those are donations that they want). It'll be at University United Methodist in Lake Charles. At 3501 Patrick St. It's that little street that's behind the shops with Jason's Deli.
Messy Church
We can't wait to see you at the next Messy Church event!
August 24, 2023
5:30pm
University Methodist
Safe Harbor Worship Center
3501 Patrick St.
Lake Charles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Charlotte Ford - Contractor
that's behind the shops with Jason's Deli.
Messy Church
We can't wait to see you at the next Messy Church event!
August 24, 2023
5:30pm
University Methodist
Safe Harbor Worship Center
3501 Patrick St.
Lake Charles
UNIVERSITY UNITED METHODIST
Volunteers Needed!
We are in need for volunteers for Messy Church for September. As always, we are looking for individuals who would be willing to work some of the stations. We are also in need of donations. Items needed are: 100 6 in. clay pots, a pack of paper plates, 16 x 8.5 sized construction paper, 30 rolls of 2-ply toilet paper, birthday props, sprinkles, and variety tubs of icing.. If you are willing to volunteer your time, call the office at 337.477.2003. If you are willing to donate items, they can be dropped off to Isaac at the church office.
AUG 17, 2023 AT 8:56 PM
I hope we can make it...
AUG 19, 2023 AT 3:40 PM
And, nah, I don't think you've been under a rock with the theatre stuff. I had no idea we had local theatre until after 2000 because my Mama didn't let me drive downtown. she had a fit when I wanted to go to the cultural festival at the corner of Ryan and Broad when I was a senior in high school.
The furthest downtown that I was allowed to go at some times was the Civic Center and she didn't even realize how that was downtown.
While I was ng my BS in Mass Communications, I learned that the
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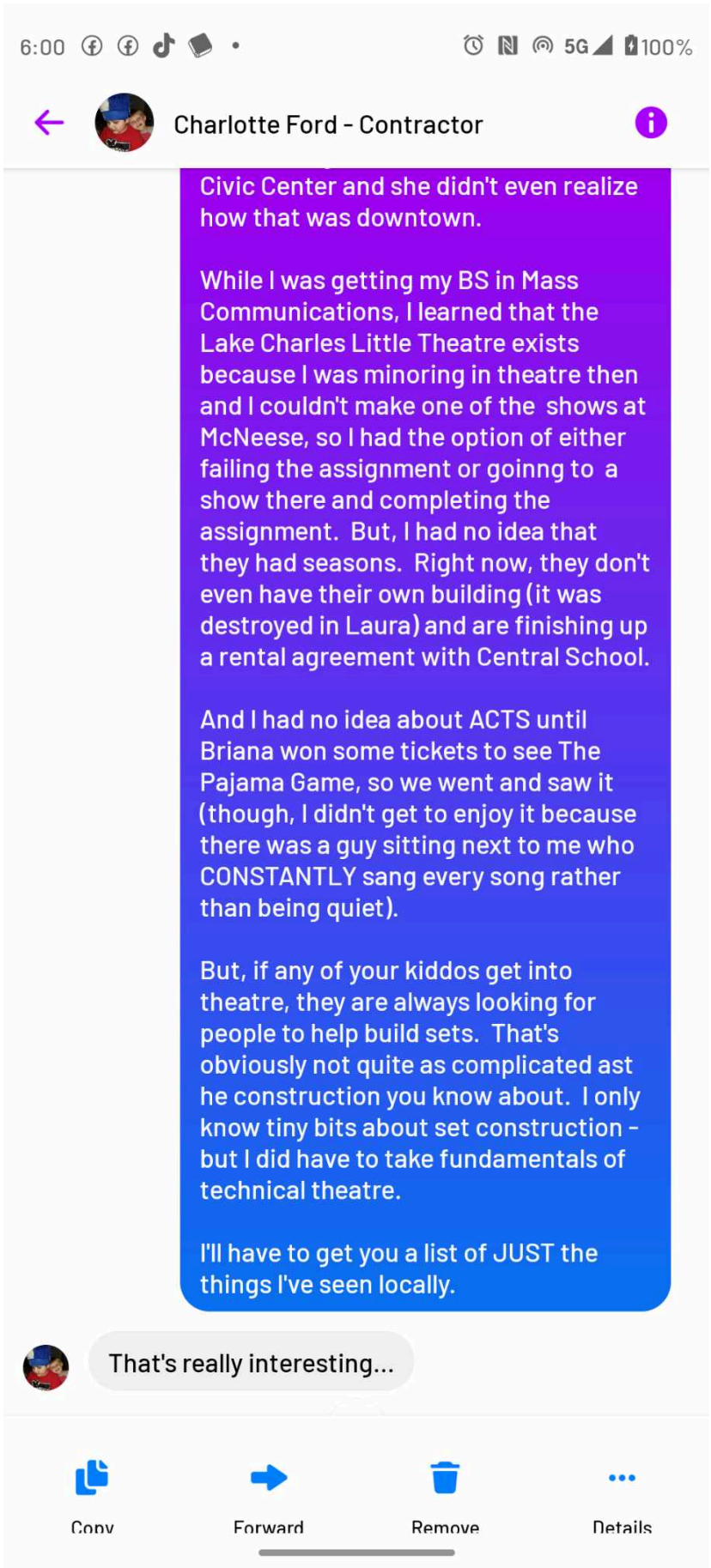
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Charlotte Ford - Contractor
Civic Center and she didn't even realize how that was downtown.
While I was getting my BS in Mass Communications, I learned that the Lake Charles Little Theatre exists because I was minoring in theatre then and I couldn't make one of the shows at McNeese, so I had the option of either failing the assignment or goinng to a show there and completing the assignment. But, I had no idea that they had seasons. Right now, they don't even have their own building (it was destroyed in Laura) and are finishing up a rental agreement with Central School.
And I had no idea about ACTS until Briana won some tickets to see The Pajama Game, so we went and saw it (though, I didn't get to enjoy it because there was a guy sitting next to me who CONSTANTLY sang every song rather than being quiet).
But, if any of your kiddos get into theatre, they are always looking for people to help build sets. That's obviously not quite as complicated ast he construction you know about. I only know tiny bits about set construction - but I did have to take fundamentals of technical theatre.
I'll have to get you a list of JUST the things I've seen locally.
That's really interesting...
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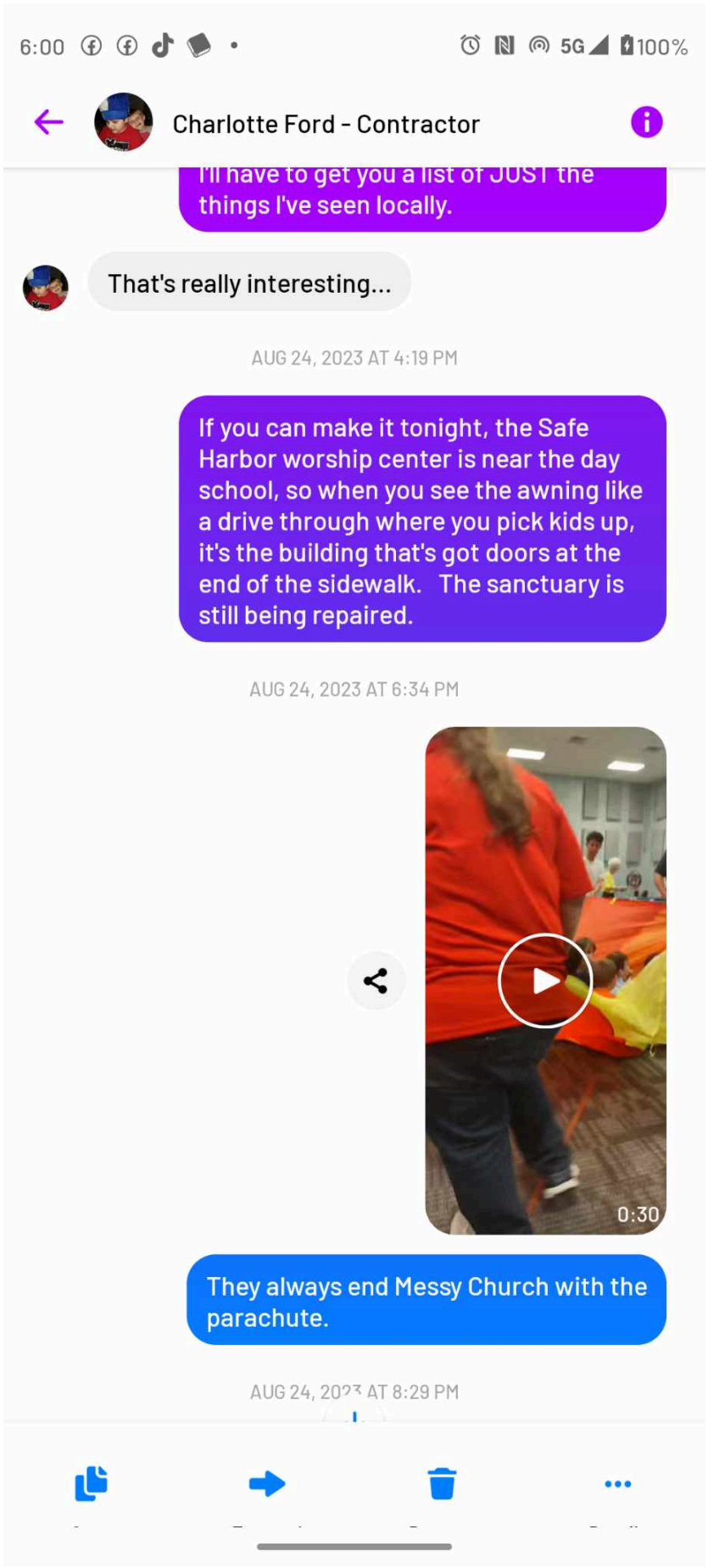
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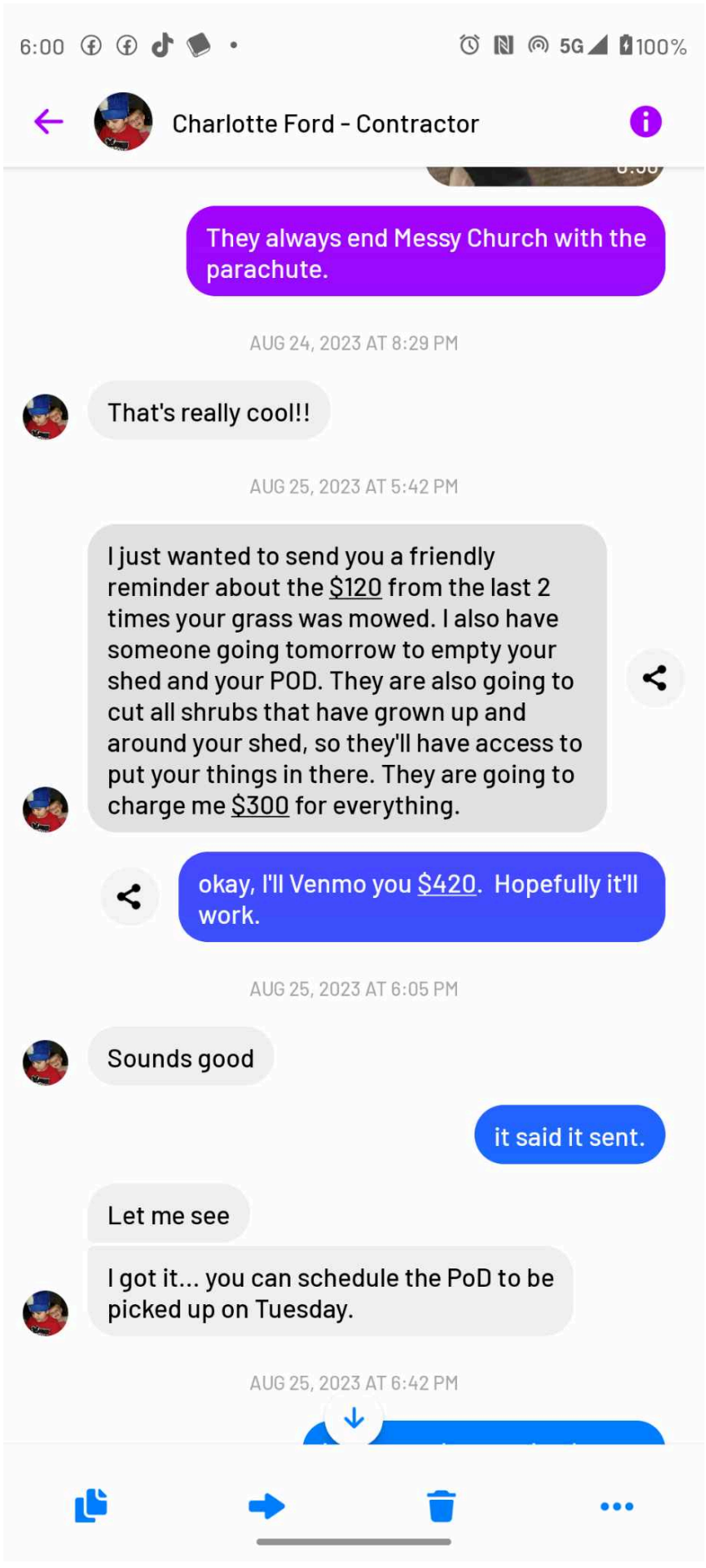
Charlotte Ford - Contractor
I'll have to get you a list of JUST the things I've seen locally.
That's really interesting...
AUG 24, 2023 AT 4:19 PM
If you can make it tonight, the Safe Harbor worship center is near the day school, so when you see the awning like a drive through where you pick kids up, it's the building that's got doors at the end of the sidewalk. The sanctuary is still being repaired.
AUG 24, 2023 AT 6:34 PM
0:30
They always end Messy Church with the parachute.
AUG 24, 2023 AT 8:29 PM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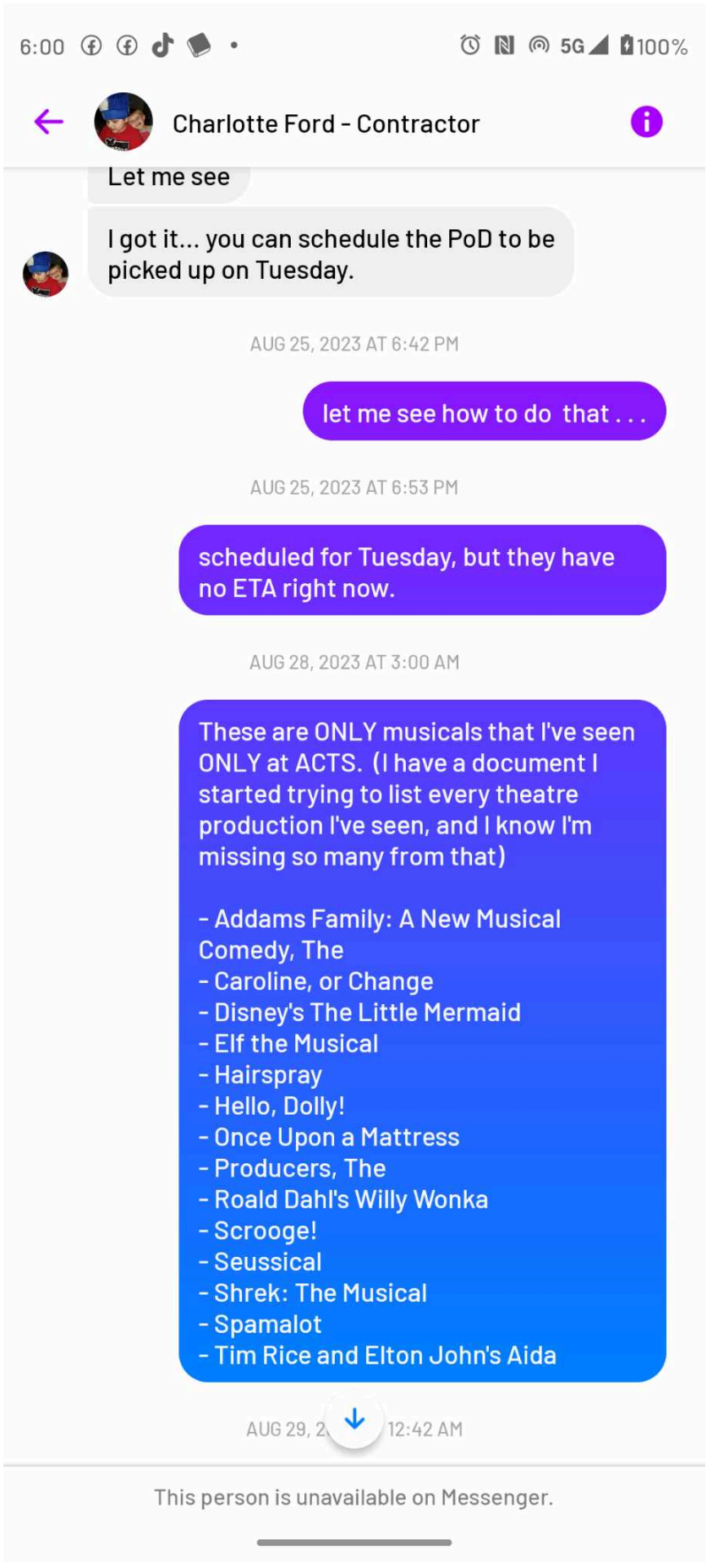
5G 100%
Charlotte Ford - Contractor
They always end Messy Church with the parachute.
AUG 24, 2023 AT 8:29 PM
That's really cool!!
AUG 25, 2023 AT 5:42 PM
I just wanted to send you a friendly reminder about the $120 from the last 2 times your grass was mowed. I also have someone going tomorrow to empty your shed and your POD. They are also going to cut all shrubs that have grown up and around your shed, so they'll have access to put your things in there. They are going to charge me $300 for everything.
okay, I'll Venmo you $420. Hopefully it'll work.
AUG 25, 2023 AT 6:05 PM
Sounds good
it said it sent.
Let me see
I got it... you can schedule the PoD to be picked up on Tuesday.
AUG 25, 2023 AT 6:42 PM


6:00
5G 100%
Charlotte Ford - Contractor
Let me see
I got it... you can schedule the PoD to be picked up on Tuesday.
AUG 25, 2023 AT 6:42 PM
let me see how to do that . . .
AUG 25, 2023 AT 6:53 PM
scheduled for Tuesday, but they have no ETA right now.
AUG 28, 2023 AT 3:00 AM
These are ONLY musicals that I've seen ONLY at ACTS. (I have a document I started trying to list every theatre production I've seen, and I know I'm missing so many from that)
- Addams Family: A New Musical Comedy, The
- Caroline, or Change
- Disney's The Little Mermaid
- Elf the Musical
- Hairspray
- Hello, Dolly!
- Once Upon a Mattress
- Producers, The
- Roald Dahl's Willy Wonka
- Scrooge!
- Seussical
- Shrek: The Musical
- Spamalot
- Tim Rice and Elton John's Aida
AUG 29, 2
12:42 AM
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6:00 5G 100%

Charlotte Ford - Contractor

AUG 29, 2023 AT 12:42 AM

Got e-mail from PODS - "Your estimated service window is 11:15 AM - 2:15 PM"

AUG 29, 2023 AT 1:24 AM

Also, I picked some of these up for you if you want them:

They are admitting one child free (12 years and under) with the purchase of an adult ticket

AUG 30, 2023 AT 6:19 PM

Did you get confirmation from POD that they picked up your unit yet?

I got a mess yesterday saying they were coming

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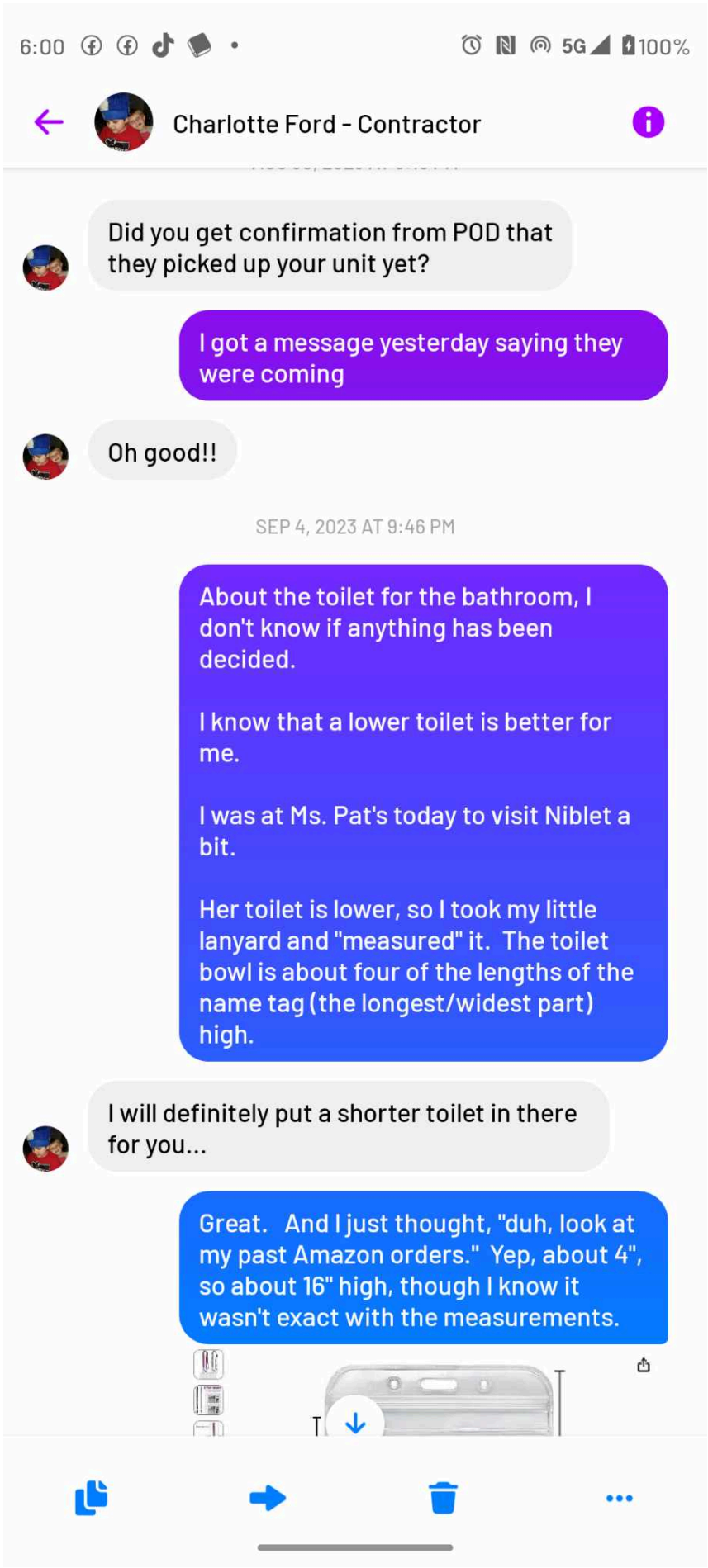
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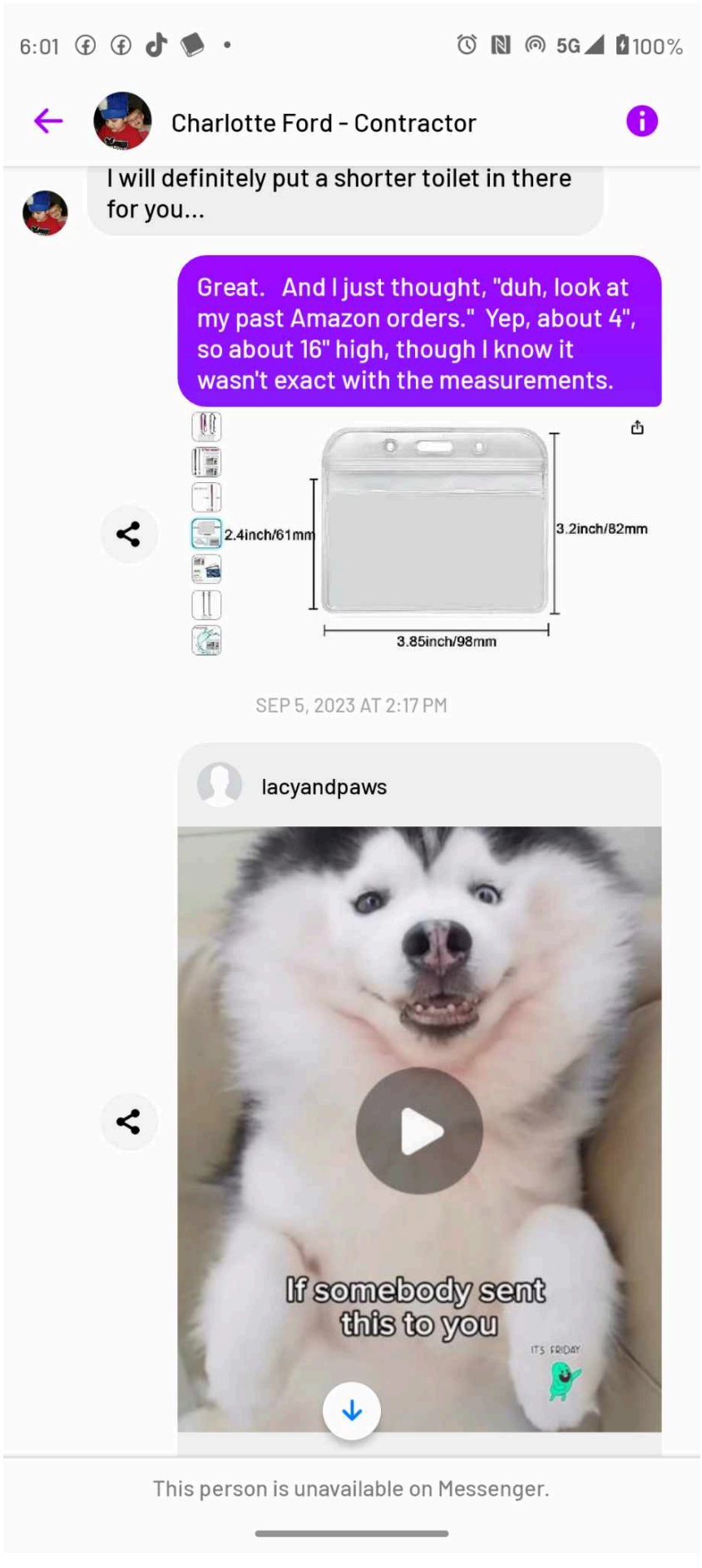
Charlotte Ford - Contractor
Did you get confirmation from POD that they picked up your unit yet?
I got a message yesterday saying they were coming
Oh good!!
SEP 4, 2023 AT 9:46 PM
About the toilet for the bathroom, I don't know if anything has been decided.
I know that a lower toilet is better for me.
I was at Ms. Pat's today to visit Niblet a bit.
Her toilet is lower, so I took my little lanyard and "measured" it. The toilet bowl is about four of the lengths of the name tag (the longest/widest part) high.
I will definitely put a shorter toilet in there for you...
Great. And I just thought, "duh, look at my past Amazon orders." Yep, about 4", so about 16" high, though I know it wasn't exact with the measurements.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5G 100%
Charlotte Ford - Contractor
I will definitely put a shorter toilet in there for you...
Great. And I just thought, "duh, look at my past Amazon orders." Yep, about 4", so about 16" high, though I know it wasn't exact with the measurements.
2.4inch/61mm
3.2inch/82mm
3.85inch/98mm
SEP 5, 2023 AT 2:17 PM
lacyandpaws
If somebody sent this to you
IT'S FRIDAY
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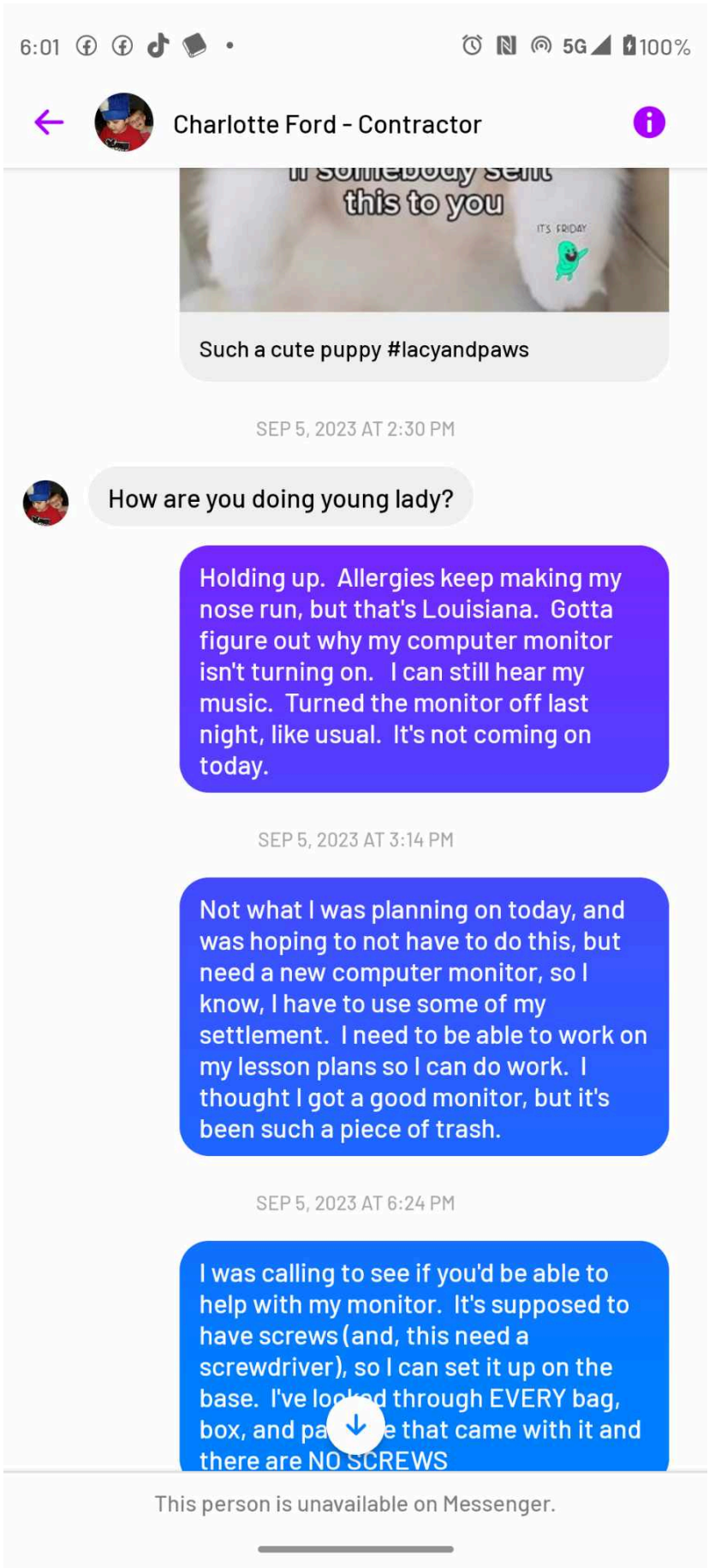
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Charlotte Ford - Contractor
this to you
IT'S FRIDAY
Such a cute puppy #lacyandpaws
SEP 5, 2023 AT 2:30 PM
How are you doing young lady?
Holding up. Allergies keep making my nose run, but that's Louisiana. Gotta figure out why my computer monitor isn't turning on. I can still hear my music. Turned the monitor off last night, like usual. It's not coming on today.
SEP 5, 2023 AT 3:14 PM
Not what I was planning on today, and was hoping to not have to do this, but need a new computer monitor, so I know, I have to use some of my settlement. I need to be able to work on my lesson plans so I can do work. I thought I got a good monitor, but it's been such a piece of trash.
SEP 5, 2023 AT 6:24 PM
I was calling to see if you'd be able to help with my monitor. It's supposed to have screws (and, this need a screwdriver), so I can set it up on the base. I've looked through EVERY bag, box, and pa e that came with it and there are NO SCREWS
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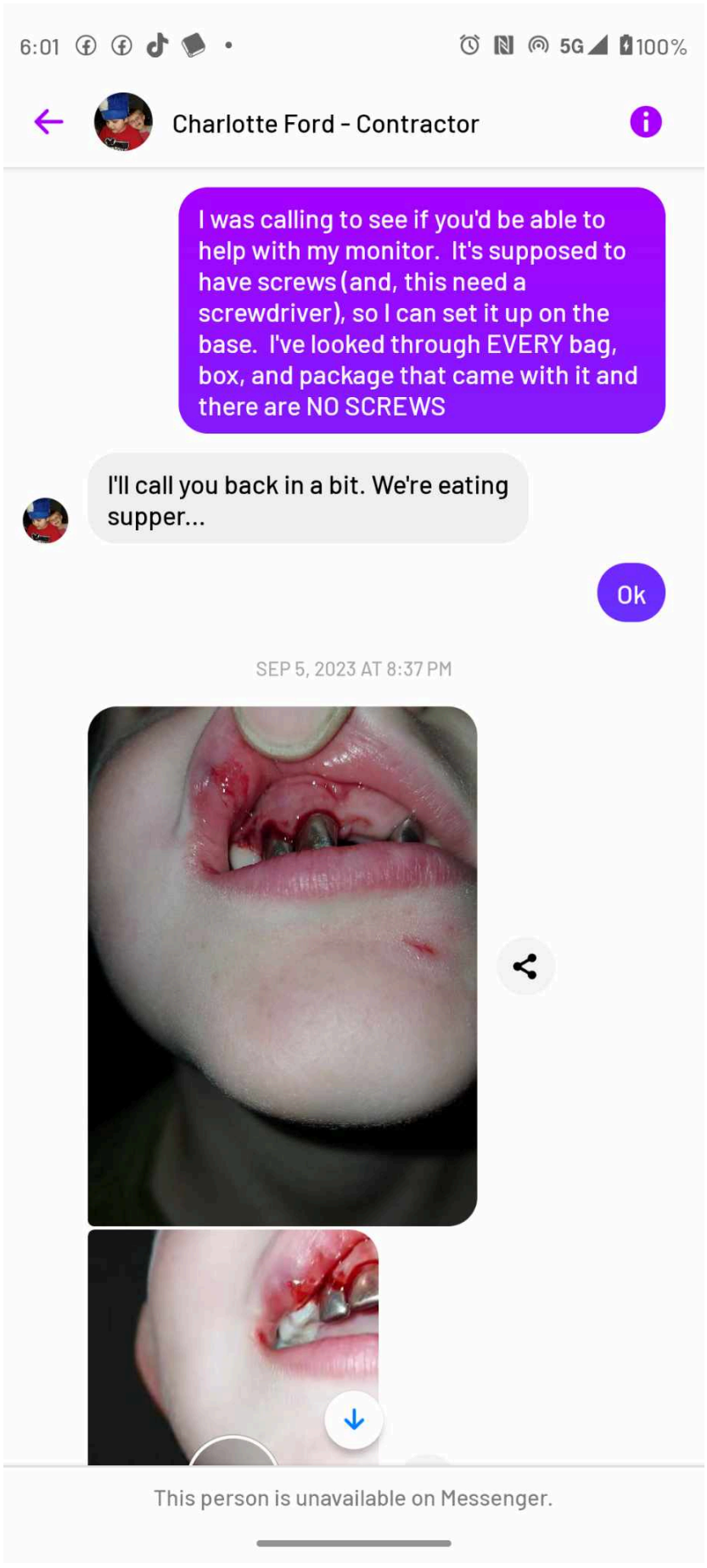
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Charlotte Ford - Contractor
I was calling to see if you'd be able to help with my monitor. It's supposed to have screws (and, this need a screwdriver), so I can set it up on the base. I've looked through EVERY bag, box, and package that came with it and there are NO SCREWS
I'll call you back in a bit. We're eating supper...
Ok
SEP 5, 2023 AT 8:37 PM
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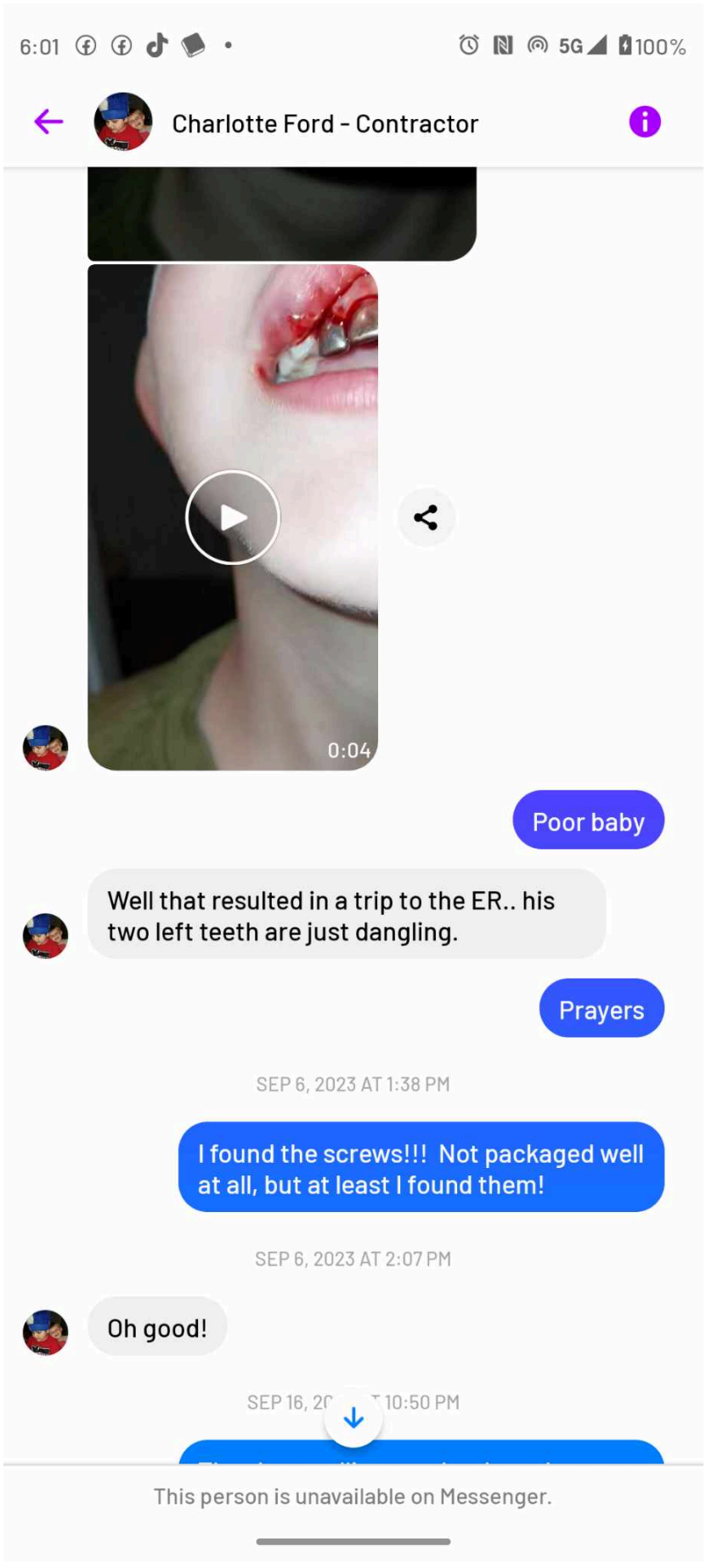
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Charlotte Ford - Contractor
0:04
Poor baby
Well that resulted in a trip to the ER.. his two left teeth are just dangling.
Prayers
SEP 6, 2023 AT 1:38 PM
I found the screws!!! Not packaged well at all, but at least I found them!
SEP 6, 2023 AT 2:07 PM
Oh good!
10:50 PM
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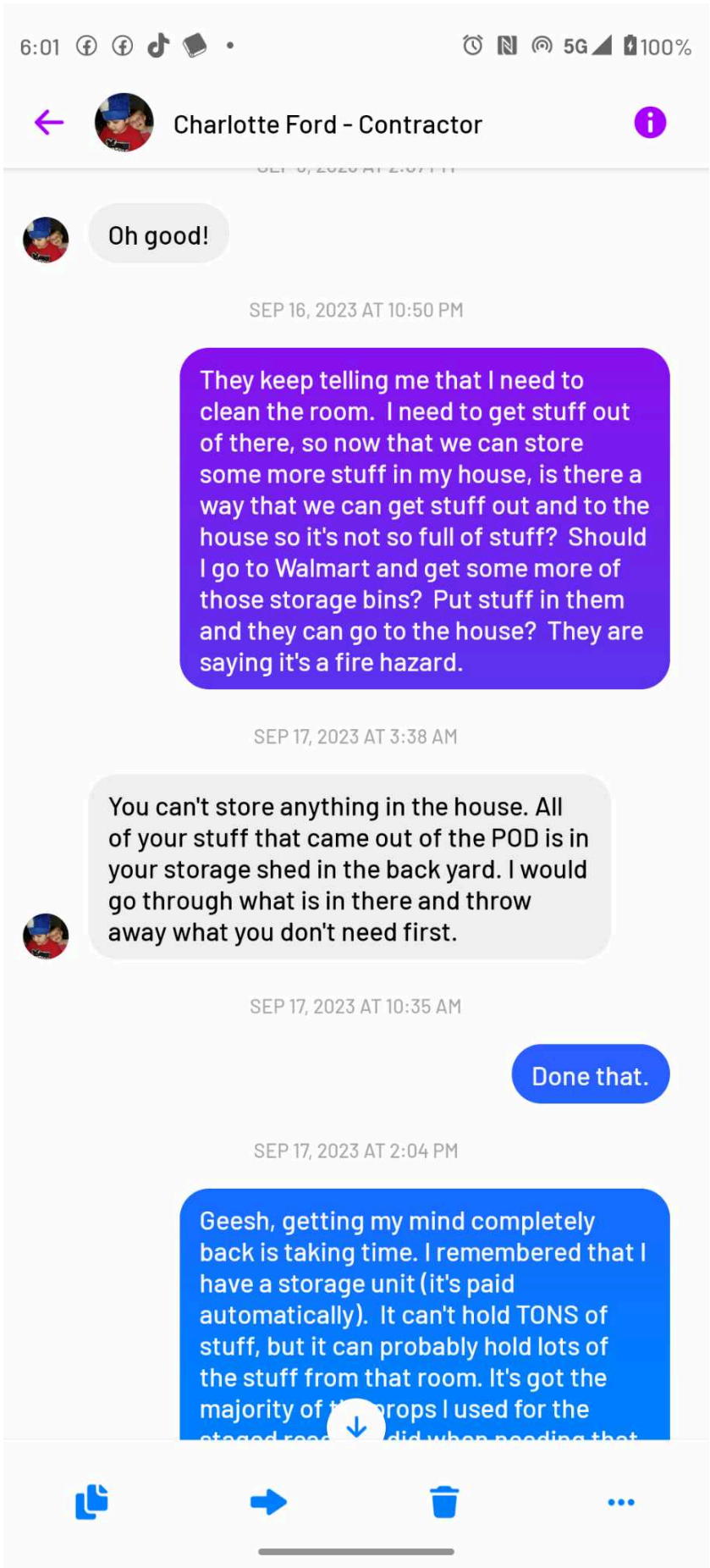
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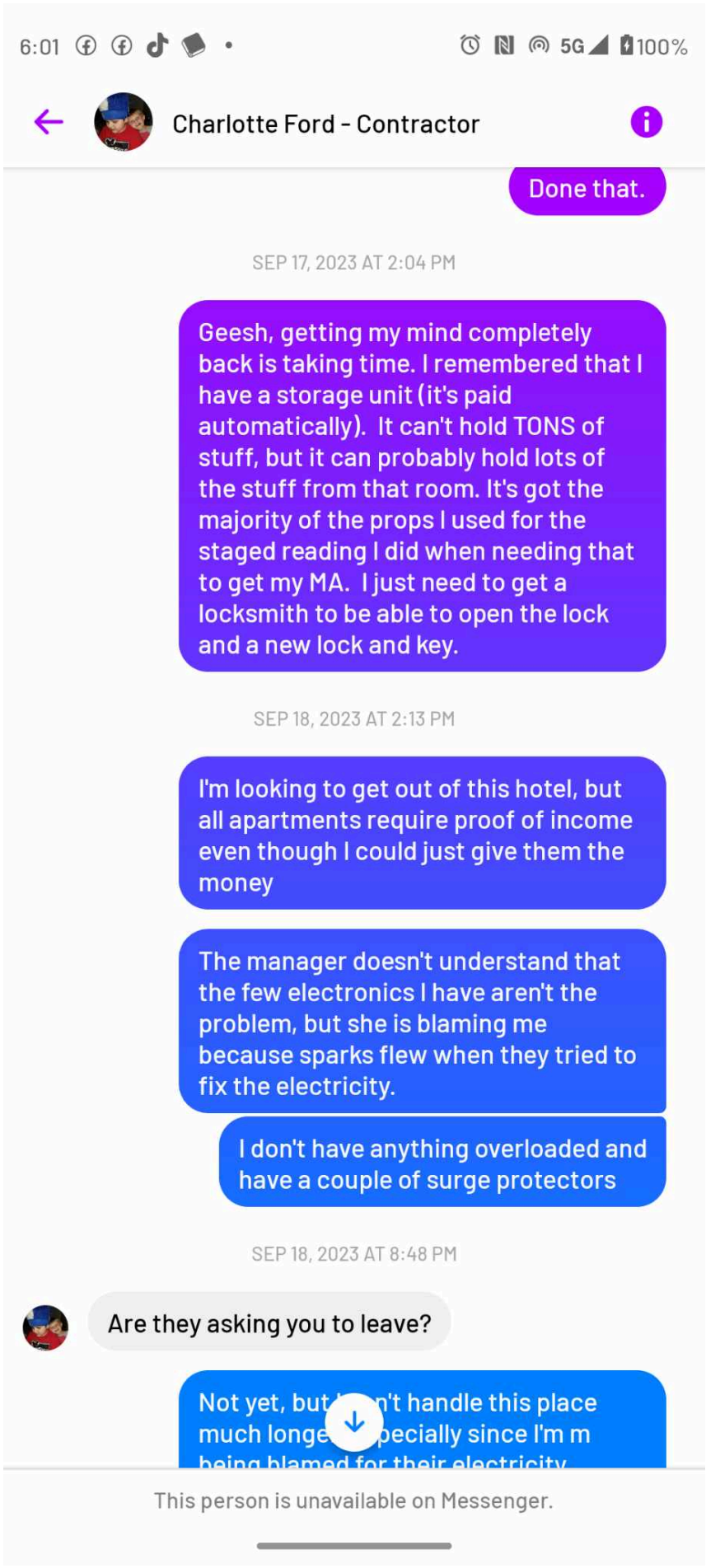
Charlotte Ford - Contractor
Oh good!
SEP 16, 2023 AT 10:50 PM
They keep telling me that I need to clean the room. I need to get stuff out of there, so now that we can store some more stuff in my house, is there a way that we can get stuff out and to the house so it's not so full of stuff? Should I go to Walmart and get some more of those storage bins? Put stuff in them and they can go to the house? They are saying it's a fire hazard.
SEP 17, 2023 AT 3:38 AM
You can't store anything in the house. All of your stuff that came out of the POD is in your storage shed in the back yard. I would go through what is in there and throw away what you don't need first.
SEP 17, 2023 AT 10:35 AM
Done that.
SEP 17, 2023 AT 2:04 PM
Geesh, getting my mind completely back is taking time. I remembered that I have a storage unit (it's paid automatically). It can't hold TONS of stuff, but it can probably hold lots of the stuff from that room. It's got the majority of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Charlotte Ford - Contractor
Done that.
SEP 17, 2023 AT 2:04 PM
Geesh, getting my mind completely back is taking time. I remembered that I have a storage unit (it's paid automatically). It can't hold TONS of stuff, but it can probably hold lots of the stuff from that room. It's got the majority of the props I used for the staged reading I did when needing that to get my MA. I just need to get a locksmith to be able to open the lock and a new lock and key.
SEP 18, 2023 AT 2:13 PM
I'm looking to get out of this hotel, but all apartments require proof of income even though I could just give them the money
The manager doesn't understand that the few electronics I have aren't the problem, but she is blaming me because sparks flew when they tried to fix the electricity.
I don't have anything overloaded and have a couple of surge protectors
SEP 18, 2023 AT 8:48 PM
Are they asking you to leave?
Not yet, but
n't handle this place much longe
pecially since I'm m
being blamed for their electricity
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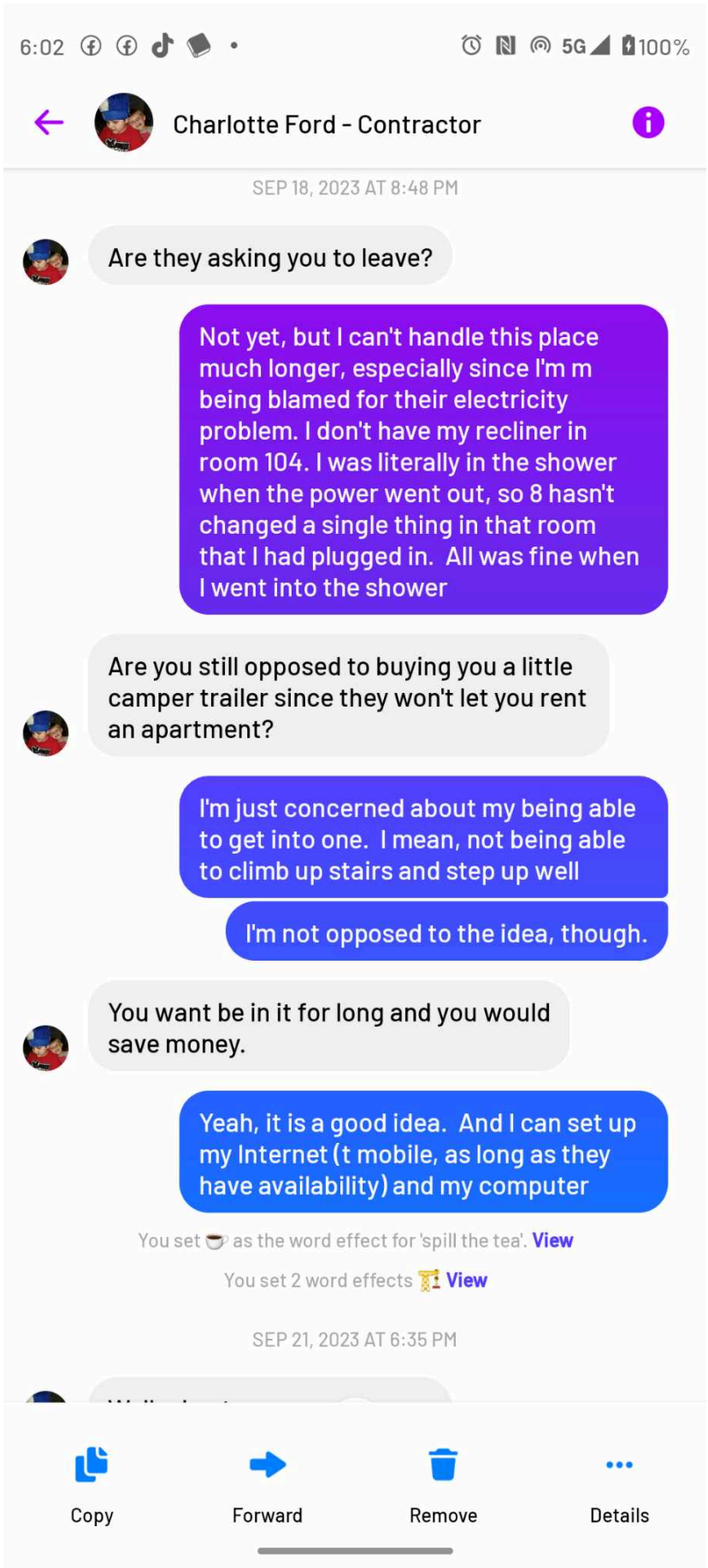
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Charlotte Ford - Contractor
SEP 18, 2023 AT 8:48 PM
Are they asking you to leave?
Not yet, but I can't handle this place much longer, especially since I'm m being blamed for their electricity problem. I don't have my recliner in room 104. I was literally in the shower when the power went out, so 8 hasn't changed a single thing in that room that I had plugged in. All was fine when I went into the shower
Are you still opposed to buying you a little camper trailer since they won't let you rent an apartment?
I'm just concerned about my being able to get into one. I mean, not being able to climb up stairs and step up well
I'm not opposed to the idea, though.
You want be in it for long and you would save money.
Yeah, it is a good idea. And I can set up my Internet (t mobile, as long as they have availability) and my computer
You set as the word effect for 'spill the tea'. View
You set 2 word effects View
SEP 21, 2023 AT 6:35 PM
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5G
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Charlotte Ford - Contractor
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You want be in it for long and you would save money.
Yeah, it is a good idea. And I can set up my Internet (t mobile, as long as they have availability) and my computer
You set as the word effect for 'spill the tea'. View
You set 2 word effects View
SEP 21, 2023 AT 6:35 PM
Well... I got some good news.
Oh?
What's that?
I finally got the approval today to close up ALL your walls...
Yay! Progress!
Amen! I was so excited...
Hopefully, I'm going to be renting a room and getting out of this hotel
Well... hopefully I'll have you out of there in 4 or 5 weeks...
Staff doesn't get it that my appliances in a surge protector that have been that way for mo sn't going to cause a fuse to blow
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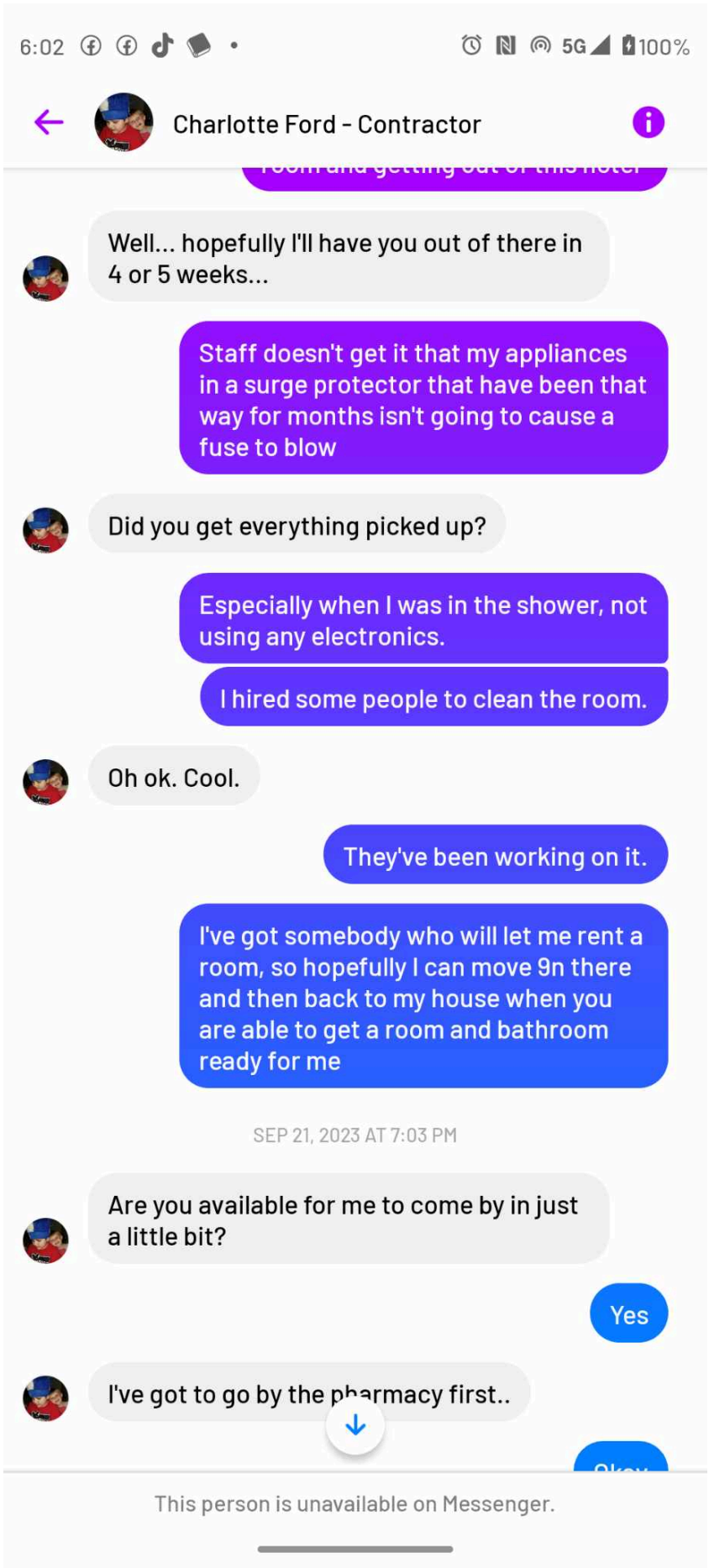
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Charlotte Ford - Contractor
Well... hopefully I'll have you out of there in 4 or 5 weeks...
Staff doesn't get it that my appliances in a surge protector that have been that way for months isn't going to cause a fuse to blow
Did you get everything picked up?
Especially when I was in the shower, not using any electronics.
I hired some people to clean the room.
Oh ok. Cool.
They've been working on it.
I've got somebody who will let me rent a room, so hopefully I can move 9n there and then back to my house when you are able to get a room and bathroom ready for me
SEP 21, 2023 AT 7:03 PM
Are you available for me to come by in just a little bit?
Yes
I've got to go by the pharmacy first..
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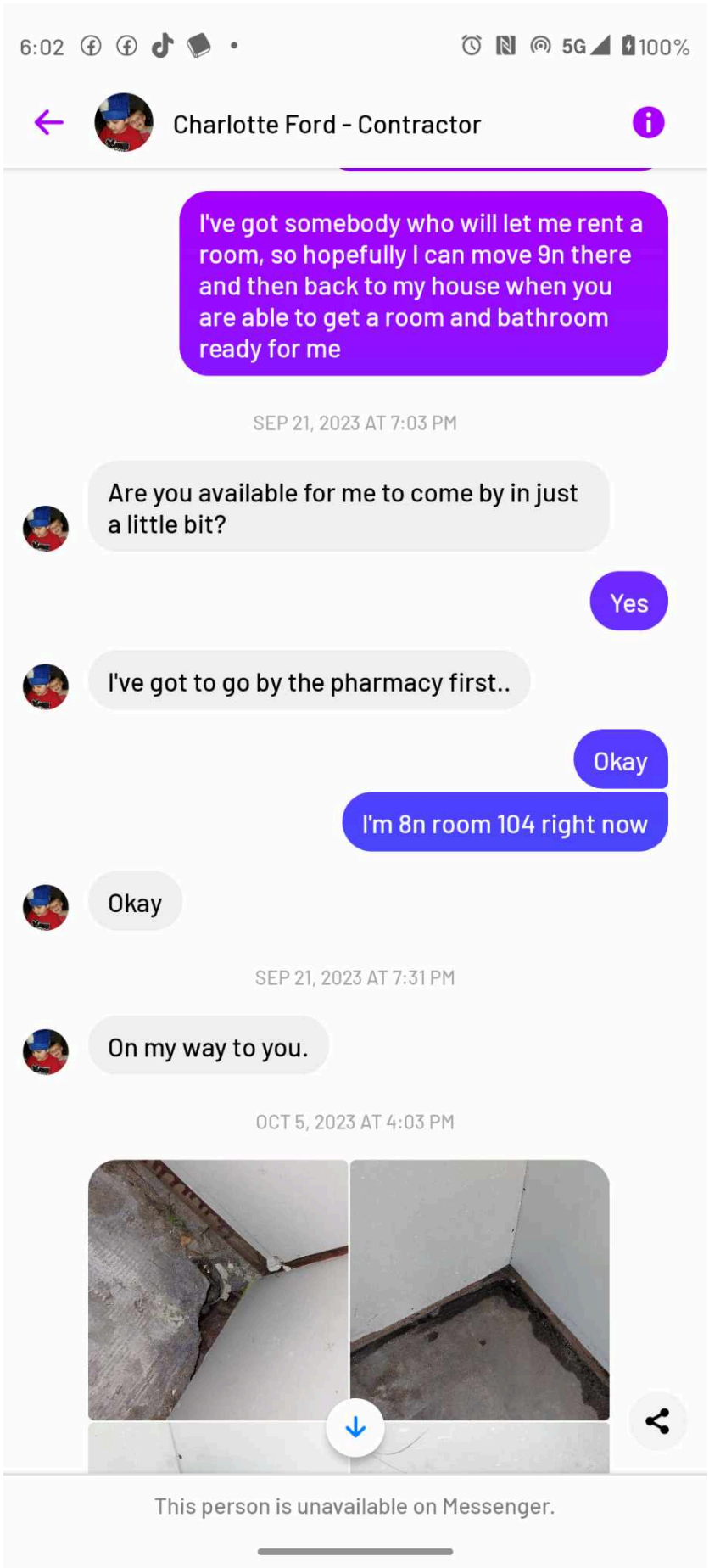
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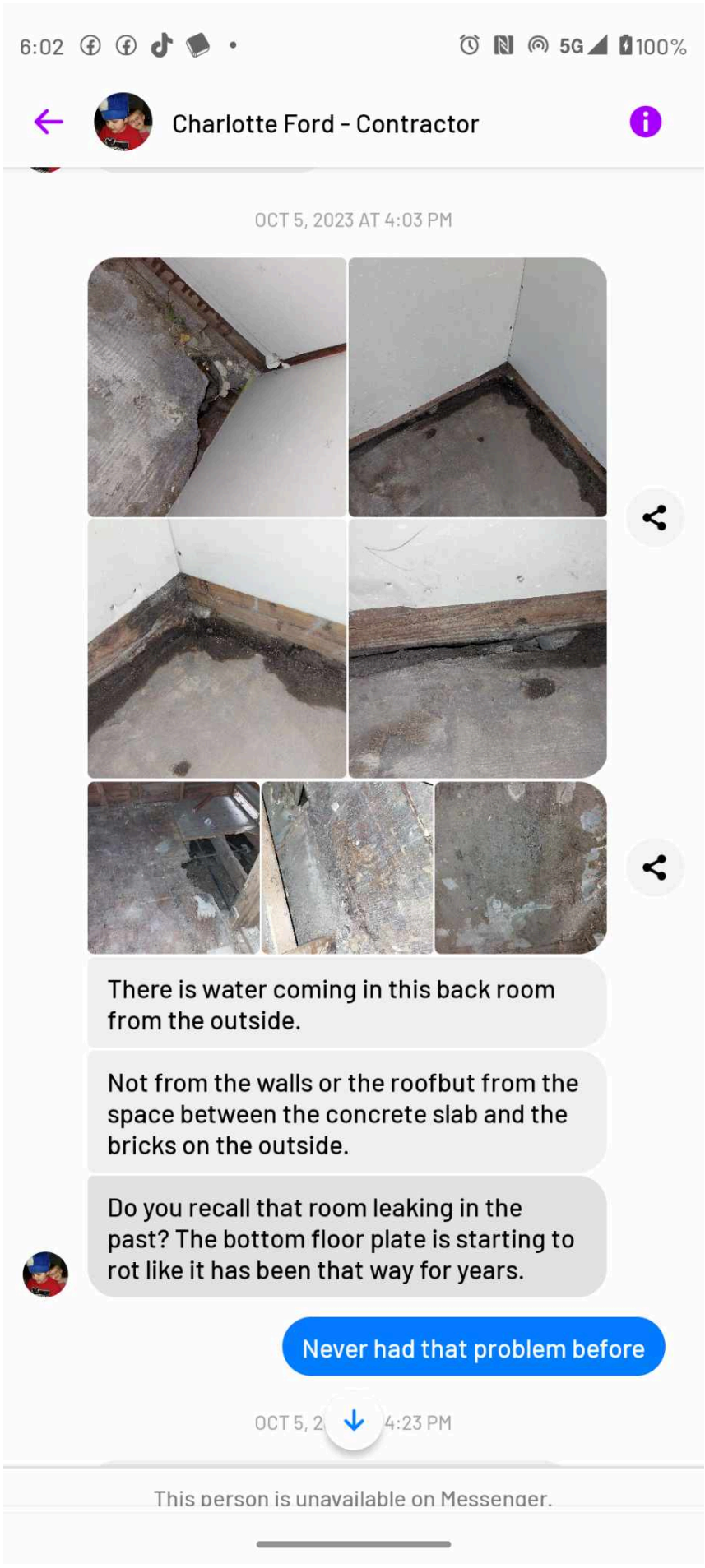
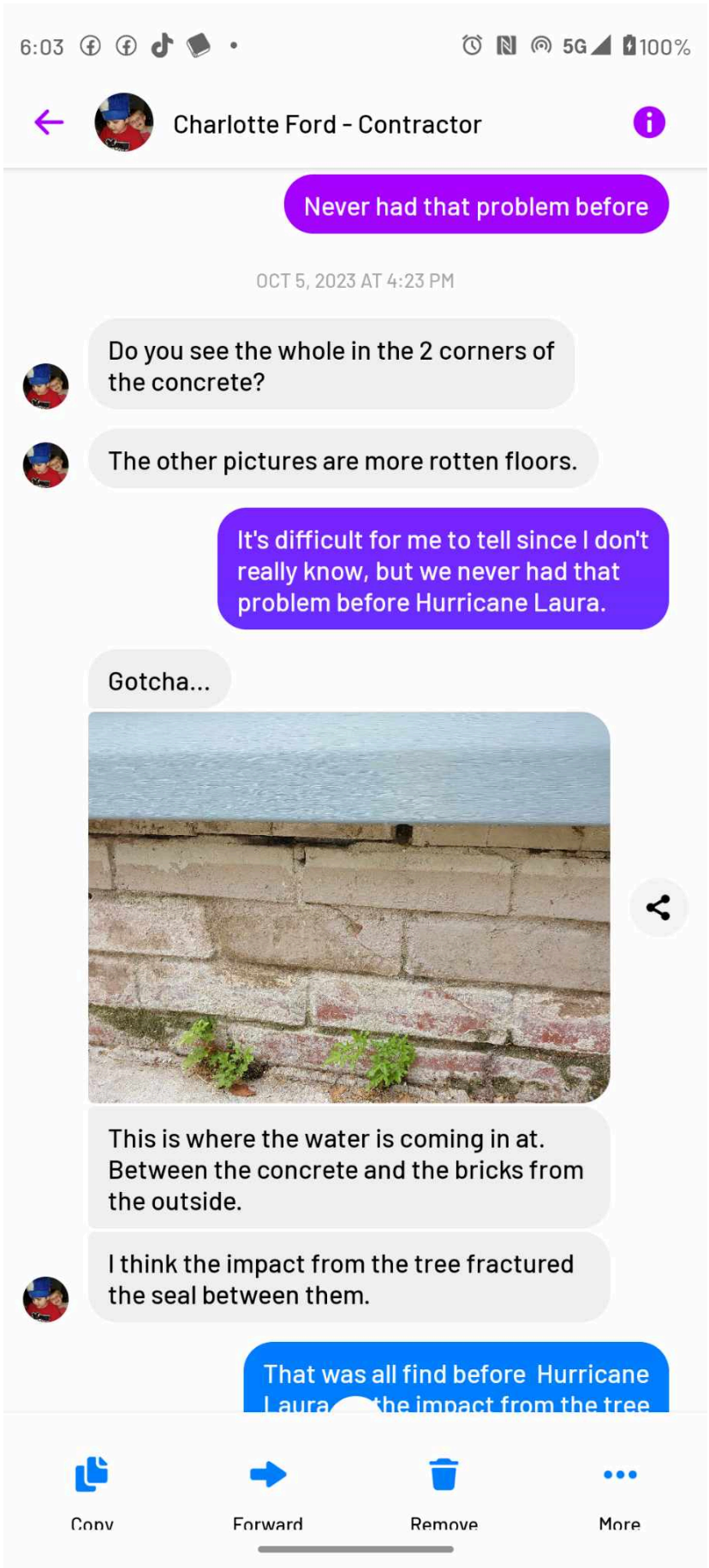
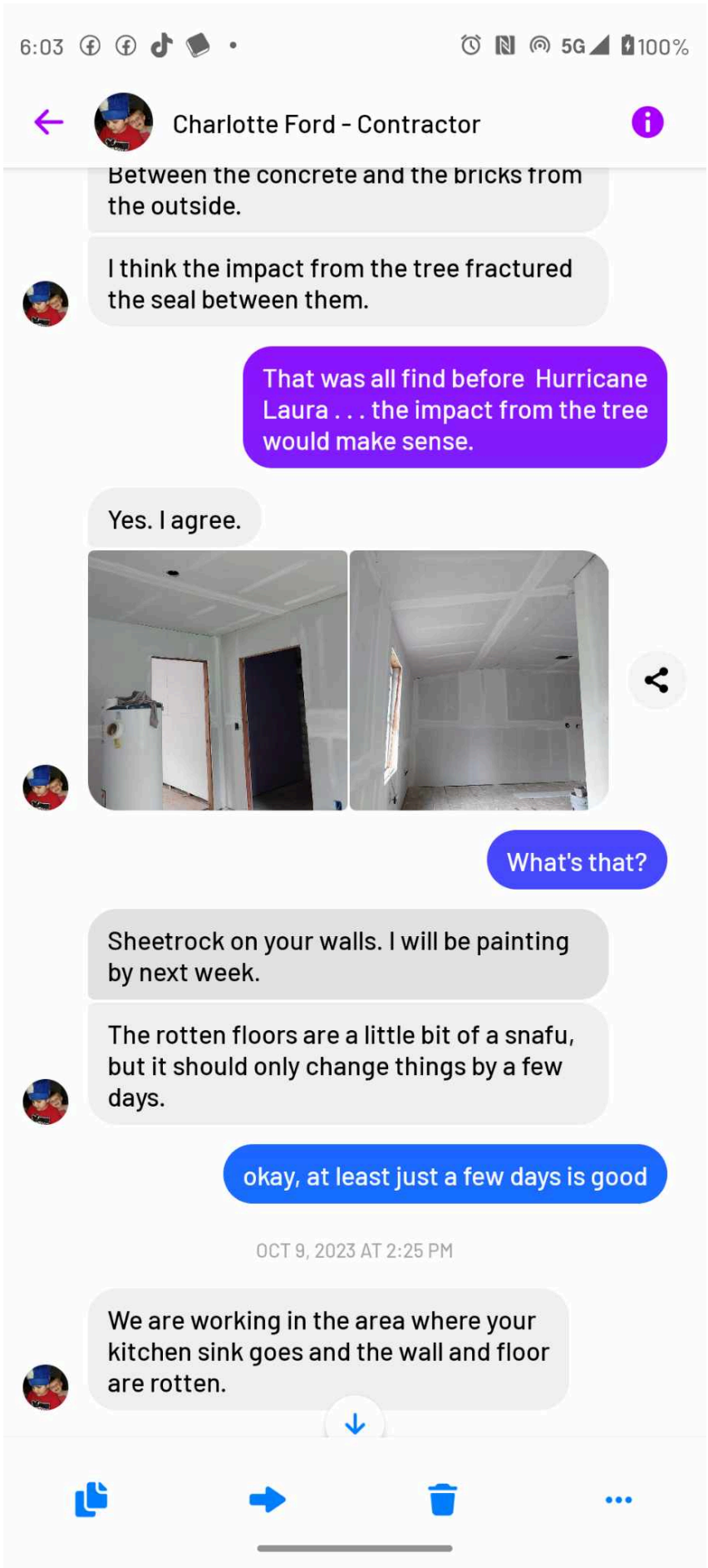
Charlotte Ford - Contractor
I've got somebody who will let me rent a room, so hopefully I can move 9n there and then back to my house when you are able to get a room and bathroom ready for me
SEP 21, 2023 AT 7:03 PM
Are you available for me to come by in just a little bit?
Yes
I've got to go by the pharmacy first..
Okay
I'm 8n room 104 right now
Okay
SEP 21, 2023 AT 7:31 PM
On my way to you.
OCT 5, 2023 AT 4:03 PM
This person is unavailable on Messenger.


6:02
5G
100%
Charlotte Ford - Contractor
OCT 5, 2023 AT 4:03 PM
There is water coming in this back room from the outside.
Not from the walls or the roofbut from the space between the concrete slab and the bricks on the outside.
Do you recall that room leaking in the past? The bottom floor plate is starting to rot like it has been that way for years.
Never had that problem before
OCT 5, 2
4:23 PM
This person is unavailable on Messenger.


6:03
5G 100%
Charlotte Ford - Contractor
Never had that problem before
OCT 5, 2023 AT 4:23 PM
Do you see the whole in the 2 corners of the concrete?
The other pictures are more rotten floors.
It's difficult for me to tell since I don't really know, but we never had that problem before Hurricane Laura.
Gotcha...
This is where the water is coming in at. Between the concrete and the bricks from the outside.
I think the impact from the tree fractured the seal between them.
That was all find before Hurricane
Copy
Forward
Remove
More


6:03
5G
100%
Charlotte Ford - Contractor
Between the concrete and the bricks from the outside.
I think the impact from the tree fractured the seal between them.
That was all find before Hurricane Laura . . . the impact from the tree would make sense.
Yes. I agree.
What's that?
Sheetrock on your walls. I will be painting by next week.
The rotten floors are a little bit of a snafu, but it should only change things by a few days.
okay, at least just a few days is good
OCT 9, 2023 AT 2:25 PM
We are working in the area where your kitchen sink goes and the wall and floor are rotten.

6:03
5G 100%
Charlotte Ford - Contractor
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OCT 9, 2023 AT 2:25 PM
We are working in the area where your kitchen sink goes and the wall and floor are rotten.
OCT 9, 2023 AT 2:38 PM
Please call me when you get a minute..
You pinned a message. See All
You pinned a message. See All

You can see so many promises that weren't kept. But, I read that anything said in electronic text is a contract. She betrayed almost every contract she made with me.

- I had to pay a lot out of pocket. A LOT out of pocket.
- My fences and gates are not fixed.
- I have no hot water in my house.
- I have no heat in my house.
- Three rooms are completely unfinished.
- There's only one ceiling fan in my living room and dining room area.
- The floors aren't the color that I wanted and she said she found the color floors that I wanted. She could've told me that color isn't available at all and let me choose a color.
- She went rogue and NEVER included me in any decisions about my house.
- I have no kitchen.
- I have no water that goes to my washing machine.
- My transport chair doesn't fit into the way to get into my bathroom. She had promised that my house would be ADA accessible and it is not. She said it would be ADA accessible in every way.
- The lights in my room are dependent on the lights in the den.
- The tub in my bathroom doesn't work right as the sprayer doesn't work at all.
- Obviously, I don't have 30" counters as I don't have counters in the kitchen and the one in the bathroom is too tall.
  - My house is not ADA accessible.
- There are plants growing in my den.
- I don't know what is in the shed, but I've not seen the bookshelf that she claims to have saved, so it seems like it is stolen. But, perhaps it's in the shed.
- She did steal a bunch of books that I used to have because there are pictures of her having them in the text messages and now she claims to have returned my stuff and she hasn't.
- The second bathroom isn't complete at all. It's nowhere near finished.
- She made the nice big deep closet in the room that I wanted as an office and music room small and shallow.
- The handle on my front door is not a decent door handle. I'd use a normal door handle to hang on since I'm disabled and that helps me to stand up and get in and out. I can't hold onto a lever like she put.
- The door from my room and into what I wanted to be a sunroom is a door with a window in it and not an interior door. I never said I wanted that. That was all her idea.
- She REFUSES to give me receipts and spreadsheets explaining where the money went. This is misappropriation of funds. If she can' prove where the money went - all $202,021 of it, that most likely means she took a good portion of it, especially since she was telling people that she is using her own money to renovate my entire house which isn't true. I have all of the payments I gave to her recorded in proof of payment.
- I'm sure there are more issues, but I can't think of everything while sitting and using my Chromebook. However, those are a few of the issues.